smile.

Go green! View or download the Dental Directory at a time that is convenient for you. Go to kp.org/dental/nw/directory.
Dental Appointment Center

When you have questions about your benefits or eligibility, need dental services, or need to make an appointment, call the Dental Appointment Center. Hours are 6:30 a.m. to 6 p.m. Monday through Friday and 7:30 a.m. to 4 p.m. Saturday.

You can call 24 hours a day to:

• Cancel or verify appointments.
• Get information about our dental offices, including directions.
• Receive advice or arrange to be seen for a dental emergency.

When you call to make an appointment, please have your ID card handy. When you visit a dental office for care, please bring your ID card plus another form of photo ID.

Portland area ........................................... 503-286-6868
Salem area .............................................. 503-370-4311
Vancouver area ........................................ 360-254-9158
Longview area ......................................... 360-575-4800
TTY .......................................................... 1-800-735-2900
Language interpretation services ..................... see page 3

Need to cancel? Please give 24-hour notice

If you can’t keep a dental appointment, please call by noon the day before your appointment to cancel. This allows us to give your appointment to another member. To cancel, call one of the Dental Appointment Center numbers above or 1-800-448-6118.

We want to make it easy for you to get the dental care and services you need at Kaiser Permanente. This book provides a quick reference for many of the things you need to know. Please take a few minutes to look it over. Your Evidence of Coverage (EOC) describes your benefits and other important information about your coverage. If you’d like to know more about the benefits specific to your plan, please see your EOC. Individuals and Families Dental Plan members, please see your Membership Agreement.

Urgent dental care

If you need urgent dental care, call the Dental Appointment Center. A representative will arrange for you to receive care as soon as possible.

See your Evidence of Coverage (EOC) and benefit summary for a description of your urgent dental care benefit. Examples of urgent dental care include treatment of toothaches, chipped teeth, broken fillings that cause irritation, and swelling around a tooth.

Need help deciding on a dentist?

Visit our online directory at kp.org/dental/nw/directory to see dentist photos, educational backgrounds, and video biographies.
Emergency dental care

In a dental emergency, call the Dental Appointment Center for assistance or for arrangements to be seen for care. Emergency dental care involves treatment of sudden and unexpected conditions in or around the teeth and gums needing immediate attention.

Examples of emergency dental care include treatment of:

- Severe traumatic injury.
- Swelling that interferes with swallowing and/or breathing.
- Bleeding that does not stop.

For additional details on emergency dental care, see your EOC.

If you need emergency dental care or urgent dental care, there may be a fee, as shown in the benefit summary, in addition to any other applicable copayments or coinsurance. See your EOC and benefit summary for details.

After hours, ask to be connected to the advice nurse.

Members have a limited emergency benefit for services obtained outside the service area. See your EOC for details.

Additional services

Many of our dental offices offer denture services, orthodontic services, and cosmetic services. These services may require a referral or are not covered benefits. See your EOC for benefit information. Find out more about these services at kp.org/dental/nw or ask at your dental office.

Preferred provider plan members

If you are on a preferred provider dental plan, some of the information in this directory may not apply to you. Preferred provider plans have some requirements and restrictions that are different from our other dental plans. Please read your EOC to fully understand how your plan works. This directory does not include all of the providers for your plan. For a complete listing, call 1-866-498-7912 or visit kp.org/dental/nw to search our online directory.

Member and patient rights and responsibilities

At Kaiser Permanente, we believe maintaining good dental health is a very important part of your well-being. Providing the quality health care necessary to maintain your good health requires a partnership between you and your health care professionals. You need information to make appropriate decisions about your care and lifestyle choices. Your health care professionals need your involvement to ensure you receive appropriate and effective health care. Mutual respect and cooperation are essential to this partnership.
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Emergency care .................................................. 1
Travel care .......................................................... 2
Questions or concerns ........................................... 3
Language interpretation services ................................ 3
Types of specialists ................................................ 4

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Note: The dental offices in this directory are subject to change.
Check with Membership Services (see page 3) for a current listing or
go to kp.org/dental/nw/directory.

When you’re away from home
If you have a dental emergency outside the service area, go to the
nearest dental care facility. You have limited coverage for qualifying
emergency care. For more information about dental care benefits when
you travel, see your EOC. Or, call Membership Services (see page 3).
When you have a question or a concern about your care or service, please tell us right away. You can talk directly with your dentist or hygienist about your concerns. You can also ask to speak with the office manager at your dental office or call the Dental Appointment Center.

Dental Appointment Center telephone numbers are listed on the inside front cover. To reach a dental office manager, call the business office number listed in this directory for your dental office. If you still aren’t satisfied, ask Membership Services about the member satisfaction procedure. We’ll give you information about the appeal process. You can also get this information in your EOC.

**Membership Services**

For information about your dental benefits or how to file an emergency claim, call Membership Services, 8 a.m. – 6 p.m. Monday – Friday.

<table>
<thead>
<tr>
<th>Portland area</th>
<th>503-813-2000</th>
</tr>
</thead>
<tbody>
<tr>
<td>All other areas</td>
<td>1-800-813-2000</td>
</tr>
<tr>
<td>TTY</td>
<td>1-800-735-2900</td>
</tr>
</tbody>
</table>

Medicare members can call Membership Services toll free at 1-877-221-8221 (TTY 711) from 8 a.m. to 8 p.m. seven days a week.

**Or log on to kp.org and email us.**

**LANGUAGE INTERPRETATION SERVICES**

We provide free language interpretation services. Call one of the numbers below. Press “1” and then “0.” Tell the person who answers what language you speak. He or she will arrange for an interpreter to join the call.

Para servicios de interpretación gratis, llame a uno de los números a continuación. Oprima el “1” y después el “0.” Digale a quien conteste qué idioma necesita. El o ella arreglará que un intérprete le ayude con la llamada.

我们免费提供翻译服务。请拨以下一个号码。按“1”然后按“0”。告诉接电话的人您所讲的语言，他们会立即安排翻译在在线上帮助您。

Мы предоставляем бесплатные услуги по устному переводу. Позвоните по одному из телефонов, приведенных ниже. Наберите “1”, а затем “0.” Скажите оператору, на каком языке Вы говорите. Оператор позаботится о том, чтобы соответствующий переводчик присоединился к телефонному разговору.

'Chúng tôi cung cấp dịch vụ thông dịch miễn phí. Hãy gọi một trong các số điện thoại dưới đây. Nhấn nút số "1" và sau đó số "0". Cho người trả lời điện thoại biết ngôn ngữ quý vị nói. Họ sẽ sắp xếp cho một thông dịch viên tiếp chuyện với quý vị.'

**Language interpretation services**

<table>
<thead>
<tr>
<th>Portland area</th>
<th>503-286-6868</th>
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</thead>
<tbody>
<tr>
<td>Salem area</td>
<td>503-370-4311</td>
</tr>
<tr>
<td>Vancouver area</td>
<td>360-254-9158</td>
</tr>
<tr>
<td>Longview area</td>
<td>360-575-4800</td>
</tr>
</tbody>
</table>
Types of dental professionals

Our dental offices have several types of dental professionals to meet your needs. Each dental office in this book lists the names of the people who work there and their professional qualifications. Here are the job title definitions:

- DDS: doctor of dental surgery
- DMD: doctor of medical dentistry
- LD: licensed denturist
- RDH: registered dental hygienist

We have dental professionals practicing in the following specialties:

Denturist
A dental technician who specializes in making and fitting dentures.

Endodontist
A dentist who specializes in root canals and the treatment of diseases or injuries that affect the pulp of teeth.

Orthodontist
A dentist who specializes in preventing and treating misaligned teeth.

Pediatric dentist
A dentist who specializes in children ages birth through adolescence.

Periodontist
A specialist who treats the gums and supporting structures of the teeth.

Prosthodontist
A dentist who specializes in restoring teeth and / or replacing missing teeth with bridges, dentures, crowns or implants.

For the most current list of dentists at each of our 17 dental offices, see our expanded online dental directory at kp.org/dental/nw/directory.
ALOHA DENTAL OFFICE

17675 SW Tualatin Valley Highway, Beaverton, OR 97006

Appointments ................................................................. 503-286-6868
Business office .............................................................. 503-259-3160

Pediatric dentist
Antony, Susan, DDS

Periodontist
Gottlieb, Samuel, DDS

Registered dental hygienists
Do, Julie, RDH
Jackson, Kathleen, RDH
La, Anna, RDH
Lane, Kandice, RDH
Rapp, Cindi, RDH
Roessler, Luann, RDH

General dentists
Dave, Nipoon, DDS
Lee, Cyrus, DMD
Popov, Lindsey, DMD

BEAVERTON DENTAL OFFICE

4855 SW Western Ave., Beaverton, OR 97005

Appointments ................................................................. 503-286-6868
Business office .............................................................. 503-626-4148

Registered dental hygienists
Bazor, Kristin, RDH
Burgett, Allison, RDH
Cregger, Sami, RDH
Hockema, Jennifer, RDH
Hughes, Laura, RDH
Nielsen, Lynn, RDH
Proudfoot, Alisa, RDH
Smythe, Nancy, RDH
Teeny, Summer, RDH

General dentists
French, Daniel, DMD
Katta, Srilakshmi, DDS
Kim, John, DMD
Smovir, Wendy, DMD
White, Danny, DDS
CASCADE PARK DENTAL OFFICE

12711 SE Mill Plain Blvd., Vancouver, WA 98684

**Appointments** ................................................................. 360-254-9158
**Business office** ................................................................. 360-896-4484

[Map of Cascade Park Dental Office]

**General dentists**
Callaghan, Jody, DMD
De Ainza, Minah, DDS
Johnson, Aaron, DMD
Lee, Felix, DMD
Omans, Richard, DDS
Rawley, Nikolas, DMD
Straube, David, DMD

**Denturist**
Xu, Ji, LD

**Endodontist**
Reese, Randy, DDS

**Orthodontist**
Mumford, Bruce, DMD

**Pediatric dentist**
Vo-Cheng, Linh, DMD

**Registered dental hygienists**
Ausmus, Shelley, RDH
Charpentier, Brenda, RDH
Dietel, Toni, RDH
Gubala, Mary, RDH
Hancock-Marshall, Karen, RDH
Hendegan, Amy, RDH
Ivie, Connie, RDH
Janke, Kathryn, RDH
Januik, Dawn, RDH
Knotts, Jamie, RDH
Larson, Bonnie, RDH
Munsey, Mystie, RDH
Nichols, Kristeen, RDH
Tamayao, Patricia, RDH
Vollstedt, Jennifer, RDH

**Transit information**

For up-to-date transit information:

<table>
<thead>
<tr>
<th><strong>Portland:</strong></th>
<th><strong>Vancouver:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>TriMet ........ .503-238-7433 (<a href="http://www.trimet.org">www.trimet.org</a>)</td>
<td>C-Tran ........ .360-695-0123 (<a href="http://www.c-tran.com">www.c-tran.com</a>)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Salem:</strong></th>
<th><strong>Longview:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cherriots  .503-588-2877 (<a href="http://www.cherriots.org">www.cherriots.org</a>)</td>
<td>CUBS .360-442-5663 (<a href="http://www.cubs-bus.com">www.cubs-bus.com</a>)</td>
</tr>
</tbody>
</table>
CLACKAMAS DENTAL OFFICE

10209 SE Sunnyside Road, Clackamas, OR 97015

Appointments ................................................................. 503-286-6868
Business office ............................................................... 503-353-3900

Registered dental hygienists
Amick-Alley, Tamara, RDH
Johnson, Karen, RDH
McNeil, Karen, RDH
Morrison, Paula, RDH
Nonamaker, Cindy, RDH
Rogers, Maria, RDH
Sasser, Charlotte, RDH
Stoltenburg, Ronda, RDH
Wilson, Sandra, RDH

General dentists
Allen, John, DMD
Busi, Ravi, DDS
Geist, Dean, DMD
Hill, John, DDS
Peng, Myron, DMD
Shea, Graham, DDS
Walker, David, DMD
Yoo, Jimmy, DDS

EASTMORELAND DENTAL OFFICE

5025 SE 28th Ave., Portland, OR 97202

Appointments ................................................................. 503-286-6868
Business office ............................................................... 503-238-4418

Periodontists
Akiyama, Dennis, DDS
Bowman, Jila, DDS

Registered dental hygienists
Farlinger-King, Jacqueline, RDH
Le, Thu-Ha, RDH
Lynch, Julia, RDH
Manning, Ruth, RDH
Marston, Julie, RDH
McAdams, Kimberly, RDH
Secrist, Daryn, RDH
Thorburn, Molly, RDH

General dentists
McCashew, Robert, DDS
Meshack-Hart, Ernest, DDS
Odell, Juanita, DMD
Rosson, Charles, DMD
van Witzenburg, Marcus, DMD
White, Johanna, DDS
General dentists
Casper, Carrie, DMD
Castilla-Espinoza, Edariz, DDS
Castro, Richard, DDS
Nasserziayee, Farooq, DMD
Scarzella, Clayton, DMD
Smith, James, DMD

Denturist
Martin, Vernon, LD

Endodontist
Reese, Randy, DDS

Oral surgeons
Holland, John, DDS
Rawley, Daniel, DDS

Orthodontist
Teeter, David, DMD

Pediatric dentist
Stafford, Greg, DDS

Periodontist
Watari, Tetsuji, DDS

Registered dental hygienists
Austin, Valarie, RDH
Brechtbill, Valerie, RDH
Brewer, Cindy, RDH
Geist, Alyson, RDH
Grandi, Berit, RDH
Kaady, Tyler, RDH
Mitchell, Lori, RDH
Riordan, Mary, RDH
Smith, Cheri, RDH

CONNECT TO YOUR DENTAL HEALTH

Visit our dental website to:
• Get to know our dentists.
• View the most up-to-date dental directory.
• Find plan and dental services information.
• Map your route to our offices.
• Read dental health news.
• Access dental resources.

kp.org/dental/nw
GRAND AVENUE DENTAL OFFICE

1314 NE Grand Ave., Portland, OR 97232

Appointments ............................................. 503-286-6868
Business office ............................................. 503-280-2877

Orthodontist
Barrett, Robert, DMD

Pediatric dentist
Hakimeh, Samer, DDS

Registered dental hygienists
Bowers, Brook, RDH
Brown, Sharon, RDH
Gerlach, Rachel, RDH
Gwilliam, Sharon, RDH
Luu, Kelly, RDH
MacPherson, Marie, RDH
Muir, Julianne, RDH
Pfannes, Marsha, RDH
Randel, Rebecca, RDH
Ritchie, Gloria, RDH
Sahebi, Akram, RDH
Wellington, Judy, RDH

General dentists
Chen, Alan, DMD
Creager, John, DMD
Fife-Griffin, Heather, DMD
Gilbert, Jennifer, DMD
Guerrero, Lisa, DDS
Whitt, Jason, DMD
Wolfe, Jeffrey, DDS

GRESHAM DENTAL OFFICE

360 NW Burnside Road, Gresham, OR 97030

Appointments ............................................. 503-286-6868
Business office ............................................. 503-667-7480 or 503-665-5413

Registered dental hygienists
Burkhart, Jacqueline, RDH
Propeck, Terese, RDH
Vieru, Fivia, RDH

General dentists
Del Togno Armanasco, Richard, DMD
Ferek, Robert, DDS
Leinassar, Ronald, DMD
LONGVIEW-KELSO DENTAL OFFICE

1230 Seventh Ave., Longview, WA 98632

Appointments .................................................. 360-575-4800
Business office .................................................. 360-575-4801

Registered dental hygienists
Bach, Anita, RDH
Chadwick, Daphne, RDH
England, Kelee, RDH
Ray, Janet, RDH

General dentists
Ghanee, Nadereh “Nadia,” DMD
Kaufman, Ethan, DDS
Pope, Marcus, DDS

NORTH INTERSTATE DENTAL OFFICE

7201 N Interstate Ave., Portland, OR 97217

Appointments .................................................. 503-286-6868
Business office .................................................. 503-286-6860

Denturist
Miller, Gene, LD

Prosthodontist
Ambard, Alberto, DDS
Hill, David, DDS
NORTH LANCASTER DENTAL OFFICE

2300 Lancaster Drive NE, Salem, OR 97305

Appointments .................................................. 503-370-4311
Business office ................................................ 503-370-4843

General dentists
Daniels, Allison, DMD
DeLange, Kregg, DMD
Pak, John, DDS
Povey, Ira, DDS
Santee, Daniel, DMD
Trybom, Misty, DDS

Denturist
Cantarero, Oswaldo, LD

Periodontist
Bowman, Jila, DDS

Registered dental hygienists
Bielby, Myra, RDH
Coburn, Katherine, RDH
Fox, Delores, RDH
Smith, Hallie, RDH
Smith, Karla, RDH
Vahoomani, Lisa, RDH
Wade, Mary, RDH

OREGON CITY DENTAL OFFICE

1900 McLoughlin Blvd., Suite 68, Oregon City, OR 97045

Appointments .................................................. 503-286-6868
Business office ................................................ 503-387-8000

General dentists
Edwards, Douglas, DMD
Pacewic, Jean, DMD

Registered dental hygienists
McCommas, Teresa, RDH
Neumeister, Carleigh, RDH
Regan, Kathy, RDH
Shumskiy, Irina, RDH

Pediatric dentist
Hiles, Shelby, DDS
ROCKWOOD DENTAL OFFICE

822 NE 181st Ave., Portland, OR 97230

Appointments .................................................. 503-286-6868
Business office ................................................ 503-661-5210

General dentists
Amador, Raul, DMD
Chang, Lloyd, DDS
Chang, Michael, DDS
Row, Charles, DDS

Denturist
Cain, Dennis, LD

Registered dental hygienists
Barry, Yardena, RDH
Carmen, Julie, RDH
Carpenter, Adriana, RDH
Detrick, Katherine, RDH
Dow, Susan, RDH
Fawver, Sarah, RDH
Kaady-Miller, Jane, RDH
**SALMON CREEK DENTAL OFFICE**

14406 NE 20th Ave., Vancouver, WA 98686

**Appointments** .......................................................... 360-254-9158

**Business office** .......................................................... 360-571-3139

**Endodontist**
Parlee, Mary, DDS

**Periodontist**
Akiyama, Dennis, DDS

**Registered dental hygienists**
Casey, Theresa, RDH
Ching, Leslie, RDH
Hart, Diane, RDH
Johnston, Judith, RDH
Madden, Mi, RDH
McCullough, Rose, RDH
Salari-Miller, Minoo, RDH
Siemieniec, Judy, RDH
Wilson, Donna, RDH
Zamora, Carla, RDH

**SKYLINE DENTAL OFFICE**

5135 Skyline Road S, Salem, OR 97306

**Appointments** .......................................................... 503-370-4311

**Business office** .......................................................... 503-588-6560

**General dentists**
Allen, Francis, DMD
Campbell, Spencer, DMD
Chung, Daniel, DDS
Harms, Jennifer, DDS
Khalil, Tara, DDS
Le, Linda, DDS
Olson, Vanessa, DDS

**Oral surgeon**
Holland, John, DDS

**Endodontist**
Southworth, James, DMD
White, Robert, DDS
Wylam, Dustin, DDS

**Orthodontist**
Glancy, Rachel, DMD

**Registered dental hygienists**
Baker, Geraldine, RDH
Coste, Adriana, RDH
Hahn, Carolyn, RDH
Kimble, Martha, RDH
McQuigg, Jesse, RDH
Morrical, Stacey, RDH
Rollins, Janine, RDH
SUNSET DENTAL OFFICE

19075 NW Tanasbourne Drive, Hillsboro, OR 97124

Appointments ................................................................. 503-286-6868
Business office ............................................................... 503-531-1700

General dentists
Antony, Matthew, DDS
Balekjian, Gregory, DDS
Doan, Teresa, DMD
Floor, Larson, DMD
Kao, May, DDS
Stringer, Brett, DMD
Wilson, Kelley, DMD
Young, Harold, DMD

Orthodontist
Ratliff, Tom, DDS

Pediatric dentist
Laraway, Lester, DDS

Registered dental hygienists
Blume, Julie, RDH
Campbell, Judi, RDH
Cao, Bichthuy, RDH
Caroline, Wendy, RDH
Dulwick, Deborah, RDH
Fultz, Lubov, RDH
Fun, Kayvandokht, RDH
Gray, Susan, RDH
Hankins, Janet, RDH
Mai, Thu-Lan, RDH
Nguyen, Chi, RDH
Richter, Deborah, RDH
Tatum, Maria, RDH

TIGARD DENTAL OFFICE

7105 SW Hampton St., Tigard, OR 97223

Appointments ................................................................. 503-286-6868
Business office ............................................................... 503-684-9274

General dentists
Bowers, Greg, DMD
Grishman, Michael, DDS
Houtz, Jeff, DMD
Kimura-Opperman, Rie, DMD
Pihlstrom, Dan, DDS
Shih, Matthew, DDS
Towle, Morgan, DDS

Endodontist
Reams, Gregg, DMD

Registered dental hygienists
Fladland, Kathy, RDH
Goodsell, Adele, RDH
Hellums, Donna, RDH
Kelly, Desiree, RDH
McKenna, Barbara, RDH
Neuman, Julie, RDH
Steiner, Barbara, RDH
Traweek, Joan, RDH
WE’RE THE FIRST ACCREDITED DENTAL HOME IN THE NORTHWEST.

With its recent 3-year renewal, the Kaiser Permanente Dental Care Program has now maintained more than 20 years of continuous accreditation. It was also named the Northwest’s first dental home — making it the third accredited dental home in the country.

What does dental home mean for our members?
- Seamless service. Team-based care from top dentists, hygienists, assistants, and specialists.
- Excellent quality. The best clinical dental care possible.
- Personal connection. Trusted, ongoing relationships with the whole dental team.
- Integrated medicine. Dental and medical care coordination.

To read more details, go to the Dental Program’s website: kp.org/dental/nw.
WHERE TO GET DENTAL CARE

Please note: Facility locations are approximate.
Portland-area dental offices
503-286-6868

1. Aloha Dental Office
   17675 SW Tualatin Valley Hwy.
   Beaverton, OR 97006

2. Beaverton Dental Office
   4855 SW Western Ave.
   Beaverton, OR 97005

3. Clackamas Dental Office
   10209 SE Sunnyside Road
   Clackamas, OR 97015

4. Eastmoreland Dental Office
   5025 SE 28th Ave.
   Portland, OR 97202

5. Glisan Dental Office
   10102 NE Glisan St.
   Portland, OR 97220

6. Grand Avenue Dental Office
   1314 NE Grand Ave.
   Portland, OR 97232

7. Gresham Dental Office
   360 NW Burnside St.
   Gresham, OR 97030

8. North Interstate Dental Office
   7201 N Interstate Ave.
   Portland, OR 97217

9. Oregon City Dental Office
   1900 McLoughlin Blvd., Suite 68
   Oregon City, OR 97045

10. Rockwood Dental Office
    822 NE 181st Ave.
    Portland, OR 97230

11. Sunset Dental Office
    19075 NW Tanasbourne Drive
    Hillsboro, OR 97124

12. Tigard Dental Office
    7105 SW Hampton St.
    Tigard, OR 97223

Vancouver-area dental offices
360-254-9158

13. Cascade Park Dental Office
    12711 SE Mill Plain Blvd.
    Vancouver, WA 98684

14. Salmon Creek Dental Office
    14406 NE 20th Ave.
    Vancouver, WA 98686

Salem-area dental offices
503-370-4311

15. North Lancaster Dental Office
    2300 Lancaster Drive NE
    Salem, OR 97305

16. Skyline Dental Office
    5135 Skyline Road S
    Salem, OR 97306

Longview-area dental office
360-575-4800

17. Longview-Kelso Dental Office
    1230 Seventh Ave.
    Longview, WA 98632
Visit our dental website to:

• Get to know our dentists.
• Map your route to our offices.
• View the most up-to-date dental directory.
• Read dental health news.
• Find plan and dental services information.
• Access dental resources.

kp.org/dental/nw