

Kauai Member Guide





Frequently asked questions about Kaiser Permanente on Kauai

We have a lot to offer you – and we don't want you to miss any of it. One of the best ways to get the most from your Kaiser Permanente coverage is to become familiar with your benefits and how your health plan works for you. The following information can help you on your road to better health.

Q: Can I select my own doctor?

A: Absolutely. You may select a Kaiser Permanente doctor at our Lihue Clinic or from our network of affiliated primary care physicians. When you select a physician at our Lihue Clinic, you'll also enjoy the convenience of having primary care, laboratory, and pharmacy services available at the same location.

You don't need a referral to make appointments for the following services and departments within our network of providers on Kauai:

- Alcohol and drug treatment
- Behavioral Health Services (Mental health outpatient care)
- Eye examinations for glasses and contact lenses
- Family Medicine
- Health Education
- Internal Medicine
- Obstetrics and Gynecology
- Pediatrics
- Social Work

Q: What if I need specialty care?

A: Your doctor will refer you to a specialist when it's medically necessary. In some cases, that may mean recommending you get treated on Oahu where you'll be cared for by a team of physicians who have access to facilities and equipment that may not be available on Kauai.

Specialty services on the island of Oahu

For a listing of our Kaiser Permanente specialty providers on Oahu, see *Our Physicians and Locations directory* or visit kp.org/searchdoctors.

- **Audiology**
- **Bariatric Medicine**
- **Cardiology**
Invasive/interventional procedures, Electrophysiology
- **Cardiology Testing**
Echocardiogram, Elective treadmill, Elective device implants, EPS, Holter/event monitoring
- **Cardiothoracic Surgery**
- **Cardiovascular Surgery**
- **Dermatology**
Surgeries, including Mohs
- **Diagnostic Radiology**
CT scans, MRI, PET, Ultrasounds, Diagnostic mammograms, Fluoroscopy, Angiography, Interventional, Nuclear medicine, Stereotactic breast biopsy, Ultrasound level 2 for OB

Frequently asked questions

- **Durable Medical Equipment**
- **Endocrinology**
- **Gastroenterology**
Colonoscopy, EGD, Flex sigmoidoscopy, Invasive/interventional procedures
- **General Surgery**
Breast cancer care, Oncology, Minimally invasive/advanced laparoscopic surgery
- **Hematology**
- **Infectious Disease**
- **Infusion Therapy**
- **Neonatology/Neonatal Intensive Care**
- **Nephrology**
- **Neurology**
Including EMGs
- **Oncology and Chemotherapy**
- **Ophthalmology**
Surgeries, Corneal, Glaucoma, Pediatric, Plastics, Orbital, Retinal, and Uveitis
- **Optometry**
- **Obstetrics and Gynecology**
Ultrasound Level 2
- **Orthopedics**
Cancer, Complex hand, Foot/ankle, Sports, Total joint, Reconstruction (shoulder, ACL, etc.), Repair, Elective
- **Otolaryngology (Ear, Nose, & Throat)**
Surgeries, Neurologic
- **Pain Management/Integrative Medicine**
- **Pediatric Specialties**
- **Perinatology**
High-risk obstetrics and ultrasound
- **Physiatry**
- **Plastic and Reconstructive Surgery**
- **Podiatry**
- **Pulmonology**
- **Rheumatology**
- **Second Opinions**
- **Sleep Studies**
- **Transplants**
- **Travel Medicine**
- **Urology**
Cancer care, Minimally invasive GU surgery, Pediatrics, Uro-gynecological, Advanced endoscopic stone surgery, Male infertility
- **Vascular Surgery/Therapy**

Q: In certain circumstances, why do I have to go to Oahu for treatment?

A: Our goal is to provide you with the highest possible quality of care at the most affordable cost to you. In some cases, that may mean recommending you get treated on Oahu where you'll be cared for by a team of physicians who have access to facilities and equipment which may not be available on Kauai.

If you have to go to Oahu for treatment, our Neighbor Island Concierge service can assist with coordinating your medical appointments. Our concierge can also offer shuttle and ground transportation information, hotel/housing recommendations, along with tips on making the most of your stay. To contact our Neighbor Island Concierge, call **808-432-UFLY (808-432-8359)**, Monday-Friday, 7:30 a.m.-4 p.m.

For after-hours service while on Oahu, please page a Continuing Care Coordinator through the Hospital Operator at **808-432-0000**.

Frequently asked questions

For assistance with your travel arrangements, contact the Travel Department at **1-800-214-6572**, Monday-Friday, 8 a.m.-5 p.m.

Q: If I have to go to Oahu for treatment, do I have to pay for the airfare?

A: If the most appropriate course of care requires you to travel to Oahu, we will pay for your airfare.* A Kaiser Permanente shuttle between Honolulu Airport's Interisland Terminal and Moanalua Medical Center is available to you at no charge (cab fare and car rentals are not covered). Shuttle service is not available on weekends and holidays.

*Specialty and hospital care may be directed and/or transferred to Kaiser Permanente Moanalua Medical Center. Travel coach airfare is paid as a courtesy for qualified Hawaii members upon referral by an affiliated Kaiser Permanente doctor if treatment on Oahu is recommended. Travel restrictions exist for certain conditions.

Q: Where can I fill my prescriptions?

A: You can pick up and refill prescriptions from our Kaiser Permanente Lihue Clinic or any of our affiliated pharmacy locations (subject to our drug formulary). To locate a pharmacy near you, refer to the directory in this member guide or visit [kp.org/locations](https://www.kaiserpermanente.org/locations).

Save time by filling prescriptions at [kp.org/pharmacycenter](https://www.kaiserpermanente.org/pharmacycenter) or the Kaiser Permanente mobile app. Most prescriptions can be mailed to you at no extra charge. And, if you have prescription drug coverage, you can get a 90-day supply of refills for the cost of 60 days for most medications.

Q: What happens when a prescription is not on the Kaiser Permanente formulary?

A: Drugs not listed on the drug formulary are called non-formulary drugs. For non-formulary drugs, members have three options:

1. Pay full price for the drug.
2. Contact their physician for an alternative formulary drug.
3. Contact their physician for a formulary exception. If the physician determines that the non-formulary drug is medically appropriate and necessary, the physician may initiate the exception process for coverage of non-formulary drugs.

Q: What should I do in the case of an emergency?

A: We cover emergency care from Plan providers and non-Plan providers anywhere in the world. If you think you're having an emergency, go immediately to the nearest Emergency Department. If you need an ambulance, call 911.

If admitted to a non-Kaiser Permanente facility, you or a family member must notify us within 48 hours after care begins (or as soon as reasonably possible) by calling the phone number on the back of your Kaiser Permanente ID card. This must be done, or your claim for payment may be denied. We may arrange to transfer you or your family member to a Kaiser Permanente facility as soon as it is medically appropriate.

Frequently asked questions

Q: Where can I receive emergency care on Kauai?

A: You can receive emergency care at any of the following Kauai locations: Samuel Mahelona Memorial Hospital, West Kauai Medical Center, and Wilcox Memorial Hospital.

Q: What are some of my other benefits as a Kaiser Permanente member?

A: Your benefits include a wide range of programs and support to help you stay healthy, most offered at little or no additional cost to you. With all of these convenient resources, you're in a great position to stay in control of your well-being.

Take charge of your care

When you receive care at our Lihue Clinic and are registered on our website or mobile app, you have access to a suite of secure online tools for managing your care – 24 hours a day. Visit kp.org anytime, anywhere, to:

- View most lab test results
- Refill most prescriptions
- Choose your doctor based on what's important to you, and change anytime
- Email your Kaiser Permanente doctor's office with nonurgent questions
- Schedule and cancel routine appointments
- Print vaccination records for school, sports, and camp
- Manage a family member's health[‡]

To access secure features on kp.org or our mobile app, you'll need to register on our website. To get started, go to kp.org/register, then sign on with your user ID and password.

Healthy lifestyle programs

Get a free, personalized plan to improve your health. You can get a health assessment that gives you an overview of your well-being. And then you'll get clear steps and ongoing encouragement to help you:

- Lose weight
- Eat healthier
- Quit smoking
- Reduce stress
- Manage ongoing conditions like diabetes or depression

To start making positive changes today, visit kp.org/healthylifestyles.

Member discount programs

Take advantage of special rates on programs available to our members for:

- Acupuncture
- Chiropractic care
- Massage therapy
- Fitness club memberships
- Other health products and services

Learn more at kp.org/choosehealthy.

[‡] Due to privacy laws, certain features may not be available if they're being accessed on behalf of a child younger than 18. Your child's physician may also be prevented from giving you certain information without your child's consent.

Providers by location



■ Primary care providers
 ■ Specialty providers (self-refer)
 ■ Hospital and emergency services

Southeast (Lihue)

Charlie Sonido, Inc.

- Rainier Bautista, MD – FM
- Edward Lanson, MD – IM
- Charlie Sonido, MD – IM
- Bernice Yap, MD – FM

Dynasty Court

- Michael Braun, MD – IM
- Craig Netzer, MD – FM

Optical

- April Lewis, OD
- Jere Loo, OD
- Chet Myers, OD
- Michael Oride, OD
- Joel Punzal, OD

Behavioral Health

- Michael Foley, MSW
- Dianne Gerard, PhD
- Robert Horne, PhD
- Jon Nakamura, MD
- Stephanie Skow, MD
- Karin Stoll, MSW
- Stacey Wisiorowski, MSW, LCSW

Kauai Medical Clinic

- Rhonda Pabo, RN, FNP – HM

■ Wilcox Medical Center

South (Kalaheo & Port Allen)

Aloha Pediatrics

- Jamie Knox, MD – Peds

WKMC Kalaheo

- Mary Linda Paul, MD – IM

WKMC Port Allen

- Mitchell Jenkins, MD – IM*
- Carla Nelson, MD – Peds

Behavioral Health

- Krishna Kumar, MD

Southwest (Waimea)

WKMC Waimea

- Graham Chelius, MD – FM
- Ralph “Tony” Dupree, MD – FM
- Bernard Riola, MD – Peds
- Beverly Tumbaga, NP – FM

■ West Kauai Medical Center

North (Kilauea)

North Shore Medical Center

- Thomas Capelli, MD – IM

Hale Lea Medicine

- Arthur Brownstein, MD – FM
- Mary Cameron, NP – FM
- Steve Rogoff, MD – FM
- James Winkler, PA-C – FM

Behavioral Health

- John Winnes, LCSW
- Sharon Picard, PhD

East (Kapaa)

Kapaa Family Clinic

- Paul Esaki, MD – FM

Kapaa Pediatrics

- Jesse Lam, MD – Peds

Behavioral Health

- Fahy Bailey, PhD
- Tanya Gamby, PhD
- Chia Granda, MD

■ Samuel Mahelona Memorial Hospital

Lihue Clinic



Kukui Grove Health Center
4366 Kukui Grove St., #101
Lihue, HI 96766

Clinic and pharmacy hours

Monday - Friday, 8 a.m. - noon & 1 - 5 p.m.
Closed Saturday, Sunday, and holidays

Laboratory hours

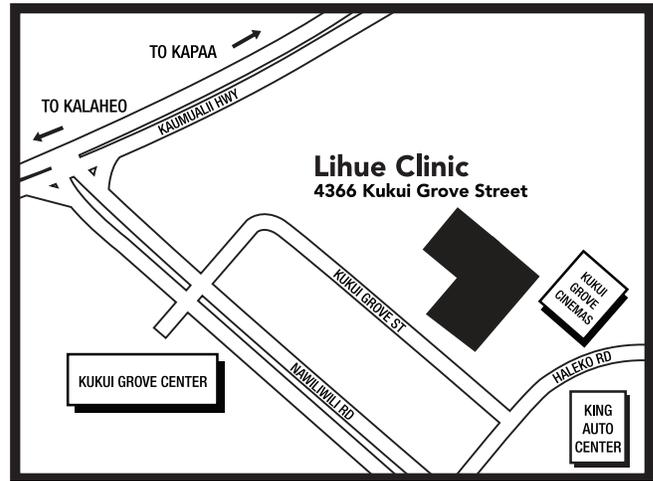
Monday - Friday, 8:30 a.m. - noon & 1:30 - 4 p.m.
Closed Saturday, Sunday, and holidays

Medical and other clinical services

Family Medicine, Laboratory, Pharmacy

Phone numbers

Information and appointments... **808-246-5600**
Appointment cancellation..... **808-246-5600**
24-hour prescription refill..... **808-643-7979**



24/7 advice

If you're not feeling well and our offices are closed, call our 24/7 advice line at no cost. A Registered Nurse will assess your situation and direct you to the best place for care. If appropriate, they can even provide medical advice and help you handle the problem at home to save you a visit to the doctor.

Get the right care for your situation.
Call our 24/7 advice line:

808-264-5600

TTY 711

7 days a week, 24 hours a day

Urgent care

If our affiliated primary care providers and clinics on Kauai are closed, there is one urgent care center on the island. Your regular office copayment will be collected at the time of service.

Kauai Urgent Care

4484 Pahee St.

Lihue, HI 96766

808-245-1532

Monday - Friday, 5 p.m. - 7 p.m.

Saturday - Sunday, 8 a.m. - 7 p.m.

(Including weekends and most holidays, except New Year's Day, Independence Day, Thanksgiving, and Christmas.)



Physicians

Family Medicine

Kapua K. Medeiros, MD

PCP

Gender: Female

Medical education: University of Hawaii, John A. Burns School of Medicine

Board certification: American Board of Family Medicine

I'm accepting new patients.

Languages (in addition to English): Spanish

Adriann Bruce, MD

PCP

Gender: Female

Medical education: University of Hawaii, John A. Burns School of Medicine

Board certification: American Board of Family Medicine

I'm accepting new patients.

Kathryn M. Shon, MD

PCP

Gender: Female

Medical education: George Washington University School of Medicine

Board certification: American Board of Family Medicine

I'm available to see you for same day appointments. Book an appointment at kp.org/appointments. I'm not accepting new patients at this time.

Lucy F. Wong, MD

PCP

Gender: Female

Medical education: University of Hawaii, John A. Burns School of Medicine

Board certification: American Board of Family Medicine

I'm available to see you for same day appointments. Book an appointment at kp.org/appointments. I'm not accepting new patients at this time.

Internal Medicine

Maria Teresa David, DO

PCP

Gender: Female

Medical education: Nova Southeastern University

Board certification: American Board of Preventive Medicine

I'm available to see you for same day appointments. Book an appointment at kp.org/appointments. I'm not accepting new patients at this time.



Affiliated Providers

This listing shows you where our affiliated primary care physicians and providers are located. We strongly encourage you to choose a primary care physician at our Lihue Clinic or from this list who will oversee and coordinate all aspects of your medical care, including specialist visits and hospitalizations. Call the office of your choice to schedule an appointment.

Primary Care Providers

Family Medicine

Rainier D. Bautista, MD
PCP

Gender: Male
3216 Elua St.
Lihue, HI 96766
808-246-3800

Accepting New Patients: Yes

Arthur H. Brownstein, MD
PCP

Gender: Male
Hale Le'a Medicine
2460 Oka St., #101A
Kilauea, HI 96754
808-828-2885

Accepting New Patients: Yes

Mary L. Cameron, NP-C
PCP

Gender: Female
Hale Le'a Medicine
2460 Oka St., #101A
Kilauea, HI 96754
808-828-2885

Accepting New Patients: Yes

Ralph A. Dupree, MD
PCP

Gender: Male
4643B Waimea Canyon Dr.
Waimea, HI 96796
808-338-8311

Accepting New Patients: Yes

Paul T. Esaki, MD
PCP

Gender: Male
4-1461 Kuhio Hwy.
Kapaa, HI 96746
808-822-4333

Accepting New Patients: No

R. Craig Netzer, MD
PCP

Gender: Male
4473 Pahee St., #O
Lihue, HI 96766
808-246-2002
Accepting New Patients: Yes

Steven M. Rogoff, MD
PCP

Gender: Male
2460 Oka St., #101
Kilauea, HI 96754
808-828-2885
Accepting New Patients: No

Beverly E. Tumbaga, NP
PCP

Gender: Female
West Kauai Medical Center
4643 Waimea Canyon Dr.
Waimea, HI 96796
808-338-8311
Accepting New Patients: Yes

James L. Winkler, PA-C
PCP

Gender: Male
Hale Le'a Medicine
2460 Oka St., #101
Kilauea, HI 96754
808-828-2885
Accepting New Patients: Yes

Bernice C. O. Yap, MD
PCP

Gender: Female
3216 Elua St.
Lihue, HI 96766
808-246-3800
Accepting New Patients: Yes

General Medicine

Edward Lanson, MD
PCP

Gender: Male
3217 Elua St.
Lihue, HI 96766
808-246-3800
Accepting New Patients: Yes

Internal Medicine

Michael Braun, MD
PCP

Gender: Male
4473 Pahee St., #O
Lihue, HI 96766
808-246-2002
Accepting New Patients: Yes

Thomas Capelli, MD
PCP

Gender: Male
2490 Oka St.
Kilauea, HI 96754
808-828-1418
Accepting New Patients: Yes

C. Mitchell Jenkins, MD
PCP

Gender: Male
4353 Waialo Rd.
Eleele, HI 96705
808-335-0579
Accepting New Patients: No

Mary Linda Paul, MD
PCP

Gender: Female
4489 Papalina Rd.
Kalaheo, HI 96741
808-332-8523
Accepting New Patients: Yes



Affiliated Providers

Charlie Y. Sonido, MD
PCP

Gender: Male
3218 Elua St.
Lihue, HI 96766
808-246-3800

Accepting New Patients: Yes

Pediatrics

Jami A. Knox, MD
PCP

Gender: Female
2469-C Puu Rd.
Kalaheo, HI 96766
808-652-0048

Accepting New Patients: Yes
Languages (in addition to English): French

Jesse T.T. Lam, MD
PCP

Gender: Male
4-1461 Kuhio Hwy.
Kapaa, HI 96746
808-634-8011

Accepting New Patients: Yes

Carla Nelson, MD
PCP

Gender: Female
4353 Waialo Rd.
Eleele, HI 96705
808-335-0579

Accepting New Patients: No

Bernard A. Riola, MD
PCP

Gender: Male
4643B Waimea Canyon Dr.
Waimea, HI 96796
808-338-8311

Accepting New Patients: Yes

Self-Referral Services

Chemical Dependency

Robin Spencer, LMFT
Specialist
Gender: Female
Ke Ala Pono Recovery Centers
4374 Kukui Grove St., #104
Lihue, HI 96766
808-246-0663

I'm accepting new patients.
Referral may be required.
Please contact your primary care provider.

Ke Ala Pono Recovery Centers
4374 Kukui Grove St., #104
Lihue, HI 96766-2007
808-246-0663

Emergency Services

Samuel Mahelona Memorial
Hospital
4800 Kawaihau Rd.
Kapaa, HI 96746
808-822-4961

West Kauai Medical Center
4643 Waimea Canyon Dr.
Waimea, HI 96796
808-338-9431

Wilcox Memorial Hospital
3-3420 Kuhio Hwy.
Lihue, HI 96766
808-245-1100

Health Management

Rhonda Pabo, RN, FNP
Specialist
Gender: Female
Kauai Medical Clinic
3-3420B Kuhio Hwy.
Lihue, HI 96766
808-246-1380

I'm accepting new patients.
Please call 1-800-966-5955.

Licensed Clinical Social Worker

Stacey C. Wisiorowski, MSW,
LCSW
Specialist
Gender: Female
2970 Kele St., #109
Lihue, HI 96766
808-639-9359

I'm accepting new patients.
Please call 1-800-966-5955.

Obstetrics and Gynecology

Clyner S. Antalán, MD
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1511

I'm accepting new patients.
Please call 1-800-966-5955.

Surachat Chatkupt, MD
Specialist
Gender: Male
West Kauai Medical Center
4643B Waimea Canyon Dr.
Waimea, HI 96796
808-338-8311

I'm accepting new patients.
Please call 1-800-966-5955.

Carol A. Fujiyoshi, MD
Specialist
Gender: Female
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1511

I'm accepting new patients.
Please call 1-800-966-5955.

Robert T. Mathis, MD
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1511

I'm accepting new patients.
Please call 1-800-966-5955.



Affiliated Providers

David R. McDonald, MD
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1511
*I'm accepting new patients.
Please call 1-800-966-5955.*

Narreinar P. Williams, MD
Specialist
Gender: Female
West Kauai Medical Center
4643B Waimea Canyon Dr.
Waimea, HI 96796
808-338-8311
*I'm accepting new patients.
Please call 1-800-966-5955.*

Obstetrics and Gynecology / Family Medicine

Graham T. Chelius, MD
Specialist
Gender: Male
West Kauai Medical Center
4643B Waimea Canyon Dr.
Waimea, HI 96796
808-338-8311
*I'm accepting new patients.
Please call 1-800-966-5955.*

Optometry

April Lewis, OD
Specialist
Gender: Female
4463 Pahee St., #206
Lihue, HI 96766
808-246-0110
*I'm accepting new patients.
Referral may be required.*

Jere H.L. Loo, OD
Specialist
Gender: Male
3-2600 Kaumualii Hwy., #1508
Lihue, HI 96766
808-245-8564
*I'm accepting new patients.
Referral may be required.*

Chet A. Myers, OD
Specialist
Gender: Male
2964 Ewalu St.
Lihue, HI 96766
808-245-2772
*I'm accepting new patients.
Referral may be required.*

Michael K. Oride, OD
Specialist
Gender: Male
3170 B Jerves St.
Lihue, HI 96766
808-245-8765
*I'm accepting new patients.
Referral may be required.*

Joel Punzal, OD
Specialist
Gender: Male
4454 Nuhou St., #513
Lihue, HI 96766
808-278-8383
*I'm accepting new patients.
Referral may be required.*

Psychiatry

Krishna Kumar, MD
Specialist
Gender: Male
4100 Oni Pl.
Kalaheo, HI 96741
808-332-8433
*I'm accepting new patients.
Please call 1-808-432-7600.*

Jon W. Nakamura, MD
Specialist
Gender: Male
3216 Alua St.
Lihue, HI 96766
808-246-6253
*I'm accepting new patients.
Please call 1-808-432-7600.*

Stephanie Skow, MD
Specialist
Gender: Female
4334 Rice St., #204
Lihue, HI 96766
808-634-2376
*I'm accepting new patients.
Please call 1-808-432-7600.*

Psychiatry - Addiction

Gerald J. McKenna, MD
Specialist
Gender: Male
4374 Kukui Grove St., #104
Lihue, HI 96766
808-246-0663
*I'm accepting new patients.
Please call 1-808-432-7600.*

Languages (in addition to
English): French

Psychiatry - Adult / Child

Chia S. Granda, MD
Specialist
Gender: Female
4-1461 Kuhio Hwy.
Kapaa, HI 96746
808-482-1910
*I'm accepting new patients.
Please call 1-808-432-7600.*

Psychology

Fahy Bailey, PhD
Specialist
Gender: Female
1435 Kuhio Highway, #206
Kapaa, HI 96746
808-822-2447
*I'm accepting new patients.
Please call 1-808-432-7600.*

Dianne Gerard, PhD
Specialist
Gender: Female
4371 Puaole Street, Suite B
Lihue, HI 96766
808-246-4501
*I'm accepting new patients.
Please call 1-808-432-7600.*



Affiliated Providers

Robert A. Horne, PhD
Specialist
Gender: Male
3501 Rice Street, #214
Lihue, HI 96766
808-245-6116
*I'm accepting new patients.
Please call 1-808-432-7600.*

Psychology - Autism

Tanya Gamby, PhD
Specialist
Gender: Female
4-1558 Kuhio Hwy.
Kapaa, HI 96746
808-821-2027
*I'm accepting new patients.
Please call 1-808-432-7600.*

Social Worker

Michael Foley, MSW
Specialist
Gender: Male
4374 Kukui Grove Street, #102
Lihue, HI 96766
808-651-8269
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Karin Stoll, MSW
Specialist
Gender: Female
3412 Hinahina St.
Lihue, HI 96766
808-632-2010
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Specialists **

Allergy

Akila Sreedharan, MD
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1010
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Audiology

June U. Isono, AuD, FAAA
Specialist
Gender: Female
3-3295 Kuhio Hwy., #203
Lihue, HI 96766
877-524-1432
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Robin Wielins, AuD
Specialist
Gender: Female
Island Audiology, LLC
2970 Kele St., #207
Lihue, HI 96766
808-631-1457
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Cardiology

John T. Funai, MD
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1548
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Andrew So, DO
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1548
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Dermatology

Helen Petros, NP
Specialist
Gender: Female
4366 Kukui Grove St., #201
Lihue, HI 96766
808-246-6904
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Thomas Potter, MD
Specialist
Gender: Male
4366 Kukui Grove St., #201
Lihue, HI 96766
808-246-6904
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

** Authorized referral by your primary care physician is required. You may be redirected to Oahu for specialty care. Hospital affiliations listed are for hospitals relating to services provided on Kauai only.



Affiliated Providers

Diagnostic Imaging Services

Samuel Mahelona Memorial
Hospital—limited X-ray
services
4800 Kawaihau Rd.
Kapaa, HI 96746
808-822-4961

West Kauai Medical Center
4643 Waimea Canyon Dr.
Waimea, HI 96796
808-338-9431

Wilcox Memorial Hospital
3-3420 Kuhio Hwy.
Lihue, HI 96766
808-245-1033

Dialysis

Liberty - Lihue Dialysis Satellite
Facility
3224 Elua St.
Lihue, HI 96766
808-245-3770

Liberty - Waimea Dialysis
Satellite Facility
4643A Waimea Canyon Rd.
Waimea, HI 96796
808-338-1101

Gastroenterology

Stephen D. Coleman, MD
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1540
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Romeo Esquivel, MD
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1540
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Matthew Phillips, PA-C
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1524
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

General Surgery

Elisabeth Biuk-Aghai, MD
Specialist
Gender: Female
West Kauai Medical Center
4643B Waimea Canyon Dr.
Waimea, HI 96796
808-338-8311
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Connie Lutkevich, MD
Specialist
Gender: Female
West Kauai Medical Center
4643B Waimea Canyon Dr.
Waimea, HI 96796
808-338-8311
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Linda Miyashiro, MD
Specialist
Gender: Female
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1505
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Amy Rodriguez, MD
Specialist
Gender: Female
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1505
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Juliette Zelada, MD
Specialist
Gender: Female
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1505
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Hematology/Oncology

Jeffrey Cronk, MD
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1547
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*



Affiliated Providers

Katrina Leckova, MD
Specialist
Gender: Female
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1547

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Home Health Services

Stay at Home Healthcare
Services, LLC
3-3367 Kuhio Hwy.
Lihue, HI 96766
808-245-5121

Hospice Services

Kauai Hospice
4475 Pahee St.
Lihue, HI 96766
808-245-7277

Infectious Disease

Heidi K. Hillesland, MD
Specialist
Gender: Female
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1540

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Laboratory Services

Clinical Laboratories of Hawaii
4-1579 Kuhio Hwy., #206
Kapaa, HI 96746
808-822-4576

Clinical Laboratories of Hawaii
3-3420 Kuhio Hwy., 2nd Fl.
Lihue, HI 96766
808-245-6137

Clinical Laboratories of Hawaii
2490 Oka St.
Kilauea, HI 96754
808-828-0567

Clinical Laboratories of Hawaii
4370 Kukui Grove St., #108
Lihue, HI 96766
808-245-7775

Clinical Laboratories of Hawaii
4643 Waimea Canyon Rd.
Waimea, HI 96796
808-338-9432

Clinical Laboratories of Hawaii
3-3420 Kuhio Hwy.
Lihue, HI 96766
808-245-1074

Diagnostic Laboratory Services
3-3295 Kuhio Hwy., #101
Lihue, HI 96766
808-245-7130

Diagnostic Laboratory Services
2-2494 A Kaunualii Hwy.
Kalaheo, HI 96741
808-332-0283

Massage Therapy

Kauai Therapy & Wellness and
In-Home Services
3-1866 Kaunualii Hwy.
Lihue, HI 96766
808-333-3688

Steve Nakamura, PT
Specialist
Gender: Male
Action Physical Therapy
4381 Kukui Grove St., #3
Lihue, HI 96766
808-246-0144

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Paula Rego, PT
Specialist
Gender: Female
Action Physical Therapy
4381 Kukui Grove St., #3
Lihue, HI 96766
808-246-0144
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Neonatal Perinatal Medicine

Pediatrix Newborn Hearing
Screen, LLC
3-3420 Kuhio Hwy.
Lihue, HI 96766
808-245-1100

Nephrology

Niraj Desai, MD
Specialist
Gender: Male
4473 Pahee St., #L
Lihue, HI 96766
808-632-0200
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Neurology

Surendra D. Rao, MD
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-246-1687
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*



Affiliated Providers

Occupational Therapy

Noah C. Brantley, PT
Specialist
Gender: Male
Hale Le'a Medicine
2460 Oka Street, #101A
Kilauea, HI 96754
808-828-0030

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Island Hand Therapy Clinic, LLC
3175 Elua St., Unit A
Lihue, HI 96766
808-378-4748

Kauai Therapy & Wellness and
In-Home Services
3-1866 Kaunualii Hwy.
Lihue, HI 96766
808-333-3688

Ohana Sports Medicine
4-901 Kuhio Hwy., #A
Kapaa, HI 96746
808-335-5808

Ohana Sports Medicine
2-2488 Kaunualii Hwy.
Kalaheo, HI 96741
808-335-5808

Ophthalmology

Timothy B. Crane, MD
Specialist
Gender: Male
4463 Pahee St., #206
Lihue, HI 96766
808-246-0110

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Timothy B. Crane, MD
Specialist
Gender: Male
4439 Pahee St.
Lihue, HI 96766
808-246-0110
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Jean Shein, MD
Specialist
Gender: Female
4439 Pahee St.
Lihue, HI 96766
808-246-0110
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*
Languages (in addition to
English): Chinese

Larry K. Sherrer, MD
Specialist
Gender: Male
4418 Kukui Grove St.
Lihue, HI 96766
808-245-5377
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Janie H. R. Yoo, MD
Specialist
Gender: Female
4463 Pahee St., #206
Lihue, HI 96766
808-246-0110
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Orthopaedics

Alyssa Carnegie, MD
Specialist
Gender: Female
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1524
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Derek S. Johnson, MD
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1524
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Terrie Johnson, PA-C
Specialist
Gender: Female
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1524
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Daniel Judd, MD
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766
808-245-1524
*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*



Affiliated Providers

David Rovinsky, MD
Specialist

Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766

808-245-1524

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Otolaryngology (Ear, Nose, & Throat)

Jay Murphy, MD
Specialist

Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766

808-245-1529

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Harold Netzer, MD
Specialist

Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766

808-245-1529

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Physiatry

Heather Hopkins, MD
Specialist

Gender: Female
3-3420 Kuhio Hwy., #B
Lihue, HI 96766

808-245-1524

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Physical Therapy

Cheryl Claypool, PT
Specialist

Gender: Female
Aloha Sports Medicine & PT
2460 Oka St., #201
Kilauea, HI 96754

808-828-6818

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Richard Cottrell, PT
Specialist

Gender: Male
CSPT, LLC
4-1558 Kuhio Hwy., #4
Kapaa, HI 96746

808-823-9300

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Steve Nakamura, PT
Specialist

Gender: Male
Action Physical Therapy
4381 Kukui Grove St., #3
Lihue, HI 96766

808-246-0144

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Kauai Therapy & Wellness and
In-Home Services

3-1866 Kaunualii Hwy.
Lihue, HI 96766

808-333-3688

Ohana Sports Medicine
4-901 Kuhio Hwy., #A

Kapaa, HI 96746

808-335-5808

Ohana Sports Medicine
2-2488 Kaunualii Hwy.

Kalaheo, HI 96741

808-335-5808

Paula Rego, PT
Specialist

Gender: Female
Action Physical Therapy
4381 Kukui Grove St., #3
Lihue, HI 96766

808-246-0144

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Todd L. Strong, PT
Specialist

Gender: Male
Hale Le'a Medicine
2460 Oka St., #101A
Kilauea, HI 96754

808-828-0030

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Physical Therapy - Orthopaedic Rehab

Jonathan R. Rider, PT
Specialist

Gender: Male
Rider Physical Therapy & Sports
Clinic
4345 Kuke St.

Kilauea, HI 96754

808-826-7433

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Affiliated Providers

Podiatry

Tyler Chihara, DPM
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766

808-245-1524

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Skilled Nursing Facility (SNF)

Garden Isle Healthcare, LLC
3-3420 Kuhio Hwy., #300
Lihue, HI 96766

808-245-1802

Speech Therapy

Kauai Therapy & Wellness and
In-Home Services
3-1866 Kaumualii Hwy.
Lihue, HI 96766

808-333-3688

Urology

Carrie Fitzgerald, DO
Specialist
Gender: Female
3-3420 Kuhio Hwy., #B
Lihue, HI 96766

808-245-1505

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Peter Tran, MD
Specialist
Gender: Male
3-3420 Kuhio Hwy., #B
Lihue, HI 96766

808-245-1505

*I'm accepting new patients.
Referral may be required.
Please contact your primary
care provider.*

Hospitals

Samuel Mahelona Memorial
Hospital
4800 Kawaihau Rd.
Kapaa, HI 96746
808-822-4961

West Kauai Medical Center
4643 Waimea Canyon Dr.
Waimea, HI 96796
808-338-9431

Wilcox Memorial Hospital
3-3420 Kuhio Hwy.
Lihue, HI 96766
808-245-1100



Pharmacy services

If you have prescription drug coverage, you can get a 90-day supply of qualified prescription drugs covered under your drug rider for the price of a 60-day supply by using our convenient mail order service. And we pay the postage! If this is your first time using the mail order service, call the Automated Refill Center at **808-643-RxRx (808-643-7979)** and press "3" to speak to one of our pharmacists. For the quickest turnaround time, subsequent refills can be ordered online at **kp.org/rxrefill**.

You can also pick up and refill prescriptions from any of our pharmacy locations:

Kaiser Permanente Lihue
Clinic Pharmacy
4366 Kukui Grove St., #101
Lihue, HI 96766
808-643-7979

Foodland Pharmacy - Waipouli
4-771 Kuhio Hwy.
Kapaa, HI 96746
808-821-6979

Foodland Pharmacy -
Princeville
5-4280 Kuhio Hwy.
Princeville, HI 96722
808-826-4199

The Kalaheo Pharmacy
2-2436 Kaunualii Hwy.
Kalaheo, HI 96741
808-332-6000

Lifeway Pharmacy - Koloa
5330 Koloa Rd., #2
Koloa, HI 96756
808-742-7511

Lifeway Pharmacy - Lihue
3-3295 Kuhio Hwy.
Lihue, HI 96766
808-245-2471

Lifeway Pharmacy - Waimea
4643A Waimea Canyon Rd.
Waimea, HI 96796
808-338-0600

Lihue Pharmacy
4491A Kolopa St.
Lihue, HI 96766
808-246-9100

Lihue Clinic Pharmacy
3216 Elua St.
Lihue, HI 96766
808-246-6900

Longs Drugs - Eleele
4469 Waialo Rd., #C5
Eleele, HI 96705
808-335-0700

Longs Drugs - Kapaa
645 Aleka Lp.
Kapaa, HI 96746
808-822-4918

Longs Drugs - Koloa
2829 Ala Kalani Kaumaka St.,
Ste. M-167
Koloa, HI 96756
808-742-0350

Longs Drugs - Lihue
Kukui Grove Shopping Center
3-2600 Kaunualii Hwy., #2000
Lihue, HI 96766
808-245-8871

Walmart Pharmacy
3-3300 Kuhio Hwy.
Lihue, HI 96766
808-246-1822

Westside Pharmacy
1-3845 Kaunualii Hwy.
Hanapepe, HI 96716
808-335-5342

NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan, Inc. (Kaiser Health Plan) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call **1-800-966-5955** (TTY: **711**)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at:

Membership Services

Attn: Kaiser Civil Rights Coordinator
711 Kapiolani Blvd
Honolulu, HI 96813
1-800-966-5955

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

HELP IN YOUR LANGUAGE

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-800-966-5955** (TTY: **711**).

Cebuano (Bisaya) ATENSYON: Kung nagsulti ka og Cebuano, aduna kay magamit nga mga serbisyo sa tabang sa lengguwahe, nga walay bayad. Tawag sa **1-800-966-5955** (TTY: **711**).

中文 (Chinese) 注意: 如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-800-966-5955** (TTY: **711**)。

Chuuk (Chukese) MEI AUCHEA: Ika iei foosun fonuomw: Foosun Chuuk, iwe en mei tongeni omw kopwe angei aninisin chiakku, ese kamo. Kori **1-800-966-5955** (TTY: 711).

‘Ōlelo Hawai‘i (Hawaiian) E NĀNĀ MAI: Inā ho‘opuka ‘oe i ka ‘ōlelo Hawai‘i, hiki iā ‘oe ke loa‘a i ke kōkua manuahi. E kelepona i ka helu **1-800-966-5955** (TTY: 711).

Iloko (Ilocano) PAKDAAR: No agsasaoka iti Ilokano, dagiti awan bayadna a serbisio a para iti beddeng ti lengguahe ket sidadaan para kenka. Awagan ti **1-800-966-5955** (TTY: 711)

日本語 (Japanese) 注意事項 : 日本語を話される場合、無料の言語支援をご利用いただけます。 **1-800-966-5955** (TTY: 711) まで、お電話にてご連絡ください。

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-800-966-5955** (TTY: 711) 번으로 전화해 주십시오.

ລາວ (Laotian) ໂບດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທສ **1-800-966-5955** (TTY: 711).

Kajin Majōl (Marshallese) LALE: Ñe kwōj kōnono Kajin Majōl, kwomaroñ bōk jermal in jipañ ilo kajin ñe aṃ ejjelōk wōṇāān. Kaalōk **1-800-966-5955** (TTY: 711).

Naabeehó (Navajo) Díí baa akó nínízin: Díí saad bee yáníłti’go Diné Bizaad, saad bee áká’ánída’áwo’déé’, t’áá jiiik’eh, éí ná hóló, koji’ hódíłnih **1-800-966-5955** (TTY: 711).

Lokaiahn Pohnpei (Pohnpeian) MEHN KAIR: Ma komw kin lokiaiahn Pohnpei, wasahn sawas en palien lokaia kak sawas ni sohte isais. Koahl nempe **1-800-966-5955** (TTY: 711).

Faa-Samoa (Samoan) MO LOU SILAFIA: Afai e te tautala Gagana fa'a Sāmoa, o loo iai auaunaga fesoasoani, e fai fua e leai se totogi, mo oe, Telefoni mai: **1-800-966-5955** (TTY: 711).

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-966-5955** (TTY: 711).

Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-966-5955** (TTY: 711).

Lea Faka-Tonga (Tongan) FAKATOKANGA'I: Kapau ‘oku ke Lea Faka-Tonga, ko e kau tokoni fakatonu lea ‘oku nau fai atu ha tokoni ta’etotongi, pea teke lava ‘o ma’u ia. Telefoni mai **1-800-966-5955** (TTY: 711).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-966-5955** (TTY: 711).



For More Information

Member Services

1-800-966-5955

TTY 711

Monday – Friday, 8 a.m. – 5 p.m.

Saturday, 8 a.m. – noon

24/7 Advice

This service is available exclusively to Kaiser Permanente members. Registered nurses can provide advice when medically appropriate or direct you to the appropriate place for care. You'll need to provide your member identification number (shown on the front of your Kaiser Permanente ID card) or the member ID number of the person for whom you are calling.

808-264-5600

TTY 711

7 days a week, 24 hours a day

Urgent Care

If our affiliated primary care providers and clinics on Kauai are closed, there is one urgent care center on the island. Your regular office copayment will be collected at the time of service.

Kauai Urgent Care

4484 Pahee Street

Lihue, HI 96766

808-245-1532

Monday – Friday, 5 p.m. – 7 p.m. or Saturday – Sunday, 8 a.m. – 7 p.m. (Including weekends and most holidays, except New Year's Day, Independence Day, Thanksgiving, and Christmas.)

Prescription

Fill and refill at kp.org/pharmacycenter

Order refills by phone, 24 hours a day, 7 days a week.

808-643-7979 (statewide)

TTY 711

A provider's listing in the directory does not guarantee that the provider is still in the network or accepting new patients. Information about a practitioner is provided to us by the practitioner or is obtained as part of the credentialing process. If you would like more current information on a practitioner's license, call either the Hawaii Department of Commerce and Consumer Affairs Consumer Resource Center at **808-587-3295** or Kaiser Permanente Member Services toll-free at **1-800-966-5955**. To report an error, please call **1-800-966-5955** or email us at directoryupdate-hi@kp.org.

