

## **New Member Kaiser Permanente Video**

**[Narrator] Hi, I'm a new Kaiser Permanente member, just like you. It's been a great choice for me especially now that I've signed up to manage my health on kp.org. I was able to choose a doctor, transfer prescriptions, and get care for me and my family. It's really helped us get the most out of our membership.**

**Let me show you how. As soon as my coverage began, the most important thing I did was choose my doctor. It was really easy and actually kind of fun. I went to kp.org/newmember, clicked on Choose a Doctor, and from there, I was able to browse doctor profiles, see what languages they speak, their education, and what their interests are.**

**KP has a world class selection of top doctors, so I was able to find and choose the right doctor for everyone in the family, even for my husband who thinks he doesn't need one right now. Plus, we can always change our doctors anytime we want for any reason.**

**After choosing my doctor, I went to kp.org/newmember, clicked on the Register on kp.org button, and filled in some basic information. It took just minutes, and now I can securely email my doctor's office, refill most prescriptions, schedule routine appointments, and lots more, and thanks to KP's Act for a Family Member service, I can manage my family's health needs both at home or on the go using my KP mobile app.**

**Getting prescriptions with Kaiser Permanente is so easy. I just clicked on Get Prescriptions, and all the info I needed was right there. I followed a few simple steps, and KP took care of the rest. Now I can order most refills online and pick them up at the pharmacy or have them mailed to me at no extra charge.**

**As new Kaiser Permanente members, we began getting the care we needed right away. My mother, who is also a member, had a fall soon after we joined. We called the 24/7 advice nurse who was so helpful. It's good to know KP is there for us when we need them.**

**So whether it's the little things like scheduling routine appointments or something more serious like emergency care, Kaiser Permanente fits into our life wherever we are, online, on the phone, on our schedule. Remember, go to kp.org/newmember to sign up and start your healthy journey.**