

Kaiser Permanente

2020 Pharmacy Directory

This pharmacy directory was updated on 09/2019. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-877-221-8221** or, for TTY users, **711**, seven days a week, 8 a.m. to 8 p.m., or visit **kp.org/seniormedrx**.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at **kp.org/directory**. You may also call Member Services for updated provider information.

INTRODUCTION

This booklet provides a list of our plan's network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the **Evidence of Coverage** and Kaiser Permanente's formulary.

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under our plan only if they are filled at a network pharmacy or through our mail order program. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your **Evidence of Coverage**.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 08/29/2019. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy directory.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact us.



Kaiser Permanente's Network Pharmacies

Our pharmacy directory is organized by the type of pharmacy (retail, including chain pharmacies, mail order, home infusion, long-term care, Indian Health Service / Tribal /Urban Indian Health Program (I/T/U) Pharmacies and transplant network pharmacies outside the geographic area). Our pharmacies are then listed alphabetically by facility name.

Retail Pharmacies, including Chain Pharmacies

Beaverton*

4855 SW Western Ave.,
Beaverton, OR 97005
1-866-279-1751 toll free

Cascade Park*

12607 SE Mill Plain Blvd.,
Vancouver, WA 98684
1-866-279-1758 toll free

Gateway*

1700 NE 102nd Ave.,
Portland, OR 97220
1-866-279-4581 toll free

Hillsboro Baseline*

5381 W. Baseline Road,
Hillsboro, OR 97123
1-855-718-7759 toll free

Interstate East*

3550 N. Interstate
Ave., Portland, OR
97227
1-866-279-6122 toll free

Longview-Kelso*

1230 Seventh Ave.,
Longview, WA 98632
1-866-279-8943 toll free

Mt. Scott*

9800 SE Sunnyside Road,
Clackamas, OR 97015
1-866-280-0801 toll free

Mt. Talbert*

10100 SE Sunnyside Road,
Clackamas, OR 97015
1-866-280-1228 toll free

Murrayhill*

11200 Murray Scholls Place, Suite 100
Beaverton, OR 97007
1-866-331-8041 toll free

North Lancaster*

2400 Lancaster Drive NE,
Salem, OR 97305
1-866-280-1563 toll free

Keizer Station*

5940 Ulali Drive,
Keizer, OR 97303
1-844-854-9346 toll free

Orchards*

7101 NE 137th Ave.,
Vancouver, WA 98682
1-866-525-0582 toll free

Rite Aid Pharmacy 05339

503-645-7704, TTY 711

Rockwood*

19500 SE Stark St.,
Portland, OR 97233
1-866-280-2123 toll free

*Members may obtain an extended supply of certain medications at these pharmacies in our network.

Safeway Pharmacy #4313
360-723-9046, TTY 711

Salmon Creek*
14406 NE 20th Ave.,
Vancouver, WA 98686
1-866-280-2736 toll free

Skyline*
5125 Skyline Road S.,
Salem, OR 97306
1-866-280-4583 toll free

Sunnybrook*
9900 SE Sunnyside Road,
Clackamas, OR 97015
1-866-525-0581 toll free

Tualatin*
19185 SW 90th Ave.,
Tualatin, OR 97062
1-866-280-8818 toll free

West Salem*
1160 Wallace Road NW,
Salem, OR 97304
1-866-525-0583 toll free

Westside Outpatient*
2875 NW Stucki Ave.,
Hillsboro, OR 97124
1-866-280-0511 toll free

Mail Order Pharmacy

Automated Refill Center/Mail-Order Pharmacy*
1-800-548-9809

kp.org/refill

You can get prescription drugs shipped to your home through our network mail order delivery program. For refills of your mail order prescriptions, please contact us 10 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. Typically, you should expect to receive your prescription drugs within 10 days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at **1-800-548-9809, TTY 711** or the number listed on the prescription label for assistance.

If you cannot wait for your prescription to arrive from our mail order pharmacy, you may get an urgent supply by calling a Kaiser Permanente or affiliated network pharmacy listed in this Pharmacy Directory or at **kp.org/directory**.

Home Infusion Pharmacies

If you need more information, please contact Member Services.

Home Infusion Pharmacy
5717 NE 138th Ave.,
Portland, OR 97230
503-261-2090

*Members may obtain an extended supply of certain medications at these pharmacies in our network.

Long-Term Care Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under our plan through the facility's long-term care pharmacy or another network long-term care pharmacy.

If you need more information, please contact Member Services.

Kaiser Permanente Long-Term Care Pharmacy

5717 NE 138th Ave.,
Portland, OR 97230
503-261-2000

Bowman's Hillsdale Pharmacy

6256 SW Capitol Hwy.,
Portland, OR 97239
503-244-7582

Consonus Pharmacy Services Oregon

4560 SE International Way,
Milwaukie, OR 97222
1-877-311-1499 toll free

OmniCare of Portland

11933 NE Glenn Widing Drive,
Portland, OR 97220
503-254-1647

Pharmerica

25502 74th Ave. S.,
Kent, WA 98032
425-251-0118

ProPac Payless Pharmacy

18110 SE 34th St, Bldg 2 #270,
Vancouver, WA 98683
1-800-330-3665

Sublimity Pharmacy Services

102 Martin Drive, Suite B,
Stayton, OR 97383
503-769-4344

Indian Health Service/ Tribal/Urban Indian Health Program (I/T/U) Pharmacies

Only Native Americans and Alaska Natives have access to Indian Health Service/Tribal/Urban Indian Health Program (I/T/U) Pharmacies through Kaiser Permanente's pharmacy network. Those other than Native Americans and Alaskan Natives may be able to access these pharmacies under limited circumstances (e.g., emergencies).

If you need more information, please contact Member Services.

Western Oregon Service Unit Chemawa Health Center

3750 Chemawa Road NE
Salem, OR 97305
1-800-452-7823 toll free

Confederated Tribes of Grand Ronde Health and Wellness Department

9605 Grand Ronde Road
Grand Ronde, OR 97347
503-879-2342

Native American Rehabilitation Association Indian Health Clinic

15 N Morris Street
Portland, OR 97227
503-230-9875

Transplant Network Pharmacies Outside the Northwest Region

We have network pharmacies outside of the service area where you can get your Medicare-covered transplant drugs and certain Part D medications as a member of our plan.

Anovorx Group LLC

1710 N. Shelby Oaks Dr., Suite 1
Memphis, TN 38134
901-201-5470

Biologics Inc.

120 Weston Oaks Ct.,
Cary, NC 27513
800-850-4306

CVS Caremark

105 Mall Blvd.,
Monroeville, PA 15146
800-238-7828

Dohmen Life Science Services, LLC

17877 Chesterfield Airport Road
Chesterfield, MO 63005
636-519-2400

Falk Pharmacy

3601 Fifth Ave., Room 211,
Pittsburgh, PA 15213
412-623-6222

Kirklín Clinic Pharmacy

2000 Sixth Ave. S,
Birmingham, AL 35233-2109
205-801-8730

Mayo Clinic Pharmacy

21 Second St. SW, Brackenridge Bldg.
Rochester, MN 55902-3026
507-284-2021

Mayo Hospital Outpatient Pharmacy

5777 E. Mayo Blvd.,
Phoenix, AZ 85054
480-342-1500

Mayo Pharmacy

4500 San Pablo Road
Jacksonville, FL 32224-1865
904-953-2021

Mayo Pharmacy — Scottsdale

13400 E. Shea Blvd.,
First Floor, Room # 136E
Scottsdale, AZ 85259-5499
480-301-8195

Methodist Retail Pharmacy

1801 N. Senate Blvd., Room 105
Indianapolis, IN 46202
317-962-5606

Ochsner Pharmacy and Wellness

1514 Jefferson Hwy.,
New Orleans, LA 70121-2483
504-842-3205

UAB Specialty Pharmacy 601

19th St. S, fourth floor QT
Birmingham, AL 35249
205-934-2661

Walgreens

4327 Jefferson Hwy.,
Jefferson, LA 70121-1519
504-731-1341

Walgreens #4281

14405 Beach Blvd.,
Jacksonville, FL 32250
904-223-5003

Walgreens Specialty Pharmacy

41460 Haggerty Circle S.,
Canton, MI 48188-2227
734-477-9800

Walgreens Specialty Pharmacy
500 Noblestown Road,
Carnegie, PA 15106-1230
412-231-3777

Notice of nondiscrimination

Kaiser Permanente complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Kaiser Permanente does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - ◆ Qualified sign language interpreters.
 - ◆ Written information in other formats, such as large print, audio, and accessible electronic formats.
- Provide no cost language services to people whose primary language is not English, such as:
 - ◆ Qualified interpreters.
 - ◆ Information written in other languages.

If you need these services, call Member Services at **1-877-221-8221 (TTY 711)**, 8 a.m. to 8 p.m., seven days a week.

If you believe that Kaiser Permanente has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator by writing to 500 NE Multnomah St., Suite 100, Portland OR 97232 or calling Member Services at the number listed above. You can file a grievance by mail or phone. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at **<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>**, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019, 800-537-7697 (TDD)**. Complaint forms are available at **<http://www.hhs.gov/ocr/office/file/index.html>**.

Language Assistance Services

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call **1-877-221-8221** (TTY: 711).

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-221-8221** (TTY: 711).

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-877-221-8221** (TTY: 711)。

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-877-221-8221** (TTY: 711).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-877-221-8221** (TTY: 711).

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-877-221-8221** (TTY: 711)번으로 전화해 주십시오.

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-877-221-8221** (телетайп: 711).

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。**1-877-221-8221** (TTY:711) まで、お電話にてご連絡ください。

Punjabi

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ।
1-877-221-8221

Cambodian

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសាដោយមិនគិតថ្លៃ
គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ **1-877-221-8221** (TTY: 711)។

Thai

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร **1-877-221-8221** (TTY:711).

Farsi

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با **1-877-221-8221** (TTY: 711) تماس بگیرید.

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-877-221-8221** (رقم هاتف الصم والبكم: 711).

Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገለግሉት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ **1-877-221-8221** (መስማት ለተሳናቸው: 711)።

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-877-221-8221** (TTY: 711).

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-877-221-8221** (ATS : 711).

Cushite-Oromo

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa **1-877-221-8221** (TTY: 711).

Lao

ໂບດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຮ **1-877-221-8221** (TTY: 711).

Ukrainian

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером **1-877-221-8221** (телетайп: 711).

Romanian

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la **1-877-221-8221** (TTY: 711).

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The formulary, pharmacy network and/or provider network may change at any time. You will receive notice when necessary.



Kaiser Foundation Health Plan of the Northwest
500 NE Multnomah St., Suite 100
Portland, OR 97232

kp.org/seniormedrx
 Please recycle.