

Kaiser Permanente

2020 Pharmacy Directory

This pharmacy directory was updated on 11/2019. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-800-232-4404** or, for TTY users, **711**, seven days a week, 8 a.m. to 8 p.m., or visit **kp.org/seniorrx**.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at **kp.org/directory**. You may also call Member Services for updated provider information.

INTRODUCTION

This booklet provides a list of our plan's network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the **Evidence of Coverage** and Kaiser Permanente's formulary.

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under our plan only if they are filled at a network pharmacy or through our mail order program. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your **Evidence of Coverage**.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 11/01/2019. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy directory.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact us.

Kaiser Permanente's Network Pharmacies

Our pharmacy directory is organized by the type of pharmacy (retail, including chain pharmacies, mail order, home infusion, long-term care, specialty pharmacies, and transplant network pharmacies outside the geographic area). Our pharmacies are then listed alphabetically by facility name.

Retail Pharmacies, including Chain Pharmacies

Kaiser Permanente Alpharetta Medical Center*

3550 Preston Ridge Road
Alpharetta, GA 30005
770-663-3300

Kaiser Permanente Brookwood at Peachtree Medical Office*

1745 Peachtree Road
Atlanta, GA 30309
404-888-7656

Kaiser Permanente Cascade Medical Center*

1175 Cascade Parkway
Atlanta, GA 30311
404-505-4071

Kaiser Permanente Conyers Medical Center*

1478 Dogwood Drive
Conyers, GA 30013
678-413-4320

Kaiser Permanente Crescent Medical Center*

200 Crescent Center Parkway
Tucker, GA 30084
770-496-3523

Kaiser Permanente Cumberland Medical Center*

2525 Cumberland Parkway
Atlanta, GA 30339
770-431-4136

Kaiser Permanente Downtown Decatur Medical Office*

201 W. Ponce de Leon Avenue, Suite A
Decatur, GA 30030
404-687-7680

Kaiser Permanente Douglasville Medical Office*

6875 Douglas Boulevard, Suite A
Douglasville, GA 30135
678-838-2226

Kaiser Permanente Fayette Medical Office*

101 Banks Road
Fayetteville, GA 30214
678-610-3700

Kaiser Permanente Forsyth Medical Office*

1400 Northside Forsyth Drive, Suite 350
Cumming, GA 30041
770-663-3359

Kaiser Permanente Glenlake Comprehensive Specialty Center*

20 Glenlake Parkway
Sandy Springs, GA 30328
770-677-6000

Kaiser Permanente Gwinnett Comprehensive Medical Center*

3650 Steve Reynolds Boulevard
Duluth, GA 30096
770-931-6134

* Members may obtain an extended supply of certain medications at these pharmacies in our network.

**Kaiser Permanente Henry Towne Centre
Medical Center***

1125 Towne Center Village
McDonough, GA 30253
678-583-6560

**Kaiser Permanente Holly Springs
Medical Office***

684 Sixes Road, Suite 275
Holly Springs, GA 30115
770-852-2440

**Kaiser Permanente Lawrenceville
Medical Office***

455 Philip Boulevard, Suite 130
Lawrenceville, GA 30046
678-985-5000

**Kaiser Permanente Newnan
Medical Office***

203 Newnan Crossing Bypass
Newnan, GA 30263
770-304-4400

**Kaiser Permanente Panola
Medical Center***

5540 Hillandale Drive
Lithonia, GA 30058
770-322-2737

**Kaiser Permanente Sandy Springs
Medical Office***

1100 Lake Hearn Drive, NE
Suites 250 & 500
Sandy Springs, GA 30324
404-845-4530

**Kaiser Permanente Snellville
Medical Office***

2240 Fountain Drive
Snellville, GA 30078
770-978-5399

**Kaiser Permanente Southwood
Comprehensive Medical Center***

2400 Mt. Zion Parkway
Jonesboro, GA 30236
770-603-3511

**Kaiser Permanente Stonecrest
Medical Center***

8011 Mall Parkway
Lithonia, GA 30038
678-323-7580

**Kaiser Permanente Sugar Hill/Buford
Medical Center***

1435 Broadmoor Boulevard
Sugar Hill, GA 30518
678-765-5750

**Kaiser Permanente TownPark
Comprehensive Medical Center***

750 TownPark Lane
Kennesaw, GA 30144
770-514-5500

**Kaiser Permanente West Cobb
Medical Center***

3640 Tramore Point
Austell, GA 30106
770-439-4703

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Mail-Order Pharmacy

Kaiser Permanente Refill Pharmacy*

770-434-2008
1-888-662-4579

kp.org/refill

You can get prescription drugs shipped to your home through our network mail order delivery program. For refills of your mail order prescriptions, please contact us 10 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. Typically, you should expect to receive your prescription drugs within 10 days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at **1-800-232-4404** and TTY number/TRS Relay number **711** or the number listed on the prescription label for assistance.

If you cannot wait for your prescription to arrive from our mail order pharmacy, you may get an urgent supply by calling a Kaiser Permanente or affiliated network pharmacy listed in this Pharmacy Directory or at **kp.org/directory**.

Home Infusion Pharmacies

If you need more information, please contact Member Services.

Briovax Infusion Services 209, Inc.
805 A Franklin Court
Marietta, GA 30067
770-420-3393

Coram CVS/Specialty Infusion Services
2140 New Market Parkway
Marietta, GA 30067
770-952-3021

PruittHealth Pharmacy Services - Atlanta
1626 Jeurgens Court
Norcross, GA 30093
678-533-6459

Long-Term Care Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under our plan through the facility's long-term care pharmacy or another network long-term care pharmacy.

If you need more information, please contact Member Services.

Alixarx - GA Hub
3100 Northwoods Place, Suite F
Norcross, GA 30071
770-246-6650

Alphacare Pharmacy Services
1560 Farmer Road, NW
Conyers, GA 30012
770-922-4466

Eldercare Pharmacy
342 Industrial Boulevard, Suite A
Hawkinsville, GA 31036
478-783-1515

Eldercare Pharmacy
4769 South Main Street
Acworth, GA 30101
770-974-4277

Eldercare Pharmacy Royston
635 Cook Street
Royston, GA 30662
762-847-7403

Gayco Healthcare
507 Industrial Boulevard
Dublin, GA 31021
478-272-8093

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Gayco Healthcare - North

11800 Wills Road
Alpharetta, GA 30009
844-202-1615

Genoa Healthcare, LLC.

1650 County Services Parkway, SW
Suite 200
Marietta, GA 30008
678-213-2001

Mac Rx, LLC.

2307 S. Mount Prospect Road
Des Plaines, IL 60018
224-220-2700

Middle Tennessee Pharmacy Services

661 East Lane Steet
Shelbyville, TN 37160
931-684-9987

Nursing Home Pharmacy

1865 Bold Springs Road, NW
Monroe, GA 30656
770-267-8677

Omnicare of Atlanta

594 Sigman Road, Suite 200
Conyers, GA 30013
770-922-9812

Omnicare of Ft. Wayne

3402 Congressional Parkway
Ft Wayne, IN 46808
260-484-7366

Pharmacy Alternatives, LLC.

1705 River Street
Valdosta, GA 31601
229-249-0233

Pharmacy Partners of Georgia

2105 Barrett Park Drive
Kennesaw, GA 30144
678-797-9067

Pharmerica

1100 Wilson Way
Smyrna, GA 30082
770-432-1621

Pharmerica

3378 Brookdale Avenue
Macon, GA 31204
478-765-1725

Pharmscript of CT, LLC.

80 Clark Drive
East Berlin, CT 6023
908-389-1818

Remedi Seniorcare

10448 Lakeridge Parkway
Ashland, VA 23005
804-550-4856

Remedi Seniorcare

9006 Yellowbrick Road
Baltimore, MD 21237
443-927-8400

Symbria Rx Services Great Plains, LLC.

348 NW Capital Drive
Lees Summit, MO 64086
630-981-8023

Virginia Pharmaceutical Services

11832 Canon Boulevard, Suite A
Newport News, VA 23606
757-223-0236

Specialty Pharmacies

Some drugs that require special handling and dispensing (e.g., high-cost “specialty” medications that are usually self-injected and used to treat complex or rare conditions) can only be obtained at certain specialty pharmacies listed below.

Coram Apria Healthcare

4400 River Green Parkway, Suite 130
Duluth, GA 30096
1-800-860-8525

Transplant Network Pharmacies Outside the Atlanta Area

We have network pharmacies outside of the service area where you can get your Medicare-covered transplant drugs and certain Part D medications as a member of our plan.

Accredo Health Group Inc.
2410 Wardlow Road
Corona, CA 92880
951 737-2355

Accredo Health Group Inc.
2 Boulden Circle
New Castle, DE 19720
302-395-8943

Accredo Health Group Inc.
6272 Lee Vista Boulevard
Orlando, FL 32822
407-852-4903

Accredo Health Group Inc.
2825 W Perimeter Road
Indianapolis, IN 46241
800-870-6419

Accredo Health Group Inc.
3000 Ericsson Drive
Warrendale, PA 15086
724-772-6000

Accredo Health Group Inc.
1620 Century Center Parkway
Memphis, TN 38134
901 385-3600

Express Scripts Specialty Dist. Services
8931 Springdale Avenue, Suite A
Saint Louis, MO 63134
314-587-4050

Fairview Riverside Pharmacy
606 24th Avenue South
Minneapolis, MN 55454
612-672-7507

Fairview Specialty Services Pharmacy
711 Kasota Avenue Southeast
Minneapolis, MN 55414
612-672-5260

Fairview University Discharge Pharmacy
500 Harvard Street Southeast
Minneapolis, MN 55455
612-273-2121

Falk Pharmacy
3601 Fifth Avenue
Pittsburgh, PA 15213
412-623-6222

Foundation Care, LLC.
4010 Wedgeway Court
Earth City, MO 63045
877-291-1122

Magellan Rx Pharmacy
6870 Shadowridge Drive
Orlando, FL 32812
866-554-2673

Mayo Clinic Pharmacy
Brackenridge Building
Rochester, MN 55902
507-284-2021

Mayo Hospital Outpatient Pharmacy
5777 E. Mayo Boulevard
Phoenix, AZ 85054
480-342-1500

Mayo Pharmacy
4500 San Pablo Road
Jacksonville, FL 32224
904-953-2021

Mayo Pharmacy Scottsdale
13400 E. Shea Boulevard
Scottsdale, AZ 85259
480-301-8195

Methodist Retail Pharmacy
1801 N. Senate Boulevard
Indianapolis, IN 46202
317-962-5606

Rx Crossroads
5101 Jeff Commerce Drive
Louisville, KY 40219
502-213-1526

Transition Pharmacy
2540 Metropolitan Drive, Suite 2546
Trevose, PA 19053
215-639-6162

University Retail Pharmacy
550 N. University Boulevard
Indianapolis, IN 46202
317-944-3445

Notice of nondiscrimination

Kaiser Permanente complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - ◆ Qualified sign language interpreters.
 - ◆ Written information in other formats, such as large print, audio, and accessible electronic formats.
- Provide no cost language services to people whose primary language is not English, such as:
 - ◆ Qualified interpreters.
 - ◆ Information written in other languages.

If you need these services, call Member Services at **1-800-232-4404 (TTY 711)**, 8 a.m. to 8 p.m., seven days a week.

If you believe that Kaiser Permanente has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator by writing to Attention: Member Services, Nine Piedmont Center, 3495 Piedmont Road NE, Atlanta, GA 30305 or calling Member Services at the number listed above. You can file a grievance by mail or phone. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019, 800-537-7697 (TDD)**. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Kaiser Permanente is an HMO plan with a Medicare contract. Enrollment in Kaiser Permanente depends on contract renewal.

Multi-language Interpreter Services

English

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-800-232-4404** (TTY: **711**).

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-232-4404** (TTY: **711**).

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-800-232-4404** (TTY: **711**)。

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-232-4404** (TTY: **711**).

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-800-232-4404** (TTY: **711**)번으로 전화해 주십시오.

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-800-232-4404** (телетайп: **711**).

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。**1-800-232-4404** (TTY:**711**) まで、お電話にてご連絡ください。

Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। **1-800-232-4404** (TTY: **711**) पर कॉल करें।

Amharic

ማስታወሻ: የሚናገሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ **1-800-232-4404** (መስማት ለተሳናቸው: **711**)።

Farsi

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (711 TTY) **1-800-232-4404** تماس بگیرید

Arabic

ملحوظة: إذا كنت تتحدث اذکر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **4044-232-008-1** (رقم هاتف الصم والبكم: -117).

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-800-232-4404** (TTY: **711**).

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-800-232-4404** (ATS : **711**).

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-800-232-4404** (TTY: **711**).

French Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-800-232-4404** (TTY: **711**).

Gujarati

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો **1-800-232-4404** (TTY: **711**).

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Kaiser Foundation Health Plan of Georgia, Inc.
Nine Piedmont Center
3495 Piedmont Road, NE
Atlanta, GA 30305
kp.org/seniorrx

Please recycle.

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