

Kaiser Permanente

2020 Pharmacy Directory

This pharmacy directory was updated on 9/2019. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-800-805-2739** or, for TTY users, **711**, seven days a week, 8 a.m. to 8 p.m., or visit **kp.org/seniorrx**.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at **kp.org/directory**. You may also call Member Services for updated provider information.

INTRODUCTION

This booklet provides a list of our plan's network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the **Evidence of Coverage** and Kaiser Permanente's formulary.

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to plan members. In most cases, your prescriptions are covered under our plan only if they are filled at a network pharmacy or through our mail order program. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your **Evidence of Coverage**.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 9/23/2019. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy directory.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact us.



Kaiser Permanente's Network Pharmacies

Our pharmacy directory is organized by the type of pharmacy (retail, including chain pharmacies, mail order, home infusion, long-term care, specialty pharmacies, and transplant network pharmacies outside the geographic area). Our pharmacies are then listed by island, then facility name.

Retail Pharmacies, including Chain Pharmacies

OAHU

Kaiser Foundation Hospital Pharmacy*

3288 Moanalua Rd.
Honolulu, HI 96819

808-643-7979

Open 24 hours

Kaiser Permanente Hawaii Kai Clinic Pharmacy*

6700 Kalanianaʻole Hwy., #111
Honolulu, HI 96825

808-643-7979

Kaiser Permanente Honolulu Medical Office Pharmacy*

1010 Pensacola St.
Honolulu, HI 96814

808-643-7979

Kaiser Permanente Kailua Clinic Pharmacy*

201 Hamakua Dr., #B
Kailua, HI 96734

808-643-7979

Kaiser Permanente Kapolei Clinic Pharmacy*

599 Farrington Hwy.
Kapolei, HI 96707

808-643-7979

Kaiser Permanente Koolau Medical Office Pharmacy*

45-602 Kamehameha Hwy.
Kaneohe, HI 96744

808-643-7979

Kaiser Permanente Mapunapuna Medical Office Pharmacy*

2828 Paa St., #2400
Honolulu, HI 96819

808-643-7979

Kaiser Permanente Nanaikeola Clinic Pharmacy*

87-2116 Farrington Hwy.
Waianae, HI 96792

808-643-7979

Kaiser Permanente Waipio Medical Office Pharmacy*

94-1480 Moaniani St.
Waipahu, HI 96797

808-643-7979

5 Minute Pharmacy Ala Moana*

725 Kapiolani Blvd., Ste C-111
Honolulu, HI 96813

808-797-2905

5 Minute Pharmacy KKV*

2229 N. School St., #101
Honolulu, HI 96819

808-600-3368

*Members may obtain an extended supply of certain medications at these pharmacies in our network.

5 Minute Pharmacy Kalihi*

916 Gulick Ave., #A
Honolulu, HI 96819
808-845-5550

5 Minute Pharmacy Waipahu*

94-216 Farrington Hwy., #102
Waipahu, HI 96797
808-677-5550

Foodland Pharmacy #32 - Laie*

55-510 Kamehameha Hwy.
Laie, HI 96762
808-293-9919

MAUI**Kaiser Permanente Kihei Clinic Pharmacy***

1279 S. Kihei Rd., #120
Kihei, HI 96753
808-643-7979

Kaiser Permanente Lahaina Clinic Pharmacy*

910 Wainee St.
Lahaina, HI 96761
808-643-7979

Kaiser Permanente Maui Lani Medical Office Pharmacy*

55 Maui Lani Pkwy.
Wailuku, HI 96793
808-643-7979

Kaiser Permanente Wailuku Medical Office Pharmacy*

80 Mahalani St.
Wailuku, HI 96793
808-643-7979

Mauliola Pharmacy*

95 Mahalani St., Room 10
Wailuku, HI 96793
808-446-3348

Wailea Pharmacy*

34 Gateway Pl., #A-103
Kihei, HI 96753
808-879-0123

HAWAII ISLAND**Foodland Pharmacy #38 - Waimea***

67-1185 Mamalahoa Hwy.
Kamuela, HI 96743
808-885-2075

Kaiser Permanente Hilo Clinic Pharmacy*

1292 Waianuenue Ave.
Hilo, HI 96720
808-643-7979

Kaiser Permanente Kona Medical Office Pharmacy*

74-517 Honokohau St.
Kailua-Kona, HI 96740
808-643-7979

Kamehameha Pharmacy*

54-3877 Akoni Pule Hwy.
Kapaa, HI 96755
808-889-6161

KTA Kamuela Pharmacy*

65-1158 Mamalahoa Hwy.
Kamuela, HI 96743
808-885-0033

KTA Waikoloa Village Pharmacy*

68-3916 Paniolo Ave.
Waikoloa, HI 96738
808-883-8434

*Members may obtain an extended supply of certain medications at these pharmacies in our network.

Mail Order Pharmacy

Kaiser Permanente Mail Order Pharmacy
808-643-7979 (Oahu and neighbor islands)
TTY/TDD 711

kp.org/refill

You can get prescription drugs shipped to your home through our network mail order delivery program. For refills of your mail order prescriptions, please contact us 5 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. Typically, you should expect to receive your prescription drugs within 5 days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at **808-643-7979** and TTY number/TRS Relay number **711** or the number listed on the prescription label for assistance.

If you cannot wait for your prescription to arrive from our mail order pharmacy, you may get an urgent supply by calling a Kaiser Permanente or affiliated network pharmacy listed in this Pharmacy Directory or at **kp.org/directory**.

Home Infusion Pharmacies

If you need more information, please contact Member Services.

OAHU

Kaiser Foundation Hospital Pharmacy
3288 Moanalua Rd.
Honolulu, HI 96819
808-643-7979

Kaiser Permanente Honolulu Medical Office Pharmacy
1010 Pensacola St.
Honolulu, HI 96814
808-643-7979

Kaiser Permanente Kapolei Clinic Pharmacy
599 Farrington Hwy.
Kapolei, HI 96707
808-643-7979

Kaiser Permanente Nanaikeola Clinic Pharmacy
87-2116 Farrington Hwy.
Waianae, HI 96792
808-643-7979

Kaiser Permanente Waipio Medical Office Pharmacy
94-1480 Moaniani St.
Waipahu, HI 96797
808-643-7979

MAUI

Kaiser Permanente Kihei Clinic Pharmacy
1279 S. Kihei Rd., #120
Kihei, HI 96753
808-643-7979

Kaiser Permanente Lahaina Clinic Pharmacy
910 Wainee St.
Lahaina, HI 96761
808-643-7979

Kaiser Permanente Maui Lani Medical Office Pharmacy
55 Maui Lani Pkwy.
Wailuku, HI 96793
808-643-7979

HAWAII ISLAND

Kaiser Permanente Hilo Clinic Pharmacy

1292 Waianuenu Ave.
Hilo, HI 96720
808-643-7979

Kaiser Permanente Kona Medical Office Pharmacy

74-517 Honokohau St.
Kailua-Kona, HI 96740
808-643-7979

Long-Term Care Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under our plan through the facility's long-term care pharmacy or another network long-term care pharmacy. If you need more information, please contact Member Services.

OAHU

5 Minute Pharmacy

94-216 Farrington Hwy., #B1-102B
Waipahu, HI 96797
808-671-5511

Pharmacare LTC

3375 Koapaka St., #F251
Honolulu, HI 96819
808-840-5690

Pharmerica

3375 Koapaka St., #H435
Honolulu, HI 96819
808-440-6683

Pharmerica

45-710 Keaahala Rd.
Kaneohe, HI 96744
808-440-6683

Wahiawa General Pharmacy

128 Lehua St.
Wahiawa, HI 96786
808-621-4222

MAUI

Pharmerica DBA Wailuku Professional Pharmacy

1900 Main St.
Wailuku, HI 96793
808-249-2113

HAWAII ISLAND

Pharmerica

688 Kinoole St., #109
Hilo, HI 96720
808-440-6683

Specialty Pharmacies

Some drugs that require special handling and dispensing (e.g., high-cost "specialty" medications that are usually self-injected and used to treat complex or rare conditions) can only be obtained at certain specialty pharmacies listed below.

Accredo Health Group, Inc.

677 Ala Moana Blvd., #404
Honolulu, HI 96813
808-650-6488

Accredo Health Group, Inc.

2410 Wardlow Road
Corona, CA 92880
951-737-2355

Accredo Health Group, Inc.

361 Ivernesse Dr. S., #F
Englewood, CO 80112
303-799-6650

Accredo Health Group, Inc.
3000 Ericsson Dr., #100
Warrendale, PA 15086
724-772-6000

Accredo Health Group, Inc.
1620 Century Center Pkwy.
Memphis, TN 38134
901-385-3600

Accredo Health Group, Inc.
2 Boulder Cir.
New Castle, DE 19720
302-395-8943

Accredo Health Group, Inc.
6272 Lee Vista Blvd., #100
Orlando, FL 32822
888-773-7376

Accredo Health Group, Inc.
2825 W. Perimeter Rd.
Indianapolis, IN 46241
800-870-4619

AllianceRx Walgreens Prime #16287
130 Enterprise Dr.
Pittsburgh, PA 15275
888-347-3416

AllianceRx Walgreens Prime #15438
41460 Haggerty Cir. S.
Canton, MI 48188
734-477-9800

AllianceRx Walgreens Prime #15543
10530 John Elliott Dr.
Frisco, TX 75033
800-424-9002

AllianceRx Walgreens Prime #16280
10530 John W. Elliott Dr., #200
Frisco, TX 75033
800-541-4959

AllianceRx Walgreens Prime #12314
9775 SW Gemini Dr., #1
Beaverton, OR 97008
866-202-4014

Anovorx Group Pharmacy, LLC
1710 N. Shelby Oaks Dr., #1
Memphis, TN 38134
844-288-5007

Avella of Deer Valley Pharmacy
23620 N. 20th Drive
Phoenix, AZ 85085
877-546-5779

Coram/CVS Specialty Infusion Services
1951 Ramrod Ave., #110
Henderson, NV 89014
702-453-4546

Coram/CVS Specialty Infusion Services
5511 East 3rd Ave.
Spokane, WA 99212
888-851-7555

Diplomat Specialty Pharmacy
4100 S. Saginaw St., #D
Flint, MI 48507
877-977-9118

Direct Success, Inc.
1710 State Route 34
Farmingdale, NJ 07727
732-919-1234

Eversana Life Science Services, LLC
17877 Chesterfield Airport Rd.
Chesterfield, MO 63005
636-519-2400

Express Scripts Specialty Distribution Services
8931 Springdale Ave., #A
St. Louis, MO 63134
877-304-9045

Foundation Care, LLC
4010 Wedgeway Ct.
Earth City, MO 63045
877-291-1122

Kaiser Permanente Pharmacy #329
4131 Geary Blvd., 1st Fl.
San Francisco, CA 94118
650-301-5799

MMS Solutions (Metro Medical)
202 Cumberland Bend
Nashville, TN 37228
615-467-6009

Pantherx Specialty Pharmacy
24 Summit Park Dr., #101
Pittsburgh, PA 15275
412-246-9858

Rx Crossroads Pharmacy
5101 Jeff Commerce Dr.
Louisville, KY 40219
502-213-1526

Transition Pharmacy
2540 Metropolitan Dr., #2546
Trevose, PA 19053
215-639-6162

US Bioservices
5025 Plano Parkway
Carrollton, TX 75010
888-518-7246

Transplant Network Pharmacies Outside the Hawaii region

We have network pharmacies outside of the service area where you can get your Medicare-covered transplant drugs and certain Part D medications as a member of our plan.

Biologics Pharmacy
13000 Weston Parkway STE 105
Cary, NC 27513
1-800-850-4306, ext. 4965

Duke Outpatient Pharmacy
40 Duke Medicine Circle Rm 1822
Durham, NC 27710
919-684-2908

Fairview Riverside Pharmacy
606 24th Ave. S.
Minneapolis, MN 55454
612-672-7507

Fairview Specialty Services Pharmacy
711 Kasota Ave. SE
Minneapolis, MN 55414
612-672-5260

Fairview University Discharge Pharmacy
500 Harvard St.
Minneapolis, MN 55455
612-273-2121

Falk Pharmacy

3601 Fifth Ave., #211
Pittsburgh, PA 15213
412-473-7427

Kirklin Clinic Pharmacy

2000 6th Ave. S.
Birmingham, AL 35233
205-801-8730

Magellan Rx Pharmacy

6870 Shadowridge Dr STE 111
Orlando, FL 32812
866-554-2673

Mayo Clinic Building Phoenix Outpatient Pharmacy

5881 E. Mayo Blvd Rm 1-304
Phoenix, AZ 85054
480-342-1500

Mayo Clinic Pharmacy Mary Brigh

1216 Second St. SW, #M600B
Rochester, MN 55902
507-255-5731

Mayo Hospital Outpatient Pharmacy

5777 E. Mayo Blvd.
Phoenix, AZ 85054
480-342-1500

Mayo Pharmacy Jacksonville

4500 San Pablo Rd.
Jacksonville, FL 32224
904-953-2021

Mayo Pharmacy Rochester

21 2nd St. SW, Brackenridge Bldg.
Rochester, MN 55902
507-284-2021

Mayo Pharmacy Scottsdale

13400 E. Shea Blvd.
Scottsdale, AZ 85259
480-301-8195

Methodist Retail Pharmacy

1801 N. Senate Blvd.
Indianapolis, IN 46202
317-962-5606

Ochsner Pharmacy

1514 Jefferson Hwy.
New Orleans, LA 70121
504-842-3205

Seattle Cancer Care Alliance

825 Eastlake Ave. E., #G5900
Seattle, WA 98109
206-288-7222

UAB (University of Alabama) Specialty Pharmacy

601 19th St. S., 4th Fl.
Birmingham, AL 35249
205-934-2661

University Retail Pharmacy

550 N. University Blvd., UH 1421
Indianapolis, IN 46202
317-944-3445

Walgreens Pharmacy #4281

14405 Beach Blvd.
Jacksonville, FL 32216
904-223-5017

Walgreens Pharmacy

4327 Jefferson Hwy.
Jefferson, LA 70121
504-731-1431

Walgreens Pharmacy - #15086 Scurlock Tower

6560 Fannin St., #260
Houston, TX 77030
713-797-1410

Notice of nondiscrimination

Kaiser Permanente complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Permanente does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - ◆ Qualified sign language interpreters.
 - ◆ Written information in other formats, such as large print, audio, and accessible electronic formats.
- Provide no cost language services to people whose primary language is not English, such as:
 - ◆ Qualified interpreters.
 - ◆ Information written in other languages.

If you need these services, call Member Services at **1-800-805-2739** (TTY **711**), 8 a.m. to 8 p.m., seven days a week.

If you believe that Kaiser Permanente has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator by writing to 711 Kapiolani Blvd, Honolulu, HI 96813 or calling Member Services at the number listed above. You can file a grievance by mail or phone. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at **<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>**, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019, 800-537-7697 (TDD)**. Complaint forms are available at **<http://www.hhs.gov/ocr/office/file/index.html>**.

Multi-language Interpreter Services

English

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call **1-800-805-2739** (TTY: **711**).

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-805-2739** (TTY: **711**).

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-800-805-2739** (TTY: **711**)。

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-805-2739** (TTY: **711**).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-805-2739** (TTY: **711**).

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-800-805-2739** (TTY: **711**)번으로 전화해 주십시오.

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。**1-800-805-2739** (TTY: **711**)まで、お電話にてご連絡ください。

Lao

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-805-2739 (TTY: 711).

Ilocano

PAKDAAR: Nu saritaem ti Ilocano, ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyan. Awagan ti **1-800-805-2739** (TTY: **711**).

Samoan

MO LOU SILAFIA: Afai e te tautala Gagana fa'a Sāmoa, o loo iai auaunaga fesoasoan, e fai fua e leai se tologi, mo oe, Telefoni mai: **1-800-805-2739** (TTY: **711**). **Marshallese**

LALE: Ñe kwōj kōnono Kajin Majōl, kwomaroñ bōk jermal in jipañ ilo kajin ñe am ejjelok wōñāān.
Kaalok **1-800-805-2739** (TTY: **711**)

Trukese

MEI AUCHEA: Ika iei foosun fonuomw: Foosun Chuuk, iwe en mei tongeni omw kopwe angei aninisin chiakku, ese kamo. Kori **1-800-805-2739** (TTY: **711**).

Hawaiian

E NĀNĀ MAI: Inā ho'opuka 'oe i ka 'ōlelo ho'okomo 'ōlelo, loa'a ke kōkua manuahi iā 'oe.
E kelepona iā **1-800-805-2739** (TTY: **711**).

Pohnpeian

Ni songen mwohmw ohte, komw pahn sohte anahne kawehwe mesen nting me koatoantoal kan ahpw wasa me ntingie Lokaiahn Pohnpei komw kalangan oh ntingidieng ni lokaiahn Pohnpei.
Call **1-800-805-2739** (TTY: **711**).

Bisayan

ATENSYON: Kung nagsulti ka og Cebuano, aduna kay magamit nga mga serbisyo sa tabang sa lengguwahe, nga walay bayad. Tawag sa **1-800-805-2739** (TTY: **711**).

Tongan

FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea teke lava 'o ma'u ia. Telefoni mai **1-800-805-2739** (TTY: **711**).

This pharmacy directory was updated on 09/2019. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-800-805-2739** or, for TTY users, **711**, seven days a week, 8 a.m. to 8 p.m., or visit **kp.org/seniorrx**.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at **kp.org/directory**. You may also call Member Services for updated provider information.



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711 Kapiolani Blvd.
Honolulu, HI 96813

kp.org/seniorrx
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