

MAUI Resources



DISASTER RECOVERY

Maui County Resources

Maui Nui Strong: mauinuistrong.info
Maui County Webpage: maucounty.gov

The Federal Emergency Management Agency (FEMA)

Assistance to those who lost their homes & other disaster-caused needs for childcare, medical expenses, clean-up.
FEMA Central Hub: University of Hawaii Maui, 310 W. Kaahumanu Ave., Kahului; every day from 8 a.m. to 7 p.m.
FEMA Helpline / Transitional Sheltering Assistance: **1-800-621-3362**, 24 hours, 7 days a week (711 available)
Apply: disasterassistance.gov
In Person:
Family Assistance Center — Hyatt Regency Monarchy Ballroom, 200 Nohea Kai Dr., Lahaina
Upcountry Maui Disaster Recovery Center — Mayor Hannibal Tavares Community Center – Lower Multipurpose Room, 91 Pukalani St., Makawao

American Red Cross (shelter)

Maui County Office: **808-244-0051**
Find a Shelter: redcross.org/shelters
Contact and locate loved ones: rdcrss.org/contactlovedones
In Person: Family Assistance Center & Upcountry Maui Disaster Recovery Center (see addresses above)
Contact: **1-800-733-2767** or disasterassistance.gov.

Maui United Way

Social Services hotline: call **211** or 95 Mahalani St. #24, Wailuku, HI



FINANCES

Unemployment

State of Hawai'i: **808-984-8400** or schedule phone appt: labor.hawaii.gov/ui/ui-claims-maui Maui residents who have lost their jobs can apply for unemployment insurance online: huiclaims.hawaii.gov.
Federal Government: **808-270-5777** or 110 'Ala'ihi St, Suite 209, Kahului, HI 96732. For individuals who may not qualify for state unemployment insurance: oui.doleta.gov/unemploy/disaster.asp.

Social Security Admin.

Maui County Social Security Office: **855-572-4863** or Suite 125, 2200 Main Street, Wailuku

Hawaii DHS: Benefit, Employment & Support Services Division (BESSD)

Agency that oversees financial assistance programs like General Assistance (GA), Temporary Assistance for Needy Families (TANF), and Supplemental Nutrition Assistance Program (SNAP).
BESSD: humanservices.hawaii.gov/bessd
Apply: pais.dhs.hawaii.gov/PAIS

Medicaid

Medicaid assists with health insurance to qualifying individuals and families.
Apply: medical.mybenefits.hawaii.gov
Contact: Malama I Ke Ola - **808-871-7772**, for more information about Medicaid eligibility screening.



LEGAL

Hawaii Bar Association

Disaster Legal hotline: The Hawaii State Bar Association will be hosting a **FREE** legal hotline to provide legal anyone affected by the Maui wildfires. Attorneys will be available to answer questions regarding document replacement, insurance claims process, landlord-tenant matters and other issues.
Available: Tuesday, Wednesday, and Thursday from 9 a.m. to 5 p.m.
Contact: **888-533-2773**



HOUSING

Hawaii Housing Finance and Development Corporation (HHFDC)

Assistance if you have been displaced or have been left houseless because of the wildfires. After applying, an HHFDC representative will try to connect you with the landlord of an available unit that meets your needs. A listing of available inventory will be posted daily. If you are in need, please contact the homeowners directly.

Apply: dbedt.hawaii.gov/hhfdc **Contact:** 808-587-0469 or hhfdcfirereliefhousing@hawaii.gov

Maui Economic Opportunity (MEO), Inc.

Assistance for Maui residents displaced by Maui Fires to obtain transitional housing.

Apply: meoinc.org/programs-services/community-services/housing-assistance

Contact: 808-249-2970 or rap@meoinc.org



TRANSPORTATION

Maui Economic Opportunity Human Services and Maui Bus ADA Paratransit

The MEO Human Services system provides rides for low-income and rural residents, kupuna, youth, persons with disabilities, and those living outside the paratransit service area without charge to doctor's appointments, dialysis, youth centers after school, employment and other destinations. Registration required prior to making a reservation. Apply online or by phone: 808-877-7651 or meoinc.org.

For all other transportation needs, riders can use The Maui Bus: mauicounty.gov/bus.

Maui County Office on Aging

Offers assisted transportation programs for seniors; call for eligibility. **Contact:** 808-270-7774



MEDICAL

Hawaii State Department of Health

Call Center: 833-833-3431 or 808-586-4468. Monday to Friday from 7:45 a.m. to 4:30 p.m.

Non-emergency medical services, mental health support, and other services.

Kaiser Permanente members

Appointments: Book at kp.org or contact: 833-833-3333 (TTY: 711) Monday to Friday, 8 a.m. to 5 p.m.

Medications: Order most refills online through kp.org, or contact: 808-643-7979 (TTY: 711)

Durable Medical Equipment: Contact DME office: 808-432-5692 to request replacement equipment

Behavioral Health: 1-888-945-7600 (Maui & Neighbor Islands) 808-432-7600 (Oahu)

Replacement glasses or contacts: Call 1-866-424-7908, leave message w/ name, phone, & medical record#.

Replacement Insurance Cards: 1-800-966-5955 to request a replacement membership card. Membership cards can be mailed to the Maui Lani clinic; clinic staff will notify members when their new card is available for pickup.

Financial Assistance: 808-432-7940

Social Services: 888-719-9996

Mental health care

Maui Community Mental Health Center: Assistance with crisis mental health services to those experiencing emotional or psychological distress.

Contact: 808-984-2150 or email mauiwellness@doh.hawaii.gov

After hours contact: Hawai'i CARES 808-832-3100, 1-800-753-6879, or call/text/chat 988.

Disaster Distress Helpline (DDH): Offers trained counselors available 24/7. Individuals can call or text DDH for themselves or on behalf of a loved one at 1-800-985-5990 or samhsa.gov/find-help/disaster-distress-helpline



MISCELLANEOUS

Replacement documents

Maui Motor Vehicle & Licensing Offices: mauicounty.gov/1328/Motor-Vehicle-Licensing

**There is a shuttle running to the DMV from shelters.*

State of Hawaii, Department of Health: health.hawaii.gov/vitalrecords

Maui Vital Records hotline: 808-586-4602, Monday to Friday from 7:45 a.m. to 4:30 p.m., or DOH.MauiVR@doh.hawaii.gov

Order: vitrec.ehawaii.gov

Department of Veteran's Affairs: 1-800-827-1000 or 1-800-829-4833 (TDD/TTY)