

Medicare Advantage (MA) Contract ID level - Southern California Only

• Standard(Non-Urgent) Prior Authorization Request

CMS Contract ID	Request Approved			Request Denied		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	115,698	143,690	80.52%	27,992	143,690	19.48%
H8794	30,149	33,855	89.05%	3,706	33,855	10.95%

CMS Contract ID	Request approved within 14 days			Request denied within 14 days		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	115,584	115,698	99.90%	27,858	27,992	99.52%
H8794	30,110	30,149	99.87%	3,488	3,706	94.12%

CMS Contract ID	Request approved only after time for review was extended			Request denied only after time for review was extended		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	2	157	1.27%	155	157	98.73%
H8794	1	357	0.28%	356	357	99.72%

CMS Contract ID	Request approved only after appeal			Request denied only after appeal		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	79	310	25.48%	231	310	74.52%
H8794	35	94	37.23%	59	94	62.77%

CMS Contract ID	Mean (Average) Time	Median (Middle) Time
H0524	0 Days 22 Hours	0 Days 2 Hours
H8794	1 Days 0 Hours	0 Days 2 Hours

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KP Region: Southern California
Reporting Period: 2025

Medicare Advantage (MA) Contract ID level - Southern California Only

• Expedited(Urgent) Prior Authorization Request

CMS Contract ID	Request Approved			Request Denied		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	55,110	57,195	96.35%	2,085	57,195	3.65%
H8794	7,731	7,954	97.20%	223	7,954	2.80%

CMS Contract ID	Request approved within 72 hours			Request denied within 72 hours		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	55,049	55,110	99.89%	1,983	2,085	95.11%
H8794	7,719	7,731	99.84%	200	223	89.69%

CMS Contract ID	Request approved only after time for review was extended			Request denied only after time for review was extended		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	0	0	0.00%	0	0	0.00%
H8794	0	0	0.00%	0	0	0.00%

CMS Contract ID	Request approved only after appeal			Request denied only after appeal		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	7	34	20.59%	27	34	79.41%
H8794	2	9	22.22%	7	9	77.78%

CMS Contract ID	Mean (Average) Time	Median (Middle) Time
H0524	0 Days 3 Hours	0 Days 0 Hours
H8794	0 Days 3 Hours	0 Days 0 Hours

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Medicaid - State level - Southern California Only • Standard(Non-Urgent) Prior Authorization Request

Jurisdiction Code	Public Sector Name	Request Approved			Request Denied		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	53,067	56,689	93.61%	3,622	56,689	6.39%

Jurisdiction Code	Public Sector Name	Request approved within 14 days			Request denied within 14 days		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	52,607	53,067	99.13%	3,450	3,622	95.25%

Jurisdiction Code	Public Sector Name	Request approved only after time for review was extended			Request denied only after time for review was extended		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	0	426	0.00%	426	426	100.00%

Jurisdiction Code	Public Sector Name	Request approved only after appeal			Request denied only after appeal		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	57	234	24.36%	177	234	75.64%

Jurisdiction Code	Public Sector Name	Mean (Average) Time	Median (Middle)Time
CA	Medicaid	1 Days 21 Hours	0 Days 19 Hours

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Medicaid - State level - Southern California Only

• Expedited(Urgent) Prior Authorization Request

Jurisdiction Code	Public Sector Name	Request Approved			Request Denied		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	7,523	7,722	97.42%	199	7,722	2.58%

Jurisdiction Code	Public Sector Name	Request approved within 72 hours			Request denied within 72 hours		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	7,490	7,523	99.56%	172	199	86.43%

Jurisdiction Code	Public Sector Name	Request approved only after time for review was extended			Request denied only after time for review was extended		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	0	0	0.00%	0	0	0.00%

Jurisdiction Code	Public Sector Name	Request approved only after appeal			Request denied only after appeal		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	2	42	4.76%	40	42	95.24%

Jurisdiction Code	Public Sector Name	Mean (Average) Time	Median (Middle)Time
CA	Medicaid	0 Days 4 Hours	0 Days 0 Hours

**Intentionally Blank for all regions except Hawaii for Qualified HP
Issuer Level #60612.**