

Medicare Advantage (MA) Contract ID level • Standard(Non-Urgent) Prior Authorization Request

CMS Contract ID	Request Approved			Request Denied		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H9003	54,540	62,374	87.44%	7,834	62,374	12.56%

CMS Contract ID	Request approved within 14 days			Request denied within 14 days		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H9003	51,971	54,540	95.29%	6,751	7,834	86.18%

CMS Contract ID	Request approved only after time for review was extended			Request denied only after time for review was extended		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H9003	0	0	0.00%	0	0	0.00%

CMS Contract ID	Request approved only after appeal			Request denied only after appeal		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H9003	72	154	46.75%	82	154	53.25%

CMS Contract ID	Mean (Average) Time	Median (Middle) Time
H9003	3 Days 17 Hours	0 Days 20 Hours

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KP Region: Northwest
Reporting Period: 2025

Medicare Advantage (MA) Contract ID level • Expedited(Urgent) Prior Authorization Request

CMS Contract ID	Request Approved			Request Denied		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H9003	2,449	2,719	90.07%	270	2,719	9.93%

CMS Contract ID	Request approved within 72 hours			Request denied within 72 hours		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H9003	2,392	2,449	97.67%	232	270	85.93%

CMS Contract ID	Request approved only after time for review was extended			Request denied only after time for review was extended		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H9003	0	0	0.00%	0	0	0.00%

CMS Contract ID	Request approved only after appeal			Request denied only after appeal		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H9003	46	68	67.65%	22	68	32.35%

CMS Contract ID	Mean (Average) Time	Median (Middle) Time
H9003	0 Days 14 Hours	0 Days 1 Hours

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Medicaid - State level • Standard(Non-Urgent) Prior Authorization Request

Jurisdiction Code	Public Sector Name	Request Approved			Request Denied		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
OR	Medicaid	10,009	12,578	79.58%	2,569	12,578	20.42%

Jurisdiction Code	Public Sector Name	Request approved within 14 days			Request denied within 14 days		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
OR	Medicaid	9,153	10,009	91.45%	2,068	2,569	80.50%

Jurisdiction Code	Public Sector Name	Request approved only after time for review was extended			Request denied only after time for review was extended		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
OR	Medicaid	0	0	0.00%	0	0	0.00%

Jurisdiction Code	Public Sector Name	Request approved only after appeal			Request denied only after appeal		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
OR	Medicaid	37	185	20.00%	148	185	80.00%

Jurisdiction Code	Public Sector Name	Mean (Average) Time	Median (Middle)Time
OR	Medicaid	6 Days 9 Hours	3 Days 21 Hours

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Medicaid - State level • Expedited(Urgent) Prior Authorization Request

Jurisdiction Code	Public Sector Name	Request Approved			Request Denied		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
OR	Medicaid	288	365	78.90%	77	365	21.10%

Jurisdiction Code	Public Sector Name	Request approved within 72 hours			Request denied within 72 hours		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
OR	Medicaid	270	288	93.75%	65	77	84.42%

Jurisdiction Code	Public Sector Name	Request approved only after time for review was extended			Request denied only after time for review was extended		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
OR	Medicaid	0	0	0.00%	0	0	0.00%

Jurisdiction Code	Public Sector Name	Request approved only after appeal			Request denied only after appeal		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
OR	Medicaid	5	7	71.43%	2	7	28.57%

Jurisdiction Code	Public Sector Name	Mean (Average) Time	Median (Middle)Time
OR	Medicaid	1 Days 1 Hours	0 Days 5 Hours

**Intentionally Blank for all regions except Hawaii for Qualified HP
Issuer Level #60612.**