

Medicare Advantage (MA) Contract ID level - Northern California Only

• Standard(Non-Urgent) Prior Authorization Request

CMS Contract ID	Request Approved			Request Denied		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	129,300	144,514	89.47%	15,214	144,514	10.53%
H8794	35,095	39,581	88.67%	4,486	39,581	11.33%

CMS Contract ID	Request approved within 14 days			Request denied within 14 days		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	129,009	129,300	99.77%	15,013	15,214	98.68%
H8794	35,011	35,095	99.76%	4,441	4,486	99.00%

CMS Contract ID	Request approved only after time for review was extended			Request denied only after time for review was extended		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	0	32	0.00%	32	32	100.00%
H8794	2	5	40.00%	3	5	60.00%

CMS Contract ID	Request approved only after appeal			Request denied only after appeal		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	136	369	36.86%	233	369	63.14%
H8794	52	129	40.31%	77	129	59.69%

CMS Contract ID	Mean (Average) Time	Median (Middle) Time
H0524	1 Days 14 Hours	0 Days 22 Hours
H8794	1 Days 8 Hours	0 Days 21 Hours

Report Date: 3/27/2026 4:06:21 PM
KP Region: Northern California
Reporting Period: 2025

Medicare Advantage (MA) Contract ID level - Northern California Only

• Expedited(Urgent) Prior Authorization Request

CMS Contract ID	Request Approved			Request Denied		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	63,529	68,652	92.54%	5,123	68,652	7.46%
H8794	14,291	15,611	91.54%	1,320	15,611	8.46%

CMS Contract ID	Request approved within 72 hours			Request denied within 72 hours		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	62,899	63,529	99.01%	2,574	5,123	50.24%
H8794	14,140	14,291	98.94%	844	1,320	63.94%

CMS Contract ID	Request approved only after time for review was extended			Request denied only after time for review was extended		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	72	73	98.63%	1	73	1.37%
H8794	11	11	100.00%	0	11	0.00%

CMS Contract ID	Request approved only after appeal			Request denied only after appeal		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H0524	4	17	23.53%	13	17	76.47%
H8794	1	5	20.00%	4	5	80.00%

CMS Contract ID	Mean (Average) Time	Median (Middle) Time
H0524	1 Days 1 Hours	0 Days 21 Hours
H8794	1 Days 0 Hours	0 Days 21 Hours

Report Date: 3/27/2026 4:06:21 PM
KP Region: Northern California
Reporting Period: 2025

Medicaid - State level - Northern California Only • Standard(Non-Urgent) Prior Authorization Request

Jurisdiction Code	Public Sector Name	Request Approved			Request Denied		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	22,747	24,982	91.05%	2,235	24,982	8.95%

Jurisdiction Code	Public Sector Name	Request approved within 14 days			Request denied within 14 days		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	22,658	22,747	99.61%	2,162	2,235	96.73%

Jurisdiction Code	Public Sector Name	Request approved only after time for review was extended			Request denied only after time for review was extended		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	71	139	51.08%	68	139	48.92%

Jurisdiction Code	Public Sector Name	Request approved only after appeal			Request denied only after appeal		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	111	359	30.92%	248	359	69.08%

Jurisdiction Code	Public Sector Name	Mean (Average) Time	Median (Middle)Time
CA	Medicaid	1 Days 7 Hours	0 Days 21 Hours

Report Date: 3/27/2026 4:06:21 PM
KP Region: Northern California
Reporting Period: 2025

Medicaid - State level - Northern California Only • Expedited(Urgent) Prior Authorization Request

Jurisdiction Code	Public Sector Name	Request Approved			Request Denied		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	8,963	9,581	93.55%	618	9,581	6.45%

Jurisdiction Code	Public Sector Name	Request approved within 72 hours			Request denied within 72 hours		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	8,830	8,963	98.52%	320	618	51.78%

Jurisdiction Code	Public Sector Name	Request approved only after time for review was extended			Request denied only after time for review was extended		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	14	36	38.89%	22	36	61.11%

Jurisdiction Code	Public Sector Name	Request approved only after appeal			Request denied only after appeal		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
CA	Medicaid	4	34	11.76%	30	34	88.24%

Jurisdiction Code	Public Sector Name	Mean (Average) Time	Median (Middle)Time
CA	Medicaid	1 Days 2 Hours	0 Days 21 Hours

**Intentionally Blank for all regions except Hawaii for Qualified HP
Issuer Level #60612.**