

Medicare Advantage (MA) Contract ID level • Standard(Non-Urgent) Prior Authorization Request

CMS Contract ID	Request Approved			Request Denied		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H1230	20,903	22,497	92.91%	1,594	22,497	7.09%
H2704	77	77	100.00%	0	77	0.00%

CMS Contract ID	Request approved within 14 days			Request denied within 14 days		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H1230	20,850	20,903	99.75%	1,588	1,594	99.62%
H2704	77	77	100.00%	0	0	0.00%

CMS Contract ID	Request approved only after time for review was extended			Request denied only after time for review was extended		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H1230	0	0	0.00%	0	0	0.00%
H2704	0	0	0.00%	0	0	0.00%

CMS Contract ID	Request approved only after appeal			Request denied only after appeal		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H1230	7	11	63.64%	4	11	36.36%
H2704	0	0	0.00%	0	0	0.00%

CMS Contract ID	Mean (Average) Time	Median (Middle) Time
H1230	1 Days 21 Hours	0 Days 14 Hours
H2704	0 Days 19 Hours	0 Days 0 Hours

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KP Region: Hawaii
Reporting Period: 2025

Medicare Advantage (MA) Contract ID level • Expedited(Urgent) Prior Authorization Request

CMS Contract ID	Request Approved			Request Denied		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H1230	1,608	1,661	96.81%	53	1,661	3.19%
H2704	0	0	0.00%	0	0	0.00%

CMS Contract ID	Request approved within 72 hours			Request denied within 72 hours		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H1230	1,605	1,608	99.81%	51	53	96.23%
H2704	0	0	0.00%	0	0	0.00%

CMS Contract ID	Request approved only after time for review was extended			Request denied only after time for review was extended		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H1230	0	0	0.00%	0	0	0.00%
H2704	0	0	0.00%	0	0	0.00%

CMS Contract ID	Request approved only after appeal			Request denied only after appeal		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
H1230	2	2	100.00%	0	2	0.00%
H2704	0	0	0.00%	0	0	0.00%

CMS Contract ID	Mean (Average) Time	Median (Middle) Time
H1230	0 Days 6 Hours	0 Days 1 Hours
H2704		

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Medicaid - State level • Standard(Non-Urgent) Prior Authorization Request

Jurisdiction Code	Public Sector Name	Request Approved			Request Denied		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
HI	Medicaid	9,924	10,185	97.44%	261	10,185	2.56%

Jurisdiction Code	Public Sector Name	Request approved within 14 days			Request denied within 14 days		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
HI	Medicaid	9,909	9,924	99.85%	258	261	98.85%

Jurisdiction Code	Public Sector Name	Request approved only after time for review was extended			Request denied only after time for review was extended		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
HI	Medicaid	0	0	0.00%	0	0	0.00%

Jurisdiction Code	Public Sector Name	Request approved only after appeal			Request denied only after appeal		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
HI	Medicaid	0	1	0.00%	1	1	100.00%

Jurisdiction Code	Public Sector Name	Mean (Average) Time	Median (Middle)Time
HI	Medicaid	1 Days 18 Hours	0 Days 5 Hours

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Medicaid - State level

• Expedited(Urgent) Prior Authorization Request

Jurisdiction Code	Public Sector Name	Request Approved			Request Denied		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
HI	Medicaid	811	813	99.75%	2	813	0.25%

Jurisdiction Code	Public Sector Name	Request approved within 72 hours			Request denied within 72 hours		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
HI	Medicaid	806	811	99.38%	2	2	100.00%

Jurisdiction Code	Public Sector Name	Request approved only after time for review was extended			Request denied only after time for review was extended		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
HI	Medicaid	0	0	0.00%	0	0	0.00%

Jurisdiction Code	Public Sector Name	Request approved only after appeal			Request denied only after appeal		
		How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
HI	Medicaid	0	0	0.00%	0	0	0.00%

Jurisdiction Code	Public Sector Name	Mean (Average) Time	Median (Middle)Time
HI	Medicaid	0 Days 7 Hours	0 Days 1 Hours

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Qualified HP Issuer Level HIOS #60612

• Standard(Non-Urgent) Prior Authorization Request

Issuer Name	Request Approved			Request Denied		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
Kaiser Foundation Health Plan, Inc.	2,366	2,486	95.17%	120	2,486	4.83%

Issuer Name	Request approved within 15 days			Request denied within 15 days		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
Kaiser Foundation Health Plan, Inc.	2,364	2,366	99.92%	120	120	100.00%

Issuer Name	Request approved only after time for review was extended			Request denied only after time for review was extended		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
Kaiser Foundation Health Plan, Inc.	0	0	0.00%	0	0	0.00%

Issuer Name	Request approved only after appeal			Request denied only after appeal		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
Kaiser Foundation Health Plan, Inc.	2	2	100.00%	0	2	0.00%

Issuer Name	Mean (Average) Time	Median (Middle) Time
Kaiser Foundation Health Plan, Inc.	1 Days 9 Hours	0 Days 4 Hours

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Qualified HP Issuer Level #60612 • Expedited(Urgent) Prior Authorization Request

Issuer Name	Request Approved			Request Denied		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
Kaiser Foundation Health Plan, Inc.	119	121	98.35%	2	121	1.65%

Issuer Name	Request approved within 72 hours			Request denied within 72 hours		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
Kaiser Foundation Health Plan, Inc.	119	119	100.00%	1	2	50.00%

Issuer Name	Request approved only after time for review was extended			Request denied only after time for review was extended		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
Kaiser Foundation Health Plan, Inc.	0	0	0.00%	0	0	0.00%

Issuer Name	Request approved only after appeal			Request denied only after appeal		
	How many times this happened	Out of Total Request	Percentage	How many times this happened	Out of Total Request	Percentage
Kaiser Foundation Health Plan, Inc.	1	2	50.00%	1	2	50.00%

Issuer Name	Mean (Average) Time	Median (Middle) Time
Kaiser Foundation Health Plan, Inc.	0 Days 6 Hours	0 Days 1 Hours