

# Frequently asked Questions (FAQ)

## Who is eligible to participate?

- **To donate a medication:** Any patient or patient's representative with an eligible medication may donate.
- **To receive a donated medication:** Patients residing in Washington State who have an active prescription and express difficulty affording the cost of their medication may receive a donated medication free of charge (subject to availability).

## How do patients receive a donated medication?

- **KP members:** Ask a pharmacy representative if donated medication is available. If available, the donated medication will be dispensed at no cost. Prescriptions will be dispensed via mail or can be picked up in person at the KPWA Capitol Hill Pharmacy in Seattle.
- **Non-KP members:** Call a Drug Donation Technician at 206-630-5525 or 206-630-3539 to see if the medication is available for donation. If available and patient does not have a KPWA Medical Record Number (MRN), one will need to be assigned by a Patient Advocate, located at Riverfront Medical Center in Spokane or at Central South Clinic (Capitol Hill) in Seattle. Once an MRN is assigned, the donated medication will be dispensed at no cost. Prescriptions will be dispensed via mail or can be picked up in person at the KPWA Capitol Hill Pharmacy in Seattle.

## Can a non-KP member donate a medication?

- Yes, non-KP members are welcome to donate to the program. Go to the [Drug Donation Program](#) homepage and click on "[How do I donate?](#)".

## Can a non-KP-member receive a donated medication?

- Yes, non-KP members who have a valid prescription can receive donated drug. See the section above, "[How do patients receive a donated medication?](#)".

## Why is Kaiser Permanente participating in a drug donation program?

- This State-sponsored program aligns with Kaiser Permanente's goal to provide high-quality, affordable health care services to Washingtonians. There is no charge to donors or recipients.
- To help reduce prescription drug waste for products that would otherwise be destroyed or discarded.

## Why can't I mail in the donated drug?

- Currently Washington State only allows donations in person to a pharmacist. The pharmacist will need to inspect the medication to ensure that it meets the criteria to be donated.