

What I love about Kaiser Permanente – Elesha N. (transcript)

What I love about Kaiser Permanente doctors is the idea of coming in and communicating with me.

I came in for my annual routine and as I was having my breast exam, the doctor did find a lump, so she made the phone call and she actually set me up for radiology.

She set me up to have a mammogram and she also told me that before you leave today, you'll have your results. You won't have to go home, you know, wondering.

I was able to have my mammogram on the same day. I was able to see the radiologist tech as well, and the doctor who gave me my results.

My feelings when I got the results, I was definitely elated.

The lump was not cancerous, I was relieved. It was a good experience for me because I was actually able to go home that day knowing exactly what my results were.

Kaiser Permanente.