Manage Your Health Care Finances: Pay Outstanding Balances at Check-In

Kaiser Permanente's Outstanding Balance feature makes managing your health care finances easier.

You can easily check your balance and manage payments on kp.org, using the KP mobile app or at the check-in kiosk in our facilities.

When you check in for medical services, you can view and pay your outstanding balances and any co-pays.

You can pay the full amount or make a partial payment.

You can adjust the amount you wish to pay each month.

Payments are accepted via credit card or Flexible Spending Account (FSA) card, and receipts can be emailed or printed at the kiosk.

The Outstanding Balance feature is designed to help you stay informed and manage your health care finances.