Kaiser Permanente Southern California: Redesigned Online Experience

Scheduled to begin in fall 2026, the Kaiser Permanente website and app will share a unified look and feel.

The home page shortcuts serve as your launching point for self-service features. You can also personalize these shortcuts based on the features you use most often. From here, you can make a routine medical or lab appointment, view most test results, and refill most prescriptions.

The home page also features the new Health Feed, which displays actions and alerts for you, including upcoming appointments, reminders, and announcements. If you add family members to your account, any alerts they receive will also appear in your Health Feed.

The Menu links you to all your MyChart features and other experiences. Looking for something specific? Just type a keyword into the search field to find it instantly.

The MyChart integration gives you more control over communication preferences, letting you choose exactly how you and your proxies receive notifications. Appointment notifications can be set for a specific visit and communication preferences can be set for messages, health updates, and more.

You can send a message to your care team for a non-urgent question or concern, select your reasons, click Compose Message, and choose the care team member you want to contact. Enter a subject and your message, then click Send.

You can also request most of your Kaiser Permanente medical records, forms, and certifications. Just follow the quick prompts to submit your request, and your documents will be available for download within minutes.

Your upcoming appointments appear on your Health Feed. Use Get Ready up to four days before your visit to check in, sign up to get status updates

about the visit, and pay your co-pay. On appointment day, tap I’m here to check in or share your estimated arrival time. Once you arrive, the Wayfinding feature will guide you directly to the clinic waiting area for your appointment.

Experience the redesigned Kaiser Permanente website and app—a better way to manage your health.