

E komo mai.

Welcome to the Kaiser Permanente West Oahu Medical Office at Kapolei. Located in the heart of Oahu's second city. This new two-story, state-of-the-art facility was designed in line with Kaiser Permanente's mission to provide high quality, affordable health care and improve the health of the communities we serve.

Upon entering, you'll find yourself in our expansive lobby area. Here, you'll have several options for checking into the appointment. If you haven't already done so on the KP mobile app. In addition to stopping by the reception desk, you can use one of the self-service kiosks or go to one of the reception-staffed floating check-in stations located throughout the lobby.

Once you've checked in, you can see real-time information about your appointment on one of the digital dashboards located throughout the building. They show you where to go and how long it'll take before you're seen.

You can use the time beforehand to enjoy the outdoors, explore the original local artwork throughout the facility, or simply relax in one of our comfortable sitting areas.

With more than 40 exam and procedure rooms, medical services offered at the new West Oahu Medical Office include primary care for families —both adults and keiki; women's health; and behavioral health.

Kaiser Permanente not only delivers quality care, but it's all in one. You're able to visit pharmacy, lab, get your imaging, see your primary care provider, even have urgent care access, all in one building in Kapolei.

When unexpected health issues arise, Kaiser Permanente members can use our new urgent care service with extended hours at night and on weekends and holidays. Urgent care is so valuable because we're going to be able to deliver quality care, make it convenient and open up access to our working moms and dads in the community as a whole right here in Kapolei.

The West Oahu Medical Office features a modern, bright, and open design, with lots of space where your doctors and the rest of your care team can meet and collaborate.

As a Next-Gen medical office building, our high-tech exam rooms offer a wide array of tools to enhance the patient experience and put Kaiser Permanente members at the center of care. Because we believe that a healthy environment leads to better health outcomes, we took great care to create an open, environmentally friendly campus with lots of outdoor space that reflects Hawaiian culture and our beautiful island home. There are dozens of native trees and canoe plants in and around the courtyard, including those used for traditional Hawaiian healing practices.

Visitors can follow a walking path that circles the grounds. We call it “Kealahoolaupa`i” – a path to better health. And along the way, you’ll find waypoints that share mo`olelo, or stories, about the Kapolei area. We are very excited about West Oahu Medical Office building at Kapolei also called "kipukaoha." "Kipukaoha" is broken up into two words. One "kipuka" and two "oha."

"Kipuka" traditionally refers to an oasis or an area of natural vegetation that's spared by a lava flow. And "oha" refers to a type of growth. It's not any type of growth. It's a flourishing and healthy type of growth. So you put "kipuka" and "oha" together, to get "kipukaoha." And that creates an oasis for health and wellness or healing to happen. So in essence, we created this kipuka here in Kapolei.

Now is the opportunity for us to focus on the "oha" to make sure that we bring forth health and wellness for our entire community.

Reflecting Kaiser Permanente's commitment to the environment, this new facility boasts a number of green features including water-efficient fixtures and non-toxic construction materials.

In addition to designating 16 parking spaces for electric and green vehicles, the parking area uses a canopy system of solar panels to help power the facility.

Mahalo for visiting the Kaiser Permanente West Oahu Medical Office at Kapolei. We look forward to serving your health care needs. Be well and thrive.