As a valued partner in caring for Kaiser Permanente members, we want to help you manage your claims more efficiently.

That's why we created Online Affiliate, a free platform that gives you up to date information and indispensable tools that make your job easier.

At Kaiser Permanente, we believe managing claims doesn't have to be time-consuming or complicated.

Gone are the days of lost emails and endless phone tag.

Online Affiliate provides a fast and seamless experience built with your workflow in mind.

Our secure online portal gives you 24-7 access to enhanced self-service tools for claims

management all in one place.

Track all your activity and see responses from Kaiser Permanente in real time through the submitted CRM search and in-basket tabs.

You can even view your team members' submissions, helping you collaborate and coordinate more effectively.

Once you gain access to the portal you can quickly search for a set of claims using flexible filters, including by vendor, tax ID number, member ID, or check number.

Get a report with every claim that fits your search criteria, and view detailed claims for coverage, processing, and billing details.

Easily drill down to view the status of individual claims, denial reasons, and any associated remittance advice with just a few clicks.

Take action within the portal as you submit supporting documents, respond to requests for information, file disputes or payment inquiries, and manage any overpayments and reprint requests.

Everything is done digitally with pop-up confirmation messages to let you know your submission was done right.

So whether you're checking on claim status, uploading documentation, or following up on an appeal, Online Affiliate is your go-to partner for working with Kaiser Permanente.

Ready to get started?

Sign in or sign up to Online Affiliate and take control of your claims management today.