

[music]

Dr. Kelsey Webster: It's such a special gift to be able to be a part of someone's life and make sure that they have the best pregnancy they possibly can.

[music]

Dr. Rory Moore: Becoming a parent is obviously a life-changing event.

Lindsey Hodges: And at Kaiser, we're able to make that really easy for you.

Dr. Kelsey Webster: Hey, Destiny. How's it going?

Destiny: How are you?

Dr. Kelsey Webster: I'm good. How's your baby doing?

Destiny: She's good.

[music]

Dr. Rory: We have nurse practitioners, we have midwives, we have our physicians, and then we also have all of our high-risk specialists who help to supplement the care.

Lindsey: All of our different departments are very integrated with each other.

Dr. Kelsey Webster: This is where we're looking at your heart rate.

Lindsey: So that the care that's delivered is seamless, and everybody is in the know about what's going on with this family.

[background conversation]

Kelsey Toler: The team was very in-tune with my needs, and as a nurse, I knew it was great medical care, which is nice.

[music]

[background conversation]

Kelsey Toler: The thing that stood out the most, I think, was the visit after birth.

[music]

[knocking]

Kelsey Murdock: Hi.

Amber: I'm Amber.

Kelsey Murdock:] [crosstalk] Nice to meet you.

Amber: Nice to meet you, congratulations.

Kelsey Murdock: Thank you so much.

Amber: Yes.

Kelsey Murdock: Amber was great. I felt super comfortable having her here.

James Murdock: She has these red marks on her back.

Amber: So very normal, it's called newborn rash.

Lindsey: You get home, things change. Maybe your milk comes in, maybe baby's very fussy or sleepy, and all of a sudden, all of your confidence is lost.

Amber: Let me check her little reflexes. These hands should kind of flare out. Perfect.

Dr. Rory: Having someone come into the home, be able to recognize if there are really any large red flags is huge.

Amber: She looks perfect. She's got a big stretch.

James Murdock: I think it's very important because it keeps the baby in-home. She doesn't have to go to a clinic where there's other sick patients and things like that.

Amber: I know, I'm sorry.

Kelsey Murdock: And for me, after recovery from a c-section, I don't have to worry about getting dressed, getting in a car. I can wear my pajamas.

James Murdock: It brought peace to me and my wife as well.

[music]

Dr. Rory: We're thrilled about our expanded hospital network. We'll have Rose, Presbyterian/St. Luke's, Sky Ridge, and St. Anthony North. We're going to be bigger and better than ever.

Lindsey Hodges: It's really a wonderful thing.

Kelsey Toler: I do feel like every provider I've seen within Kaiser does give their all and has given me exceptional care. My life was literally in your hands, so I'm going to get emotional. My child's life was in your hands, and you guys did a great job keeping us all safe. I wouldn't even consider taking him anywhere else if I had the option to. Bennett's a Kaiser baby. [chuckles]

[music]

[00:03:08] [END OF AUDIO]