

<Current Date>

<FIRSTNAME1> <LASTNAME1>

<MAILING ADDRESS LINE1>

<MAILING CITY>, <MAILING STATE> <MAILING ZIP5>

**Important Announcement:  
Recall of Lidocaine 4% (40 mg/ml) Topical Solution by Teligent**

Dear Kaiser Permanente Member,

You may be affected by a recent recall of **Lidocaine 4% topical solution** manufactured by **Teligent** Pharmaceuticals.

If you are no longer taking this medication or no longer have a supply of this medication, please ignore this letter. If you have a supply of this medication, here is what you need to know about this recall.

**Why is Teligent recalling this medication?**

- **Teligent** announced the recall because one lot (batch) of this medication was found to be super potent, meaning that taking the medication could result in a higher than intended lidocaine dose.
- **Teligent** issued the recall to assure the health and safety of people who take this medication.

**How do I know if my medication is affected by this recall?**

- To determine whether your medication is affected by this recall, you will need to locate the lot number *and* expiration date printed on the **bottle**.
- The lot number and expiration date for the recalled lot is:
  - Lot Number: **14218**
  - Expiration Date: **09/2022**
- If your **bottle** is printed with the lot number and expiration date listed above, please bring your medication with this letter to the pharmacy that fills your prescriptions at your earliest convenience.
- The pharmacy will exchange your recalled medication with medication that is not affected by this recall **at no charge**.
- If you cannot locate the lot number and expiration date, please bring your **bottle** to the pharmacy where you normally fill your prescriptions. The pharmacist can identify whether your medication has been affected by this recall.

**What should I do if my medication is *not* from the recalled lot?**

- If your **bottle** is ***not*** from the recalled lot, your medication is ***not*** affected by the recall and you may continue to use your medication.
- If you are not able to determine this information, please bring your medication to the pharmacy where you normally fill your prescriptions. The pharmacist will assist you and if necessary, exchange your medication with a bottle from a lot that is ***not*** affected by this recall **at no charge**.

If you have any additional questions about this letter, please contact the Drug Recall Information Line at 1 (855) 414-1511 Monday-Friday 8:30 A.M. to 5:00 P.M.)

Sincerely,  
Kaiser Permanente, National Pharmacy Operations