# KAISER PERMANENTE® Pharmacy Quality & Safety 12254 Bellflower Blvd Rm 106 Downey, CA 90242

#### October 14, 2021

<FIRSTNAME1> <LASTNAME1> <MAILING ADDRESS LINE1> <MAILING CITY>, <MAILING STATE> <MAILING ZIP5>

## Important Announcement: Recall of Lidocaine 4% (40 mg/ml) Topical Solution by Teligent

Dear Kaiser Permanente Member,

You may be affected by a recent recall of **Lidocaine 4% topical solution** manufactured by **Teligent** Pharmaceuticals.

If you are no longer taking this medication or no longer have a supply of this medication, please ignore this letter. If you have a supply of this medication, here is what you need to know about this recall.

### Why is Teligent recalling this medication?

 Teligent announced the recall because four lots (batches) of this medication were found to be super potent, meaning that use of the medication could result in a higher than intended lidocaine dose.

### How do I know if my medication is affected by this recall?

- To determine whether your medication is affected by this recall, you will need to locate the lot number and expiration date printed on the bottle.
- The lot numbers and expiration dates for the recalled lots are:
  - Lot Number: 13262 Expiration Date: 03/2022
  - Lot Number: 14217 Expiration Date: 08/2022
  - o Lot Number: 13058 Expiration Date: 02/2022
  - o Lot Number: 13768 Expiration Date: 05/2022
- If your **bottle** is printed with any of the lot numbers and expiration dates listed above, please bring your medication with this letter to the pharmacy that fills your prescriptions at your earliest convenience.
- The pharmacy will exchange your recalled medication with medication that is not affected by this recall at no charge.
- If you cannot locate the lot number and expiration date, please bring your **bottle** to the pharmacy where you normally fill your prescriptions. The pharmacist can identify whether your medication has been affected by this recall.

#### What should I do if my medication is *not* from the recalled lot?

• If your **bottle** is **not** from the recalled lot, your medication is **not** affected by the recall and you may continue to use your medication.

If you have any additional questions about this letter, please contact the pharmacy where you normally get your prescriptions filled. The pharmacy's phone number is found on the prescription label.

Sincerely, Kaiser Permanente, National Pharmacy Operations