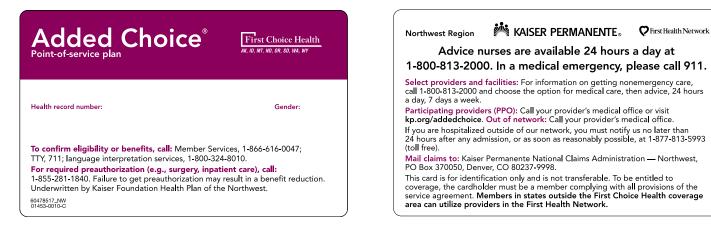
First Choice Health AK, ID, MT, ND, OR, SD, WA, WY All plans offered and underwritten by Kaiser Foundation Health Plan of the Northwest. 500 NE Multnomah St., Suite 100, Portland, OR 97232.

Kaiser Permanente Northwest Added Choice®

A quick reference guide for First Choice Health Network and community providers

IMPORTANT CONTACT INFORMATION

For members in OR, WA, ID, MT, WY, SD, ND & AK and non-participating physicians	 Prior authorization and utilization management: Kaiser Permanente Resource Stewardship: Portland: 503-813-1031; all other areas: 1-855-281-1840; TTY: 711 PPO network: First Choice Health, 1-800-467-5281 Pharmacy services: MedImpact customer service, 1-800-788-2949; MedImpact pharmacy locator: mp.medimpact.com/pharmacylocator
For members in all other states, First Health PPO, and non-participating physicians	 Prior authorization and utilization management: Kaiser Permanente Resource Stewardship: Portland: 503-813-1031; all other areas: 1-855-281-1840; TTY: 711 PPO network: First Health Network, 1-888-685-7774 Pharmacy services: MedImpact customer service, 1-800-788-2949; MedImpact pharmacy locator: mp.medimpact.com/pharmacylocator
For all members and physicians	General information: Kaiser Permanente Member Services, 1-866-616-0047; TTY: 711 kp.org/addedchoice
External claims	Kaiser Permanente National Claims Administration - Northwest, PO Box 370050, Denver, CO 80237-9998



WHAT IS ADDED CHOICE?

In response to the needs of our customers, we offer point-of-service Added Choice plans. With Added Choice, members can choose care from Kaiser Permanente Select Providers or First Choice Health providers, or qualifying care from community health care providers.

Added Choice members who come to see you will have an identification card or an open enrollment form. Each includes the Added Choice trademark, First Choice Health logo, and Kaiser Permanente logo. You may bill Kaiser Foundation Health Plan of the Northwest directly for care using the standard CMS 1500 form. Please mail it to Kaiser Permanente National Claims Administration - Northwest, PO Box 370050, Denver, CO 80237-9998.

TO HELP YOUR ADDED CHOICE PATIENTS MAXIMIZE THEIR PRESCRIPTION BENEFITS

Members may receive significant savings by using the Kaiser Permanente Mail-Delivery Pharmacy. In addition to lower copayments, members can receive a 90-day supply of maintenance drugs for just two copayments. These services are available to Oregon and Washington residents and limited to drugs that are on our formulary and shipped by our Mail-Delivery Pharmacy. You can view the Kaiser Permanente drug formulary at **kp.org/formulary**. New prescriptions can be faxed directly to the Kaiser Permanente Mail-Delivery Pharmacy at 503-261-7542. For all other pharmacy questions, please call Kaiser Permanente Pharmacy Services at 1-888-572-7231.

CASE MANAGEMENT AND PRIOR AUTHORIZATION FOR YOUR ADDED CHOICE PATIENTS

Utilization and case management: These services for members accessing care outside Kaiser Permanente are provided by Kaiser Permanente Resource Stewardship, a division of Kaiser Permanente Northwest. Resource Stewardship will work with the Remote Telephonic Medical Center and others when coordination of care is necessary.

Prior authorization: Prior authorization is required for the services below, which require 48 hours' advance notice. To obtain prior authorization or for questions about medical necessity requirements, please call Kaiser Permanente's Resource Stewardship department. In Portland, call 503-813-1031 (for TTY: 711). From all other areas, call 1-855-281-1840. For a pre-authorization form, please visit providers.kp.org/national and look under the Provider Resources panel on the right.

Kaiser Permanente specialist referral: Outside medical providers can refer to a Kaiser Permanente specialist through the Regional Referral department of Kaiser Permanente. Regional Referral will review the medical case and work with the non-Kaiser Permanente provider so the Kaiser Permanente specialist has what they need to deliver a positive member experience to the patient. The member and provider can call Resource Stewardship for more details about the process. In Portland, call 503-813-1031 (for TTY: 711). From all other areas, call 1-855-281-1840.

THE FOLLOWING REQUIRE PRIOR AUTHORIZATION:

Inpatient admissions and services.	Home infusion (including tocolytics).
Inpatient rehabilitation therapy admissions, services,	Pain management.
and programs.	Varicose vein treatment/sclerotherapy.
Subacute admissions and services.	Upper airway procedures.
Inpatient skilled nursing facility and long-term care admissions and services.	Hyperbaric oxygen treatment.
Inpatient mental health and chemical dependency	Enhanced external counterpulsation (EECP).
admissions and services.	Plasmapheresis for multiple sclerosis.
Non-hospital residential services, partial	Anodyne therapy.
hospitalization and day treatment for mental health and chemical dependency OP.	Vagal nerve stimulation for epilepsy.
Bariatric surgery/gastric bypass, stapling, or banding. Orthognathic surgery/TMJ. Cosmetic procedures.	Orthotics/prosthetics.
	Imaging services – MRI, MRA, CTA, PET, EBCT.
	Infertility referral and related services.
Diagnostic procedures.	Durable medical equipment.
Home health (all services, including home uterine monitoring).	

Note: This list is provided for summary purposes only and is subject to change. For complete details of coverage and pre-authorization requirements, see the group agreement.

