KAISER PERMANENTE_® : Kaiser Permanente Plus ™ Platinum

All plans offered and underwritten by Kaiser Foundation Health Plan of Washington Options, Inc.

Coverage for: Individual / Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, see www.kp.org/plandocuments or call 1-888-901-4636 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-888-901-4636 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In Network Provider: \$250 Individual / \$500 Family Out-of-Network Provider: None	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In Network Provider: \$2,500 Individual / \$5,000 Family Out-of-Network Provider: No Limit	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, health care this plan doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <u>out–of–</u> <u>pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.kp.org/wa or call 1-888-901-4636 (TTY: 711) for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider in the plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's charge and what your plan pays (balance billing)</u> . Be aware your <u>network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before you get services</u>.</u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes, but you may self-refer to certain specialists.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Modical		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	In Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$5 / visit, deductible does not apply	\$25/visit	Out-of-Network Provider: Limited to certain benefits, Limited to certain benefits up to a combined maximum of 10 services per year.	
care provider's office or clinic	Specialist visit	\$20 / visit, deductible does not apply	\$40/visit	Out-of-Network Provider: Limited to certain- benefits, Limited to certain benefits up to a combined maximum of 10 services per year.	
	Preventive care/screening/immunization	No charge, <u>deductible</u> does not apply.	No charge	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. Out-of-Network Provider: Limited to certain benefits up to a combined maximum of 10 services per year.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	X-ray services: \$10 / visit, deductible does not apply. Lab services: \$10 / visit, deductible does not apply	X-ray services: \$30 / visit Lab services: \$30 / visit	Out-of-Network Provider: Limited to certain benefits up to a combined maximum of 10 services per year.	
	Imaging (CT/PET scans, MRIs)	10% coinsurance	Not Covered	Preauthorization required or will not be covered.	
	Preferred generic drugs	\$5 (retail); \$2 (mail order) / prescription /	\$25 (retail); / 30 days	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to formulary	
If you need drugs to treat your illness or	Treferred generic drugs	30 days, <u>deductible</u> does not apply	Mail Order - Not covered	guidelines. Out-of-Network Provider: Limited to 5 prescription fills up to a 30-day supply per year.	
drug coverage is available at kp.org/wa/	Preferred brand drugs	\$20 (retail); \$15 (mail order) / <u>prescription</u> / 30 days, <u>deductible</u> does not apply	\$40 (retail); / 30 days Mail Order - Not covered	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to formulary guidelines. Out-of-Network Provider: Limited to 5 prescription fills up to a 30-day supply per year.	
	Non-preferred drugs	40% coinsurance (retail); 35% coinsurance (mail order) / prescription / 30 days	50% coinsurance (retail) / 30 days Mail Order - Not covered	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to formulary guidelines. Out-of-Network Provider: Limited to 5 prescription fills up to a 30-day supply per year.	

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Common Medical Event	Services You May Need	In Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Specialty drugs	40% coinsurance (retail)	Not covered	Up to a 30-day supply (retail). Subject to formulary guidelines.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	Not covered	None	
outpatient surgery	Physician/surgeon fees	10% coinsurance	Not covered	None	
If you need	Emergency room care	10% coinsurance	10% coinsurance	You must notify Kaiser Permanente within 24 hours if admitted to an Out-of-Network Provider; limited to initial emergency only.	
immediate medical attention	Emergency medical transportation	10% coinsurance	10% coinsurance	None	
	Urgent care	\$20 / visit, <u>deductible</u> does not apply	10% coinsurance	Out-of-Network Providers covered when temporarily outside the service area.	
If you have a	Facility fee (e.g., hospital room)	10% coinsurance	Not Covered	Preauthorization required or will not be covered.	
hospital stay	Physician/surgeon fees	10% coinsurance	Not Covered	Preauthorization required or will not be covered.	
If you need mental health, behavioral	Outpatient services	\$5 / visit, deductible does not apply	\$25/visit, deductible does not apply	Out-of-Network Provider: Limited to certain benefits up to a combined maximum of 10 services per year.	
health, or substance abuse services	Inpatient services	10% coinsurance	Not Covered	Preauthorization required or will not be covered.	
If you are pregnant	Office visits	10% coinsurance	\$25/visit, <u>deductible</u> does not apply	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) Out-of-Network ProviderLimited to certain benefits up to a combined maximum of 10 services per year.	
	Childbirth/delivery professional services	10% coinsurance	Not Covered	You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services cost shares are separate from that of the mother.	

Common Modical		What You Will Pay		Limitations Eventions & Other Important	
Common Medical Event	Services You May Need	In Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Childbirth/delivery facility services	10% coinsurance	Not Covered	You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services cost shares are separate from that of the mother.	
	Home health care	10% coinsurance	Not Covered	130 visit limit / year. Preauthorization required or will not be covered.	
	Rehabilitation services	Outpatient: \$20 / visit, deductible does not apply Inpatient: 10% coinsurance	Outpatient: \$40 / visit Inpatient: Not Covered	Outpatient: 25 visit limit / year. Inpatient: 30-day limit / year. Services with mental health diagnoses are covered with no limit. Inpatient: Preauthorization required or will not be covered. Out-of-Network Provider: Limited to certain benefits up to a combined maximum of 10 services per year.	
If you need help recovering or have other special health needs	Habilitation services	Outpatient: \$20 / visit, deductible does not apply Inpatient: 10% coinsurance	Outpatient: \$40 / visit Inpatient: Not Covered	Outpatient: 25 visit limit / year. Inpatient: 30-day limit / year. Services with mental health diagnoses are covered with no limit. Inpatient: Preauthorization required or will not be covered. Out-of-Network Provider: Limited to certain benefits up to a combined maximum of 10 services per year.	
	Skilled nursing care	10% coinsurance	Not Covered	60-day limit / year. <u>Preauthorization</u> required or will not be covered.	
	Durable medical equipment	10% coinsurance	Not Covered	Subject to <u>formulary</u> guidelines. <u>Preauthorization</u> required or will not be covered.	
	Hospice services	No charge, <u>deductible</u> does not apply	Not Covered	<u>Preauthorization</u> required or will not be covered.	
If your child needs dental or eye care	Children's eye exam	No charge for refractive exam, deductible does not apply.	No charge for refractive exam	Limited to 1 exam / 12 months. Out-of-Network Provider: Limited to certain benefits up to a combined maximum of 10	

Common Madical		What You Will Pay		Limitations Everytions & Other Important	
Common Medical Event	Services You May Need	In Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
				services per year.	
	Children's glasses	No charge, <u>deductible</u> does not apply.	Not Covered	Limited to one pair of frames and lenses or contact lenses / year.	
	Children's dental check-up	Not covered	Not covered	None	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Bariatric surgery	Infertility treatment	Private-duty nursing
Cosmetic surgery	 Long-term care 	Routine foot care
Dental care (Adult and child)	 Non-emergency care when traveling outside the U.S. 	Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture (12 visit limit / year)

Hearing aids (\$2,000 limit/36 months)

Routine eve care (Adult)

• Chiropractic care (10 visit limit / year)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health-Insurance Marketplace. For more information about the Marketplace, visit www.Health-Care.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-888-901-4636 (TTY:711) or <u>www.kp.org/wa</u>
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>
Washington Department of Insurance	1-800-562-6900 or <u>www.insurance.wa.gov</u>

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-888-901-4636 (TTY: 711).]

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-901-4636 (TTY: 711).]

[Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-888-901-4636 (TTY: 711).]

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-901-4636 (TTY: 711).]

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	10%
Other (blood work) <u>copayment</u>	\$10

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$250
Copayments	\$90
Coinsurance	\$1,100
What isn't covered	
Limits or exclusions	\$20
The total Peg would pay is	\$1,460

Managing Joe's Type 2 Diabetes

(a year of routine-in network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	10%
Other (blood work) <u>copayment</u>	\$10

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600		
In this example, Joe would pay:			
Cost Sharing			
<u>Deductibles</u>	\$0		
Copayments	\$500		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		
The total Joe would pay is	\$500		

Mia's Simple Fracture

(In network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	10%
■ Other (x-ray) copayment	\$10

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$250
Copayments	\$100
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$550