KAISER PERMANENTE. : Access PPO VisitsPlus Platinum HD LX

All plans offered and underwritten by Kaiser Foundation Health Plan of Washington Options, Inc.

Coverage for: Individual / Family | Plan Type: PPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, see www.kp.org/plandocuments or call 1-888-901-4636 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-888-901-4636 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<u>Preferred Provider</u> : \$500 Individual / \$1,000 Family <u>Out-of-Network Provider</u> : \$1,000 Individual / \$2,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	<u>Preferred Provider</u> : \$3,000 Individual / \$6,000 Family <u>Out-of-Network Provider</u> : No Limit	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, health care this plan doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <u>out–of–</u> <u>pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.kp.org/wa</u> or call 1-888-901-4636 (TTY: 711) for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes, but you may self-refer to certain <u>specialists</u> .	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical	what You Will Pay		Will Pay		
Event	Services You May Need	Preferred Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$10 / visit, <u>deductible</u> does not apply	50% coinsurance	None	
lf you visit a health care <u>provider's</u>	<u>Specialist</u> visit	\$25 / visit, <u>deductible</u> does not apply	50% coinsurance	None	
office or clinic	Preventive care/screening/ immunization	No charge, <u>deductible</u> does not apply.	50% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	X-ray services: \$20 / visit, <u>deductible</u> does not apply. Other lab services: \$20 / visit, <u>deductible</u> does not apply	50% <u>coinsurance</u>	None	
	Imaging (CT/PET scans, MRIs)	20% coinsurance	50% coinsurance	Preauthorization required or will not be covered.	
If you need drugs to	Preferred generic drugs	 \$10 or (\$5 enhanced benefit) (retail); \$2 (mail order) / prescription / 30 days, deductible does not apply 	Not covered	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to <u>formulary</u> guidelines.	
treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is available at <u>kp.org/wa/7formulary2</u> 023	Preferred brand drugs	 \$20 or (\$15 enhanced benefit) (retail); \$10 (mail order) / prescription / 30 days, deductible does not apply 	Not covered	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to <u>formulary</u> guidelines.	
	Non-preferred drugs	40% or (35% enhanced benefit) <u>coinsurance</u> (retail); 30% <u>coinsurance</u> (mail order) / <u>prescription</u> / 30 days	Not covered	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to <u>formulary</u> guidelines.	
	Specialty drugs	40% <u>coinsurance</u> (retail)	Not covered	Up to a 30-day supply (retail). Subject to <u>formulary</u> guidelines, when approved through	

Common Modical		What You Will Pay		Limitations Fragming 8 Other Immentant	
Common Medical Event	Services You May Need	Preferred Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
				the exception process.	
If you have	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	50% coinsurance	None	
outpatient surgery	Physician/surgeon fees	20% coinsurance	50% coinsurance	None	
If you need	Emergency room care	20% coinsurance	20% coinsurance	You must notify Kaiser Permanente within 24 hours if admitted to a <u>Non-network provider;</u> limited to initial emergency only.	
immediate medical attention	Emergency medical transportation	20% coinsurance	50% coinsurance	None	
	Urgent care	\$25 / visit, <u>deductible</u> does not apply	50% coinsurance	Non-Network providers covered when temporarily outside the service area.	
If you have a	Facility fee (e.g., hospital room)	20% coinsurance	50% coinsurance	Preauthorization required or will not be covered.	
hospital stay	Physician/surgeon fees	20% coinsurance	50% coinsurance	Preauthorization required or will not be covered.	
lf you need mental health, behavioral	Outpatient services	\$10 / visit, <u>deductible</u> does not apply	50% coinsurance	None	
health, or substance abuse services	Inpatient services	20% coinsurance	50% coinsurance	Preauthorization required or will not be covered.	
	Office visits	20% <u>coinsurance</u>	50% <u>coinsurance</u>	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
lf you are pregnant	Childbirth/delivery professional services	20% coinsurance	50% coinsurance	You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services <u>cost</u> <u>shares</u> are separate from that of the mother.	
	Childbirth/delivery facility services	20% coinsurance	50% coinsurance	You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services <u>cost</u> <u>shares</u> are separate from that of the mother.	

Common Medical	Services You May Need	What You Will Pay		Limitations Exceptions 2 Other Important
Event		Preferred Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	20% coinsurance	50% coinsurance	130 visit limit / year. <u>Preauthorization</u> required or will not be covered.
If you need help recovering or have other special health needs	Rehabilitation services	Outpatient: \$25 / visit, <u>deductible</u> does not apply Inpatient: 20% <u>coinsurance</u>	Outpatient: 50% <u>coinsurance</u> Inpatient: 50% <u>coinsurance</u>	Outpatient: 25 visit limit / year. Inpatient: 30- day limit / year. Services with mental health diagnoses are covered with no limit. Limits are combined with preferred and out-of-network provider networks. Inpatient: <u>Preauthorization</u> required or will not be covered.
	Habilitation services	Outpatient: \$25 / visit, <u>deductible</u> does not apply Inpatient: 20% <u>coinsurance</u>	Outpatient: 50% <u>coinsurance</u> Inpatient: 50% <u>coinsurance</u>	Outpatient:25 visit limit / year. Inpatient: 30- day limit / year. Services with mental health diagnoses are covered with no limit. Limits are combined with preferred and out-of-network provider networks. Inpatient: <u>Preauthorization</u> required or will not be covered.
	Skilled nursing care	20% coinsurance	50% coinsurance	60-day limit / year. <u>Preauthorization</u> required or will not be covered.
	Durable medical equipment	20% coinsurance	50% coinsurance	Subject to <u>formulary</u> guidelines. <u>Preauthorization</u> required or will not be covered.
	Hospice services	No charge, <u>deductible</u> does not apply	50% coinsurance	Preauthorization required or will not be covered.
If your child needs dental or eye care	Children's eye exam	No charge for refractive exam, <u>deductible</u> does not apply.	50% coinsurance	Limited to 1 exam / 12 months.
	Children's glasses	No charge, <u>deductible</u> does not apply.	Shared with <u>preferred</u> provider network	Limited to one pair of frames and lenses or contact lenses / year.
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Bariatric surgery	Infertility treatment	 Private-duty nursing 	
Cosmetic surgery	Long-term care	Routine foot care	
Dental care (Adult and child)	 Non-emergency care when traveling outside the U.S. 	Weight loss programs	
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)			
 Acupuncture (12 visit limit / year) 	 Hearing aids (\$2,000 limit / 36 months) 	 Routine eye care (Adult) 	
Chiropractic care (10 visit limit / year)			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health</u> Insurance Marketplace. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-888-901-4636 (TTY:711) or <u>www.kp.org/wa</u>
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>
Washington Department of Insurance	1-800-562-6900 or <u>www.insurance.wa.gov</u>

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-888-901-4636 (TTY: 711).] [Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-901-4636 (TTY: 711).] [Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-901-4636 (TTY: 711).] [Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-901-4636 (TTY: 711).]

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

\$20

Peg is Having a Baby	
nonths of in-network pre-natal care a	in

id a

\$500

\$25

20%

\$20

(9 n hospital delivery)

- The plan's overall deductible
- **Specialist copayment**
- Hospital (facility) coinsurance
- Other (blood work) copayment

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$500
Copayments	\$200
<u>Coinsurance</u>	\$2,100
What isn't covered	
Limits or exclusions	\$20
The total Peg would pay is	\$2,820

Managing Joe's Type 2 Diab	etes
(a year of routine in-network care of	a well-
controlled condition)	
■ The plan's overall deductible	\$500
Specialist copayment	\$25
Hospital (facility) coinsurance	20%

Hospital (facility) coinsurance

Other (blood work) copayment

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) **Prescription drugs** Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$500
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$500

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$500
Specialist copayment	\$25
Hospital (facility) <u>coinsurance</u>	20%
Other (x-ray) copayment	\$20

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example. Mia would pay:

Cost Sharing	
Deductibles	\$500
Copayments	\$200
Coinsurance	\$300
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,000