Coverage for: Individual / Family | Plan Type: HMO

KAISER PERMANENTE : Virtual Plus Gold

All plans offered and underwritten by Kaiser Foundation Health Plan of Washington

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, see www.kp.org/plandocuments or call 1-888-901-4636 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-888-901-4636 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$600 Individual / \$1,200 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,200 Individual / \$16,400 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, health care this plan doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <u>out–of–</u> <u>pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.kp.org/wa or call 1-888-901-4636 (TTY: 711) for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider in the plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's charge and what your plan pays (balance billing)</u> . Be aware your <u>network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before you get services</u>.</u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes, but you may self-refer to certain specialists.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Madical		What You Will Pay		Limitations Eventions 9 Other Important	
Common Medical Event	Services You May Need	Network Provider	Non-Network Provider	Limitations, Exceptions, & Other Important Information	
		(You will pay the least) Telehealth: No charge,	(You will pay the most)		
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	deductible does not apply; Inperson with Authorization: \$15 / visit, deductible does not apply; In-person without Authorization: 25% coinsurance	Not covered	None	
	Specialist visit	Telehealth: No charge, deductible does not apply; In- person with Authorization: \$30 / visit, deductible does not apply; In-person without Authorization: 25% coinsurance	Not covered	None	
	Preventive care/screening/ immunization	No charge, <u>deductible</u> does not apply.	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	25% coinsurance	Not covered	None	
If you have a test	Imaging (CT/PET scans, MRIs)	25% coinsurance	Not covered	Preauthorization required or will not be covered.	
If you need drugs to treat your illness or condition More information about prescription	Preferred generic drugs	\$25 (retail) / 30 days; \$10 (mail order) / 90 days, deductible does not apply	Not covered	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to formulary guidelines. After the first fill, maintenance drugs are required to be filled through KFHPWA mail order.	
drug coverage is available at kp.org/wa/7formulary2 023	Preferred brand drugs	\$50 (retail); \$45 (mail order) / <u>prescription</u> / 30 days, <u>deductible</u> does not apply	Not covered	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to formulary guidelines. After the first fill, maintenance drugs are required to be filled through KFHPWA mail	

Common Medical		What You Will Pay		Limitations, Exceptions, & Other Important	
Event	Services You May Need	Network Provider	Non-Network Provider	Information	
		(You will pay the least)	(You will pay the most)		
				order.	
	Non-preferred drugs	50% coinsurance (retail); 45% coinsurance (mail order) / prescription / 30 days	Not covered	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to formulary guidelines. After the first fill, maintenance drugs are required to be filled through KFHPWA mail order.	
	Specialty drugs	50% <u>coinsurance</u> (retail)	Not covered	Up to a 30-day supply (retail). Subject to <u>formulary</u> guidelines.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	25% coinsurance	Not covered	None	
outpatient surgery	Physician/surgeon fees	25% coinsurance	Not covered	None	
If you need immediate medical attention	Emergency room care	25% coinsurance	25% coinsurance	You must notify Kaiser Permanente within 24 hours if admitted to a Non-network provider; limited to initial emergency only.	
	Emergency medical transportation	25% coinsurance	25% coinsurance	None	
	Urgent care	\$30 / visit, <u>deductible</u> does not apply	\$30 / visit, <u>deductible</u> does not apply	Non-Network providers covered when temporarily outside the service area.	
If you have a	Facility fee (e.g., hospital room)	25% coinsurance	Not covered	Preauthorization required or will not be covered.	
hospital stay	Physician/surgeon fees	25% coinsurance	Not covered	Preauthorization required or will not be covered.	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Telehealth: No charge, deductible does not apply; In- person with Authorization: \$15 / visit, deductible does not apply; In-person without Authorization: 25% coinsurance	Not covered	None	
	Inpatient services	25% coinsurance	Not covered	Preauthorization required or will not be covered.	

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Common Medical Event	SARVICAS YOU MAY NAAR		Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you are pregnant	Office visits	25% coinsurance	Not covered	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
	Childbirth/delivery professional services	25% coinsurance	Not covered	You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services cost shares are separate from that of the mother.	
	Childbirth/delivery facility services	25% coinsurance	Not covered	You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services cost shares are separate from that of the mother.	
	Home health care	25% coinsurance	Not covered	130 visit limit / year. <u>Preauthorization</u> required or will not be covered.	
If you need help recovering or have other special health needs	Rehabilitation services	Outpatient: Telehealth: No charge, deductible does not apply; In-person with Authorization: \$30 / visit, deductible does not apply; In-person without Authorization: 25% coinsurance Inpatient: 25% coinsurance	Not covered	Outpatient: 25 visit limit / year. Inpatient: 30-day limit / year. Services with mental health diagnoses are covered with no limit. Inpatient: Preauthorization required or will not be covered.	
	Habilitation services	Outpatient: Telehealth: No charge, deductible does not apply; In-person with Authorization: \$30 / visit, deductible does not apply; In-person without Authorization: 25% coinsurance Inpatient: 25% coinsurance	Not covered	Outpatient:25 visit limit / year. Inpatient: 30-day limit / year. Services with mental health diagnoses are covered with no limit. Inpatient: Preauthorization required or will not be covered.	

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Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Skilled nursing care	25% coinsurance	Not covered	60-day limit / year. <u>Preauthorization</u> required or will not be covered.
	Durable medical equipment	25% coinsurance	Not covered	Subject to <u>formulary</u> guidelines. <u>Preauthorization</u> required or will not be covered.
	Hospice services	No charge, <u>deductible</u> does not apply	Not covered	Preauthorization required or will not be covered.
	Children's eye exam	No charge for refractive exam, deductible does not apply.	Not covered	Limited to 1 exam / 12 months.
If your child needs dental or eye care	Children's glasses	No charge, <u>deductible</u> does not apply.	Not covered	Up to a \$XXX allowance for frames, lenses, or contact lenses / XX months.
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Bariatric surgery

• Cosmetic surgery

• Dental care (Adult and child)

Hearing aids

Infertility treatment

• Long-term care

• Non-emergency care when traveling outside the U.S.

Private-duty nursing

Routine foot care

• Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

• Acupuncture (12 visit limit / year)

• Chiropractic care (10 visit limit / year)

• Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-888-901-4636 (TTY:711) or <u>www.kp.org/wa</u>	
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform	
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>	
Washington Department of Insurance	1-800-562-6900 or <u>www.insurance.wa.gov</u>	

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-888-901-4636 (TTY: 711).]

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-901-4636 (TTY: 711).]

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-901-4636 (TTY: 711).]

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-901-4636 (TTY: 711).]

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$600
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	25%
Other (blood work) coinsurance	25%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700		
In this example, Peg would pay:			
Cost Sharing			
<u>Deductibles</u>	\$600		
Copayments	\$10		
Coinsurance	\$2,700		
What isn't covered			
Limits or exclusions	\$20		
The total Peg would pay is	\$3,330		

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$600
■ Specialist copayment	\$0
Hospital (facility) coinsurance	25%
Other (blood work) <u>coinsurance</u>	25%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600		
In this example, Joe would pay:			
Cost Sharing			
<u>Deductibles</u>	\$40		
Copayments	\$1,100		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		
The total Joe would pay is	\$1,140		

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$600
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	25%
■ Other (x-ray) coinsurance	25%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$600
Copayments	\$10
Coinsurance	\$400
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,010