All plans offered and underwritten by Kaiser Foundation Health Plan of the Northwest

Coverage Period: 1/1/2026-12/31/2026

Coverage for: Individual / Family | Plan Type: POS

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see <u>www.kp.org/plandocuments</u> or call 1-800-813-2000 (TTY: 711). For definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at http://www.healthcare.gov/sbc-glossary or call 1-800-813-2000 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Select Provider: \$4,000 Individual / \$8,000 Family PPO Provider: \$6,000 Individual / \$12,000 Family Non-Participating Provider: \$7,000 Individual / \$14,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without cost-sharing and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	Select Provider: \$8,900 Individual / \$17,800 Family PPO Provider: \$8,900 Individual / \$17,800 Family Non-Participating Provider: \$14,000 Individual / \$28,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , <u>balance billing</u> charges, health care this <u>plan</u> doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See www.kp.org or call 1-800-813-2000 (TTY: 711) for a list of participating providers.	You pay the least if you use a <u>provider</u> in <u>Select Provider</u> tier. You pay more if you use a <u>provider</u> in PPO <u>Provider</u> tier. You will pay the most if you use a <u>non-participating</u> <u>provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>).

Do you need a	referral
to see a specia	

Yes, but you may self-refer to certain specialists.

This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u>.

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

			What You Will Pay			
Common Medical Event	Services You May Need	Select Provider (You will pay the least)	PPO Provider	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
		Primary care visit to treat an injury or illness	\$45 / visit, deductible does not apply.	\$60 / visit, <u>deductible</u> does not apply.	50% coinsurance	None
If you visit a health care <u>provider's</u> office or clinic	Specialist visit	\$60 / visit, deductible does not apply.	\$70 / visit, deductible does not apply.	50% coinsurance	None	
	Preventive care/screening/ immunization	No charge, <u>deductible</u> does not apply.	No charge, <u>deductible</u> does not apply.	50% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	X-ray: \$45 / visit, deductible does not apply. Lab tests: \$45 / visit, deductible does not apply.	X-ray: 45% coinsurance Lab tests: 45% coinsurance	X-ray: 50% coinsurance Lab tests: 50% coinsurance	None	
	Imaging (CT/PET scans, MRIs)	40% coinsurance	45% coinsurance	50% coinsurance	Some services may require prior authorization or will not be covered.	

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			What You Will Pay		
Common Medical Event	Services You Mav Need	Select Provider (You will pay the least)	PPO Provider	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.kp.org/waformul ary	Generic drugs	\$30 (retail) & \$60 (mail order) / prescription, deductible does not apply.	\$40 (retail) & \$120 (mail order) / prescription, deductible does not apply.	Not covered	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to formulary guidelines. PPO Provider: Some medications may require prior authorization or may not be covered.
	Preferred brand drugs	\$60 (retail) & \$120 (mail order) / prescription, deductible does not apply.	\$70 (retail) & \$210 (mail order) / prescription, deductible does not apply.	Not covered	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to formulary guidelines. PPO Provider: Some medications may require prior authorization or may not be covered.
	Non-preferred brand drugs	50% <u>coinsurance</u> (retail & mail order)	50% <u>coinsurance</u> (retail & mail order)	Not covered	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to formulary guidelines, when approved through exception process. PPO Provider: Some medications may require prior authorization or may not be covered.
	Specialty drugs	50% coinsurance (retail)	50% coinsurance (retail)	Not covered	Up to a 30-day supply (retail). Subject to formulary guidelines, when approved through exception process or will not be covered.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	40% coinsurance	45% coinsurance	50% coinsurance	Some services may require prior authorization or will not be covered.
	Physician/surgeon fees	40% coinsurance	45% coinsurance	50% coinsurance	Some services may require prior authorization or will not be covered.

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Common Medical Event	Services You Mav Need	Select Provider (You will pav the least)	PPO Provider	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Emergency room care	40% coinsurance	40% coinsurance	40% coinsurance	None
If you need immediate medical	Emergency medical transportation	40% coinsurance	40% coinsurance	40% coinsurance	None
attention	Urgent care	\$70 / visit, <u>deductible</u> does not apply.	\$90 / visit, <u>deductible</u> does not apply.	50% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	40% coinsurance	45% coinsurance	50% coinsurance	Some services may require prior authorization or will not be covered.
	Physician/surgeon fees	40% coinsurance	45% coinsurance	50% coinsurance	Some services may require prior authorization or will not be covered.
If you need mental	Outpatient services	\$45 / visit, deductible does not apply.	\$60 / visit, deductible does not apply.	50% coinsurance	None
health, behavioral health, or substance abuse services	Inpatient services	40% coinsurance	45% coinsurance	50% coinsurance	Some services may require prior authorization or will not be covered.
If you are pregnant	Office visits	No charge, <u>deductible</u> does not apply.	No charge, <u>deductible</u> does not apply.	50% coinsurance	Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery professional services	40% coinsurance	45% coinsurance	50% coinsurance	Some services may require prior authorization or will not be covered.
	Childbirth/delivery facility services	40% coinsurance	45% coinsurance	50% coinsurance	Some services may require prior authorization or will not be covered.

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	Services You Mav Need	What You Will Pay			
Common Medical Event		Select Provider (You will pav the least)	PPO Provider	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help recovering or have other special needs	Home health care	40% coinsurance	45% <u>coinsurance</u>	50% coinsurance	130 visit limit / year. Some services may require prior authorization or will not be covered.
	Rehabilitation services	Outpatient: \$60 / visit, deductible does not apply. Inpatient: 40% coinsurance	Outpatient: \$70 / visit, deductible does not apply. Inpatient: 45% coinsurance	Outpatient: 50% coinsurance Inpatient: 50% coinsurance	Outpatient: 25 visit limit / year. Inpatient: Some services may require prior authorization or will not be covered.
	Habilitation services	Outpatient: \$60 / visit, deductible does not apply. Inpatient: 40% coinsurance	Outpatient: \$70 / visit, deductible does not apply. Inpatient: 45% coinsurance	Outpatient: 50% coinsurance Inpatient: 50% coinsurance	Outpatient: 25 visit limit / year. Inpatient: Some services may require prior authorization or will not be covered.
	Skilled nursing care	40% coinsurance	45% coinsurance	50% coinsurance	60 day limit / year. Some services may require prior authorization or will not be covered.
	Durable medical equipment	40% coinsurance	45% coinsurance	50% coinsurance	Subject to formulary guidelines. Some services may require prior authorization or will not be covered.
	Hospice services	No charge, <u>deductible</u> does not apply.	No charge, <u>deductible</u> does not apply.	No charge, <u>deductible</u> does not apply.	Some services may require prior authorization or will not be covered.
If your child needs dental or eye care	Children's eye exam	No charge for refractive exam, deductible does not apply.	No charge for refractive exam, deductible does not apply.	50% <u>coinsurance</u> for refractive exam	Limited to 1 exam / year.
	Children's glasses	No charge, deductible does not apply	No charge, deductible does not apply.	50% coinsurance	Limited to one pair of frames and lenses or contact lenses / 12 months.
	Children's dental checkups	No charge, <u>deductible</u> does not apply	No charge, <u>deductible</u> does not apply	No charge, <u>deductible</u> does not apply	None

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Excluded Services & Other Covered Services

Bariatric surgery

- Infertility treatment (except artificial insemination)
- Private-duty nursing

• Cosmetic surgery

Long-term care

Routine foot care

Dental care (Adult)

- Non-emergency care when traveling outside the U.S. •
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture (12 visit limit / year)

• Hearing aids (1 aid / ear, every 36 months)

Chiropractic (10 visit limit / year)

Routine eye care (Adult)

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Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-800-813-2000 (TTY: 711) or <u>www.kp.org/memberservices</u>
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>
Washington Office of the Insurance Commissioner	1-800-562-6900 or <u>www.insurance.wa.gov</u>

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u> you may not be eligible for the <u>premium tax credit</u>.

Does this <u>plan</u> meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-813-2000 (TTY: 711).

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-800-813-2000 (TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-813-2000 (TTY: 711).

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-800-813-2000 (TTY: 711) uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-813-2000 (TTY: 711).

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-800-813-2000 (TTY: 711).

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-800-813-2000 (TTY: 711).

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, a'gang 1-800-813-2000 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

 The <u>plan's</u> overall <u>deductible</u> 	\$4,000
 Specialist copayment 	\$60
 Hospital (facility) coinsurance 	40%
 Other (blood work) copayment 	\$45

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost

Total Example Cost	\$12,700			
In this example, Peg would pay:				
Cost Sharing				
<u>Deductibles</u>	\$4,000			
Copayments	\$300			
Coinsurance	\$1,800			
What isn't covered				
Limits or exclusions	\$60			
The total Peg would pay is	\$6,160			

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

 The plan's overall deductible 	\$4,000
 Specialist copayment 	\$60
 Hospital (facility) coinsurance 	40%
 Other (blood work) <u>copayment</u> 	\$45

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Total Example Cost

Prescription drugs

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Durable medical equipment (glucose meter)

Total Example 003t	ψυ,υυυ			
In this example, Joe would pay:				
Cost Sharing				
<u>Deductibles</u>	\$0			
<u>Copayments</u>	\$1,500			
<u>Coinsurance</u>	\$0			
What isn't covered				
Limits or exclusions	\$0			
The total Joe would pay is	\$1,500			

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

 The <u>plan's</u> overall <u>deductible</u> 	\$4,000
 Specialist copayment 	\$60
Hospital (facility) coinsurance	40%
 Other (x-ray) copayment 	\$45

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Total Example Cost

\$5,600

<u>Durable medical equipment (crutches)</u>

Rehabilitation services (physical therapy)

n this example, Mia would pay: Cost Sharing	
<u>Deductibles</u>	\$1,900
Copayments	\$500
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,400

\$2.800

Nondiscrimination notice

Kaiser Foundation Health Plan of the Northwest (Kaiser Health Plan) complies with applicable federal and state civil rights laws and does not discriminate, exclude people or treat them differently on the basis of race, color, national origin (including limited English proficiency), age, disability, or sex (including sex characteristics, intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes).

Kaiser Health Plan:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, braille, and accessible electronic formats
- Provides no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call Member Services at 1-800-813-2000 (TTY: 711).

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation, you can file a grievance with our Civil Rights Coordinator, by mail, phone, or fax. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You may contact our Civil Rights Coordinator at:

Member Relations Department Attention: Kaiser Civil Rights Coordinator 500 NE Multnomah St., Suite 100 Portland, OR 97232-2099

Fax: **1-855-347-7239**

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW Room 509F, HHH Building Washington, DC 20201

Phone: **1-800-368-1019** TDD: **1-800-537-7697**

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

For Washington Members:

You can also file a complaint with the Washington State Office of the Insurance Commissioner, electronically through the Office of the Insurance Commissioner Complaint portal, available at

https://www.insurance.wa.gov/file-complaint-or-check-your-complaint-status, or by phone at 1-800-562-6900, or 360-586-0241 (TDD). Complaint forms are available at https://fortress.wa.gov/oic/onlineservices/cc/pub/complaintinformation.aspx.

This notice is available at https://healthy.kaiserpermanente.org/oregon-washington/language-assistance/nondiscrimination-notice

Help in Your Language

ATTENTION: If you speak English, language assistance services including appropriate auxiliary aids and services, free of charge, are available to you. Call **1-800-813-2000** (TTY: **711**).

العربية (Arabic) تنبيه: إذا كنت تتحدث العربية، تتوفر لك خدمات المساعدة اللغوية بما في ذلك من وسائل المساعدة والخدمات المناسبة بالمجان. اتصل بالرقم 771. :TTY) 1-800-813-2000.

中文 (Chinese) 注意事項:如果您說中文,您可獲得免費語言協助服務,包括適當的輔助器材和服務。致電1-800-813-2000 (TTY:711)。

فارسى (Farsi) توجه: اگر به زبان فارسى صحبت مىكنىد، «تسهيلات زبانى»، از جمله كمكها و خدمات پشتيبانى مناسب، به صورت رايگان در دسترستان است با TTY) 1-800-813-2000 (تلفن متنى): 711) تماس بگيريد.

Français (French) ATTENTION: si vous parlez français, des services d'assistance linguistique comprenant des aides et services auxiliaires appropriés, gratuits, sont à votre disposition. Appelez le **1-800-813-2000** (TTY: **711**).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen die Sprachassistenz mit entsprechenden Hilfsmitteln und Dienstleistungen kostenfrei zur Verfügung. Rufen Sie **1-800-813-2000** an (TTY: **711**).

日本語 (Japanese) 注意:日本語を話す場合、適切な補助機器やサービスを含む言語支援サービスが無料で提供されます。 1-800-813-2000までお電話ください(TTY: 711)。

ខ្មែរ (Khmer) យកចិត្តទុកដាក់៖ បើអ្នកនិយាយខ្មែរ សេវាជំនួយភាសា រួមទាំងជំនួយនិងសេវាសមស្រប ដោយឥតគិតថ្លៃ មានចំពោះអ្នក។ ហៅ **1-800-813-2000** (TTY: **711**).

한국어 (Korean) 주의: 한국어를 구사하실 경우, 필요한 보조 기기 및 서비스가 포함된 언어 지원 서비스가 무료로 제공됩니다. 1-800-813-2000로 전화해 주세요(TTY: 711).

ລາວ (Laotian) ເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ ລວມທັງອຸປະກອນ ແລະ ການບໍລິການຊ່ວຍເຫຼືອທີ່ເໝາະສົມ ຈະມືໃຫ້ທ່ານໂດຍບໍ່ເສຍຄ່າ. ໂທ 1-800-813-2000 (TTY: 711).

Afaan Oromoo (Oromo) XIYYEEFFANNOO: Yoo Afaan Oromo dubbattu ta'e, Tajaajila gargaarsa afaanii, gargaarsota dabalataa fi tajaajiloota barbaachisoo kaffaltii irraa bilisa ta'an, isiniif ni jira. **1-800-813-2000** irratti bilbilaa (TTY:- **711**)

ਪੰਜਾਬੀ (Punjabi) ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਮੁਫ਼ਤ ਉਪਲਬਧ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ, ਜਿਨ੍ਹਾਂ ਵਿੱਚ ਯੋਗ ਸਹਾਇਕ ਸਹਾਇਤਾਵਾਂ ਅਤੇ ਸੇਵਾਵਾਂ ਸ਼ਾਮਲ ਹਨ। ਕਾਲ ਕਰੋ 1-800-813-2000 (TTY:- 711). Română (Romanian) ATENȚIE: Dacă vorbiți română, vă sunt disponibile gratuit servicii de asistență lingvistică, inclusiv ajutoare și servicii auxiliare adecvate. Sunați la 1-800-813-2000 (TTY: 711).

Русский (Russian) ВНИМАНИЕ! Если вы говорите по-русски, вам доступны бесплатные услуги языковой поддержки, включая соответствующие вспомогательные средства и услуги. Позвоните по номеру **1-800-813-2000** (ТТҮ: **711**).

Español (Spanish) ATENCIÓN: Si habla español, tiene a su disposición servicios de asistencia lingüística que incluyen ayudas y servicios auxiliares adecuados y gratuitos. Llame al **1-800-813-2000** (TTY: **711**).

Tagalog (Tagalog) PAALALA: Kung nagsasalita ka ng Tagalog, available sa iyo ang serbisyo ng tulong sa wika kabilang ang mga naaangkop na karagdagang tulong at serbisyo, nang walang bayad. Tumawag sa **1-800-813-2000** (TTY: **711**).

ไทย (Thai) โปรดทราบ: หากท่านพูดภาษาไทย ท่านสามารถขอรับบริการช่วยเหลือด้านภาษา รวมทั้งเครื่องช่วยเหลือและบริการเสริมที่เหมาะสมได้ฟรี โทร 1-800-813-2000 (TTY: 711).

Українська (Ukrainian) УВАГА! Якщо ви володієте українською мовою, вам доступні безкоштовні послуги з мовної допомоги, включно із відповідною додатковою допомогою та послугами. Зателефонуйте за номером **1-800-813-2000** (TTY: **711**).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói tiếng Việt, bạn có thể sử dụng các dịch vụ hỗ trợ ngôn ngữ miễn phí, bao gồm các dịch vụ và phương tiện hỗ trợ phù hợp. Xin gọi **1-800-813-2000** (TTY: **711**).