Summary of Benefits and Coverage: What this <u>Plan</u> Covers & What You Pay for Covered Services

KAISER PERMANENTE : KP WA Bronze 7000/50 KP Plus

All plans offered and underwritten by Kaiser Foundation Health Plan of the Northwest

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see <u>www.kp.org/plandocuments</u> or call 1-800-813-2000 (TTY: 711). For definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>http://www.healthcare.gov/sbc-glossary</u> or call 1-800-813-2000 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$7,000 Individual / \$14,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Preventive care</u> and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$9,000 Individual / \$18,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance billing charges, health care this plan doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See <u>www.kp.org</u> or call 1-800-813-2000 (TTY: 711) for a list of <u>In-Network Providers</u> .	You pay the least if you use a <u>provider</u> in the <u>In-Network Provider</u> tier. You pay more if you use a <u>provider</u> in the <u>Out-of-Network Provider</u> tier. You will pay the most if you use an <u>Out-of-Network Provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>).
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes, but you may self-refer to certain specialists.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

Coverage for: Individual / Family | Plan Type: EPO

Common	Services You May	What Y	ou Will Pay	Limitations, Exceptions, & Other Important
Medical Event	Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$50 / visit, <u>deductible</u> does not apply.	\$70 / visit, <u>deductible</u> does not apply.	Out-of- <u>Network</u> : Limited to certain benefits, up to a combined maximum of 10 visits and/or services / year.
lf you visit a health	<u>Specialist</u> visit	\$70 / visit	\$90 / visit, <u>deductible</u> does not apply.	Out-of- <u>Network</u> : Limited to certain benefits, up to a combined maximum of 10 visits and/or services / year.
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge, <u>deductible</u> does not apply.	No charge, <u>deductible</u> does not apply.	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. Out-of- <u>Network</u> : Limited to certain benefits, up to a combined maximum of 10 visits and/or services / year.
lf you have a test	<u>Diagnostic test</u> (x-ray, blood work)	X-ray: 40% <u>coinsurance</u> Lab tests: 40% <u>coinsurance</u>	X-ray: 50% <u>coinsurance</u> , <u>deductible</u> does not apply. Lab tests: 50% <u>coinsurance</u> , <u>deductible</u> does not apply.	Out-of- <u>Network</u> : Limited to certain benefits, up to a combined maximum of 10 visits and/or services / year.
	Imaging (CT/PET scans, MRIs)	40% <u>coinsurance</u>	Not covered	Some services may require prior authorization.
	Generic drugs	\$30 (retail); \$60 (mail order) / prescription, <u>deductible</u> does not apply.	\$50 (retail) / prescription, <u>deductible</u> does not apply.	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to <u>formulary</u> guidelines. Out-of- <u>Network</u> : Limited to a combined maximum of 5 prescription fills / year.
If you need drugs to treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is available at <u>www.kp.org/formulary</u>	Preferred brand drugs	\$60 (retail); \$120 (mail order) / prescription, <u>deductible</u> does not apply.	\$80 (retail) / prescription, <u>deductible</u> does not apply.	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to <u>formulary</u> guidelines. Out-of- <u>Network</u> : Limited to a combined maximum of 5 prescription fills / year.
	Non-preferred brand drugs	50% <u>coinsurance</u> (retail & mail order)	50% <u>coinsurance</u> (retail), <u>deductible</u> does not apply.	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to <u>formulary</u> guidelines, when approved through exception process. Must be authorized through the non-preferred drug process. Out-of- <u>Network</u> : Limited to a combined maximum of 5 prescription fills / year.
	Specialty drugs	50% <u>coinsurance</u> (retail)	50% <u>coinsurance</u> (retail),	Up to a 30-day supply (retail). Subject to <u>formulary</u>

Common	nmon Services You May What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Information
			deductible does not apply.	guidelines, when approved through exception process. Out-of- <u>Network</u> : Limited to a combined maximum of 5 prescription fills / year.
lf you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	40% coinsurance	Not covered	Prior authorization required.
	Physician/surgeon fees	40% <u>coinsurance</u>	Not covered	Prior authorization required.
	Emergency room care	40% coinsurance	40% coinsurance	None
If you need immediate medical	Emergency medical transportation	40% coinsurance	40% coinsurance	None
attention	Urgent care	40% coinsurance	Not covered	Out-of- <u>Network</u> : only covered if you are out of the service area: 40% coinsurance
lf you have a	Facility fee (e.g., hospital room)	40% coinsurance	Not covered	Prior authorization required.
hospital stay	Physician/surgeon fees	40% coinsurance	Not covered	Prior authorization required.
lf you need mental health, behavioral	Outpatient services	\$50 / visit, <u>deductible</u> does not apply.	\$70 / visit, <u>deductible</u> does not apply.	Out-of- <u>Network</u> : Limited to certain benefits, up to a combined maximum of 10 visits and/or services / year.
health, or substance abuse services	Inpatient services	40% coinsurance	Not covered	Prior authorization required.
	Office visits	No charge, <u>deductible</u> does not apply.	No charge, <u>deductible</u> does not apply.	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).
If you are pregnant	Childbirth/delivery professional services	40% coinsurance	Not covered	Prior authorization required.
	Childbirth/delivery facility services	40% coinsurance	Not covered	None
lf you need help	Home health care	40% coinsurance	Not covered	130 visit limit / year. Prior authorization required.
recovering or have other special needs	Rehabilitation services	Outpatient: \$70 / visit Inpatient: 40% coinsurance	Outpatient: \$90 / visit, <u>deductible</u> does not apply. Inpatient: Not covered	Outpatient: 25 visit limit / year. Prior authorization required. Inpatient: Prior authorization required. Out-of- <u>Network</u> :

Common	Common Services You May What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event Need		In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Information
				Limited to certain benefits, up to a combined maximum of 10 visits and/or services / year.
	Habilitation services	\$70 / visit	\$90 / visit, <u>deductible</u> does not apply.	25 visit limit / year. Prior authorization required. Out-of- <u>Network</u> : Limited to certain benefits, up to a combined maximum of 10 visits and/or services / year.
	Skilled nursing care	40% coinsurance	Not covered	60 day limit / year. Prior authorization required.
	Durable medical equipment	40% coinsurance	Not covered	Subject to <u>formulary</u> guidelines. Prior authorization required.
	Hospice services	No charge, <u>deductible</u> does not apply.	Not covered	Prior authorization required.
lf usur shild reads	Children's eye exam	No charge for refractive exam, <u>deductible</u> does not apply.	\$70 / visit for refractive exam, <u>deductible</u> does not apply.	Limited to 1 exam / year. Out-of- <u>Network</u> : Limited to certain benefits, up to a combined maximum of 10 visits and/or services / year.
If your child needs dental or eye care	Children's glasses	No charge, <u>deductible</u> does not apply	Not covered	Limited to one pair of frames and lenses or contact lenses / 1 calendar year.
	Children's dental checkups	No charge, <u>deductible</u> does not apply	No charge, <u>deductible</u> does not apply	None

Excluded Services & Other Covered Services

Services Your Plan Generally Doe	s NOT Cover (Check your policy or <u>plan</u> document f	for more information and a list of any other <u>excluded services</u> .)
	Dental care (Adult)	 Private-duty nursing
Bariatric surgery	Hearing aids	 Routine eye care (Adult)
Cosmetic surgery	 Infertility treatment 	Routine foot care
	 Long-term care 	 Weight loss programs
	 Non-emergency care when traveling U.S 	outside the
Other Covered Services (Limitatio	ns may apply to these services. This isn't a comple	te list. Please see your <u>plan</u> document.)
Acupuncture (12 visit limit / year)	

• Chiropractic care (10 visit limit / year)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Kaiser Permanente Member Services	1-800-813-2000 (TTY: 711) or <u>www.kp.org/memberservices</u>
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>
Washington Department of Insurance	1-800-562-6900 or <u>www.insurance.wa.gov</u>

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-800-813-2000 (TTY: 711). [Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-813-2000 (TTY: 711). [Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-813-2000 (TTY: 711). [Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-813-2000 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal ca hospital delivery)	re and a
The plan's overall deductible	\$7,00
Specialist copayment	\$70
Hospital (facility) <u>coinsurance</u>	40%
Other (blood work) <u>coinsurance</u>	40%

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist</u> visit (*anesthesia*)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$7,000

The total Peg would pay is	\$8,170
Limits or exclusions	\$60
What isn't covered	
<u>Coinsurance</u>	\$1,100
<u>Copayments</u>	\$10
<u>Deductibles</u>	\$7,000

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\$7,000
\$70
40%
40%
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Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost \$5,600	
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In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$200	
<u>Copayments</u>	\$1,400	
Coinsurance	\$100	
What isn't covered		
Limits or exclusions \$0		
The total Joe would pay is	\$2,100	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$7,000
Specialist copayment	\$70
Hospital (facility) coinsurance	40%
Other (x-ray) coinsurance	40%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$2,800
<u>Copayments</u>	\$10
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,810

Nondiscrimination Notice

Kaiser Foundation Health Plan of the Northwest (Kaiser Health Plan) complies with applicable federal and state civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity, or sexual orientation. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - · Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - · Information written in other languages

If you need these services, call Member Services at 1-800-813-2000 (TTY: 711).

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation, you can file a grievance with our Civil Rights Coordinator, by mail, phone, or fax. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You may contact our Civil Rights Coordinator at: Member Relations Department, Attention: Kaiser Civil Rights Coordinator, 500 NE Multnomah St. Ste 100, Portland, OR 97232-2099, Phone: **1-800-813-2000** (TTY: **711**), Fax: **1-855-347-7239.**]

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 2020, Phone: 1-800-368-1019, TDD: 1-800-537-7697. Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

For Washington Members

You can also file a complaint with the Washington State Office of the Insurance Commissioner, electronically through the Office of the Insurance Commissioner Complaint portal, available at https://www.insurance.wa.gov/file-complaint-or-check-your-complaint-status, or by phone at 1-800-562-6900, or 360-586-0241 (TDD). Complaint forms are available at https://fortress.wa.gov/oic/onlineservices/cc/pub/complaintinformation.aspx.

HELP IN YOUR LANGUAGE

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-813-2000 (TTY: 711).

አማርኛ (Amharic) ማስታወሻ: የሚናገሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያባዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሱ 1-800-813-2000 (TTY: 711).

العربية (Arabic) ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 2000-813-800 (TTY): 711).

中文 (Chinese) 注意:如果您使用繁體中文,您可以免費獲得 語言援助服務。請致電 1-800-813-2000(TTY: 711)。

قارسی (Farsi) توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 2000-813-800 (TTY: 711) تماس بگیرید.

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-813-2000 (TTY: 711).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-813-2000 (TTY: 711).

日本語 (Japanese) 注意事項:日本語を話される場合、無料の 言語支援をご利用いただけます。**1-800-813-2000** (TTY: **711**)まで、お電話にてご連絡ください。

ខ្មែរ (Khmer) ប្រយ័ត្នុះ បើសិនងាអ្នកនិយាយ ភាសាខ្មែរ_, សេវាជំនួយ ផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរសិព្ទ 1-800-813-2000 (TTY: 711)។

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-813-2000 (TTY: 711) 번으로 전화해 주십시오.

ລາວ (Laotian) **ໂປດຊາບ:** ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການ ບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-800-813-2000 (TTY: 711). Afaan Oromoo (Oromo) XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-813-2000 (TTY: 711).

ਪੱਜਾਬੀ (Punjabi) ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀ ਪੱਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-800-813-2000 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

Română (Romanian) ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-813-2000 (TTY: 711).

Русский (Russian) ВНИМАНИЕ: если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-813-2000 (TTY: 711).

Español (Spanish) ATENCION: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-813-2000 (TTY: 711).

Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-813-2000 (TTY: 711).

้ไทย (Thai) เรียน: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการ ช่วยเหลือทางภาษาได้ฟรี โทร 1-800-813-2000 (TTY: 711).

Українська (Ukrainian) УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-813-2000 (TTY: 711).

Tiêng Việt (Vietnamese) CHU Y: Nêu bạn nói Tiêng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi sô 1-800-813-2000 (TTY: 711).