

KAISER PERMANENTE®: KP VA Gold Flexible Choice 1000 Ded/300 RxDed

Coverage for: Individual / Family | Plan Type: Flex POS SIG

KAISER FOUNDATION HEALTH PLAN OF THE MID-ATLANTIC STATES, INC., 2101 East Jefferson Street, Rockville. MD 20852 Kaiser Permanente Insurance Company, One Kaiser Plaza, Oakland, CA 94612



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see

https://kp.org/plandocuments or call 1-855-249-5018 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-855-249-5018 (TTY: 711) to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	KP <u>Plan Provider</u> : \$1,000 Individual / \$2,000 Family; <u>Participating Provider</u> : \$1,500 Individual / \$3,000 Family; <u>Non-Participating Provider</u> : \$4,000 Individual / \$8,000 Family;	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	Yes, KP Plan Provider: \$300 / Individual for Brand and Specialty Prescription Drugs; Participating Provider: \$300 / Individual for Brand and Specialty Prescription Drugs; There are no other specific deductibles.	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	KP <u>Plan Provider</u> : \$4,450 Individual / \$8,900 Family; <u>Participating Provider</u> : \$4,650 Individual / \$9,300 Family; <u>Non-Participating Provider</u> : \$9,100 Individual / \$18,200 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.

Important Questions	Answers	Why this Matters:
What is not included in the out-of-pocket limit?	Premiums, precertification penalties, balance-billing charges, health care this <u>plan</u> doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.kp.org or call 1-855-249-5018 (TTY: 711) for a list of network providers.	You pay the least if you use a <u>provider</u> in the Kaiser Permanente network. You pay more if you use a <u>provider</u> in the <u>participating provider</u> network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes (to be covered at the <u>plan provider</u> level), but you may self-refer to certain <u>specialists</u> .	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Participating Provider (You will pay more)	What You Will Pay Non-participating Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Primary care visit to treat an injury or illness	\$30 / visit, deductible does not apply	\$40 / visit, deductible does not apply	40% coinsurance	Copayment waived for children under 5 in options 1 and 2.
If you visit a health care provider's	Specialist visit	\$50 / visit, deductible does not apply	\$65 / visit, deductible does not apply	40% coinsurance	None
office or clinic	Preventive care/ screening/ immunization	No charge, deductible does not apply	No charge, deductible does not apply	40% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Participating Provider (You will pay more)	What You Will Pay Non-participating Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Xray: \$50 / visit, deductible does not apply. Lab tests: \$35 / visit, deductible does not apply.	Xray: \$70 / visit, deductible does not apply. Lab tests: \$55 / visit, deductible does not apply.	40% coinsurance	None
	Imaging (CT/PET scans, MRI's)	\$350 / test	\$400 / test	40% coinsurance	Options 2 and 3: Precertification required. Failure to precertify may result in a penalty of 30% up to \$5000 / year.
If you need drugs to	Most generic drugs (Tier 1)	\$25 / retail, deductible does not apply. \$38 / mail order / prescription, deductible does not apply.	\$45 / <u>prescription</u> , <u>deductible</u> does not apply	50% coinsurance	Up to a 30-day supply (retail & <u>participating</u> pharmacies); up to a 90-day supply (mail order). Plan & <u>Participating Providers</u> : Formulary <u>preventive</u> drugs and contraceptives in all tiers are No charge, <u>deductible</u> does not apply.
treat your illness or condition More information	Most preferred brand name drugs (Tier 2)	\$60 / retail. \$90 / mail order / prescription, after drug deductible.	\$80 / prescription, after drug deductible	50% coinsurance	Up to a 30-day supply (retail & participating pharmacies); up to a 90-day supply (mail order).
about prescription drug coverage is available at www.kp.org/formulary	Non-preferred drugs (Tier 3)	\$80 / retail. \$120 / mail order / prescription, after drug deductible.	\$100 / prescription, after drug deductible	50% coinsurance	Up to a 30-day supply (retail & participating pharmacies); up to a 90-day supply (mail order).
	Specialty drugs (Tier 4)	50% coinsurance up to \$300 max / prescription, after drug deductible.	50% coinsurance up to \$300 max / prescription, after drug deductible.	50% coinsurance up to \$300 max / prescription.	Up to a 30-day supply (retail & participating pharmacies).
If you have	Facility fee (e.g., ambulatory surgery center)	\$300 / visit	\$350 / visit	40% coinsurance	Options 2 and 3: Precertification required. Failure to precertify may result in a penalty of 30% up to \$5000 / year.
	Physician/surgeon fees	\$50 / visit	\$60 / visit	40% coinsurance	None

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Participating Provider (You will pay more)	What You Will Pay Non-participating Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Emergency room care	\$400 / visit	\$400 / visit	\$400 / visit	Covered under Option 1; Copayment waived if admitted as inpatient
If you need immediate medical attention	Emergency medical transportation	No charge	No charge	No charge	Covered under Option 1
	Urgent care	\$50 / visit, deductible does not apply	\$65 / visit, deductible does not apply	40% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	\$600 / admission	\$650 / admission	40% coinsurance	Options 2 and 3: Precertification required. Failure to precertify may result in a penalty of 30% up to \$5000 / year.
nospital stay	Physician/surgeon fee	\$50 / admission	\$60 / admission	40% coinsurance	None
If you need mental health, behavioral	Outpatient services	\$30 / Individual visit, deductible does not apply	\$40 / Individual visit, deductible does not apply	40% coinsurance	Plan Provider: \$15 / Group visit, deductible does not apply; Participating Provider: \$20 / Group visit, deductible does not apply
health, or substance abuse services	Inpatient services	\$600 / admission	\$650 / admission	40% coinsurance	Options 2 and 3: Precertification required. Failure to precertify may result in a penalty of 30% up to \$5000 / year.
If you are pregnant	Office visits	No charge, deductible does not apply	No charge, deductible does not apply	40% coinsurance	Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery professional services	\$50 / admission	\$60 / admission	40% coinsurance	None
	Childbirth/delivery facility services	\$600 / admission	\$650 / admission	40% coinsurance	Options 2 and 3: Precertification required. Failure to precertify may result in a penalty of 30% up to \$5000 / year.

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Participating Provider (You will pay more)	What You Will Pay Non-participating Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Home health care	No charge	No charge	40% coinsurance	Options 2 and 3: Precertification required. Failure to precertify may result in a penalty of 30% up to \$5000/year. Limited to 100 visits combined/year.
	Rehabilitation services	\$50 / visit, deductible does not apply	\$70 / visit, deductible does not apply	40% coinsurance	Outpatient: Option 1: PT/ST/OT limit of 30 visits / therapy /condition /year. Options 2 and 3: Precertification required. Failure to pre-certify may result in a penalty of 30% up to \$5000 / year. Limited to a combined maximum of 30 visits each for PT/OT/ST/year.
If you need help recovering or have other special health	Habilitation services	\$50 / visit, deductible does not apply	\$70 / visit, deductible does not apply	40% coinsurance	Outpatient: Option 1: PT/ST/OT limit of 30 visits / therapy /condition /year. Options 2 and 3: Limited to a combined maximum of 30 visits each for PT/OT/ST/year.
needs	Skilled nursing care	\$600 / admission	\$650 / admission	40% coinsurance	Coverage is limited to Option 1: maximum of 100 days/stay; Options 2 and 3: Precertification required. Failure to pre-certify may result in a penalty of 30% up to \$5000 / year. Combined maximum of 100 days/stay.
	Durable medical equipment	No charge	20% coinsurance	40% coinsurance	Subject to formulary guidelines
	Hospice service	No charge	No charge	40% coinsurance	Coverage is limited to Options 2 and 3: Precertification required. Failure to precertify may result in a penalty of 30% up to \$5000/ year. Combined maximum of 180 days / year.

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Participating Provider (You will pay more)	What You Will Pay Non-participating Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Children's eye exam	No charge for refractive exam, deductible does not apply	\$40 / visit for refractive exam, deductible does not apply	40% coinsurance	Coverage is limited to one exam / year.
If your child needs dental or eye care	Children's glasses	No charge, deductible does not apply	Not covered	40% coinsurance	Plan and Non-Participating Providers: 1 pair of glasses or contact lenses / year (from select group of glasses / contacts) each.
	Children's dental check-up	No charge, deductible does not apply	Not covered	20% <u>coinsurance</u> , <u>deductible</u> does not apply	Coverage is limited to members up to the end of the month in which the member turns 19.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult)

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Routine Foot Care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Bariatric surgery
- Chiropractic care (30 visits / year, Plan Provider OR Participating & Non-Participating Providers combined)
- Hearing aids (Children: \$1,500 limit / 1 aid / ear / 24 months)
- Infertility treatment

- Private-duty nursing (Limited to 16 hours / year)
- Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health_Insurance Marketplace. For more information about the Marketplace. Fo

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-855-249-5018 (TTY: 711) or <u>www.kp.org/memberservices</u>
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>
Virginia Bureau of Insurance	1-877-310-6560 or www.scc.virginia.gov/boi

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 1-855-249-5018 (TTY: 711)

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-249-5018 (TTY: 711)

TRADITIONAL CHINESE (中文): 如果需要中文的帮助,请拨打这个号码 1-855-249-5018 (TTY: 711)

PENNSYLVANIA DUTCH (Deitsch): Fer Hilf griege in Deitsch, ruf 1-855-249-5018 (TTY: 711) uff

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-249-5018 (TTY: 711)

SAMOAN (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-855-249-5018 (TTY: 711)

CAROLINIAN (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-855-249-5018 (TTY: 711)

CHAMORRO (Chamoru): Para un ma ayuda gi finu Chamoru, à gang 1-855-249-5018 (TTY: 711)

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$1,000
Specialist copayment	\$50
Hospital (facility) copayment	\$600
Other (blood work) copayment	\$35

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700		
In this example, Peg would pay:			
Cost Sharing			
<u>Deductibles</u>	\$1,000		
Copayments	\$600		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$1,660		

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The <u>plan's</u> overall <u>deductible</u>	\$1,000
Specialist copayment	\$50
Hospital (facility) copayment	\$600
Other (blood work) copayment	\$35

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600		
In this example, Joe would pay:			
Cost Sharing			
<u>Deductibles</u>	\$300		
Copayments	\$1,000		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		
The total Joe would pay is	\$1,300		

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$1,000
Specialist copayment	\$50
Hospital (facility) copayment	\$600
Other (x-ray) copayment	\$50

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,000	
Copayments	\$700	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,700	

The plan would be responsible for the other costs of these EXAMPLE covered services.

NONDISCRIMINATION NOTICE

Kaiser Permanente Insurance Company (KPIC) complies with applicable civil rights laws and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability. KPIC does not exclude people or treat them differently because of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age or disability. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, call **1-888-225-7202** (TTY: **711**)

If you believe that Kaiser Permanente Insurance Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at: KPIC Civil Rights Coordinator, Grievance 1557, Nine Piedmont Center, 3495 Piedmont Road, NE, Atlanta, GA 30305-1736, telephone number 1-888-225-7202.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

HELP IN YOUR LANGUAGE

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-888-225-7202 (TTY: 711).

አማርኛ (Amharic) ያስተውሉ። እንባሊዘኛ የሚናንሩ ከሆነ፣ የቋንቋ እርዳታ አንልግሎቶች፣ ከክፍያ ነጻ፣ ለእርስዎ ይንኛሉ። ወደ **1-888-225-7202** ይደውሉ (TTY: **711**)።

العربية (Arabic) ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 7202-288-1 (TTY: 711).

Bǎsɔʻɔ̀ Wùdù (Bassa) Dè dε nìà kε dyédé gbo: Ͻ jǔ ké m̀ Ɓàsɔʻɔ̀ wùdù po nyɔ̀ jǔ ní, nìí, à wudu kà kò dò po poɔ̀ bɛ́ìn m̀ gbo kpáa. Đá 1-888-225-7202 (TTY: 711)

বাংলা (Bengali) মলোযোগ দিন: যদি আপনি ইংরেজিতে কথা বলেন, আপনার জন্য ভাষা সহায়তা পরিষেবা, বিনামূল্যে উপলব্ধ। 1-888-225-7202 (TTY: 711)এ কল করুন। 中文 (Chinese) 注意:如果您使用繁體中文,您可以免費獲得語言協助服務。請致電 1-888-225-7202 (TTY: 711)

فارسی (Farsi) توجه: اگر به زبان فارسی صحبت میکنید، خدمات تسهیلات زبانی بصورت رایگان برای شما فراهم میباشد. با شماره 202-225-1888 (TTY: 711) تماس بگیرید.

Français (French) ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-888-225-7202** (TTY: **711**).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen eine kostenlose Sprachassistenz zur Verfügung. Bitte wählen Sie: **1-888-225-7202** (TTY: **711**).

ગુજરાતી (Gujarati) ધ્યાન આપો: જો તમે અંગ્રેજી બોલો છો, તો ભાષા સહાય સેવાઓ, વિના મૂલ્યે, આના પર ઉપલબ્ધ છે તમે. 1-888-225-7202 (TTY: 711) પર કૉલ કરો.

Kreyòl Ayisyen (Haitian Creole) ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-888-225-7202 (TTY: 711).

हिंदी (Hindi) ध्यान दें: यदि आप अंग्रेजी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध हैं। 1-888-225-7202 (टीटीवाई:711) पर कॉल करें।

Igbo (Igbo) GEE NTI: O buru na i na asu Igbo, oru enyemaka nkowa asusu, du n'efu, diiri gi. Kpoo 1-888-225-7202 (TTY: 711).

Italiano (Italian) ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero **1-888-225-7202** (TTY: **711**).

Iloko (Ilocano) PAKDAAR: No agsasaoka iti Ilokano, dagiti awan bayadna a serbisio a para iti beddeng ti lengguahe ket sidadaan para kenka. Awagan ti **1-888-225-7202** (TTY: **711**)

日本語 (Japanese) 注意事項:日本語を話される場合、言語支援サービスを無料でご利用いただけます。**1-888-225-7202**(**TTY:711**)まで、お電話にてご連絡ください。

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.1-888-225-7202 (TTY: 711)번으로 전화해 주십시오.

Naabeehó (Navajo) Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hól ó, koj l' hódíílnih 1-888-225-7202 (TTY: 711).

Português (Portuguese) ATENÇÃO: Se fala português, encontram se disponíveis de forma gratuita serviços linguísticos. Basta ligar para **1-888-225-7202** (TTY: **711**).

Русский (Russian) ВНИМАНИЕ: если вы говорите на русском языке, вам доступны бесплатные услуги перевода. Звоните **1-888-225-7202** (ТТҮ: **711**).

Español (Spanish) ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-225-7202 (TTY: 711).

Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-888-225-7202** (TTY: **711**).

ไทย (Thai) โปรดทราบ: หากคุณพูดภาษาอังกฤษ คุณสามารถใช้บริการช่วยเหลือด้านภาษาได้ฟรี โทร 1-888-225-7202 (TTY: 711).

اُردو (Urdu) خبردار: اگر آپ انگریزی زبان بولتے ہیں، تو لسانی معاونت کی خدمات، بلامعاوضہ، آپ کے لیے دستیاب ہیں۔ 7202-888-1 (TTY: 711) پر کال کریں.

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu quý vị nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Gọi số 1-888-225-7202 (TTY: 711).

Yorùbá (Yoruba) AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun o. Pe 1-888-225-7202 (TTY: 711)