KAISER PERMANENTE. : KP VA Silver 2750/30/Vision

2101 East Jefferson Street, Rockville, MD 20852

Coverage for: Individual / Family | Plan Type: DHMO SIG

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, see <a href="https://www.kp.org/plandocuments">www.kp.org/plandocuments</a> or call 1-855-249-5018 (TTY: 711). For general definitions of common terms, such as <a href="mailto:allowed amount">allowed amount</a>, <a href="mailto:balance billing">balance billing</a>, <a href="mailto:coinsurance">coinsurance</a>, <a href="mailto:copayment">copayment</a>, <a href="mailto:deductible">deductible</a>, <a href="mailto:provider">provider</a>, or other <a href="mailto:underlined">underlined</a> terms, see the Glossary. You can view the Glossary at <a href="www.healthcare.gov/sbc-glossary">www.healthcare.gov/sbc-glossary</a> or call 1-855-249-5018 (TTY: 711) to request a copy.

| Important Questions  | Answers   | Why This Matters:  |
|--|---|--|
| What is the overall deductible?                                      | \$2,750 Individual / \$5,500 Family   | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services covered before you meet your deductible?          | <b>Yes.</b> Preventive care and services indicated in chart starting on page 2.   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . |
| Are there other <u>deductibles</u> for specific services?            | <b>Yes.</b> \$250 Individual for Prescription Drugs (Doesn't apply to Generic Tier 1 drugs). There are no other specific deductibles. | You must pay all of the costs for these services up to the specific <u>deductibles</u> amount before this <u>plan</u> begins to pay for these services.  |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$8,700 Individual / \$17,400 Family  | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services.  If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the out-of-pocket limit?                     | Copayments on certain services, premiums, balance-billed charges, and health care this plan doesn't cover.                            | Even though you pay these expenses, they don't count toward the out-of-pocket limit.   |
| Will you pay less if you use a <u>network provider</u> ?             | <b>Yes</b> . See <a href="https://www.kp.org">www.kp.org</a> or call 1-855-249-5018 (TTY: 711) for a list of                          |  |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common Madical   |  | What You Will Pay  |  | Limitations Fuscations 9 Other   |
|--|--|--|--|--|
| Common Medical<br>Event  | t Services You may need                          | Plan Provider<br>(You will pay the least)  | Non-Plan Provider<br>(You will pay the most) | Limitations, Exceptions, & Other Important Information   |
|  | Primary care visit to treat an injury or illness | \$30 / visit, deductible does not apply  | Not covered                                  | Copayment waived for children under age 5.   |
| If you visit a health care provider's  | Specialist visit                                 | \$60 / visit, deductible does not apply  | Not covered                                  | None   |
| office or clinic   | Preventive care/screening/immunization           | No charge, <u>deductible</u> does not apply  | Not covered                                  | You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.  |
| If you have a test   | Diagnostic test (x-ray, blood work)              | \$60 / visit, deductible does not apply  | Not covered                                  | None   |
| ii you nave a test   | Imaging (CT/PET scans, MRIs)                     | \$400 / test   | Not covered                                  | None   |
|  | Generic drugs (Tier 1)                           | \$20 / prescription at Plan Pharmacy and Mail Order, deductible does not apply; \$30 / prescription at Participating Pharmacy, deductible does not apply | Not covered                                  | Up to a 30-day supply; Up to a 90-day supply for 2 copays at Plan and Participating Pharmacies. Up to a 90-day supply for 1.5 copays through Mail Order.  No charge, deductible does not apply for preventive drugs or contraceptives. |
| If you need drugs to<br>treat your illness or<br>condition<br>More information | Preferred brand drugs (Tier 2)                   | \$50 / prescription at Plan<br>Pharmacy and Mail Order;<br>\$60 / prescription at<br>Participating Pharmacy  | Not covered                                  | Up to a 30-day supply; Up to a 90-day supply for 2 copays at Plan and Participating Pharmacies. Up to a 90-day supply for 1.5 copays through Mail Order.  No charge, deductible does not apply for preventive drugs or contraceptives. |
| about prescription drug coverage is available at www.kp.org/formulary          | Non-preferred drugs (Tier 3)                     | 50% coinsurance / prescription at Plan Pharmacy and Mail Order; 50% coinsurance / prescription at Participating Pharmacy                                 | Not covered                                  | Up to a 30-day supply; Up to a 90-day supply for 2 copays at Plan and Participating Pharmacies. Up to a 90-day supply for 1.5 copays through Mail Order.  No charge, deductible does not apply for preventive drugs or contraceptives. |
|  | Specialty drugs (Tier 4)                         | 50% coinsurance / prescription at Plan Pharmacy and Mail Order; 50% coinsurance / prescription at Participating Pharmacy                                 | Not covered                                  | Up to a \$300 max per 30-day supply or up to a \$600 max per 90-day supply.  |

| Common Medical   |  | What You Will Pay  |  | Limitations, Exceptions, & Other  |  |
|--|--|--|--|---|--|
| Event  | Services You May Need                                | Plan Provider<br>(You will pay the least)  | Non-Plan Provider<br>(You will pay the most) | Important Information   |  |
| If you have outpatient surgery                                   | Facility fee (e.g., ambulatory surgery center)       | \$250 / visit  | Not covered                                  | None  |  |
|  | Physician/surgeon fees                               | \$60 / visit<br>\$400 / visit  | Not covered<br>\$400 / visit                 | None  Copayment waived if admitted as inpatient   |  |
| If you need immediate medical                                    | Emergency room care Emergency medical transportation | No charge  | No charge                                    | None  |  |
| attention  | Urgent care  | \$60 / visit, deductible does not apply  | \$60 / visit, deductible does not apply      | Non- <u>plan providers</u> are covered only outside the service area.   |  |
| If you have a  | Facility fee (e.g., hospital room)                   | \$500 / day  | Not covered                                  | Copay per day for 3 days; no charge after day 3. Emergency admissions covered for non-plan providers.   |  |
| hospital stay  | Physician/surgeon fees                               | \$60 / day   | Not covered                                  | Copay per day for 3 days; no charge after day 3.  Emergency services covered for non-plan providers.  |  |
| If you need mental<br>health, behavioral<br>health, or substance | Outpatient services                                  | \$30 / individual visit,<br>deductible does not apply;<br>\$15 / group visit, deductible<br>does not apply | Not covered                                  | None  |  |
| abuse services   | Inpatient services                                   | \$500 / day  | Not covered                                  | Copay per day for 3 days; no charge after day 3.  |  |
| If you are pregnant  | Office visits  | No charge, <u>deductible</u> does not apply  | Not covered                                  | Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |  |
|  | Childbirth/delivery professional services            | \$60 / day   | Not covered                                  | Copay per day for 3 days; no charge after day 3.  |  |
|  | Childbirth/delivery facility services                | \$500 / day  | Not covered                                  | Copay per day for 3 days; no charge after day 3.  |  |

| Common Medical                            |                                  | What You Will Pay   |  | Limitations, Exceptions, & Other   |
|---|----------------------------------|---|--|--|
| Event                                     | Services You May Need            | Plan Provider<br>(You will pay the least)   | Non-Plan Provider<br>(You will pay the most) | Important Information  |
|   | Home health care                 | No charge   | Not covered                                  | None   |
|   | Rehabilitation services          | \$60 / visit  | Not covered                                  | Outpatient: PT/ST/OT limit of 30 visits / therapy / condition / year.  |
| If you need help recovering or have       | Habilitation services            | \$60 / visit  | Not covered                                  | Limited to 30 visits each for PT/ST/OT/year. Early Intervention: No visit limits for children under age 3.   |
| other special health needs                | Skilled nursing care             | \$500 / day   | Not covered                                  | Copay per day for 3 days; no charge after day 3. Coverage is limited to 100 days / stay.   |
|   | <u>Durable medical equipment</u> | No charge   | Not covered                                  | None   |
|   | Hospice services                 | No charge   | Not covered                                  | None   |
|   | Children's eye exam              | No charge / Optometrist visit, deductible does not apply; \$60 / Ophthalmologist visit, deductible does not apply | Not covered                                  | Coverage limited to one exam/year.   |
| If your child needs<br>dental or eye care | Children's glasses               | No charge, <u>deductible</u> does not apply   | Not covered                                  | 1 pair of glasses / year or 1st purchase of contact lenses / year or 2 pair / eye / year medically necessary contacts (from select group of frames and contacts) |
|   | Children's dental check-up       | No charge, <u>deductible</u> does not apply   | Not covered                                  | Discount fees apply to other services. \$10 office visit copay applies / visit.  |

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic Surgery
- Dental Care (Adult)

- Hearing Aids
- Long Term Care
- Non-emergency care when traveling outside the U.S.
- Routine Foot Care
- Weight Loss Programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric Surgery
- Chiropractic Care (30 visits / condition / year.
   The visit limit applies separately for Habilitative and Rehabilitative services)
- Infertility Treatment
- Private Duty Nursing

Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="Health-Insurance Marketplace">Health-Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="https://www.Health-Care.gov">www.Health-Care.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agency in the chart below:

**Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:** 

| Kaiser Permanente Member Services  | 1-855-249-5018 (TTY: 711) or <u>www.kp.org/memberservices</u> |
|--|---|
| Department of Labor's Employee Benefits Security Administration          | 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform        |
| Department of Health & Human Services, Center for Consumer Information & | 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>             |
| Insurance Oversight  | 4 077 240 CCCO  |
| Virginia Bureau of Insurance   | 1-877-310-6560 or <u>www.scc.virginia.gov/boi</u>             |

### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-249-5018 (TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-249-5018 (TTY: 711).

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-249-5018 (TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-249-5018 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

#### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$2,750 |
|---|---------|
| ■ Specialist copayment                        | \$60    |
| ■ Hospital (facility) copayment               | \$500   |
| Other (blood work) <u>copayment</u>           | \$60    |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost              | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: |          |
| Cost Sharing                    |          |
| <u>Deductibles</u>              | \$2,800  |
| Copayments                      | \$500    |
| Coinsurance                     | \$0      |
| What isn't covered              |          |
| Limits or exclusions            |          |
| The total Peg would pay is      | \$3,360  |

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$2,750 |
|---|---------|
| Specialist copayment                          | \$60    |
| Hospital (facility) copayment                 | \$500   |
| Other (blood work) copayment                  | \$60    |

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

| Total Example Cost              | \$5,600 |  |
|---------------------------------|---------|--|
| In this example, Joe would pay: |         |  |
| Cost Sharing                    |         |  |
| <u>Deductibles</u>              | \$3,000 |  |
| Copayments                      | \$400   |  |
| Coinsurance                     | \$0     |  |
| What isn't covered              |         |  |
| Limits or exclusions            | \$0     |  |
| The total Joe would pay is      | \$3,400 |  |

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$2,750 |
|---|---------|
| ■ Specialist copayment                        | \$60    |
| ■ Hospital (facility) copayment               | \$500   |
| ■ Other (x-ray) <u>copayment</u>              | \$60    |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost              | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: |         |
| Cost Sharing                    |         |
| <u>Deductibles</u>              | \$2,700 |
| Copayments                      | \$0     |
| Coinsurance                     | \$0     |
| What isn't covered              |         |
| Limits or exclusions            | \$0     |
| The total Mia would pay is      | \$2,700 |

#### NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc. (Kaiser Health Plan) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - · Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, call 1-800-777-7902 (TTY: 711)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at: Kaiser Permanente, Appeals and Correspondence Department, Attn: Kaiser Civil Rights Coordinator, 2101 East Jefferson St., Rockville, MD 20852, telephone number: 1-800-777-7902.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

#### **HELP IN YOUR LANGUAGE**

**ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call **1-800-777-7902** (TTY: **711**).

**አማርኛ (Amharic) ማስታወሻ:** የሚናንሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊ*ያግ*ዝዎት ተዘ*ጋ*ጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ **1-800-777-7902** (TTY: **711**).

العربية (Arabic) ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 777-7902-1-100 (711:TTY).

**Bắs 5 Wù dù (Bassa) Dè dε nìà kε dyédé gbo:** Ο jǔ ké m̀ Bàs 5 - wù dù - po - ny b iǔ ní, nìí, à wu du kà kò dò po - po b ε în m̀ gbo kpáa. Đá 1-800-777-7902 (TTY: 711)

বাংলা (Bengali) লক্ষ্য করুল: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃথরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন 1-800-777-7902 (TTY: 711)।

中文 (Chinese) 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-777-7902 (TTY: 711)。 فارسي (Farsi) توجه: اگر به زبان فارسي گفتگو مي كنيد، تسهيلات زباني بصورت رايگان براي شما فراهم مي باشد. با 1-800-777-7902 (711: 714) تماس بگيريد.

**Français (French) ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-800-777-7902** (TTY: **711**).

**Deutsch (German) ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-800-777-7902** (TTY: **711**).

ગજુરાતી (Gujarati) સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-777-7902 (TTY: 711).

**Kreyòl Ayisyen (Haitian Creole) ATANSYON:** Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-800-777-7902** (TTY: **711**).

हिन्दी (Hindi) ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाए उपलब्ध हैं। 1-800-777-7902 (TTY: 711) पर कॉल करें।

Igbo (Igbo) NRUBAMA: O buru na i na asu Igbo, oru enyemaka asusu, n'efu, diiri gi. Kpoo 1-800-777-7902 (TTY: 711).

Italiano (Italian) ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-777-7902 (TTY: 711).

日本語 (Japanese) 注意事項:日本語を話される場合、 無料の言語支援をご利用いただけます。1-800-777-7902 (TTY: 711) まで、お電話にてご連絡ください。

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-777-7902 (TTY: 711) 번으로 전화해 주십시오. Naabeehó (Navajo) Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-800-777-7902 (TTY: 711).

**Português (Portuguese) ATENÇÃO:** Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-800-777-7902** (TTY: **711**).

Русский (Russian) ВНИМАНИЕ: если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-777-7902 (ТТҮ: 711).

**Español (Spanish) ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-777-7902** (TTY: **711**).

**Tagalog (Tagalog) PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-777-7902** (TTY: **711**).

**ไทย (Thai) เรียน:** ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการ ช่วยเหลือทางภาษาได้ฟรี โทร **1-800-777-7902** (TTY: **711**).

**Tiếng Việt (Vietnamese) CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-777-7902** (TTY: **711**).

Yorùbá (Yoruba) AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi 1-800-777-7902 (TTY: 711).