
 The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. **This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, see [www.kp.org/plandocuments](http://www.kp.org/plandocuments) or call 1-800-966-5955 (TTY: 711). For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary](http://www.healthcare.gov/sbc-glossary) or call 1-800-966-5955 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
<b>What is the overall <a href="#">deductible</a>?</b>	KP: \$0 Non-KP: \$100 Individual / Individual + \$300 Family	Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .
<b>Are there services covered before you meet your <a href="#">deductible</a>?</b>	Yes. <a href="#">Preventive care</a> and services indicated in chart starting on page 2.	This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
<b>Are there other <a href="#">deductibles</a> for specific services?</b>	No.	You don't have to meet <a href="#">deductibles</a> for specific services.
<b>What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a>?</b>	KP: \$2,000 Individual / \$4,000 Family Non-KP: \$2,000 Individual / \$6,000 Family \$2,350 individual / \$4,700 Family (Prescription). \$375 child / \$750 children (Dental)	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.
<b>What is not included in the <a href="#">out-of-pocket limit</a>?</b>	<a href="#">Premiums</a> , precertification penalties, <a href="#">balance-billing</a> charges, health care this <a href="#">plan</a> doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .
<b>Will you pay less if you use a <a href="#">network provider</a>?</b>	Yes. See <a href="http://www.kp.org">www.kp.org</a> or call 1-800-966-5955 (TTY: 711) for a list of <a href="#">Network Providers</a> .	You pay the least if you use a <a href="#">provider</a> in the Kaiser Permanente <a href="#">network</a> . You pay more if you use a <a href="#">provider</a> in the <a href="#">participating provider network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.

Important Questions	Answers	Why This Matters:
Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	Yes (to be covered at the <a href="#">plan provider</a> level), but you may self-refer to certain <a href="#">specialists</a> .	This <a href="#">plan</a> will pay some or all of the costs to see a <a href="#">specialist</a> for covered services but only if you have a <a href="#">referral</a> before you see the <a href="#">specialist</a> .

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Plan Provider (KP) (You will pay the least)	Contracted Provider (CON) (You will pay more)	Non-Contracted Provider (NonCON) (You will pay the most)	
If you visit a health care <a href="#">provider's</a> office or clinic	Primary care visit to treat an injury or illness	\$20 / visit	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	None
	<a href="#">Specialist</a> visit	\$20 / visit	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	None
	<a href="#">Preventive care/screening/immunization</a>	No charge	No charge, <a href="#">deductible</a> does not apply.	No charge, <a href="#">deductible</a> does not apply.	You may have to pay for services that aren't <a href="#">preventive</a> . Ask your <a href="#">provider</a> if the services needed are <a href="#">preventive</a> . Then check what your <a href="#">plan</a> will pay for.
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	Lab: \$10 / day (basic); X-ray: \$10 / day (basic)	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	20% <a href="#">coinsurance</a> (specialty)
	Imaging (CT/PET scans, MRIs)	20% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	Non-KP: Precertification required for CON and NonCON <a href="#">providers</a> . Failure to precertify may result in a penalty up to \$300 per occurrence.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Plan Provider (KP) (You will pay the least)	Contracted Provider (CON) (You will pay more)	Non-Contracted Provider (NonCON) (You will pay the most)	
<b>If you need drugs to treat your illness or condition</b> More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.kp.org/formulary">www.kp.org/formulary</a>	Generic drugs	\$10 retail; \$20 mail order / <a href="#">prescription</a>	20% <a href="#">coinsurance</a> but not less than \$10 retail	Not covered	KP: \$3 Maintenance Generic. Up to 30-day (retail) or 90-day (mail order). No charge for contraceptives in accordance with <a href="#">formulary</a> guidelines. Certain drugs may be covered at a different cost share. Non-KP: No charge for contraceptives per PPACA up to the <a href="#">allowed amount</a> . Not available through mail order.
	Preferred brand drugs	\$45 retail; \$90 mail order / <a href="#">prescription</a>	20% <a href="#">coinsurance</a> but not less than \$45 retail	Not covered	KP: Up to 30-day (retail) or 90-day (mail order). Certain drugs may be covered at a different cost share. Non-KP: Not available through mail order.
	Non-preferred brand drugs	\$45 retail; \$90 mail order / <a href="#">prescription</a>	20% <a href="#">coinsurance</a> but not less than \$45 retail	Not covered	KP: Up to 30-day (retail) or 90-day (mail order). Certain drugs may be covered at a different cost share. Non-KP: Not available through mail order.
	<a href="#">Specialty drugs</a>	\$200 retail / <a href="#">prescription</a>	20% <a href="#">coinsurance</a> but not less than \$200 retail / <a href="#">prescription</a>	Not covered	KP: Up to 30-day (retail). Certain drugs may be covered at a different cost share. Non-KP: Not available through mail order.
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	10% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	Non-KP: Precertification required for CON and NonCON. Failure to precertify may result in a penalty up to \$300 per occurrence.
	Physician/surgeon fees	10% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	Non-KP: Precertification required for CON and NonCON. Failure to precertify may result in a penalty up to \$300 per occurrence.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Plan Provider (KP) (You will pay the least)	Contracted Provider (CON) (You will pay more)	Non-Contracted Provider (NonCON) (You will pay the most)	
If you need immediate medical attention	<a href="#">Emergency room care</a>	20% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a>	Must notify KP within 48 hours if admitted to a <a href="#">non-plan provider</a> ; limited to initial emergency only.
	<a href="#">Emergency medical transportation</a>	20% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a>	None
	<a href="#">Urgent care</a>	\$20 / visit	20% <a href="#">coinsurance</a> (out of area)	20% <a href="#">coinsurance</a> (out of area)	Non-KP: not covered inside the service area.
If you have a hospital stay	Facility fee (e.g., hospital room)	10% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	Non-KP: Precertification required for CON and NonCON. Failure to precertify may result in a penalty up to \$300 per occurrence.
	Physician/surgeon fees	10% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	Non-KP: Precertification required for CON and NonCON. Failure to precertify may result in a penalty up to \$300 per occurrence.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$20 / visit	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	None
	Inpatient services	10% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	Non-KP: Precertification required for CON and NonCON. Failure to precertify may result in a penalty up to \$300 per occurrence.
If you are pregnant	Office visits	No charge	No charge, <a href="#">deductible</a> does not apply.	No charge, <a href="#">deductible</a> does not apply.	KP and Non KP: Depending on the type of services, a <a href="#">copayment</a> , <a href="#">coinsurance</a> , or <a href="#">deductible</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).
	Childbirth/delivery professional services	10% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	None

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Plan Provider (KP) (You will pay the least)	Contracted Provider (CON) (You will pay more)	Non-Contracted Provider (NonCON) (You will pay the most)	
	Childbirth/delivery facility services	10% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	None
<b>If you need help recovering or have other special health needs</b>	<a href="#">Home health care</a>	No charge	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	KP: Physician visit covered at primary care visit copay. Non-KP: Limited to 150 visits per calendar year combined for CON and NonCON <a href="#">providers</a> . Private duty nursing not covered.
	<a href="#">Rehabilitation services</a>	\$20 / visit (outpatient); 10% <a href="#">coinsurance</a> (inpatient).	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	Outpatient CON/NonCON: Limited to combined maximum of 90 days / occurrence (physical & occupational therapies).
	<a href="#">Habilitation services</a>	\$20 / visit	20% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a>	None
	<a href="#">Skilled nursing care</a>	10% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	KP: Limited to 120-days/ benefit period. Non-KP: CON / NonCON: Precertification required. Failure to precertify may result in a penalty up to \$300 / occurrence. Limited to 120 days per calendar year.
	<a href="#">Durable medical equipment</a>	20% <a href="#">coinsurance</a> ; 50% <a href="#">coinsurance</a> Diabetic supplies and equipment.	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	KP: Subject to <a href="#">formulary</a> guidelines. CON / NonCON: Precertification required. Failure to precertify may result in a penalty up to \$300 / occurrence.
	<a href="#">Hospice services</a>	No charge	20% <a href="#">coinsurance</a> of contracted rate	20% <a href="#">coinsurance</a> of allowable charge	KP: Includes two 90-day periods, followed by unlimited number of 60-day periods. CON / NonCON <a href="#">providers</a> : Limited to a combined maximum of 210 days while insured. Precertification required. Failure to precertify may result in a penalty up to \$300 / occurrence.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Plan Provider (KP) (You will pay the least)	Contracted Provider (CON) (You will pay more)	Non-Contracted Provider (NonCON) (You will pay the most)	
If your child needs dental or eye care	Children's eye exam	No charge for refractive exam	20% <u>coinsurance</u> of contracted rate	20% <u>coinsurance</u> of allowable charge	Limited to 1 exam / year. Non-KP: CON and NonCON <u>providers</u> . Reflects copay amounts for eye exams and eyeglasses.
	Children's glasses	No charge	No charge, <u>deductible</u> does not apply	No charge, <u>deductible</u> does not apply	KP: Limited to one pair of frames and lenses or contact lenses / 12 months. Non-KP: CON and NonCON: Limited to a combined maximum of \$50 every 24 months.
	Children's dental check-up	No charge	Not covered	Not covered	Limited to 2 diagnostic exam and 2 <u>preventive</u> cleanings / calendar year from Hawaii Dental Service

**Excluded Services & Other Covered Services:**

**Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)**

<ul style="list-style-type: none"> <li>• Acupuncture</li> <li>• Chiropractic care</li> <li>• Cosmetic surgery</li> </ul>	<ul style="list-style-type: none"> <li>• Long-term care</li> <li>• Non-emergency care when traveling outside the U.S.</li> </ul>	<ul style="list-style-type: none"> <li>• Private-duty nursing</li> <li>• Routine foot care</li> <li>• Weight loss programs</li> </ul>
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**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)**

<ul style="list-style-type: none"> <li>• Bariatric surgery</li> </ul>	<ul style="list-style-type: none"> <li>• Dental care (Adult, \$1,200 limit / person / year)</li> </ul>	<ul style="list-style-type: none"> <li>• Hearing aids (1 aid / ear / 36 months)</li> <li>• Infertility treatment (1 in vitro procedure limit / lifetime)</li> <li>• Routine eye care (Adult)</li> </ul>
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**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

**Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:**

Kaiser Permanente Member Services	1-800-966-5955 (TTY: 711) or <a href="http://www.kp.org/memberservices">www.kp.org/memberservices</a>
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or <a href="http://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <a href="http://www.cciio.cms.gov">www.cciio.cms.gov</a>
Hawaii Department of Insurance	1-808-586-2790 or <a href="http://cca.hawaii.gov/ins/">http://cca.hawaii.gov/ins/</a>

**Does this plan provide Minimum Essential Coverage? Yes.**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet the Minimum Value Standards? Yes.**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-966-5955 (TTY: 711)

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-966-5955 (TTY: 711)

Traditional Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-966-5955 (TTY: 711)

Pennsylvania Dutch (Deutsch): Fer Hilf griege in Deutsch, ruf 1-800-966-5955 (TTY: 711) uff

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-966-5955 (TTY: 711)

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-800-966-5955 (TTY: 711)

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-800-966-5955 (TTY: 711)

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, à'gang 1-800-966-5955 (TTY: 711)

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

The Kaiser Permanente Point-of-Service [Plan](#) is jointly underwritten by Kaiser Foundation Health [Plan](#), Inc. (KFHP) and Kaiser Permanente Insurance Company (KPIC). The HMO portion is underwritten by KFHP and the PPO and the Out-of-Network portion is underwritten by KPIC, a subsidiary of KFHP.



## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$0
■ <a href="#">Specialist copayment</a>	\$20
■ Hospital (facility) <a href="#">coinsurance</a>	10%
■ Other (blood work) <a href="#">copayment</a>	\$10

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,700</b>
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In this example, Peg would pay:

<i>Cost Sharing</i>	
<a href="#">Deductibles</a>	\$0
<a href="#">Copayments</a>	\$20
<a href="#">Coinsurance</a>	\$800
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Peg would pay is</b>	<b>\$820</b>

### Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$0
■ <a href="#">Specialist copayment</a>	\$20
■ Hospital (facility) <a href="#">coinsurance</a>	10%
■ Other (blood work) <a href="#">copayment</a>	\$10

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

<b>Total Example Cost</b>	<b>\$5,600</b>
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In this example, Joe would pay:

<i>Cost Sharing</i>	
<a href="#">Deductibles</a>	\$0
<a href="#">Copayments</a>	\$900
<a href="#">Coinsurance</a>	\$400
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Joe would pay is</b>	<b>\$1,300</b>

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$0
■ <a href="#">Specialist copayment</a>	\$20
■ Hospital (facility) <a href="#">coinsurance</a>	10%
■ Other (x-ray) <a href="#">copayment</a>	\$10

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

<b>Total Example Cost</b>	<b>\$2,800</b>
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In this example, Mia would pay:

<i>Cost Sharing</i>	
<a href="#">Deductibles</a>	\$0
<a href="#">Copayments</a>	\$200
<a href="#">Coinsurance</a>	\$400
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$600</b>

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

## NONDISCRIMINATION NOTICE

Kaiser Permanente Insurance Company (KPIC) complies with applicable federal civil rights law and does not discriminate on the basis of race, color, national origin, age, disability, or sex. KPIC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, call **1-800-238-5742** (TTY: **711**)

If you believe that Kaiser Permanente Insurance Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at: KPIC Civil Rights Coordinator, Grievance 1557, 711 Kapiolani Blvd Honolulu, HI 96813, telephone number 1 800 238 5742.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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## HELP IN YOUR LANGUAGE

**ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call **1-800-238-5742** (TTY: **711**).

**Cebuano (Bisaya) ATENSYON:** Kung nagsulti ka og Cebuano, adunay mga serbisyo sa tabang sa pinulongan, nga walay bayad, nga magamit nimo. Tawag sa **1-800-238-5742** (TTY: **711**).

中文 (**Chinese**) 注意：如果您使用繁體中文，您可以免費獲得語言協助服務。請致電**1-800-238-5742** (TTY : **711**)

**Chuuk (Chukese) MEI AUCHEA:** Ika iei foosun fonuomw: Foosun Chuuk, iwe en mei tongeni omw kopwe angei aninisin chiakku, ese kamo. Kori **1-800-238-5742** (TTY: **711**).

**‘Ōlelo Hawai‘i (Hawaiian) E NĀNĀ MAI:** Inā i ‘ōlelo ‘oe i ka ‘ōlelo Hawai‘i, hiki iā ‘oe ke loa‘a i ke kōkua manuahi e pili ana i ka ‘ōlelo. E kelepona aku i ka helu **1-800-238-5742** (TTY: **711**).

**Iloko (Ilocano) PAKDAAR:** No agsasaoka iti Ilokano, dagiti awan bayadna a serbisio a para iti beddeng ti lengguahe ket sidadaan para kenka. Awagan ti **1-800-238-5742** (TTY: **711**)

**日本語 (Japanese) 注意事項:** 日本語を話される場合、言語支援サービスを無料でご利用いただけます。 **1-800-238-5742** (TTY: **711**) まで、お電話にてご連絡ください。

**한국어 (Korean) 주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-800-238-5742** (TTY: **711**) 번으로 전화해 주십시오.

**ລາວ (Laotian) ເຊີນຊາບ:** ຖ້າທ່ານເວົ້າພາສາລາວແມ່ນມີບໍລິການດ້ານພາສາບໍ່ເສຍຄ່າໃຫ້ກັບທ່ານ. ໂທ **1-800-238-5742** (TTY: **711**).

**Kajin Pālle (Marshallese) LALE:** Ñe kwōj kōnono Kajin Pālle, kwomaroñ bōk jerbāl in jibañ kein, ilo ejelok onean, im rej bellokok ñan eok. Kaalok **1-800-238-5742** (TTY: **711**).

**Naabeehó (Navajo) Díí baa akó nínízin:** Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jii'eh, éí ná hól'ó, koj j' hódíłnih **1-800-238-5742** (TTY: **711**).

**Lokaiahn Pohnpei (Pohnpeian) MEHN KAIR:** Ma komw kin lokaiahn Pohnpei, wasahn sawas en palien lokaia kak sawas ni sohte isais. Eker nempe **1-800-238-5742** (TTY: **711**).

**Faa-Samoa (Samoan) MO LOU SILAFIA:** Afai e te tautala i le Gagana fa'a Sāmoa, o loo iai 'au'aunaga fesoasoani, e fai fua mo oe, e leai se totogi. Telefoni mai: **1-800-238-5742** (TTY: **711**).

**Español (Spanish) ATENCIÓN:** Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-238-5742** (TTY: **711**).

**Tagalog (Tagalog) PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-238-5742** (TTY: **711**).

**Lea Faka-Tonga (Tongan) FAKATOKANGA:** Kapau 'oku ke Lea Faka-Tonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pe a te ke lava 'o ma'u ia. Telefoni mai **1-800-238-5742** (TTY: **711**).

**Tiếng Việt (Vietnamese) CHÚ Ý:** Nếu quý vị nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Gọi số **1-800-238-5742** (TTY: **711**).

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