

## KAISER PERMANENTE<sub>®</sub>: KP Platinum 0/20 Rx Ded - Optical 200

Coverage for: Individual / Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see

https://kp.org/plandocuments or call 1-800-966-5955 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-800-966-5955 (TTY: 711) to request a copy.

| Important Questions  | Answers   | Why this Matters:  |
|--|---|--|
| What is the overall deductible?                                      | \$0   | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.   |
| Are there services covered before you meet your deductible?          | Not Applicable.   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . |
| Are there other deductibles for specific services?                   | Yes. \$100 Individual / \$200 Family for specialty prescription drugs. There are no other specific deductibles. | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Medical: \$2,500 Individual/ \$5,000 Family Drug: \$6,000 Individual/ \$12,000 Family                           | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |
| What is not included in the out-of-pocket limit?                     | Premiums, health care this plan doesn't cover, and services indicated in chart starting on page 2.              | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .  |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See <a href="https://www.kp.org">www.kp.org</a> or call 1-800-966-5955 (TTY: 711) for a list of            |  |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common<br>Medical Event                    | Services You May<br>Need                         | What You Will Pay<br>Plan Provider<br>(You will pay the least) | What You Will Pay<br>Non-Plan Provider<br>(You will pay the most) | Limitations, Exceptions & Other Important Information   |
|--|--|--|---|---|
|  | Primary care visit to treat an injury or illness | \$20/visit   | Not Covered   | No charge for children through age 17.  |
| If you visit a health                      | Specialist visit                                 | \$20/visit   | Not Covered   | None  |
| care <u>provider's</u><br>office or clinic | Preventive care/<br>screening/<br>immunization   | No Charge  | Not Covered   | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| If you have a test                         | Diagnostic test (x-ray, blood work)              | Lab: \$20/day (basic); Xray:<br>\$20/day                       | Not Covered   | Lab: 20% coinsurance (specialty);   |
|  | Imaging (CT/PET scans, MRI's)                    | 20% coinsurance  | Not Covered   | None  |

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|--|--|---|---|--|
|  | Generic drugs                                  | \$15 retail; \$30 mail order/<br>prescription                   | Not Covered   | \$3 for Generic maintenance medications (retail). Up to a 30-day supply (retail) or 90-day supply (mail order). No charge for contraceptives. Subject to formulary guidelines. Certain drugs may be covered at a different cost share. |
| If you need drugs to<br>treat your illness or<br>condition<br>More information             | Preferred brand drugs                          | \$75 retail; \$150 mail order prescription                      | Not Covered   | Up to a 30-day supply (retail) or 90-day supply (mail order). No charge for contraceptives. Subject formulary guidelines. Certain drugs may be covered at a different cost share.  |
| about <u>prescription</u> drug <u>coverage</u> is available at <u>www.kp.org/formulary</u> | Non-preferred brand drugs                      | \$75 retail; \$150 mail order prescription                      | Not Covered   | Up to a 30-day supply (retail) or 90-day supply (mail order). No charge for contraceptives. Subject to formulary guidelines, when approved through the exception process. Certain drugs may be covered at a different cost share.      |
|  | Specialty drugs                                | \$200 retail <u>prescription</u> , after drug <u>deductible</u> | Not Covered   | Up to a 30-day supply (retail). Subject to formulary guidelines, when approved through the exception process. Certain drugs may be covered at a different cost share.  |
| If you have outpatient surgery   | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance   | Not Covered   | None   |
| outpatient surgery   | Physician/surgeon fees                         | 20% coinsurance   | Not Covered   | None   |
| If you need  | Emergency room care                            | 20% coinsurance   | 20% coinsurance   | Must notify KP within 48 hours if admitted to a non plan provider; Limited to initial emergency only   |
| immediate medical attention  | Emergency medical transportation               | 20% coinsurance   | 20% coinsurance   | None   |
|  | Urgent care                                    | \$20/visit  | 20% coinsurance (out of area)                                     | Non-plan providers not covered inside the service area.  |

| Common<br>Medical Event               | Services You May<br>Need                  | What You Will Pay<br>Plan Provider<br>(You will pay the least) | What You Will Pay<br>Non-Plan Provider<br>(You will pay the most) | Limitations, Exceptions & Other Important Information  |
|---------------------------------------|---|--|---|--|
| If you have a                         | Facility fee (e.g., hospital room)        | 20% coinsurance  | Not Covered   | None   |
| hospital stay                         | Physician/surgeon fee                     | 20% coinsurance  | Not Covered   | None   |
| If you need mental health, behavioral | Outpatient services                       | \$20/visit   | Not Covered   | None   |
| health, or substance abuse services   | Inpatient services                        | 20% coinsurance  | Not Covered   | None   |
| If you are pregnant                   | Office visits                             | No charge  | Not Covered   | Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). |
| n you allo prognam                    | Childbirth/delivery professional services | No Charge  | Not Covered   | Professional services are included in the facility services  |
|                                       | Childbirth/delivery facility services     | No charge  | Not Covered   | None   |
|                                       | Home health care                          | No charge  | Not Covered   | Physician visit covered at primary care visit copay  |
| If you need help                      | Rehabilitation services                   | \$20/visit (outpatient); 20% coinsurance (inpatient).          | Not Covered   | None   |
| If you need help recovering or have   | Habilitation services                     | \$20/visit   | Not Covered   | None   |
| other special health needs            | Skilled nursing care                      | 20% coinsurance  | Not Covered   | Limited to 120 days/benefit period   |
| IIGGUS                                | Durable medical equipment                 | 10% coinsurance  | Not Covered   | Diabetic supplies: 50% <u>coinsurance</u> . Subject to <u>formulary</u> guidelines.  |
|                                       | Hospice service                           | No Charge  | Not Covered   | Includes two 90-day periods, followed by unlimited number of 60-day periods  |

| Common<br>Medical Event                   | Services You May<br>Need   | What You Will Pay<br>Plan Provider<br>(You will pay the least) | What You Will Pay<br>Non-Plan Provider<br>(You will pay the most) | Limitations, Exceptions & Other Important Information                   |
|---|----------------------------|--|---|---|
|   | Children's eye exam        | No charge for refractive exam                                  | Not Covered   | Limited to 1 exam / year.   |
| If your child needs<br>dental or eye care | Children's glasses         | No Charge  | Not Covered   | Limited to one pair of frames and lenses or contact lenses / 12 months. |
|   | Children's dental check-up | Not Covered  | Not Covered   | None  |

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Chiropractic Care
- Cosmetic Surgery

- Dental care (Adult and Child)
- Long-Term Care
- Non-Emergency Care when Travelling Outside the U.S.
- Private-Duty Nursing
- Routine Foot Care
- Weight Loss Programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric Surgery
- Hearing Aids (1 aid / ear / 36 months)
- Infertility Treatment (1 in vitro procedure limit /lifetime)
- Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="Health">Health</a> Insurance Marketplace. For more information about the Marketplace, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

## Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

| Kaiser Permanente Member Services  | 1-800-966-5955 (TTY: 711) or <u>www.kp.org/memberservices</u> |
|--|---|
| Department of Labor's Employee Benefits Security Administration                              | 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform        |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>             |
| Hawaii Department of Insurance   | 1-808-586-2790 or http://cca.hawaii.gov/ins/                  |

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### **Language Access Services:**

SPANISH (Español): Para obtener asistencia en Español, llame al 1-800-966-5955 (TTY: 711)

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-966-5955 (TTY: 711)

CHINESE (中文): 如果需要中文的帮助,请拨打这个号码 1-800-966-5955 (TTY: 711)

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-966-5955 (TTY: 711)

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| The plan's overall deductible | \$0  |
|-------------------------------|------|
| Specialist copayment          | \$20 |
| Hospital (facility) copayment | \$0  |
| Other (blood work) copayment  | \$20 |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost              | \$12,700 |  |
|---------------------------------|----------|--|
| In this example, Peg would pay: |          |  |
| Cost Sharing                    |          |  |
| <u>Deductibles</u>              | \$0      |  |
| <u>Copayments</u>               | \$20     |  |
| Coinsurance                     | \$0      |  |
| What isn't covered              |          |  |
| Limits or exclusions            | \$0      |  |
| The total Peg would pay is      | \$20     |  |

## Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

| The plan's overall deductible | \$0  |
|-------------------------------|------|
| Specialist copayment          | \$20 |
|                               | 20%  |
|                               | \$20 |

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost              | \$5,600 |  |
|---------------------------------|---------|--|
| In this example, Joe would pay: |         |  |
| Cost Sharing                    |         |  |
| <u>Deductibles</u>              | \$0     |  |
| Copayments                      | \$1,300 |  |
| Coinsurance                     | \$400   |  |
| What isn't covered              |         |  |
| Limits or exclusions            | \$0     |  |
| The total Joe would pay is      | \$1,700 |  |

# Mia's Simple Fracture (in-network emergency room visit and follow up care)

| The plan's overall deductible   | \$0  |
|---------------------------------|------|
| Specialist copayment            | \$20 |
| Hospital (facility) coinsurance | 20%  |
| Other (x-ray) copayment         | \$20 |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

| Total Example Cost              | \$2,800 |  |
|---------------------------------|---------|--|
| In this example, Mia would pay: |         |  |
| Cost Sharing                    |         |  |
| <u>Deductibles</u>              | \$0     |  |
| Copayments                      | \$200   |  |
| Coinsurance                     | \$400   |  |
| What isn't covered              |         |  |
| Limits or exclusions            | \$0     |  |
| The total Mia would pay is      | \$600   |  |

The plan would be responsible for the other costs of these EXAMPLE covered services.



#### NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan, Inc. (Kaiser Health Plan) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

| • | Provide free aids and services to people with disabilities to communicate effectively with us, such as: |
|---|---|
|   | ☐ Qualified sign language interpreters  |
|   | ☐ Written information in other formats, such as large print, audio, and accessible electronic formats   |
| • | Provide free language services to people whose primary language is not English, such as:                |

☐ Qualified interpreters

□ Information written in other languages

If you need these services, call 1-800-966-5955 (TTY: 711)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at:

Membership Services Attn: Kaiser Civil Rights Coordinator 711 Kapiolani Blvd Honolulu, HI 96813 1-800-966-5955

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

## **HELP IN YOUR LANGUAGE**

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-966-5955 (TTY: 711).

**Cebuano (Bisaya) ATENSYON:** Kung nagsulti ka og Cebuano, aduna kay magamit nga mga serbisyo sa tabang sa lengguwahe, nga walay bayad. Tawag sa **1-800-966-5955** (TTY: **711**).

中文 (Chinese) 注意: 如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-966-5955 (TTY: 711)。

Chuuk (Chukese) MEI AUCHEA: Ika iei foosun fonuomw: Foosun Chuuk, iwe en mei tongeni omw kopwe angei aninisin chiakku, ese kamo. Kori 1-800-966-5955 (TTY: 711).

'Ōlelo Hawai'i (Hawaiian) E NĀNĀ MAI: Inā hoʻopuka ʻoe i ka ʻōlelo Hawaiʻi, hiki iā ʻoe ke loaʻa i ke kōkua manuahi. E kelepona i ka helu 1-800-966-5955 (TTY: 711).

**Iloko (Ilocano) PAKDAAR:** No agsasaoka iti Ilokano, dagiti awan bayadna a serbisio a para iti beddeng ti lengguahe ket sidadaan para kenka. Awagan ti **1-800-966-5955** (TTY: **711**).

**日本語(Japanese)注意事項:**日本語を話される場合、無料の言語支援をご利用いただけます。**1-800-966-5955**(**TTY:711**)まで、お電話にてご連絡ください。

**ช้าราง** (Korean) **7의:** ช้าราง ช้างเอ้าพาสา ลาอ, ภามข้อมางมุ่อยเชื่อถ้ามพาสา, โดยชี่เส้าถ่า, แม่มมีพ้อมใช้ท่าม. โทธ **1-800-966-5955** (TTY: **711**)ปี อz ชี่มีสำ คิงใน ว. โทธ **1-800-966-5955** (TTY: **711**).

Kajin Majōļ (Marshallese) LALE: Ñe kwōj kōnono Kajin Majōļ, kwomaroñ bōk jerbal in jipañ ilo kajin ne am ejjelok wōnāān. Kaalok 1-800-966-5955 (TTY: 711).

Naabeehó (Navajo) Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji hódíílnih 1-800-966-5955 (TTY: 711).

Lokaiahn Pohnpei (Pohnpeian) MEHN KAIR: Ma komw kin lokiaiahn Pohnpei, wasahn sawas en palien lokaia kak sawas ni sohte isais. Koahl nempe 1-800-966-5955 (TTY: 711).

**Faa-Samoa (Samoan) MO LOU SILAFIA:** Afai e te tautala Gagana fa'a Sāmoa, o loo iai auaunaga fesoasoani, e fai fua e leai se totogi, mo oe, Telefoni mai: **1-800-966-5955** (TTY: **711**).

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-966-5955 (TTY: 711).

**Tagalog (Tagalog) PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-966-5955** (TTY: **711**).

Lea Faka-Tonga (Tongan) FAKATOKANGA'I: Kapau 'oku ke Lea Faka-Tonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea teke lava 'o ma'u ia. Telefoni mai 1-800-966-5955 (TTY: 711).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-966-5955 (TTY: 711).