

KAISER PERMANENTE Gold 300/20 - B - Optical 150 - ChiroAcuMassageNaturopathy

Coverage for: Individual / Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see

https://kp.org/plandocuments or call 1-800-966-5955 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-800-966-5955 (TTY: 711) to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$300 Individual / \$600 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	Yes. \$3,000 Individual / \$6,000 Family for preferred brand, non-preferred brand and specialty prescription drugs. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Medical: \$3,000 Individual/ \$6,000 Family Drug: \$6100 Individual/ \$12200 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, health care this plan doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.kp.org or call 1-800-966-5955 (TTY: 711) for a list of	

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

	Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
		Primary care visit to treat an injury or illness	\$20/visit. <u>Deductible</u> does not apply.	Not Covered	No charge for children through age 17.
If you visit a health care <u>provider's</u> office or clinic	Specialist visit	\$25/visit. <u>Deductible</u> does not apply.	Not Covered	None	
	Preventive care/ screening/ immunization	No Charge. <u>Deductible</u> does not apply.	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	Lab: \$20/day; Xray: \$20/day. <u>Deductible</u> does not apply.	Not Covered	20% coinsurance (specialty);	
	ii you iiave a lest	Imaging (CT/PET scans, MRI's)	20% coinsurance	Not Covered	None

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Generic drugs	\$30 retail; \$60 mail order/ prescription. Deductible does not apply.	Not Covered	\$5 for Generic maintenance medications (retail). Up to a 30-day supply (retail) or 90-day supply (mail order). No charge, deductible does not apply for contraceptives. Subject to formulary guidelines. Certain drugs may be covered at a different cost share.
If you need drugs to treat your illness or condition More information	Preferred brand drugs	50% retail; 50% mail order prescription, after drug deductible	Not Covered	Up to a 30-day supply (retail) or 90-day supply (mail order).No charge, <u>deductible</u> does not apply for contraceptives. Subject to <u>formulary</u> guidelines. Certain drugs may be covered at a different cost share.
about prescription drug coverage is available at www.kp.org/formulary	Non-preferred brand drugs	50% retail; 50% mail order prescription, after drug deductible	Not Covered	Up to a 30-day supply (retail) or 90-day supply (mail order). No charge, deductible does not apply for contraceptives. Subject to formulary guidelines, when approved through the exception process. Certain drugs may be covered at a different cost share.
	Specialty drugs	50% retail <u>prescription</u> , after drug <u>deductible</u>	Not Covered	Up to a 30-day supply (retail). Subject to formulary guidelines, when approved through the exception process. Certain drugs may be covered at a different cost share.
If you have	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	Not Covered	None
outpatient surgery	Physician/surgeon fees	20% coinsurance	Not Covered	None

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Emergency room care	20% coinsurance	20% coinsurance	Must notify KP within 48 hours if admitted to a non plan provider; Limited to initial emergency only
If you need immediate medical attention	Emergency medical transportation	20% <u>coinsurance</u> . <u>Deductible</u> does not apply.	20% <u>coinsurance</u> . <u>Deductible</u> does not apply.	None
	<u>Urgent care</u>	\$20/visit. Deductible does not apply.	20% <u>coinsurance</u> (out of area). <u>Deductible</u> does not apply.	Non-plan providers are not covered inside the service area.
If you have a	Facility fee (e.g., hospital room)	20% coinsurance	Not Covered	None
hospital stay	Physician/surgeon fee	20% coinsurance	Not Covered	None
If you need mental health, behavioral	Outpatient services	\$20/visit. Deductible does not apply.	Not Covered	None
health, or substance abuse services	Inpatient services	20% coinsurance	Not Covered	None
If you are pregnant	Office visits	No charge. <u>Deductible</u> does not apply.	Not Covered	Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).
y sa and programm	Childbirth/delivery professional services	No charge. <u>Deductible</u> does not apply.	Not Covered	None
	Childbirth/delivery facility services	No charge. <u>Deductible</u> does not apply.	Not Covered	None

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Home health care	No charge. <u>Deductible</u> does not apply.	Not Covered	Physician visit covered at primary care visit copay
If you need help	Rehabilitation services	\$20/visit (outpatient). Deductible does not apply. 20% coinsurance (inpatient).	Not Covered	None
recovering or have other special health	Habilitation services	\$20/visit. <u>Deductible</u> does not apply.	Not Covered	None
needs	Skilled nursing care	20% coinsurance	Not Covered	Limited to 120 days/benefit period
	Durable medical equipment	10% coinsurance. Deductible does not apply.	Not Covered	Diabetic supplies: 50% <u>coinsurance</u> , <u>deductible</u> does no apply. Subject to <u>formulary</u> guidelines.
	Hospice service	No Charge. <u>Deductible</u> does not apply.	Not Covered	Includes two 90-day periods, followed by unlimited number of 60-day periods
	Children's eye exam	No charge for refractive exam. Deductible does not apply.	Not Covered	Limited to 1 exam / year.
If your child needs dental or eye care	Children's glasses	No Charge. <u>Deductible</u> does not apply.	Not Covered	Limited to one pair of frames and lenses or contact lenses / 12 months
	Children's dental check-up	Not Covered	Not Covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Services four <u>Flam</u> Generally Does NOT Cover (Check your policy of <u>plan</u> document for more information and a list of any other <u>excluded services.)</u>			
 Cosmetic Surgery 	Long-Term Care	 Routine Foot Care 	
Dental care (Adult and child)	Non-Emergency Care when Travelling Outside the U.S.Private-Duty Nursing	Weight Loss Programs	

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (20 visits / year, combined with Chiropractic care, Massage, and Naturopathy)
- Bariatric Surgery

- Chiropractic Care (20 visits / year, combined with Acupuncture, Massage, and Naturopathy)
- Hearing Aids (1 aid / ear / 36 months)

- Infertility Treatment (1 in vitro procedure limit /lifetime)
- Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="Health_Insurance_

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-800-966-5955 (TTY: 711) or <u>www.kp.org/memberservices</u>
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>
Hawaii Department of Insurance	1-808-586-2790 or http://cca.hawaii.gov/ins/

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services: SPANISH (Español): Para obtener asistencia en Español, llame al 1-800-966-5955 (TTY: 711)

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-966-5955 (TTY: 711)

CHINESE (中文): 如果需要中文的帮助,请拨打这个号码 1-800-966-5955 (TTY: 711)

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-966-5955 (TTY: 711)

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$300
Specialist copayment	\$25
Hospital (facility) copayment	\$0
Other (blood work) <u>copayment</u>	\$20

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$60	
<u>Copayments</u>	\$20	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$80	

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The plan's overall deductible	\$300
Specialist copayment	\$25
Hospital (facility) coinsurance	20%
Other (blood work) copayment	\$20

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u> *	\$3,100	
Copayments	\$300	
Coinsurance	\$60	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is**	\$3,000	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$300
Specialist copayment	\$25
Hospital (facility) coinsurance	20%
Other (x-ray) copayment	\$20

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$300	
Copayments	\$200	
Coinsurance	\$300	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$800	

^{*}Note: This plan has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other <u>deductibles</u> for specific services?" row above. **Note: The Patient Pays amount is capped at the <u>plan's out-of-pocket limit</u>. Total amounts may not add up due to rounding.

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan, Inc. (Kaiser Health Plan) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

•	Provide free aids and services to people with disabilities to communicate effectively with us, such as:	
		Qualified sign language interpreters
		Written information in other formats, such as large print, audio, and accessible electronic formats
•	Provide	e free language services to people whose primary language is not English, such as:

☐ Qualified interpreters

□ Information written in other languages

If you need these services, call **1-800-966-5955** (TTY: **711**)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at:

Membership Services Attn: Kaiser Civil Rights Coordinator 711 Kapiolani Blvd Honolulu, HI 96813 1-800-966-5955

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

HELP IN YOUR LANGUAGE

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-966-5955 (TTY: 711).

Cebuano (Bisaya) ATENSYON: Kung nagsulti ka og Cebuano, aduna kay magamit nga mga serbisyo sa tabang sa lengguwahe, nga walay bayad. Tawag sa **1-800-966-5955** (TTY: **711**).

中文 (Chinese) 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-966-5955 (TTY: 711)。

Chuuk (Chukese) MEI AUCHEA: Ika iei foosun fonuomw: Foosun Chuuk, iwe en mei tongeni omw kopwe angei aninisin chiakku, ese kamo. Kori 1-800-966-5955 (TTY: 711).

'Ōlelo Hawai'i (Hawaiian) E NĀNĀ MAI: Inā hoʻopuka ʻoe i ka ʻōlelo Hawaiʻi, hiki iā ʻoe ke loaʻa i ke kōkua manuahi. E kelepona i ka helu 1-800-966-5955 (TTY: 711).

Iloko (Ilocano) PAKDAAR: No agsasaoka iti Ilokano, dagiti awan bayadna a serbisio a para iti beddeng ti lengguahe ket sidadaan para kenka. Awagan ti **1-800-966-5955** (TTY: **711**).

日本語(Japanese)注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。**1-800-966-5955**(**TTY:711**)まで、お電話にてご連絡ください。

ช้าราง (Korean) **7의:** ช้าราง ช้างเอ้าพาสา ลาอ, ภามข้อมางมุ่อยเชื่อถ้ามพาสา, โดยชี่เส้าถ่า, แม่มมีพ้อมใช้ท่าม. โทธ **1-800-966-5955** (TTY: **711**)ปี อz ชี่มีสำ คิงใน ว. โทธ **1-800-966-5955** (TTY: **711**).

Kajin Majōļ (Marshallese) LALE: Ñe kwōj kōnono Kajin Majōļ, kwomaroñ bōk jerbal in jipañ ilo kajin ne am ejjelok wōnāān. Kaalok 1-800-966-5955 (TTY: 711).

Naabeehó (Navajo) Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji hódíílnih 1-800-966-5955 (TTY: 711).

Lokaiahn Pohnpei (Pohnpeian) MEHN KAIR: Ma komw kin lokiaiahn Pohnpei, wasahn sawas en palien lokaia kak sawas ni sohte isais. Koahl nempe 1-800-966-5955 (TTY: 711).

Faa-Samoa (Samoan) MO LOU SILAFIA: Afai e te tautala Gagana fa'a Sāmoa, o loo iai auaunaga fesoasoani, e fai fua e leai se totogi, mo oe, Telefoni mai: **1-800-966-5955** (TTY: **711**).

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-966-5955 (TTY: 711).

Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-966-5955** (TTY: **711**).

Lea Faka-Tonga (Tongan) FAKATOKANGA'I: Kapau 'oku ke Lea Faka-Tonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea teke lava 'o ma'u ia. Telefoni mai 1-800-966-5955 (TTY: 711).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-966-5955 (TTY: 711).