KAISER PERMANENTE

Kaiser Permanente Insurance Company: Gold 80 PPO 350/25 PCP+ Child Dental

Coverage for: Individual / Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage with the cost of common terms or call 1-800-788-0710 (TTY: 711). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance (papayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-788-0710 (TTY: 711) to request a copy.

| Important Questions  | Answers   | Why This Matters:  |
|--|---|--|
| What is the overall deductible?                                      | Participating Provider Tier: \$350 Individual / \$700 Family. Non-Participating Provider Tier: \$1,000 Individual / \$2,000 Family                    | Generally, you must pay at of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by at family members meets the overall family <u>deductible</u> .  |
| Are there services covered before you meet your deductible?          | Yes. Preventive care and services indicated in chart starting on page 2.  | This <u>plan</u> covers sains items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>logal ment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>pracentive</u> services without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of colled <u>preventive</u> services at <u>https://www.healthcare.gov/coverage/preventive-care-behalits/</u> .   |
| Are there other deductibles for specific services?                   | No  | Tu don't have to meet deductibles for specific services.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Participating Provider Tier: \$7,800 Individual \$15,600 Family. Non-Participating Provider Tier: \$15,600 Individual / \$31,200 Family               | have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limits</u> has been met.   |
| What is not included in the out-of-pocket limit?                     | Premiums, precertification penalties, baance billing charges, and health cale services this plan doesn't cover, indicated in char starting on page 2. | Even though you pay these expenses, they don't count toward the out-of-pocket limit.   |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See www. p.o.s/kpic/ppo or call 1-800-788-07-9 (STY: 711) for a list of network your ders.   | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | No.   | You can see the specialist you choose without a referral.  |

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Plan ID: 13276 / 13277\_27330CA0130007\_00\_2025

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common Medical  | Services You May                                 | What You V   | Vill Pay  | Limitations Everytions 9 Other Important  |  |
|---|--|--|---|---|--|
| Event   | Need   | Participating Provider Tier<br>(You will pay the least)  | Non-Participating Provider Tier (You will pay the most)   | Limitations, Exceptions, & Other Important Information  |  |
|   | Primary care visit to treat an injury or illness | \$25 / visit, <u>deductible</u> does not apply   | 40% coinsurance   | None.   |  |
| If you visit a health care provider's   | Specialist visit                                 | \$50 / visit, deductible does not apply  | 40% coinsurance   | ine.  |  |
| office or clinic  | Preventive<br>care/screening/<br>Immunization    | No charge, <u>deductible</u> does not apply  | 40% <u>coinsurance</u> , <u>deductible</u> does not apply | You may have to pay for services that aren't <u>preventive</u> .  Ask your <u>provider</u> if the services needed are <u>preventive</u> .  Then check what your <u>plan</u> will pay for. |  |
| If you have a test  | Diagnostic test (x-ray, blood work)              | X-ray: \$65 / test, deductible does not apply. Lab tests: \$25 / test, deductible does not apply       | 40% con surance   | None.   |  |
|   | Imaging (CT/PET scans, MRIs)                     | 20% <u>coinsurance</u> , <u>deductible</u> does not apply  | 40% coinsurance   | Precertification required. Failure to precertify may result in a penalty of up to \$500.  |  |
| If you need drugs   | Generic drugs                                    | MedImpact: \$15 / prescription (retail), \$30 / prescription (peutorder), deductible about not apply   | Not covered   | Up to a 30-day supply retail or 100-day supply mail order (Walgreens' home delivery). Subject to formulary guidelines. No charge for contraceptives.                                      |  |
| to treat your illness or condition  More information about prescription drug coverage is available at | Preferred brand drugs                            | MedImpact: \$50 / A escription (retail), \$100 / crescription (mail order), deductible does not apply  | Not covered   | Up to a 30-day supply retail or 100-day supply mail order (Walgreens' home delivery). Subject to <a href="mailto:formulary">formulary</a> guidelines.                                     |  |
|   | Non-preferred brand drugs                        | Medimpact: \$50 / prescription (rep. il), \$160 / prescription (mail of ler) seductible does not apply | Not covered   | Up to a 30-day supply retail or 100-day supply mail order (Walgreens' home delivery). Subject to formulary guidelines.  |  |
| www.kp.org/kpic/ppo   | Specialty drugs                                  | McdImpact: 20% coinsurance up to \$250 / prescription, deductible does not apply                       | Not covered   | Up to a 30-day supply retail. Subject to formulary guidelines.  |  |
| If you have outpatient surgery  | Facility fee (e.g., ambulatory surgery center)   | 20% <u>coinsurance</u> , <u>deductible</u><br>does not apply   | 40% coinsurance   | Precertification required. Failure to precertify may result in a penalty of up to \$500.  |  |

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| Common Medical   | Services You May                          | What You V  | Vill Pay  | Limitations, Exceptions, & Other Important   |  |
|--|---|---|---|--|--|
| Event  | Need Need                                 | Participating Provider Tier (You will pay the least)  Non-Participating Provider Tier (You will pay the most)           |   | Information  |  |
|  | Physician/surgeon fees                    | 20% <u>coinsurance</u> , <u>deductible</u><br>does not apply  | 40% coinsurance   | Precertification required. Failure to precertify may result in a penalty of up to \$500.   |  |
| If you need  | Emergency room care                       | 20% coinsurance   | 20% coinsurance   | Coinsurance waited if admitted to hospital as inpatient.   |  |
| immediate medical attention                            | Emergency medical transportation          | 20% coinsurance   | 20% coinsurance   | None:  |  |
| attention  | Urgent care                               | \$25 / visit, <u>deductible</u> does not apply  | 40% coinsurance   | me.  |  |
| If you have a  | Facility fee (e.g., hospital room)        | 20% coinsurance   | 40% coinsurance   | Precertification required (except for emergencies, or length of stay following mastectomy/lymph node surgeries). Failure to precertify may result in a penalty of up to \$500.                               |  |
| hospital stay  | Physician/surgeon fees                    | 20% coinsurance   | 40% <u>despisables</u>                                    | Precertification required (except for emergencies, or length of stay following mastectomy/lymph node surgeries). Failure to precertify may result in a penalty of up to \$500.                               |  |
| If you need mental<br>health, behavioral<br>health, or | Outpatient services                       | \$25 / individual visit, deductible does not apply. No charge for other outpatient services, deductible does not apple. | -0% coinsurance   | Participating Provider: \$12 / group visit, deductible does not apply  |  |
| substance abuse services                               | Inpatient services                        | 20% coinsurance   | 40% coinsurance   | Precertification required (does not apply to emergency admissions and services). Failure to precertify may result in a penalty of up to \$500.   |  |
| If you are pregnant                                    | Office visits                             | No charge, secure lole does not apply   | 40% <u>coinsurance</u> , <u>deductible</u> does not apply | Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) |  |
|  | Childbirth/delivery professional services | 23% coinsurance   | 40% coinsurance   | None.  |  |
|  | Childbirth/dctive / facility services     | 20% coinsurance   | 40% coinsurance   | Precertification required (for maternity admission stays exceeding 48/96 hours for vaginal/caesarean deliveries). Failure to precertify may result in a penalty of up to \$500.                              |  |

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| Common Medical  | Services You May              | What You V   | Vill Pay  | Limitations, Exceptions, & Other Important  |
|---|-------------------------------|--|---|---|
| Event   | Need Need                     | Participating Provider Tier<br>(You will pay the least)                        | Non-Participating Provider Tier (You will pay the most) | Information   |
|   | Home health care              | 20% <u>coinsurance</u> , <u>deductible</u> does not apply                      | 40% coinsurance   | Up to 100 visits combined / year. (Limit does not apply to physical, occupational, and speech therapy visits or to Treatment of Idental Health and Substance Use Disorders). Precentification required. Failure to precentif              |
|   | Rehabilitation services       | Outpatient: \$25 / visit, deductible does not apply Inpatient: 20% coinsurance | 40% coinsurance   | Preceptinisation required. Failure to precertify may result in a penalty of up to \$500.  |
| If you need help<br>recovering or have<br>other special | Habilitation services         | Outpatient: \$25 / visit, deductible does not apply Inpatient: 20% coinsurance | 40% coinsurance   | Precertification required. Failure to precertify may result in a penalty of up to \$500.  |
| health needs  | Skilled nursing care          | 20% coinsurance  | 40% cointura ce   | Up to 100 days / benefit period. Precertification required. (The day maximum does not apply to medically necessary treatment of Mental Health and Substance Use Disorders). Failure to precertify may result in a penalty of up to \$500. |
|   | Durable medical equipment     | 20% coinsurance, deductible does not apply                                     | 41% coinsurance   | Up to \$2,000 limit / year for certain items.  Precertification required. Failure to precertify may result in a penalty of up to \$500.   |
|   | Hospice services              | No charge, deductible do apply   | 40% coinsurance   | None.   |
| If your child needs<br>dental or eye care               | Children's eye exam           | No charge, deductible dess not apply   | No charge   | Limited to 1 exam / year  |
|   | Children's glasses            | No charge, reactible does not apply  | 20% coinsurance   | Limited to 1 pair of glasses/year from select frames and lenses.  |
|   | Children's dental<br>check-up | No charge, <u>deductible</u> does not apply                                    | No charge, deductible does not apply                    | Limited to 2 check-ups / year   |

# **Excluded Services & Other Covered Services**

Services Your Plan Generally Does NOT Core Check your policy or plan document for more information and a list of any other excluded services.)

- Chiropractic care
- Cosmetic surgery
- Dental care (Adult)

- Hearing aids
- Long-term care
- Non-emergency care when traveling outside the U.S
- Private-duty nursing
- Routine foot care
- Weight loss programs

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# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture

Infertility treatment (\$1,000 limit / year)

Routine eye care (Adult)

Bariatric surgery

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="Health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a deviat of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

| Kaiser Permanente Member Services  | 1-8 | 60-788-0710 (TTY: 711) or www.kp.org/memberservices  |
|--|-----|--|
| Department of Labor's Employee Benefits Security Administration                              |     | 666-444-EBSA (3272) or www.dol.gov/ebsa/healthreform |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-8 | 77-267-2323 x61565 or <u>www.cciio.cms.gov</u>       |
| California Department of Insurance   | 1-8 | 300-927-HELP (4357) or <u>www.insurance.ca.gov</u>   |

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available brough the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame 1 1-20-788-0710 (TTY: 711)

Traditional Chinese (中文): 如果需要中文的帮助、請據打定個號碼 1-800-757-7585 (TTY: 711)

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwajigo hoine' 1-800-788-0710 (TTY: 711)

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, of 1-800-278-3296 (TTY: 711) uff

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-788-0710 (TTY: 711).

Samoan (Gagana Samoa): Mo se fesoasoan De Gagana Samoa, vala'au mai i le numera telefoni 1-800-278-3296 (TTY: 711)

Carolinian (Kapasal Falawasch): nger au kest at alillis reel kapasal Falawasch au fafaingi tilifon ye 1-800-278-3296 (TTY: 711)

Chamorro (Chamoru): Para un ma ayut gi finu Chamoru, å'gang 1-800-278-3296 (TTY: 711)

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

The PPO Plan is underwritten by Kaiser Permanente Insurance Company (KPIC), a subsidiary of Kaiser Foundation Health Plan, Inc. (KFHP)

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### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$350 |
|---|-------|
| ■ Specialist copayment                        | \$50  |
| ■ Hospital (facility) coinsurance             | 20%   |
| Other (blood work) copayment                  | \$25  |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| <b>Total Example Cost</b>       | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: |          |
| Cost Sharing                    |          |
| <u>Deductibles</u>              | \$350    |
| Copayments                      | \$200    |
| Coinsurance                     | \$1,500  |
| What isn't covered              |          |
| Limits or exclusions            | \$50     |
| The total Peg would pay is      | \$2,200  |

# Managing Joe's Type 2 Diabetes (a

year of routine in-network care of a well-controlled condition)

| The  | nlan's  | overall | dedu | ctible |
|------|---------|---------|------|--------|
| 1110 | piuli 3 | Ovciuii | ucuu | CUDIC  |

- Specialist copayment
- Hospital (facility) coinsurance
- Other (blood work) copayment

### This EXAMPLE event includes services like

Primary care physician office voits (including

disease education)
Diagnostic tests (blood

Prescription drugs

Durable medical equipment (glucose meter)

| In this example, Joe would pay: |         |
|---------------------------------|---------|
| Cost Sharing                    |         |
| Quede oles                      | \$0     |
| <u>Copayments</u>               | \$1,200 |
| Coinsurance                     | \$100   |
| What isn't covered              |         |
| Limits or exclusions            |         |
| The total Joe would pay is      | \$1,300 |
|                                 |         |

# Mia's Simple Fracture

() -network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$350 |
|---|-------|
| ■ Specialist copayment                        | \$50  |
| ■ Hospital (facility) coinsurance             | 20%   |
| ■ Other ( <i>x-ray</i> ) <u>copayment</u>     | \$65  |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$5,600

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost              | \$2,800 |  |  |
|---------------------------------|---------|--|--|
| In this example, Mia would pay: |         |  |  |
| Cost Sharing                    |         |  |  |
| <u>Deductibles</u>              | \$350   |  |  |
| Copayments                      | \$300   |  |  |
| Coinsurance                     | \$300   |  |  |
| What isn't covered              |         |  |  |
| Limits or exclusions            | \$0     |  |  |
| The total Mia would pay is      | \$950   |  |  |

The plan would be responsible for the other costs of these EXAMPLE covered services.

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### **Nondiscrimination Notice**

Kaiser Permanente Insurance Company (KPIC) does not discriminate based on race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

Language assistance services are available from our Member Services Contact Center 24 hours a day, seven days a week (except closed holidays). We can provide no cost aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters and written information in other formats; large print, audio, and accessible electronic formats. We also provide no cost language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages. To request these services, please call 1-800-788-0710 (TTY users call 711).

If you believe that KPIC failed to provide these services or there is a concern of discrimination based on race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability you can file a complaint by phone or mail with the KPIC Civil Rights Coordinator. If you need help filing a grievance, the KPIC Civil Rights Coordinator is able to help you.

KPIC Civil Rights Coord navi P.O. Box 1803 Pleasanton, CA 5 1507 Phone: 1-803-785-9710

You may also contact the California Department of Insurance regarding your complaint.

By Phone:

Cally raid Department of Insurance

1-800-927-HELP

(1-800-927-4357)

TDD: 1-800-482-4 TDD (1-800-482-4833)

By Mail:

California Department of Insurance Consumer Communications Bureau 300 S. Spring Street Los Angeles, CA 90013

Electronically: www.insurance.ca.gov

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights if there is a concern of discrimination based on race, color, national origin, age, disability, or sex. You can file the complaint electronically through the Office for Civil Rights Complaint Portal, available at:

https://ocrportal.hhs.gov/ocr/portal/lobby.jsf,

or by mail or phone at:

U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building

Washington, DC 20201

Phone:1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at:

http://www.hhs.gov/ocr/office/file/indx.....l

KPIC-ND-2022-010-CA (11/2022)

#### KAISER PERMANENTE®

#### Kaiser Permanente Insurance Company Notice of Language Assistance

No Cost Language Services. You can get an interpreter. You can get documents read to you and some sent to you in your language. For Ich call us at the number listed on your ID card or 1-800-788-0710 For more help call the CA Dept. of Insurance at 1-800-927-4357. TTY users call 711. English

Servicios en otros idiomas sin ningún costo. Puede conseguir un intérprete. Puede conseguir que le lean los documentos y que algudos de le envíen en su idioma. Para obtener ayuda, llámenos al número que aparece en su tarjeta de identificación o al 1-800-788-0710. Para obtener más ayuda, llame al Dioa amento de Seguro de CA al 1-800-927-4357. Los usuarios de la línea TTY deben llamar al 711. Spanish

**免費語言服務。**您可使用口譯員。您可請人將文件唸給您聽,並且您可請我們將您的語言版本文件寄給您。如果為助,請致電列於您會員卡上的電話號碼或致電 1-800-788-0710與我們聯絡。如需進一步協助,請致電1-800-927-4357與加州保險局聯絡。聽障及語障電光專及使用者請致電711。Chinese

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**No Cost Language Services.** You can get an interpreter and get documents read to you in your language For Up, call us at the number listed on your ID card or 1-800-788-0710. For more help call the CA Dept. of Insurance at 1-800-927-4357. TTY users call 711. English

Doo bááhílínigóó há ata' hane. Ata' halne'í há shónáot'eeh dóó naaltsoos táá hazaad bee bik'i scháigo hach'į' yídóoltah biniiyé hach'į' ánál'įįh łeh. Shíká i'doolwoł nínízingo nihich'į' hodíílnih kojį' 1-800-788-0710 éí bee nééhózin biniiyé neiyítánígíí bikáá'. Áká e'élye d ja ízingo CA Dept. of Insurance bich'į' hojilnih kwe'é 1-800-927-4357. TTY chojooł'į́įgo éí íáá bił azhdilchi'. Navajo

**Dịch Vụ Ngôn Ngữ Miễn Phí.** Quý vị có thể được cấp thông dịch viên và được người đột tạ liệu cho quý vị bằng ngôn ngữ của quý vị. Để được giúp đỡ, xin gọi cho chúng tôi theo số điện thoại ghi trên thẻ ID của quý vị hoặc số 1-800-788-0710. Để được giúp đỡ hên, xin gọi Bộ Bảo Hiểm CA theo số 1-800-927-4357. Người sử dụng TTY gọi số 711. Vietnamese

무료 언어 서비스. 한국어 통역 서비스 및 한국어로 서류를 낭독해 드리는 비스를 제공하고 있습니다. 도움이 필요하신 분은 귀하의 ID 카드에 나와 있는 전화번호 또는 1-800-788-0710번으로 문의하십시오. 보다 자세한 사항은 캠프로 보험국, 전화번호 1-800-927-4357번으로 문의하십시오. TTY 사용자 번호 711. Korean

Mga Libreng Serbisyo kaugnay sa Wika. Maaari kayong kumuha ng gasalin-wika at hingin na basahin sa inyo ang mga dokumento sa sarili ninyong wika. Para humingi ng tulong, tawagan kami sa numerong nakasulat sa inyong ID card o sa 1-800-788-0710. Para sa karagdagang tulong tawagan ang CA Dept. of Insurance sa 1-800-927-4357. Dapat tumawag ang mga gumagamit ng TTY sa 711. Tagalog

Անվճար լեզվական ծառայություններ. Դուք կարող էջ օչուկե բանավոր թարգմանչի ծառայություններից և խնդրել, որ փաստաթղթերը Ձեր լեզվով կարդան Ձեզ համար։ Օգնության համար զանգահարեք մեզ՝ Ձէր Մ. ք. ստի վրա նշված կամ 1-800-788-0710 հեռախոսահամարով։ Լրացուցիչ օգնության համար զանգահարեք Կայիֆոռնիայի ապահովագրության դեպարտամեն. `` 1 800-927-4357 հեռախոսահամարով։ TTY-ից օգտվողները պետք է զանգահարեն 711։ Armenian

**Бесплатные переводческие услуги.** Вы мож т всекользоваться услугами устного переводчика. Вам могут зачитать документы, а некоторые могут выть отправлены вам на вашем языке. Если вам нужна помощь позвоните нам по номеру, указанному на вашей идентификационной карточке или 1-800-788-0710. За дополнительной помощью обращайтесь в Департамент стратовамия штата Калифорния (CA Dept. of Insurance) по телефону 1-800-927-4357. Пользователи ТТҮ, звоните по номеру 711. Russian

**言語サービス (無料)。** 通訳に日本語で書類を読んでもらうことができます。通訳サービスが必要な際は、IDカードに記載の番号、または1-800-788-0710にお電話ください。さらにヘルプが必要な場合は、カリフォルニア州保険庁(1-800-927-4357)にお電話ください。TTYユーザーの方は、711までお電話にてご連絡ください。Japanese

خدمات تسهیلات زباتی رایگان. شما میتوانید مترجم شفاهی بگیرید. میتوانید درخواست کنید که اسناد برایتان خوانده و بعضی از آنها به زبان خودتان به شما ارسال شود. برای دریافت راهنمایی، با ما به شماره مندرج در زیر یا شماره روی کارت شناساییتان یا 710-888-800-1 تماس بگیرید. برای کسب راهنمایی بیشتر، با اداره بیمه کالیفرنیا به شماره روی کارت شناساییتان یا 710-788-800-1 تماس بگیرید. برای کسب راهنمایی بیشتر، با اداره بیمه کالیفرنیا به شماره روی کارت شناساییتان یا 710-808-1 تماس بگیرید.

ਬਿਨਾ ਲਾਗਤ ਦੀ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ। ਤੁਸੀਂ ਇੱਕ ਦੁਭਾਸ਼ੀਆ ਲੈ ਸਕਦੇ ਹੋ ਅਤੇ ਦਸਤਾਵੇਜ਼ਾਂ ਨੂੰ ਕਿਸੇ ਤੋਂ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਪੜਾ ਸਕਦੇ ਹੋ। ਮਦਦ ਲਈ, ਸਾਨੂੰ ਤੁਹਾਡੇ ਆਈਡੀ ਕਾਰਡ 'ਤੇ ਸੂਚੀਬੱਧ ਨੰਬਰ 'ਤੇ ਜਾਂ 1-800-788-0710 'ਤੇ ਕਾਲ ਕਰੋ। ਹੋਰ ਮਦਦ ਲਈ CA ਬੀਮਾ ਵਿਭਾਗ ਨੂੰ 1-800-927-4357 'ਤੇ ਕਾਲ ਕਰੋ। TTY ਵਰਤੋਂਕਾਰ 711 'ਤੇ ਕਾਲ ਕਰਨ। Punjabi

សេវាភាសាឥតគិតថ្លៃ។ អ្នកអាចទទួលបានអ្នកបកប្រប និងឲ្យគេអានឯកសារដូនអ្នក ជាភាសាប្តែរ។ សំរាប់ជំនួយ សូមទូរស័ព្ទមកគុរយ៍ កាមគលមលេខដែលមានគៅគ លើប័ណ្ណ ID របស់អ្នក ឬ 1-800-788-0710។ សំរាប់ជំនួយថែមគទៀត ទូរស័ព្ទគៅរកសួងធានារ៉ាប់រង រែបកាលីហ្វ័រនឺញ៉ា តាមគលម 1.50-92-4357។ អ្នកគរបើ TTY គៅគលខ 711។ Khmer

خدمات اللغة بدون تكلفة. يمكنك الحصول على مترجم شفو يرخناة قراءة المستندات لك بلغتك. للحصول على المساعدة، اتصل بنا على الرقم المدرج في بطاقة الهوية الخاصة بك أو برقم 0710-888-800-1. لمزيد من المساعدة، اتصل بقسم التأمين بولاية كاليفورنيا على الرقم 4357-927-00 . مستخدم TTY يمكنهم الاتصال برقم 1711. Arabic

Cov Kev Pab Cuam Txhais Lus Dawb. Koj tuaj yeem tau txais ib tus neeg txhais lus thiab txais tau cov ntaub nt w ua nv em tag ntawd xa tuaj rau koj muab sau ua koj hom lus xa tuaj Yog xav tau kev pab, hu rau peb ntawm tus xov tooj teev muaj nyob rau ntawm koj daim yuaj ID los 100,788-0710. Yog xav tau kev pab ntxiv hu rau CA Chaw Ua Hauj Lwm Tswj Kev Tuav Pov Hwm ntawm 1 800-927-4357. Cov neeg siv TTY hu rau 711. Hmong

निःशुल्क भाषा सेवाएं। आप एक दुभाषिया को ले सकते हैं और दस्तावेज़ों को अपनी भाषा में पढ़वा सकते हैं। महायता के लिए, हमें अपने आईडी कार्ड पर दर्ज नंबर या 1-800-788-0710 पर कॉल करें। अधिक सहायता के लिए सीए बीमा विभाग को 1-800-927-4357 पर क्रॉल करें। शिटीवार्ड उपयोगकर्ता 711 पर कॉल करें। Hindi

บริการด้านภาษาโดยไม่มีค่าใช้จ่าย คุณสามารถรับล่ามและรับการอ่านเอกสารให้คุณพึ่งในภาษาของคุณ ัหากต้องการความช่วยเหลือ โปรดโทรหาเราตามหมายเลขที่ระบุในบัตรประจำตัวประชาชน หรือ 1-800-788-0710 หากต้องการความช่วยเหลือเพิ่มเติม โปรดติดต่อฝ่ายประกันภัยของ CA ที่หมายเลข 1-800-927-4357 ผู้ใช้ TTY โทร 711 ภาษาอังกฤษ Thai