




福利和承保範圍摘要 (SBC) 文件將幫助您選擇健康計劃。SBC 向您展示您和計劃將如何共同承擔涵蓋的健康照護服務費用。

注意：有關此計劃費用（稱為保費）的資訊將另外提供。這僅是一份摘要。如欲了解有關承保範圍的更多資訊，或要獲得承保範圍的完整條款副本，請造訪 [www.kp.org/plandocuments](http://www.kp.org/plandocuments) 或致電 1-800-788-0710 (TTY: 711)。如欲了解常見詞彙的一般定義，例如允許額、差額收費、共同保險、共付額、自付額、供應商、或其他劃線詞彙，請參見詞彙表。您可以在 <https://www.cms.gov/CCIIO/Resources/Forms-Reports-and-Other-Resources/Downloads/Chinese-Uniform-Glossary-05-2020-508.pdf> 查看詞彙表，或致電 1-800-788-0710 (TTY 用戶請撥 711) 以索取副本。

| 重要問題                     | 答案   | 為什麼這很重要：  |
|--------------------------|--|---|
| 整體自付額為多少？                | 參與供應商層級：個人 \$6,300 / 家庭 \$12,600。非參與供應商層級：個人 \$12,600 / 家庭 \$25,200  | 一般而言，在此計劃開始支付前，您需要向供應商支付自付額以下的所有費用。如果您還有其他家庭成員投保此計劃，在所有家庭成員支付的自付額費用總金額達到家庭整體自付額之前，每位家庭成員必須達到其自己的自付額。  |
| 在您達到您的自付額前，這些服務是否在承保範圍內？ | 是。預防性護理以及從第 2 頁開始之表格所示的服務。   | 即便您還沒達到自付額，此計劃亦涵蓋一些項目和服務。但可能需支付共付額或共同保險。例如：在沒有分攤成本且您達到您的自付額前，此計劃亦涵蓋特定預防性服務。請至 <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> 查看涵蓋的預防性服務清單。 |
| 特定服務是否還有其他自付額？           | 是。處方藥：個人 \$500 / 家庭 \$1,000。沒有其他特定自付額。   | 在此計劃開始支付此類服務前，您必須支付所有此類服務費用的特定自付額。  |
| 此計劃的最大自付額是多少？            | 參與供應商層級：個人 \$9,100 / 家庭 \$18,200。非參與供應商層級：個人 \$18,200 / 家庭 \$36,400  | 最大自付額為您可能在一年間為涵蓋服務支付的最大金額。如果您還有其他家庭成員投保此計劃，在達到家庭整體最大自付額之前，其他家庭成員必須達到其自己的最大自付額。  |
| 最大自付額不包含什麼？              | 保費、未取得預先證明的罰款、差額收費的費用以及此計劃不涵蓋的健康照護服務，詳如第 2 頁開始之表格所示。   | 即便您已支付此類費用，相關費用亦不計入最大自付額。   |
| 如果使用網絡供應商，您支付的金額是否會更少？   | 是。請參見 <a href="http://www.kp.org/kpic/ppo">www.kp.org/kpic/ppo</a> 或致電 1-800-788-0710 (TTY: 711) 以索取網絡供應商清單。 | 此計劃使用供應商網絡。如果您使用計劃網絡中的供應商，您將需要支付較少費用。如果您使用網絡外的供應商，您將需要支付較多費用。您亦可能收到來自供應商的帳單，其中為供應商收費及您的計劃支付的費用差額（差額收費）。請注意，您的網絡供應商可能使用網絡外供應商以提供一些服務（例如：實驗室工序）。請在獲取服務前與您的供應商確認。  |
| 您是否需要轉診至專科醫生？            | 否。   | 您可以在沒有轉介的前提下至您選擇的專科醫生處就診。   |

 此表格顯示的所有共付額和共同保險費用僅適用於您已達到您的自付額的情況（如果自付額適用的話）。

| 常見醫療事件   | 您可能需要的服務              | 您需要支付的費用   |                          | 限制、例外和其他重要資訊   |
|--|-----------------------|--|--------------------------|--|
|  |                       | 參與供應商層級<br>(您將需要支付較少費用)                          | 非參與供應商層級<br>(您將需要支付較多費用) |  |
| 如果您造訪健康<br>照護供應商的辦<br>公室或診所  | 初級保健就診以<br>治療受傷或疾病    | 每次就診 \$60  | 100% 共同保險                | 參與供應商：前三次就診可免付自付額，非預防性初級保健、專科照護、緊急照護合併計算。非參與供應商：以最大自付額為上限。   |
|  | 至專科醫生處就診              | 每次就診 \$95  | 100% 共同保險                | 參與供應商：前三次就診可免付自付額，非預防性初級保健、專科照護、緊急照護合併計算。非參與供應商：以最大自付額為上限。   |
|  | 預防性照護/篩查/<br>疫苗接種     | 不收費，自付額不適用                                       | 40% 共同保險，自付額不適用          | 您可能需要為非預防性服務付費。請向您的供應商洽詢您所需的服務是否屬於預防性服務。然後查看您的計劃將會支付哪些費用。    |
| 如果您進行檢測  | 診斷檢定 (X 光、<br>血液檢測)   | X 光：40% 共同保險；<br>化驗：每次檢定 \$40，<br>自付額不適用。        | 100% 共同保險                | 非參與供應商：以最大自付額為上限   |
|  | 造影 (CT/PET<br>掃描、MRI) | 40% 共同保險   | 100% 共同保險                | 非參與供應商：以最大自付額為上限，需要預先證明。若未取得預先證明，可能最多會罰款 \$500。              |
| 如果您需要藥物治<br>療疾病或情況<br>如欲了解更多有關<br>處方類藥物的承保<br>範圍，請造訪<br><a href="http://www.kp.org/kpic/ppo">www.kp.org/kpic/ppo</a> | 學名藥                   | MedImpact：達到藥物自付額後，每份處方 \$17 (零售)，每份處方 \$34 (郵購) | 不承保                      | 零售最多 30 天藥量或郵購 (Walgreens 的寄送到府) 最多 100 天藥量。需遵守處方集準則。避孕藥不收費。 |
|  | 優先原廠藥                 | MedImpact：達到藥物自付額後，每份處方 40% 共同保險，最多 \$500        | 不承保                      | 零售最多 30 天藥量或郵購 (Walgreens 的寄送到府) 最多 100 天藥量。需遵守處方集準則。避孕藥不收費。 |
|  | 非優先原廠藥                | MedImpact：達到藥物自付額後，每份處方 40% 共同保險，最多 \$500        | 不承保                      | 零售最多 30 天藥量或郵購 (Walgreens 的寄送到府) 最多 100 天藥量。需遵守處方集準則。避孕藥不收費。 |
|  | 專科藥物                  | MedImpact：達到藥物自付額後，每份處方 40% 共同保險，最多 \$500        | 不承保                      | 零售最多 30 天藥量。需遵守處方集準則。  |

| 常見醫療事件                | 您可能需要的服務             | 您需要支付的費用                             |                          | 限制、例外和其他重要資訊   |
|-----------------------|----------------------|--------------------------------------|--------------------------|--|
|                       |                      | 參與供應商層級<br>(您將需要支付較少費用)              | 非參與供應商層級<br>(您將需要支付較多費用) |  |
| 如果您進行門診手術             | 設施費 (例如：<br>非住院手術中心) | 40% 共同保險                             | 100% 共同保險                | 需要預先證明。若未取得預先證明，可能最多會罰款 \$500。 <u>非參與供應商</u> ：以最大自付額為上限                              |
|                       | 醫師/外科醫生費用            | 40% 共同保險                             | 100% 共同保險                | 需要預先證明。若未取得預先證明，可能最多會罰款 \$500。 <u>非參與供應商</u> ：以最大自付額為上限                              |
| 如果您需要立即就醫             | 急診室照護                | 40% 共同保險                             | 40% 共同保險                 | 若以住院患者的身分入院，則免共同保險。  |
|                       | 緊急醫療交通               | 40% 共同保險                             | 40% 共同保險                 | 無。   |
|                       | 緊急照護                 | 每次就診 \$60                            | 100% 共同保險                | <u>參與供應商</u> ：前三次就診可免付自付額，非預防性初級保健、專科照護、緊急照護合併計算。 <u>非參與供應商</u> ：以最大自付額為上限。          |
| 如果您需要住院               | 設施費 (例如：<br>醫院病房)    | 40% 共同保險                             | 100% 共同保險                | 需要預先證明 (急診或全乳房切除手術／淋巴結外科手術後的住院天數除外)。若未取得預先證明，可能最多會罰款 \$500。 <u>非參與供應商</u> ：以最大自付額為上限 |
|                       | 醫師/外科醫生費用            | 40% 共同保險                             | 100% 共同保險                | 需要預先證明 (急診或全乳房切除手術／淋巴結外科手術後的住院天數除外)。若未取得預先證明，可能最多會罰款 \$500。 <u>非參與供應商</u> ：以最大自付額為上限 |
| 如果您需要心理健康、行為健康或藥物濫用服務 | 門診服務                 | 每次個人就診 \$60，自付額不適用。其他門診服務不收費，自付額不適用。 | 100% 共同保險                | <u>參與供應商</u> ：每次團體就診 \$30，自付額不適用。 <u>非參與供應商</u> ：以最大自付額為上限。                          |
|                       | 住院服務                 | 40% 共同保險                             | 100% 共同保險                | 需要預先證明 (不適用於緊急住院和急診服務)。若未取得預先證明，可能最多會罰款 \$500。 <u>非參與供應商</u> ：以最大自付額為上限。             |

| 常見醫療事件              | 您可能需要的服務      | 您需要支付的費用  |                                   | 限制、例外和其他重要資訊  |
|---------------------|---------------|---|-----------------------------------|---|
|                     |               | 參與供應商層級<br>(您將需要支付較少費用)                         | 非參與供應商層級<br>(您將需要支付較多費用)          |   |
| 如果您懷孕               | 辦公室就診         | 不收費， <u>自付額</u> 不適用。                            | 40% <u>共同保險</u> ， <u>自付額</u> 不適用。 | 根據服務類型， <u>共付額</u> 、 <u>共同保險</u> 或 <u>自付額</u> 可能適用。妊娠照護可能包括 SBC 其他地方所述的檢測和服務（即超音波）。                                   |
|                     | 分娩專業服務        | 40% <u>共同保險</u>                                 | 100% <u>共同保險</u>                  | <u>非參與供應商</u> ：以最大自付額為上限  |
|                     | 分娩設施服務        | 40% <u>共同保險</u>                                 | 100% <u>共同保險</u>                  | 需要預先證明（若自然生產／剖腹生產後的妊娠住院超過 48/96 小時）。若未取得預先證明，可能最多會罰款 \$500。<br><u>非參與供應商</u> ：以最大自付額為上限                               |
| 如果您需要康復協助或有其他特殊健康需求 | <u>居家照護</u>   | 40% <u>共同保險</u>                                 | 100% <u>共同保險</u>                  | 每年合計最多 100 次探訪。（限制不適用於物理治療、職業治療及言語治療就診，也不適用於精神健康及藥物濫用障礙治療）。需要預先證明。若未取得預先證明，可能最多會罰款 \$500。<br><u>非參與供應商</u> ：以最大自付額為上限 |
|                     | <u>復健服務</u>   | 門診：每次就診 \$60， <u>自付額</u> 不適用。住院：40% <u>共同保險</u> | 100% <u>共同保險</u>                  | 需要預先證明。若未取得預先證明，可能最多會罰款 \$500。<br><u>非參與供應商</u> ：以最大自付額為上限  |
|                     | <u>適應服務</u>   | 門診：每次就診 \$60， <u>自付額</u> 不適用。40% <u>共同保險</u>    | 100% <u>共同保險</u>                  | 需要預先證明。若未取得預先證明，可能最多會罰款 \$500。<br><u>非參與供應商</u> ：以最大自付額為上限  |
|                     | <u>專業護理</u>   | 40% <u>共同保險</u>                                 | 100% <u>共同保險</u>                  | 每個福利期最多 100 天。需要預先證明。（日數上限不適用於醫療上必要的精神健康及藥物濫用障礙治療）。若未取得預先證明，可能最多會罰款 \$500。<br><u>非參與供應商</u> ：以最大自付額為上限                |
|                     | <u>耐用醫療器材</u> | 40% <u>共同保險</u>                                 | 100% <u>共同保險</u>                  | 某些器材每年最多限 \$2,000。需要預先證明。若未取得預先證明，可能最多會罰款 \$500。<br><u>非參與供應商</u> ：以最大自付額為上限  |
|                     | <u>臨終關懷服務</u> | 不收費， <u>自付額</u> 不適用                             | 100% <u>共同保險</u>                  | <u>非參與供應商</u> ：以最大自付額為上限  |

| 常見醫療事件          | 您可能需要的服務 | 您需要支付的費用                |                          | 限制、例外和其他重要資訊                                  |
|-----------------|----------|-------------------------|--------------------------|---|
|                 |          | 參與供應商層級<br>(您將需要支付較少費用) | 非參與供應商層級<br>(您將需要支付較多費用) |   |
| 如果您的子女需要牙科或眼科照護 | 兒童眼科檢查   | 不收費，自付額不適用              | 不收費                      | 每年限 1 次檢查                                     |
|                 | 兒童眼鏡     | 不收費，自付額不適用              | 100% 共同保險                | 每年限 1 副眼鏡，鏡框和鏡片樣式有限。 <u>非參與供應商</u> ：以最大自付額為上限 |
|                 | 兒童牙科檢查   | 不收費，自付額不適用              | 不收費，自付額不適用               | 每年限 2 次檢查                                     |

#### 不包含的服務和其他承保服務：

| 您的計劃一般不涵蓋的服務（查看您的保單或計劃文件以了解更多資訊以及任何其他不包含的服務列單。）  |   |  |
|--|---|--|
| <ul style="list-style-type: none"> <li>• 脊柱神經照護</li> <li>• 美容手術</li> <li>• 牙科照護（成人）</li> </ul> | <ul style="list-style-type: none"> <li>• 助聽器</li> <li>• 長期照護</li> <li>• 在美國境外旅行時的非急診照護</li> </ul> | <ul style="list-style-type: none"> <li>• 私人護理</li> <li>• 例行足部保健</li> <li>• 減重計劃</li> </ul> |
| 其他包含的服務（此類服務可能存有限制。這不是完整的列單。請查看您的計劃文件。）  |   |  |
| <ul style="list-style-type: none"> <li>• 針灸</li> <li>• 減肥手術</li> </ul>                         | <ul style="list-style-type: none"> <li>• 不孕症治療（每年限 \$1,000）</li> </ul>                            | <ul style="list-style-type: none"> <li>• 例行眼科照護（成人）</li> </ul>                             |

**您的續保權利：**如果您想在保險結束後繼續獲得承保，有一些機構可以提供協助。此類機構的聯繫資訊如下表所示。其他承保選項亦可能適用於您，其中包括透過健康保險商城購買個人保險。如欲瞭解更多有關商城的資訊，請造訪 [www.HealthCare.gov](http://www.HealthCare.gov) 或致電 1-800-318-2596。

**您的申訴和上訴權利：**如果您對您的計劃拒絕您的索償提出投訴，一些機構可以為您提供協助。此類投訴被稱為申訴或上訴。如欲了解有關您權利的更多資訊，請查看您就該醫療索償可取得的福利說明。您的計劃文件亦將提供有關如何出於任何理由就您計劃提交索償、上訴或申訴的完整資訊。如欲了解有關您的權利、此通知或幫助的更多資訊，請聯繫下表所列的機構。

#### 如欲了解您的續保權利以及申訴和上訴權利，聯絡資訊如下：

|                         |  |
|-------------------------|--|
| Kaiser Permanente 會員服務部 | 1-800-788-0710 (TTY: 711) 或 <a href="http://www.kp.org/memberservices">www.kp.org/memberservices</a>     |
| 勞工部員工福利安全管理局            | 1-866-444-EBSA (3272) 或 <a href="http://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> |
| 美國健康與民眾服務部消費者資訊與保險監管中心  | 1-877-267-2323 分機 61565 或 <a href="http://www.cciio.cms.gov">www.cciio.cms.gov</a>                       |
| 加州保險局                   | 1-800-927-HELP (4357) 或 <a href="http://www.insurance.ca.gov">www.insurance.ca.gov</a>                   |

#### 此計劃是否提供最低程度承保？是

最低程度承保一般包括可透過商城或其他獨立市場保單取得的計劃、健康保險、Medicare、Medicaid、CHIP、TRICARE、和其他特定保險。如果您符合特定類別最低程度承保的資格，您可能不符合保費稅額抵免優惠資格。

## 此計劃是否符合最低值標準？是

如果您的計劃不符合最低值標準，您可能符合保費稅額抵免優惠資格，可透過商城幫助您支付計劃費用。

### 語言服務：

[Spanish (Español): Para obtener asistencia en Español, llame al 1-800-788-0710 (TTY: 711)

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-788-0710 (TTY: 711).

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-788-0710 (TTY: 711)

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-788-0710 (TTY: 711)

如欲查看此計劃涵蓋範例醫療情況費用的示例，請查看下一節。

PPO 計劃是由 Kaiser Foundation Health Plan, Inc. (KFHP) 的子公司 Kaiser Permanente Insurance Company (KPIC) 核保。

關於此類承保示例：



**這不是費用預估。**顯示的治療僅為此計劃涵蓋醫療照護的示例。您的確切費用取決於您獲取的確切照護、您的供應商收取的費用和其他很多因素，可能有所不同。專注於計劃下成本分攤金額（自付額、共付額和共同保險）和不包含的服務。利用此資訊來比較您在不同健康計劃中可能需要支付的費用部分。請注意，此類承保範圍示例僅基於自我承保範圍。

**Peg 懷孕了**  
(9 個月的網絡內產前檢查和醫院分娩)

- 計劃的整體自付額 \$6,300
- 專科醫生共付額 \$95
- 醫院（設施）共同保險 40%
- 其他（血液檢測）共付額 \$40

此事件示例包含下列服務：  
 專科醫生辦公室就診（產前照護）  
 分娩專業服務  
 分娩設施服務  
 診斷檢定（超音波和血液檢測）  
 專科醫生看診（麻醉）

|                     |                 |
|---------------------|-----------------|
| <b>總示例費用</b>        | <b>\$12,700</b> |
| 在此示例，Peg 將支付：       |                 |
| <i>成本分攤</i>         |                 |
| 自付額                 | \$6,300         |
| 共付額                 | \$100           |
| 共同保險                | \$900           |
| <i>不承保的項目</i>       |                 |
| 限制或例外               | \$50            |
| <b>Peg 將支付的總金額為</b> | <b>\$7,350</b>  |

**管理 Joe 的 2 型糖尿病**  
(一年的病情可控例行網絡內護理)

- 計劃的整體自付額 \$6,300
- 專科醫生共付額 \$95
- 醫院（設施）共同保險 40%
- 其他（血液檢測）共付額 \$40

此事件示例包含下列服務：  
 初級保健醫師辦公室就診（包括疾病教育）  
 診斷檢定（血液檢測）  
 處方藥  
 耐用醫療器材（血糖測量儀）

|                     |                |
|---------------------|----------------|
| <b>總示例費用</b>        | <b>\$5,600</b> |
| 在此示例，Joe 將支付：       |                |
| <i>成本分攤</i>         |                |
| 自付額                 | \$500          |
| 共付額                 | \$700          |
| 共同保險                | \$1,400        |
| <i>不承保的項目</i>       |                |
| 限制或例外               | \$0            |
| <b>Joe 將支付的總金額為</b> | <b>\$2,600</b> |

**Mia 的簡單骨折**  
(網絡內急診室就診和後續護理)

- 計劃的整體自付額 \$6,300
- 專科醫生共付額 \$95
- 醫院（設施）共同保險 40%
- 其他（X 光）共同保險 40%

此事件示例包含下列服務：  
 急診室照護（包括醫療用品）  
 診斷檢定（X 光）  
 耐用醫療器材（拐杖）  
 復健服務（物理治療）

|                     |                |
|---------------------|----------------|
| <b>總示例費用</b>        | <b>\$2,800</b> |
| 在此示例，Mia 將支付：       |                |
| <i>成本分攤</i>         |                |
| 自付額                 | \$2,500        |
| 共付額                 | \$200          |
| 共同保險                | \$0            |
| <i>不承保的項目</i>       |                |
| 限制或例外               | \$0            |
| <b>Mia 將支付的總金額為</b> | <b>\$2,700</b> |

計劃將負責支付此類示例中所涵蓋服務所產生的其他費用。



**KAISER PERMANENTE.**

Kaiser Permanente Insurance Company

### **Non-English Summary of Benefits and Coverage Notice**

The English version of the Summary of Benefits and Coverage (SBC) is the official version. The foreign language version is for informational purposes only. You can request an English version of this SBC from your employer or by calling 1-800-788-0710 or 1-800-777-1370 (TTY).

### **Aviso sobre el Resumen de Beneficios y Cobertura en un idioma distinto al inglés**

La versión oficial del *Resumen de Beneficios y Cobertura* (SBC) es la que está en inglés. La versión en otro idioma es solamente para fines informativos. Puede solicitar a su empleador la versión en inglés de este SBC o llamar al 1-800-788-0710 o al 1-800-777-1370 (línea TTY).

### **非英文版福利和承保範圍摘要公告**

英文版福利和承保範圍摘要(SBC)為正式版本。外文版本僅供參考使用。您可向僱主索取一份英文版SBC, 或致電1-800-788-0710或1-800-777-1370 (TTY)索取。



## **Nondiscrimination Notice**

Kaiser Permanente Insurance Company (KPIC) does not discriminate based on race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

Language assistance services are available from our Member Services Contact Center 24 hours a day, seven days a week (except closed holidays). We can provide no cost aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters and written information in other formats; large print, audio, and accessible electronic formats. We also provide no cost language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages. To request these services, please call **1-800-788-0710** (TTY users call **711**).

If you believe that KPIC failed to provide these services or there is a concern of discrimination based on race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability you can file a complaint by phone or mail with the KPIC Civil Rights Coordinator. If you need help filing a grievance, the KPIC Civil Rights Coordinator is able to help you.

**KPIC Civil Rights Coordinator  
P.O. Box 1809  
Pleasanton, CA 94566  
Phone: 1-800-788-0710**

You may also contact the California Department of Insurance regarding your complaint.

**By Phone:  
California Department of Insurance  
1-800-927-HELP  
(1-800-927-4357)  
TDD: 1-800-482-4  
TDD (1-800-482-4833)**

**By Mail:  
California Department of Insurance  
Consumer Communications Bureau  
300 S. Spring Street  
Los Angeles, CA 90013**

**Electronically:  
[www.insurance.ca.gov](http://www.insurance.ca.gov)**

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights if there is a concern of discrimination based on race, color, national origin, age, disability, or sex. You can file the complaint electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>,

or by mail or phone at:

U.S. Department of Health and Human Services,  
200 Independence Avenue SW, Room 509F, HHH Building,  
Washington, DC 20201  
Phone:1-800-368-1019, 1-800-537-7697 (TDD).

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>.



**KAISER PERMANENTE®**  
**Kaiser Permanente Insurance Company**  
**Notice of Language Assistance**

**No Cost Language Services.** You can get an interpreter. You can get documents read to you and some sent to you in your language. For help, call us at the number listed on your ID card or 1-800-788-0710 For more help call the CA Dept. of Insurance at 1-800-927-4357. TTY users call 711. English

**Servicios en otros idiomas sin ningún costo.** Puede conseguir un intérprete. Puede conseguir que le lean los documentos y que algunos se le envíen en su idioma. Para obtener ayuda, llámenos al número que aparece en su tarjeta de identificación o al 1-800-788-0710. Para obtener más ayuda, llame al Departamento de Seguro de CA al 1-800-927-4357. Los usuarios de la línea TTY deben llamar al 711. Spanish

**免費語言服務。** 您可使用口譯員。您可請人將文件唸給您聽，並且您可請我們將您的語言版本文件寄給您。如需協助，請致電列於您會員卡上的電話號碼或致電 1-800-788-0710與我們聯絡。如需進一步協助，請致電1-800-927-4357與加州保險局聯絡。聽障及語障電話專線使用者請致電711。Chinese

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**No Cost Language Services.** You can get an interpreter and get documents read to you in your language. For help, call us at the number listed on your ID card or 1-800-788-0710. For more help call the CA Dept. of Insurance at 1-800-927-4357. TTY users call 711. English

**Doo báá'hilíníjgóó há ata' hane.** Ata' halne'í há shónáot'eeh dóo naaltsoos táá hazaad bee bik'i' aschíjgo hach'i' yídóoltah biniyé hach'i' anál'íjeh leh. Shíká i'doolwoł nínízingo nihich'i' hodílnih koji' 1-800-788-0710 éi bee néehózin biniyé neiyítánígíí bikáá'. Áká e'élyeed jinízingo CA Dept. of Insurance bich'i' hojilnih kwe'é 1-800-927-4357. TTY chojooł'íjgo éi íáá bił azhdilchi'. Navajo

**Dịch Vụ Ngôn Ngữ Miễn Phí.** Quý vị có thể được cấp thông dịch viên và được người đọc tài liệu cho quý vị bằng ngôn ngữ của quý vị. Để được giúp đỡ, xin gọi cho chúng tôi theo số điện thoại ghi trên thẻ ID của quý vị hoặc số 1-800-788-0710. Để được giúp đỡ thêm, xin gọi Bộ Bảo Hiểm CA theo số 1-800-927-4357. Người sử dụng TTY gọi số 711. Vietnamese

**무료 언어 서비스.** 한국어 통역 서비스 및 한국어로 서류를 낭독해 드리는 서비스를 제공하고 있습니다. 도움이 필요하신 분은 귀하의 ID 카드에 나와 있는 전화번호 또는 1-800-788-0710번으로 문의하십시오. 보다 자세한 사항은 캘리포니아 주 보험국, 전화번호 1-800-927-4357번으로 문의하십시오. TTY 사용자 번호 711. Korean

**Mga Libreng Serbisyo kaugnay sa Wika.** Maaari kayong kumuha ng tagasalin-wika at hingin na basahin sa inyo ang mga dokumento sa sarili ninyong wika. Para humingi ng tulong, tawagan kami sa numerong nakasulat sa inyong ID card o sa 1-800-788-0710. Para sa karagdagang tulong tawagan ang CA Dept. of Insurance sa 1-800-927-4357. Dapat tumawag ang mga gumagamit ng TTY sa 711. Tagalog

**Անվճար լեզվական ծառայություններ.** Դուք կարող եք օգտվել բանավոր թարգմանչի ծառայություններից և խնդրել, որ փաստաթղթերը Ձեր լեզվով կարդան Ձեզ համար: Օգնության համար զանգահարեք մեզ՝ Ձեր ID քարտի վրա նշված կամ 1-800-788-0710 հեռախոսահամարով: Լրացուցիչ օգնության համար զանգահարեք Կալիֆոռնիայի ապահովագրության դեպարտամենտ՝ 1-800-927-4357 հեռախոսահամարով: TTY-ից օգտվողները պետք է զանգահարեն 711: Armenian

**Бесплатные переводческие услуги.** Вы можете воспользоваться услугами устного переводчика. Вам могут зачитать документы, а некоторые могут быть отправлены вам на вашем языке. Если вам нужна помощь, позвоните нам по номеру, указанному на вашей идентификационной карточке или 1-800-788-0710. За дополнительной помощью обращайтесь в Департамент страхования штата Калифорния (CA Dept. of Insurance) по телефону 1-800-927-4357. Пользователи TTY, звоните по номеру 711. Russian

**言語サービス（無料）。** 通訳に日本語で書類を読んでもらうことができます。通訳サービスが必要な際は、IDカードに記載の番号、または1-800-788-0710にお電話ください。さらにヘルプが必要な場合は、カリフォルニア州保険庁（1-800-927-4357）にお電話ください。TTYユーザーの方は、711までお電話にてご連絡ください。Japanese

**خدمات تسهيلات زبانی رایگان.** شما می‌توانید مترجم شفاهی بگیرید. می‌توانید درخواست کنید که اسناد برایتان خوانده و بعضی از آنها به زبان خودتان به شما ارسال شود. برای دریافت راهنمایی، با ما به شماره مندرج در زیر یا شماره روی کارت شناسایی‌تان یا 1-800-788-0710 تماس بگیرید. برای کسب راهنمایی بیشتر، با اداره بیمه کالیفرنیا به شماره 1-800-927-4357 تماس بگیرید. کاربران TTY می‌توانند با 711 تماس بگیرند. Farsi

**ਬਿਨਾ ਲਾਗਤ ਦੀ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ।** ਤੁਸੀਂ ਇੱਕ ਦੁਬਾਸ਼ੀਆ ਲੈ ਸਕਦੇ ਹੋ ਅਤੇ ਦਸਤਾਵੇਜ਼ਾਂ ਨੂੰ ਕਿਸੇ ਤੋਂ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਪੜ੍ਹਾ ਸਕਦੇ ਹੋ। ਮਦਦ ਲਈ, ਸਾਨੂੰ ਤੁਹਾਡੇ ਆਈਡੀ ਕਾਰਡ 'ਤੇ ਸੂਚੀਬੱਧ ਨੰਬਰ 'ਤੇ ਜਾਂ

1-800-788-0710 'ਤੇ ਕਾਲ ਕਰੋ। ਹੋਰ ਮਦਦ ਲਈ CA ਬੀਮਾ ਵਿਭਾਗ ਨੂੰ 1-800-927-4357 'ਤੇ ਕਾਲ ਕਰੋ। TTY ਵਰਤੋਂਕਾਰ 711 'ਤੇ ਕਾਲ ਕਰਨ। Punjabi

**សេវាភាសាឥតគិតថ្លៃ។** អ្នកអាចទទួលបានអ្នកបកប្រែ និងឱ្យគេអានឯកសារជូនអ្នក ជាភាសាប្តូរ។ សំរាប់ជំនួយ សូមទូរស័ព្ទមកកម្រើង តាមកលមលេខដែលមានគោកលើប័ណ្ណ ID របស់អ្នក ឬ 1-800-788-0710។ សំរាប់ជំនួយថែមទៀត ទូរស័ព្ទគោរកស្តងធានារ៉ាប់រង វេបកាស៊ីប្តូរនីញ៉ា តាមកលម 1-800-927-4357។ អ្នកកម្រើ TTY តាមកលម 711។ Khmer

**خدمات اللغة بدون تكلفة.** يمكنك الحصول على مترجم شفوي وخدمة قراءة المستندات لك بلغتك. للحصول على المساعدة، اتصل بنا على الرقم المدرج في بطاقة الهوية الخاصة بك أو برقم 1-800-788-0710. لمزيد من المساعدة، اتصل بقسم التأمين بولاية كاليفورنيا على الرقم 1-800-927-4357. مستخدمو TTY يمكنهم الاتصال برقم 711. Arabic

**Cov Kev Pab Cuam Txhais Lus Dawb.** Koj tuaj yeem tau txais ib tus neeg txhais lus thiab txais tau cov ntaub ntawv uas nyeem tag ntawd xa tuaj rau koj muab sau ua koj hom lus xa tuaj Yog xav tau kev pab, hu rau peb ntawm tus xov tooj teev muaj nyob rau ntawm koj daim yuaj ID los yog 1-800-788-0710. Yog xav tau kev pab ntxiv hu rau CA Chaw Ua Hauj Lwm Tswj Kev Tuav Pov Hwm ntawm 1 800-927-4357. Cov neeg siv TTY hu rau 711. Hmong

**निःशुल्क भाषा सेवाएं।** आप एक दुभाषिया को ले सकते हैं और दस्तावेजों को अपनी भाषा में पढ़वा सकते हैं। सहायता के लिए, हमें अपने आईडी कार्ड पर दर्ज नंबर या 1-800-788-0710 पर कॉल करें। अधिक सहायता के लिए सीए बीमा विभाग को 1-800-927-4357 पर कॉल करें। टीटीवाई उपयोगकर्ता 711 पर कॉल करें। Hindi

**บริการด้านภาษาโดยไม่มีค่าใช้จ่าย** คุณสามารถรับล่ามและรับการอ่านเอกสารให้คุณฟังในภาษาของคุณได้ หากต้องการความช่วยเหลือ โปรดโทรหาเราตามหมายเลขที่ระบุในบัตรประจำตัวประชาชน หรือ 1-800-788-0710 หากต้องการความช่วยเหลือเพิ่มเติม โปรดติดต่อฝ่ายประกันภัยของ CA ที่หมายเลข 1-800-927-4357 ผู้ใช้ TTY โทร 711 ภาษาอังกฤษ Thai



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage [www.kp.org/plandocuments](http://www.kp.org/plandocuments) or call 1-800-788-0710 (TTY: 711). For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other [underlined](#) terms, see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary](http://www.healthcare.gov/sbc-glossary) or call 1-800-788-0710 (TTY: 711) to request a copy.

| Important Questions   | Answers  | Why This Matters:  |
|---|--|--|
| What is the overall <a href="#">deductible</a> ?                                | <a href="#">Participating Provider</a> Tier: \$6,300 Individual / \$12,600 Family. <a href="#">Non-Participating Provider</a> Tier: \$12,600 Individual / \$25,200 Family                                | Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .   |
| Are there services covered before you meet your <a href="#">deductible</a> ?    | Yes. <a href="#">Preventive care</a> and services indicated in chart starting on page 2.   | This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .  |
| Are there other <a href="#">deductibles</a> for specific services?              | Yes. \$500 Individual / \$1,000 Family for <a href="#">prescription drugs</a> . There are no other specific <a href="#">deductibles</a> .  | You must pay all of the costs for these services up to the specific <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay for these services.   |
| What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ? | <a href="#">Participating Provider</a> Tier: \$9,100 Individual / \$18,200 Family. <a href="#">Non-Participating Provider</a> Tier: \$18,200 Individual / \$36,400 Family                                | The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.  |
| What is not included in the <a href="#">out-of-pocket limit</a> ?               | <a href="#">Premiums</a> , precertification penalties, <a href="#">balance billing</a> charges, and health care services this <a href="#">plan</a> doesn't cover, indicated in chart starting on page 2. | Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .  |
| Will you pay less if you use a <a href="#">network provider</a> ?               | Yes. See <a href="http://www.kp.org/kpic/ppo">www.kp.org/kpic/ppo</a> or call 1-800-788-0710 (TTY: 711) for a list of <a href="#">network providers</a> .  | This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services. |
| Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?    | No.  | You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .   |



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event   | Services You May Need                                   | What You Will Pay   |   | Limitations, Exceptions, & Other Important Information  |
|--|---|---|---|---|
|  |   | Participating Provider Tier (You will pay the least)  | Non-Participating Provider Tier (You will pay the most)                     |   |
| If you visit a health care <a href="#">provider's office or clinic</a> | Primary care visit to treat an injury or illness        | \$60 / visit  | 100% <a href="#">coinsurance</a>  | <a href="#">Participating Provider</a> : <a href="#">Deductible</a> waived for first three visits combined for non-preventive primary care, specialty care and <a href="#">urgent care</a> . <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a> . |
|  | <a href="#">Specialist</a> visit                        | \$95 / visit  | 100% <a href="#">coinsurance</a>  | <a href="#">Participating Provider</a> : <a href="#">Deductible</a> waived for first three visits combined for non-preventive primary care, specialty care and <a href="#">urgent care</a> . <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a> . |
|  | <a href="#">Preventive care/screening/</a> Immunization | No charge, <a href="#">deductible</a> does not apply  | 40% <a href="#">coinsurance</a> , <a href="#">deductible</a> does not apply | You may have to pay for services that aren't <a href="#">preventive</a> . Ask your <a href="#">provider</a> if the services needed are <a href="#">preventive</a> . Then check what your <a href="#">plan</a> will pay for.   |
| If you have a test   | <a href="#">Diagnostic test</a> (x-ray, blood work)     | X-ray: 40% <a href="#">coinsurance</a><br>Lab tests: \$40 / test, <a href="#">deductible</a> does not apply | 100% <a href="#">coinsurance</a>  | <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a>  |
|  | Imaging (CT/PET scans, MRIs)                            | 40% <a href="#">coinsurance</a>   | 100% <a href="#">coinsurance</a>  | <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a><br>Precertification required. Failure to precertify may result in a penalty of up to \$500.  |

| Common Medical Event  | Services You May Need                            | What You Will Pay   |   | Limitations, Exceptions, & Other Important Information  |
|---|--|---|---|---|
|   |  | Participating Provider Tier (You will pay the least)  | Non-Participating Provider Tier (You will pay the most) |   |
| <b>If you need drugs to treat your illness or condition</b><br>More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.kp.org/kpic/ppo">www.kp.org/kpic/ppo</a> | Generic drugs                                    | MedImpact: \$17 / <a href="#">prescription</a> (retail), \$34/ <a href="#">prescription</a> (mail order), after drug <a href="#">deductible</a> | Not covered   | Up to a 30-day supply retail or 100-day supply mail order (Walgreens' home delivery). Subject to <a href="#">formulary</a> guidelines. No charge for contraceptives.  |
|   | Preferred brand drugs                            | MedImpact: 40% <a href="#">coinsurance</a> up to \$500 / <a href="#">prescription</a> , after drug <a href="#">deductible</a>                   | Not covered   | Up to a 30-day supply retail or 100-day supply mail order (Walgreens' home delivery). Subject to <a href="#">formulary</a> guidelines. No charge for contraceptives.  |
|   | Non-preferred brand drugs                        | MedImpact: 40% <a href="#">coinsurance</a> up to \$500 / <a href="#">prescription</a> , after drug <a href="#">deductible</a>                   | Not covered   | Up to a 30-day supply retail or 100-day supply mail order (Walgreens' home delivery). Subject to <a href="#">formulary</a> guidelines. No charge for contraceptives.  |
|   | <a href="#">Specialty drugs</a>                  | MedImpact: 40% <a href="#">coinsurance</a> up to \$500 / <a href="#">prescription</a> , after drug <a href="#">deductible</a>                   | Not covered   | Up to a 30-day supply retail. Subject to <a href="#">formulary</a> guidelines.  |
| <b>If you have outpatient surgery</b>   | Facility fee (e.g., ambulatory surgery center)   | 40% <a href="#">coinsurance</a>   | 100% <a href="#">coinsurance</a>                        | Precertification required. Failure to precertify may result in a penalty of up to \$500. <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a>   |
|   | Physician/surgeon fees                           | 40% <a href="#">coinsurance</a>   | 100% <a href="#">coinsurance</a>                        | Precertification required. Failure to precertify may result in a penalty of up to \$500. <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a>   |
| <b>If you need immediate medical attention</b>  | <a href="#">Emergency room care</a>              | 40% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>                         | <a href="#">Coinsurance</a> waived if admitted to hospital as inpatient.  |
|   | <a href="#">Emergency medical transportation</a> | 40% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>                         | None.   |
|   | <a href="#">Urgent care</a>                      | \$60 / visit  | 100% <a href="#">coinsurance</a>                        | <a href="#">Participating Provider</a> : <a href="#">Deductible</a> waived for first three visits combined for non-preventive primary care, specialty care and <a href="#">urgent care</a> . <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a> . |

| Common Medical Event   | Services You May Need                     | What You Will Pay   |  | Limitations, Exceptions, & Other Important Information   |
|--|---|---|--|--|
|  |   | Participating Provider Tier (You will pay the least)  | Non-Participating Provider Tier (You will pay the most)                      |  |
| <b>If you have a hospital stay</b>   | Facility fee (e.g., hospital room)        | 40% <a href="#">coinsurance</a>   | 100% <a href="#">coinsurance</a>   | Precertification required (except for emergencies, or length of stay following mastectomy/lymph node surgeries). Failure to precertify may result in a penalty of up to \$500. <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a>  |
|  | Physician/surgeon fees                    | 40% <a href="#">coinsurance</a>   | 100% <a href="#">coinsurance</a>   | Precertification required (except for emergencies, or length of stay following mastectomy/lymph node surgeries). Failure to precertify may result in a penalty of up to \$500. <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a>  |
| <b>If you need mental health, behavioral health, or substance abuse services</b> | Outpatient services                       | \$60 / individual visit, <a href="#">deductible</a> does not apply. No charge for other outpatient services, <a href="#">deductible</a> does not apply. | 100% <a href="#">coinsurance</a>   | <a href="#">Participating Provider</a> : \$30 / group visit, <a href="#">deductible</a> does not apply. <a href="#">Non-participating Provider</a> : Up to <a href="#">out-of-pocket limit</a> .   |
|  | Inpatient services                        | 40% <a href="#">coinsurance</a>   | 100% <a href="#">coinsurance</a>   | Precertification required (does not apply to emergency admissions and services). Failure to precertify may result in a penalty of up to \$500. <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a> .                                |
| <b>If you are pregnant</b>   | Office visits                             | No charge, <a href="#">deductible</a> does not apply.   | 40% <a href="#">coinsurance</a> , <a href="#">deductible</a> does not apply. | Depending on the type of services, a <a href="#">copayment</a> , <a href="#">coinsurance</a> , or <a href="#">deductible</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)                                |
|  | Childbirth/delivery professional services | 40% <a href="#">coinsurance</a>   | 100% <a href="#">coinsurance</a>   | <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a>   |
|  | Childbirth/delivery facility services     | 40% <a href="#">coinsurance</a>   | 100% <a href="#">coinsurance</a>   | Precertification required (for maternity admission stays exceeding 48/96 hours for vaginal/caesarean deliveries). Failure to precertify may result in a penalty of up to \$500. <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a> |



| Common Medical Event  | Services You May Need                     | What You Will Pay   |   | Limitations, Exceptions, & Other Important Information  |
|---|---|---|---|---|
|   |   | Participating Provider Tier (You will pay the least)  | Non-Participating Provider Tier (You will pay the most) |   |
| <b>If you need help recovering or have other special health needs</b> | <a href="#">Home health care</a>          | 40% <a href="#">coinsurance</a>   | 100% <a href="#">coinsurance</a>                        | Up to 100 visits combined / year. (Limit does not apply to physical, occupational, and speech therapy visits or to Treatment of Mental Health and Substance Use Disorders). Precertification required. Failure to precertify may result in a penalty of up to \$500. <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a> |
|   | <a href="#">Rehabilitation services</a>   | Outpatient: \$60/ visit, <a href="#">deductible</a> does not apply.<br>Inpatient: 40% <a href="#">coinsurance</a> | 100% <a href="#">coinsurance</a>                        | Precertification required. Failure to precertify may result in a penalty of up to \$500. <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a>   |
|   | <a href="#">Habilitation services</a>     | Outpatient: \$60 / visit, <a href="#">deductible</a> does not apply<br>Inpatient: 40% <a href="#">coinsurance</a> | 100% <a href="#">coinsurance</a>                        | Precertification required. Failure to precertify may result in a penalty of up to \$500. <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a>   |
|   | <a href="#">Skilled nursing care</a>      | 40% <a href="#">coinsurance</a>   | 100% <a href="#">coinsurance</a>                        | Up to 100 days / benefit period. Precertification required. (The day maximum does not apply to <a href="#">medically necessary</a> treatment of Mental Health and Substance Use Disorders). Failure to precertify may result in a penalty of up to \$500. <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a>            |
|   | <a href="#">Durable medical equipment</a> | 40% <a href="#">coinsurance</a>   | 100% <a href="#">coinsurance</a>                        | Up to \$2,000 limit / year for certain items. Precertification required. Failure to precertify may result in a penalty of up to \$500. <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a>   |
|   | <a href="#">Hospice services</a>          | No charge, <a href="#">deductible</a> does not apply  | 100% <a href="#">coinsurance</a>                        | <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a>  |
| <b>If your child needs dental or eye care</b>                         | Children's eye exam                       | No charge, <a href="#">deductible</a> does not apply  | No charge   | Limited to 1 exam / year  |
|   | Children's glasses                        | No charge, <a href="#">deductible</a> does not apply  | 100% <a href="#">coinsurance</a>                        | Limited to 1 pair of glasses/year from select frames and lenses. <a href="#">Non-Participating Provider</a> : Up to <a href="#">out-of-pocket limit</a>   |
|   | Children's dental check-up                | No charge, <a href="#">deductible</a> does not apply  | No charge, <a href="#">deductible</a> does not apply    | Limited to 2 check-ups / year   |

**Excluded Services & Other Covered Services:**

| Services Your <a href="#">Plan</a> Generally Does NOT Cover (Check your policy or <a href="#">plan</a> document for more information and a list of any other <a href="#">excluded services</a> .) |   |   |
|---|---|---|
| <ul style="list-style-type: none"> <li>• Chiropractic care</li> <li>• Cosmetic surgery</li> <li>• Dental care (Adult)</li> </ul>  | <ul style="list-style-type: none"> <li>• Hearing aids</li> <li>• Long-term care</li> <li>• Non-emergency care when traveling outside the U.S</li> </ul> | <ul style="list-style-type: none"> <li>• Private-duty nursing</li> <li>• Routine foot care</li> <li>• Weight loss programs</li> </ul> |

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)**

- Acupuncture
- Bariatric surgery
- Infertility treatment (\$1,000 limit / year)
- Routine eye care (Adult)

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

**Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:**

|  |   |
|--|---|
| Kaiser Permanente Member Services  | 1-800-788-0710 (TTY: 711) or <a href="http://www.kp.org/memberservices">www.kp.org/memberservices</a>     |
| Department of Labor's Employee Benefits Security Administration                              | 1-866-444-EBSA (3272) or <a href="http://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <a href="http://www.cciio.cms.gov">www.cciio.cms.gov</a>                         |
| California Department of Insurance   | 1-800-927-HELP (4357) or <a href="http://www.insurance.ca.gov">www.insurance.ca.gov</a>                   |

**Does this plan provide Minimum Essential Coverage? Yes**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet the Minimum Value Standards? Yes**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

**Language Access Services:**

[Spanish (Español): Para obtener asistencia en Español, llame al 1-800-788-0710 (TTY: 711)

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-788-0710 (TTY: 711).

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-788-0710 (TTY: 711)

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-788-0710 (TTY: 711)

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

*The PPO Plan is underwritten by Kaiser Permanente Insurance Company (KPIC), a subsidiary of Kaiser Foundation Health Plan, Inc. (KFHP)*

## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

|   |         |
|---|---------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$6,300 |
| ■ <a href="#">Specialist copayment</a>                          | \$95    |
| ■ Hospital (facility) <a href="#">coinsurance</a>               | 40%     |
| ■ Other (blood work) <a href="#">copayment</a>                  | \$40    |

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

|                           |                 |
|---------------------------|-----------------|
| <b>Total Example Cost</b> | <b>\$12,700</b> |
|---------------------------|-----------------|

In this example, Peg would pay:

|                                   |                |
|-----------------------------------|----------------|
| <i>Cost Sharing</i>               |                |
| <a href="#">Deductibles</a>       | \$6,300        |
| <a href="#">Copayments</a>        | \$100          |
| <a href="#">Coinsurance</a>       | \$900          |
| <i>What isn't covered</i>         |                |
| Limits or exclusions              | \$50           |
| <b>The total Peg would pay is</b> | <b>\$7,350</b> |

### Managing Joe's Type 2 Diabetes (a

year of routine in-network care of a well-controlled condition)

|   |         |
|---|---------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$6,300 |
| ■ <a href="#">Specialist copayment</a>                          | \$95    |
| ■ Hospital (facility) <a href="#">coinsurance</a>               | 40%     |
| ■ Other (blood work) <a href="#">copayment</a>                  | \$40    |

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$5,600</b> |
|---------------------------|----------------|

In this example, Joe would pay:

|                                   |                |
|-----------------------------------|----------------|
| <i>Cost Sharing</i>               |                |
| <a href="#">Deductibles</a>       | \$500          |
| <a href="#">Copayments</a>        | \$700          |
| <a href="#">Coinsurance</a>       | \$1,400        |
| <i>What isn't covered</i>         |                |
| Limits or exclusions              | \$0            |
| <b>The total Joe would pay is</b> | <b>\$2,600</b> |

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

|   |         |
|---|---------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$6,300 |
| ■ <a href="#">Specialist copayment</a>                          | \$95    |
| ■ Hospital (facility) <a href="#">coinsurance</a>               | 40%     |
| ■ Other (x-ray) <a href="#">coinsurance</a>                     | 40%     |

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$2,800</b> |
|---------------------------|----------------|

In this example, Mia would pay:

|                                   |                |
|-----------------------------------|----------------|
| <i>Cost Sharing</i>               |                |
| <a href="#">Deductibles</a>       | \$2,500        |
| <a href="#">Copayments</a>        | \$200          |
| <a href="#">Coinsurance</a>       | \$0            |
| <i>What isn't covered</i>         |                |
| Limits or exclusions              | \$0            |
| <b>The total Mia would pay is</b> | <b>\$2,700</b> |

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

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