# KAISER PERMANENTE.

Kaiser Permanente Insurance Company : Silver 70 PPO 2500/55 + Child Dental

Coverage for: Individual / Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage <u>www.kp.org/plandocuments</u> or call 1-800-788-0710 (TTY: 711). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-788-0710 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	Participating Provider Tier: \$2,500 Individual / \$5,000 Family. <u>Non-Participating Provider</u> Tier: \$5,000 Individual / \$10,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> services at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Yes. \$300 Individual / \$600 Family for brand and <u>specialty prescription drugs</u> . There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	Participating Provider Tier: \$8,750 Individual / \$17,500 Family. <u>Non-Participating Provider</u> Tier: \$17,500 Individual / \$35,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, precertification penalties, <u>balance</u> <u>billing</u> charges, and health care services this <u>plan</u> doesn't cover, indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.kp.org/kpic/ppo</u> or call 1-800-788-0710 (TTY: 711) for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important	
Event	Need	Participating Provider Tier (You will pay the least)	Non-Participating Provider Tier (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$55 / visit, <u>deductible</u> does not apply	40% coinsurance	None.	
If you visit a health	<u>Specialist</u> visit	\$90 / visit, <u>deductible</u> does not apply	40% coinsurance	None.	
care <u>provider's</u> office or clinic	<u>Preventive</u> <u>care/screening</u> / Immunization	No charge, <u>deductible</u> does not apply	40% <u>coinsurance,</u> <u>deductible</u> does not apply	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
lf you have a test	<u>Diagnostic test</u> (x-ray, blood work)	X-ray: \$90 / test, <u>deductible</u> does not apply. Lab tests: \$55 / test, <u>deductible</u> does not apply.	40% coinsurance	None.	
	Imaging (CT/PET scans, MRIs)	\$300 / procedure	40% coinsurance	Precertification required. Failure to precertify may result in a penalty of up to \$500.	
If you need drugs	Generic drugs	MedImpact: \$19 / prescription (retail), \$38/ prescription (mail order), <u>deductible</u> does not apply	Not covered	Up to a 30-day supply retail or 100-day supply mail order (Walgreens' home delivery). Subject to <u>formulary</u> guidelines. No charge for contraceptives.	
to treat your illness or condition More information	Preferred brand drugs	MedImpact: \$85 / prescription (retail), \$170 / prescription (mail order), after drug <u>deductible</u>	Not covered	Up to a 30-day supply retail or 100-day supply mail order (Walgreens' home delivery). Subject to <u>formulary</u> guidelines. No charge for contraceptives.	
about <u>prescription</u> <u>drug</u> <u>coverage</u> is available at	Non-preferred brand drugs	MedImpact: \$85 / prescription (retail), \$170 / prescription (mail order), after drug <u>deductible</u>	Not covered	Up to a 30-day supply retail or 100-day supply mail order (Walgreens' home delivery). Subject to <u>formulary</u> guidelines. No charge for contraceptives.	
www.kp.org/kpic/ppo	Specialty drugs	MedImpact: 30% <u>coinsurance</u> up to \$250 / <u>prescription</u> , after drug <u>deductible</u>	Not covered	Up to a 30-day supply retail. Subject to <u>formulary</u> guidelines.	

If you have	Facility fee (e.g., ambulatory surgery center)	35% <u>coinsurance</u>	50% <u>coinsurance</u>	Precertification required. Failure to precertify may result in a penalty of up to \$500.
outpatient surgery	Physician/surgeon fees	35% coinsurance	50% coinsurance	Precertification required. Failure to precertify may result in a penalty of up to \$500.
lf you need	Emergency room care	35% coinsurance	35% coinsurance	<u>Coinsurance</u> waived if admitted to hospital as inpatient.
immediate medical attention	Emergency medical transportation	35% coinsurance	35% coinsurance	None.
	Urgent care	\$55 / visit, <u>deductible</u> does not apply	40% coinsurance	None.
lf you have a	Facility fee (e.g., hospital room)	35% coinsurance	50% <u>coinsurance</u>	Precertification required (except for emergencies, or length of stay following mastectomy/lymph node surgeries). Failure to precertify may result in a penalty of up to \$500.
hospital stay	Physician/surgeon fees	35% coinsurance	50% <u>coinsurance</u>	Precertification required (except for emergencies, or length of stay following mastectomy/lymph node surgeries). Failure to precertify may result in a penalty of up to \$500.
lf you need mental health, behavioral health, or	Outpatient services	\$55 / individual visit, <u>deductible</u> does not apply. No charge for other outpatient services, <u>deductible</u> does not apply.	40% <u>coinsurance</u>	Participating Provider: \$27 / group visit, <u>deductible</u> does not apply
substance abuse services	Inpatient services	35% coinsurance	50% <u>coinsurance</u>	Precertification required (does not apply to emergency admissions and services). Failure to precertify may result in a penalty of up to \$500.
	Office visits	No charge, <u>deductible</u> does not apply.	40% <u>coinsurance,</u> <u>deductible</u> does not apply.	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
If you are pregnant	Childbirth/delivery professional services	35% coinsurance	50% coinsurance	None.
	Childbirth/delivery facility services	35% coinsurance	50% <u>coinsurance</u>	Precertification required (for maternity admission stays exceeding 48/96 hours for vaginal/caesarean deliveries). Failure to precertify may result in a penalty of up to \$500.

If you need help recovering or have other special health needs	Home health care	\$45 / visit, <u>deductible</u> does not apply.	40% <u>coinsurance</u>	Up to 100 visits combined / year. (Limit does not apply to physical, occupational, and speech therapy visits or to treatment of Mental Health and Substance Use Disorders). Precertification required. Failure to precertify may result in a penalty of up to \$500.
	Rehabilitation services	Outpatient: \$55 / visit, <u>deductible</u> does not apply. Inpatient: 35% <u>coinsurance</u>	40% coinsurance	Precertification required. Failure to precertify may result in a penalty of up to \$500.
	Habilitation services	Outpatient: \$55 / visit, <u>deductible</u> does not apply. Inpatient: 35% <u>coinsurance</u>	40% coinsurance	Precertification required. Failure to precertify may result in a penalty of up to \$500.
	Skilled nursing care	35% coinsurance	50% <u>coinsurance</u>	Up to 100 days / benefit period. Precertification required. (The day maximum does not apply to <u>medically necessary</u> treatment of Mental Health and Substance Use Disorders). Failure to precertify may result in a penalty of up to \$500.
	Durable medical equipment	35% <u>coinsurance</u> , <u>deductible</u> does not apply	40% coinsurance	Up to \$2,000 limit / year for certain items. Precertification required. Failure to precertify may result in a penalty of up to \$500.
	Hospice services	No charge, <u>deductible</u> does not apply	40% coinsurance	None
	Children's eye exam	No charge, <u>deductible</u> does not apply	No charge	Limited to 1 exam / year
If your child needs dental or eye care	Children's glasses	No charge, <u>deductible</u> does not apply	20% coinsurance	Limited to 1 pair of glasses/year from select frames and lenses.
	Children's dental check-up	No charge, <u>deductible</u> does not apply	No charge, <u>deductible</u> does not apply	Limited to 2 check-ups / year
Excluded Services & Other Covered Services:				
Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				

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Chiropractic care	Hearing aids	Private-duty nursing
Cosmetic surgery	Long-term care	Routine foot care
Dental care (Adult)	<ul> <li>Non-emergency care when traveling outside the U.S</li> </ul>	Weight loss programs
Other Covered Services (Limitations may apply to	these services. This isn't a complete list. Please see you	r <u>plan</u> document.)
Acupuncture	<ul> <li>Infertility treatment (\$1,000 limit / year)</li> </ul>	Routine eye care (Adult)
Deviateia accuración		

• Bariatric surgery

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-800-788-0710 (TTY: 711) or www.kp.org/memberservices
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>
California Department of Insurance	1-800-927-HELP (4357) or <u>www.insurance.ca.gov</u>

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-800-788-0710 (TTY: 711)

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-788-0710 (TTY: 711).

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-788-0710 (TTY: 711)

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-788-0710 (TTY: 711)

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

The PPO Plan is underwritten by Kaiser Permanente Insurance Company (KPIC), a subsidiary of Kaiser Foundation Health Plan, Inc. (KFHP)

### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

The plan's overall deductible	\$2,500
Specialist copayment	\$90
Hospital (facility) <u>coinsurance</u>	35%
Other (blood work) <u>copayment</u>	\$55

This EXAMPLE event includes services like: Specialist office visits (prenatal care)

Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$2,500	
<u>Copayments</u>	\$300	
Coinsurance	\$2,100	
What isn't covered		
Limits or exclusions	\$50	
The total Peg would pay is	\$4,950	

Managing Joe's Type 2 Diabetes (a
year of routine in-network care of a well-
controlled condition)

The plan's overall deductible	\$2,500
Specialist copayment	\$90
Hospital (facility) coinsurance	35%
Other (blood work) <u>copayment</u>	\$55

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$300	
<u>Copayments</u>	\$1,800	
Coinsurance	\$200	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$2,300	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$2,500
Specialist copayment	\$90
Hospital (facility) coinsurance	35%
Other (x-ray) copayment	\$90

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
-	

#### In this example, Mia would pay:

Cost Sharing		
Deductibles	\$2,300	
<u>Copayments</u>	\$400	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,700	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

### **Nondiscrimination Notice**

Kaiser Permanente Insurance Company (KPIC) does not discriminate based on race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

Language assistance services are available from our Member Services Contact Center 24 hours a day, seven days a week (except closed holidays). We can provide no cost aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters and written information in other formats; large print, audio, and accessible electronic formats. We also provide no cost language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages. To request these services, please call **1-800-788-0710** (TTY users call **711**).

If you believe that KPIC failed to provide these services or there is a concern of discrimination based on race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability you can file a complaint by phone or mail with the KPIC Civil Rights Coordinator. If you need help filing a grievance, the KPIC Civil Rights Coordinator is able to help you.

#### KPIC Civil Rights Coordinator P.O. Box 1809 Pleasanton, CA 94566 Phone: 1-800-788-0710

You may also contact the California Department of Insurance regarding your complaint.

By Phone: California Department of Insurance 1-800-927-HELP (1-800-927-4357) TDD: 1-800-482-4 TDD (1-800-482-4833)

By Mail: California Department of Insurance Consumer Communications Bureau 300 S. Spring Street Los Angeles, CA 90013

> Electronically: www.insurance.ca.gov

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights if there is a concern of discrimination based on race, color, national origin, age, disability, or sex. You can file the complaint electronically through the Office for Civil Rights Complaint Portal, available at:

https://ocrportal.hhs.gov/ocr/portal/lobby.jsf,

or by mail or phone at:

U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201 Phone:1-800-368-1019, 1-800-537-7697 (TDD).

Complaint forms are available at:

http://www.hhs.gov/ocr/office/file/index.html.

## KAISER PERMANENTE® Kaiser Permanente Insurance Company Notice of Language Assistance

No Cost Language Services. You can get an interpreter. You can get documents read to you and some sent to you in your language. For help, call us at the number listed on your ID card or 1-800-788-0710 For more help call the CA Dept. of Insurance at 1-800-927-4357. TTY users call 711. English

Servicios en otros idiomas sin ningún costo. Puede conseguir un intérprete. Puede conseguir que le lean los documentos y que algunos se le envíen en su idioma. Para obtener ayuda, llámenos al número que aparece en su tarjeta de identificación o al 1-800-788-0710. Para obtener más ayuda, llame al Departamento de Seguro de CA al 1-800-927-4357. Los usuarios de la línea TTY deben llamar al 711. Spanish

免費語言服務。您可使用口譯員。您可請人將文件唸給您聽,並且您可請我們將您的語言版本文件寄給您。如需協助,請致電列於您會員卡上的電話號碼或致電 1-800-788-0710與我們聯絡。如需進一步協助,請致電1-800-927-4357與加州保險局聯絡。聽障及語障電話專線使用者請致電711。Chinese

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No Cost Language Services. You can get an interpreter and get documents read to you in your language. For help, call us at the number listed on your ID card or 1-800-788-0710. For more help call the CA Dept. of Insurance at 1-800-927-4357. TTY users call 711. English

**Doo bááhílínigóó há ata' hane.** Ata' halne'í há shónáot'eeh dóó naaltsoos táá hazaad bee bik'i' aschíigo hach'i' yídóoltah biniiyé hach'i' ánál'iih łeh. Shíká i'doolwoł nínízingo nihich'i' hodíílnih koji' 1-800-788-0710 éí bee nééhózin biniiyé neiyítánígíí bikáá'. Áká e'élyeed jinízingo CA Dept. of Insurance bich'i' hojilnih kwe'é 1-800-927-4357. TTY chojool'íigo éí íáá bił azhdilchi'. Navajo

**Dịch Vụ Ngôn Ngữ Miễn Phí.** Quý vị có thể được cấp thông dịch viên và được người đọc tài liệu cho quý vị bằng ngôn ngữ của quý vị. Để được giúp đỡ, xin gọi cho chúng tôi theo số điện thoại ghi trên thẻ ID của quý vị hoặc số 1-800-788-0710. Để được giúp đỡ thêm, xin gọi Bộ Bảo Hiểm CA theo số 1-800-927-4357. Người sử dụng TTY gọi số 711. Vietnamese

**무료 언어 서비스.** 한국어 통역 서비스 및 한국어로 서류를 낭독해 드리는 서비스를 제공하고 있습니다. 도움이 필요하신 분은 귀하의 ID 카드에 나와 있는 전화번호 또는 1-800-788-0710번으로 문의하십시오. 보다 자세한 사항은 캘리포니아 주 보험국, 전화번호 1-800-927-4357번으로 문의하십시오. TTY 사용자 번호 711. Korean

Mga Libreng Serbisyo kaugnay sa Wika. Maaari kayong kumuha ng tagasalin-wika at hingin na basahin sa inyo ang mga dokumento sa sarili ninyong wika. Para humingi ng tulong, tawagan kami sa numerong nakasulat sa inyong ID card o sa 1-800-788-0710. Para sa karagdagang tulong tawagan ang CA Dept. of Insurance sa 1-800-927-4357. Dapat tumawag ang mga gumagamit ng TTY sa 711. Tagalog

**Անվճար լեզվական ծառայություններ.** Դուք կարող եք օգտվել բանավոր թարգմանչի ծառայություններից և խնդրել, որ փաստաթղթերը Ձեր լեզվով կարդան Ձեզ համար։ Օգնության համար զանգահարեք մեզ՝ Ձեր ID քարտի վրա նշված կամ 1-800-788-0710 հեռախոսահամարով։ Լրացուցիչ օգնության համար զանգահարեք Կալիֆոռնիայի ապահովագրության դեպարտամենտ՝ 1-800-927-4357 հեռախոսահամարով։ TTY-ից օգտվողները պետք է զանգահարեն 711։ Armenian

**Бесплатные переводческие услуги.** Вы можете воспользоваться услугами устного переводчика. Вам могут зачитать документы, а некоторые могут выть отправлены вам на вашем языке. Если вам нужна помощь, позвоните нам по номеру, указанному на вашей идентификационной карточке или 1-800-788-0710. За дополнительной помощью обращайтесь в Департамент страхования штата Калифорния (СА Dept. of Insurance) по телефону 1-800-927-4357. Пользователи TTY, звоните по номеру 711. Russian

**言語サービス(無料)。**通訳に日本語で書類を読んでもらうことができます。通訳サービスが必要な際は、IDカードに記載の番号、または1-800-788-0710にお電話ください。さらにヘルプが必要な場合は、カリフォルニア州保険庁(1-800-927-4357)にお電話ください。TTYユーザーの方は、711までお電話にてご連絡ください。Japanese

**خدمات تسهیلات زبانی رایگان.** شما میتوانید مترجم شفاهی بگیرید. میتوانید درخواست کنید که اسناد بر ایتان خوانده و بعضی از آنها به زبان خودتان به شما ار سال شود. بر ای دریافت ر اهنمایی، با ما به شماره مندرج در زیر یا شماره روی کارت شناساییتان یا 710-788-800-11 تماس بگیرید. بر ای کسب راهنمایی بیشتر ، با اداره بیمه کالیفرنیا به شماره روی کارت شناساییتان یا 710-788-800 تماس بگیرید. کاربران TTT میتوانند با 711 تماس بگیرند. Farsi

#### **ਬਿਨਾ ਲਾਗਤ ਦੀ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ**। ਤੁਸੀਂ ਇੱਕ ਦੁਭਾਸ਼ੀਆ ਲੈ ਸਕਦੇ ਹੋ ਅਤੇ ਦਸਤਾਵੇਜ਼ਾਂ ਨੂੰ ਕਿਸੇ ਤੋਂ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਪੜਾ ਸਕਦੇ ਹੋ। ਮਦਦ ਲਈ, ਸਾਨੂੰ ਤੁਹਾਡੇ ਆਈਡੀ ਕਾਰਡ 'ਤੇ ਸੁਚੀਬੱਧ ਨੰਬਰ 'ਤੇ ਜਾਂ

1-800-788-0710 'ਤੇ ਕਾਲ ਕਰੋ। ਹੋਰ ਮਦਦ ਲਈ CA ਬੀਮਾ ਵਿਭਾਗ ਨੂੰ 1-800-927-4357 'ਤੇ ਕਾਲ ਕਰੋ। TTY ਵਰਤੋਂਕਾਰ 711 'ਤੇ ਕਾਲ ਕਰਨ। Punjabi

**សេវាភាសាឥតគិតថ្លៃ។** អ្នកអាចទទួលបានអ្នកបកប្រប និងឲ្យគេអានឯកសារដូនអ្នក ជាភាសាប្អែរ។ សំរាប់ជំនួយ សូមទូរស័ព្ទមកគយើង តាមគលមលេខដែលមានគៅគ លើប័ណ្ណ ID របស់អ្នក ឬ 1-800-788-0710។ សំរាប់ជំនួយថែមគទៀត ទូរស័ព្ទកៅរកសួងធានារ៉ាប់រង រ៉ែបកាលីហ្វ័រនិញ៉ា តាមគលម 1-800-927-4357។ អ្នកគរបើ TTY គៅគលខ 711។ Khmer

خدمات اللغة بدون تكلفة. يمكنك الحصول على مترجم شفوي وخدمة قراءة المستندات لك بلغتك. للحصول على المساعدة، اتصل بنا على الرقم المدرج في بطاقة الهوية الخاصة بك أو برقم 0710-788-800-1. لمزيد من المساعدة، اتصل بنا على الرقم المدرج في بطاقة الهوية الخاصة بك أو برقم 0710-788-800-1. لمزيد من المساعدة، اتصل بنا على الرقم المدرج في بطاقة الهوية الخاصة بك أو برقم 0710-788-800 المزيد من المساعدة، اتصل بنا على الرقم المدرج في بطاقة الهوية الخاصة بك أو برقم 0710-788-800 المزيد من المساعدة، اتصل بنا على الرقم المدرج في بطاقة الهوية الخاصة بك أو برقم 0710-788-800 المزيد من المساعدة، اتصل بنا على الرقم 11% من يتصل بنا على الرقم 11% منوي وخدمة قراءة المستندات لك بلغتك المتحصول على المساعدة، من المساعدة، المدرج في بطاقة الهوية الخاصة بك أو برقم 0710-788-000 المزيد من المساعدة، المساعدة، الما بنا من المساعدة، منه الما بنا من المساعدة، منه بولاية كان من منه المدرج المالي من مالم منه المدرج المربع من المساعدة، المالم بنا مالم من منه المدرج المالي من مالمالي من مالما

Cov Kev Pab Cuam Txhais Lus Dawb. Koj tuaj yeem tau txais ib tus neeg txhais lus thiab txais tau cov ntaub ntawv uas nyeem tag ntawd xa tuaj rau koj muab sau ua koj hom lus xa tuaj Yog xav tau kev pab, hu rau peb ntawm tus xov tooj teev muaj nyob rau ntawm koj daim yuaj ID los yog 1-800-788-0710. Yog xav tau kev pab ntxiv hu rau CA Chaw Ua Hauj Lwm Tswj Kev Tuav Pov Hwm ntawm 1 800-927-4357. Cov neeg siv TTY hu rau 711. Hmong

निःशुल्क भाषा सेवाएं। आप एक दुभाषिया को ले सकते हैं और दस्तावेज़ों को अपनी भाषा में पढ़वा सकते हैं। सहायता के लिए, हमें अपने आईडी कार्ड पर दर्ज नंबर या 1-800-788-0710 पर कॉल करें। अधिक सहायता के लिए सीए बीमा विभाग को 1-800-927-4357 पर कॉल करें। टीटीवाई उपयोगकर्ता 711 पर कॉल करें। Hindi

**บริการด้านภาษาโดยไม่มีค่าใช้จ่าย** คุณสามารถรับล่ามและรับการอ่านเอกสารให้คุณฟังในภาษาของคุณได้ หากต้องการความช่วยเหลือ โปรดโทรหาเราตามหมายเลขที่ระบุในบัตรประจำตัวประชาชน หรือ 1-800-788-0710 หากต้องการความช่วยเหลือเพิ่มเดิม โปรดติดต่อฝ่ายประกันภัยของ CA ที่หมายเลข 1-800-927-4357 ผู้ใช้ TTY โทร 711 ภาษาอังกฤษ Thai