

Kaiser Permanente Insurance Company Colorado Region Precertification Review
Utilization Management - Medical Surgical & Mental Health Services
January to December 2024

	Prior Authorizations Approved	Prior Authorizations Denied	Total Prior Authorizations	Denied Prior Authorizations Overturned on Appeal	Denied Prior Authorizations Upheld on Appeal
Number of Prior Authorizations	300	25	325	1	1

Provider Specialty	Prior Authorizations Approved	Prior Authorizations Denied	Total Authorizations	Denied Authorizations Overturned on Appeal	Denied Prior Authorizations Upheld on Appeal
Allergy, Asthma and Immunology					
Audiology	6		6		
Behavioral Health / Substance Use Disorder	7		7		
Cardiac Rehab					
Cardiology	11		11		
Dermatology	2		2		
Durable Medical Equipment	30	2	32		
Emergency Medicine	26	4	30		
Endocrinology	5		5		
Gastroenterology	5		5		
General Surgery	26	1	27		
Genetics	11		11		
Gynecology/Infertility	10	2	12		
Hematology and Oncology	10		10		
Home Health	3		3		
Hospitalist (SNF requests)	1	2	3		
Internal Medicine	85	5	90		
Nephrology	3		3		
Neurology	13	1	14		
Nuclear Medicine	1		1		
Oculoplastics Surgery					

Ophthalmology	3	1	4		
Orthopedic Surgery	4		4		
Orthopedics	6		6		
Otolaryngology	6		6		
Pain Management					
Physical Medicine & Rehab (Acute IP Rehab/OP Rehab)	6	6	12		1
Podiatry					
Pulmonary	4		4		
Rheumatology					
Sleep Medicine	2		2		
Spine Surgery	2		2		
Urology	12	1	13		
Vascular Medicine					
Wound Care					
Grand Total	300	25	325		

Category (Procedure, Diagnostic Test, Medication)	Prior Authorizations Approved	Prior Authorizations Denied	Total Authorizations	Denied Authorizations Overturned on Appeal	Denied Pre-Certifications Upheld on Appeal
Diagnostic Test	56	2	58		
Medication (Injection/Infusion)	14	1	15		
Other	54	2	56	1	1
Procedure	176	20	196		
GRAND TOTAL	300	25	325	1	1

Denial Reason	Prior Authorizatons Denied	Denied Prior-Authorizations Overturned on Appeal
Benefit-Not Covered OON	4	
Benefit-Not Covered	8	
Not Medically Necessary	13	1
GRAND TOTAL	25	1