

## List of Healthcare Benefit Managers (HCBMs)

Kaiser Foundation Health Plan of Northwest (KFHPNW) utilizes Health Care Benefit Managers for certain services. Below is a list of Health Care Benefit Managers we use along with a brief description of the services they provide.

**Careington International Corp:** Dental provider network access and management.

**Complementary Healthcare Plans, Inc (The CHP Group):** Alternative care provider network access and management; credentialing and recredentialing; utilization management; and claims processing.

**Cotiviti:** Claims processing and repricing.

**DenteMax, LLC:** Dental provider network access and management; and claims processing.

**First Choice Health Network, Inc:** Provider network access and management; credentialing and recredentialing; claims repricing.

**Government Employees Health Association, Inc:** Dental provider network access and management.

**HRGI:** Claims processing and repricing.

**MedImpact Healthcare Systems, Inc:** Pharmacy network access and management, including prescription drug claims pricing, payment, and reporting for network pharmacies that are not owned and operated by Kaiser Permanente.

**MultiPlan, Inc:** Claims processing and repricing.

**Planned Administrators, Inc (PAI):** Dental claims processing and repricing; prior authorization and post-claims utilization review of dental services; dispute resolution, grievances, and appeals relating to dental benefit determinations.

**Relation Insurance Services:** Claims processing and repricing.

**Zelis Healthcare, LLC:** Dental provider network access and management.