

## FREE KAISER PERMANENTE APP

SET UP APP TO BE READY FOR VIDEO VISITS WITH YOUR DOCTOR

You will need to set up your CAMERA and MICROPHONE.

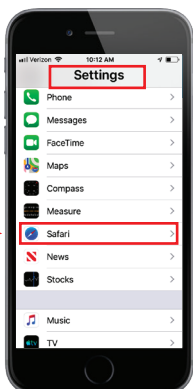


### Camera Setting



Settings

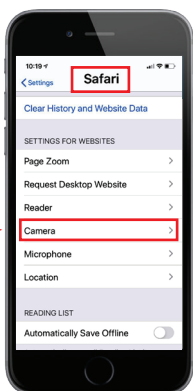
Settings > Safari > Camera > Allow



### Settings

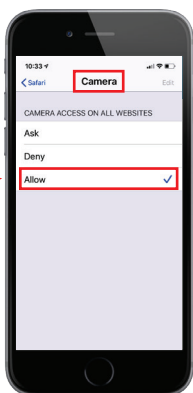


Select Safari



### Safari

Select Camera



### Camera

Allow ✓

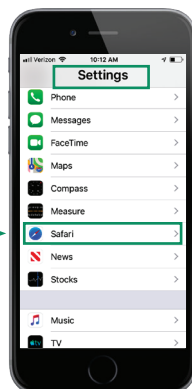


### Microphone Setting



Settings

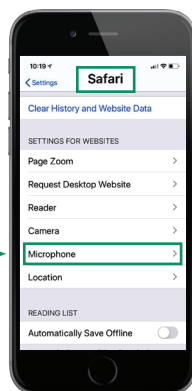
Settings > Safari > Microphone > Allow



### Settings

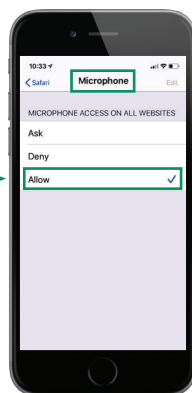


Select Safari



### Safari

Select Microphone



### Microphone

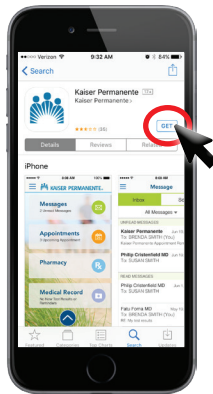
Allow ✓



## STEPS TO DOWNLOAD AND SET UP – KAISER PERMANENTE APP (FREE)



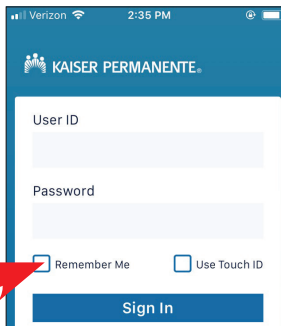
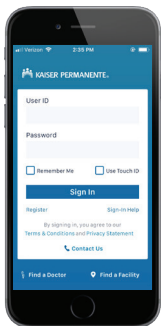
- 1) Click on App Store



- 2) Search for kp.org
- 3) Click on 'Get' and 'Install' app
- 4) You may be asked for your Apple ID password (this is usually created when you first set up your phone)

\*After you register for kp.org in the clinic or on a desktop, you can start using the app.

## SET UP APP TO REMEMBER YOUR USER ID



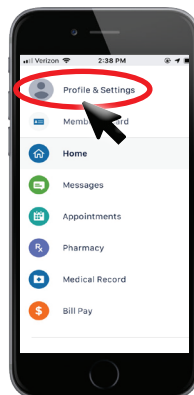
- 1) Type your User ID in the User ID field
- 2) Click in box next to Remember Me to add check mark

\*The next time you open the app, your user ID will already entered for you

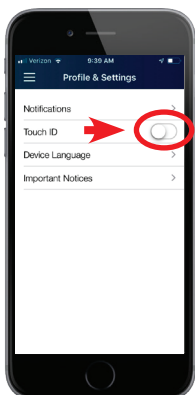
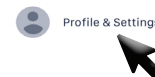
## SET UP APP TO USE YOUR FINGERPRINT AS YOUR PASSWORD



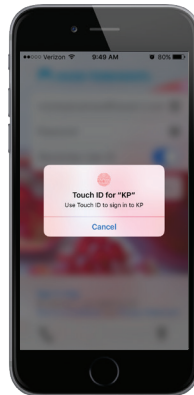
- \*Your phone needs to have 'Touch ID' capability
- 1) Sign in to app with your User ID and Password
  - 2) Click on the menu



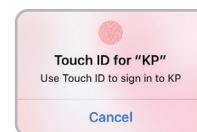
- 3) Click on Profile & Settings



- 4) Next to Touch ID Slide switch to the right



- 5) App will guide you how to set up your Touch ID fingerprint



\*The next time you sign on, you will be prompted to use your Touch ID instead of your password.

# GOOD HEALTH IS IN YOUR HANDS

android

## FREE KAISER PERMANENTE APP

SET UP APP TO BE READY FOR VIDEO VISITS WITH YOUR DOCTOR

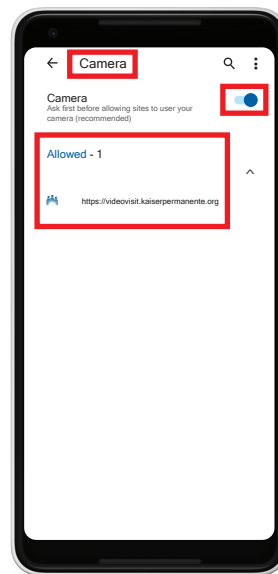
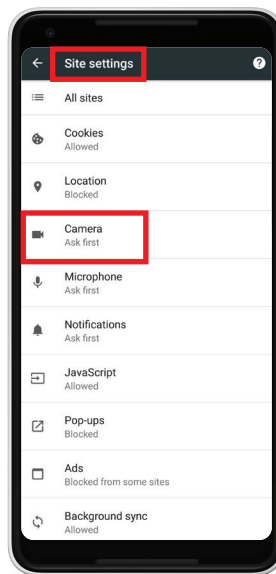
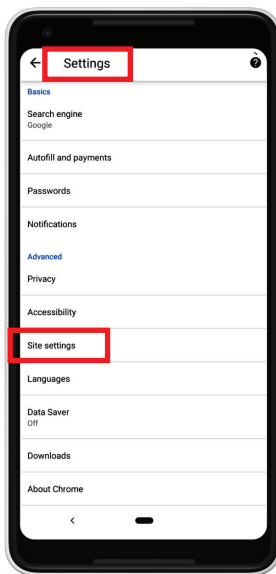
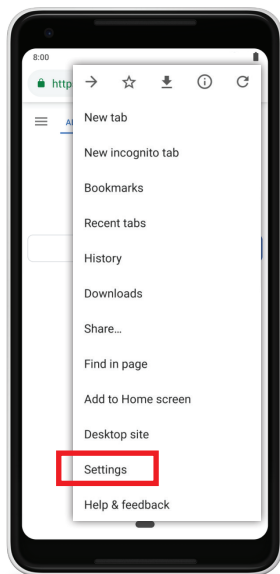
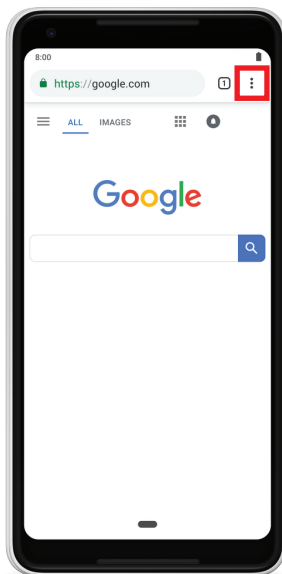
You will need to set up your CAMERA and MICROPHONE.



Camera  
Setting



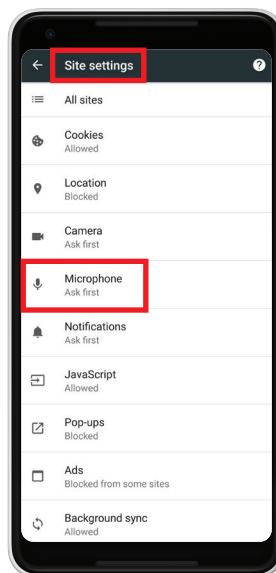
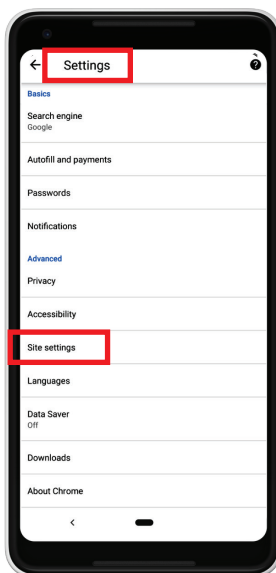
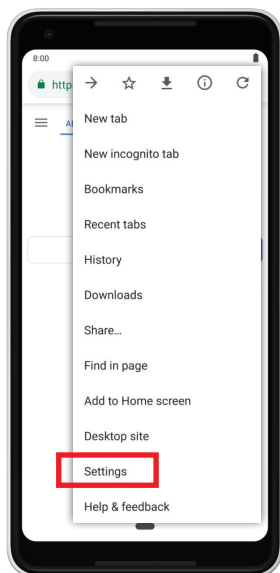
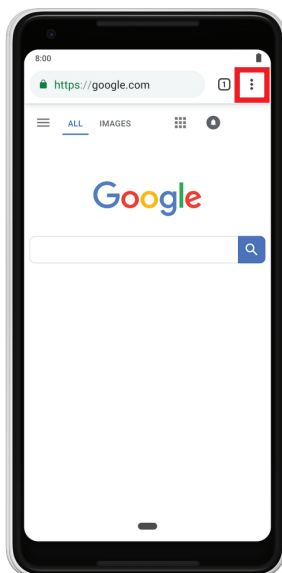
Chrome App > To the right of the address bar, tap 3 vertical dots (More) > Settings > Site Settings > Camera > Turn the camera on. If you see the site you want to use under Blocked, tap the site > Access your camera > Allow.



Microphone  
Setting



Chrome App > To the right of the address bar, tap 3 vertical dots (More) > Settings > Site Settings > Microphone > Turn the camera on. If you see the site you want to use under Blocked, tap the site > Access your Microphone > Allow.



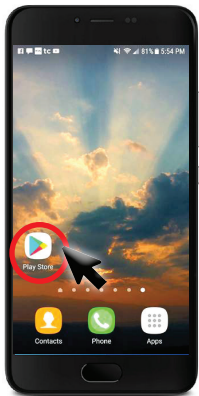
Android is a trademark of Google LLC., registered in the U.S. and other countries.  
Google Play Store is a service mark of Google LLC.

1074 1872

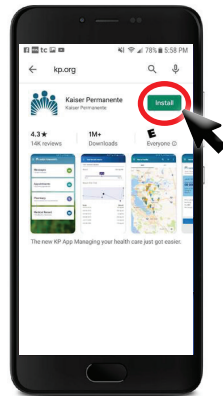
# GOOD HEALTH IS IN YOUR HANDS

android

## STEPS TO DOWNLOAD AND SET UP – KAISER PERMANENTE APP (FREE)

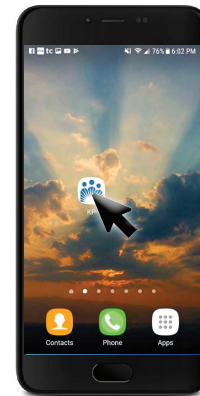


1) On your Android™ Device locate the Google Play Store:



2) Once inside the Google Play Store, search for kp.org the application that is to be downloaded is the following, please click the install button.

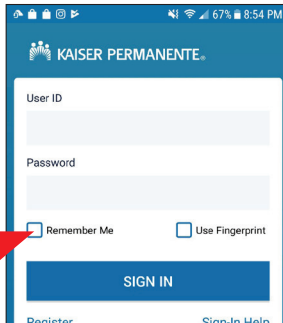
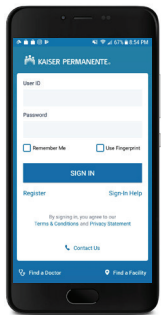
Install



3) After installing the application the please launch the Kp Mobile Application.



## SET UP APP TO REMEMBER YOUR USER ID



1) Type your User ID in the User ID field

2) Click in box next to Remember Me to add check mark

\*The next time you open the app, your user ID will already entered for you

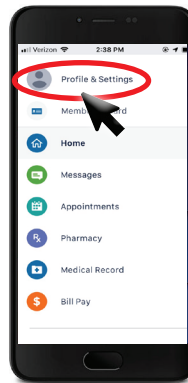
## SET UP APP TO USE YOUR FINGERPRINT AS YOUR PASSWORD



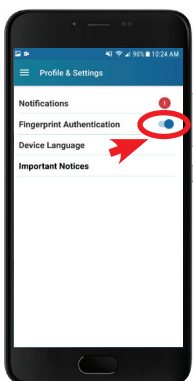
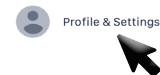
\*Your phone needs to have 'Fingerprint Authentication' capability

1) Sign in to app with your User ID and Password

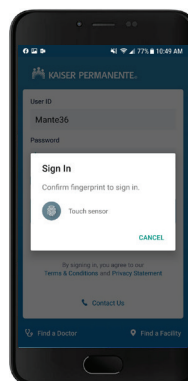
2) Click on the menu



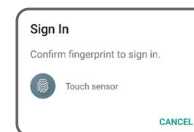
3) Click on Profile & Settings



4) Next to Fingerprint Authentication Slide switch to the right



5) App will guide you how to set up your Fingerprint Authentication



\*The next time you sign on, you will prompted to use your Fingerprint Authentication instead of your password.