

Kaiser Permanente Transition Policy

In order to avoid disruption to your drug therapy, Kaiser Permanente provides a transition policy. Under the transition policy, we can offer a temporary supply of a drug you are currently taking that is not on our Drug List or when it is restricted in some way. Doing this gives you time to talk with your provider about the change in coverage and determine your options.

What is a temporary supply?

A temporary supply refers to a fill of at least a month's supply of your prescription. If your prescription is written for fewer days, we will allow multiple fills up to a month's supply of the medication.

To be eligible for this one-time temporary supply, you must meet the following two requirements:

1. Your drug coverage must meet one of the following types of changes:

- The drug you have been taking is no longer on our plan's Drug List.
- The drug you have been taking is now restricted in some way.

2. You must be in one of the situations described below:

- *New members in the transition period.* The 'transition period' is the first 90 days of enrollment for new Members.
- *Current members affected by formulary changes during the first 90 days of the calendar year*
- *Members who have been in our plan for more than 90 days and reside in a long-term care (LTC) facility and need a supply right away.* We will cover one 31-day emergency supply of a particular drug, or less if your prescription is written for fewer days. This is in addition to the above temporary supply situation

After you receive the temporary supply we will send an informational letter outlining additional options.

Well before you run out of this drug, you should speak to Kaiser Permanente and/or the prescriber about:

- changing the drug to another drug that is on our formulary; or
- requesting approval for the drug by demonstrating that you meet our criteria for coverage; or
- requesting an exception from our criteria for coverage.

For detailed information on coverage determinations, appeals and exceptions, refer to the EOC.