Kaiser Permanente Senior Advantage (HMO and HMO-POS)

2027 Pharmacy Directory

This pharmacy directory was updated on 102026. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-877-221-8221** or, for TTY users, **711**, seven days a week, 8 a.m. to 8 p.m., or visit **kp.org/seniorrx**.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at **kp.org/directory**. You may also call Member Services at **1-877-221-8221** (TTY/TDD users should call **711**) for updated information.

Also, please call our Member Services, to request the following:

- *Preferred language other than English and/or alternate format.*
- *Make or change a standing request for preferred language and/or format.*

INTRODUCTION

This booklet provides a list of our plan's network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the **Evidence of Coverage** and Kaiser Permanente's formulary.

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to plan enrollees. In most cases, your prescriptions are covered under our plan only if they are filled at a network pharmacy or through our mail order program. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your **Evidence of Coverage**.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 9/1/2026. For the most current list, please contact us. Our contact information appears on the front and back cover pages

You can go to all the pharmacies on this list, but your costs for some drugs may be less at pharmacies in this list that offer preferred cost-sharing. We have marked these pharmacies with a "P" to distinguish them from other pharmacies in our network that offer standard cost-sharing.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy directory.

We also list pharmacies that are in our network but are outside Lane County, the area in which you live. You may also fill your prescriptions at these pharmacies. For more information, please see the section in this directory on Network Pharmacies outside Lane County or contact Member Services.

Kaiser Permanente's pharmacy network includes limited lower-cost, preferred pharmacies in Lane County in Oregon. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call **1-877-221-8221** (TTY **711**), seven days a week, 8 a.m. to 8 p.m., or consult the online pharmacy directory at **kp.org/directory**.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact us.

Kaiser Permanente's Network Pharmacies

Our pharmacy directory is organized by the type of pharmacy (retail, including chain pharmacies, mail order, home infusion, long- term care, Indian Health Service/Tribal/Urban Indian Health Program (I/T/U) Pharmacies, network pharmacies outside the Lane County area). Our pharmacies are then listed alphabetically by facility name.

Retail Pharmacies, including Chain Pharmacies

Eugene Chase Gardens*[P]
360 S Garden Way Ste 120
Eugene, OR 97401
1-888-973-0498

Hirons Drug #1*
185 E. 18th Ave
Eugene, OR 97401
541-342-4995, TTY **711**

River Road Health Mart Pharmacy*
884 River Rd.,
Eugene, OR 97404
541-636-3522, TTY **711**

Safeway Pharmacy #0363*
700 Hwy 101
Florence, OR 97439
541-902-1900, TTY **711**

Safeway Pharmacy #0420*
1500 Coburg Rd.
Eugene, OR 97401
541-685-8880, TTY **711**

Sav-On Pharmacy #0513*
4740 Royal Ave.
Eugene, OR 97402
541-688-6569, TTY **711**

Sav-On Pharmacy #0560*
55 Division Ave.
Eugene, OR 97404
541-689-3965, TTY **711**

Sav-On Pharmacy #0574*
5755 Main St
Springfield, OR 97478
541-741-7525 TTY **711**

Mail Order Pharmacy

Automated Refill Center/Mail-Order Pharmacy* 1-800-548-9809

kp.org/refill

You can get prescription drugs shipped to your home through our network mail order delivery program. Not all drugs can be mailed; restrictions and limitations apply.

For refills of your mail order prescriptions, you have the option to sign up for an automatic refill program. Under this program, we will start to process your next refill automatically when our records show that you should be close to running out of your drug. We will contact you prior to shipping each refill to make sure you are in need of more medication. You can cancel scheduled refills if you have enough of your medication or if your medication has changed. If you choose not to use the auto refill program, please contact us **5 days** before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. To opt out of the automatic refill program, please contact us by phone at **1-800-548-9809**, visit **kp.org/seniorrx**, or use the mobile app. To learn more about mail-order pharmacies, refer to **Chapter 5** of the **Evidence of Coverage.**

*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.
[P]Preferred cost-sharing pharmacies.

Typically, you should expect to receive your prescription drugs within 3 to 5 days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at **1-800-548-9809** TTY **711** or the number listed on the prescription label for assistance.

If you cannot wait for your prescription to arrive from our mail order pharmacy, you may get an urgent supply by calling a Kaiser Permanente or affiliated network pharmacy listed in this Pharmacy Directory or at **kp.org/directory**.

Home Infusion Pharmacies

If you need more information, please contact Member Services.

Home Infusion Pharmacy
5717 NE 138th Ave.,
Portland, OR 97230
503-261-2090

Long-Term Care Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under our plan through the facility's long-term care pharmacy or another network long-term care pharmacy.

If you need more information, please contact Member Services.

Kaiser Permanente Long-Term Care Pharmacy
5717 NE 138th Ave.
Portland, OR 97230
503-261-2000

Bowman's Hillsdale Pharmacy
6256 SW Capitol Hwy.
Portland, OR 97239
503-244-7582

Consonus Pharmacy Services Oregon
4560 SE International Way
Milwaukie, OR 97222
1-877-311-1499

Managed Healthcare Pharmacy
1750 Willow Creek Cir.
Eugene, OR 97402
503-254-1647

OmniCare of Portland
11933 NE Glenn Widing Drive
Portland, OR 97220
503-254-1647

Pharmerica
2920Chard Dr.
Eugene,OR 97408
503-626-9436

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Indian Health Service/ Tribal/Urban Indian Health Program (I/T/U) Pharmacies

Only Native Americans and Alaska Natives have access to Indian Health Service/Tribal/Urban Indian Health Program (I/T/U) Pharmacies through Kaiser Permanente's pharmacy network. Those other than Native Americans and Alaskan Natives may be able to access these pharmacies under limited circumstances (e.g., emergencies).

If you need more information, please contact Member Services.

Western Oregon Service Unit Chemawa Health Center
3750 Chemawa Road NE
Salem, OR 97305
1-800-452-7823

Confederated Tribes of Grand Ronde Health and Wellness Department
9605 Grand Ronde Road
Grand Ronde, OR 97347
503-879-2342

Native American Rehabilitation Association Indian Health Clinic
15 N Morris Street
Portland, OR 97227
503-230-9875

Network Pharmacies Outside Lane County

We have network pharmacies outside of the service area where you can get your drugs covered as a member of our plan.

Beaverton*P
4855 SW Western Ave.
Beaverton, OR 97005
1-866-279-1751

Cascade Park*P
12607 SE Mill Plain Blvd.
Vancouver, WA 98684
1-866-279-1758

Gateway*P
1700 NE 102nd Ave.,
Portland, OR 97220
1-866-279-4581

Interstate East*P
3550 N. Interstate Ave.
Portland, OR 97227
1-866-279-6122

Keizer Station*P
5940 Ulali Drive,
Keizer, OR 97303
1-844-854-9346

Longview-Kelso*P
1230 Seventh Ave.,
Longview, WA 98632
1-866-279-8943

Mt. Scott*P
9800 SE Sunnyside Road
Clackamas, OR 97015
1-866-280-0801

Mt. Talbert*P
10100 SE Sunnyside Road
Clackamas, OR 97015
1-866-280-1228

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PPreferred cost-sharing pharmacies.

North Lancaster*P
2400 Lancaster Drive NE
Salem, OR 97305
1-866-280-1563

Orchards*P
7101 NE 137th Ave.,
Vancouver, WA 98682
1-866-525-0582

Rockwood*P
19500 SE Stark St.
Portland, OR 97233
1-866-280-2123

Salmon Creek*P
14406 NE 20th Ave.,
Vancouver, WA 98686
1-866-280-2736

Skyline*P
5125 Skyline Road S.
Salem, OR 97306
1-866-280-4583

Sunnybrook*P
9900 SE Sunnyside Road
Clackamas, OR 97015
1-866-525-0581

Tualatin*P
19185 SW 90th Ave.,
Tualatin, OR 97062
1-866-280-8818

West Salem*P
1160 Wallace Road NW
Salem, OR 97304
1-866-525-0583

Westside Outpatient*P
2875 NW Stucki Ave.
Hillsboro, OR 97124
1-866-280-0511

Transplant Network Pharmacies Outside the Northwest Region

We have network pharmacies outside of the service area where you can get your Medicare-covered transplant drugs and certain Part D medications as a member of our plan.

Fairview Riverside Pharmacy
606 24th Ave. S.
Minneapolis, MN 55454
612-672-7507

Fairview Specialty Services Pharmacy
711 Kasota Ave. SE
Minneapolis, MN 55414
612-672-5260

Fairview University Discharge Pharmacy
500 Harvard St. SE
Minneapolis, MN 55455
612-273-2121

Falk Pharmacy
3601 Fifth Ave., Room 211,
Pittsburgh, PA 15213
412-623-6222

Mayo Clinic Pharmacy
3551 Commercial Dr SW
Rochester, MN 55902
507-284-4041

Mayo Hospital Outpatient Pharmacy
5777 E. Mayo Blvd.
Phoenix, AZ 85054
480-342-1500

Mayo Pharmacy
4500 San Pablo Road
Jacksonville, FL 32224
904-953-2021

*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.
PPreferred cost-sharing pharmacies.

Mayo Pharmacy — Scottsdale
13400 E. Shea Blvd., First Floor,
Room # 136E
Scottsdale, AZ 85259
480-301-7077

Methodist Retail Pharmacy
1801 N. Senate Blvd., Room 105
Indianapolis, IN 46202
317-962-5606

University Retail Pharmacy
550 N. University Blvd.
Indianapolis, IN 46202
317-944-3445

*****Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.
[P]Preferred cost-sharing pharmacies.

NONDISCRIMINATION STATEMENT AND NOTICE OF LANGUAGE ASSISTANCE

Nondiscrimination Notice

Kaiser Foundation Health Plan of the Northwest (Kaiser Health Plan) complies with applicable federal and state civil rights laws and does not discriminate, exclude people or treat them differently on the basis of race, color, national origin (including limited English proficiency), age, disability, or sex (including sex characteristics, intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes).

Kaiser Health Plan:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats, such as large print, audio, braille, and accessible electronic formats
- Provides no cost language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, call Member Services at **1-800-813-2000** (TTY: **711**).

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation, you can file a grievance with our Civil Rights Coordinator, by mail, phone, or fax. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You may contact our Civil Rights Coordinator at:

Member Relations Department
Attention: Kaiser Civil Rights Coordinator
500 NE Multnomah St., Suite 100
Portland, OR 97232-2099
Fax: **1-855-347-7239**

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint portal, available at **https://ocrportal.hhs.gov/ocr/portal/lobby.jsf**, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201
Phone: **1-800-368-1019**
TDD: **1-800-537-7697**

Complaint forms are available at **www.hhs.gov/ocr/office/file/index.html**.

This notice is available at **https://healthy.kaiserpermanente.org/oregon-washington/language-assistance/nondiscrimination-notice**.

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For Washington Members:
You can also file a complaint with the Washington State Office of the Insurance Commissioner, electronically through the Office of the Insurance Commissioner Complaint portal, available at **https://www.insurance.wa.gov/file-complaint-or-check-your-complaint-status**, or by phone at **1-800-562-6900**, or **360-586-0241** (TDD). Complaint forms are available at **https://fortress.wa.gov/oic/onlineservices/cc/pub/complaintinformation.aspx**.

Help in Your Language

ATTENTION: If you speak English, language assistance services including appropriate auxiliary aids and services, free of charge, are available to you. Call **1-800-813-2000** (TTY: **711**).

አማርኛ (Amharic) ትኩረት፡ አማርኛ የሚናገሩ ከሆነ ተገቢ የሆኑ ረዳት መርጃዎችን እና አገልግሎቶችን ጨምሮ የቋንቋ እርዳታ አገልግሎቶች በነጻ ይገኛሉ። በ **1-800-813-2000** ይደውሉ (TTY: **711**)።

العربية(Arabic) تنبيه: إذا كنت تتحدث العربية، تتوفر لك خدمات المساعدة اللغوية بما في ذلك من وسائل المساعدة والخدمات المناسبة بالمجان. اتصل بالرقم **1-800-813-2000** (TTY: **711**).

中文 (Chinese) 注意事項：如果您說中文，您可獲得免費語言協助服務，包括適當的輔助器材和服務。致電**1-800-813-2000**（TTY：**711**）。

فارسی(Farsi) توجه: اگر به زبان فارسی صحبت می‌کنید، «تسهیلات زبانی»، از جمله کمک‌ها و خدمات پشتیبانی مناسب، به صورت رایگان در دسترس‌تان است با**1-800-813-2000** تماس بگیرید (TTY (تلفن متنی): **711**).

Français (French) ATTENTION : si vous parlez français, des services d'assistance linguistique comprenant des aides et services auxiliaires appropriés, gratuits, sont à votre disposition. Appelez le **1-800-813-2000** (TTY: **711**).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen die Sprachassistenz mit entsprechenden Hilfsmitteln und Dienstleistungen kostenfrei zur Verfügung. Rufen Sie **1-800-813-2000** an (TTY: **711**).

日本語 (Japanese) 注意：日本語を話す場合、適切な補助機器やサービスを含む言語支援サービスが無料で提供されます。**1-800-813-2000**までお電話ください（TTY: **711**）。

ខ្មែរ (Khmer) យកចិត្តទុកដាក់៖ បើអ្នកនិយាយខ្មែរ សេវាជំនួយភាសា រួមទាំងជំនួយនិងសេវាសមស្រប ដោយឥតគិតថ្លៃ មានចំពោះអ្នក។ ហៅ **1-800-813-2000** (TTY: **711**).

한국어 (Korean) 주의: 한국어를 구사하실 경우, 필요한 보조 기기 및 서비스가 포함된 언어 지원 서비스가 무료로 제공됩니다. **1-800-813-2000**로 전화해 주세요(TTY: **711**).

ລາວ (Laotian) ເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າພາສາລາວ, ການບໍ່ວ່ຶການຊ່ວຍເຫຼືອດ້ານພາສາ ລວມທັ້ງອຸປະກອນ ແລະ ການບໍ່ວ່ຶການຊ່ວຍເຫຼືອທີ່ເໝາະສົມ ຈະມີໃຫ້ທ່ານໂດຍບໍ່ເສຍຄ່າ. ໂທ **1-800-813-2000** (TTY: **711**).

Afaan Oromoo (Oromo) XIYYEEFFANNOO: Yoo Afaan Oromo dubbattu ta'e, Tajaajila gargaarsa afaanii, gargaarsota dabalataa fi tajaajiloota barbaachisoo kaffaltii irraa bilisa ta'an, isiniif ni jira.
1-800-813-2000 irratti bilbilaa (TTY:- **711**)

ਪੰਜਾਬੀ (Punjabi) ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਮੁਫ਼ਤ ਉਪਲਬਧ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ, ਜਿਨ੍ਹਾਂ ਵਿੱਚ ਯੋਗ ਸਹਾਇਕ ਸਹਾਇਤਾਵਾਂ ਅਤੇ ਸੇਵਾਵਾਂ ਸ਼ਾਮਲ ਹਨ। ਕਾਲ ਕਰੋ **1-800-813-2000** (TTY:- **711**).

Română (Romanian) ATENȚIE: Dacă vorbiți română, vă sunt disponibile gratuit servicii de asistență lingvistică, inclusiv ajutoare și servicii auxiliare adecvate. Sunați la **1-800-813-2000** (TTY: **711**).

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Русский (Russian) ВНИМАНИЕ! Если вы говорите по-русски, вам доступны бесплатные услуги языковой поддержки, включая соответствующие вспомогательные средства и услуги. Позвоните по номеру **1-800-813-2000** (TTY: **711**).

Español (Spanish) ATENCIÓN: Si habla español, tiene a su disposición servicios de asistencia lingüística que incluyen ayudas y servicios auxiliares adecuados y gratuitos. Llame al **1-800-813-2000** (TTY: **711**).

Tagalog (Tagalog) PAALALA: Kung nagsasalita ka ng Tagalog, available sa iyo ang serbisyo ng tulong sa wika kabilang ang mga naaangkop na karagdagang tulong at serbisyo, nang walang bayad. Tumawag sa **1-800-813-2000** (TTY: **711**).

ไทย (Thai) โปรดทราบ: หากท่านพูดภาษาไทย ท่านสามารถขอรับบริการช่วยเหลือด้านภาษา รวมทั้งเครื่องช่วยเหลือและบริการเสริมที่เหมาะสมได้ฟรี โทร **1-800-813-2000** (TTY: **711**).

Українська (Ukrainian) УВАГА! Якщо ви володієте українською мовою, вам доступні безкоштовні послуги з мовної допомоги, включно із відповідною додатковою допомогою та послугами. Зателефонуйте за номером **1-800-813-2000** (TTY: **711**).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói tiếng Việt, bạn có thể sử dụng các dịch vụ hỗ trợ ngôn ngữ miễn phí, bao gồm các dịch vụ và phương tiện hỗ trợ phù hợp. Xin gọi **1-800-813-2000** (TTY: **711**).

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KAISER PERMANENTE®

Kaiser Foundation Health Plan, Inc.
500 NE Multnomah St., Suite 100
Portland, OR 97232-2099

Important plan information

kp.org/seniorrx

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