KAISER PERMANENTE®

Kaiser Permanente Medicare Advantage HMO

Durable medical equipment (DME): 2027 preferred brands and manufacturers

What is durable medical equipment (DME)? DME is defined as medically necessary equipment that is used to treat or manage a disease, injury, or disability at home, or in a long-term care facility. It includes equipment that is strong enough to be used over and over again, such as hospital beds, wheelchairs, walkers, insulin pumps, and blood glucose monitors.

What does Kaiser Permanente cover? Our Medicare Advantage HMO plans cover all DME that's covered by Original Medicare. Equipment must be selected from the brands and manufacturers on this list. We will not cover other brands and manufacturers unless your doctor or other provider tells us that the brand is appropriate for your medical needs.

One exception is if you are new to one of our Medicare Advantage HMO plans and are using a brand of DME that is not on our list. In that case, we will continue to cover that brand for you for up to 90 days. During that time, you should talk with your doctor to decide what brand is medically appropriate for you after the 90-day period.

If our supplier in your area does not carry a particular brand or manufacturer, you may ask if they can special order it for you.

May I get a second opinion or appeal a decision? Yes. If you disagree with your provider's decision about what product or brand is appropriate for your medical condition, you can ask for a second opinion or file an appeal. You or your provider can also file an appeal if you do not agree with the plan's coverage decision.

Need more information? Your 2027 Evidence of Coverage provides details about your Medicare Advantage coverage and prior authorization requirements. See chapter 4, "Medical benefits chart (what is covered and what you pay)."

It also includes details about appeals. See chapter 9, "What to do if you have a problem or complaint (coverage decisions, appeals, and complaints)."

For additional information, call Kaiser Permanente Member Services at **1-888-901-4600** (TTY/TDD **1-800-833-6388**), 8 a.m.–8 p.m., 7 days a week.

Diabetes Management DME

Preferred brands and manufacturers

Insulin Pumps

Manufacturer	Brand	Notes
Insulet	Omnipod DASH, Omnipod 5	Requires prior authorization
Medtronic	MiniMed 670G, 770G, 780G, 630G	Requires prior authorization
Tandem	Tandem T:SlimX2, Mobi System	Requires prior authorization

Insulin Pump Supplies – Infusion Sets

Any supplies that support the insulin pumps listed above are covered as DME and prior authorization is required.

Blood Glucose Monitors

Manufacturer	Brand	Notes
LifeScan, Inc.-Preferred	One Touch Verio Flex, Verio Reflect	
Nipro Diagnostics	True Metrix Meter	Alternative site testing
Prodigy Diabetes Care	Prodigy Voice® Blood	Ideal for people with sight impairment.
Bayer HealthCare	Medtronic Contour® Next Gen Link Meter Kit for Medtronic pumps	Requires prior authorization. For Insulin Pump
Abbott	Freestyle Blood Glucose Meter/Ketones	Requires prior authorization. For Insulin Pump
Not covered: Tempo (E.Lily), Accu-Chek (Roche), Metene, iHealth, CareSens, Auvon, Keto-Mojo, Glucoracy, Okra Pro, KetoBM, Care Living, and other brands.		

Continuous Blood Glucose Monitors

Manufacturer	Brand	Notes
Dexcom	Dexcom G6, G7, G6/G7	Requires prior authorization
Freestyle	Freestyle Libre II, III+	Requires prior authorization
Not covered: OTC products (e.g. Dexcom Stelo, Freestyle Lingo), Medtronic (Guardian Connect), Eversense (Eversense E3)		

Blood Glucose Test Strips

Manufacturer	Brand	Notes
LifeScan, Inc.	OneTouch Verio® Test Strips	
Nipro Diagnostics	TrueTest Strips	Molina members
Prodigy Diabetes	Prodigy® Blood Glucose Test Strips	Ideal for people with sight impairment. Requires prior authorization.
Bayer Healthcare	Contour® Next Blood Glucose Test Strips	
Abbott	FreeStyle® Precision b-Ketone and Blood Glucose Test Strips	

Other preferred suppliers and providers

Aaro Medical Supplies, Inc.
Advanced Respiratory, Inc.
Adapt Health
Bellevue Healthcare II, Inc.
Bioventus, LLC
Byram Healthcare Centers, Inc.
Dynamic Bracing, Inc.
EBI, LLC
dba Biomet Spine & Bone Healing Technologies
Farrell's Home Health
Hill-Rom Company, Inc.
Holland Health Services, Inc.
Inland Medical & Rehab, Inc.
Inland Speech Pathology, LLC.
Inspired Solutions, Inc.
KCI, USA Inc.
Kinetic Orthopedics, LLC
Martin Medical
Merl, Inc.
Mitchell, Thomas W, DDS
Norco, Inc.
Nurturing Expressions, LLC
Olympic Pharmacy and HealthCare
Orthofix, Inc.
Pacific Healthcare Group
Pacific Medical Systems, Inc.
Prescriptions Etc., Inc.
Reliant Rx
Sizewise Rentals, LLC
SOAS, LLC
dba Island Drug #1145, Island Drug #1142 and LaConner Drug #1146
Sound Sleep Solutions, LLC
Spokane Home Healthcare, Inc.
United Seating and Mobility LLC
dba Numotion
Wound Solutions, LLC

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