

Kaiser Permanente

# 2025 Pharmacy Directory

This pharmacy directory was updated on 9/2024. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-800-443-0815** or, for TTY users, **711**, seven days a week, 8 a.m. to 8 p.m., or visit **kp.org/seniorrx**.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at **kp.org/directory**. You may also call Member Services at **1-800-443-0815** (TTY/TDD users should call **711**) for updated information.

Also, please call our Member Services Department, to request the following:

- *Preferred language other than English and/or alternate format.*
- *Make or change a standing request for preferred language and/or format*

## INTRODUCTION

This booklet provides a list of our plan's network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the **Evidence of Coverage** and Kaiser Permanente's formulary.

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to plan enrollees. In most cases, your prescriptions are covered under our plan only if they are filled at a network pharmacy or through our mail order program. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your **Evidence of Coverage**.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 9/01/2024. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

Note: Enrollees in individual or group plans without Medicare Part D coverage should use pharmacies marked with a "***β***" for their Medicare Part B prescriptions.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy

directory. If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact us.

## **Kaiser Permanente's Network Pharmacies**

Our pharmacy directory is organized by the type of pharmacy (retail, including chain pharmacies, mail order, home infusion, long-term care, Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) pharmacies, specialty pharmacies, and transplant network pharmacies outside the geographic area). Our pharmacies are then listed alphabetically by region, service area, facility name and city.

## **Retail Pharmacies, including Chain Pharmacies Northern California Region**

### **CENTRAL CALIFORNIA**

#### **Kaiser Permanente Clovis Medical Office Pharmacy\*<sup>β</sup>**

2071 Herndon Ave.

Clovis, CA 93611

**559-324-5010**

#### **Kaiser Permanente Dale Road Medical Office Pharmacy\*<sup>β</sup>**

3800 Dale Rd.

Modesto, CA 95356

**209-557-6160**

#### **Kaiser Permanente First Street Medical Office Pharmacy\*<sup>β</sup>**

4785 N. First St.

Fresno, CA 93726

**559-448-4811**

#### **Kaiser Permanente Fresno Medical Center First Floor Pharmacy B\*<sup>β</sup>**

7300 N. Fresno St.

Fresno, CA 93720

**559-448-4440**

**Kaiser Permanente Fresno  
Medical Center Third Floor Pharmacy C\*<sup>β</sup>**  
7300 N. Fresno St.  
Fresno, CA 93720  
**559-448-4450**

#### **Kaiser Permanente Manteca Medical Office Pharmacy\*<sup>β</sup>**

1721 W. Yosemite Ave.

Manteca, CA 95337

**209-824-5088**

*Open 24 hours*

#### **Kaiser Permanente Modesto Medical Center Main Pharmacy\*<sup>β</sup>**

4601 Dale Rd.

Modesto, CA 95356

**209-735-6350**

*Open 24 hours*

#### **Kaiser Permanente Oakhurst Medical Office Pharmacy\*<sup>β</sup>**

40595 Westlake Dr.

Oakhurst, CA 93644

**559-448-5070**

#### **Kaiser Permanente Selma Medical Office Pharmacy\*<sup>β</sup>**

2651 Highland Ave.

Selma, CA 93662

**559-898-6010**

#### **Kaiser Permanente Stockton Medical Office First Floor Pharmacy\*<sup>β</sup>**

7373 West Ln., 1st Floor

Stockton, CA 95210

**209-476-3101**

#### **Kaiser Permanente Stockton Medical Office Second Floor Pharmacy\*<sup>β</sup>**

7373 West Ln., 2nd Floor

Stockton, CA 95210

**209-476-3105**

**Kaiser Permanente Tracy  
Medical Office Pharmacy\*<sup>β</sup>**  
2185 W. Grant Line Rd.  
Tracy, CA 95377  
**209-839-6212**

**CVS Pharmacy**  
4987 N. Fresno St.  
Fresno, CA 93726  
**559-227-7137**

**Madera Medical Pharmacy**  
402 S. Madera Ave., Ste. A  
Madera, CA 93637  
**559-674-0833**

**Rite Aid Pharmacy<sup>β</sup>**  
1935 N St.  
Newman, CA 95360  
**209-862-1208**

**Rite Aid Pharmacy<sup>β</sup>**  
Turlock Towne Center  
651 N. Golden State Blvd.  
Turlock, CA 95380  
**209-634-5831**

**Save Mart Pharmacy<sup>β</sup>**  
1035 Sperry Ave.  
Patterson, CA 95363  
**209-892-4545**

**Walgreens**  
1071 N. Main St.  
Manteca, CA 95336  
**209-825-6998**

**Walgreens<sup>β</sup>**  
15 W. Harding Way  
Stockton, CA 95204  
**209-941-2964**

**Walgreens<sup>β</sup>**  
7929 Lower Sacramento Rd.  
Stockton, CA 95210  
**209-474-0300**

## **DIABLO and NAPA/SOLANO**

**Kaiser Permanente Antioch  
Medical Center Sand Creek Pharmacy\*<sup>β</sup>**  
4501 Sand Creek Rd., 1st Floor  
Antioch, CA 94531  
**925-813-7940**  
*Open 24 hours*

**Kaiser Permanente Delta Fair  
Medical Office Diablo Pharmacy\*<sup>β</sup>**  
3400 Delta Fair Blvd.  
Antioch, CA 94509  
**925-779-5171**

**Kaiser Permanente Dublin  
Medical Office Pharmacy\*<sup>β</sup>**  
3100 Dublin Blvd., 1<sup>st</sup> Floor  
Dublin, CA 94568  
**925-556-5885**

**Kaiser Permanente Fairfield  
Medical Office Pharmacy\*<sup>β</sup>**  
1550 Gateway Blvd.  
Fairfield, CA 94533  
**707-427-4208**

**Kaiser Permanente Livermore  
Medical Office Pharmacy\*<sup>β</sup>**  
3000 Las Positas Rd.  
Livermore, CA 94551  
**925-243-4700**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Kaiser Permanente Martinez  
Medical Office Main Pharmacy\*<sup>β</sup>**  
200 Muir Rd., Ensenada Bldg., 3rd Floor  
Martinez, CA 94553  
**925-372-1900**

**Kaiser Permanente Napa  
Medical Office Pharmacy 1\*<sup>β</sup>**  
3285 Claremont Way  
Napa, CA 94558  
**707-258-4440**

**Kaiser Permanente Park Shadelands  
Medical Office Yosemite Pharmacy\*<sup>β</sup>**  
320 Lennon Ln.  
Walnut Creek, CA 94598  
**925-906-2501**

**Kaiser Permanente Pleasanton  
Medical Office North 1 Pharmacy\*<sup>β</sup>**  
7601 Stoneridge Dr.  
Pleasanton, CA 94588  
**925-847-5660**

**Kaiser Permanente Pleasanton  
Medical Office South 1 Pharmacy\*<sup>β</sup>**  
7601 Stoneridge Dr., 1st Floor  
Pleasanton, CA 94588  
**925-847-5500**

**Kaiser Permanente Pleasanton  
Medical Office South 2 Pharmacy\*<sup>β</sup>**  
7601 Stoneridge Dr., 2nd Floor  
Pleasanton, CA 94588  
**925-847-5555**

**Kaiser Permanente San Ramon  
Medical Office Pharmacy\*<sup>β</sup>**  
2300 Camino Real, 1st Floor  
San Ramon, CA 94583  
**925-244-7440**

**Kaiser Permanente Vacaville  
Medical Center 24-Hour Pharmacy\*<sup>β</sup>**  
1 Quality Dr., Bldg. B  
Vacaville, CA 95688  
**707-624-2500**  
*Open 24 hours*

**Kaiser Permanente Vallejo  
Medical Center 24-Hour Pharmacy\*<sup>β</sup>**  
975 Sereno Dr., 1st Floor  
Vallejo, CA 94589  
**707-651-1103**  
*Open 24 hours*

**Kaiser Permanente Vallejo  
Medical Center Pharmacy 1\*<sup>β</sup>**  
975 Sereno Dr.  
Vallejo, CA 94589  
**707-651-1101**

**Kaiser Permanente Walnut Creek Medical  
Center Pharmacy\*<sup>β</sup>**  
1425 S. Main St.  
Walnut Creek, CA 94596  
**925-295-4000**

## **EAST BAY**

**Kaiser Permanente Alameda  
Medical Office Pharmacy\*<sup>β</sup>**  
2417 Central Ave.  
Alameda, CA 94501  
**510-752-9250**

**Kaiser Permanente Berkeley  
Medical Office Pharmacy\*<sup>β</sup>**  
2621 Tenth St., 2nd Floor  
Berkeley, CA 94710  
**510-898-4283**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Kaiser Permanente Fremont  
Medical Center and Office  
Niles East Pharmacy\*<sup>β</sup>**  
39400 Paseo Padre Pkwy., 3rd Floor  
Fremont, CA 94538  
**510-248-3338**

**Kaiser Permanente Fremont  
Medical Center and Office  
Niles West Pharmacy\*<sup>β</sup>**  
39400 Paseo Padre Pkwy., 1st Floor  
Fremont, CA 94538  
**510-248-3338**

**Kaiser Permanente Fremont  
Medical Center and Office  
Ohlone Pediatric Pharmacy\*<sup>β</sup>**  
39400 Paseo Padre Pkwy.  
Fremont, CA 94538  
**510-248-3141**

**Kaiser Permanente Hayward  
Medical Center Pharmacy\*<sup>β</sup>**  
27400 Hesperian Blvd.  
Hayward, CA 94545  
**510-784-4220**  
*Open 24 hours*

**Kaiser Permanente Oakland Broadway  
Medical Office Building &  
Cancer Center Pharmacy\*<sup>β</sup>**  
3701 Broadway, 1st Floor  
Oakland, CA 94611  
**510-752-4181**

**Kaiser Permanente Oakland Medical Center  
Fabiola First Floor Pharmacy\*<sup>β</sup>**  
3801 Howe St.  
Oakland, CA 94611  
**510-752-1011**

**Kaiser Permanente Oakland Medical Center  
Main Pharmacy\*<sup>β</sup>**  
3600 Broadway, 1st Floor  
Oakland, CA 94611  
**510-752-4200**

**Kaiser Permanente Oakland Medical Center  
Mosswood Pediatric Pharmacy\*<sup>β</sup>**  
3505 Broadway, 4th Floor  
Oakland, CA 94611  
**510-752-1066**

**Kaiser Permanente Pinole  
Medical Office Pharmacy\*<sup>β</sup>**  
1301 Pinole Valley Rd.  
Pinole, CA 94564  
**510-243-4300**

**Kaiser Permanente Richmond  
Medical Center Hospital  
Outpatient Pharmacy\*<sup>β</sup>**  
901 Nevin Ave.  
Richmond, CA 94801  
**510-307-1515**

**Kaiser Permanente Richmond  
Medical Center Skyview Pharmacy\*<sup>β</sup>**  
901 Nevin Ave.  
Richmond, CA 94801  
**510-307-1520**

**Kaiser Permanente San Leandro  
Discharge Pharmacy\*<sup>β</sup>**  
2500 Merced St., Bldg. H, 1st Floor  
San Leandro, CA 94577  
**510-454-3150**

**Kaiser Permanente San Leandro  
Main Pharmacy\*<sup>β</sup>**  
2500 Merced St., 1st Floor  
San Leandro, CA 94577  
**510-454-6960**

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<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Kaiser Permanente Sleepy Hollow  
Medical Office Pharmacy<sup>\*β</sup>**

27303 Sleepy Hollow Ave.  
Hayward, CA 94545  
**510-784-4589**

**Kaiser Permanente Union City  
Medical Office Pharmacy 2<sup>\*β</sup>**

3553 Whipple Rd., Bldg. B, 1st Floor  
Union City, CA 94587  
**510-675-2133**

**Walgreens Pharmacy**

2600 Mowry Ave.  
Fremont, CA 94538  
**510-742-9356**

## **GREATER SACRAMENTO**

**Kaiser Permanente Davis Medical Office  
Main Pharmacy<sup>\*β</sup>**

1955 Cowell Blvd.  
Davis, CA 95618  
**530-757-4000**

**Kaiser Permanente Downtown  
Commons Pharmacy<sup>\*β</sup>**

501 J St., 1<sup>st</sup> Floor  
Sacramento, CA 95814  
**916-497-4250**

**Kaiser Permanente Elk Grove  
Medical Office Pharmacy<sup>\*β</sup>**

9201 Big Horn Blvd.  
Elk Grove, CA 95758  
**916-478-5400**

**Kaiser Permanente Elk Grove  
Medical Office Promenade Pharmacy<sup>\*β</sup>**

10305 Promenade Pkwy., 1st Floor  
Elk Grove, CA 95757  
**916-544-6060**

**Kaiser Permanente Fair Oaks  
Medical Office Pharmacy<sup>\*β</sup>**

2345 Fair Oaks Blvd.  
Sacramento, CA 95825  
**916-480-6705**

**Kaiser Permanente Folsom  
Medical Office Pharmacy<sup>\*β</sup>**

2155 Iron Point Rd.  
Folsom, CA 95630  
**916-817-5444**

**Kaiser Permanente Lincoln  
Medical Office Pharmacy<sup>\*β</sup>**

1900 Dresden Dr.  
Lincoln, CA 95648  
**916-543-5140**

**Kaiser Permanente Point West  
Medical Office Pharmacy<sup>\*β</sup>**

1650 Response Rd.  
Sacramento, CA 95815  
**916-614-4065**

**Kaiser Permanente Rancho Cordova  
Medical Office Pharmacy<sup>\*β</sup>**

10725 International Dr.  
Rancho Cordova, CA 95670  
**916-631-2303**

**Kaiser Permanente Roseville  
Medical Center Eureka  
Discharge Pharmacy<sup>\*β</sup>**

1600 Eureka Rd., Bldg. D, 2nd Floor  
Roseville, CA 95661  
**916-746-3755**  
*Open 24 hours*

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**Kaiser Permanente Roseville  
Medical Center Eureka Pharmacy A<sup>\*β</sup>**  
1600 Eureka Rd., Bldg. C, 1st Floor  
Roseville, CA 95661  
**916-746-3755**

**Kaiser Permanente Roseville  
Medical Center Pediatric Pharmacy<sup>\*β</sup>**  
1840 Sierra Gardens Dr.  
Roseville, CA 95678  
**916-784-5081**

**Kaiser Permanente Roseville  
Medical Office Riverside Outpatient  
Pharmacy<sup>\*β</sup>**  
1021 Riverside Ave.  
Roseville, CA 95678  
**916-784-4540**

**Kaiser Permanente Sacramento  
Medical Center and Medical Office  
Morse Pharmacy First Floor<sup>\*β</sup>**  
2025 Morse Ave.  
Sacramento, CA 95825  
**916-973-5362**

**Kaiser Permanente Sacramento  
Morse Discharge Pharmacy<sup>\*β</sup>**  
2025 Morse Ave., 2nd Floor  
Sacramento, CA 95825  
**916-973-7030**  
*Open 24 hours*

**Kaiser Permanente South Sacramento 24Hr  
ED Discharge Pharmacy<sup>\*β</sup>**  
6600 Bruceville Rd. ED Bldg  
Sacramento, CA 95823  
**916-688-2779**

**Kaiser Permanente South Sacramento  
Medical Center and Medical Office  
Pharmacy 1<sup>\*β</sup>**  
6600 Bruceville Rd.  
Sacramento, CA 95823  
**916-525-6040**

**Kaiser Permanente South Sacramento  
Wyndham Building Refill Pharmacy<sup>\*β</sup>**  
7300 Wyndham Dr.  
Sacramento, CA 95823  
**916-525-6040**

**Kaiser Permanente South Tower Pharmacy<sup>\*β</sup>**  
6600 Bruceville Rd., South Tower, 1st Floor  
Sacramento, CA 95823  
**916-627-7100**  
*Open 24 hours*

**Rite Aid Pharmacy<sup>\*β</sup>**  
1300 W. F St.  
Oakdale, CA 95361  
**209-847-1324**

**Rite Aid Pharmacy<sup>\*β</sup>**  
1449 E. F St., Ste. 102  
Oakdale, CA 95361  
**209-847-4279**

## **SAN FRANCISCO, MARIN and SONOMA**

**Kaiser Permanente Mission Bay  
Medical Office Pharmacy<sup>\*β</sup>**  
1600 Owens St., 1st Floor  
San Francisco, CA 94158  
**628-242-6150**

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<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Kaiser Permanente Novato  
Medical Office Pharmacy\*<sup>β</sup>**

97 San Marin Dr.  
Novato, CA 94945  
**415-899-7563**

**Kaiser Permanente Petaluma  
Medical Office Pharmacy\*<sup>β</sup>**

3900 Lakeville Hwy.  
Petaluma, CA 94954  
**707-765-3450**

**Kaiser Permanente Rohnert Park  
Medical Office Pharmacy\*<sup>β</sup>**

5900 State Farm Dr.  
Rohnert Park, CA 94928  
**707-206-3001**

**Kaiser Permanente San Francisco  
French Campus Pharmacy\*<sup>β</sup>**

4141 Geary Blvd.  
San Francisco, CA 94118  
**415-833-3295**

**Kaiser Permanente San Francisco  
Discharge Pharmacy\*<sup>β</sup>**

2425 Geary Blvd.  
San Francisco, CA 94115  
**415-833-4255**

**Kaiser Permanente San Francisco  
Medical Center Main Pharmacy\*<sup>β</sup>**

2238 Geary Blvd., 1st Floor  
San Francisco, CA 94115  
**415-833-8150**

**Kaiser Permanente San Francisco  
Medical Center Pharmacy First Floor\*<sup>β</sup>**

2200 O'Farrell St.  
San Francisco, CA 94115  
**415-833-4942**

**Kaiser Permanente San Francisco  
Medical Center Sixth Floor Pharmacy\*<sup>β</sup>**

2238 Geary Blvd.  
San Francisco, CA 94115  
**415-833-8650**

**Kaiser Permanente San Rafael  
Medical Office Downtown Pharmacy\*<sup>β</sup>**

1033 3rd St.  
San Rafael, CA 94901  
**415-482-6900**

**Kaiser Permanente San Rafael  
Medical Office Pharmacy\*<sup>β</sup>**

99 Montecillo Rd.  
San Rafael, CA 94903  
**415-444-2980**

**Kaiser Permanente San Rafael  
Park Outpatient Pharmacy\*<sup>β</sup>**

1650 Los Gamos Dr. Fl 2  
San Rafael, CA 94903  
**415-492-6297**

**Kaiser Permanente Santa Rosa  
Discharge Pharmacy\*<sup>β</sup>**

401 Bicentennial Way  
Hospital Bldg., 1st Floor  
Santa Rosa, CA 95403  
**707-571-4600**

**Kaiser Permanente Santa Rosa  
Medical Office Building 4 Pharmacy\*<sup>β</sup>**

3925 Old Redwood Hwy.  
Santa Rosa, CA 95403  
**707-566-5300**

**Kaiser Permanente Santa Rosa  
Medical Office Building 6 Pharmacy\*<sup>β</sup>**

2240 Mercury Way, 1<sup>st</sup> Floor  
Santa Rosa, CA 95407  
**707-570-3499**

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<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.



**Kaiser Permanente Santa Rosa  
Medical Office Building West  
First Floor Pharmacy\*<sup>β</sup>**  
401 Bicentennial Way  
Santa Rosa, CA 95403  
**707-393-4180**

**Care Plus/CVS Pharmacy**  
445 Castro St.  
San Francisco, CA 94114  
**415-864-7030**

**Walgreens Drug Store**  
2262 Market St.  
San Francisco, CA 94114  
**415-255-0101**

**West Marin Pharmacy<sup>β</sup>**  
11 4th St.  
Point Reyes Station, CA 94956  
**415-663-1121**

## **SOUTH BAY and PENINSULA**

**Kaiser Permanente Bayhill  
Medical Office Pharmacy\*<sup>β</sup>**  
801 Traeger Ave.  
San Bruno, CA 94066  
**650-742-2388**

**Kaiser Permanente San Bruno  
Medical Office Pharmacy\*<sup>β</sup>**  
901 El Camino Real  
San Bruno, CA 94066  
**650-742-1388**

**Kaiser Permanente Campbell  
Medical Office Main Pharmacy\*<sup>β</sup>**  
220 E. Hacienda Ave., 1st Floor  
Campbell, CA 95008  
**408-871-6337**

**Kaiser Permanente Cooper Street  
Pharmacy\*<sup>β</sup>**  
110 Cooper St. Fl. 2  
Santa Cruz, CA 95060  
**831-460-7750**

**Kaiser Permanente Daly City  
Medical Office Main Pharmacy\*<sup>β</sup>**  
395 Hickey Blvd., 1st Floor  
Daly City, CA 94015  
**650-301-5788**

**Kaiser Permanente Gilroy  
Medical Office Main Pharmacy\*<sup>β</sup>**  
7520 Arroyo Cir.  
Gilroy, CA 95020  
**408-848-4640**

**Kaiser Permanente Milpitas  
Medical Office Main Pharmacy\*<sup>β</sup>**  
770 E. Calaveras Blvd.  
Milpitas, CA 95035  
**408-945-2640**

**Kaiser Permanente Mountain View  
Medical Office Pharmacy\*<sup>β</sup>**  
555 Castro St.  
Mountain View, CA 94041  
**650-903-2150**

**Kaiser Permanente Redwood City Cypress  
Medical Office Pharmacy\*<sup>β</sup>**  
1190 Veterans Blvd.  
Redwood City, CA 94063  
**650-299-2234**

**Kaiser Permanente Redwood City  
Marshall Medical Office Building  
Pharmacy\*<sup>β</sup>**  
905 Maple Street, 1st Fl  
Redwood City, CA 94063  
**650-299-2478**

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<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Kaiser Permanente San Jose  
Medical Center Building D Pharmacy\*<sup>β</sup>**  
280 Hospital Pkwy.  
San Jose, CA 95119  
**408-972-6050**

**Kaiser Permanente San Jose  
Medical Center Family Health Center  
Pharmacy\*<sup>β</sup>**  
276 International Cir.  
San Jose, CA 95119  
**408-972-6911**

**Kaiser Permanente San Jose  
Medical Center One North Pharmacy\*<sup>β</sup>**  
260 International Cir.  
San Jose, CA 95119  
**408-972-6335**

**Kaiser Permanente San Jose  
Medical Center Two North Pharmacy\*<sup>β</sup>**  
270 International Cir.  
San Jose, CA 95119  
**408-972-7753**

**Kaiser Permanente San Jose  
Medical Center Pharmacy\*<sup>β</sup>**  
250 Hospital Pkwy.  
San Jose, CA 95119  
**408-972-6922**

**Kaiser Permanente San Mateo  
Medical Office Pharmacy\*<sup>β</sup>**  
1000 Franklin Pkwy., 1st Floor  
San Mateo, CA 94403  
**650-358-7110**

**Kaiser Permanente Santa Clara  
Medical Center 24-Hour Pharmacy\*<sup>β</sup>**  
700 Lawrence Expwy.  
Santa Clara, CA 95051  
**408-851-5500**  
*Open 24 hours*

**Kaiser Permanente Santa Clara  
Medical Office Pharmacy, Dept. 170\*<sup>β</sup>**  
710 Lawrence Expwy.  
Santa Clara, CA 95051  
**408-851-1300**

**Kaiser Permanente Santa Clara  
Medical Office Pharmacy, Dept. 194\*<sup>β</sup>**  
710 Lawrence Expwy.  
Santa Clara, CA 95051  
**408-851-1800**

**Kaiser Permanente Santa Clara  
Medical Office Third Floor Pharmacy,  
Dept. 370\*<sup>β</sup>**  
710 Lawrence Expwy.  
Santa Clara, CA 95051  
**408-851-3515**

**Kaiser Permanente Scotts Valley  
Medical Office Pharmacy\*<sup>β</sup>**  
5615 Scotts Valley Dr., 1<sup>st</sup> Floor  
Scotts Valley, CA 95066  
**831-430-2900**

**Kaiser Permanente Skyport Pharmacy\*<sup>β</sup>**  
1721 Technology Dr., 1<sup>st</sup> Floor  
San Jose, CA 95110  
**408-436-3335**

**Kaiser Permanente South San Francisco  
Annex Pharmacy\*<sup>β</sup>**  
1200 El Camino Real  
South San Francisco, CA 94080  
**650-742-2800**

**Kaiser Permanente South San Francisco  
Main Pharmacy\*<sup>β</sup>**  
1200 El Camino Real  
South San Francisco, CA 94080  
**650-742-2888**

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<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Kaiser Permanente Watsonville  
Outpatient Pharmacy\*<sup>β</sup>**

1931 Main St. Floor 1  
Watsonville, CA 95076  
**831-768-6700**

**CVS Pharmacy**

1871 El Camino Real  
Burlingame, CA 94010  
**650-692-5065**

**Walgreens Drug Store**

2238 Westborough Blvd.  
South San Francisco, CA 94080  
**650-873-0550**

**Walgreens Pharmacy**

1414 El Camino Real  
San Carlos, CA 94070  
**650-637-9777**

**Walgreens Pharmacy**

1810 Freedom Blvd.  
Watsonville, CA 95019  
**831-768-0183**

## Mail Order Pharmacy Northern California Region

**Kaiser Permanente Mail Order Pharmacy\*<sup>β</sup>**

**1-888-218-6245**  
(TTY 711)  
**kp.org/refill**

You can get prescription drugs shipped to your home through our network mail order delivery program. For refills of your mail order prescriptions, please contact us 5 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. Typically, you should expect to receive your prescription drugs within 3 to 5 days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at **1-888-218-6245** (TTY **711**) or the number listed on the prescription label for assistance.

If you cannot wait for your prescription to arrive from our mail order pharmacy, you may get an urgent supply by calling a Kaiser Permanente or affiliated network pharmacy listed in this Pharmacy Directory or at **kp.org/directory**.

## Home Infusion Pharmacies Northern California Region

If you need more information, please contact Member Services.

**Kaiser Permanente Berkeley**

**Home Infusion Pharmacy\*<sup>β</sup>**

1795 Second St., Ste. B  
Berkeley, CA 94710  
**510-559-5362**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Kaiser Permanente Sacramento Regional Home Infusion Pharmacy\*<sup>β</sup>**

251 Opportunity St.  
Sacramento, CA 95838  
**916-316-5010**

**Access IV Inc.**

455 Reservation Rd.  
Marina, CA 93933  
**831-384-8080**

**Brooks Health Care**

5070 N. Sixth St., Ste. 169  
Fresno, CA 93710  
**559-221-4800**

**Coram Specialty Infusion Services**

3160 Corporate Pl.  
Hayward, CA 94545  
**510-732-8800**

**Crescent Healthcare Inc.**

25901 Industrial Blvd., Bldg. E  
Hayward, CA 94545  
**510-264-5454**

**Mid-Valley Health Services**

2800 Mitchell Rd., Ste. S  
Ceres, CA 95307  
**209-531-1858**

**Model Drug, Inc.**

1506 Draper St.  
Kingsburg, CA 93631  
**559-897-5111**

**R P Healthcare**

2456 W. Third St.  
Santa Rosa, CA 95401  
**707-571-5955**

**Soleo Health**

1324 W. Winton Ave.  
Hayward, CA 94545  
**510-300-6470**

**Soleo Health**

721 S. Glasgow Ave.  
Inglewood, CA 90301  
**310-655-1121**

**Sutter Infusion Pharmacy Services**

1105 Atlantic Ave., Ste. 102  
Alameda, CA 94501  
**510-450-8900**

**Sutter Infusion Pharmacy Services**

8318 Ferguson Ave.  
Sacramento, CA 95828  
**1-888-395-2200**

## Long-Term Care Pharmacies Northern California Region

Residents of a long-term care facility may access their prescription drugs covered under our plan through the facility's long-term care pharmacy or another network long-term care pharmacy.

If you need more information, please contact Member Services.

**Alixarx**

4727 W. Shaw Ave.  
Fresno, CA 93722  
**559-277-4100**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.

<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Anderson Bros Town and Country  
Pharmacy**

2900 Fulton Ave.  
Sacramento, CA 95821  
**916-489-3638**

**Berkshire Pharmacy**

11 Berkshire Ave.  
Redwood City, CA 94603  
**650-216-9800**

**BJRX Pharmacy LTC Inc.**

1801 E. March Ln., Ste. B270  
Stockton, CA 95210  
**209-395-0555**

**Botika LTC**

1939 Monterey Hwy. Ste 2  
San Jose, CA 95112  
**408-378-2363**

**Carekinesis**

401 S Canal St.  
South San Francisco, CA 94080  
**415-387-3231**

**Carmichael Long Term Care Pharmacy**

6633 Coyle Ave. Ste. 1  
Carmichael, CA 95608  
**916-827-2532**

**ChoiceCare Pharmacy, Inc.**

90 S. Spruce Ave., Ste. W  
South San Francisco, CA 94080  
**650-872-2261**

**Clayworth Healthcare Pharmacy**

20353 Lake Chabot Rd., Ste. 101  
Castro Valley, CA 94546  
**510-537-9402**

**Cononus Pharmacy Services**

2148 Icon Way 100  
Vacaville, CA 95688  
**1-866-253-0048**

**CWD Closed Door Pharmacy**

26033 Gas Point Dr.  
Cottonwood, CA 96022  
**530-347-4288**

**Danville San Ramon Pharmacy**

905 San Ramon Valley Blvd., Ste. 106  
Danville, CA 94526  
**925-820-4603**

**Fox Drug Store Inc.**

3020 San Antonio Dr.  
Fowler, CA 93625  
**559-344-6945**

**Garcia Pharmacy**

25 N. 14th Street  
San Jose, CA 95112  
**408-294-3219**

**Galt Pharmacy**

1000 C St.  
Galt, CA 95632  
**209-251-7535**

**GKN Rx**

7072 N. Cedar Ave.  
Fresno, CA 93720  
**559-321-8608**

**Golden Gate Pharmacy**

8 Digital Dr Suite 200  
Novato, CA 94901  
**415-455-9042**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
βEnrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Haller's LTC Pharmacy**

4067 Peralta Blvd.  
Fremont, CA 94536  
**510-793-5096**

**Horizons Pharmacy Services**

15951 Los Gatos Blvd., Ste. 12  
Los Gatos, CA 95032  
**408-560-9720**

**Lifescrypt Pharmacy**

39039 Paseo Padre Pkwy., Ste. 201  
Fremont, CA 94538  
**510-878-7562**

**March Lane Medical Pharmacy**

89 W. March Ln., Ste. 2  
Stockton, CA 95207  
**209-870-2760**

**Masonic Home Pharmacy**

34400 Mission Blvd.  
Union City, CA 94587  
**510-471-3434**

**Med-Plus Pharmacy Inc.**

335 Lindbergh Ave.  
Livermore, CA 94551  
**1-888-222-8405**

**Mid-Valley Health Services Long-Term Care**

602 Scenic Dr.  
Modesto, CA 95350  
**209-552-7600**

**Midtown Pharmacy Professional Corporation**

2173 Harbor Bay Pkwy.  
Alameda, CA 94502  
**510-864-4199**

**Model Drug**

911 Oak Park Blvd.  
Pismo Beach, CA 93449  
**805-481-5111**

**Omnicare of Hayward**

20967 Cabot Blvd.  
Hayward, CA 94545  
**510-265-0300**

**Omnicare of Northern California**

850 S. Guild Ave., Ste. 100  
Lodi, CA 95240  
**209-333-4900**

**Omnicare of Sacramento**

3630 Business Dr., Ste. D  
Sacramento, CA 95820  
**916-452-8022**

**Omnicare of Santa Rosa**

879 Second St.  
Santa Rosa, CA 95404  
**1-888-888-3135**

**Optimal Pharmaceutical Management**

6110 Fair Oaks Blvd.  
Carmichael, CA 95608  
**916-978-0866**

**Pacific West Pharmacy**

4363 Pacific St.  
Rocklin, CA 95677  
**916-632-7560**

**Payless Pharmacy**

2860 Del Paso Rd.  
Sacramento, CA 95834  
**916-624-9900**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
βEnrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**PharMerica**

4910 E. Ashlan Ave.  
Fresno, CA 93726  
**1-800-499-9079**

**PharMerica**

1214 N. Market Blvd., Ste. C  
Sacramento, CA 95834  
**916-928-3830**

**PharMerica**

32980 Alvarado-Niles Rd.  
Union City, CA 94587  
**510-487-2262**

**PMC Pharmacy**

843 Malcolm Blvd.  
Burlingame, CA 94010  
**650-239-5282**

**Premier Pharmacy**

18080 San Ramon Valley Blvd.  
San Ramon, CA 94583  
**925 556-9680**

**Ridgecrest Pharmacy**

1844 San Miguel Dr.  
Walnut Creek, CA 94596  
**925-937-6800**

**Rx Express**

711 E. Market St.  
Stockton, CA 95202  
**209-465-1001**

**San Mateo Medical Center**

222 W. 39th Ave.  
San Mateo, CA 94403  
**650-573-2233**

**Skilled Nursing Pharmacy Hayward**

21150 Cabot Blvd.  
Hayward, CA 94545  
**510-264-1278**

**South Valley Pharmacy Services**

7496 Egleberry St.  
Gilroy, CA 95020  
**408-847-6160**

**Star LTC Pharmacy**

20 Goldenland Ct.  
Sacramento, CA 95834  
**916-992-2004**

**Ted's Drugs**

27453 Hesperian Blvd.  
Hayward, CA 94545  
**510-782-6494**

**Thousand Cranes Pharmacy**

1832 Buchanan St.  
San Francisco, CA 94115  
**415-409-4357**

**Tri-City Pharmacy**

1132 Cadillac Ct.  
Milpitas, CA 95035  
**408-935-9120**

**Veteran's Home of California Pharmacy Service**

123 California Dr.  
Yountville, CA 94599  
**707-944-4616**

**Waterfront Pharmacy LTC**

123 S. Commerce St. Ste A  
Stockton, CA 95202  
**209-929-1093**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
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## Retail Pharmacies, including Chain Pharmacies Southern California Region

### **BALDWIN PARK, DOWNEY and SOUTH BAY**

#### **Kaiser Permanente Baldwin Park Medical Center 24-Hour Pharmacy<sup>\*β</sup>**

1011 Baldwin Park Blvd., 1st Floor  
Baldwin Park, CA 91706

**1-866-319-4249**

*Open 24 hours*

#### **Kaiser Permanente Baldwin Park Medical Office Building Pharmacy<sup>\*β</sup>**

1011 Baldwin Park Blvd.  
Baldwin Park, CA 91706

**1-866-319-4265**

#### **Kaiser Permanente Bellflower Medical Office Building Pharmacy<sup>\*β</sup>**

9400 E. Rosecrans Blvd.  
Bellflower, CA 90706

**1-866-331-9027**

#### **Kaiser Permanente Carson South Bay Pharmacy<sup>\*β</sup>**

18600 S. Figueroa St., 1st Floor  
Gardena, CA 90248

**1-855-878-6408**

#### **Kaiser Permanente Cerritos Medical Office Building Pharmacy<sup>\*β</sup>**

10820 E. 183rd St., 1st Floor  
Cerritos, CA 90703

**1-844-359-6405**

#### **Kaiser Permanente Crossroads Medical Office Building Pharmacy<sup>\*β</sup>**

12801 Crossroads Pkwy. S., Ste. 100  
City of Industry, CA 91746

**1-866-214-7514**

#### **Kaiser Permanente Cudahy Medical Office Pharmacy<sup>\*β</sup>**

7825 Atlantic Ave.  
Cudahy, CA 90201

**1-866-340-5613**

#### **Kaiser Permanente Diamond Bar Medical Office Building Pharmacy<sup>\*β</sup>**

1336 Bridgegate Dr.  
Diamond Bar, CA 91765

**1-866-551-9630**

#### **Kaiser Permanente Downey 24-Hour Outpatient Pharmacy<sup>\*β</sup>**

9333 Imperial Hwy., 1st Floor  
Downey, CA 90242

**1-800-231-1096**

*Open 24 hours*

#### **Kaiser Permanente Garden Medical Office Pharmacy<sup>\*β</sup>**

9353 Imperial Hwy., 1st Floor  
Downey, CA 90242

**1-866-450-4942**

#### **Kaiser Permanente Gardena Medical Office Pharmacy<sup>\*β</sup>**

15446 S. Western Ave.  
Gardena, CA 90249

**1-866-352-8559**

#### **Kaiser Permanente Harbor City Coastline Pharmacy<sup>\*β</sup>**

25821 S. Vermont Ave., 1st Floor  
Harbor City, CA 90710

**1-866-450-4943**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
βEnrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.



**Kaiser Permanente Irwindale  
Medical Office Pharmacy\*<sup>β</sup>**

12761 Schabarum Ave.  
Irwindale, CA 91706  
**1-833-480-4700**

**Kaiser Permanente Long Beach  
Medical Office Pharmacy\*<sup>β</sup>**

3900 E. Pacific Coast Hwy.  
Long Beach, CA 90804  
**1-866-352-8633**

**Kaiser Permanente Montebello  
Medical Office Pharmacy\*<sup>β</sup>**

1550 Town Center Dr.  
Montebello, CA 90640  
**1-877-425-7616**

**Kaiser Permanente Normandie North  
Medical Office Pharmacy\*<sup>β</sup>**

25965 Normandie Ave.  
Harbor City, CA 90710  
**1-866-352-1314**  
*Open 24 hours*

**Kaiser Permanente Orchard  
Medical Office Building C  
Outpatient Pharmacy\*<sup>β</sup>**

9449 Imperial Hwy., Ste. C 122  
Downey, CA 90242  
**1-800-776-1318**

**Kaiser Permanente Orchard  
Medical Office Building D  
First Floor Pharmacy\*<sup>β</sup>**

9449 Imperial Hwy.  
Downey, CA 90242  
**1-866-340-5677**

**Kaiser Permanente San Dimas  
Medical Office Pharmacy\*<sup>β</sup>**

1255 W. Arrow Hwy.  
San Dimas, CA 91773  
**1-866-319-4268**

**Kaiser Permanente Signal Hill  
Medical Office Pharmacy\*<sup>β</sup>**

845 E. Willow St., 1st Floor  
Signal Hill, CA 90755  
**1-855-209-8704**

**Kaiser Permanente Torrance  
Medical Office Pharmacy\*<sup>β</sup>**

20790 Madrona Ave.  
Torrance, CA 90503  
**1-866-352-8288**

**Kaiser Permanente Watts  
Medical Office Pharmacy\*<sup>β</sup>**

1465 E. 103<sup>rd</sup> St.  
Los Angeles, CA 90002  
**1-855-327-5506**

**Kaiser Permanente West Covina  
Medical Office Pharmacy\*<sup>β</sup>**

1249 S. Sunset Ave.  
West Covina, CA 91790  
**1-866-319-4269**

**Kaiser Permanente Whittier  
Medical Office Pharmacy\*<sup>β</sup>**

12470 Whittier Blvd.  
Whittier, CA 90602  
**1-866-340-5974**

**CVS Pharmacy**

1401 S. Baldwin Ave.  
Arcadia, CA 91006  
**626-445-1284**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**CVS Pharmacy**  
3800 Martin Luther King Jr. Blvd.  
Lynwood, CA 90262  
**310-637-2509**

## **INLAND EMPIRE and COACHELLA VALLEY**

**Kaiser Permanente Chino  
Grand Pharmacy**  
3750 Grand Ave., 1st Floor  
Chino, CA 91710  
**1-855-364-3181**

**Kaiser Permanente Colton  
Medical Office Pharmacy\*<sup>β</sup>**  
789 E. Cooley Dr.  
Colton, CA 92324  
**1-866-342-2805**

**Kaiser Permanente Corona  
Medical Office Pharmacy\*<sup>β</sup>**  
2055 Kellogg Ave.  
Corona, CA 92879  
**1-866-370-1941**

**Kaiser Permanente Fontana  
Medical Center 24-Hour Pharmacy\*<sup>β</sup>**  
9961 Sierra Ave., Hospital Bldg., 1st Floor  
Fontana, CA 92335  
**1-855-434-2155**  
*Open 24 hours*

**Kaiser Permanente Fontana  
Medical Center Family Medicine/  
Urgent Care Pharmacy\*<sup>β</sup>**  
9961 Sierra Ave.,  
Medical Office Bldg. 1, 1st Floor  
Fontana, CA 92335  
**1-866-340-6110**

**Kaiser Permanente Fontana  
Medical Center Link Pharmacy\*<sup>β</sup>**  
9961 Sierra Ave.,  
Medical Office Bldgs. 1 and 2, 2nd Floor  
Fontana, CA 92335  
**1-866-340-6109**

**Kaiser Permanente Fontana Medical Center  
Surgical Services Pharmacy\*<sup>β</sup>**  
9961 Sierra Ave.,  
Medical Office Bldg. 3, 1st Floor  
Fontana, CA 92335  
**1-866-340-6143**

**Kaiser Permanente Hesperia Medical Office  
Building Pharmacy\*<sup>β</sup>**  
9550 Escondido Ave., 1st Floor  
Hesperia, CA 92345  
**760-662-2600**

**Kaiser Permanente High Desert/Victorville  
Medical Office Pharmacy\*<sup>β</sup>**  
14011 Park Ave.  
Victorville, CA 92392  
**1-866-352-1151**

**Kaiser Permanente Indian Hill  
Medical Office Pharmacy\*<sup>β</sup>**  
250 W. San Jose St.  
Claremont, CA 91711  
**1-866-342-2806**

**Kaiser Permanente Indio  
Medical Office Pharmacy\*<sup>β</sup>**  
46-900 Monroe St., Ste. E  
Indio, CA 92201  
**1-866-889-8555**

**Kaiser Permanente Moreno Valley  
Medical Center Pharmacy\*<sup>β</sup>**  
27300 Iris Ave., 1st Floor  
Moreno Valley, CA 92555  
**1-877-722-0916**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Kaiser Permanente Moreno Valley  
Medical Office First Floor Pharmacy\*<sup>β</sup>**  
12815 Heacock St.  
Moreno Valley, CA 92553  
**1-866-370-1908**

**Kaiser Permanente Murrieta  
Medical Office Building Pharmacy\*<sup>β</sup>**  
28150 Keller Rd., 1st Floor  
Murrieta, CA 92563  
**1-855-431-5906**

**Kaiser Permanente Ontario  
24-Hour Pharmacy\*<sup>β</sup>**  
2295 S. Vineyard Ave.,  
Medical Office Bldg. D, 1st Floor  
Ontario, CA 91761  
**1-866-536-1310**  
*Open 24 hours*

**Kaiser Permanente Ontario  
Medical Office Pharmacy\*<sup>β</sup>**  
2295 S. Vineyard Ave., Bldg. A, 1st Floor  
Ontario, CA 91761  
**1-866-450-4944**

**Kaiser Permanente Ontario  
Medical Office Surgical Pharmacy\*<sup>β</sup>**  
2295 S. Vineyard Ave., Bldg. B, 1st Floor  
Ontario, CA 91761  
**1-866-450-4944**

**Kaiser Permanente Palm Desert  
Medical Office Pharmacy\*<sup>β</sup>**  
75-036 Gerald Ford Dr.  
Palm Desert, CA 92211  
**1-866-279-8954**

**Kaiser Permanente Palm Springs  
Medical Office Pharmacy\*<sup>β</sup>**  
1110 N. Palm Canyon Dr., Ste. 204  
Palm Springs, CA 92262  
**1-866-370-1942**

**Kaiser Permanente Park Sierra  
Medical Office First Floor Pharmacy\*<sup>β</sup>**  
10800 Magnolia Ave.  
Riverside, CA 92505  
**1-866-370-1813**

**Kaiser Permanente Rancho Cucamonga  
Medical Office Pharmacy\*<sup>β</sup>**  
10850 Arrow Route  
Rancho Cucamonga, CA 91730  
**1-866-342-2822**

**Kaiser Permanente Redlands  
Medical Office Building\*<sup>β</sup>**  
1301 California St.  
Redlands, CA 92374  
**1-866-214-7583**

**Kaiser Permanente Riverside  
Medical Center 24-Hour Pharmacy\*<sup>β</sup>**  
10800 Magnolia Ave.,  
Medical Office Bldg. 1, 1st Floor  
Riverside, CA 92505  
**1-866-362-5492**  
*Open 24 hours*

**Kaiser Permanente Riverside  
Medical Office Building 2  
Fourth Floor Pharmacy\*<sup>β</sup>**  
10800 Magnolia Ave.  
Riverside, CA 92505  
**1-866-362-5493**

**Kaiser Permanente Riverside  
Meridian Pharmacy\*<sup>β</sup>**  
14305 Meridian Pkwy., 1st Floor  
Riverside, CA 92518  
**1-855-396-2464**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Kaiser Permanente San Bernardino  
Medical Office Pharmacy\*<sup>β</sup>**

1717 E. Date Pl.  
San Bernardino, CA 92404  
**1-866-342-2823**

**Kaiser Permanente Temecula  
Medical Office Building\*<sup>β</sup>**

27309 Madison Ave., 1st Floor, Ste. B-003  
Temecula, CA 92590  
**1-866-214-7586**

**Kaiser Permanente Upland  
Medical Office Building Pharmacy\*<sup>β</sup>**

1183 E. Foothill Blvd., 1st Floor  
Upland, CA 91786  
**1-866-214-6142**

**Kaiser Permanente Wildomar Trail  
Medical Office Pharmacy\*<sup>β</sup>**

22750 Wildomar Trail, 1st Floor  
Wildomar, CA 92595  
**1-855-327-5514**

**CVS Pharmacy<sup>β</sup>**

31575 Date Palm Dr.  
Cathedral City, CA 92234  
**760-324-4239**

**CVS Pharmacy**

42155 Washington St.  
Palm Desert, CA 92211  
**760-345-3259**

**Innecare Pharmacy - Mecca**

91-275 Avenue 66 Ste. 200  
Mecca, CA 92254  
**760-392-3222**

**Loma Linda University Pharmacy**

250 South G Street  
San Bernardino, CA 92410  
**909-771-2990**

**Rite Aid Pharmacy<sup>β</sup>**

51101 Harrison St.  
Coachella, CA 92236  
**760-398-0833**

**Rite Aid Pharmacy**

77253 Twentynine Palms Hwy.  
Twentynine Palms, CA 92277  
**760-367-3262**

**Rite Aid Pharmacy<sup>β</sup>**

57701 29 Palms Hwy.  
Yucca Valley, CA 92284  
**760-365-2618**

**Sav-On Drugs**

1751 N. Sunrise Way  
Palm Springs, CA 92262  
**760-322-1131**

**Sav-On Pharmacy**

23893 Clinton Keith Rd.  
Wildomar, CA 92595  
**951-600-4620**

**Walgreens Pharmacy<sup>β</sup>**

42010 Washington St.  
Bermuda Dunes, CA 92203  
**760-772-9121**

**Walgreens Pharmacy<sup>β</sup>**

14001 Palm Dr.  
Desert Hot Springs, CA 92240  
**760-288-3210**

**Walgreens Pharmacy**

1661 W. Florida Ave.  
Hemet, CA 92543  
**951-929-5121**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Walgreens Pharmacy**

30251 Murrieta Rd.  
Menifee, CA 92584  
951-244-7138

**KERN COUNTY, VALLEYS and  
WESTERN VENTURA COUNTY****Kaiser Permanente Antelope Valley  
Medical Office Pharmacy\*<sup>β</sup>**

615 W. Avenue L  
Lancaster, CA 93534  
1-844-824-6474

**Kaiser Permanente Camarillo  
Medical Office Pharmacy\*<sup>β</sup>**

309 W. Ventura Blvd., Ste. B  
Camarillo, CA 93010  
1-877-214-7840

**Kaiser Permanente Chester Ave.  
Medical Office Pharmacy\*<sup>β</sup>**

2531 Chester Ave.  
Bakersfield, CA 93301  
1-877-842-9583

**Kaiser Permanente Coffee Road  
Medical Office Pharmacy\*<sup>β</sup>**

4801 Coffee Rd.  
Bakersfield, CA 93308  
1-866-554-6040

**Kaiser Permanente East Hills  
Medical Office Pharmacy\*<sup>β</sup>**

3700 Mall View Rd.  
Bakersfield, CA 93306  
1-866-319-3581

**Kaiser Permanente Lancaster  
Medical Office Pharmacy\*<sup>β</sup>**

43112 15th St. W.  
Lancaster, CA 93534  
1-866-362-5488

**Kaiser Permanente Market Street  
Outpatient Pharmacy\*<sup>β</sup>**

4949 Market Street, 1<sup>st</sup> Floor  
Ventura, CA 93003  
1-855-352-7974

**Kaiser Permanente Ming  
Medical Office Pharmacy\*<sup>β</sup>**

8800 Ming Ave.  
Bakersfield, CA 93311  
1-866-319-3582

**Kaiser Permanente Mission Hills  
Medical Office Pharmacy\*<sup>β</sup>**

11001 Sepulveda Blvd., 2nd Floor  
Mission Hills, CA 91345  
1-866-808-3992

**Kaiser Permanente North Hollywood  
Medical Office Pharmacy\*<sup>β</sup>**

5250 Lankershim Blvd., 9th Floor  
North Hollywood, CA 91601  
1-866-206-2981

**Kaiser Permanente Oxnard  
Medical Office Pharmacy\*<sup>β</sup>**

2200 E. Gonzales Rd.  
Oxnard, CA 93036  
1-866-407-7720

**Kaiser Permanente Palmdale  
Medical Office Pharmacy\*<sup>β</sup>**

4502 E. Avenue S  
Palmdale, CA 93552  
1-866-362-5490

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Kaiser Permanente Panorama City  
Medical Center 24-Hour Pharmacy\*<sup>β</sup>**

13651 Willard St.  
Panorama City, CA 91402

**1-866-362-4939**

*Open 24 hours*

**Kaiser Permanente Panorama City  
Medical Center North 3 Pharmacy\*<sup>β</sup>**

13652 Cantara St.  
Panorama City, CA 91402

**1-866-362-5184**

**Kaiser Permanente Panorama City South 1  
Medical Office Pharmacy\*<sup>β</sup>**

8001 Ventura Canyon Ave.  
Panorama City, CA 91402

**1-866-362-5432**

**Kaiser Permanente Porter Ranch  
Medical Office Pharmacy\*<sup>β</sup>**

20000 Rinaldi St.  
Porter Ranch, CA 91326

**1-877-762-8233**

**Kaiser Permanente Santa Clarita  
Medical Office First Floor Pharmacy\*<sup>β</sup>**

27107 Tourney Rd.  
Santa Clarita, CA 91355

**1-866-362-5484**

**Kaiser Permanente Santa Clarita  
Medical Office Building 2 First Floor  
Pharmacy\*<sup>β</sup>**

26877 Tourney Rd.  
Santa Clarita, CA 91355

**1-855-352-7975**

**Kaiser Permanente Simi Valley  
Medical Office Pharmacy\*<sup>β</sup>**

3900 Alamo St.  
Simi Valley, CA 93063

**1-866-407-7718**

**Kaiser Permanente Stockdale  
Medical Office Pharmacy\*<sup>β</sup>**

3501 Stockdale Hwy.  
Bakersfield, CA 93309

**1-800-463-2137**

**Kaiser Permanente Thousand Oaks  
Medical Office Pharmacy\*<sup>β</sup>**

365 E. Hillcrest Dr.  
Thousand Oaks, CA 91360

**1-866-407-7719**

**Kaiser Permanente Ventura  
Medical Office Pharmacy\*<sup>β</sup>**

888 S. Hill Rd., 1st Floor  
Ventura, CA 93003

**1-866-407-7721**

**Kaiser Permanente Woodland Hills  
Medical Center 24-Hour Pharmacy\*<sup>β</sup>**

5601 De Soto Ave., Entrance 4, 1st Floor  
Woodland Hills, CA 91367

**1-866-391-2710**

*Open 24 hours*

**Kaiser Permanente Woodland Hills  
Medical Center Northside Pharmacy\*<sup>β</sup>**

20940 Burbank Blvd.  
Woodland Hills, CA 91367

**1-866-407-7715**

**Kaiser Permanente Woodland Hills  
Medical Center Third Floor Pharmacy\*<sup>β</sup>**

5601 De Soto Ave., Entrance 5  
Woodland Hills, CA 91367

**1-866-407-7713**

**CVS Pharmacy<sup>β</sup>**

5259 Mission Oaks Blvd.  
Camarillo, CA 93010

**805-482-0707**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**CVS Pharmacy**  
19424 Soledad Canyon Rd.  
Canyon Country, CA 91351  
**661-251-5444**

**CVS Pharmacy**  
2006 W. Avenue J  
Lancaster, CA 93536  
**661-945-2729**

**CVS Pharmacy**  
5900 Telegraph  
Ventura, CA 93003  
**805-642-3276**

**Maggie's Pharmacy II**  
2315 Kuehner Dr., Ste 108  
Simi Valley, CA 93063  
**805-770-1003**

**Rite Aid Pharmacy**  
5530 Lake Isabella Blvd.  
Lake Isabella, CA 93240  
**760-379-5621**

**Rite Aid Pharmacy**  
2550 Las Posas Rd.  
Camarillo, CA 93010  
**805-482-2135**

**Rite Aid Pharmacy<sup>β</sup>**  
600 W. Ventura St.  
Fillmore, CA 93015  
**805-524-9792**

**Rite Aid Pharmacy<sup>β</sup>**  
221 E. Harvard Dr.  
Santa Paula, CA 93060  
**805-525-4014**

**Rite Aid Pharmacy**  
1076 West Kern St.  
Taft, CA 93268  
**661-763-3132**

**Rite Aid Pharmacy<sup>β</sup>**  
131 W. Main St.  
Ventura, CA 93001  
**805-643-1121**

**Rite Aid Pharmacy<sup>β</sup>**  
2501 Highway 46  
Wasco, CA 93280  
**661-758-0133**

**Walgreens Drug Store**  
1801 N. Rose Ave.  
Oxnard, CA 93030  
**805-604-7531**

**Walgreens Drug Store**  
707 N. Broadway  
Santa Maria, CA 93454  
**805-614-4667**

**Walgreens Drug Store**  
2399 S. Broadway  
Santa Maria, CA 93454  
**805-928-4633**

**Walgreens Drug Store**  
4940 Van Nuys Blvd., Ste. 104  
Sherman Oaks, CA 91403  
**818-990-3784**

**Walmart Pharmacy<sup>β</sup>**  
530 Woollomes Ave.  
Delano, CA 93215  
**661-370-4078**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Walmart Pharmacy<sup>β</sup>**  
37140 47th St. E.  
Palmdale, CA 93552  
**661-533-1029**

**Walmart Pharmacy<sup>β</sup>**  
400 Tucker Rd.  
Tehachapi, CA 93561  
**661-825-2260**

## **METROPOLITAN LOS ANGELES**

**Kaiser Permanente Baldwin Hills Crenshaw  
Pharmacy<sup>\*β</sup>**  
3782 West Martin Luther King Jr. Blvd.,  
1st Floor  
Los Angeles, CA 90008  
**1-855-284-3819**

**Kaiser Permanente Culver Marina  
Medical Office Pharmacy<sup>\*β</sup>**  
12001 W. Washington Blvd.  
Los Angeles, CA 90066  
**1-866-391-2677**

**Kaiser Permanente East Los Angeles  
Medical Office Pharmacy<sup>\*β</sup>**  
5119 Pomona Blvd.  
Los Angeles, CA 90022  
**1-866-352-8734**

**Kaiser Permanente Glendale  
Medical Office Pharmacy<sup>\*β</sup>**  
444 W. Glenoaks Blvd.  
Glendale, CA 91202  
**1-866-352-8964**

**Kaiser Permanente Hollywood Romaine  
Medical Office Pharmacy<sup>\*β</sup>**  
7007 Romaine St.  
Los Angeles, CA 90038  
**1-877-762-8245**

**Kaiser Permanente Inglewood  
Medical Office Pharmacy<sup>\*β</sup>**  
110 N. La Brea Ave.  
Inglewood, CA 90301  
**1-866-391-2678**

**Kaiser Permanente Los Angeles  
Medical Center  
1505 Edgemont Pharmacy<sup>\*β</sup>**  
1505 N. Edgemont St., 1st Floor  
Los Angeles, CA 90027  
**1-866-352-8649**

**Kaiser Permanente Los Angeles  
Medical Center  
4700 Sunset Pharmacy<sup>\*β</sup>**  
4700 W. Sunset Blvd., Bldg. R  
Los Angeles, CA 90027  
**1-866-352-8725**

**Kaiser Permanente Los Angeles  
Medical Center  
4867 Sunset 24-Hour Pharmacy<sup>\*β</sup>**  
4867 W. Sunset Blvd., 1st Floor  
Los Angeles, CA 90027  
**1-866-879-3408**  
*Open 24 hours*

**Kaiser Permanente Los Angeles  
Medical Center  
4904 Sunset Pharmacy<sup>\*β</sup>**  
4904 W. Sunset Blvd.  
Los Angeles, CA 90027  
**1-866-352-8690**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.



**Kaiser Permanente Los Angeles  
Medical Center**  
**4950 Sunset Pharmacy\*<sup>β</sup>**  
4950 W. Sunset Blvd.  
Los Angeles, CA 90027  
**1-866-352-8669**

**Kaiser Permanente Pasadena  
Medical Office Pharmacy\*<sup>β</sup>**  
3280 E. Foothill Blvd.  
Pasadena, CA 91107  
**1-866-248-1408**

**Kaiser Permanente Santa Monica  
Medical Office Pharmacy\*<sup>β</sup>**  
1450 10th St., 2nd Floor  
Santa Monica, CA 90401  
**1-855-209-8670**

**Kaiser Permanente South Los Angeles  
Medical Office Pharmacy\*<sup>β</sup>**  
1550 W. Manchester Ave., 1st Floor  
Los Angeles, CA 90047  
**1-866-699-9744**

**Kaiser Permanente West Los Angeles  
Medical Center 24-Hour Pharmacy\*<sup>β</sup>**  
6041 Cadillac Ave.  
Los Angeles, CA 90034  
**1-866-391-2673**  
*Open 24 hours*

**CVS Pharmacy**  
727 S. Arroyo Pkwy.  
Pasadena, CA 91105  
**626-795-3810**

**CVS Pharmacy**  
1411 Lincoln Blvd.  
Santa Monica, CA 90401  
**310-319-1318**

**Walgreens**  
617 W. 7th St.  
Los Angeles, CA 90017  
**213-694-2880**

## **ORANGE COUNTY**

**Kaiser Permanente Aliso Viejo Medical  
Office Pharmacy\*<sup>β</sup>**  
24502 Pacific Park Dr.  
Aliso Viejo, CA 92656  
**1-866-352-9101**

**Kaiser Permanente Alton/Sand Canyon  
Medical Office Main Pharmacy\*<sup>β</sup>**  
6650 Alton Pkwy., 1st Floor  
Irvine, CA 92618  
**1-866-353-5093**  
*Open 24 hours*

**Kaiser Permanente Anaheim Kraemer  
Medical Office 24-Hour Pharmacy\*<sup>β</sup>**  
3430 E. La Palma Ave., Bldg. 2, 1st Floor  
Anaheim, CA 92806  
**1-866-523-8007**  
*Open 24 hours*

**Kaiser Permanente Barranca Irvine  
Medical Office Pharmacy\*<sup>β</sup>**  
6 Willard  
Irvine, CA 92604  
**1-866-353-5005**

**Kaiser Permanente Brea  
Medical Office Pharmacy\*<sup>β</sup>**  
1900 E. Lambert Rd.  
Brea, CA 92821  
**1-866-352-9316**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Kaiser Permanente Euclid  
Medical Office Pharmacy<sup>\*β</sup>**

1188 N. Euclid St.  
Anaheim, CA 92801  
**1-866-352-9393**

**Kaiser Permanente Foothill Ranch  
Medical Office Pharmacy<sup>\*β</sup>**

26882 Towne Centre Dr., 1st Floor  
Foothill Ranch, CA 92610  
**1-800-922-2000**

**Kaiser Permanente Garden Grove  
Medical Office Pharmacy<sup>\*β</sup>**

12100 Euclid St.  
Garden Grove, CA 92840  
**1-866-352-9934**

**Kaiser Permanente Harbor-MacArthur  
Medical Office Pharmacy<sup>\*β</sup>**

3401 S. Harbor Blvd., 1st Floor  
Santa Ana, CA 92704  
**1-866-352-9941**

**Kaiser Permanente Huntington Beach  
Medical Office Pharmacy<sup>\*β</sup>**

18081 Beach Blvd.  
Huntington Beach, CA 92648  
**1-866-353-5003**

**Kaiser Permanente La Habra  
Medical Office Pharmacy<sup>\*β</sup>**

601 E. Imperial Hwy, 1st Floor  
La Habra, CA 90631  
**1-855-284-3818**

**Kaiser Permanente La Palma  
Medical Office Pharmacy<sup>\*β</sup>**

5 Centerpointe Dr.  
La Palma, CA 90623  
**1-800-963-2068**

**Kaiser Permanente Lakeview  
Medical Center Pharmacy<sup>\*β</sup>**

411 N. Lakeview Ave.  
Anaheim, CA 92807  
**1-866-353-5029**

**Kaiser Permanente Mission Viejo  
Medical Office Pharmacy<sup>\*β</sup>**

23781 Maquina Ave.  
Mission Viejo, CA 92691  
**1-866-353-5046**

**Kaiser Permanente San Juan Capistrano  
Medical Office Pharmacy<sup>\*β</sup>**

30400 Camino Capistrano  
San Juan Capistrano, CA 92675  
**1-866-353-5054**

**Kaiser Permanente Santa Ana  
Medical Office Pharmacy<sup>\*β</sup>**

1900 E. 4th St.  
Santa Ana, CA 92705  
**1-866-353-5060**

**Kaiser Permanente Tustin Ranch  
Medical Office Pharmacy<sup>\*β</sup>**

2521 Michelle Dr.  
Tustin, CA 92780  
**1-855-238-5632**

**Kaiser Permanente Yorba Linda  
Medical Office Pharmacy<sup>\*β</sup>**

22550 Savi Ranch Pkwy.  
Yorba Linda, CA 92887  
**1-866-353-5061**

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βEnrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

## **SAN DIEGO**

### **Kaiser Permanente Bonita Medical Office Pharmacy\*<sup>β</sup>**

3955 Bonita Rd.  
Bonita, CA 91902  
**1-866-370-1959**

### **Kaiser Permanente Bostonia Medical Office Pharmacy\*<sup>β</sup>**

1630 E. Main St.  
El Cajon, CA 92021  
**1-866-385-2630**

### **Kaiser Permanente Carlsbad Medical Office Pharmacy\*<sup>β</sup>**

6860 Avenida Encinas  
Carlsbad, CA 92011  
**1-866-385-2631**

### **Kaiser Permanente Carmel Valley Medical Office Pharmacy\*<sup>β</sup>**

3851 Shaw Ridge Rd., 1st Floor  
San Diego, CA 92130  
**1-855-777-8072**

### **Kaiser Permanente Clairemont Mesa Medical Office Pharmacy\*<sup>β</sup>**

6911 Convoy Ct. , 1<sup>st</sup> Floor  
San Diego, CA 92111  
**1-866-385-2632**

### **Kaiser Permanente Escondido Medical Office Pharmacy\*<sup>β</sup>**

732 N. Broadway  
Escondido, CA 92025  
**1-866-385-2640**

### **Kaiser Permanente Garfield Outpatient Pharmacy\*<sup>β</sup>**

5893 Copley Dr., 1st Floor  
San Diego, CA 92111  
**1-877-842-9584**

### **Kaiser Permanente La Mesa Medical Office Pharmacy\*<sup>β</sup>**

8080 Parkway Dr.  
La Mesa, CA 91942  
**1-866-385-2644**

### **Kaiser Permanente Oceanside Medical Office Pharmacy\*<sup>β</sup>**

1302 Rocky Point Dr., 1st Floor  
Oceanside, CA 92056  
**1-877-608-0061**

### **Kaiser Permanente Otay Mesa Outpatient Medical Center Pharmacy\*<sup>β</sup>**

4650 Palm Ave.  
San Diego, CA 92154  
**1-866-385-2645**

### **Kaiser Permanente Point Loma Medical Office Pharmacy\*<sup>β</sup>**

3250 Fordham St.  
San Diego, CA 92110  
**1-866-385-2646**

### **Kaiser Permanente Rancho Bernardo Center Pharmacy\*<sup>β</sup>**

17140 Bernardo Center Dr., Ste. 160  
San Diego, CA 92128  
**1-866-385-2647**

### **Kaiser Permanente Rancho San Diego Medical Office Pharmacy\*<sup>β</sup>**

3875 Avocado Blvd.  
La Mesa, CA 91941  
**1-866-451-4956**

### **Kaiser Permanente San Marcos Medical Office Pharmacy\*<sup>β</sup>**

400 Craven Rd.  
San Marcos, CA 92078  
**1-866-385-2650**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.

<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Kaiser Permanente San Diego  
Medical Center 24-Hour Pharmacy\*<sup>β</sup>**  
9455 Clairemont Mesa Blvd. HSB, 1st Floor  
San Diego, CA 92123  
**1-844-328-9077**  
*Open 24 hours*

**Kaiser Permanente San Diego  
Medical Center Pharmacy\*<sup>β</sup>**  
4647 Zion Ave.  
San Diego, CA 92120  
**1-866-370-1958**  
*Open 24 hours*

**Kaiser Permanente Vandever  
Medical Office Pharmacy\*<sup>β</sup>**  
4405 Vandever Ave.  
San Diego, CA 92120  
**1-866-451-4942**

**CVS Pharmacy**  
1810 Main St.  
Ramona, CA 92065  
**760-789-9062**

## Mail Order Pharmacy Southern California Region

**Kaiser Permanente Mail Order Pharmacy\*<sup>β</sup>**  
**1-866-206-2983**  
(TTY 711)  
**kp.org/refill**

You can get prescription drugs shipped to your home through our network mail order delivery program. For refills of your mail order prescriptions, please contact us 5 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. Typically, you should expect to receive your prescription drugs within 3 to 5 days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at **1-866-206-2983** (TTY **711**) or the number listed on the prescription label for assistance.

If you cannot wait for your prescription to arrive from our mail order pharmacy, you may get an urgent supply by calling a Kaiser Permanente or affiliated network pharmacy listed in this Pharmacy Directory or at **kp.org/directory**.

## Home Infusion Pharmacies Southern California Region

If you need more information, please contact Member Services.

**Kaiser Permanente Bakersfield  
Home Infusion/Oncology Pharmacy\*<sup>β</sup>**  
2620 Chester Ave., Ste. 305  
Bakersfield, CA 93301  
**661-337-7180**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.  
<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Kaiser Permanente Fontana  
Medical Center Home Health Pharmacy\*<sup>β</sup>**  
17296 Slover Ave., Palm Court I  
Fontana, CA 92337  
**909-609-3360**

**Kaiser Permanente Lancaster  
Home Health Pharmacy\*<sup>β</sup>**  
43112 N. 15th St. W., East Bldg., Rm. 1426  
Lancaster, CA 93534  
**661-726-2369**

**Kaiser Permanente Los Angeles  
Home Infusion Pharmacy\*<sup>β</sup>**  
4900 W. Sunset Blvd., M Level  
Los Angeles, CA 90027  
**323-783-4014**

**Kaiser Permanente Orange County  
Home Infusion Pharmacy\*<sup>β</sup>**  
4201 W. Chapman Ave.  
Orange, CA 92868  
**714-748-6333**

**Kaiser Permanente Panorama City  
Home Infusion Pharmacy\*<sup>β</sup>**  
13652 Cantara St., Bldg. 5, Rm. L21  
Panorama City, CA 91402  
**818-815-6330**

**Kaiser Permanente San Diego  
Home Infusion Pharmacy\*<sup>β</sup>**  
4405 Vandever Ave., 2nd Floor  
San Diego, CA 92120  
**619-516-7311**

**Complete Infusion Care**  
2310 S. Sepulveda Blvd.  
Los Angeles, CA 90064  
**310-836-6666**

**Coram Specialty Infusion Services<sup>β</sup>**  
3101 Sillect Ave.  
Bakersfield, CA 93308  
**661-325-8326**

**Coram Specialty Infusion Services**  
5571 Ekwill St.  
Goleta, CA 93117  
**805-692-1200**

**Coram Specialty Infusion Services**  
2710 Media Center Dr.  
Los Angeles, CA 90065  
**323-987-1500**

**Coram Specialty Infusion Services**  
4355 E. Lowell St., Ste. C  
Ontario, CA 91761  
**909-605-0010**

**Coram Specialty Infusion Services**  
12310 World Trade Dr.  
San Diego, CA 92128  
**858-576-6969**

**Coram Specialty Infusion Services**  
3002 Dow Ave.  
Tustin, CA 92780  
**714-665-1121**

**Crescent Healthcare**  
2010 Iowa Ave., Ste. 180  
Riverside, CA 92507  
**951-785-5400**

**Crescent Healthcare**  
15025 Innovation Dr., Ste. 100  
San Diego, CA 92128  
**858-547-8487**

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<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Crescent Healthcare**

11980 Telegraph Rd., Ste. 100  
 Santa Fe Springs, CA 90670  
**562-941-1168**

**Crescent Healthcare**

11980 Telegraph Rd., Ste. 102  
 Santa Fe Springs, CA 90670  
**562-347-2800**

**Kroger Specialty Infusion CA**

19110 Van Ness Ave.  
 Torrance, CA 90501  
**310-320-6444**

**Option Care**

9401 Chivers Ave.  
 Sun Valley, CA 91352  
**818-351-3000**

**Plaza Home Care Pharmacy**

900 S. Arroyo Parkway  
 Pasadena, CA 91105  
**626-585-8521**

**Premier Infusion Care**

19500 Normandie Ave.  
 Torrance, CA 90502  
**866-365-2525**

**Premier Pharmacy Services**

410 Cloverleaf Dr.  
 Baldwin Park, CA 91706  
**626-626-9400**

**River's Edge Pharmacy**

36919 Cook St., Ste. 102  
 Palm Desert, CA 92211  
**760-340-3248**

**Soleo Health**

1324 W. Winton Ave.  
 Hayward, CA 94545  
**510-300-6470**

**Soleo Health**

721 S. Glasgow Ave.  
 Inglewood, CA 90301  
**310-655-1121**

**Western Drug Medical Supply**

3604 San Fernando Rd.  
 Glendale, CA 91204  
**818-956-2104**

## Long-Term Care Pharmacies Southern California Region

Residents of a long-term care facility may access their prescription drugs covered under our plan through the facility's long-term care pharmacy or another network long-term care pharmacy.

If you need more information, please contact Member Services.

**AAA Care Pharmacy**

6729 Variel Ave.  
 Canoga Park, CA 91303  
**818-914-4194**

**Active Care Pharmacy**

17050 Bushard St. Ste. 217  
 Fountain Valley, CA 92708  
**714-733-7930**

**Advance Care Pharmacy**

528 N. Broadway  
 Escondido, CA 92025  
**760-489-7077**

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 βEnrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Alliance Pharmacy Inc.**  
1585 W. Broadway, Ste. B  
Anaheim, CA 92802  
**657-200-8054**

**ASAP Pharmacy**  
1340 E Wilson Ave.  
Glendale, CA 91206  
**818-245-8222**

**Austin Drugs**  
808 W. Commonwealth Ave.  
Fullerton, CA 92832  
**657-500-8888**

**Bear Creek Pharmacy**  
36243 Inland Valley Dr.  
Wildomar, CA 92595  
**951-677-4880**

**Bi-Rite Quality Pharmacy**  
340 N. Harbor Blvd.  
La Habra, CA 90631  
**562-691-0539**

**Care Pharmacy**  
90 N. Ashwood Ste. B  
Ventura, CA 93003  
**805-620-4899**

**Citrus Pharmacy**  
511 Amigos Dr., Ste. B  
Redlands, CA 92373  
**909-793-8259**

**College Care Pharmacy**  
90 N. Ashwood Ave.  
Ventura, CA 93003  
**805-642-4135**

**Concierge Rx**  
9528 Topanga Canyon Blvd.  
Chatsworth, CA 91311  
**818-960-4660**

**Cornerstone Pharmacy**  
39-575 Washington St. Ste. 103  
Palm Desert, CA 92211  
**760-200-0220**

**DashRx Pharmacy**  
418 N. Varney St.  
Burbank, CA 91502  
**818-474-0030**

**Day Street Pharmacy**  
23900 Ironwood Ave. Ste. C  
Moreno Valley, CA 92557  
**951-485-8100**

**Del's Pharmacy I**  
10374 Trademark St.  
Rancho Cucamonga, CA 91730  
**909-477-6300**

**Dr. Ike's Pharmacare**  
15853 Monte St.  
Sylmar, CA 91342  
**818-696-2606**

**Encino Care Pharmacy II**  
16001 Ventura Blvd., Suite 135  
Encino, CA 91436  
**818-789-9200**

**First Street Medical Plaza Pharmacy**  
2010 E. First St., Ste. 120  
Santa Ana, CA 92705  
**714-954-1902**

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βEnrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.

**Fobi Comprehensive Pharmacy**

7922 Rosecrans Ave., Ste. P-2  
Paramount, CA 90723  
**562-630-5700**

**Gilbert Drugs**

9240 Garden Grove Blvd.  
Garden Grove, CA 92844  
**714-638-8230**

**Golden Life Pharmacy**

1960 Sequoia Ave., Ste. 3B  
Simi Valley, CA 93063  
**805-416-8700**

**Grand Avenue Pharmacy**

1400 S. Grand Ave. Ste. 100  
Los Angeles, CA 90038  
**213-746-4114**

**Guardian Pharmacy of Anaheim**

184 E. Liberty Ave.  
Anaheim, CA 92801  
**714-220-0720**

**Healthy Living Pharmacy**

22343 La Palma Ave., Ste. 114  
Yorba Linda, CA 92887  
**714-692-3261**

**Highland Community Pharmacy**

1470 E. Highland Ave., Unit Ste. - A  
San Bernadino, CA 92404  
**909-907-7915**

**Home Care-RX Inc**

3303 Harbor Blvd.  
Costa Mesa, CA 92626  
**714-545-5455**

**Hospicare Pharmacy Inland Empire**

425 W. Rider St., Suite B2  
Perris, CA 92571  
**951-943-6303**

**Hospicare Pharmacy Los Angeles**

3000 N. Hollywood Way  
Burbank, CA 91505  
**818-736-5828**

**Hygeia LTC Pharmacy**

786 Monterey Pass Rd.  
Monterey, CA 91754  
**323-263-4903**

**Jana Healthcare Pharmacy**

5233 Melrose Ave.  
Los Angeles, CA 91306  
**323-836-0007**

**Jurupa Valley Pharmacy**

7990 Limonite Ave., Ste. F  
Jurupa Valley, CA 92509  
**951-332-2235**

**King's Pharmacy**

1060 East Foothill Blvd.  
Upland, CA 91786  
**909-982-1778**

**Kramer's Pharmacy**

29525 Canwood St.  
Agoura Hills, CA 91301  
**818-706-8099**

**LCD Pharmacy**

10572 Calle Lee  
Los Alamitos, CA 90720  
**714-485-0908**

\*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.

<sup>β</sup>Enrollees in individual or group plans without Medicare Part D coverage should use these pharmacies.



**Loma Linda Health Pharmacy**  
11382 Mountain View Ave., Ste. A 2  
Loma Linda, CA 92354  
**909-796-3780**

**Loving Hands Pharmacy**  
2220 N. Moorpark Rd., Ste. 107  
Thousand Oaks, CA 91360  
**805-379-9907**

**Market Pharmacy**  
9250 Reseda Blvd., Ste. 2C  
Northridge, CA 91324  
**818-701-7777**

**Market Pharmacy**  
9250 Reseda Blvd., Ste. 2D  
Northridge, CA 91324  
**818-349-9795**

**Polaris Pharmacy Services**  
760 Arrow Grand Cir.  
Covina, CA 91722  
**866-463-3757**

**Medicare LTC Pharmacy**  
1223 N. Euclid St.  
Anaheim, CA 92801  
**714-956-1949**

**Medicine Care Pharmacy**  
1685 E. Main St.  
El Cajon, CA 92021  
**619-401-7077**

**Meiji Pharmacy**  
1630 W. Redondo Beach Blvd., Ste. 14  
Gardena, CA 90247  
**310-538-2885**

**Mercy LTC and Specialty Pharmacy**  
11515 Artesia Blvd.  
Artesia, CA 90701  
**562-402-0542**

**Mercy Plaza Pharmacy 24th St.**  
2336 Eye St.  
Bakersfield, CA 93301  
**661-323-2925**

**Neighborhood Pharmacy**  
4557 Pleasant Valley Rd.  
Camarillo, CA 93012  
**805-388-0800**

**Omnicare of Cerritos**  
13825 Cerritos Corporate Dr., Ste. A  
Cerritos, CA 90703  
**562-229-3500**

**Omnicare of San Diego**  
5601 Oberlin Dr., Ste. 124  
San Diego, CA 92121  
**858-453-8948**

**Omnicare of Southern California**  
8220 Remmet Ave.  
Canoga Park, CA 91304  
**818-746-9800**

**Oso Medical Pharmacy**  
26902 Oso Pkwy., Ste. 160  
Mission Viejo, CA 92691  
**949-582-3633**

**Owl Western Pharmacy**  
1009 W. San Bernardino Rd.  
Covina, CA 91722  
**626-209-8160**

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**Paragon Compounding Pharmacy**

1585 W. Broadway Ste. A  
Anaheim, CA 92802  
**714-707-5099**

**Parkview Medical Pharmacy Plaza**

3975 Jackson St., Ste. 111  
Riverside, CA 92503  
**951-637-7054**

**Partner Healthcare Inc.**

2035 S. Myrtle Ave.  
Monrovia, CA 91016  
**626-448-4085**

**Pax Pharmacy**

931 Buena Vista St., Ste. 104  
Duarte, CA 91010  
**626-357-8500**

**Pharmacy Alternatives California, LLC**

2940 E. La Palma Ave.  
Anaheim, CA 92806  
**714-238-0010**

**PharMerica**

11205 Knott Ave., Ste. C  
Cypress, CA 90630  
**714-891-5145**

**PharMerica**

833 Marlborough Ave., Ste. 100  
Riverside, CA 92507  
**951-784-1616**

**PharMerica**

8930 Activity Rd.  
San Diego, CA 92126  
**858-693-4123**

**PharMerica**

5574 Everglades St., Ste. A  
Ventura, CA 93003  
**805-642-0555**

**Phillips Ranch Pharmacy**

3038 W. Temple Ave.  
Pomona, CA 91766  
**909-868-7363**

**Phillips Ranch Pharmacy**

300 Lantern Crest Way Ste. A  
Santee, CA 92071  
**619-312-0929**

**Plaza West Pharmacy**

8704 Sepulvada Blvd.  
North Hills, CA 91343  
**818-894-3333**

**Providence Little Company of Mary  
Medical Center San Pedro**

1300 W. 7th St.  
San Pedro, CA 90732  
**310-832-3311**

**Radiance Pharmacy**

1823 Commercenter W  
San Bernardino, CA 92408  
**909-333-4567**

**Regal Specialty Pharmacy**

1875 California Ave.  
Corona, CA 92881  
**951-817-1005**

**Ron's Pharmacy Services**

10140 Barnes Canyon Rd.  
San Diego, CA 92121  
**858-652-6900**

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**Rose Pharmacy**

35400 Bob Hope Dr., Ste. 207  
Rancho Mirage, CA 92270  
**760-832-6287**

**Rx Plus**

1425 E. Lincoln Ave., Ste. B  
Anaheim, CA 92805  
**714-776-3877**

**Santa Maria Pharmacy**

1224 S. Brookhurst St.  
Anaheim, CA 92804  
**714-556-7788**

**Scripts**

13131 Sherman Way Ste. 209  
North Hollywood, CA 91605  
**818-765-1234**

**Senior Wellness Solutions**

1525 W. 13<sup>th</sup> St. Ste. B  
Upland, CA 91786  
**909-931-9015**

**Skilled Nursing Pharmacy**

9920 Scripps Lake Dr., Ste. 108  
San Diego, CA 92131  
**858-564-2000**

**Specialist Medical Pharmacy**

421 E. Beach Ave., Ste. A  
Inglewood, CA 90302  
**310-674-4432**

**Star Pharmacy**

6735 Valjean Ave.  
Van Nuys, CA 91406  
**818-304-0881**

**Superior Care Pharmacy**

161 E. Main St., Ste. 104  
El Cajon, CA 92020  
**844-633-7279**

**The Medicine Shoppe**

1477 South San Jacinto Ave.  
San Jacinto, CA 92583  
**951-654-2791**

**Trinity Care Rx**

8381 Katella Ave., Suite O  
Stanton, CA 90680  
**714-484-9910**

**Unipharma**

10437 Los Alamitos Blvd.  
Los Alamitos, CA 90720  
**562-799-8844**

**Valencia Pharmacy**

23550 Lyons Ave., Ste. 11  
Newhall, CA 91321  
**661-255-7910**

**Value Care Pharmacy**

1045 N. Shepard St.  
Anaheim, CA 92806  
**714-210-1950**

**Ventana Pharmacy**

18133 Ventura Blvd.  
Tarzana, CA 91356  
**818-757-8977**

**Verdugo Plaza Pharmacy - Alhambra**

3039 W. Valley Blvd.  
Alhambra, CA 91803  
**626-281-3766**

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**Veteran's Home of CA Chula Vista**

700 E. Naples Court  
Chula Vista, CA 91911  
**619-482-6020**

**Woori Pharmacy Inc.**

266 S. Harvard Blvd., Ste. 120  
Los Angeles, CA 90004  
**213-384-6323**

**World Pharmacy**

7339 El Cajon Blvd., Ste. L  
La Mesa, CA 91942  
**619-303-8800**

**Xpress Med Pharmacy**

169292 Bushard St.  
Fountain Valley, CA 92708  
**714-790-0119**

**Yorba Linda United Drugs**

5596 E. La Palma Ave.  
Anaheim, CA 92807  
**714-993-1458**

**Zana Specialty Pharmacy**

10835 Vanowen St.  
North Hollywood, CA 91605  
**818-751-5959**

**Indian Health Service / Tribal /  
Urban Indian Health Program  
(I/T/U) Pharmacies**

Only Native Americans and Alaska Natives have access to Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) Pharmacies through Kaiser Permanente's pharmacy network. Those other than Native Americans and Alaskan Natives may be able to access these pharmacies under limited circumstances (e.g., emergencies).

If you need more information, please contact Member Services.

**Chapa De Indian Health Program, Inc.  
Health Center**

11670 Atwood Rd.  
Auburn, CA 95603  
**530-887-2836**

**Morongo Indian Clinic Pharmacy**

11555-1/2 Potrero Rd.  
Banning, CA 92220  
**951-849-4761**

**Pechanga Indian Health Clinic**

12784 Pechanga Rd.  
Temecula, CA 92592  
**951-676-0357**

**Sonoma County Indian Health Clinic, VA**

144 Stony Point Rd.  
Santa Rosa, CA 95401  
**707-521-4585**

**Southern Indian Health Council**

4058 Willows Rd.  
Alpine, CA 91901  
**619-445-1188**

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## Specialty Pharmacies Northern and Southern California Regions

Some drugs that require special handling and dispensing (e.g., high-cost “specialty” medications that are usually self-injected and used to treat complex or rare conditions) can only be obtained at certain specialty pharmacies listed below.

### **Kaiser Permanente National Specialty Pharmacy\*<sup>β</sup>**

4131 Geary Blvd.  
San Francisco, CA 94118  
**1-877-404-5777**

### **Accredo Health Group<sup>β</sup>**

2040 W. Rio Salado Parkway  
Tempe, AZ 85281  
**602-944-1199**

### **Accredo Health Group<sup>β</sup>**

1831 Commerce St., Ste. 104  
Corona, CA 92880  
**951-737-2355**

### **Accredo Health Group**

3069 Research Dr., Ste. 101  
Richmond, CA 94806  
**510-223-1360**

### **Accredo Health Group<sup>β</sup>**

361 Inverness Dr. S., Ste. F  
Englewood, CO 80112  
**303-799-6550**

### **Accredo Health Group**

677 Ala Moana Blvd.  
Honolulu, HI 96813  
**808-650-6488**

### **Accredo Health Group<sup>β</sup>**

3000 Ericsson Dr., Ste. 100  
Warrendale, PA 15086  
**724-772-6000**

### **Accredo Health Group<sup>β</sup>**

1620 Century Center Pkwy.  
Memphis, TN 38134  
**901-385-3600**

### **Accredo Health Group**

4125 Lafayette Center Dr.  
Chantilly, VA 20151  
**703-817-7707**

### **AllianceRx Walgreens Prime**

2354 Commerce Park Dr. Suite 100  
Orlando, FL 32819  
**407-591-4060**

### **AnovoRx Group Pharmacy<sup>β</sup>**

1710 N. Shelby Oaks Dr., Ste. 1  
Memphis, TN 38134  
**1-844-288-5007**

### **Avella of Deer Valley Pharmacy**

23620 N. 20<sup>th</sup> Dr.  
Phoenix, AZ 85085  
**1-877-546-5779**

### **Biomatrix Specialty Pharmacy of Maryland**

6992 Columbia Gateway Dr.  
Columbia, MD 21046  
**1-888-662-6779**

### **Caremark Illinois Specialty**

800 Biermann Ct.  
Mt Prospect, IL 60056  
**847-634-7400**

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**Centric Health Resources Inc<sup>β</sup>**  
17877 Chesterfield Airport Rd.  
Chesterfield, MO 63005  
**636-519-2400**

**CuraScript Specialty Pharmacy<sup>β</sup>**  
2 Boulder Cir.  
New Castle, DE 19720  
**302-395-8943**

**CuraScript Specialty Pharmacy -  
Hemophilia of the Sunshine State**  
4035 Tampa Rd., Ste. 6500  
Oldsmar, FL 34677  
**1-800-684-2966**

**CuraScript Specialty Pharmacy<sup>β</sup>**  
6272 Lee Vista Blvd.  
Orlando, FL 32822  
**1-888-773-7376**

**CVS Specialty**  
105 Mall Blvd  
Monroeville, PA 15146  
**1-800-238-7828**

**Diplomat Specialty Pharmacy<sup>β</sup>**  
4100 S. Saginaw St., Ste. D  
Flint, MI 48507  
**1-877-977-9118**

**Express Scripts Specialty Pharmacy<sup>β</sup>**  
8931 Springdale Ave., Ste. A  
St. Louis, MO 63134  
**314-587-4050**

**Foundation Care LLC<sup>β</sup>**  
4010 Wedgeway Ct.  
Earth City, MO 63045  
**314-291-1122**

**IV Solutions of Lubbock**  
6101 43rd Street  
Lubbock, TX 79407  
**1-800-658-6046**

**Maxor Pharmacies**  
216 South Polk  
Amarillo, TX 79101  
**1-866-629-6779**

**MMS Solutions Pharmacy**  
202 Cumberland Bend  
Nashville, TN 37228  
**1-866-716-5486**

**Optime Care, Inc.**  
4060 Wedgeway Court.  
Earth City, MO 63045  
**314-731-6900**

**Optum Frontier Therapies II LLC**  
6425 Santa Margarita St.  
Las Vegas, NV 89118  
**1-855-768-9727ee**

**Pantherx Specialty Pharmacy**  
24 Summit Park Dr.  
Pittsburgh, PA 15275  
**1-855-726-8479**

**Publix Pharmacy**  
7616 Southland Blvd., Ste. 112  
Orange, FL 32809  
**407-854-2469**

**Rancho Park Compounding Pharmacy**  
10587 W. Pico Blvd.  
Los Angeles, CA 90064  
**310-475-3541**

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**Walgreens Specialty Pharmacy<sup>β</sup>**

41460 Haggerty Cir. S.  
Canton, MI 48188  
**734-477-8179**

**Walgreens Specialty Pharmacy<sup>β</sup>**

500 Noblestown Rd., Ste. 200  
Carnegie, PA 15106  
**1-888-347-3416**

**Walgreens Specialty Pharmacy<sup>β</sup>**

10530 John W. Elliott Dr., Ste. 100  
Frisco, TX 75033  
**1-800-424-9002**

## Transplant Network Pharmacies Outside the Northern and Southern California Regions

We have network pharmacies outside of the service area where you can get your Medicare-covered transplant drugs and certain Part D medications as an enrollee of our plan.

**Biologics Pharmacy**

625 Oberlin Rd.  
Raleigh, NC 27605  
**1-800-850-4306, ext. 4965**

**Coram CVS/Specialty Infusion Services**

5511 E. 3rd Ave.  
Spokane, WA 99212  
**1-888-851-7555**

**Cystic Fibrosis Services, Inc.**

119 Huizar, Ste. A  
San Antonio, TX 78214  
**210-922-2839**

**Direct Success Pharmacy Dept**

1710 State Route 34  
Farmingdale, NJ 07727  
**732-919-1234**

**Duke Outpatient Pharmacy<sup>β</sup>**

1000 Trent Dr., 1st Floor  
Durham, NC 27710  
**919-684-2908**

**Fairview Riverside Pharmacy<sup>β</sup>**

606 24th Ave. S.  
Minneapolis, MN 55454  
**612-672-7507**

**Fairview Specialty Services Pharmacy<sup>β</sup>**

711 Kasota Ave. S.E.  
Minneapolis, MN 55414  
**612-672-5260**

**Fairview University Discharge Pharmacy<sup>β</sup>**

500 Harvard St. S.E.  
Minneapolis, MN 55455  
**612-273-2121**

**Falk Pharmacy<sup>β</sup>**

3601 Fifth Ave.  
Pittsburgh, PA 15213  
**412-473-7427**

**Kirklin Clinic Pharmacy<sup>β</sup>**

2000 6th Ave. S.  
Birmingham, AL 35233  
**205-801-8730**

**Mayo Clinic Building Phoenix Outpatient  
Pharmacy**

5881 Mayo Blvd.  
Phoenix, AZ 85054  
**480-342-2000**

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**Mayo Clinic Pharmacy  
Brackenridge Building<sup>β</sup>**

21 2nd St. S.W.  
Rochester, MN 55902  
**507-284-2021**

**Mayo Clinic Pharmacy  
Mary Brigh Building<sup>β</sup>**

1216 2nd St. S.W., Ste. MN-604  
Rochester, MN 55902  
**507-255-5731**

**Mayo Hospital Outpatient Pharmacy<sup>β</sup>**

5777 E. Mayo Blvd.  
Phoenix, AZ 85054  
**480-301-7077**

**Mayo O/P Pharmacy - Jacksonville<sup>β</sup>**

4500 San Pablo Rd. S.  
Jacksonville, FL 32224  
**904-953-2021**

**Mayo Pharmacy - Scottsdale<sup>β</sup>**

13400 E. Shea Blvd.  
Scottsdale, AZ 85259  
**480-391-8195**

**Methodist Retail Pharmacy**

1801 Senate Blvd., Rm. 105  
Indianapolis, IN 46202  
**317-962-5606**

**Ochsner Pharmacy<sup>β</sup>**

1514 Jefferson Hwy.  
New Orleans, LA 70121  
**504-842-3205**

**St. Joseph's McAuley Pharmacy**

500 W. Thomas Rd. Ste. 2546  
Phoenix, AZ 85013  
**602-406-7145**

**Seattle Cancer Care Alliance<sup>β</sup>**

825 Eastlake Ave. E., Ste. G5900  
Seattle, WA 98109  
**206-288-7222**

**Tampa General Hospital Outpatient  
Pharmacy**

5 Tampa General Cir  
Tampa, FL 33606  
**813-844-7688**

**The Nebraska Medical Center Clinic  
Pharmacy**

989200 Nebraksa Medical Center  
Omaha, NE 68198  
**402-559-5215**

**University of Alabama Specialty Pharmacy<sup>β</sup>**

601 19th St. S., Ste. 4  
Birmingham, AL 35233  
**205-934-2661**

**University of Virginia Pharmacy**

1240 Lee St.  
Charlottesville, VA 22903  
**434-982-1708**

**University Specialty Pharmacy<sup>β</sup>**

550 N. University Blvd., UH 1451  
Indianapolis, IN 46202  
**317-944-3445**

**Walgreens Pharmacy**

14405 Beach Blvd.  
Jacksonville, FL 32250  
**904-223-5017**

**Walgreens Pharmacy**

4327 Jefferson Hwy.  
Jefferson, LA 70121  
**504-731-1431**

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**Walgreens - Scurlock Tower**

6560 Fannin St., Ste. 260

Houston, TX 77030

**713-797-1410**

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This pharmacy directory was updated on 9/2024. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-800-443-0815** or, for TTY users, **711**, seven days a week, 8 a.m. to 8 p.m., or visit **kp.org/seniorrx**.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at **kp.org/directory**. You may also call Member Services at **1-800-443-0815** (TTY/TDD users should call **711**) for updated information.

Also, please call our Member Services Department, to request the following:

- *Preferred language other than English and/or alternate format.*
- *Make or change a standing request for preferred language and/or format*

# Notice of Nondiscrimination

Kaiser Permanente complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Permanente does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters.
  - Written information in other formats, such as large print, audio, and accessible electronic formats.
- Provide no cost language services to people whose primary language is not English, such as:
  - Qualified interpreters.
  - Information written in other languages.

If you need these services, call Member Services at **1-800-443-0815** (TTY **711**), 8 a.m. to 8 p.m., seven days a week.

If you believe that Kaiser Permanente has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator by writing to One Kaiser Plaza, 12th Floor, Suite 1223, Oakland, CA 94612 or calling Member Services at the number listed above. You can file a grievance by mail or phone. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019**, **1-800-537-7697** (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



## Multi-Language Insert

### Multi-language Interpreter Services

**English:** We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at **1-800-443-0815** (TTY **711**). Someone who speaks English/Language can help you. This is a free service.

**Spanish:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al **1-800-443-0815** (TTY **711**). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

**Chinese Mandarin:** 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 **1-800-443-0815** (TTY **711**)。我们的中文工作人员很乐意帮助您。这是一项免费服务。

**Chinese Cantonese:** 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 **1-800-443-0815** (TTY **711**)。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

**Tagalog:** Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa **1-800-443-0815** (TTY **711**). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

**French:** Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au **1-800-443-0815** (TTY **711**). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

**Vietnamese:** Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi **1-800-443-0815** (TTY **711**) sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

**German:** Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter **1-800-443-0815** (TTY **711**). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

**Korean:** 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 **1-800-443-0815 (TTY 711)** 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

**Russian:** Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону **1-800-443-0815 (TTY 711)**. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

**Arabic:** إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على **1-800-443-0815 (TTY 711)**. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

**Hindi:** हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें **1-800-443-0815 (TTY 711)** पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

**Italian:** È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero **1-800-443-0815 (TTY 711)**. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

**Portuguese:** Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número **1-800-443-0815 (TTY 711)**. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

**French Creole:** Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan **1-800-443-0815 (TTY 711)**. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

**Polish:** Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer **1-800-443-0815 (TTY 711)**. Ta usługa jest bezpłatna.

**Japanese:** 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、**1-800-443-0815 (TTY 711)** にお電話ください。日本語を話す人 者が支援いたします。これは無料のサービスです。



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