

Kaiser Permanente Medicare Advantage HMO

Durable medical equipment (DME): 2025 preferred brands and manufacturers

What is durable medical equipment (DME)? DME is defined as medically necessary equipment that is used to treat or manage a disease, injury, or disability at home, or in a long-term care facility. It includes equipment that is strong enough to be used over and over again, such as hospital beds, wheelchairs, walkers, insulin pumps, and blood glucose monitors.

What does Kaiser Permanente cover? Our Medicare Advantage HMO plans cover all DME that's covered by Original Medicare. Equipment must be selected from the brands and manufacturers on this list. We will not cover other brands and manufacturers unless your doctor or other provider tells us that the brand is appropriate for your medical needs.

One exception is if you are new to one of our Medicare Advantage HMO plans and are using a brand of DME that is not on our list. In that case, we will continue to cover that brand for you for up to 90 days. During that time, you should talk with your doctor to decide what brand is medically appropriate for you after the 90-day period.

If our supplier in your area does not carry a particular brand or manufacturer, you may ask if they can special order it for you.

May I get a second opinion or appeal a decision? Yes. If you disagree with your provider's decision about what product or brand is appropriate for your medical condition, you can ask for a second opinion or file an appeal. You or your provider can also file an appeal if you do not agree with the plan's coverage decision.

Need more information? Your 2025 Evidence of Coverage provides details about your Medicare Advantage coverage and prior authorization requirements. See chapter 4, "Medical benefits chart (what is covered and what you pay)."

It also includes details about appeals. See chapter 9, "What to do if you have a problem or complaint (coverage decisions, appeals, and complaints)."

For additional information, call Kaiser Permanente Member Services at **1-888-901-4600** (TTY/TDD **1-800-833-6388**), 8 a.m.–8 p.m., 7 days a week.

Diabetes Management DME Preferred brands and manufactures

Insulin Pumps

Manufacturer	Brand	Notes
Insulet	Omnipod DASH, Omnipod 5	Requires prior authorization
Medtronic	MiniMed 670G, 770G, 780G, 630G	Requires prior authorization
Tandem	Tandem T: SlimX2, Mobi System	Requires prior authorization

Insulin Pump Supplies – Infusion Sets

Any supplies that support the insulin pumps listing above are covered as DME and prior authorization is required.

Blood Glucose Monitors

Manufacturer	Brand	Notes
LifeScan, Inc.-Preferred	One Touch Verio Flex, Verio Reflect	
Nipro Diagnostics	True Metrix Meter	Alternative site testing
Prodigy Diabetes Care	Prodigy Voice [®] Blood	Ideal for people with sight impairment.
Bayer HealthCare	Medtronic Contour [®] Next Gen Link Meter Kit for Medtronic pumps	Requires prior authorization. For Insulin Pump
Abbott	Freestyle Blood Glucose Meter/Ketones	Requires prior authorization. For Insulin Pump
Not covered: Tempo (E.Lily), Accu-Chek (Roche), Metene, iHealth, CareSens, Auvon, Keto-Mojo, Glucoracy, Okra Pro, KetoBM, Care Living, and Other brands.		

Continuous Blood Glucose Monitors*

Manufacturer	Brand	Notes
Dexcom	Dexcom G6, G7, G6/G7	Requires prior authorization
Freestyle	Freestyle Libre II, III	Requires prior authorization

*OTC products-Not covered

Blood Glucose Test Strips

Manufacturer	Brand	Notes
LifeScan, Inc.	OneTouch Verio® Test Strips	
Nipro Diagnostics	TrueTest Strips	Molina members
Prodigy Diabetes	Prodigy® Blood Glucose Test Strips	Ideal for people with sight impairment. Requires prior authorization.
Bayer Healthcare	Contour® Next Blood Glucose Test Strips-Medtronic pump	For insulin pump users.
Abbott	FreeStyle® Precision b-Ketone and Blood Glucose Test Strips	

Other preferred suppliers and providers

Aaro Medical Supplies, Inc.
 Advanced Respiratory, Inc.
 Apria Healthcare Inc.
 Bellevue Healthcare II, Inc.
 Bioventus, LLC
 Byram Healthcare Centers, Inc.
 Dynamic Bracing, Inc.
 EBI, LLC
 dba Biomet Spine & Bone Healing Technologies
 Farrell's Home Health
 Hall's Medical Center Pharmacy
 Hill-Rom Company, Inc.
 Holland Health Services, Inc.
 Inland Medical & Rehab, Inc.
 Inland Speech Pathology, LLC.
 Inspired Solutions, Inc.
 KCI, USA Inc.
 Kinetic Orthopedics, LLC
 Martin Medical

Merl, Inc.
 dba Hoagland Pharmacy
 Mitchell, Thomas W, DDS
 Norco, Inc.
 Nurturing Expressions, LLC
 Olympic Pharmacy and HealthCare
 Orthofix, Inc.
 Pacific Healthcare Group
 Pacific Medical Systems, Inc.
 Prescriptions Etc., Inc.
 Reliant Rx
 Sizewise Rentals, LLC
 SOAS, LLC
 dba Island Drug #1145, Island Drug #1142
 and LaConner Drug #1146
 Sound Sleep Solutions, LLC
 Spokane Home Healthcare, Inc.
 United Seating and Mobility LLC
 dba Numotion
 Wound Solutions, LLC