

Kaiser Permanente

# 2024 Pharmacy Directory

This pharmacy directory was updated on 11/2023. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-800-232-4404** or, for TTY users, **711**, seven days a week, 8 a.m. to 8 p.m., or visit **kp.org/seniorrx**.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at **kp.org/directory**. You may also call Member Services at **1-800-232-4404** (TTY users should call **711**) for updated information.

## INTRODUCTION

This booklet provides a list of our plan's network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the **Evidence of Coverage** and Kaiser Permanente's formulary.

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under our plan only if they are filled at a network pharmacy or through our mail order program. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your **Evidence of Coverage**.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 11/01/2023. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy directory.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact us.





## **Kaiser Permanente's Network Pharmacies**

Our pharmacy directory is organized by the type of pharmacy (retail, including chain pharmacies, mail order, home infusion, long-term care, specialty pharmacies, and transplant network pharmacies outside the geographic area). Our pharmacies are then listed alphabetically by facility name.

## **Retail Pharmacies, including Chain Pharmacies**

**Kaiser Permanente  
Alpharetta Medical Center\***  
3550 Preston Ridge Road  
Alpharetta, GA 30005  
**770-663-3300**

**Kaiser Permanente  
Brookwood at Peachtree  
Medical Office\***  
1745 Peachtree Road  
Atlanta, GA 30309  
**404-888-7656**

**Kaiser Permanente  
Cascade Medical Center\***  
1175 Cascade Parkway  
Atlanta, GA 30311  
**404-505-4071**

**Kaiser Permanente  
Conyers Medical Center\***  
1478 Dogwood Drive  
Conyers, GA 30013  
**678-413-4320**

**Kaiser Permanente  
Crescent Medical Center\***  
200 Crescent Center Parkway  
Tucker, GA 30084  
**770-496-3523**

**Kaiser Permanente  
Cumberland Medical Center\***  
2525 Cumberland Parkway  
Atlanta, GA 30339  
**770-431-4136**

**Kaiser Permanente  
Downtown Decatur  
Medical Office\***  
201 W. Ponce de Leon  
Avenue, Suite A  
Decatur, GA 30030  
**404-687-7680**

**Kaiser Permanente  
Douglasville Medical Office\***  
6875 Douglas Boulevard,  
Suite A  
Douglasville, GA 30135  
**678-838-2226**

**Kaiser Permanente  
Fayette Medical Office\***  
101 Banks Road  
Fayetteville, GA 30214  
**678-610-3700**

**Kaiser Permanente  
Forsyth Medical Office\***  
1400 Northside Forsyth Drive,  
Suite 350  
Cumming, GA 30041  
**770-663-3359**

**Kaiser Permanente  
Glenlake Comprehensive  
Specialty Center\***  
20 Glenlake Parkway  
Sandy Springs, GA 30328  
**770-677-6000**

**Kaiser Permanente  
Gwinnett Comprehensive  
Medical Center\***  
3650 Steve Reynolds  
Boulevard  
Duluth, GA 30096  
**770-931-6134**

\* Members may obtain an extended supply of certain medications at these pharmacies in our network.

**Kaiser Permanente  
Henry Towne Centre  
Medical Center\***  
1125 Towne Center Village  
McDonough, GA 30253  
**678-583-6560**

**Kaiser Permanente  
Holly Springs Medical Office\***  
684 Sixes Road, Suite 275  
Holly Springs, GA 30115  
**770-852-2440**

**Kaiser Permanente  
Lawrenceville Medical  
Office\***  
455 Philip Boulevard,  
Suite 130  
Lawrenceville, GA 30046  
**678-985-5000**

**Kaiser Permanente  
Newnan Medical Office\***  
203 Newnan Crossing Bypass  
Newnan, GA 30263  
**770-304-4400**

**Kaiser Permanente  
Panola Medical Center\***  
5540 Hillandale Drive  
Lithonia, GA 30058  
**770-322-2737**

**Kaiser Permanente  
Sandy Springs  
Medical Office\***  
1100 Lake Hearn Drive, NE  
Suites 250 & 500  
Sandy Springs, GA 30324  
**404-845-4530**

**Kaiser Permanente  
Snellville Medical Office\***  
2240 Fountain Drive  
Snellville, GA 30078  
**770-978-5399**

**Kaiser Permanente  
Southwood Comprehensive  
Medical Center\***  
2400 Mt. Zion Parkway  
Jonesboro, GA 30236  
**770-603-3511**

**Kaiser Permanente  
Stonecrest Medical Center\***  
8011 Mall Parkway  
Lithonia, GA 30038  
**678-323-7580**

**Kaiser Permanente  
Sugar Hill/Buford  
Medical Center\***  
1435 Broadmoor Boulevard  
Sugar Hill, GA 30518  
**678-765-5750**

**Kaiser Permanente  
TownPark Comprehensive  
Medical Center\***  
750 TownPark Lane  
Kennesaw, GA 30144  
**770-514-5500**

**Kaiser Permanente  
West Cobb Medical Center\***  
3640 Tramore Point  
Austell, GA 30106  
**770-439-4703**

## **Mail-Order Pharmacy Kaiser Permanente Refill Pharmacy\***

**770-434-2008  
1-888-662-4579**

**kp.org/refill**

You can get prescription drugs shipped to your home through our network mail order delivery program. For refills of your mail order prescriptions, please contact us 5 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. Typically, you should expect to receive your prescription drugs within 3 to 5 days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at **1-800-232-4404** and TTY number/ TRS Relay number **711** or the number listed on the prescription label for assistance.

If you cannot wait for your prescription to arrive from our mail order pharmacy, you may get an urgent supply by calling a Kaiser Permanente or affiliated network pharmacy listed in this Pharmacy Directory or at **kp.org/directory**.

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## Home Infusion Pharmacies

If you need more information, please contact Member Services.

### **Briovax Infusion Services 209, Inc.**

805 A Franklin Court  
Marietta, GA 30067  
**770-420-3393**

### **Coram CVS/Specialty Infusion Services**

2140 New Market Parkway  
Marietta, GA 30067  
**770-952-3021**

### **PruittHealth Pharmacy Services - Atlanta**

1626 Jeurgens Court  
Norcross, GA 30093  
**678-533-6459**

## Long-Term Care Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under our plan through the facility's long-term care pharmacy or another network long-term care pharmacy.

If you need more information, please contact Member Services.

### **Alphacare Pharmacy Services**

1560 Farmer Road, NW  
Conyers, GA 30012  
**770-922-4466**

### **Eldercare Pharmacy**

4769 South Main Street  
Acworth, GA 30101  
**770-974-4277**

### **Eldercare Pharmacy**

342 Industrial Boulevard,  
Suite A  
Hawkinsville, GA 31036  
**478-783-1515**

### **Gayco Healthcare - North**

11800 Wills Road  
Alpharetta, GA 30009  
**844-202-1615**

### **Gayco Healthcare**

507 Industrial Boulevard  
Dublin, GA 31021  
**478-272-8093**

### **Genoa Healthcare, LLC.**

1650 County Services  
Parkway, SW  
Suite 200  
Marietta, GA 30008  
**678-213-2001**

### **Mac Rx, LLC.**

2307 S. Mount Prospect Road  
Des Plaines, IL 60018  
**224-220-2700**

### **MAC'S LTC Pharmacy Georgia**

1351 Oakbrook Dr Ste 110  
Norcross, GA 30093  
**877-638-8716**

### **Middle Tennessee Pharmacy Services**

661 East Lane Steet  
Shelbyville, TN 37160  
**931-684-9987**

### **Omnicare of Atlanta**

594 Sigman Road, Suite 200  
Conyers, GA 30013  
**770-922-9812**

### **Omnicare of Ft. Wayne**

3402 Congressional Parkway  
Ft Wayne, IN 46808  
**260-484-7366**

\* Members may obtain an extended supply of certain medications at these pharmacies in our network.

**Pharmacy Alternatives, LLC.**  
1705 River Street  
Valdosta, GA 31601  
**229-249-0233**

**Pharmacy Partners  
of Georgia**  
2105 Barrett Park Drive  
Kennesaw, GA 30144  
**678-797-9067**

**Pharmerica**  
3378 Brookdale Avenue  
Macon, GA 31204  
**478-765-1725**

**Pharmerica**  
1100 Wilson Way  
Smyrna, GA 30082  
**770-432-1621**

**Pharmscript of CT, LLC.**  
80 Clark Drive  
East Berlin, CT 6023  
**908-389-1818**

**Pharmscript of GA, LLC.**  
4611 Ivey Drive, Suite 850  
Macon, GA 31206  
**908-389-1818**

**Remedi Seniorcare**  
10448 Lakeridge Parkway  
Ashland, VA 23005  
**804-550-4856**

**Remedi Seniorcare**  
962 S Dorset Rd  
Troy, OH 45373  
**937-573-3600**

**Remedi Seniorcare**  
9006 Yellowbrick Road  
Baltimore, MD 21237  
**443-927-8400**

**Remedi Seniorcare  
of Houston**  
16601 Central Green Blvd,  
Houston, TX 77032  
**833-438-4493**

**Symbria Rx Services  
Great Plains, LLC.**  
348 NW Capital Drive  
Lees Summit, MO 64086  
**630-981-8023**

**Virginia Pharmaceutical  
Services**  
11832 Canon Boulevard,  
Suite A  
Newport News, VA 23606  
**757-223-0236**

## **Specialty Pharmacies**

Some drugs that require special handling and dispensing (e.g., high-cost “specialty” medications that are usually self-injected and used to treat complex or rare conditions) can only be obtained at certain specialty pharmacies listed below.

**Coram Apria Healthcare**  
4400 River Green Parkway,  
Suite 130  
Duluth, GA 30096  
**1-800-860-8525**

## Transplant Network Pharmacies Outside the Atlanta Area

We have network pharmacies outside of the service area where you can get your Medicare-covered transplant drugs and certain Part D medications as a member of our plan.

**Accredo Health Group Inc.**  
2410 Wardlow Road  
Corona, CA 92880  
**951 737-2355**

**Accredo Health Group Inc.**  
2825 W Perimeter Road  
Indianapolis, IN 46241  
**800-870-6419**

**Accredo Health Group Inc.**  
1620 Century Center Parkway  
Memphis, TN 38134  
**901 385-3600**

**Accredo Health Group Inc.**  
2 Boulden Circle  
New Castle, DE 19720  
**302-395-8943**

**Accredo Health Group Inc.**  
6272 Lee Vista Boulevard  
Orlando, FL 32822  
**407-852-4903**

**Accredo Health Group Inc.**  
3000 Ericsson Drive  
Warrendale, PA 15086  
**724-772-6000**

**Express Scripts Specialty Dist. Services**  
8931 Springdale Avenue,  
Suite A  
Saint Louis, MO 63134  
**314-587-4050**

**Fairview Riverside Pharmacy**  
606 24th Avenue South  
Minneapolis, MN 55454  
**612-672-7507**

**Fairview Specialty Services Pharmacy**  
711 Kasota Avenue Southeast  
Minneapolis, MN 55414  
**612-672-5260**

**Fairview University Discharge Pharmacy**  
500 Harvard Street Southeast  
Minneapolis, MN 55455  
**612-273-2121**

**Falk Pharmacy**  
3601 Fifth Avenue  
Pittsburgh, PA 15213  
**412-623-6222**

**Foundation Care, LLC.**  
4010 Wedgeway Court  
Earth City, MO 63045  
**877-291-1122**

**Magellan Rx Pharmacy**  
6870 Shadowridge Drive  
Orlando, FL 32812  
**866-554-2673**

**Mayo Clinic Pharmacy**  
Brackenridge Building  
Rochester, MN 55902  
**507-284-2021**

**Mayo Hospital Outpatient Pharmacy**  
5777 E. Mayo Boulevard  
Phoenix, AZ 85054  
**480-342-1500**

**Mayo Pharmacy**  
4500 San Pablo Road  
Jacksonville, FL 32224  
**904-953-2021**

**Mayo Pharmacy Scottsdale**  
13400 E. Shea Boulevard  
Scottsdale, AZ 85259  
**480-301-8195**

**Methodist Retail Pharmacy**  
1801 N. Senate Boulevard  
Indianapolis, IN 46202  
**317-962-5606**

**Rx Crossroads**  
5101 Jeff Commerce Drive  
Louisville, KY 40219  
**502-213-1526**

**Transition Pharmacy**  
2540 Metropolitan Drive,  
Suite 2546  
Trevose, PA 19053  
**215-639-6162**

**University Retail Pharmacy**  
550 N. University Boulevard  
Indianapolis, IN 46202  
**317-944-3445**

# Notice of Nondiscrimination

Kaiser Permanente complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters.
  - Written information in other formats, such as large print, audio, and accessible electronic formats.
- Provide no cost language services to people whose primary language is not English, such as:
  - Qualified interpreters.
  - Information written in other languages.

If you need these services, call Member Services at **1-800-232-4404 (TTY 711)**, 8 a.m. to 8 p.m., seven days a week.

If you believe that Kaiser Permanente has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator by writing to Attention: Member Services, Nine Piedmont Center, 3495 Piedmont Road NE, Atlanta, GA 30305 or calling Member Services at the number listed above. You can file a grievance by mail or phone. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019, 800-537-7697 (TDD)**. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.





## Multi-Language Insert

### Multi-language Interpreter Services

**English:** We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at **1-800-232-4404 (TTY 711)**. Someone who speaks English/Language can help you. This is a free service.

**Spanish:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al **1-800-232-4404 (TTY 711)**. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

**Chinese Mandarin:** 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 **1-800-232-4404 (TTY 711)**。我们的中文工作人员很乐意帮助您。这是一项免费服务。

**Chinese Cantonese:** 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 **1-800-232-4404 (TTY 711)**。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

**Tagalog:** Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa **1-800-232-4404 (TTY 711)**. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

**French:** Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au **1-800-232-4404 (TTY 711)**. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

**Vietnamese:** Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi **1-800-232-4404 (TTY 711)**. sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí .

**German:** Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter **1-800-232-4404 (TTY 711)**. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

**Korean:** 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 **1-800-232-4404 (TTY 711)**. 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

**Russian:** Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону **1-800-232-4404 (TTY 711)**. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

**Arabic:** إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على **1-800-232-4404 (TTY 711)**. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

**Hindi:** हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें **1-800-232-4404 (TTY 711)** पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

**Italian:** È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero **1-800-232-4404 (TTY 711)**. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

**Portuguese:** Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número **1-800-232-4404 (TTY 711)**. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

**French Creole:** Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan **1-800-232-4404 (TTY 711)**. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

**Polish:** Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer **1-800-232-4404 (TTY 711)**. Ta usługa jest bezpłatna.

**Japanese:** 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、**1-800-232-4404 (TTY 711)**. にお電話ください。日本語を話す人者が支援いたします。これは無料のサービスです。

This pharmacy directory was updated on 11/2023. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-800-232-4404** or, for TTY users, 711, seven days a week, 8 a.m. to 8 p.m., or visit **kp.org/seniorrx**.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at **kp.org/directory**. You may also call Member Services at **1-800-232-440** (TTY users should call **711**) for updated information.

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Kaiser Foundation Health Plan of Georgia, Inc.  
Nine Piedmont Center  
3495 Piedmont Road, NE  
Atlanta, GA 30305

**kp.org/seniorrx**

**Please recycle.**