

Kaiser Permanente

2023 Pharmacy Directory

This pharmacy directory was updated on 7/2023. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-800-476-2167** or, for TTY users, **711**, seven days a week, 8 a.m. to 8 p.m., or visit **kp.org/seniorrx**.

Our network has changed more than usual for 2023. An updated Pharmacy Directory is located on our website at **kp.org/directory**. You may also call Member Services at **1-800-476-2167** (TTY/TDD users should call **711**) for updated information. **We strongly suggest that you review our current Pharmacy Directory to see if your pharmacy is still in our network.**

INTRODUCTION

This booklet provides a list of our plan's network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the **Evidence of Coverage** and Kaiser Permanente's formulary.

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under our plan only if they are filled at a network pharmacy or through our mail order program. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your **Evidence of Coverage**.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 7/17/2023. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can go to all the pharmacies on this list, but your costs for some drugs may be less at pharmacies in this list that offer preferred cost-sharing. We have marked these pharmacies with a "P" to distinguish them from other pharmacies in our network that offer standard cost-sharing.

We also list pharmacies that are in our network but are outside the Northern Colorado area, the area in which you live. You may also fill your prescriptions at these pharmacies. For more information, please see the section in this directory on Network Pharmacies outside the Northern Colorado area or contact Member Services.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact us.

Kaiser Permanente's Network Pharmacies

Our pharmacy directory is organized by the type of pharmacy (retail, including chain pharmacies, mail order, home infusion, long-term care, Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) Pharmacies, network pharmacies outside the geographic area, specialty pharmacies, and transplant network pharmacies outside the geographic area). Our pharmacies are then listed alphabetically by facility name.

Retail Pharmacies, including Chain Pharmacies

Northern Colorado Area

Atrium Apothecary*

1801 16th Street
Greeley, CO 80631
(970) 810-4500

Banner Family Pharmacy–Skyline*

1555 East 13th Street, Suite 125
Loveland, CO 80537
(970) 820-4300

Centennial Hospital Pharmacy*

14200 E. Arapahoe Road
Centennial, CO 80112
(303) 699-3070

Centura Health Pharmacy at Penrose Hospital*

2222 North Nevada Avenue
Colorado Springs, CO 80907
(719) 776-5487

Centura Health Pharmacy at St. Francis Medical Center*

6001 E. Woodmen Road
Colorado Springs, CO 80923
(719) 571-2311

Good Day Pharmacy*

7702 Fifth Street #101
Wellington, CO 80549
(970) 568-7282

Kaiser Permanente–Fort Collins Pharmacy*^P

2950 East Harmony Road
Fort Collins, CO 80528
(970) 207-7133

Kaiser Permanente–Greeley Pharmacy*^P

2429 35th Avenue
Greeley, CO 80634
(970) 350-7740

Kaiser Permanente–Loveland Pharmacy*^P

4901 Thompson Parkway
Loveland, CO 80537
(970) 663-1970

Safeway Pharmacy*

451 E Wonderview Avenue
Estes Park, CO 80517
(970) 577-8226

Safeway Pharmacy*

554 North 3rd Street
Laramie, WY 82070
(307) 745-4224

Summitview Pharmacy*

2001 70th Avenue, Suite 104
Greeley, CO 80634
(970) 810-2000

UCHealth Memorial Hospital North*

4050 Briargate Pkwy
Colorado Springs, CO 80920
(719) 364-2424

*Members may obtain an extended supply of certain medications at these pharmacies in our network.

^PPreferred cost-sharing pharmacies.

Walgreens*
1480 Main Street
Windsor, CO 80550
(970) 686-0838

Mail Order Pharmacy

Kaiser Permanente Mail Order Pharmacy*
1-866-523-6059 (TTY 711)

kp.org/refill

You can get prescription drugs shipped to your home through our network mail order delivery program. For refills of your mail order prescriptions, please contact us 5 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. Typically, you should expect to receive your prescription drugs within 3 to 5 days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at **1-800-476-2167 (TTY 711)** or the number listed on the prescription label for assistance.

If you cannot wait for your prescription to arrive from our mail order pharmacy, you may get an urgent supply by calling a Kaiser Permanente or affiliated network pharmacy listed in this Pharmacy Directory or at **kp.org/directory**.

Home Infusion Pharmacies

If you need more information, please contact Member Services.

Amerita Inc.
7307 South Revere Parkway, Suite 200
Centennial, CO 80112
1-800-360-4755

Coram/CVS Specialty Infusion Services
27037 Dakota
Mendota Heights, MN 55120
(651) 452-5600

Coram/CVS Specialty Infusion Services
2140 New Market Pkwy Ste 106
Marietta, GA 30067
(770) 952-3021

**Kaiser Permanente–
Home Infusion Pharmacy^P**
16601 E. Centretech Parkway
Aurora, CO 80011
(303) 344-7010

Kohler Professional Pharmacy
1007 Elkton Drive
Colorado Springs, CO 80907
(719) 473-1823

Walgreens Infusion Services
345 Inverness Drive South, Suite 140
Building A
Englewood, CO 80112
(303) 694-1202

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^PPreferred cost-sharing pharmacies.

Long-Term Care Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under our plan through the facility's long-term care pharmacy or another network long-term care pharmacy.

If you need more information, please contact Member Services.

Advanced Pharmacy Services

4605 Quebec Street, #B-11
Denver, CO 80216
(303) 592-2000

Apline Pharmacy

1240 S. Parker Road, Suite 200
Lakewood, CO 80215
(303) 592-5000

Centre Pharmacy

915 Centre Avenue, Suite 4
Fort Collins, CO 80526
(970) 221-0190

Clearspring Pharmacy

8031 Southpark Circle, Suite A
Littleton, CO 80120
(303) 795-4300

Clearspring Pharmacy

201 University Boulevard, Suite 105
Denver, CO 80206
(303) 333-2010

Continued Care LTC Pharmacy

3895 Upham Street, Suite 30
Wheatridge, CO 80033
(888) 277-2132

Genoa, a QOL Pharmacy

1250 North Wilson Avenue
Loveland, CO 80537
(970) 667-1362

Heartland Pharmacy Denver

8599 Prairie Trail Drive, Suite A300
Englewood, CO 80112
(208) 552-7677

Omnicare of Golden

15000 West 6th Avenue, Suite 300
Golden, CO 80401
(303) 590-2100

Omnicare Pharmacy

12220 113th Avenue, Suite 1000
Kirkland, WA 98034
(425) 820-7600

Omnicare of Pueblo

4602 Elizabeth Street, Suite 190
Pueblo, CO 81008
(719) 544-2146

PDC Pharmacy Colorado, Inc.

4665 Nautilus Court South, Suite 101
Boulder, CO 80301
(303) 530-1188

Pharmerica Pharmacy

1041 Elkton Drive, Suite A
Colorado Springs, CO 80907
(719) 599-8999

Pharmerica Pharmacy

557 Burbank Street, Suite Q
Broomfield, CO 80020
(303) 460-9474

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^PPreferred cost-sharing pharmacies.

Red Rock Pharmacy
1240 S. Parker Road, Ste 200
Denver, CO 80231
(303) 745-3000

Remedi SeniorCare Pharmacy
8941 Harlan Street
Westminster, CO 80031
(303) 993-8604

Ward Road Pharmacy
6590 Holmon Street, Ste 203
Arvada, CO 80004
(303) 420-7979

Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) Pharmacies

Only Native Americans and Alaska Natives have access to Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) Pharmacies through Kaiser Permanente's pharmacy network. Those other than Native Americans and Alaskan Natives may be able to access these pharmacies under limited circumstances (e.g., emergencies).

If you need more information, please contact Member Services.

Denver Indian Health and Family Services*
2880 W. Holden Place
Denver, CO 80204
303-953-6610

Network Pharmacies Outside the Northern Colorado Area

We have network pharmacies outside of the service area where you can get your drugs covered as a member of our plan.

Biologics Inc.
120 Weston Oaks Court
Cary, NC 27513
1-800-850-4306

Carepoint Pharmacy*
9 E. Commerce Drive
Schamburg, IL 60173
(847) 237-9112

Duke Outpatient Pharmacy*
1000 Trent Drive
Durham, NC 27710
(919) 684-2908

ECCCC Pharmacy*
1240 Lee Street
Charlottesville, VA 22903
(434) 982-1708

Eversana Life Science Services, LLC
17877 Chesterfield Airport Road
Chesterfield, MO 63005
(636) 519-2400

**Exempla Good Samaritan Medical Center
Pharmacy***
200 Exempla Circle
Lafayette, CO 80026
(303) 689-6118

Falk Pharmacy
3601 5th Avenue, Room 211
Pittsburgh, PA 15213
(412) 623-6222

*Members may obtain an extended supply of certain medications at these pharmacies in our network.

^Preferred cost-sharing pharmacies.

Kaiser Permanente-Acero Pharmacy*^P

2625 W. Pueblo Boulevard
Pueblo, CO 81004
(719) 535 5755

Kaiser Permanente-Arapahoe Pharmacy*^P

5555 East Arapahoe Road
Centennial, CO 80122
(303) 850-2031

**Kaiser Permanente-Aurora
Centrepoint Pharmacy*^P**

14701 East Exposition Avenue
Aurora, CO 80012
(303) 614-7300

Kaiser Permanente-Baseline Pharmacy*^P

580 Mohawk Drive
Boulder, CO 80303
(303) 554-5020

Kaiser Permanente-Briargate Pharmacy*^P

4105 Briargate Parkway, Suite 125
Colorado Springs, CO 80920
(719) 282-2466

Kaiser Permanente-Brighton Pharmacy*^P

859 Fourth Avenue
Brighton, CO 80601
(303) 835-5860

Kaiser Permanente-Castle Rock*^P

4318 Trail Boss Drive
Castle Rock, CO 80104
(303) 814-4160

**Kaiser Permanente-
East Denver Pharmacy*^P**

10400 East Alameda Avenue
Denver, CO 80247
(303) 360-1280

**Kaiser Permanente-
Englewood Pharmacy*^P**

2955 South Broadway
Englewood, CO 80113
(303) 788-1299

Kaiser Permanente-Franklin Pharmacy*^P

2045 Franklin Street
Denver, CO 80205
(303) 861-0492

**Kaiser Permanente-
Hidden Lake Pharmacy*^P**

7701 Sheridan Boulevard
Westminster, CO 80003
(303) 657-6700

**Kaiser Permanente-
Highlands Ranch Pharmacy*^P**

9285 Hepburn Street
Highlands Ranch, CO 80129
(720) 348-4600

Kaiser Permanente-Ken Caryl Pharmacy*^P

7600 Shaffer Parkway
Littleton, CO 80127
(720) 922-5050

Kaiser Permanente-Lakewood Pharmacy*^P

8383 West Alameda Avenue
Lakewood, CO 80226
(303) 239-7400

**Kaiser Permanente-Lone Tree Outpatient
Pharmacy*^P**

10240 Park Meadow Drive
Lone Tree, CO 80124
(303) 649-5550

Kaiser Permanente-Longmont Pharmacy*^P

2345 Bent Way
Longmont, CO 80501
(303) 678-3300

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^PPreferred cost-sharing pharmacies.

Kaiser Permanente–Parker Pharmacy*^P

10168 South Parkglenn Way
Parker, CO 80138
(720) 842-5810

Kaiser Permanente–Parkside Pharmacy*^P

215 South Parkside Drive
Colorado Springs, CO 80910
(719) 327-6565

Kaiser Permanente - Premier Pharmacy*^P

3920 N Union Blvd
Colorado Springs, CO 80907
(719) 755-6420

**Kaiser Permanente–
Pueblo North Pharmacy*^P**

3670 Parker Boulevard, Suite 200
Pueblo, CO 81008
(719) 595-5367

Kaiser Permanente–Rock Creek Pharmacy*^P

280 Exempla Circle
Lafayette, CO 80026
(720) 536-7888

Kaiser Permanente–Skyline Pharmacy*^P

1375 East 20th Avenue
Denver, CO 80205
(303) 764-4669

Kaiser Permanente–Smoky Hill Pharmacy*^P

16290 East Quincy Avenue
Aurora, CO 80015
(303) 699-3820

Kaiser Permanente–Southwest Pharmacy*^P

5257 South Wadsworth Boulevard
Littleton, CO 80123
(303) 972-5010

**Kaiser Permanente–
Westminster Pharmacy*^P**

11245 Huron Street
Westminster, CO 80234
(303) 457- 6200

**Kaiser Permanente–
Wheat Ridge Pharmacy*^P**

4803 Ward Road
Wheat Ridge, CO 80033
(303) 421-5050

Kirklin Clinic Pharmacy

2000 6th Avenue South
Birmingham, AL 35233
(205) 801-8730

Knipperx Inc.

1250 Patrol Road
Charlestown, IN 47111
(855) 647-7379

Mayo Clinic Pharmacy

21 Second Street Southwest
Rochester, MN 55905
(507) 284-2021

Mayo Clinic Pharmacy

1216 2nd Street Southwest
Rochester, MN 55902
(507) 255-5731

Mayo Clinic Pharmacy Eisenberg*

201 Center St W
Rochester, MN 55902
(507) 266-7416

Mayo Hospital Outpatient Pharmacy

5777 East Mayo Boulevard
Phoenix, AZ 85054
(480) 342-1500

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^PPreferred cost-sharing pharmacies.

Mayo Outpatient Pharmacy–Jacksonville

4500 San Pablo Road
Jacksonville, FL 32224
(904) 953-2021

Mayo Pharmacy–Scottsdale

13400 East Shea Boulevard
Scottsdale, AZ 85259
(480) 301-8195

MMS Solutions Pharmacy

202 Cumberland Bend
Nashville, TN 37228
(866) 716-5486

Ochsner Pharmacy & Wellness

1514 Jefferson Highway
New Orleans, LA 70121
(504) 842-3205

**Outpatient Pharmacy at the
Medical Center of Aurora***

1421 South Potomac Street Suite 100
Aurora, CO 80012
303-368-2484

Publix Pharmacy #3212*

7616 Southland Blvd Ste 112
Orlando, FL 32809
(877) 253-8949

Saint Joseph Hospital Outpatient Pharmacy

1835 Franklin Street
Denver, CO 80218
(303) 318-3333

SCL Lutheran Medical Center Pharmacy

8300 W 38th Avenue
Wheatridge, CO 80033
(303) 403-3548

Seattle Cancer Care Alliance Pharmacy

825 Eastlake Avenue East, Suite G5900
Seattle, WA 98109
(206) 288-1375

The Methodist Prescription Center

1801 North Senate Boulevard, Room 105
Indianapolis, IN 46202
(317) 962-5606

**The Nebraska Medical Center
Clinic Pharmacy**

989200 Nebraska Medical Center
Omaha, NE 68198
(402) 559-5215

UAB Specialty Pharmacy

601 19th Street South, 4th Floor
Birmingham, AL 35249
(205) 934-2661

University Retail Pharmacy

550 North University Boulevard, UH 1451
Indianapolis, IN 46202
(317) 944-3445

Walgreens

14405 Beach Boulevard
Jacksonville, FL 32250
(904) 223-5003

Walgreens*

4327 Jefferson Highway
Jefferson, LA 70121
(504) 731-1431

Walgreens*

10103 Ridge Gate Parkway, Suite 117A
Lone Tree, CO 80124
(303) 729-2719

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^Preferred cost-sharing pharmacies.

Walgreens

499 Hampden Avenue, Suite 150
Englewood, CO 80113
(303) 524-3750

Walgreens at Methodist Hospital

6560 Fannin Street #260
Houston, TX 77030
(713) 797-1410

Specialty Pharmacies

Some drugs that require special handling and dispensing (e.g., high-cost “specialty” medications that are usually self-injected and used to treat complex or rare conditions) can only be obtained at certain specialty pharmacies listed below.

Accredo Health Group Inc.

1831 Commerce Street, Suite 104
Corona, CA 92880
(951) 737-2355

Accredo Health Group Inc.

3000 Ericsson Drive, Suite 100
Warrendale, PA 15086
(724) 772-6000

Accredo Health Group Inc.

2825 West Perimeter Road
Indianapolis, IN 46241
1-800-870-6419

Accredo Health Group Inc.

1620 Century Center Parkway, Suite 109
Memphis, TN 38134
(901) 385-3600

Accredo Health Group Inc.

677 Ala Moana Boulevard
Honolulu, HI 96813
(808) 650-6488

Accredo Health Group Inc.

6272 Lee Vista Boulevard, Suite 100
Orlando, FL 32822
(407) 852-4903

Accredo Health Group Inc.

361 Inverness Drive South, Suite F
Englewood, CO 80112
(303) 799-6550

Accredo Health Group Inc.

2 Boulder Circle, Suite 1
New Castle, DE 19720
(302) 395-8943

Anovorx Group Pharmacy

1710 N. Shelby Oaks Drive, Suite 2
Memphis, TN 38134
(901) 201-5470

Biomatrix Specialty Pharmacy CA

7959 Deering Avenue
Canoga Park, CO 91304
1-800-404-1963

Caremark Illinois Specialty Pharmacy

800 Bierman Ct, Suite B
Mt. Prospect, IL 60056
(847) 634-7400

Children's Colorado Specialty Pharmacy

860 N. Potomac Circle
Aurora, CO 80011
(720) 777-0300

CVS Caremark Specialty Pharmacy

105 Mall Boulevard
Monroeville, PA 15146
1-800-238-7828

CVS/Specialty #02921

105 Mall Boulevard
Monroeville, PA 42003
1-800-238-7828

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Coram/CVS Specialty Infusion Services
5511 East 3rd. Avenue
Spokane, WA 99212
(509) 482-4266

Diplomat Specialty Pharmacy
4100 South Saginaw Street, Suite D
Flint, MI 48507
(909) 881-1728

**Express Scripts Specialty
Distribution Services**
8931 Springdale Avenue, Suite A
Saint Louis, MO 63134
(866) 997-3688

Foundation Care LLC
4010 Wedgeway Court
Earth City, MO 63045
(314) 291-1122

**Kaiser Permanente Specialty
Pharmacy #329^P**
4131 Geary Blvd. Floor 1
San Francisco, CA 94118
(877) 404-5777

Maxor Pharmacies
216 South Polk
Amarillo, TX 48375
(866) 629-6779

Maxor Specialty Pharmacy
150 Cleveland Road
Bogart, GA 30622
1-800-818-6486

Maxor Specialty Pharmacy
6101 N 43rd Street, Suite C
Lubbock, TX 48303
1-800-658-6046

Optime Care, Inc

4060 Wedgeway Court
Earth City, MO 63045
(314) 731-6900

Optum Frontier Therapies II
5425 Santa Margartia Street
Las Vegas, NV 89118
(855) 768-9727

Orsini Pharmaceutical Services Inc.
1107 Nicholas Boulevard
Elk Grove Village, IL 60007
(847) 734-7373

Pantherx Specialty Pharmacy
24 Summit Park Drive Suite 101
Pittsburg, PA 15275
(855) 725-8479

Rancho Park Pharmacy
10587 W. Pico Blvd
Los Angeles, CA 90064
(310) 475-3541

Rx Crossroads, LLC
10350 Ormsby Park Place #500
Louisville, KY 40223
(502) 318-1100

Walgreens Specialty Pharmacy
41460 Haggerty Circle South
Canton, MI 48188
(888) 282-5166

Walgreens Specialty Pharmacy
9775 Southwest Gemini Drive, Suite 1
Beaverton, OR 97008
(503) 643-8511

Walgreens Specialty Pharmacy
500 Noblestown Road, Suite 200
Carnegie, PA 15106
(412) 325-6600

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^PPreferred cost-sharing pharmacies.

Walgreens Specialty Pharmacy
10530 John W. Elliott Drive, Suite 100
Frisco, TX 95033
1-800-424-9002

Transplant Network Pharmacies Outside the Northern Colorado Area

We have network pharmacies outside of the service area where you can get your Medicare-covered transplant drugs and certain Part D medications as a member of our plan.

Biologics Inc.
120 Weston Oaks Court
Cary, NC 27513
1-800-850-4306

Cystic Fibrosis Services
10530 John W. Elliot Drive, Suite 200
Frisco, TX 75033
1-800-541-4959

Fairview Riverside Pharmacy
606 24th Avenue South
Minneapolis, MN 55485
(612) 672-7507

Fairview Specialty Services Pharmacy
711 Kasota Avenue Southeast
Minneapolis, MN 55485
(612) 672-5260

Fairview University Discharge Pharmacy
500 Harvard Street Southeast
Minneapolis, MN 55455
(612) 273-2121

Falk Pharmacy
3601 5th Avenue, Room 211
Pittsburg, PA 15213
(412) 623-6222

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^PPreferred cost-sharing pharmacies.

Kirklin Clinic Pharmacy

2000 6th Avenue South
Birmingham, AL 35233
(205) 801-8730

Mayo Clinic Pharmacy

21 Second Street Southwest
Rochester, MN 55905
(507) 284-2021

Mayo Clinic Pharmacy

1216 2nd Street Southwest
Rochester, MN 55902
(507) 255-5731

**Mayo Clinic Hospital Outpatient
Pharmacy–Phoenix***

5881 Mayo Boulevard
Phoenix, AZ 85054
(480) 342-1500

Mayo Hospital Outpatient Pharmacy

5777 East Mayo Boulevard
Phoenix, AZ 85054
(480) 342-1500

Mayo Outpatient Pharmacy - Jacksonville

4500 San Pablo Road
Jacksonville, FL 32224
(904) 953-2021

Mayo Pharmacy - Scottsdale

13400 East Shea Boulevard
Scottsdale, AZ 85259
(480) 301-8195

Methodist Prescription Center

1801 North Senate Boulevard, Room 105
Indianapolis, IN 46202
(317) 962-5606

**The Nebraska Medical Center
Clinic Pharmacy**

989200 Nebraska Medical Center
Omaha, NE 68198
(402) 559-5215

Ochsner Pharmacy & Wellness

1514 Jefferson Highway
New Orleans, LA 70121
(504) 842-3205

Seattle Cancer Care Alliance Pharmacy

825 Eastlake Avenue East, Suite G5900
Seattle, WA 98109
(206) 288-1375

St. Joseph's McAuley Pharmacy

500 W. Thomas Road, Suite 100
Phoenix, AZ 85013
(602) 406-3970

UAB Specialty Pharmacy

601 19th Street South, 4th Floor
Birmingham, AL 35249
(205) 934-2661

University Retail Pharmacy

550 North University Boulevard, UH 1451
Indianapolis, IN 46202
(317) 944-3445

Walgreens

14405 Beach Boulevard
Jacksonville, FL 32250
(904) 223-5003

Walgreens

4327 Jefferson Highway
Jefferson, LA 70121
(504) 731-1431

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†Preferred cost-sharing pharmacies.

NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of Colorado (Kaiser Health Plan) complies with applicable Federal and Colorado state civil rights laws and does not discriminate, exclude people, or treat them differently on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity, gender expression, or any other basis protected by applicable federal or state laws.

We also:

- Provide no-cost aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, and accessible electronic formats

- Provide no-cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call **1-800-632-9700** (TTY **711**).

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity or gender expression, you can file a grievance by mail at: Customer Experience Department, Attn: Kaiser Permanente Civil Rights Coordinator, 10350 E. Dakota Ave, Denver, CO 80247, or by phone at Member Services **1-800-632-9700** (TTY **711**).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at **<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>**, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019**, (TTY **1-800-537-7697**). Complaint forms are available at **hhs.gov/ocr/office/file/index.html**.

Multi-Language Insert

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at **1-800-476-2167 (TTY 711)**. Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al **1-800-476-2167 (TTY 711)**. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 **1-800-476-2167 (TTY 711)**。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 **1-800-476-2167 (TTY 711)**。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggagamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa **1-800-476-2167 (TTY 711)**. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au **1-800-476-2167 (TTY 711)**. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi **1-800-476-2167 (TTY 711)** sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter **1-800-476-2167 (TTY 711)**. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.



Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 **1-800-476-2167 (TTY 711)** 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону **1-800-476-2167 (TTY 711)**. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول . سيقوم شخص ما يتحدث **1-800-476-2167 (TTY 711)** على مترجم فوري، ليس عليك سوى الاتصال بنا على بمساعدتك. هذه خدمة مجانية العربية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें **1-800-476-2167 (TTY 711)** पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero **1-800-476-2167 (TTY 711)**. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Português: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número **1-800-476-2167 (TTY 711)**. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan **1-800-476-2167 (TTY 711)**. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer **1-800-476-2167 (TTY 711)**. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするため に、無料の通訳サービスがあります。通訳をご用命になるには、 **1-800-476-2167 (TTY 711)** にお電話ください。日本語を話す人 者が支援いたします。これは無料のサービスです。

This pharmacy directory was updated on 7/2023. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-800-476-2167** or, for TTY users, **711**, seven days a week, 8 a.m. to 8 p.m., or visit **[kp.org/seniorrx](https://www.kp.org/seniorrx)**.

Our network has changed more than usual for 2023. An updated Pharmacy Directory is located on our website at **[kp.org/directory](https://www.kp.org/directory)**. You may also call Member Services at **1-800-476-2167** (TTY/TDD users should call **711**) for updated information. **We strongly suggest that you review our current Pharmacy Directory to see if your pharmacy is still in our network.**

Kaiser Foundation Health Plan of Colorado
10350 E. Dakota Ave.
Denver, CO 80247



kp.org/seniormedrx

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