

Kaiser Permanente

# 2021 Pharmacy Directory

This pharmacy directory was updated on 10/2020. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-800-476-2167** or, for TTY users, **711**, seven days a week, 8 a.m. to 8 p.m., or visit **kp.org/seniormedrx**.

Our network has changed more than usual for 2021. An updated Pharmacy Directory is located on our website at **kp.org/directory**. You may also call Member Services for updated provider information. We strongly suggest that you review our current Pharmacy Directory to see if your pharmacy is still in our network.

## INTRODUCTION

This booklet provides a list of our plan's network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the **Evidence of Coverage** and Kaiser Permanente's formulary.

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under our plan only if they are filled at a network pharmacy or through our mail order program. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your **Evidence of Coverage**.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 10/05/2020. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can go to all the pharmacies on this list, but your costs for some drugs may be less at pharmacies in this list that offer preferred cost-sharing. We have marked these pharmacies with a "P" to distinguish them from other pharmacies in our network that offer standard cost-sharing.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy directory.

We also list pharmacies that are in our network but are outside the Denver/Boulder area, the area in which you live. You may also fill your prescriptions at these pharmacies. For more information, please see the section in this pharmacy directory on Network Pharmacies outside the Denver/Boulder area or contact Member Services.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact us.

# Kaiser Permanente's Network Pharmacies

Our pharmacy directory is organized by the type of pharmacy (retail, including chain pharmacies, mail order, home infusion, long-term care, network pharmacies outside the geographic area, specialty pharmacies, and transplant network pharmacies outside the geographic area). Our pharmacies are then listed alphabetically by facility name.

## Retail Pharmacies, including Chain Pharmacies

### Denver/Boulder Area

#### **Exempla Good Samaritan Medical Center Pharmacy\***

200 Exempla Circle  
Lafayette, CO 80026  
**(303) 689-6118**

#### **Kaiser Permanente-Arapahoe Pharmacy\*<sup>P</sup>**

5555 East Arapahoe Road  
Centennial, CO 80122  
**(303) 850-2031**

#### **Kaiser Permanente-Aurora Centrepoint Pharmacy\*<sup>P</sup>**

14701 East Exposition Avenue  
Aurora, CO 80012  
**(303) 614-7300**

#### **Kaiser Permanente-Baseline Pharmacy\*<sup>P</sup>**

580 Mohawk Drive  
Boulder, CO 80303  
**(303) 554-5020**

#### **Kaiser Permanente-Brighton Pharmacy\*<sup>P</sup>**

859 Fourth Avenue  
Brighton, CO 80601  
**(303) 835-5860**

#### **Kaiser Permanente-Castle Rock\*<sup>P</sup>**

4318 Trail Boss Drive  
Castle Rock, CO 80104  
**(303) 814-4160**

#### **Kaiser Permanente-East Denver Pharmacy\*<sup>P</sup>**

10400 East Alameda Avenue  
Denver, CO 80247  
**(303) 360-1280**

#### **Kaiser Permanente-Englewood Pharmacy\*<sup>P</sup>**

2955 South Broadway  
Englewood, CO 80113  
**(303) 788-1299**

#### **Kaiser Permanente-Franklin Pharmacy\*<sup>P</sup>**

2045 Franklin Street  
Denver, CO 80205  
**(303) 861-0492**

#### **Kaiser Permanente-Hidden Lake Pharmacy\*<sup>P</sup>**

7701 Sheridan Boulevard  
Westminster, CO 80003  
**(303) 657-6700**

\*Members may obtain an extended supply of certain medications at these pharmacies in our network.

<sup>P</sup>Preferred cost-sharing pharmacies.

**Kaiser Permanente-Highlands Ranch Pharmacy\*<sup>P</sup>**  
9285 Hepburn Street  
Highlands Ranch, CO 80129  
**(720) 348-4600**

**Kaiser Permanente-Ken Caryl Pharmacy\*<sup>P</sup>**  
7600 Shaffer Parkway  
Littleton, CO 80127  
**(720) 922-5050**

**Kaiser Permanente-Lakewood Pharmacy\*<sup>P</sup>**  
8383 West Alameda Avenue  
Lakewood, CO 80226  
**(303) 239-7400**

**Kaiser Permanente-Lone Tree Outpatient Pharmacy\*<sup>P</sup>**  
10240 Park Meadow Drive  
Lone Tree, CO 80124  
**(303) 649-5550**

**Kaiser Permanente-Lone Tree Surgery Pharmacy\*<sup>P</sup>**  
10240 Park Meadow Drive  
Lone Tree, CO 80124  
**(303) 649-5710**

**Kaiser Permanente-Longmont Pharmacy\*<sup>P</sup>**  
2345 Bent Way  
Longmont, CO 80501  
**(303) 678-3300**

**Kaiser Permanente-Parker Pharmacy\*<sup>P</sup>**  
10168 South Parkglenn Way  
Parker, CO 80138  
**(720) 842-5810**

**Kaiser Permanente-Rock Creek Pharmacy\*<sup>P</sup>**  
280 Exempla Circle  
Lafayette, CO 80026  
**(720) 536-7888**

**Kaiser Permanente-Skyline Pharmacy\*<sup>P</sup>**  
1375 East 20th Avenue  
Denver, CO 80205  
**(303) 764-4669**

**Kaiser Permanente-Smoky Hill Pharmacy\*<sup>P</sup>**  
16290 East Quincy Avenue  
Aurora, CO 80015  
**(303) 699-3820**

**Kaiser Permanente-Southwest Pharmacy\*<sup>P</sup>**  
5257 South Wadsworth Boulevard  
Littleton, CO 80123  
**(303) 972-5010**

**Kaiser Permanente-Westminster Pharmacy\*<sup>P</sup>**  
11245 Huron Street  
Westminster, CO 80234  
**(303) 457- 6200**

**Kaiser Permanente-Wheat Ridge Pharmacy\*<sup>P</sup>**  
4803 Ward Road  
Wheat Ridge, CO 80033  
**(303) 421-5050**

**Saint Joseph Hospital Outpatient Pharmacy\***  
1835 Franklin Street  
Denver, CO 80218  
**(303) 318-3333**

\*Members may obtain an extended supply of certain medications at these pharmacies in our network.

<sup>P</sup>Preferred cost-sharing pharmacies.

**Walgreens\***

10103 Ridge Gate Parkway, Suite 117A  
 Lone Tree, CO 80124  
**(303) 729-2719**

**Walgreens\***

13123 East 16th Avenue  
 Aurora, CO 80045  
**(720) 262-4524**

**Walgreens\***

499 Hampden Avenue, Suite 150  
 Englewood, CO 80113  
**(303) 524-3750**

## Mail Order Pharmacy

**Kaiser Permanente Mail Order Pharmacy**  
**1-866-523-6059 (TTY 711)**

**kp.org/refill**

You can get prescription drugs shipped to your home through our network mail order delivery program. For refills of your mail order prescriptions, please contact us 5 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. Typically, you should expect to receive your prescription drugs within 3 to 5 days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at **1-800-476-2167 (TTY 711)** or the number listed on the prescription label for assistance.

If you cannot wait for your prescription to arrive from our mail order pharmacy, you may get an urgent supply by calling a Kaiser Permanente or affiliated network pharmacy listed in this Pharmacy Directory or at **kp.org/directory**.

\*Members may obtain an extended supply of certain medications at these pharmacies in our network.

<sup>P</sup>Preferred cost-sharing pharmacies.

## Home Infusion Pharmacies

If you need more information, please contact Member Services.

**Amerita Inc.**

7307 South Revere Parkway, Suite 200  
 Centennial, CO 80112  
**(800) 360-4755**

**Apria Healthcare**

7910 Shaffer Parkway, Suite 100  
 Littleton, CO 80127  
**(888) 442-7742**

**Coram Alternate Site Services**

12450 East Arapahoe Road, Suite A1  
 Centennial, CO 80112  
**(800) 934-0093**

**Kaiser Permanente-Home Infusion Pharmacy<sup>P</sup>**

16601 E. Centretech Parkway  
 Aurora, CO 80011  
**(303) 344-7010**

**Kohler Professional Pharmacy**

1007 Elkton Drive  
 Colorado Springs, CO 80907  
**(719) 473-1823**

**Orsini Pharmaceutical Services Inc.**

1107 Nicholas Boulevard  
 Elk Grove Village, IL 60007  
**(847) 879-9550**

**US Bioservices**

501 West 44th Avenue, Unit A  
 Denver, CO 80216  
**(800) 809-0647**

**Walgreens Infusion Services**

345 Inverness Drive South, Suite 140,  
Building A  
Englewood, CO 80112  
**(303) 694-1202**

## Long-Term Care Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under our plan through the facility's long-term care pharmacy or another network long-term care pharmacy.

If you need more information, please contact Member Services.

**Advanced Pharmacy Services**

4605 Quebec Street, #B-11  
Denver, CO 80216  
**(303) 592-2000**

**Apline Pharmacy**

1240 S. Parker Road, Suite 200  
Lakewood, CO 80215  
**(303) 592-5000**

**Centre Pharmacy**

915 Centre Avenue, Suite 4  
Fort Collins, CO 80526  
**(970) 221-0190**

**Clearspring Pharmacy**

8031 Southpark Circle Suite A  
Littleton, CO 80120  
**(303) 795-4300**

**Clearspring Pharmacy**

201 University Boulevard, Suite 105  
Denver, CO 80206  
**(303) 333-2010**

**Genoa, a QOL Pharmacy**

1250 North Wilson Avenue  
Loveland, CO 80537  
**(970) 667-1362**

**Good Day Pharmacy**

497 Denver Avenue  
Loveland, CO 80537  
**(970) 461-9101**

**Heartland Pharmacy Denver**

8599 Prairie Trail Drive, Suite A300  
Englewood, CO 80112  
**(208) 552-7677**

**Kohler Professional Pharmacy**

1007 Elkton Drive  
Colorado Springs, CO 80907  
**(719) 473-1823**

**Omnicare**

3895 Upham Street, Suite 60  
Wheat Ridge, CO 80033  
**(303) 590-2100**

**Omnicare of Golden**

15000 West 6th Avenue, Suite 300  
Golden, CO 80401  
**(303) 590-2100**

**Omnicare Pharmacy**

12220 113th Avenue, Suite 1000  
Kirkland, WA 98034  
**(425) 820-7600**

**Omnicare of Pueblo**

4602 Elizabeth Street, Suite 190  
Pueblo, CO 81008  
**(719) 544-2146**

**PDC Pharmacy Colorado, Inc.**

4665 Nautilus Court South, Suite 101  
Boulder, CO 80301  
**(303) 530-1188**

\*Members may obtain an extended supply of certain medications at these pharmacies in our network.

**Pharmerica Pharmacy**  
1041 Elkton Drive, Suite A  
Colorado Springs, CO 80907  
**(719) 599-8999**

**Pharmerica Pharmacy**  
557 Burbank Street, Suite Q  
Broomfield, CO 80020  
**(303) 460-9474**

**Premier Pharmacy Group**  
101 S. Union Blvd.  
Colorado Springs, CO 80910  
**(719) 457-6377**

**Red Rock Pharmacy**  
1240 S. Parker Road, Ste 200  
Denver, CO 80231  
**(303) 745-3000**

**Remedi SeniorCare Pharmacy**  
8941 Harlan Street  
Westminster, CO 80031  
**(303) 993-8604**

**Ward Road Pharmacy**  
6590 Holmon Street, Ste 203  
Arvada, CO 80004  
**(303) 420-7979**

## Network Pharmacies Outside the Denver/Boulder Area

We have network pharmacies outside of the service area where you can get your drugs covered as a member of our plan.

**Biologics Inc.**  
120 Weston Oaks Court  
Cary, NC 27513  
**(800) 850-4306**

**Dohmen Life Science Services, LLC**  
17877 Chesterfield Airport Road  
Chesterfield, MO 63005  
**(636) 519-2400**

**Duke Outpatient Pharmacy\***  
1000 Trent Drive  
Durham, NC 27710  
**(919) 684-2908**

**Fairview Riverside Pharmacy**  
606 24th Avenue South  
Minneapolis, MN 55485  
**(612) 672-7507**

**Fairview Specialty Services Pharmacy**  
711 Kasota Avenue Southeast  
Minneapolis, MN 55485  
**(612) 672-5260**

**Fairview University Discharge Pharmacy**  
500 Harvard Street Southeast  
Minneapolis, MN 55455  
**(612) 273-2121**

**Falk Pharmacy**  
3601 5th Avenue, Room 211  
Pittsburgh, PA 15213  
**(412) 623-6222**

\*Members may obtain an extended supply of certain medications at these pharmacies in our network.

**Kaiser Permanente-Acero Pharmacy\*<sup>P</sup>**

2625 W. Pueblo Boulevard  
Pueblo, CO 81004  
**(719) 535 5755**

**Kaiser Permanente-Briargate Pharmacy\*<sup>P</sup>**

4105 Briargate Parkway, Suite 125  
Colorado Springs, CO 80920  
**(719) 282-2466**

**Kaiser Permanente-Fort Collins\*<sup>P</sup>**

2950 East Harmony Road  
Fort Collins, CO 80528  
**(970) 207-7133**

**Kaiser Permanente-Greeley\*<sup>P</sup>**

2429 35th Avenue  
Greeley, CO 80634  
**(970) 350-7740**

**Kaiser Permanente-Loveland Pharmacy\*<sup>P</sup>**

4901 Thompson Parkway  
Loveland, CO 80537  
**(970) 663-1970**

**Kaiser Permanente-Parkside Pharmacy\*<sup>P</sup>**

215 South Parkside Drive  
Colorado Springs, CO 80910  
**(719) 327-6565**

**Kaiser Permanente-Pueblo North Pharmacy\*<sup>P</sup>**

3670 Parker Boulevard, Suite 200  
Pueblo, CO 81008  
**(719) 595-5367**

**Kirklin Clinic Pharmacy**

2000 6th Avenue South  
Birmingham, AL 35233  
**(205) 801-8730**

**Mayo Clinic Pharmacy**

21 Second Street Southwest  
Rochester, MN 55905  
**(507) 284-2021**

**Mayo Clinic Pharmacy**

1216 2nd Street Southwest  
Rochester, MN 55902  
**(507) 255-5731**

**Mayo Clinic Pharmacy Eisenberg\***

201 Center St W  
Rochester, MN 55902  
**(507)-266-7416**

**Mayo Hospital Outpatient Pharmacy**

5777 East Mayo Boulevard  
Phoenix, AZ 85054  
**(480) 342-1500**

**Mayo Outpatient Pharmacy-Jacksonville**

4500 San Pablo Road  
Jacksonville, FL 32224  
**(904) 953-2021**

**Mayo Pharmacy-Scottsdale**

13400 East Shea Boulevard  
Scottsdale, AZ 85259  
**(480) 301-8195**

**MMS Solutions Pharmacy**

202 Cumberland Bend  
Nashville, TN 37228  
**(866) 716-5486**

**Ochsner Pharmacy & Wellness**

1514 Jefferson Highway  
New Orleans, LA 70121  
**(504) 842-3205**

**Seattle Cancer Care Alliance Pharmacy**

825 Eastlake Avenue East, Suite G5900  
Seattle, WA 98109  
**(206) 288-1375**

\*Members may obtain an extended supply of certain medications at these pharmacies in our network.

<sup>P</sup>Preferred cost-sharing pharmacies.



**The Methodist Prescription Center**  
1801 North Senate Boulevard, Room 105  
Indianapolis, IN 46202  
**(317) 962-5606**

**The Nebraska Medical Center Clinic Pharmacy**  
989200 Nebraska Medical Center  
Omaha, NE 68198  
**(402) 559-5215**

**UAB Specialty Pharmacy**  
601 19th Street South, 4th Floor  
Birmingham, AL 35249  
**(205) 934-2661**

**University Retail Pharmacy**  
550 North University Boulevard, UH 1451  
Indianapolis, IN 46202  
**(317) 944-3445**

**Walgreens\***  
14405 Beach Boulevard  
Jacksonville, FL 32250  
**(904) 223-5003**

**Walgreens\***  
4327 Jefferson Highway  
Jefferson, LA 70121  
**(504) 731-1431**

**Walgreens at Methodist Hospital**  
6560 Fannin Street #260  
Houston, TX 77030  
**(713) 797-1410**

## Specialty Pharmacies

Some drugs that require special handling and dispensing (e.g., high-cost “specialty” medications that are usually self-injected and used to treat complex or rare conditions) can only be obtained at certain specialty pharmacies listed below.

**Accredo Health Group Inc.**  
1831 Commerce Street, Suite 104  
Corona, CA 92880  
**(951) 737-2355**

**Accredo Health Group Inc.**  
3000 Ericsson Drive, Suite 100  
Warrendale, PA 15086  
**(724) 772-6000**

**Accredo Health Group Inc.**  
2825 West Perimeter Road  
Indianapolis, IN 46241  
**(800) 870-6419**

**Accredo Health Group Inc.**  
1620 Century Center Parkway, Suite 109  
Memphis, TN 38134  
**(901) 385-3600**

**Accredo Health Group Inc.**  
6272 Lee Vista Boulevard, Suite 100  
Orlando, FL 32822  
**(407) 852-4903**

**Accredo Health Group Inc.**  
361 Inverness Drive South, Suite F  
Englewood, CO 80112  
**(303) 799-6550**

**Accredo Health Group Inc.**  
677 Ala Moana Boulevard  
Honolulu, HI 96813  
**(808) 650-6488**

\*Members may obtain an extended supply of certain medications at these pharmacies in our network.

**Accredo Health Group Inc.**  
2 Boulder Circle, Suite 1  
New Castle, DE 19720  
**(302) 395-8943**

**Anovorx Group Pharmacy**  
1710 N. Shelby Oaks Drive, Suite 2  
Memphis, TN 38134  
**(901) 201-5470**

**Caremark Illinois Specialty Pharmacy**  
800 Bierman Ct, Suite B  
Mt. Prospect, IL 60056  
**(847)-634-7400**

**Community Healthcare Services**  
24747 Redlands Boulevard, Suite D  
Loma Linda, CA 92354  
**(909) 796-2104**

**CVS Caremark Specialty Pharmacy**  
105 Mall Boulevard  
Monroeville, PA 15146  
**(800) 238-7828**

**CVS/Specialty #02921**  
105 Mall Boulevard  
Monroeville, PA 42003  
**(800)-238-7828**

**Coram/CVS Specialty Infusion Services**  
1951 Ramrod Avenue, Suite 110  
Henderson, NV 89014  
**(702) 453-4546**

**Coram/CVS Specialty Infusion Services**  
5511 East 3rd. Avenue  
Spokane, WA 99212  
**(509) 482-4266**

**Diplomat Specialty Pharmacy**  
1809 Excise Avenue, Suite 205-208  
Ontario, CA 91761  
**(909) 881-1728**

**Diplomat Specialty Pharmacy**  
4100 South Saginaw Street, Suite D  
Flint, MI 48507  
**(909) 881-1728**

**Express Scripts Specialty Distribution Services**  
8931 Springdale Avenue, Suite A  
Saint Louis, MO 63134  
**(866) 997-3688**

**Foundation Care LLC**  
4010 Wedgeway Court  
Earth City, MO 63045  
**(314) 291-1122**

**IV Solution of Lubbock**  
6101 N 43rd Street, Suite C  
Lubbock, TX 48303  
**(800)-658-6046**

**Kaiser Permanente Specialty Pharmacy #329<sup>P</sup>**  
4131 Geary Blvd. Floor 1  
San Francisco, CA 94118  
**(877) 404-5777**

**Maxor Pharmacies**  
216 South Polk  
Amarillo, TX 48375  
**(866)-629-6779**

**Pantherx Specialty Pharmacy**  
24 Summit Park Drive Suite 101  
Pittsburg, PA 15275  
**(855) 725-8479**

**Pharmaceutical Specialties Express**  
150 Cleveland Road  
Bogart, GA 30622  
**800-818-6486**

**Rx Crossroads, LLC**  
10350 Ormsby Park Place #500  
Louisville, KY 40223  
**(502) 318-1100**

<sup>P</sup>Preferred cost-sharing pharmacies.

**Walgreens Specialty Pharmacy**  
9775 Southwest Gemini Drive, Suite 1  
Beaverton, OR 97008  
**(503) 643-8511**

**Walgreens Specialty Pharmacy**  
41460 Haggerty Circle South  
Canton, MI 48188  
**(888) 282-5166**

**Walgreens Specialty Pharmacy**  
500 Noblestown Road, Suite 200  
Carnegie, PA 15106  
**(412) 325-6600**

**Walgreens Specialty Pharmacy**  
10530 John W. Elliott Drive, Suite 100  
Frisco, TX 95033  
**(800) 424-9002**

## Transplant Network Pharmacies Outside the Denver/Boulder Area

We have network pharmacies outside of the service area where you can get your Medicare-covered transplant drugs and certain Part D medications as a member of our plan.

**Biologics Inc.**  
120 Weston Oaks Court  
Cary, NC 27513  
**(800) 850-4306**

**Cycstic Fibrosis Services**  
10530 John W. Elliot Drive, Suite 200  
Frisco, TX 75033  
**(800) 541-4959**

**Fairview Riverside Pharmacy**  
606 24th Avenue South  
Minneapolis, MN 55485  
**(612) 672-7507**

**Fairview Specialty Services Pharmacy**  
711 Kasota Avenue Southeast  
Minneapolis, MN 55485  
**(612) 672-5260**

**Fairview University Discharge Pharmacy**  
500 Harvard Street Southeast  
Minneapolis, MN 55455  
**(612) 273-2121**

**Falk Pharmacy**  
3601 5th Avenue, Room 211  
Pittsburg, PA 15213  
**(412) 623-6222**

**Kirklin Clinic Pharmacy**  
2000 6th Avenue South  
Birmingham, AL 35233  
**(205) 801-8730**

\*Members may obtain an extended supply of certain medications at these pharmacies in our network.

**Mayo Clinic Pharmacy**  
21 Second Street Southwest  
Rochester, MN 55905  
**(507) 284-2021**

**Mayo Clinic Pharmacy**  
1216 2nd Street Southwest  
Rochester, MN 55902  
**(507) 255-5731**

**Mayo Clinic Hospital Outpatient Pharmacy - Phoenix\***  
5881 Mayo Boulevard  
Phoenix, AZ 85054  
**(480) 342-1500**

**Mayo Hospital Outpatient Pharmacy**  
5777 East Mayo Boulevard  
Phoenix, AZ 85054  
**(480) 342-1500**

**Mayo Outpatient Pharmacy-Jacksonville**  
4500 San Pablo Road  
Jacksonville, FL 32224  
**(904) 953-2021**

**Mayo Pharmacy -Scottsdale**  
13400 East Shea Boulevard  
Scottsdale, AZ 85259  
**(480) 301-8195**

**Methodist Prescription Center**  
1801 North Senate Boulevard, Room 105  
Indianapolis, IN 46202  
**(317) 962-5606**

**The Nebraska Medical Center Clinic Pharmacy**  
989200 Nebraska Medical Center  
Omaha, NE 68198  
**(402) 559-5215**

**Ochsner Pharmacy & Wellness**  
1514 Jefferson Highway  
New Orleans, LA 70121  
**(504) 842-3205**

**Seattle Cancer Care Alliance Pharmacy**  
825 Eastlake Avenue East, Suite G5900  
Seattle, WA 98109  
**(206) 288-1375**

**UAB Specialty Pharmacy**  
601 19th Street South, 4th Floor  
Birmingham, AL 35249  
**(205) 934-2661**

**University Retail Pharmacy**  
550 North University Boulevard, UH 1451  
Indianapolis, IN 46202  
**(317) 944-3445**

**Walgreens**  
14405 Beach Boulevard  
Jacksonville, FL 32250  
**(904) 223-5003**

**Walgreens**  
4327 Jefferson Highway  
Jefferson, LA 70121  
**(504) 731-1431**

# Notice of nondiscrimination

Kaiser Permanente complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Permanente does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
  - ◆ Qualified sign language interpreters.
  - ◆ Written information in other formats, such as large print, audio, and accessible electronic formats.
- Provide no cost language services to people whose primary language is not English, such as:
  - ◆ Qualified interpreters.
  - ◆ Information written in other languages.

If you need these services, call Member Services at **1-800-476-2167** (TTY **711**), 8 a.m. to 8 p.m., seven days a week.

If you believe that Kaiser Permanente has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator by writing to 2500 South Havana, Aurora, CO 80014 or calling Member Services at the number listed above. You can file a grievance by mail or phone. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019**, **800-537-7697 (TDD)**. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

# Multi-language Interpreter Services

## English

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call **1-800-476-2167** (TTY: **711**).

## Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-476-2167** (TTY: **711**).

## Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-800-476-2167** (TTY: **711**)。

## Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-476-2167** (TTY: **711**).

## Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-476-2167** (TTY: **711**).

## Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

**1-800-476-2167** (TTY: **711**)번으로 전화해 주십시오.

## Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-800-476-2167** (телетайп: **711**).

## Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。**1-800-476-2167** (TTY:**711**) まで、お電話にてご連絡ください。

## Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ **1-800-476-2167** (መስማት ለተሳናቸው: **711**)።

## German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-800-476-2167** (TTY: **711**).

## **French**

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-800-476-2167** (ATS : 711).

## **Farsi**

**توجه:** اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (711 TTY: 1-800-476-2167 تماس بگیرید.

## **Arabic**

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **7612-674-008-1** (رقم هاتف الصم والبكم: -117).

## **Yoruba**

AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi **1-800-476-2167** (TTY: 711).

## **Cushite-Oromo**

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa **1-800-476-2167** (TTY: 711).

## **Nepali**

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् **1-800-476-2167** (टिटिवाइ: 711) ।

This pharmacy directory was updated on 10/2020. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-800-476-2167** or, for TTY users, **711**, seven days a week, 8 a.m. to 8 p.m., or visit **kp.org/seniormedrx**.

Our network has changed more than usual for 2021. An updated Pharmacy Directory is located on our website at **kp.org/directory**. You may also call Member Services for updated provider information. We strongly suggest that you review our current Pharmacy Directory to see if your pharmacy is still in our network.

Kaiser Permanente's pharmacy network includes limited lower-cost, preferred pharmacies in Adams, Arapahoe, Boulder, Broomfield, Clear Creek, Denver, Douglas, Elbert, Gilpin, and Jefferson Counties in Colorado. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call **1-800-476-2167** (TTY **711**), seven days a week, 8 a.m. to 8 p.m. or consult the online pharmacy directory at **kp.org/directory**.



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**kp.org/seniormedrx**

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