

MEDICAL FACILITY DIRECTORY

YOUR GUIDE TO CONNECTING TO CARE

This directory applies to the following networks:
**Classic, Classic Complete, Classic + Dental Choice, Added Choice,
Added Choice + Dental Choice**

GO GREEN! View or download the *Medical Facility Directory* at a time that is convenient for you.
Go to kp.org/directory/nw.

If you would like a printed copy of our *Participating and Select Provider Directory*, please call Member Services at 1-800-813-2000 to request a copy be sent to your home.

To report provider directory inaccuracies, please call Member Services at 1-800-813-2000 or go to kp.org/webmanager

The information contained in this directory is accurate as of the June, 2025 publication date. For the most up to date provider directory information, please contact Member Services at 1-800-813-2000 or visit kp.org/facilities.

PROVIDER SELECTION CRITERIA

Kaiser Foundation Health Plan of the Northwest (KFHPNW) offers several networks that are comprised of the Kaiser Permanente integrated health care delivery system. The primary contracted provider groups and facilities that participate include: Northwest Permanente, P.C., Physicians and Surgeons, facilities owned and operated by Kaiser Foundation Hospitals (hospitals, Kaiser Permanente medical offices, Kaiser Permanente pharmacies), The Portland Clinic, Heraya Health, and contracted hospitals. In general, the networks contain physicians, specialists and facilities to provide services to individuals and groups covered under all Kaiser Permanente plans.

Prior to allowing network participation, providers must successfully complete the initial credentialing process and demonstrate their ongoing ability to meet credentialing standards through a re-credentialing process. Providers are required to provide the information needed to review and verify their credentials. To ensure quality and safety of care between re-credentialing cycles, Kaiser Permanente performs ongoing monitoring of the participating provider's performance. Kaiser Permanente acts on important quality or safety issues in a timely manner by taking appropriate action against a participating provider when occurrences of poor quality are identified.

We also monitor and analyze member feedback relating to network access, availability of providers, and cultural needs and preferences. This information helps guide our network improvement efforts.

To verify board certification for an individual practitioner, please visit the American Board of Medical Specialties (<http://www.abms.org/member-boards/specialty-subspecialty-certificates/>), the American Medical Association (<https://www.ama-assn.org/>), or the American Osteopathic Association (<https://www.osteopathic.org/>) websites.

WITH **KP.ORG** YOU'RE IN THE DRIVER'S SEAT

Experience the convenience of scheduling your appointments anytime, anywhere you have online access. You can also:

- Get most lab results faster. We'll send you an email as soon as they are available.
- Order your prescription refills. Enjoy the convenience of home delivery for most refills at no extra charge.
- Email your doctor's office, saving time and a copayment.
- Receive support to help you reach your health goals with our personalized online programs available at **kp.org/healthylifestyle**. Whether it's sleeping better or just losing a couple of pounds, these programs can help.

It's easy to get started. Go to **kp.org/register** for around-the-clock, secure access.

 **KP mobile app** **GO MOBILE**  

Manage your health on the go with the KP mobile app. Schedule an appointment, check lab results, access your medical records, and email your doctor – anywhere, anytime. Available on the App Store and Google Play.*

*Apple is a trademark of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc.



SEE MORE **ONLINE**

Go to kp.org/locations. Select Oregon/Washington and type in keyword "emergency."

EMERGENCY CARE

- For life-threatening or limb-threatening medical or psychiatric conditions, call 911 or go to the nearest emergency facility.
- Member Services see page 5

Participating or select hospital emergency departments

Emergency care is available 24 hours a day, 7 days a week, at these hospital emergency departments:

Kaiser Permanente Sunnyside Medical Center 40 10180 SE Sunnyside Road Clackamas, OR 97015 503-652-2880 or 360-256-0556	West Valley Hospital 44 525 SE Washington St. Dallas, OR 97338 503-623-8301
Kaiser Permanente Westside Medical Center 41 2875 NE Stucki Ave. Hillsboro, OR 97124 971-310-1000	Willamette Valley Medical Center* 44 2700 SE Stratus Ave McMinnville, OR 97128 503-472-6131
Legacy Salmon Creek Medical Center† 42 2211 NE 139th St. Vancouver, WA 98686 360-487-1000	PeaceHealth Cottage Grove Community Medical Center 1515 Village Dr Cottage Grove, OR 97424 800-813-2000
OHSU Doernbecher Children’s Hospital 42 (For children 17 and younger) 3181 SW Sam Jackson Park Road Portland, OR 97239 503-494-7551	PeaceHealth Peace Harbor Medical Center 400 9th St Florence, OR 97439 800-813-2000
PeaceHealth St. John Medical Center* 43 1614 E. Kessler Blvd. Longview, WA 98632 360-414-2000	PeaceHealth Sacred Heart Medical Center Riverbend 3333 Riverbend Dr Springfield, OR 97477 800-813-2000
Salem Hospital* 43 890 Oak St SE Salem, OR 97301 503-561-5200	PeaceHealth Southwest Medical Center 400 NE Mother Joseph Pl Vancouver, WA 98664-3200 800-813-2000
Santiam Hospital* 44 1401 N 10th Ave Stayton, OR 97383 503-769-2175	

**While the hospital’s Emergency Department is contracted, the providers within the department are not.*
†Hospital services include emergency department, obstetrics, and other care as authorized by your primary care provider.

To request an electronic text file or large print copy of this directory, call **1-800-813-2000**.
For TTY, call **711**.

EMERGENCY CARE

Emergency medical conditions are conditions in which the immediate onset of symptoms, including pain, is severe enough to lead a prudent layperson with an average knowledge of health and medicine to reasonably believe immediate medical attention is needed:

- To avoid serious impairment of bodily functions or serious dysfunction of a bodily organ or part.
- Because there is a serious threat to the health of the individual or a fetus (unborn child).

Symptoms that may indicate an emergency include:

- chest pain or pressure that may radiate to the arm, neck, back, shoulder, jaw, or wrist
- sudden onset of severe abdominal pain
- severe shortness of breath
- severe, persistent bleeding that cannot be stopped
- major injuries like gunshot or stab wounds or severe injuries from a vehicle accident
- active labor when there isn't time for a safe transfer to your hospital before delivery

See your *Evidence of Coverage (EOC)* or *Membership Agreement* for a complete definition.

Participating or select facilities

There are six participating or select hospital emergency departments, listed on page 1. For our plans, "participating" and "select" mean the same thing. See page 6 for details.

Care outside participating or select facilities

If you are not treated by a participating or select hospital, you, or someone on your behalf, must contact us once your condition is stable. Any care you get after you are stable (post-stabilization care) may not be covered, unless we approve it first. To request a review, call us at **503-735-2596** or **1-877-813-5993** before you receive the services.

In an emergency, a non-participating doctor may admit you to a non-participating hospital. In this case, you must notify us as soon as you reasonably can, or someone else can notify us for you. If you don't, your hospital stay may not be fully covered. (This does not apply to Medicare members.) We may move you to a participating or select hospital when you are medically stable.

Urgent

Urgent care is treatment for unforeseen, nonemergency conditions that require prompt medical attention to keep them from becoming more serious.

Care for an urgent condition is covered during certain hours at designated urgent care facilities and participating or select Kaiser Permanente medical offices. It is not covered in hospital emergency departments inside the service area. See page 11 for information on getting urgent care.

Emergency Psychiatric Services

Portland area	503-331-6425
Washington and Oregon (outside Portland area)	1-866-453-3932

Poison Control Center..... 1-866-453-3932

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SEE MORE ONLINE

Go to **kp.org/locations** and select Oregon/Washington. Then scroll down and click the “What is emergency and urgent care?” link.



WELCOME TO KAISER PERMANENTE

Your health is our priority, and we want to make it easy for you to connect to the care you need. If you are a new member, get started at **kp.org/newmember**. We've gathered the information you need to get up to speed in one convenient place online.

Follow these five easy steps to get started:

1. Choose your personal physician at **kp.org/chooseyourdoctor**.
2. Schedule your first appointment. Call one of the numbers below for Appointing Services 24 hours a day, 7 days a week.
3. Transfer your prescriptions and medical records. These forms are available at **kp.org/newmember**.
4. If you have questions, call Member Services at one of the numbers below.

For benefits specific to your plan, please see your *Evidence of Coverage (EOC)* or *Member Agreement*. Your *EOC* or *Membership Agreement* will be referred to as *EOC* in this directory.



START **HERE**

If you're a new member, get started at **kp.org/newmember**. You can register, choose a doctor, transfer prescriptions, and make an appointment – all from one place.

Member Services helps you connect to care

From selecting a medical office and personal physician to learning more about your coverage, Member Services can help. Contact us via email at **kp.org**, by phone at one of the numbers below, or in person at most medical offices. Member Services is available Monday through Friday, 8 a.m. to 6 p.m.

All areas	1-866-616-0047
TTY	711
Language interpretation services	1-800-324-8010

Medicare members can call Member Services, toll free, seven days a week from 8 a.m. to 8 p.m. at **1-877-221-8221**; TTY, **711**.

Help in your Language

Interpreter services, including American Sign Language (ASL), are available during business hours at no additional cost to members. Many of our doctors also speak more than one language. Call **1-800-324-8010** (toll free), or **1-800-813-2000** (toll free), or **711** (TTY).

New Member Help Desk

You can call the dedicated New Member Help Desk at **1-888-491-1124 (toll free)** Monday through Friday, 8 a.m. to 5 p.m., and talk with a specialist who can help you get the most out of your benefits quickly and easily. With just one call, we can assist you with selecting a provider, transferring medical records and prescriptions, setting appointments, and more.

UNDERSTANDING YOUR CARE

Comprehensive coordinated care

Kaiser Permanente's health care delivery model is designed around patient needs and aims to improve access to care, increase care coordination, and enhance overall quality. Your primary care provider works with a team of health care professionals to help meet all of your health care needs. Together they provide seamless, service-oriented, and evidence-based care that is centered on you.

Your medical home team supports you in learning to manage and organize your own care at the level you choose. We will provide you information on classes, support groups, and other services to help you learn more about health conditions and how to stay healthy.

Evidence of Coverage (EOC)

Your *Evidence of Coverage* describes your benefits and other important information about your coverage. For individual and family plan members and other non-group members, this is called a *Membership Agreement*.

You may be able to view your *EOC* or *Membership Agreement* online at **kp.org**. You will receive a postcard with instructions and have the option to order a printed copy. Medicare members receive a printed copy automatically.

If you have questions about your *EOC* or *Membership Agreement*, Member Services can help (see page 5).

Participating and select providers and facilities

Most covered care must be provided by Kaiser Permanente or other affiliated providers and facilities. (Please see your *EOC* or *Membership Agreement* for details and exceptions, such as emergency services.) If you are an Added Choice® member, this rule applies only to Tier 1 coverage.

Our *EOCs* use different terms when referring to these providers and facilities. Most *EOCs* use the term "participating provider" or "participating facility," which includes Northwest Permanente providers and facilities as well as other affiliated (contracted) providers and facilities. Added Choice *EOCs* use the term "select provider" or "select facility." This *Medical Facility Directory* uses both "participating" and "select." If you have questions, please see your *EOC* or contact Member Services.

For Added Choice members

The information in this directory applies when you use select providers and facilities. The select facilities are listed in this directory. When you receive services from PPO or non-participating providers or facilities, some of the restrictions mentioned in this *Medical Facility Directory* do not apply. However, different restrictions and requirements do apply. Read your *EOC* carefully to make sure you understand the difference.

To locate a PPO provider available on Added Choice plans, contact Member Services (see page 5) or go to **kp.org/addedchoice**.

How to get the care you need

You may obtain a list of select providers by returning the postcard on the back of this *Medical Facility Directory* for a printed *Participating and Select Provider Directory*, or go to **kp.org/chooseyourdoctor**. To get the care you need, follow these five steps. If you need help along the way, contact Member Services (see page 5).

1. Choose your primary care provider – the choice is yours

Developing a relationship with your primary care provider is an important part of your total health. Whether providing preventive care exams, treating you when you're sick, or coordinating your care with specialists, your primary care provider can help you with your health needs and goals.

View the profiles of our highly skilled primary care providers at **kp.org/chooseyourdoctor**. Use our doctor and location search to learn about each practitioner's gender, certifications, specialties, languages they speak, interests, and more. You can identify providers accepting new patients and sign up online. Or you can contact Member Services (see page 5) to choose your doctor. You'll be scheduled with a provider who's taking new patients and asked if you'd like him or her to be your primary care provider. You may wait until after you've seen the provider to decide. You can also choose a new provider at any time.

2. Select your medical office

Although you can get care at any of Kaiser Permanente's 30-plus facilities, we recommend that you select a primary care provider at a medical office that's convenient to where you live or work. For help making your choice, see the map of locations on page 34. You can also contact Member Services (see page 5) for help finding the right medical office. Feel free to visit one or more medical offices to see which you prefer.

3. Determine what type of care is right for you

Your primary care provider can be a physician, nurse practitioner, or physician assistant in family medicine, internal medicine, pediatrics (for children under 18), or obstetrics-gynecology.

As a member, you must receive your care from participating or select providers and facilities (unless an exception applies as described in your EOC or you have an Added Choice plan).

4. Transfer your medical records

Transferring your medical records is easy. Fill out the disclosure form located at kp.org/newmember, and we will take care of the rest. You can also contact Member Services (see page 5) for a form.

5. Transfer your prescriptions

If you have prescriptions to transfer, you'll want to fill out the Transfer Your Prescriptions form at kp.org/newmember right away. Or you can call the New Member Pharmacy Services Program at **503-261-7900** or **1-888-572-7231**. We will work with you and your pharmacy to transfer your medications, coordinate refills, and answer questions. Please call us at least one week before you need refills.

Kaiser Permanente has a formulary list of medications and supplies covered for your benefit. To get a prescription at your usual copayment or coinsurance, the drug must be on our formulary or your Northwest Permanente physician must feel the drug meets the exception criteria, including any medication-specific criteria. If your medication is not on the formulary, one of our pharmacists will work with you and your health care team to update your medication to a formulary product. Our health care team uses the formulary to help determine the safest, most effective prescription for you.

To order prescriptions, call the main pharmacy number in your medical office before you need a refill. Certain prescriptions require that you see a participating provider before you can receive a refill. Once you have a prescription written by a participating provider, you can order your prescription refills at kp.org/rxrefill. Save additional time and money through our postage-paid Mail-Delivery Pharmacy service, available for most prescriptions.

DO IT **ONLINE**

Browse doctors online before you choose.
Go to kp.org/chooseyourdoctor to see profiles of our region's primary care providers.



REFILL **ON THE GO**

Once your medications are prescribed, save time by refilling them at kp.org/rxrefill.
You can also order refills on your mobile device using the KP mobile app.



ROUTINE APPOINTMENTS AND CARE

Your primary care provider is your main source for care, including a broad spectrum of preventive and routine needs. For your convenience, we work to keep same-day appointments available. Primary care includes family medicine, internal medicine, pediatrics, and obstetrics-gynecology.

Examples include:

- checkups
- physical exams
- preventive screenings
- well-child checkups
- same-day needs
- optometry

Save time and money by emailing your doctor’s office

Once you are registered on **kp.org**, you can email your doctor’s office with nonurgent questions rather than making an appointment for an office visit. Your messages are secure and confidential. You can also view and learn about most test results and get summaries of your office visits.

To make an appointment, visit **kp.org/appointments** or call 1-800-813-2000. Appointments at most medical offices start at 8 a.m. and continue until 5 p.m., Monday through Friday.

To cancel an appointment, visit **kp.org/appointments** or call 1-800-813-2000. You can cancel an appointment at any time. We just ask that you let us know as soon as you can so we can offer the time to another member.

When to call an advice nurse

If you have a health concern and are not sure what to do or where to go to get care, an advice nurse can evaluate your concern and make recommendations about next steps.

Call an advice nurse 24 hours a day, 7 days a week:

- All areas **1-800-813-2000**
- Oncology advice in the Longview-Kelso area **360-636-5559**



DO IT **ONLINE**

If you’re a new member, get started at **kp.org/newmember**. You can register, choose a doctor, transfer prescriptions, and make an appointment – all from one place.

SPECIALTY CARE

We want to help you get the care you need. If you think you need to see a specialist, let your primary care provider know. In most cases, you'll need a referral from your primary care provider before you see a specialist for the first time. Follow-up visits with Kaiser Permanente providers do not require a referral, as long as they are with the same specialist and for the same condition.

If you are referred to a provider outside of Kaiser Permanente or its select providers, the services to be provided, the number of allowed visits, or the time period to make visits may be limited. You will get a written Authorization for Medical Care with more details when the referral is authorized. You must receive an authorization before you get care, except in emergencies. You can contact your referring provider if you need more visits or services.

In most cases, your diagnostic tests (including laboratory and imaging) need to be done at a participating or select facility.

For questions about where you can receive care, call Member Services at **1-800-813-2000**.

Specialties that don't require referrals

You can schedule appointments for some specialties without a referral,* including:

- Addiction medicine (chemical dependency services)
- Cancer counseling
- Cosmetic center†
- Mammography
- Mental health
- Obstetrics-gynecology
- Occupational health
- Social services
- Vision Essentials by Kaiser Permanente
 - Ophthalmology

*Referral requirements may apply if you are seeing a community-affiliated care provider.

†Cosmetic services are generally not considered medically necessary and therefore are not a covered service.

Use of services

We provide care based on what is most appropriate for the condition being treated or diagnosed and the existence of coverage. We do not use financial incentives to encourage providers to limit or deny care to members or to make decisions that result in decreased use of services. We do not make decisions about hiring, pay, promotions, or termination of employment based on the likelihood that denials will be supported.

Prior authorization

Most care from Northwest Permanente providers or facilities does not require prior authorization (advance approval). However, certain services do require prior or concurrent authorization.

The following are examples of services that require prior or concurrent authorization:

- Bariatric surgery services.
- Breast reduction surgery.
- Drug formulary exceptions.
- Durable medical equipment.
- Hospice and home health.
- Inpatient and residential chemical dependency services.
- Inpatient and residential mental health services.
- Inpatient hospital services.
- Nonemergency medical transportation.
- Open MRI.
- Plastic surgery.
- Reconstructive surgery.
- Rehabilitative therapy services.
- Routine foot services.
- Referrals for all non-Northwest Permanente provider services. (If you are an Added Choice member, different restrictions apply. See your *EOC*.)
- Skilled nursing facility services.
- Transplants.
- Dental and orthodontic services for the treatment of craniofacial anomalies.
- General anesthesia and associated hospital or ambulatory surgical facility services provided in conjunction with covered dental services.

Usually, your provider will request authorization when it is needed.

If a request for authorization is denied, we'll send you a written explanation. You may appeal this decision. We'll tell you how to appeal in the letter we send you. You can also ask Member Services how to appeal (see page 5). Or you can follow the directions in your *EOC*.

Complex case management

Complex case management is a short-term (three to six months) intensive program designed to assist eligible* members with certain complex medical conditions. Members enrolled in the program work with a registered nurse case manager to set goals for improved health and functional capability. If a member meets program criteria, a nurse will work with the member to develop a plan of care and provide frequent support.

*To find out more about the program and eligibility criteria, call **1-855-517-8382** (toll free).

Disease management

Kaiser Permanente offers disease management programs for certain chronic conditions like diabetes and cardiovascular disease. Members who meet criteria can enroll in the program and receive support to help manage their conditions. For more information or to see if you're eligible, call **1-855-517-8382** (toll free).

URGENT APPOINTMENTS AND CARE

Urgent Care is there to help when an illness or injury is not life-threatening or limb-threatening but can't wait until the next day.

Examples include:

- allergies and asthma
- colds and flu
- eye and ear problems
- minor broken bones
- minor cuts requiring stitches
- men's and women's health issues
- urinary tract infections
- work-related injuries

Urgent care options

Your urgent care options depend on the on the time and day.

Get advice

Advice nurse 24 hours a day, weekdays, weekends, and holidays. If you need medical advice or are not sure where to get care, our advice nurses can help. All areas **1-800-813-2000**.

Make an appointment

You can also schedule a same-day appointment with your primary care provider when you have an urgent concern.

To make an appointment, call 24 hours a day, 7 days a week:

All areas	1-800-813-2000
TTY	711
Language interpretation services	1-800-324-8010

During regular urgent care hours

Use one of our urgent care facilities. Locations and hours are listed on the next page.

Outside of urgent care hours

Call the advice nurse at 1-800-813-2000 for help with getting care.

In a medical emergency

Call 911 or go to the nearest hospital emergency department. Kaiser Permanente Sunnyside Medical Center's and Westside Medical Center's emergency departments are open 24 hours a day, 7 days a week.

See page 24 for information on services outside our service area.

Kaiser Permanente Urgent Care locations and hours

Portland area

Beaverton Medical and Dental Office
4855 SW Western Ave.
Beaverton, OR 97005

Weekdays: 10 a.m. to 7 p.m.
Weekends/Holidays: 9 a.m. to 6 p.m.

Interstate Medical Office South
3500 N. Interstate Ave.
Portland, OR 97227

Weekdays: 10 a.m. to 7 p.m.
Weekends/Holidays: 9 a.m. to 6 p.m.

Mt. Talbert Medical Office
10100 SE Sunnyside Road
Clackamas, OR 97015

Weekdays: 10 a.m. to 7 p.m.
Weekends/Holidays: 9 a.m. to 6 p.m.

Salem

North Lancaster Medical Office
2400 Lancaster Drive NE
Salem, OR 97305

Weekdays: 10 a.m. to 7 p.m.
Weekends/Holidays: 9 a.m. to 6 p.m.

Vancouver

Cascade Park Medical Office
12607 SE Mill Plain Blvd.
Vancouver, WA 98684

Weekdays: 10 a.m. to 7 p.m.
Weekends/Holidays: 9 a.m. to 6 p.m.

Longview

Longview-Kelso Medical Office
1230 Seventh Ave.
Longview, WA 98632

Weekdays: 10 a.m. to 7 p.m.
Weekends/Holidays: 9 a.m. to 6 p.m.
(closed Sundays)

Affiliated Urgent Care locations

Lane County

ICCO LLC - BestMed Primary Care - Patterson
598 E 13th Ave, Eugene, OR 97401
541-636-3473

ICCO, LLC - BestMed Urgent Care - 11th Ave
4040 W 11th Ave
Eugene, OR 97402
541-640-7625

PeaceHealth Cottage Grove Same Day Care
1515 Village Dr, Suite 120
Cottage Grove, OR 97424
541-767-5200

PeaceHealth Creswell Clinic
180 Melton Rd
Creswell, OR 97426
541-222-7700

PeaceHealth Dexter Clinic
38843 Dexter Rd
Dexter, OR 97431
541-937-2134

PeaceHealth Family Medicine - Florence
390 9th St
Florence, OR, 97439
541-997-7134

PeaceHealth Walk-In Clinic at Woodfield Station
2846 Willamette St., Eugene, OR 97405
541-222-8700

Emergency psychiatric services

Portland area	503-331-6425
Washington and Oregon	1-866-453-3932

Poison Control Center 1-800-222-1222

Participating or select facilities

For our plans, participating and select mean the same thing. See page 1 for details and locations.

Accessibility of medical offices and medical centers in this directory

All Kaiser Permanente facilities are accessible to members.

Care outside participating or select facilities

If you are not treated by a participating or select hospital, you or someone on your behalf must contact us once your condition is stable. Any care you get after you are stable (post stabilization care) may not be covered unless we approve it first. To request a review, call us at 503-735-2596 or 1-877-813-5993 before you receive the services.

In an emergency, a non-participating doctor may admit you to a non-participating hospital. In this case, you must notify us as soon as you reasonably can, or someone else can notify us for you. If you don't, your hospital stay may not be fully covered (this does not apply to Medicare members). We may move you to a participating or select hospital when you are medically stable.

Not sure where to go for care?

If you are not experiencing an emergency but want to talk to someone about your symptoms or you are not sure where to get care, give us a call. Our advice nurses are here to help answer your questions.

All areas	1-800-813-2000
TTY	711
Language interpretation services	1-800-324-8010

SEE MORE **ONLINE**

Go to **kp.org/newmember** to access this list and other helpful information.



CHECKLIST FOR APPOINTMENTS

To get the most out of your appointments and help us keep you safe and healthy, be an active participant with your health care team. Follow these five steps:

1. Prepare for your office or hospital visit. Write down questions and notes beforehand. To prepare for your visit:
 - Arrive 10 to 15 minutes early to allow time for check-in.
 - Bring your Kaiser Permanente ID card and a photo ID.
 - If you are covered by another health plan – including Medicare, Medicaid, or any other medical insurance carrier – bring your ID card for that plan too. If that plan is your primary plan, we'll coordinate the benefits. (This does not apply to Oregon individual and family plan members and other non-group members.)
 - If you're having trouble communicating, bring a friend or family member along to help you ask questions and remember answers.
 - If you're being seen for a work- or accident-related illness or injury, tell the receptionist.
2. If your plan includes a copayment, coinsurance, or deductible, be prepared to pay it when you check in.
 - You may pay by cash, check, debit card, and Visa, MasterCard, Discover, and American Express cards. What you pay depends on your plan benefits.
 - If you can't afford to pay your copayment, coinsurance, or deductible, you may ask to speak to a financial counselor to review your payment options. You may be eligible for a payment plan or other financial assistance. Contact Member Services (see page 5) for details.
3. Bring a list of all the medications you are taking, including over-the-counter medications such as aspirin, vitamins, and herbal supplements. If you have any questions about your medications, ask your doctor or the pharmacy. Learn more about your medications at **kp.org/medications**.
4. Speak up when you have questions or concerns. If you have questions, make a list and bring it to your appointment. After your questions are answered, summarize the information in your own words to help clarify the information. It's a good idea to ask questions before a medical test, when your doctor prescribes medication, and before you begin any medical treatment.

What to ask:*

 - What is my main problem?
 - What do I need to do about it?
 - Why is it important for me to do this?
5. Be patient with questions from your health care team. Different members of your health care team may ask the same questions several times, such as your name or whether you have allergies. Asking these questions is one way we make sure you are getting the right care.

*Adapted with permission from *Ask Me 3* by the Partnership for Clear Health Communication.

PHARMACY SERVICES

Kaiser Permanente has a formulary list of medications and supplies covered for your benefit. To get a prescription at your usual copayment or coinsurance, the drug must be on our formulary or your Northwest Permanente physician must feel the drug meets the exception criteria for a non-formulary drug, including any medication-specific criteria. Our health care team uses the formulary to help determine the safest, most effective prescription for you.

Once you have a prescription written by a participating provider, you can order your prescription refills without standing in line at **kp.org/rxrefill**. You can save time and money through our postage-paid Mail-Delivery Pharmacy service, available for most prescriptions. You may also call our automated telephone service at **1-800-548-9809**.

To place an order, you'll need your credit card or debit card information, health record number, and prescription number(s). We'll send your refill to the postal address you choose. Allow 7 to 10 workdays for prescriptions to arrive in the mail.

You can also pick up your prescriptions and buy over-the-counter medications at most of our Kaiser Permanente medical offices.

To contact your local pharmacy call **1-800-813-2000** option 1 then option 2.

If you have a prescription drug benefit, you can find details in your *EOC*.

Please note: Drugs that require special handling, such as temperature-sensitive or high-cost medications, are not provided through our Mail-Delivery Pharmacy. We do not mail drugs to addresses outside the states of Oregon and Washington.



DO IT **ONLINE**

Avoid long lines by ordering your refill prescriptions at **kp.org/rxrefill**.



HEALTHY LIVING

We're here for you when you need care for an illness or injury. But more than that, we want to help you stay healthy so you can do the things you want to do in your life. Take advantage of classes, programs, products, and online tools that help you stay happy and healthy.

Health Engagement and Wellness Services

You can find resources that can help you thrive from Health Engagement and Wellness Services. Health coaching by phone, classes, and kp.org/healthengagement can help you achieve your health goals.

Class topics include:

- Nutrition
- Quitting smoking, chewing, and vaping
- Childbirth and parenting
- Managing diabetes

There is no fee for Kaiser Permanente members for any HEWS offering.

For more details, you can download a Healthy Living catalog at kp.org/healthengagement/catalog.

Wellness coaching by phone

Thinking about a healthier lifestyle? Talk with a health coach one-on-one by phone or video call. These behavior change experts can support you as you discuss:

- Your health goals
- The process of change
- Ideas to jump-start your motivation
- Tools to help overcome common obstacles
- Options for new resources and next steps

Call **503-286-6816** or **1-866-301-3866**, option 2, to learn more and schedule.

Healthy lifestyle programs

With our online wellness programs, you'll get advice, encouragement, and tools to help you create positive changes in your life. These digital programs are far more than just information. They are designed to help you assess where you are, and then provide tailored tips, tools, and messages that meet your specific goals.

Start with a Total Health Assessment, a simple online survey about you, your habits, and your choices. Your answers result in a personal Health Profile created just for you by health professionals. It will help you set goals to improve your well-being.

These programs can help you with:

- Eating healthy
- Losing weight
- Moving more
- Sleeping better
- Reducing stress
- Quitting smoking
- Managing health conditions

Learn more at kp.org/healthylifestyles.

Member discounts*

- **Alternative and chiropractic care.** Get discounts on acupuncture, chiropractic care, massage, and other alternative therapies from providers in the Heraya Health network.
- **ChooseHealthy™.** Access health information, tools, and product discounts. For details, go to kp.org/choosehealthy.

Center for Health Research

Since 1964, the Kaiser Permanente Center for Health Research (CHR) has made hundreds of medical discoveries to benefit the health of you and your community. As a Kaiser Foundation Health Plan of the Northwest member, you are eligible to participate in some studies. Joining a CHR study is voluntary, free, and does not affect your health care or coverage.

Learn more or watch videos about studies at kpchr.org. For location and contact information, see page 49.

*These products and services are provided by entities other than Kaiser Foundation Health Plan of the Northwest (KFHPNW). Certain KFHPNW benefit plans include coverage for some of these discounted services. Check your EOC for details.

KFHPNW disclaims any liability for these discounted products and services. Should a problem arise, you may take advantage of our grievance process by calling Member Services at **1-800-813-2000**.

SEE MORE **ONLINE**

Put your health in the driver's seat with these online programs. Go to kp.org/healthylifestyles to get started.



SHORTCUTS TO HEALTH

Want to live longer, be healthier, and enjoy life more? We offer inspiration and tools that help you feel and be your best. Get started at **kp.org/health-wellness** for around-the-clock access to health information. Follow these links to online health programs, services, and advice that help you live well and thrive:

- **kp.org/calm** – Complementary and alternative care information and discounts.
- **kp.org/classes** – Health education.
- **kp.org/diabetes** – Tips for living better with diabetes.
- **kp.org/espanol** – Online content in Spanish.
- **kp.org/facilities** – Find the medical office closest to you.
- **kp.org/health** – Health encyclopedia.
- **kp.org/healthylifestyles** – Interactive and personalized online wellness programs.
- **kp.org/healthyliving** – Tools for living a healthier life.
- **kp.org/heart** – Tips for maintaining a healthy heart.
- **kp.org/medicalstaff** – Medical staff directories.
- **kp.org/medications** – Drug encyclopedia.
- **kp.org/mentalhealth** – Tips on emotional wellness and mental health services.
- **kp.org/newmember** – Tips to get the most out of your health plan.
- **kp.org/northwest** – Link to the Northwest site.
- **kp.org/pregnancy** – Health information for mom and baby.
- **kp.org/prevention** – Keys to health through preventive care.
- **kp.org/quitsmoking** – A guide to smoking cessation.
- **kp.org/thrive** – Find your inspiration to thrive and live life to the fullest.
- **kp.org/video** – Watch your health improve.
- **kp.org/wellnessresources** – Self-care tools, tips, and activities.
- **kp.org/womenshealth** – Health information for women.



DISCOVER **MORE**

As a member, you have access to an online world of health tools. Just go to **kp.org/health-wellness** to get started.

PREVENTIVE CARE – STAYING HEALTHY

Care during and after pregnancy

Having a baby can be one of life's most joyous and challenging experiences. We can help you on the journey – whether you are dreaming of motherhood, have a baby on the way, or are holding your newborn in your arms. Visit kp.org/pregnancy for information.

If you are pregnant, we recommend that your first visit with a doctor, nurse practitioner, or nurse-midwife take place between the 6th and 12th week of pregnancy. In many cases, visits will follow the schedule below. Some women will need to be seen more often.

Pregnancy visit schedule

Weeks 6-12. Pregnancy education, discussion of genetic testing choices, physical exam, lab tests, and determining due date.

Week 16. Schedule ultrasound test for 18-20 weeks.

Week 22. Monitor fetal activity, watch video, and schedule childbirth class.

Week 28. Get fetal kick count, start classes, and do blood tests.

Week 32. Schedule hospital tour and fill out hospital forms.

Week 36. Discuss birth plan, get a Group B strep test, and determine baby's position.

Week 38. Labor education.

Week 40. Discuss overdue delivery plan.

Week 41. Start and revise postdate plan. Do a non-stress test to monitor baby's condition.

After delivery. See your provider four to six weeks after giving birth.

If you think you are pregnant – or would like to talk about planning a pregnancy – call the Obstetrics-Gynecology Department at the Kaiser Permanente medical office most convenient for you. Visit kp.org/pregnancy for information to help you on this journey.

SEE MORE **ONLINE**

Prepare for your baby by learning what to expect along the way. Go to kp.org/pregnancy for healthy tips and tools.



RECOMMENDED ADULT PREVENTIVE MEASURES

You'll find highlights of preventive measures below. Under the Patient Protection and Affordable Care Act, also known as health care reform, certain preventive care services in many of our plans will be covered with no cost sharing. This means that you won't have to pay copayments, coinsurance, or deductible payments for some preventive services specified by the government. To learn more about these and additional prevention topics, go to kp.org/prevention.

Lifestyle practices

- **Tobacco use:** Avoid or quit tobacco use. Avoid secondhand exposure.
- **Exercise:** Get 30 minutes or more of moderate to strenuous exercise on most days.
- **Diet:** Choose foods low in saturated fat. Eat eight or more servings of vegetables and fruits every day, and consider portion size.
- **Safety:** Use seat belts, bicycle helmets, and smoke detectors. Store guns properly.
- **Alcohol:** If you drink, do so in moderation. Don't drink and drive.
- **Sexuality:** Discuss sexual practices, disease prevention, and family planning with your health care provider.

Immunizations

- **Tetanus, diphtheria, acellular pertussis (Tdap):** One dose Tdap for adults 19 and older, if not given earlier, then one dose Td every 10 years. One dose Tdap each pregnancy
- **Pneumococcal vaccination:** One dose before age 65 if you have high risk factors; once for those 65 and older if not yet received.
- **Influenza vaccine:** Every year for all adults.
- **Hepatitis A:** Two doses for those with risk factors (consult your health care provider).
- **Hepatitis B:** Two or three doses for those with risk factors (consult your health care provider).
- **Measles, mumps, rubella (MMR):** One or two doses if you were born during or after 1957 and not immunized as a child.
- **Chickenpox (varicella):** Two doses if you did not have chickenpox and were not immunized as a child.
- **Meningococcal:** One or more doses if you have risk factors.
- **Shingles (zoster):** Two doses for those 50 years of age and older.
- **Human papillomavirus (HPV):** Two or three doses up to age 26, if not given earlier.



SEE MORE **ONLINE**

Be at your healthy best by living well and avoiding risks. Visit kp.org/prevention to learn more.

Screening tests (all)

- **Hypertension:** Ages 20 to 39, check blood pressure every 3-5 years if lower than 130/85. Beginning at age 40, check blood pressure every year.
- **Colorectal cancer:** Ages 50 to 74, have a FIT (home stool test) every year. Discuss other possible options with your health care provider. To request a FIT kit, call Clinical Quality Support Services at **1-855-517-8382**.
- **Diabetes:** Discuss with your health care provider.
- **Cholesterol:** Beginning at age 20, check once through age 40. After 40, check every five years.

Screening tests (women)

- **Cervical cancer:** Cervical cancer screening test every three years from ages 21 to 29 regardless of sexual activity. Women ages 30 to 64, have a Pap/HPV co-test every five years.
- **Chlamydia:** Beginning at age 16, every year through age 24.
- **Breast cancer:** Mammogram at least every two years for women ages 50 to 74 (no referral required). Discuss with your health care provider if you want to be screened before 50 or after 74.
To make an appointment, call **1-888-810-7499**.
For Longview-Kelso area, call **1-800-257-2001**.
- **Osteoporosis:** Bone densitometry once at or after 65.

Screening tests (men)

- **Prostate cancer:** Discuss with your health care provider the need for testing between ages 50 and 69.
- **Osteoporosis:** Bone densitometry once at or after 70.

Preventive care visits

- **18 to 49:** Schedule a checkup every five years.
- **50+:** Schedule a checkup every two years.

RECOMMENDED VACCINATIONS FOR CHILDREN

Checkups and immunizations at the appropriate ages should be part of every childhood. See our recommendations below.

Vaccines and checks	Birth	3-5 days	2 weeks	2 months	4 months	6 months	9 months
Well-child checkup		✓	✓	✓	✓	✓	✓
Hepatitis B	1st dose		1st dose (If not given at birth)				
Diphtheria, tetanus, acellular pertussis				1 injection Pediarix	2nd dose Pediarix	3rd dose Pediarix	
Polio							
H. influenzae type B				1st dose	2nd dose	3rd dose	
Pneumococcal conjugate				1st dose	2nd dose	3rd dose	
Oral rotavirus				1st dose	2nd dose		
Measles, mumps, rubella							
Varicella (chickenpox)							
Hepatitis A							
Influenza						Recommended annually for all children 6 months and older	
Meningococcal conjugate							
Human papillomavirus (HPV)							

Effective March 2023: Vaccinations are listed under the recommended ages for vaccination. Vaccinations may have a wider acceptable age range than indicated here.

Sometimes there are vaccine shortages. The Centers for Disease Control and Prevention (CDC) may ask us to wait on vaccinations for people at lower risk.

12 months	18 months	2 years	3 years	4 years	5 years	6 years	7-10 years	11-12 years	13-18 years
✓	✓	✓	✓	✓	✓	✓	Recommended annually		
	DTaP 4th dose			DTaP 5th dose				1 dose Tdap, then Td booster every 10 years	
				4th dose					
4th dose									
4th dose									
1st dose				1 injection (2nd dose)					
1st dose									
2 doses, given between 12 and 23 months of age									
Recommended annually for all children 6 months and older									
								1st dose	2nd dose at age 16
								2 or 3 dose schedule based on age started	

Approved by the Regional Immunization Practices Committee, Kaiser Permanente, Northwest Region; consistent with the Advisory Committee on Immunization, the American Academy of Pediatrics, and the American Academy of Family Physicians.

WHEN YOU TRAVEL, WE'VE GOT YOU COVERED

You're covered for most emergency and urgent care when you travel, subject to the terms and limitations in your EOC. If you are temporarily outside our service area, urgent care from a non-participating provider or facility is covered if the services were necessary to prevent serious deterioration of your health and could not be delayed until you returned to our service area.

Urgent care is treatment for an unforeseen, nonemergency condition that requires prompt medical attention. Urgent care in an emergency department outside our service area is subject to the emergency department copayment, coinsurance, and/or deductible (see page 2). If you pay for care, we'll reimburse you for the charges covered under your plan, minus any copayment, coinsurance, or deductible. Just send us the receipts, medical records, and itemized bills.

Hospital stays. Please call us at **1-877-813-5993** immediately after being admitted to a hospital. Other Kaiser Foundation Health Plan service areas have hospitals. If you are admitted to a hospital owned and operated by Kaiser Foundation Health Plan, you don't need to call us.

Routine and follow-up care. You are not covered for follow-up visits, routine or continuing care, or care you could have received before leaving home. However, if you travel to an area listed on the facing page, you may receive these types of care at designated facilities. The types of care you may receive and what you pay may be different from your benefits, copayments, coinsurance, and deductibles in our service area. To learn more about travel benefits, request the While You Are Away brochure from Member Services.

Going overseas?

Our International Travel Clinic is your one-stop source for travel-related vaccinations, medications, and health information. Please call us six to eight weeks before your trip. If you'll be doing medical work abroad or staying longer than three months, call us four months before your trip. You can reach us at **1-844-424-1865**, Monday through Friday, 8 a.m. to 4 p.m.

Other Kaiser Foundation Health Plan service areas

If you need care while you're in one of the service areas listed on the facing page, please contact Member Services in that service area. They will help you make an appointment and answer your questions.

Member Services hours vary by region. In general, the hours are Monday through Friday, 8 a.m. to 5 p.m. If you'd like more details, order a travel packet online or contact Member Services (see page 5).

Note: Available services and service areas may change at any time.



GO MOBILE

Find these phone numbers using your KP mobile app. Just open the locator tab and enter your ZIP code.

California*

San Francisco Bay Area, Sacramento, Stockton, Fresno, and Southern California major metropolitan areas from Bakersfield to San Diego

Member Services **1-800-464-4000**
24-hour medical advice **1-888-576-6225**

Colorado*

Denver, Boulder, and Colorado Springs

Member Services
 Denver/Boulder/Longmont **303-338-3800**
 Denver metro area **1-800-632-9700**
Colorado Springs **1-888-681-7878**
24-hour medical advice
 Denver **303-338-4545**

Georgia*

Atlanta area

Member Services **404-261-2590** **1-800-611-1811**
24-hour medical advice **1-800-611-1811**

Hawaii*

Hawaii, Kauai, Maui, and Oahu

Member Services **1-800-966-5955**
After-hours medical advice
 Oahu **808-432-7700**
 Hawaii, Kauai, and Maui **1-800-467-3011**

Mid-Atlantic*

District of Columbia, Baltimore area, and northern Virginia

Member Services **1-800-777-7902**
24-hour medical advice **1-800-777-7904**

Washington*

Member Services **1-800-446-4296**
Customer Service **1-888-901-4636**
24-hour medical advice
 Western Washington **1-800-297-6877**
 Central, eastern Washington/north Idaho **1-800-826-3620**

**Be sure to say you are a visiting member.*

ADVANCE DIRECTIVES

If you are an adult, you have the right to know about any medical treatment your provider recommends for you and the right to refuse it if you choose. However, a serious illness or sudden injury could leave you unable to make decisions or express your wishes. In that case, your relatives and caregivers would have to decide what you would want.

Some states, including Oregon and Washington, allow you to put in writing (ahead of time) your medical preferences if you are seriously ill or injured and unable to communicate your wishes. These documents are called advance directives.

Completing an advance directive is your choice. If you choose not to fill out and sign these forms, it will not affect your health plan coverage or your access to care. Advance directive forms are used only when you are unable to communicate your health care wishes. You have the right to decide your own health care as long as you are able to.

Advance directives in Oregon

The *Oregon Advance Directive* lets you name a person to direct your health care when you cannot do so. Your health care representative must agree in writing to do this. This form allows you to give instructions for health care providers to follow if you become unable to direct your care. These instructions may include decisions about general health care and the withholding or withdrawal of life-sustaining procedures, including artificially administered food and water. You will get care for your comfort and cleanliness no matter what health care choices you make. Your advance directive is valid only if you sign it voluntarily when you are of sound mind. You may revoke it at any time.

Another type of advance directive is the *Physician Orders for Life-Sustaining Treatment* (POLST). Unlike the *Oregon Advance Directive*, which is for anyone 18 and older, POLST forms are only for those who are frail or living with a life-threatening illness. POLST forms are written by your doctor. Once your doctor signs the POLST form, it becomes a medical order and must be followed by medical personnel, including paramedics, in an emergency.

Advance directives in Washington

Washington has three advance directive documents. The *Directive to Physicians* allows you to identify, in advance, life support treatments you do or do not want. It remains in force unless you revoke it.

A *Durable Power of Attorney for Health Care* lets you appoint a health care representative to act on your behalf if you become unable to communicate your wishes or make decisions about your care. Unless you specify otherwise, it remains in force for your lifetime. You may revoke it at any time.

Another type of advance directive in Washington is the *Physician Orders for Life-Sustaining Treatment* (POLST). Unlike the advance directives mentioned above, which are for anyone 18 and older, POLST forms are only for those who are frail or living with a life-threatening illness. POLST forms are written by your doctor. Once your doctor signs the POLST form, it becomes a medical order and must be followed by medical personnel, including paramedics, in an emergency.

Other advance directives

Mental health advance directives are written documents that describe what you want to happen if you become so incapacitated by mental illness that your judgment is impaired or you are unable to communicate effectively. It can tell others what treatment you want or don't want. It can also identify a person to whom you have given authority to make decisions on your behalf.

To learn more

This is a brief summary of advance directives. If you'd like more details, please contact Member Services (see page 5) or call to speak with a health coach at **503-286-6816** or **1-866-301-3866** and select option 2.

You also can learn more about advance directives and sharing your wishes about future health care decisions in a webinar. Life Care Planning – My Values: First Steps is offered at no charge to Kaiser Permanente members. To register, sign on at **kp.org/appointments**. Click "Schedule appointment," then select Health and Wellness Education as the reason for the appointment. Follow the prompts and make your selections to finish registering. You can also register by calling **503-286-6816** or **1-866-301-3866**, option 1.

You'll find more information, videos, and advance directive forms at **kp.org/lifecareplanning**.

Where to get forms

If you decide to create an advance directive, you can download the forms at **kp.org/advancedirectives**. You can also contact Member Services (see page 5) to request one of the forms or documents listed below. There is no charge for these documents.

- *Advance Directives in Oregon Brochure with Form.*
- *Advance Directives in Washington Brochure with Form.*
- *Mental Health Advance Directives Summary Sheet.*

POLST forms are available only from health care providers.

Mental health advance directive forms are available from Mental Health Services.

SEE MORE **ONLINE**

Make your care wishes known. Go to **kp.org/advancedirectives** to learn about your options.



HEALTH PLAN ADMINISTRATION

Coverage

For a particular treatment or service to be covered, it must be:

- Medically necessary.
- Covered by the plan in which you are enrolled.
- Provided, prescribed, or directed by a participating or select health care provider unless:
 - Your *EOC* says otherwise.
 - You receive emergency care or you receive urgent care outside our service area.
 - You are enrolled in an Added Choice plan and receive care under Tier 2 or Tier 3.

To ask about coverage for a specific treatment or service, contact Member Services (see page 5).

Complaints, grievances, and appeals

If you're dissatisfied with your care, discuss it with your provider as soon as possible. For other problems with care or service, ask to speak with an administrator before you leave the medical office.

If you still aren't satisfied, ask Member Services (see page 5) about the member satisfaction procedure. We'll give you information about the complaint, grievance, and appeal process.

You can also get this information in your *EOC* and on **kp.org**.

Independent reviews

If you've exhausted the appeal process within KFHPNW, your appeal may be eligible for an external review. Certain kinds of decisions can be reviewed by an independent review organization (IRO). You must ask for an external review within 180 days of the date on your final decision letter from us.

If you request an external review, and your appeal qualifies for review, we will send your appeal to the IRO. (Remember that your appeal may or may not qualify for IRO review.) Your pertinent medical records will be included. For details, see the instructions in your decision letter. You can also find information in your *EOC*. Or you may contact Member Services for information (see page 5). You are not responsible for the cost of an IRO review.

Primary and specialty care delivery

If the medical office where you have been receiving primary care no longer provides care, we will send you a letter with information about how to get care at other locations. We want to help make this transition as smooth as possible for you.

If your primary care provider moves to a different location or leaves Kaiser Permanente, we will send you a letter to let you know. Member Services (see page 5) will be ready to help you find a new primary care provider.

If you get ongoing care from a specialist and that specialist changes locations or leaves Kaiser Permanente, we will let you know. If this happens, you can contact the specialty department for future appointments.

Note that, in some cases, you may be able to continue seeing your primary or specialty care provider for a limited time. The letter we send you will provide specific details.



QUESTIONS

For help anytime, go to **kp.org** and click the member assistance link at the top.

Notice to Medicare members

We are required to maintain records on the work status of our Medicare members. If you have recently changed your work status (for example, if you have stopped working or have gone back to work), please contact Member Services (see page 5).

Medicare eligibility

If you have recently become eligible for Medicare benefits, please contact Member Services (see page 5).

Privacy practices

Kaiser Permanente will protect the privacy of your protected health information (PHI). We also require contracting providers and facilities to protect your PHI. Your PHI is individually identifiable information about your health, health care services you receive, or payment for your health care. You may generally see and receive copies of your PHI, correct or update your PHI, and ask us for an accounting of certain disclosures of your PHI.

We may use or disclose your PHI for treatment, payment, health research, and health care operations purposes, such as measuring the quality of services. We are sometimes required by law to give PHI to others such as government agencies or in judicial actions. PHI is shared with your employer or plan sponsor only with your authorization or as otherwise permitted by law. We will not use or disclose your PHI for any other purpose without your (or your representative's) written authorization, except as described in our *Notice of Privacy Practices* (see below). Giving us authorization is at your discretion.

This is only a brief summary of some of our key privacy practices. Our *Notice of Privacy Practices*, which provides additional information about our privacy practices and your rights regarding your PHI, will be furnished to you upon request. To request a copy, please call Member Services (see page 5). Our *Notice of Privacy Practices* is also available at your local plan facility and at kp.org/privacy.

Patient safety

We want to provide you with care that is reliable, effective, consistent, and safe. You are an important part of your health care team. Here are some things you can do to be actively involved.

Prepare for your visits. Think about what your provider needs to know and what questions you have. Be sure to bring a list of medications that you are currently taking.

Share information about your medical history, symptoms, medications, and drug allergies. Explain to your doctor why and how often you take each medication.

Ask your doctor:*

- What is my main problem?
- What do I need to do about it?
- Why is it important for me to do this?

Discuss the options for your care. Have your doctor review with you any health-related information handed to you during the visit.

Get test results. Read and understand them. Get help if you need it.

At the end of your visit, be sure to repeat back to your doctor in your own words what is expected of you after the visit.

Find out what to expect after surgery.

*Adapted with permission from Ask Me 3 by the Partnership for Clear Health Communication.

SEE MORE ONLINE

Find out how our quality stacks up. Visit kp.org/measuringquality.



Quality of care

Our goal is to provide exceptional quality care. We measure how we are doing, write annual reports, and post related information at **kp.org/measuringquality**.

If you'd like more information, please contact Member Services (see page 5). You can also find information from these sources:

- NCQA's Health Plan Report Card
<https://reportcards.ncqa.org>
202-955-3500
- The Joint Commission Hospital Quality Check
<http://qualitycheck.org>
630-792-5000
- CMS Hospital Compare
<https://medicare.gov/hospitalcompare/search.html>
1-877-696-6775
- The Leapfrog Group
<http://leapfroggroup.org>
202-292-6713

Additional information (Health Plan disclosures)

You may request information from Member Services (see page 5). You may also download forms and frequently requested materials at **kp.org/disclosures**. Topics and publications include:

- The Kaiser Permanente prescription drug formulary process.
- A list of the drugs on our current drug formulary (request at any of our pharmacies).
- Information about Kaiser Permanente's mental health services.
- The payment requirements of your health care coverage (like deductibles, copayments, and coinsurance) as described in your *EOC*.
- A financial assistance brochure and application.
- A statement of our annual out-of-pocket maximum guidelines.
- A summary of how we work together with other health care coverage you may have (coordination of benefits).
- An explanation of our grievance and appeal procedures. (Ask for information for your specific plan.)
- Materials referred to in your *EOC*.
- Our risk-sharing arrangements with physicians and other health care providers.
- Your right to see non-Kaiser Permanente providers at your own expense.
- The availability of a point-of-service plan.
- Our quality monitoring and improvement program.
- Provider credentialing.
- Our clinical protocols and practice guidelines.
- Our utilization review criteria.
- Our financial status.
- *Advance Directives in Oregon*.
- *Advance Directives in Washington*.
- *Mental Health Advance Directives Summary Sheet*.

This *Medical Facility Directory* includes information on referrals, procedures requiring prior authorization, and how to get the names, qualifications, and titles of providers responsible for a member's care.

In addition, you may get information we have filed with the Oregon Department of Consumer and Business Services, as required under state law. Contact the department for information on:

- Our annual summary of grievances and appeals.
- Our annual summary of the utilization management program.
- Our annual summary of quality assurance activities.
- The results of publicly available accreditation surveys of our health plan.
- Our annual summary of health-promotion and disease-prevention activities.
- An annual summary of scope of network and accessibility of services.

To contact the Oregon Department of Consumer and Business Services, call **503-947-7984** (in Salem) or **1-888-877-4894**. You can also email **dfr.insurancehelp@oregon.gov** or visit **oregon.gov/dcbs/insurance**.

The mailing address is:

Department of Consumer Business Services Insurance Division
Consumer Advocacy Unit
P.O. Box 14480
Salem, OR 97309-0405

To contact the Office of the Insurance Commissioner Washington State, call **360-725-7080** or **1-800-562-6900**. Visit **insurance.wa.gov/contact-information-insurance-consumers** for more information.

The mailing address is:

Office of the Insurance Commissioner Washington State
5000 Capitol Blvd. SE
Tumwater, WA 98501

New technology assessments

When a new medical technology or procedure needs review, our Interregional New Technology Committee examines and evaluates data from government agencies, medical experts, medical journals, and medical specialty societies. Recommendations from the interregional committee then are passed onto the local committee. The committee reviews the national recommendations to see how they apply to local medical practices. Once this review takes place, the committee makes recommendations for the new technology or procedure to become a covered benefit. In addition, the committee communicates practice guidelines to network providers and related health care providers. If the committee's recommendation is accepted, the new technology is added to the covered benefits, either immediately or when the contract renews.

DO MORE **ONLINE**

Download useful forms and guides at **kp.org/disclosures**.



YOUR RIGHTS AND RESPONSIBILITIES OREGON AND WASHINGTON

About your rights and responsibilities

At Kaiser Permanente, we believe that maintaining good health is a very important part of your well-being. Providing the quality health care necessary to maintain your good health requires building a partnership between you and your health care professionals.

You need information to make appropriate decisions about your care and lifestyle choices. Your health care professionals need your involvement to ensure you receive appropriate and effective health care. Mutual respect and cooperation are essential to this partnership.

It is important for you to know what you can expect and what we need from you when you receive care at Kaiser Permanente.

YOUR RIGHTS

At Kaiser Permanente, you have the right to:

- Receive information about Kaiser Permanente, our services, our health care practitioners and providers, and your rights and responsibilities.
- Be treated with consideration, compassion, and respect taking into account your dignity and individuality, including privacy in treatment and care without regard to your race, religion, ethnicity, color, national origin, cultural background, ancestry, language, gender, gender identity, gender expression, sex, sexual orientation, marital status, physical or mental disability, genetic information, age, or financial status.
- Be supported in selecting and changing clinicians and seeking a second opinion within our plan.
- Participate with practitioners in making decisions about your health care.
- Receive full information about your care, including a candid discussion of appropriate or medically necessary treatment options for your conditions; the benefits, risks, and alternatives of recommended treatments or procedures regardless of cost or coverage; and realistic alternatives when hospital care is no longer appropriate. We'll provide information in a way you can understand and provide an interpreter if you need one.
- Receive assistance when you face difficult medical ethics issues by arranging consultations with members of our ethics services staff.
- Be supported if you change your mind about any procedure, refuse treatment, or decline to participate in medical training programs or research projects, and inform you of the consequences of your refusal.
- Be respected for your right to personal privacy and your right to make decisions about your future.
- Give instructions about what is to be done if you are not able to make medical decisions for yourself. The legal documents that you can use to give your directions in advance are called "advance directives."
- Timely access to your covered services and drugs. As a plan member, you have the right to get appointments and covered services from our network of providers within a reasonable amount of time. You also have the right to get your prescriptions filled or refilled at any of our network pharmacies without long delays.
- Be transferred only when medically appropriate and when the receiving facility is ready to accept you.
- Receive the names, professions, and educational backgrounds of the people treating you.
- Expect that the confidentiality of all personal health information, communications, and records regarding your care are protected. This information will not be released to any person or entity not affiliated with Kaiser



SEE MORE ONLINE

Access your rights and responsibilities at kp.org/disclosures.

- Permanente without your prior authorization. We may make exceptions to this policy only when the release of information is authorized by law or when the information is to be used for quality improvement activities, bona fide research, or statistical reporting. You may review and obtain copies of your medical or dental records, unless restricted by law or when detrimental to your own well-being. If you think part of your medical record is incorrect, you may add a statement listing your objections and corrections.
- Receive a response in an appropriate, confidential, and timely manner to any concerns you have about your care or services provided, without sanction or reprisal. Membership Services will inform you of member satisfaction procedures and resources available to assist you.
- Be informed of business relationships between your Health Plan and others – health care providers, educational institutions, insurer – that may influence your treatment and care.
- Receive information about charges and payment methods. We will provide an itemized statement of non-covered services upon request, for an additional service charge.
- Voice your complaints freely without fear of discrimination or retaliation. If you are not satisfied with how your complaint was handled, you may have us reconsider your complaint.
- Make recommendations regarding Kaiser Permanente's Member Rights and Responsibilities policy.

YOUR RESPONSIBILITIES

At Kaiser Permanente, you have the responsibility to:

- Follow the treatment plan agreed on by you and your health care practitioner. You have a responsibility to inform your health care practitioner if you do not understand or cannot follow through with your treatment, and to let your health care practitioner know if changes need to be made.
- Improve the quality and safety of your care by providing accurate and complete information about your medical history, medications, and any changes in your condition.
- Understand your health problems and participate in developing mutually agreed upon treatment goals, to the extent possible. Ask questions if you do not understand any aspect of your medical or dental condition or treatment.
- Be aware of the daily lifestyle decisions that affect your health, and that the choices you make can reduce the risks to your health and the health of your family.
- Tell your health care team if you are satisfied or dissatisfied with any aspect of your care.
- Provide your family, health care practitioner, and hospital with a copy of any advance directive you wish Kaiser Permanente to follow, should you be unable to make your own decisions.
- Treat your health care team with consideration and respect.
- Treat other patients with consideration and respect. When you are in the hospital, avoid having the volume on television sets too loud, having too many visitors, or holding loud conversations that may disturb other patients.
- Comply with the no-smoking, no-weapons, and visiting-hours policies.
- Be familiar with your health care benefits.
- Tell us if you have any other health insurance coverage or prescription drug coverage in addition to our plan. Please call Member Services to let us know.
- Tell us if you move. If you are going to move, it is important to tell us right away. If your coverage is through your employer, it is important that the change of address is also reported to your employer.
- Have your Kaiser Permanente ID card handy when you call for an appointment or advice, or when you come in for care.
- Notify Kaiser Permanente in advance if you will be late for, or have to cancel, an appointment.
- Pay your bills on time and pay your copayments when you come in for care.

GO MOBILE

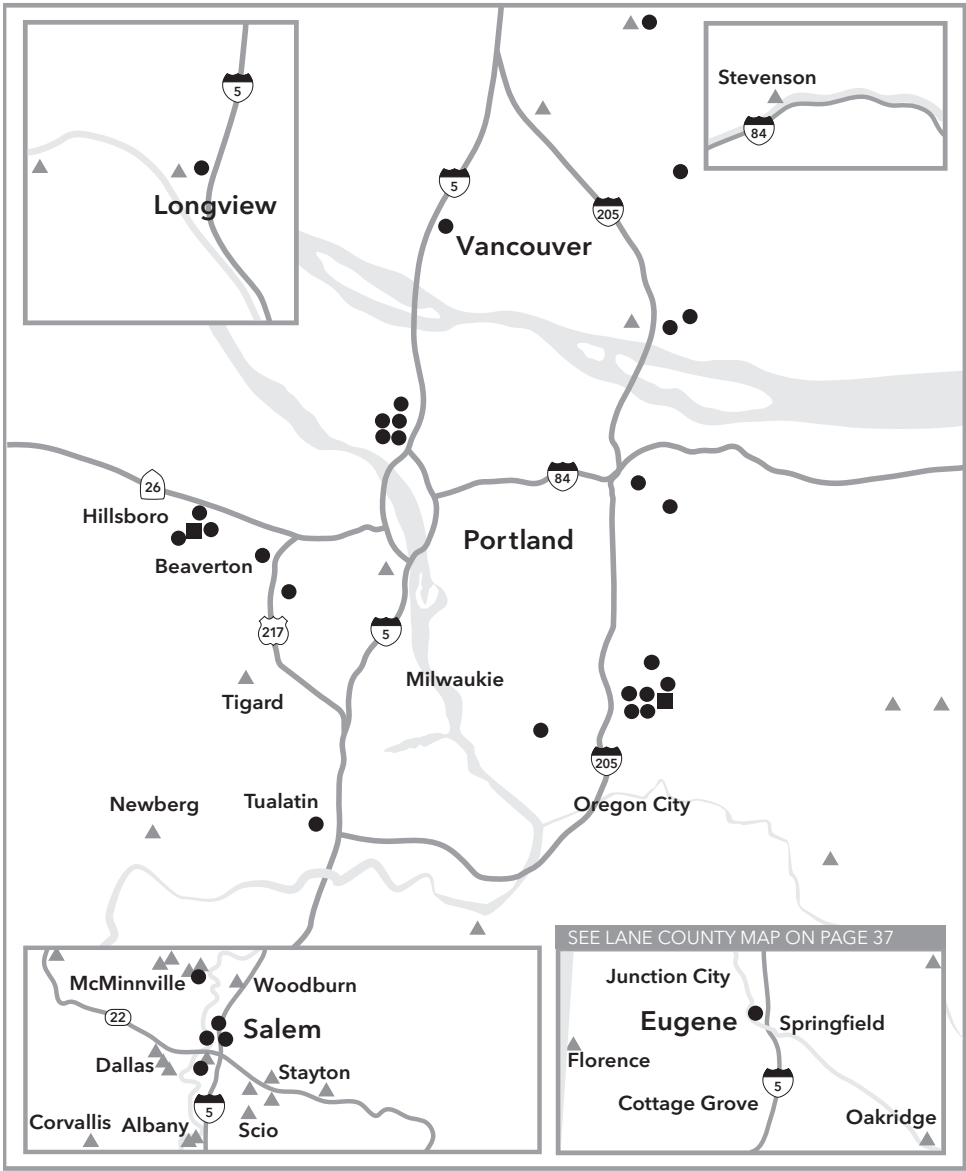
Save time by using the **KP mobile app** to find a facility. Just open the locator tab and enter your ZIP code.



WHERE TO FIND CARE IN OREGON AND SOUTHWEST WASHINGTON

Facilities by area

We provide quality care to more than 600,000 members in Oregon and Southwest Washington. Our service area extends from Eugene, Oregon, to Longview, Washington, and includes medical offices, dental offices, Vision Essentials by Kaiser Permanente optical retail locations, urgent care clinics, and hospitals. We also have a network of affiliated providers for routine, urgent, or emergency care.



Facility information current as of June 2025.

Go to kp.org/locations to see all our current locations and to find the facility closest to you. Or call Member Services at **1-800-813-2000 (TTY 711)**.

Medical facilities

Portland-area medical centers

- Kaiser Permanente Sunnyside Medical Center
10180 SE Sunnyside Rd
Clackamas, OR 97015
- Kaiser Permanente Westside Medical Center
2875 NE Stucki Ave
Hillsboro, OR 97124
- ▲ OHSU Doernbecher Children's Hospital
3181 SW Sam Jackson Park Rd
Portland, OR 97239
(for children 17 and younger)

Portland-area medical offices

- Beaverton Medical Office
4855 SW Western Ave
Beaverton, OR 97005
- Brookside Center
10180 SE Sunnyside Rd
Clackamas, OR 97015
- ▲ Canby HealthCare Clinic
703 SE 1st Ave
Canby, OR 97013
- Cedar Hills Medical Office
12450 SW Walker Rd
Beaverton, OR 97005
- Center for Health Research
3800 N Interstate Ave
Portland, OR 97227

Bus information

Although bus route numbers are shown on individual facility maps, they may change without notice. For up-to-date bus information, call:

Portland: TriMet **503-238-7433** Vancouver: C-Tran **360-695-0123**

- Clackamas Eye Care & Imaging
12100 SE Stevens Rd, Ste 106
Clackamas, OR 97086
- Gateway Medical Office
1700 NE 102nd Ave
Portland, OR 97220
- Interstate Medical Office Central
3600 N Interstate Ave
Portland, OR 97227
- Interstate Medical Office East
3550 N Interstate Ave
Portland, OR 97227
- Interstate Medical Office South
3500 N Interstate Ave
Portland, OR 97227
- Interstate Radiation
Oncology Center
3620 N Interstate Ave
Portland, OR 97227
- Mt. Scott Medical Office
9800 SE Sunnyside Rd
Clackamas, OR 97015
- Mt. Talbert Medical Office
10100 SE Sunnyside Rd
Clackamas, OR 97015
- ▲ Orchid Oakridge Clinic, PC - Hoodland
24461 E Welches Rd
Welches, OR 97067
- ▲ Orchid Health – Sandy High
School Clinic
37400 Bell St
Sandy, OR, 97055
- ▲ Orchid Health – Wade Creek Clinic
535 NE 6th Ave
Estacada, OR 97023
- Rockwood Medical Office
19500 SE Stark St
Portland, OR 97233
- Sunnybrook Medical Office
9900 SE Sunnyside Rd
Clackamas, OR 97015
- Sunnyside Medical Office
10180 SE Sunnyside Rd
Clackamas, OR 97015
- Sunset Medical Office
19400 NW Evergreen Pkwy
Hillsboro, OR 97124
- Tanasbourne Medical and
Dental Office
10315 NE Tanasbourne Dr
Hillsboro, OR 97124
- Tualatin Medical Office
19185 SW 90th Ave
Tualatin, OR 97062
- Westside Medical Office
2875 NE Stucki Ave
Hillsboro, OR 97124
(located inside Kaiser Permanente
Westside Medical Center)

Portland-area Affiliate Pharmacies

- ▲ Walgreens Pharmacy #6370
(open 24hrs)¹
14600 SW Murray Scholls Dr
Beaverton, OR 97007

Vancouver-area medical centers and offices

- ▲ Legacy Salmon Creek Medical Center
2211 NE 139th St
Vancouver, WA 98686
(hospital services include emergency
department, obstetrics, and other care
as authorized by your primary care
provider)
- ▲ PeaceHealth Southwest Medical Center
400 NE Mother Joseph Pl
Vancouver, WA 98664
- Battle Ground Medical Office
720 W Main St, Ste 15
Battle Ground, WA 98604
- Cascade Park Medical Office
12607 SE Mill Plain Blvd
Vancouver, WA 98684
- Mill Plain One Medical Office
203 SE Park Plaza Dr, Ste 140
Vancouver, WA 98684
- Orchards Medical Office
7101 NE 137th Ave
Vancouver, WA 98682
- Salmon Creek Medical Office
14406 NE 20th Ave
Vancouver, WA 98686

Vancouver-area Affiliate Pharmacies

- ▲ Safeway Pharmacy #4313
904 W Main St
Battle Ground, WA 98604

Salem-area medical centers and offices

- ▲ Salem Hospital
890 Oak St SE
Salem, OR 97301
- ▲ Santiam Hospital
1401 N 10th Ave
Stayton, OR 97383
- ▲ West Valley Hospital
525 SE Washington St
Dallas, OR 97338
- ▲ Aumsville Medical Clinic
205 Main St
Aumsville, OR 97325
- ▲ Cascade Medical Center
1375 N 10th Ave, Ste B
Stayton, OR 97383
- Keizer Station Medical Office
5940 Ulali Dr
Keizer, OR 97303

- ▲ Mid-Willamette Family Medicine –
Albany
1050 29th Ave SW
Albany, OR 97321
- ▲ Mid-Willamette Family Medicine – Scio
38829 N Main St
Scio, OR 97374
- North Lancaster Medical Office
2400 Lancaster Dr NE
Salem, OR 97305
- ▲ Salem Health Medical Clinic –
Monmouth
512 Main St E, Ste 300
Monmouth, OR 97361
- ▲ Salem Health Medical Clinic – Uglov
1000 SE Uglov Ave
Dallas, OR 97338
- ▲ Salem Health Medical Clinic –
Woodburn
105 N Arney Rd, Ste 130
Woodburn, OR 97071
- ▲ Santiam Internal Medicine Clinic
1401 N 10th Ave, Ste 200
Stayton, OR 97383
- ▲ Santiam Medical Associates
1401 N 10th Ave, Ste 100
Stayton, OR 97383
- ▲ Santiam Medical Clinic
280 S 1st Ave
Mill City, OR 97360
- Skyline Medical Office
5125 Skyline Rd S
Salem, OR 97306
- ▲ Sublimity Medical Clinic
114 SE Church St
Sublimity, OR 97385
- ▲ Valley Clinics
981 NW Spruce Ave
Corvallis, OR 97330
- ▲ Valley Clinics – Albany
3388 Pacific Blvd SW
Albany, OR 97321
- ▲ Valley Clinics – Salem
925 Commercial St SE Ste 102
Salem, OR 97302
- West Salem Medical Office
1160 Wallace Rd NW
Salem, OR 97304

Longview-area medical center and offices

- ▲ PeaceHealth St John Medical Center
1615 Delaware St
Longview, WA 98632
- ▲ Columbia Pacific Medical Services
2120 Exchange St, Ste 200
Astoria, OR 97103
- Longview-Kelso Medical Office
1230 7th Ave
Longview, WA 98632

¹ Available for Commercial HMO & Medicaid members Monday through Friday from 6:30 p.m. to 8 a.m., weekends/holidays from 5:30 p.m. to 9 a.m. Medicare Part D have no restrictions on the time of day to use the 24-hour pharmacy.

Lane County medical offices

- Kaiser Permanente Chase Gardens Medical Office
360 S Garden Way
Eugene, OR 97401
- ▲ Orchid Health – Fern Ridge Clinic
24934 Fir Grove Ln
Elmira, OR 97437
- ▲ Orchid Health – McKenzie River Clinic
51730 Dexter St
Blue River, OR 97413
- ▲ Orchid Health – Oakridge Clinic
47815 Hwy 58
Oakridge, OR 97463

(See Lane County medical offices, hospitals, urgent care, pharmacies, and vision on page 37)

Columbia River Gorge-area medical offices

- ▲ NorthShore Medical Group – Stevenson
875 Rock Creek Dr SW
Stevenson, WA 98648

McMinnville-area medical center and offices

- ▲ Willamette Valley Medical Center
2700 SE Stratus Ave
McMinnville, OR 97128
- Kaiser Permanente McMinnville Primary Care
2700 SE Stratus Ave, Ste 401
McMinnville, OR 97128
- ▲ McMinnville Immediate Health Care
207 NE 19th St
McMinnville, OR 97128
- ▲ Newberg Urgent Care and Medical Center
2880 Hayes St
Newberg, OR 97132
- ▲ Willamina Health Center
1100 NE Oaken Hills Dr
Willamina, OR 97396
- ▲ WVC – McMinnville Internal Medicine
254 NE Norton Ln
McMinnville, OR 97128

McMinnville-area Affiliate Pharmacies

- ▲ Safeway Pharmacy #1601
2490 N Hwy 99 W
McMinnville, OR 97128

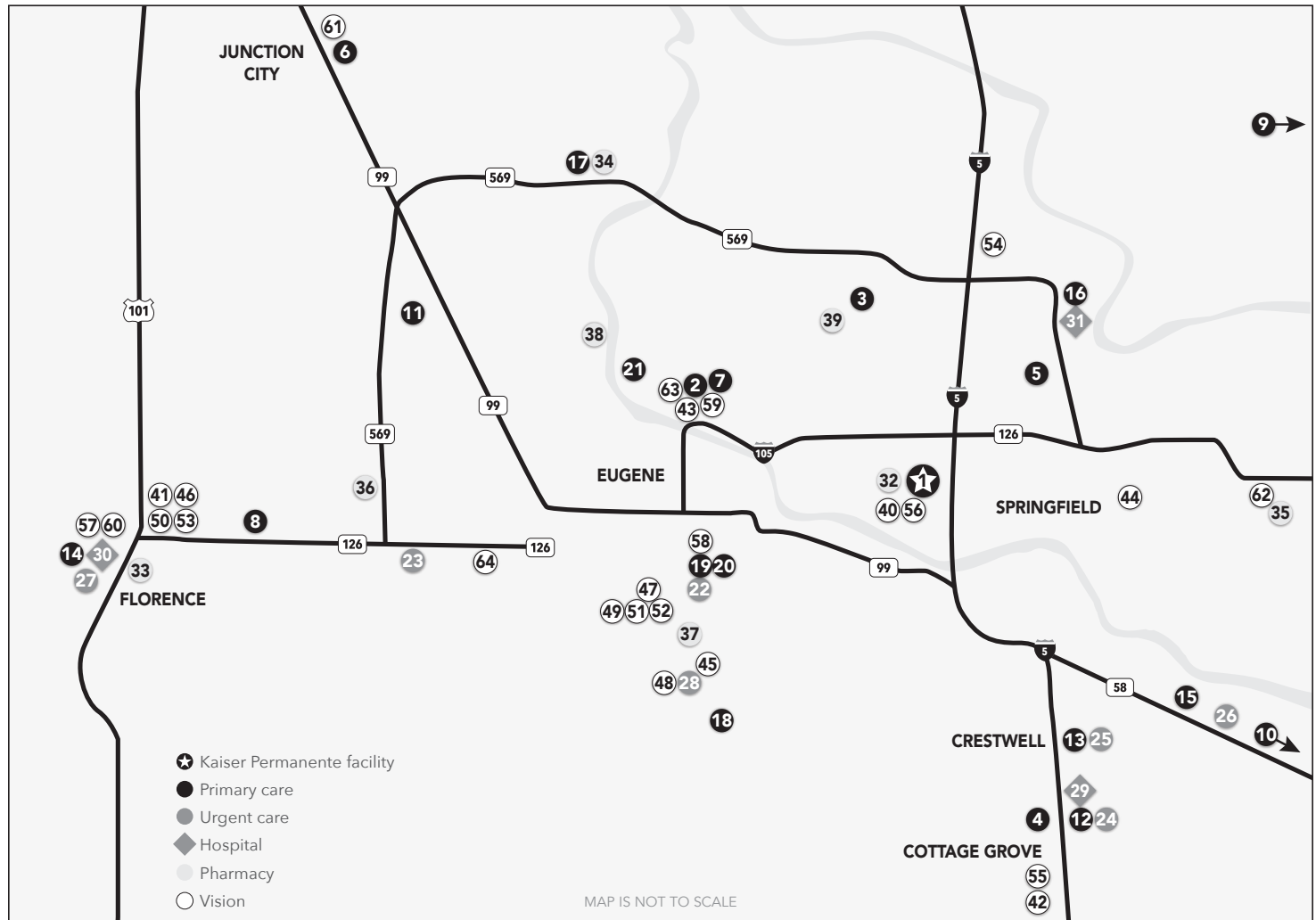
WHERE TO FIND CARE IN LANE COUNTY

Medical offices, hospitals, urgent care, pharmacies, and vision

As a member in Lane County, in addition to the Kaiser Permanente Chase Gardens Medical Office, you have access to a network of 700+ affiliated providers for routine, urgent, or emergency care in the Eugene-Springfield area. We are proud to partner with many local providers, including PeaceHealth Specialty Care, Pacific Women's Center, Pacific ClearVision Institute, Eugene Foot & Ankle, Oregon Surgical Wellness, Willamette Valley Cancer Institute, Eugene Pediatric Associates, and more. You may need a referral or prior authorization for some specialties based on your benefit plan.

Go to kp.org/locations to see all our current locations and to find the facility closest to you. Or call Member Services at **1-800-813-2000** (TTY 711).

Facility information current as of June 2025.



Kaiser Foundation Health Plan of the Northwest's Eugene-Springfield service area applies to Medicare, large employer groups, small employer groups, and individuals and families. To be eligible for coverage, individuals must live or work in one of the accepted ZIP codes specific to Medicare, large employer groups, small employer groups, and individuals and families or be enrolled in an out-of-area plan.

● Primary and Routine Care

1. Kaiser Permanente Chase Gardens Medical Office
360 S Garden Way, Eugene, OR 97401
2. Eugene Pediatric Associates
995 Willagillespie Rd, Ste 100, Eugene, OR 97401
3. ICCO, LLC - BestMed Primary Care – Coburg
1800 Coburg Rd, Eugene, OR 97401
4. ICCO, LLC - BestMed Primary Care – Cottage Grove
1445 Gateway Blvd, Cottage Grove, OR 97424
5. ICCO, LLC - BestMed Primary Care – Harlow
445 Harlow Rd, Springfield, OR 97477
6. ICCO, LLC - BestMed Primary Care – Junction City
355 W 3rd Ave, Junction City, OR 97448
7. Journey Family Medicine
995 Willagillespie Rd, Ste 300, Eugene, OR 97401
8. Orchid Health – Fern Ridge Clinic
24934 Fir Grove Ln, Elmira, OR 97437
9. Orchid Health – McKenzie River Clinic
51730 Dexter St, Blue River, OR 97413
10. Orchid Health – Oakridge Clinic
47815 Hwy 58, Oakridge, OR 97463
11. PeaceHealth - Barger Medical Clinic
4010 Aerial Way, Eugene, OR 97402
12. PeaceHealth Cottage Grove
1515 Village Dr, Cottage Grove, OR 97424
13. PeaceHealth Creswell Clinic
180 Melton Rd, Creswell, OR 97426
14. PeaceHealth Medical Group – Florence
380 & 390 9th St, Florence, OR 97439
15. PeaceHealth – Pleasant Hill Family Medicine
35859 Hwy 58, Pleasant Hill, OR 97455
16. PeaceHealth Riverbend Pavilion
3377 RiverBend Dr, Springfield, OR 97477
17. PeaceHealth Santa Clara Clinic
2484 River Rd, Eugene, OR 97404
18. PeaceHealth - South Eugene Clinic
3299 Hilyard St, Eugene, OR 97405
19. PeaceHealth - University District Family Medicine Clinic
1200 Hilyard St, Ste 230, Eugene, OR 97401
20. PeaceHealth - University District Pediatrics
1200 Hilyard St, Ste 440, Eugene, OR 97401
21. PeaceHealth - Valley River Pediatrics Plus Clinic
1400 Valley River Dr, Eugene, OR 97401

To see a complete list of primary care providers, refer to kp.org/doctors.

● Urgent Care

22. ICCO LLC - BestMed Primary Care – Patterson
598 E 13th Ave, Eugene, OR 97401
23. ICCO, LLC - BestMed Urgent Care - 11th Ave
4040 W 11th Ave, Eugene, OR 97402
24. PeaceHealth Cottage Grove Same Day Care
1515 Village Dr, Suite 120, Cottage Grove, OR 97424
25. PeaceHealth Creswell Clinic
180 Melton Rd, Creswell, OR 97426
26. PeaceHealth Dexter Clinic
38843 Dexter Rd, Dexter, OR 97431
27. PeaceHealth Family Medicine - Florence
390 9th St, Florence, OR, 97439
28. PeaceHealth Walk-In Clinic at Woodfield Station
2846 Willamette St, Eugene, OR 97405

◆ Medical Centers and Emergency Care¹

29. PeaceHealth Cottage Grove Community Medical Center
1515 Village Dr, Cottage Grove, OR 97424
30. PeaceHealth Peace Harbor Medical Center
400 9th St, Florence, OR 97439
31. PeaceHealth Sacred Heart Medical Center at RiverBend
3333 RiverBend Dr, Springfield, OR 97477

● Pharmacy

Save time and money by using the Kaiser Permanente mail-order pharmacy to have prescriptions delivered to your home. Visit kp.org/refill.

32. Kaiser Permanente Chase Gardens Medical Office Pharmacy
360 S Garden Way, Ste 105, Eugene, OR 97401
33. Safeway Pharmacy – Florence
700 US Hwy 101, Florence, OR 97439

Additional Participating Pharmacies:

Members enrolled in commercial plans have access to one prescription refill and have access to fill new medications at these participating pharmacies. Additional refills should be filled through the Kaiser Permanente mail-order pharmacy or a location listed above.²

For Medicare members, you can go to all the pharmacies on this list, but your cost sharing may differ. To find additional pharmacy information, please visit kp.org/directory.

34. Albertsons Sav-On Pharmacy – Division
55 Division Ave, Eugene, OR 97404
35. Albertsons Sav-On Pharmacy – East Springfield
5755 Main St, Springfield, OR 97478
36. Albertsons Sav-On Pharmacy – Royal
4740 Royal Ave, Eugene, OR 97402
37. Hirons Drug – 18th Ave
185 E 18th Ave, Eugene, OR 97401
38. River Road Healthmart Pharmacy
884 River Rd, Eugene, OR 97404
39. Safeway Pharmacy – Coburg Rd
1500 Coburg Rd, Eugene, OR 97401

¹ If you're experiencing a medical emergency, call 911 or go to the nearest emergency room.

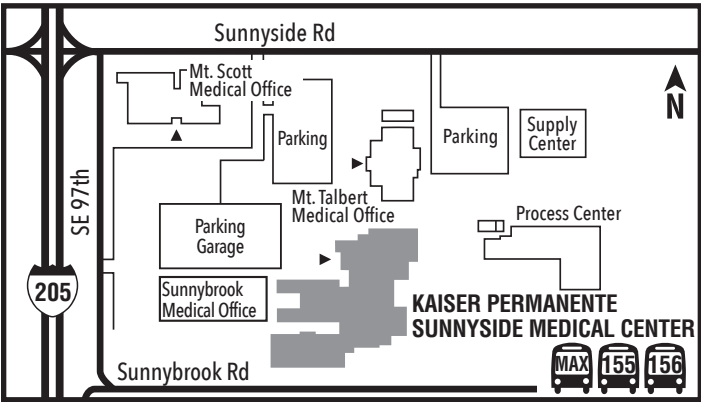
² Members enrolled in Added Choice® POS, Dual Choice PPO™, and PPO Plus plans have access to the MedImpact Pharmacy Network, including the 5 pharmacies listed.

○ Vision

40. Drs. Fine, Hoffman, & Sims – Eugene
330 South Garden Way, Ste 120, Eugene, OR 97401
541-687-2110
41. Drs. Fine, Hoffman, & Sims – Florence
2002 Hwy 101 N, Florence, OR 97439
541-687-2110
42. Eugene Eye Care Associates, PC – Cottage Grove
315 S Pacific Hwy, Cottage Grove, OR, 97424
541-942-0176
43. Eugene Eye Care Associates, PC – Eugene
992 Country Club Rd, Ste 101, Eugene, OR 97401
541-687-1715
44. Eugene Eye Care Associates, PC – Springfield
1110 18th St, Ste 3, Springfield, OR 97477
541-726-6447
45. Eugene Eye Clinic, LLC – Eye Clinic & Spectacle Shop
2460 Willamette St, Eugene, OR 97405
541-683-3744
46. The Eye Center – Florence
2002 Hwy 101 N, Florence, OR 97439
541-683-2020
47. The Eye Center – South Eugene
1550 Oak St, Eugene, OR 97401
541-683-2020
48. Eyes of the World
2864 Willamette St, Ste 600, Eugene, OR 97405
541-689-2881
49. Focal Point – Eugene
1550 Oak St, Ste 6, Eugene, OR 97401
541-683-6341
50. Focal Point – Florence
2002 Hwy 101 N, Florence, OR 97439
541-997-8422
51. Oregon Eye Consultants – Eugene Main
1550 Oak St, Ste 7, Eugene, OR 97401
541-687-1927
52. Oregon Eye Consultants – Eugene Retina
1550 Oak St, Ste 4, Eugene, OR 97401
541-687-1927
53. Oregon Eye Consultants – Florence
2002 Hwy 101, Florence, OR 97439
541-687-1927
54. Oregon Eye Consultants – RiverBend
3783 International Ct, Ste 290, Springfield, OR 97477
541-687-1927
55. Pacific ClearVision Institute – Cottage Grove
257 N 8th St, Cottage Grove, OR 97424
541-942-5000
56. Pacific ClearVision Institute – Eugene
360 S Garden Way, Ste 250, Eugene, OR, 97401
541-343-5000
57. Pacific ClearVision Institute – Florence
535 9th St, Florence, OR, 97439
541-343-5000
58. PeaceHealth Medical Group Oregon – Univ Dist
Ophthalmology
1200 Hilyard St, Ste 110, Eugene, OR, 97401
458-205-6257
59. Sterling Vision – Country Club Rd
992 Country Club Rd, Ste 102, Eugene, OR, 97401
541-687-1715
60. Sterling Vision – Florence
535 9th St, Florence, OR, 97439
541-762-2763
61. Sterling Vision – Junction City
707 Greenwood St, Junction City, OR 97448
541-998-6454
62. Sterling Vision – Springfield
5709 Main St, Springfield, OR 97478
541-342-2201
63. Sterling Vision – Valley River Plaza
1011 Valley River Way, Ste 110, Eugene, OR, 97401
541-762-2763
64. Sterling Vision – West 11th
3015 West 11th Ave, Eugene, OR 97402
541-342-2201

Kaiser Permanente Sunnyside Medical Center

10180 SE Sunnyside Road, Clackamas, OR 97015



The Kaiser Permanente Northwest Center for Heart and Vascular Care is Oregon’s top-rated heart surgery center, earning three stars (the highest rating) from the Society of Thoracic Surgeons based on performance data for bypass surgery. This is the only reported program in Oregon to achieve three stars in 2013. Also, refer to Sunnyside Medical Office department listings on page 68.

Services

- 24-hour emergency care for children and adults.
- Center for Heart and Vascular Care: emergency care for heart attacks and strokes; diagnostic testing; treatment for heart arrhythmia; regional center for angioplasty, stents, and cardiovascular surgery.
- Low-risk obstetrical/neonatal care.
- Medical and surgical hospital care for adults.
- Regional center: nephrology and oncology hospital care for adults; thoracic, orthopedic, and neurosurgery for adults.

Emergency Care

Emergency Care (24 hours)

- Information503-652-2880
- Information TTY1-800-735-2900
(toll-free TTY for the hearing/speech impaired)
- Vancouver area360-256-0556

Emergency Psychiatric Service (24 hours)

- Portland area503-331-6425
- All other areas1-866-453-3932

Specialty care

Anesthesiology503-571-4506

Electroencephalogram (EEG)1-888-810-7499
For results, contact your physician.

Imaging Services (X-ray, Fluoroscopy, Bone Density (DEXA), CT Scan, Mammography, Ultrasound, MRI, Nuclear Medicine)
For results, contact your physician.
Appointments1-888-810-7499
TTY711

Neonatal Intensive Care Unit (NICU) . . .503-571-3130

Neurology1-844-364-4807

Obstetrics/Gynecology (Ob-Gyn)503-813-2000

Palliative Care/ Hospice503-499-5200

Pulmonary Function Laboratory503-571-4775
For results, contact your physician.

Sleep Lab

- Appointments1-855-878-6411
- Insomnia clinic503-571-5124
- Sleep medical equipment services . . .503-612-3341

Social Services

Other services

Information / patient room information

- Portland area503-652-2880
- Vancouver area360-256-0556
- TTY1-800-735-2900

Labor/Delivery Tour503-286-6816

Pharmacy

Pharmacy Mail Order1-800-548-9809

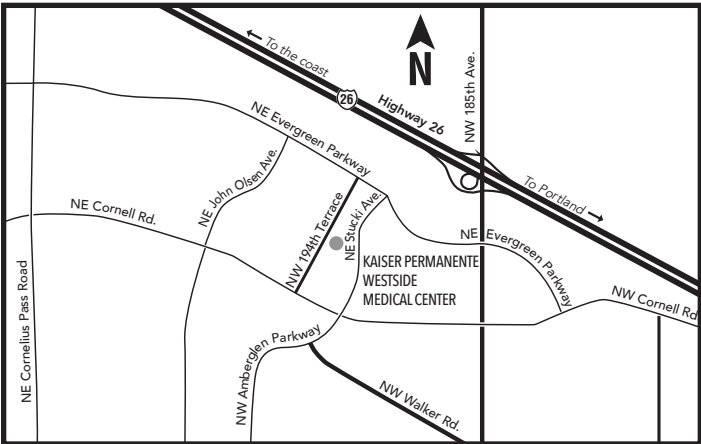
Valet Services503-652-2880

Monday through Friday, 7 a.m. to 4:30 p.m.
Closed on weekends and most holidays. After hours vehicle pickup available.

Hospital accreditation: Kaiser Permanente Sunnyside Medical Center has earned The Joint Commission’s Gold Seal of Approval with Advanced Certification in Stroke (Primary Stroke Center).

Kaiser Permanente Westside Medical Center

2875 NE Stucki Ave, Hillsboro, OR 97124



The brand-new Kaiser Permanente Westside Medical Center is home to more than 80 top-notch medical specialists; a new state-of-the-art hospital Emergency Department; and pharmacy, lab, and imaging services. Also, refer to Westside Medical Office department listings on page 73.

Services

- Emergency Care: open 24 hours, 7 days
(open to everyone, even if you are not a Kaiser Permanente member)
- More than 120 private in-patient rooms
- Medical and surgical hospital care for adults
- Labor and Delivery services
- Center of Excellence for Hip and Knee Joint replacement program, certified by The Joint Commission

Emergency Care

Emergency Care (24 hours)

Information971-310-1000

Emergency Psychiatric Services

Portland Area.....503-331-6425

All other areas.....1-866-453-3932

Specialty care

Anesthesiology.....971-310-4800

Cardiology (Echo, Monitors, Treadmill)

Continuing Care

Imaging Services (X-ray, Fluoroscopy, CT Scan,
Mammography, MRI, Ultrasound, Nuclear Medicine)

For results, contact your physician.

Appointments.....1-888-810-7499

TTY 711

Infectious Disease

Pediatric Lactation Program.....855-206-0302

Social Services

Wound Ostomy

Other services

Appointments/Cancellations/

Information503-813-2000

Main Phone.....971-310-1000

Laboratory

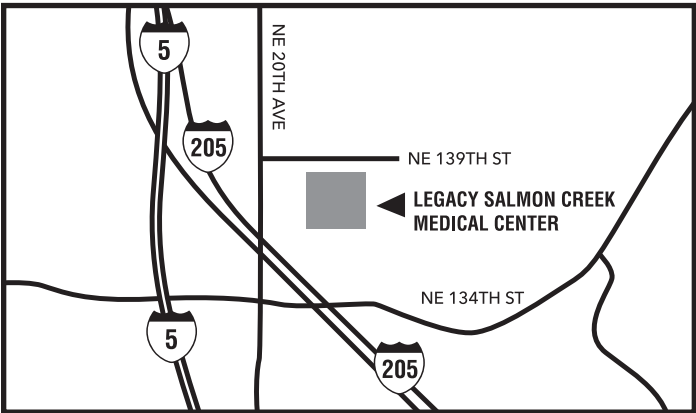
Pharmacy

Pharmacy Mail Order.....1-800-548-9809

Hospital accreditation: Kaiser Permanente Westside Medical Center has earned The Joint Commission's Gold Seal of Approval with Advanced Certification in Stroke (Primary Stroke Center).

Legacy Salmon Creek Medical Center

2211 NE 139th St, Vancouver, WA 98686



Services

Hospital services include emergency department, obstetrics, and other care as authorized by your primary care provider.

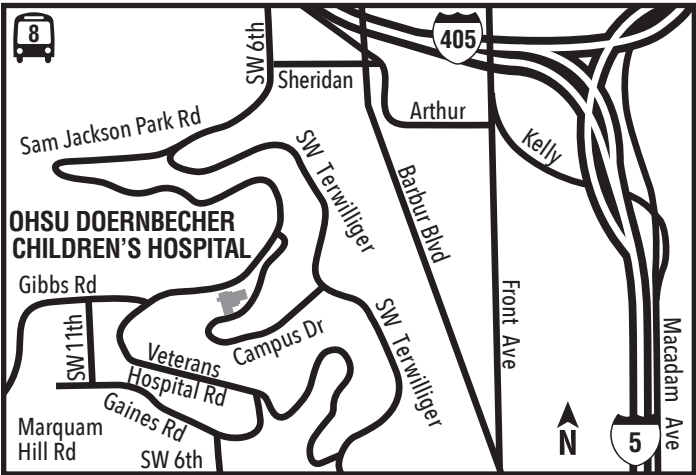
Emergency Department **360-487-1000**

**Family Birth Center/
Labor and Delivery** **360-487-1000**

Hospital accreditation: Legacy Salmon Creek has earned The Joint Commission's Gold Seal of Approval with Advanced Certification in Stroke (Primary Stroke Center).

OHSU Doernbecher Children's Hospital

3181 SW Sam Jackson Park Rd, Portland, OR 97239



Specialty care

Emergency Department
7 days, 24 hours
Emergency care for children under 18.
Information 503-494-7551

Pediatric Cardiology
Monday through Friday, 8:30 a.m. to 4:30 p.m.
Appointments 503-418-5750
1-800-882-9996

Pediatric Hematology/Oncology
Monday through Friday, 8 a.m. to 5 p.m.
Appointments 503-418-5150

Pediatric Infectious Diseases
Monday through Friday, 8 a.m. to 4:30 p.m.
Appointments 503-418-8100
1-877-346-0640

Other services

**Operator/patient information/
admitting** **503-494-8811**

Directions **503-494-1390**

TTY **1-800-735-2900**
(toll-free TTY for the hearing/speech impaired)

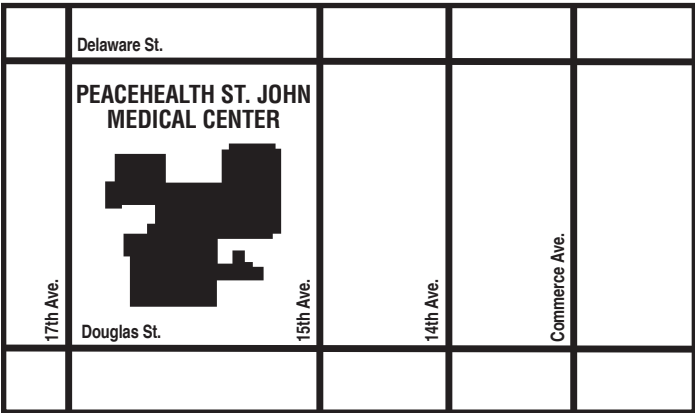
Hospital accreditation: OHSU Doernbecher Children's Hospital has earned The Joint Commission's Gold Seal of Approval, with Advanced Certification in Comprehensive Stroke Center and Ventricular Assist Device.

Services

- 24-hour emergency care for children under 18.
- Medical and surgical hospital care for children.
- Regional center: cardiology, hematology/ oncology, and infectious disease care for children.

PeaceHealth St. John Medical Center

1615 Delaware St, Longview, WA 98632



Services

- 24-hour emergency care for children and adults.
- Emergency surgery and medical hospital care for adults.

Hospital operator **360-414-2000**
1-800-438-7562

Emergency Department **360-636-4818**
(In an emergency dial 911)

TTY **711**

Emergency services at this hospital are covered as in-network benefits; however, the providers are not directly contracted by Kaiser Permanente.

Salem Hospital

890 Oak St SE, Salem, OR 97301



Services

- 24-hour emergency care for children and adults.
- Low-risk obstetrical/neonatal care.
- Medical and surgical hospital care for children and adults.

Hospital operator **503-561-5200**
1-800-876-1718

Patient room information **503-561-5242**

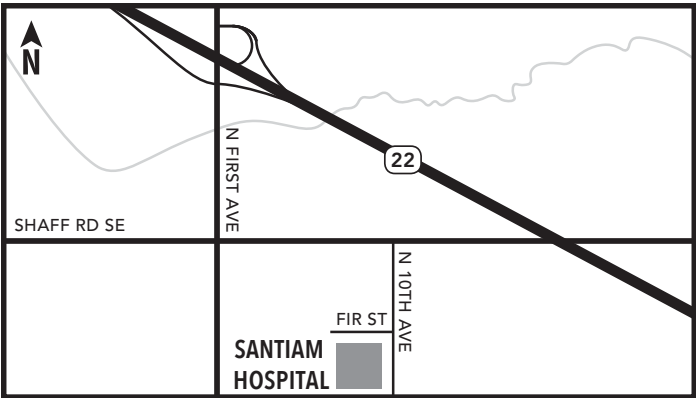
TTY **1-800-735-2900**

Emergency services at this hospital are covered as in-network benefits; however, the providers are not directly contracted by Kaiser Permanente.

Hospital accreditation: Salem Hospital has earned The Joint Commission's Gold Seal of Approval. Please note: While the hospital's Emergency Department is contracted, the providers within the department are not.

Santiam Hospital

1401 N 10th Ave, Stayton, OR 97383



Services

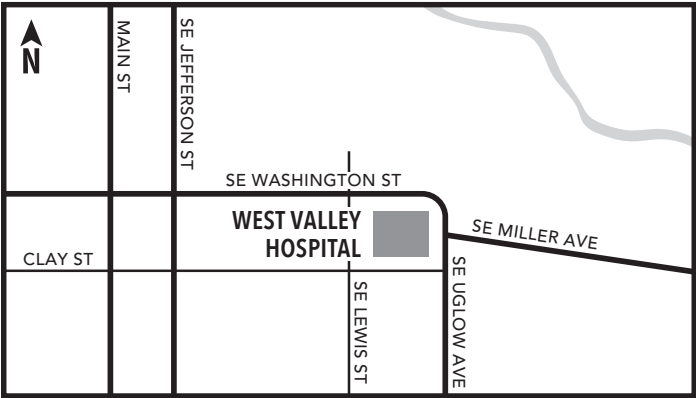
Emergency Care

Information503-769-2175

Emergency services at this hospital are covered as in-network benefits, however the providers are not directly contracted by Kaiser Permanente.

West Valley Hospital

525 SE Washington Street, Dallas, OR 97338



Services

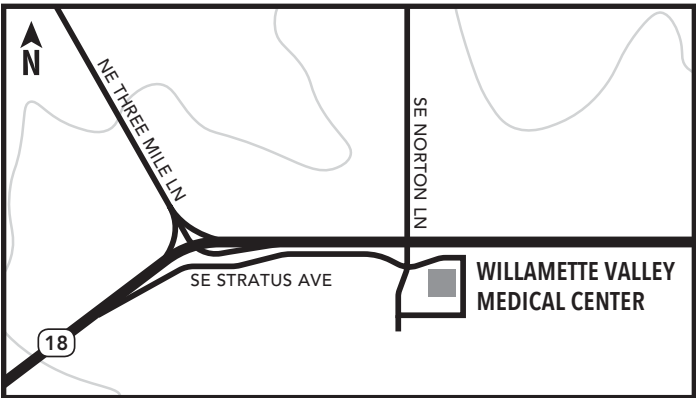
Emergency Care

Information503-623-8301

Emergency services at this hospital are covered as in-network benefits, however the providers are not directly contracted by Kaiser Permanente.

Willamette Valley Medical Center

2700 SE Stratus Ave, McMinnville, OR 97128



Services

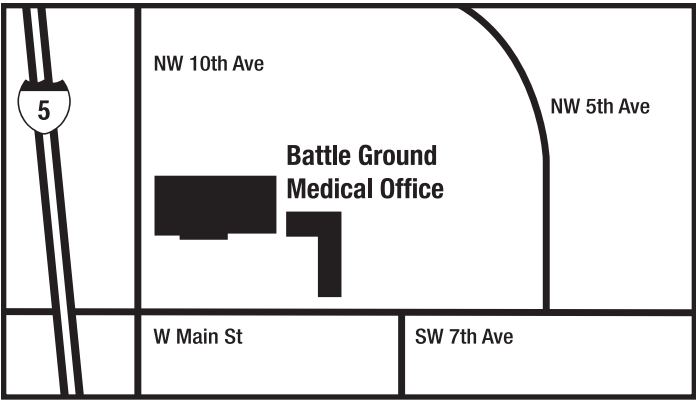
Emergency Care

Information503-472-6131

Emergency services at this hospital are covered as in-network benefits, however the providers are not directly contracted by Kaiser Permanente.

Battle Ground Medical Office

720 W Main Street, Suite 115, Battle Ground, WA 98604



Primary care

Monday through Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas **1-800-813-2000**

Other services

Laboratory

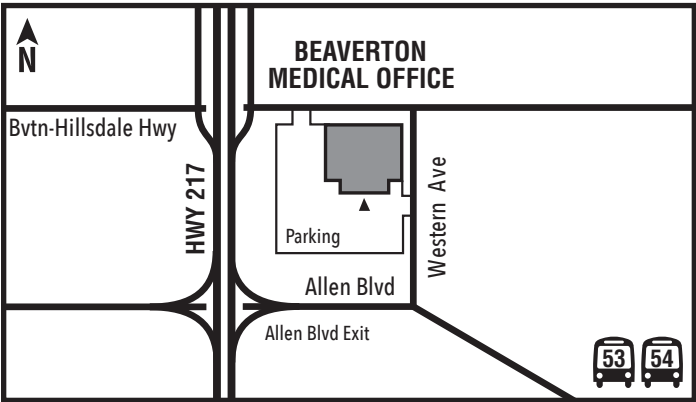
Call requesting practitioner for test results or check lab results online at **kp.org**.

Monday through Friday, 8:30 a.m. to 5 p.m.

Nearest Urgent Caresee page 12

Beaverton Medical and Dental Office

4855 SW Western Ave, Beaverton, OR 97005



Primary care

Monday through Thursday, 7 a.m. to 7 p.m.
Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas **1-800-813-2000**

Urgent Care

Weekdays: 10 a.m. to 7 p.m.
Weekends/Holidays: 9 a.m. to 6 p.m.

Open on a walk-in basis – no appointment necessary.
For more information, see page 11.

Specialty care

To cancel an appointment during office hours, call the department. After hours, call:

All areas **1-800-813-2000**

Denturist Services

Dietitian

Weekdays, 8:30 a.m. to 5 p.m.
Appointments **1-800-813-2000**
Messages **503-520-4853**

Eye Care Services

For additional information, visit **kp2020.org**.
Optometry appointments **1-800-813-2000**
Weekdays, 8 a.m. to 6 p.m.
Saturday, 9 a.m. to 6 p.m.
Closed Federal Holidays and some Saturdays prior
Vision Essentials Optical Center
Weekdays, 8 a.m. to 6 p.m.
Saturday, 9 a.m. to 6 p.m.
Closed Federal Holidays and some Saturdays prior

Imaging (X-ray, Mammography, MRI, Ultrasound)
For results, contact your physician.

Weekdays, 8 a.m. to 7 p.m.
Weekends, 9 a.m. to 6 p.m.
Mammography/MRI Appointments . . **1-888-810-7499**
Ultrasound Appointments **503-350-2443**
TTY **711**

Pediatric Diabetic Program

Pediatric Endocrinology

Monday, Wednesday, Thursday, 8:30 a.m. to 5 p.m.
Friday, 8:30 a.m. to 12:30 p.m.
Appointments/information **503-520-4977**

Pediatric Lactation Program **503-626-5502**

Monday, Wednesday-Friday, 8 a.m. to 4:30 p.m.
Weekends, 8:30 a.m. to 5:30 p.m.

Social Services

Workers' Compensation Claims

Portland area **503-721-3849**
All other areas **1-888-238-1255**

Other services

Information (TTY) **1-800-735-2900**
(toll-free TTY for the hearing/speech impaired)

Laboratory

Call requesting practitioner for test results or check lab results online at **kp.org**.
Weekdays, 7 a.m. to 7 p.m.
Weekends/Holidays, 9 a.m. to 6 p.m.

Nurse Treatment Center

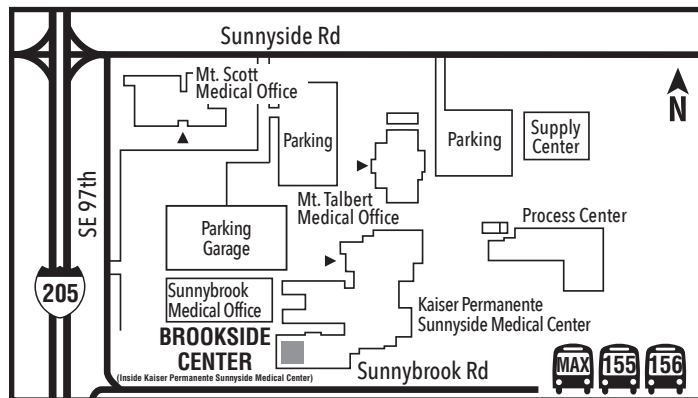
Weekdays, 8 a.m. to 5 p.m.

Pharmacy

Weekdays, 8 a.m. to 7 p.m.
Weekends, 9 a.m. to 6 p.m.
Mail order pharmacy **1-800-548-9809**
Pharmacy services **1-866-279-1751**
TTY **1-800-735-2900**

Brookside Center

10180 SE Sunnyside Rd, Clackamas, OR 97015



Services

Monday through Friday, 8:30 a.m. to 7 p.m.

- Residential mental health treatment.
- Residential addiction medicine treatment.

Portland area **503-571-9240**

All other areas **1-866-551-9627**

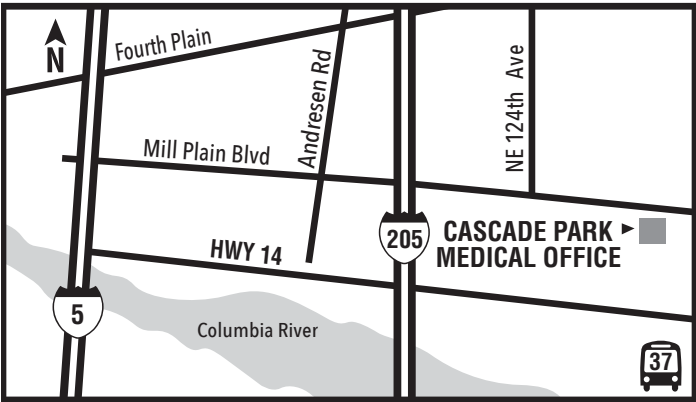
Emergency Psychiatric Services (24 hours)

Portland area **503-331-6425**

All other areas **1-866-453-3932**

Cascade Park Medical Office

12607 SE Mill Plain Blvd, Vancouver, WA 98684



Primary care

Monday through Friday, 8 a.m. to 9 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas **1-800-813-2000**

Urgent Care

Weekdays: 10 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Open on a walk-in basis – no appointment necessary.

For more information, see page 11.

Specialty care

Monday through Friday, 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the department. After hours, call:

All areas **1-800-813-2000**

Addiction Medicine/Mental Health

- Appointments
- First contact **360-571-3133**
- Return visits **360-896-4460**
- Emergency Psychiatric Services (24 hours)*
- Portland area **503-331-6425**
- All other areas **1-866-453-3932**

Dietitian

- Appointments **1-800-813-2000**
- Messages **360-992-4167**

Endocrinology

- Advice/messages **503-331-6062**
- Appointments **1-855-238-5631**

Imaging (X-ray, Mammography)

- For results, contact your physician.*
- Weekdays: 8 a.m. to 7 p.m.
- Weekends: 9 a.m. to 6 p.m.

- Appointments **1-888-810-7499**
- TTY **711**

Optometry **503-813-2000**

- Monday through Friday, 7:30 a.m. to 6 p.m.
- Saturday, 9 a.m. to 6 p.m.
- Closed Federal Holidays and the Saturday prior

Pediatric Lactation Program **360-636-6262**

Pulmonology

- Advice **360-571-4242**
- Appointments **1-855-878-6411**

Sleep Lab

- Advice **503-571-2727**
- Appointments **1-855-878-6411**

Workers' Compensation Claims **360-735-5268**

Other services

- TTY **1-800-735-6201**
(toll-free TTY for the hearing/speech impaired)

Laboratory

- Call requesting practitioner for test results or check lab results online at **kp.org**.
- Weekdays: 7 a.m. to 7 p.m.
- Weekends/Holidays: 9 a.m. to 6 p.m.
- Information **503-258-6900**

Nurse Treatment Center

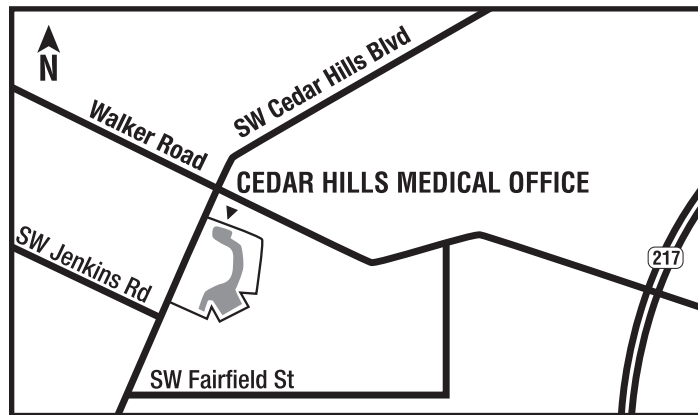
Monday through Friday, 8 a.m. to 5 p.m.

Pharmacy

- Weekdays: 8 a.m. to 7 p.m.
- Weekends/Holidays: 9 a.m. to 6 p.m.
- Mail order pharmacy **1-800-548-9809**
- Pharmacy services **1-866-279-1758**
- TTY **1-800-735-2900**

Cedar Hills Medical and Dental Office

12450 SW Walker Rd, Beaverton, OR 97005



Primary care

Monday through Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas **1-800-813-2000**

Center for Health Research

3800 North Interstate Ave, Portland, OR 97227



Research Clinic

Portland area **503-335-2440**

All other areas **1-800-457-9961**

Information - After hours and weekends

Portland area **503-652-2880**

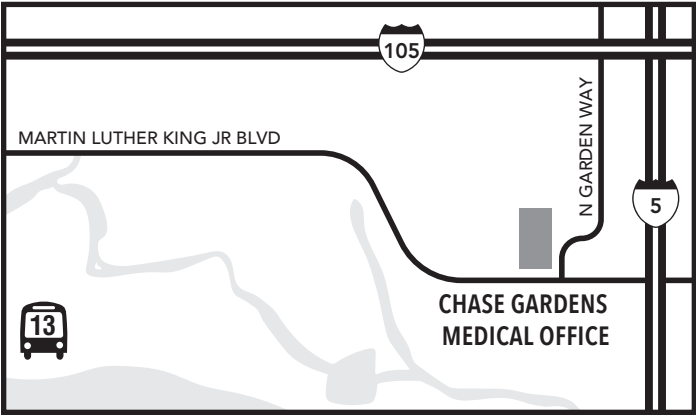
Vancouver area **360-256-0556**

Information (TTY) **1-800-735-2900**

(toll-free TTY for the hearing/speech impaired)

Chase Gardens Medical Office

360 S Garden Way, Eugene, Ste. 105, OR 97401



Primary care

Medical Office Suite 105

Monday through Friday, 8 a.m. to 5 p.m.

Saturday and Sunday, Closed

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to kp.org.

All areas 1-800-813-2000

TTY 711

Other services

Imaging

Monday through Friday, 8:30 a.m. to 5 p.m.

X-ray services not available from 12 to 1 p.m.

Saturday and Sunday, Closed

Laboratory

Monday through Friday, 8 a.m. to 5 p.m.

Saturday and Sunday, Closed

Pharmacy

Pharmacy Suite 360

Monday through Friday, 8 a.m. to 6 p.m.

Saturday and Sunday, 9 a.m. to 5 p.m.

Mail order pharmacy 1-800-548-9809

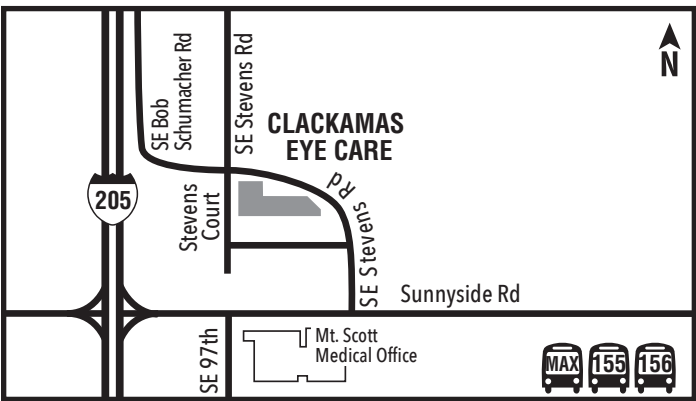
Pharmacy services 1-888-973-0498

TTY 1-800-735-2900

Nearest Urgent Care see page 12

Clackamas Eye Care & Imaging

12100 SE Stevens Ct, Suite 106, Happy Valley, OR 97045



Specialty care

Appointments 1-888-810-7499

Monday through Friday, 6 a.m. to 8 p.m.

Saturday and Sunday, 8 a.m. to 8 p.m.

Vision Essentials by Kaiser Permanente

For additional information, visit kp2020.org.

Contact Lenses 503-353-7301

Monday through Friday, 8 a.m. to 6 p.m.

Saturday, 8 a.m. to 5 p.m.

Closed Federal Holidays and the Saturday prior

Ophthalmology 1-800-813-2000

Monday through Friday, 8 a.m. to 5 p.m.

Optical Center 1-800-813-2000

Monday through Friday, 8 a.m. to 6 p.m.

Saturday, 8 a.m. to 5 p.m.

Closed Federal Holidays and the Saturday prior

Optometry 1-800-813-2000

Monday through Friday, 7:30 a.m. to 5:30 p.m.

Saturday, 8 a.m. to 5 p.m.

Closed Federal Holidays and the Saturday prior

Other services

Main switchboard 1-800-813-2000

Information (TTY) 1-800-735-2900

(toll-free TTY for the hearing/speech impaired)

Gateway Medical Office

1700 NE 102nd Ave, Portland, OR 97220



Primary care

Monday through Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas **1-800-813-2000**

Specialty care

Monday through Friday, 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the specialty department.

After hours, call **1-800-813-2000**

Dietitian 971-229-5033

Imaging Services

(X-ray, Ultrasound, Mammography, Radiology)

For results, contact your physician.

Weekdays, 8 a.m. to 6 p.m.

Appointments **1-888-810-7499**

TTY **711**

Pediatric Diabetes Program

Pediatric Lactation Program

Wednesday, 8 a.m. to 5 p.m.

Social Services

Weekdays, 8 a.m. to 3:30 p.m.

Other services

Laboratory 503-258-6900

*Call requesting practitioner for test results or check lab results online at **kp.org**.*

Weekdays, 8 a.m. to 6 p.m.

Nurse Treatment Center

Weekdays, 8 a.m. to 5 p.m.

Pharmacy

Weekdays, 8 a.m. to 6 p.m.

Mail order pharmacy **1-800-548-9809**

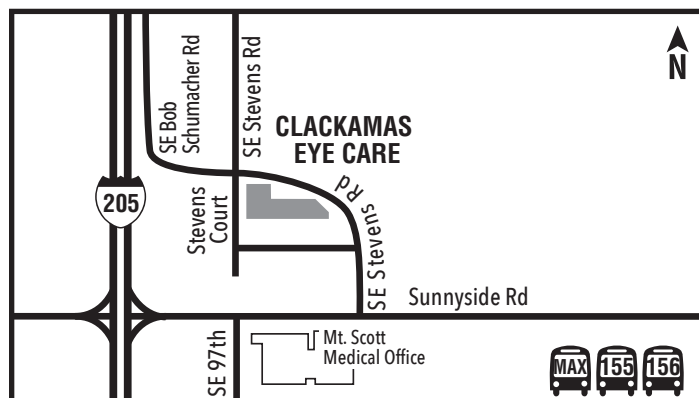
Pharmacy services **1-866-279-4581**

TTY **1-800-735-2900**

Nearest Urgent Care see page 12

Hillsboro Medical Office

5373 E Main St, Hillsboro, OR 97123



Laboratory

*Call requesting practitioner for test results or check lab results online at **kp.org**.*

Weekdays: 8 a.m. to 5:30 p.m.

Information **1-800-813-2000**

Nearest Urgent Care see page 12

Interstate Medical Office Central

3600 N Interstate Ave, Portland, OR 97227



Weekdays: 6 a.m. to 5:30 p.m.

Saturday: 8 a.m. to 4 p.m.

Check for department specific hours

Specialty care

To cancel an appointment:

All areas1-800-813-2000

Allergy503-612-3375

Dermatology

Advice/appointments/messages

Portland area503-331-3060

All other areas1-855-512-5983

Endocrinology

Weekdays: 8 a.m. to 5 p.m.

Advice/Messages503-331-6026

Appointments1-855-238-5631

Eye Care Services

Advice/appointments/information .1-800-813-2000

For additional information, visit kp2020.org.

Ophthalmology

Weekdays: 8:30 a.m. to 5 p.m.

Optometry

Weekdays: 7:30 a.m. to 5:30 p.m.

Vision Essentials Optical Center

Weekdays: 8 a.m. to 6 p.m.

Gender Pathways Clinic503-249-6748

Weekdays: 8 a.m. to 5 p.m.

Hearing Aid Center

Weekdays: 8 a.m. to 5 p.m.

Portland area503-331-3060

All other areas1-855-512-5983

Hepatology503-331-6170

Weekdays: 9 a.m. to 5 p.m.

Magnetic Resonance Imaging (MRI)

For results, contact your physician.

Weekdays: 6 a.m. to 10 p.m.

Weekends: 7 a.m. to 7 p.m.

MRI Appointments1-888-810-7499

Occupational Therapy/Physical Therapy

The following phone numbers are for the Regional Appointment Center

Weekdays: 9 a.m. to 5 p.m.

Oregon (Portland area)503-571-4910

Oregon (Salem area)503-763-3654

Washington360-619-4260

Return appointments503-331-3080

Physiatry/Physical Medicine and Rehabilitation

(Neck and Back Clinic, EMG)

Advice/appointments/messages503-331-3070

Social Services

Speech Pathology503-571-5367

Temporomandibular Disease (TMD)

Appointments

Portland area503-331-3060

All other areas1-855-512-5983

Cancer Center

Cancer Counseling Center

Appointments503-331-6550

Hematology/Oncology

Advice503-331-6510

Central Interstate office503-331-6520

Longview area appointments360-636-6290

Salem area appointments503-316-2322

Vancouver area appointments360-256-0556

Central Interstate chemotherapy503-332-6520

Infusion Center503-331-6118

Weekdays: 8 a.m. to 5 p.m.

Other services

Information (TTY)1-800-735-2900

(toll-free TTY for the hearing/speech impaired)

Clinical Research Support Services – Center for

Health Research503-249-3315

Laboratory

Call requesting practitioner for test results or check lab results online at kp.org.

Weekdays: 8 a.m. to 5 p.m.

Information503-258-6900

Pharmacy

Served by Interstate Medical Office East Main Pharmacy

Weekdays: 8 a.m. to 7 p.m.

Weekends: 9 a.m. to 6 p.m.

Mail order pharmacy1-800-548-9809

Pharmacy services1-866-279-6122

TTY1-800-735-2900

Nearest Urgent Caresee page 12

Interstate Medical Office East

3550 N Interstate Ave, Portland, OR 97227



Primary care

Monday through Thursday, 8 a.m. to 6 p.m.

Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas 1-800-813-2000

Specialty care

Weekdays: 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the department.

After hours, call 1-800-813-2000

Addiction Medicine

Appointments/messages 503-249-3434

Vancouver area 360-571-3133

Dietitian

Appointments 503-813-2000

Messages 503-249-6705

Gender Pathways Clinic

Information 503-249-6748

Genetics

Appointments 503-813-2000

Immune Deficiency Clinic

Weekdays: 9 a.m. to 12:30 p.m. and 1:30 to 5 p.m.

Advice/messages 503-249-5536

Appointments 1-855-238-5631

Mental Health

Appointments 503-249-3434

Cancellations/messages 503-249-5285

Emergency Psychiatric Services (24 hours)

Portland area 503-331-6425

Outside Portland area 1-866-453-3932

Neurology (Adult)

Appointments 1-844-364-4807

Messages 503-331-6370

Nursing Foot-Care Services

Appointments 503-571-2479

After-hours cancellations

Portland area 503-813-2000

All other areas 1-800-813-2000

Obstetrics/Gynecology (Ob-Gyn)

Appointments/cancellations/
information/messages 503-813-2000

Pediatric Development/Behavioral

Advice 503-331-5040

Appointments 503-249-5526

After-hours cancellations

Portland area 503-813-2000

All other areas 1-800-813-2000

Pediatric Diabetes Program

Messages 503-331-6260

Pediatric Lactation Program

Pediatric Nephrology

Advice/appointments 503-331-6577

Pediatric Neurology

Advice 503-331-5040

Appointments 503-249-5526

Rheumatology

Appointments 1-855-238-5631

Messages 503-331-6370

Social Services

Other services

Information (TTY) 1-800-735-2900
(toll-free TTY for the hearing/speech impaired)

Laboratory

Call requesting practitioner for test results or check
lab results online at **kp.org**.

Weekdays: 7 a.m. to 6 p.m.

Information 503-258-6900

Nurse Treatment Center

Weekdays: 8 a.m. to 5 p.m.

Appointments/cancellations/
information 1-800-813-2000

Pharmacy

Weekdays: 8 a.m. to 7 p.m.

Weekends: 9 a.m. to 6 p.m.

Mail order pharmacy 1-800-548-9809

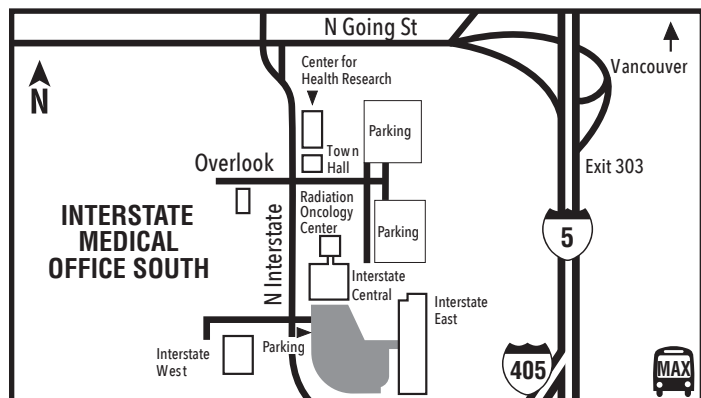
Pharmacy services 1-866-279-6122

TTY 1-800-735-2900

Nearest Urgent Care see page 12

Interstate Medical Office South

3500 N Interstate Ave, Portland, OR 97227



Primary care

Monday through Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas **1-800-813-2000**

Urgent Care

Weekdays: 10 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Open on a walk-in basis – no appointment necessary.

For more information, see page 11.

Specialty care

Weekdays: 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the specialty department.

After hours, call **1-800-813-2000**

Ambulatory/Day Surgery

Information **503-331-6127**

Cast Room

Weekdays: 8 a.m. to 7 p.m.

Weekends/Holidays: 10 a.m. to 5:30 p.m.

Advice **503-281-2056**

Appointments **503-571-4227**

Cast Room **503-280-2903**

Emergency Psychiatric Services (24 hours)

Portland area **503-331-6425**

All other areas **1-866-453-3932**

Endocrinology

Advice/messages **503-331-6062**

Appointments (toll free) **1-855-238-5631**

Imaging Services

For results, contact your physician. Specialty Imaging hours may vary. By appointment only.

Weekdays: 8 a.m. to 7 p.m.

Weekends: 9 a.m. to 6 p.m.

X-ray, Fluoroscopy, Bone Density (DEXA),
CT Scan, Mammography, Nuclear Medicine

Appointments **1-888-810-7499**

Ultrasound Appointments **503-331-6193**

TTY for the hearing/speech impaired **711**

Minor Injury Clinic

Orthopedics

Weekdays: 9 a.m. to 9 p.m.

Weekends: 9 a.m. to 6 p.m.

Advice **503-203-2140**

Appointments **503-281-2056**

Vancouver area **360-256-0556**

Pain Management Clinic

Weekdays: 8 a.m. to 5 p.m.

Appointments **503-331-6131**

Pediatric Lactation Program

Physiatry

Appointments **503-331-6131**

Pulmonary Function Laboratory

Appointments **503-571-3793**

Pulmonology

Advice **503-571-2727**

New appointment referrals **503-571-3161**

Wound Clinic (chronic)

Appointments/messages **503-499-5714**

Other services

Information (TTY) 1-800-735-2900

(toll-free TTY for the hearing/speech impaired)

Laboratory

*Call requesting practitioner for test results or check lab results online at **kp.org**.*

Weekdays: 9 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Information **503-258-6900**

Pharmacy

Served by Interstate Medical Office East Main Pharmacy

Weekdays: 8 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Mail order pharmacy **1-800-548-9809**

Pharmacy services **1-866-279-6122**

TTY **1-800-735-2900**

Interstate Radiation Oncology Center

3620 N Interstate Ave, Portland, OR 97227



Specialty care

To cancel an appointment during office hours, call the specialty department.

After hours, call:

All areas **1-800-813-2000**

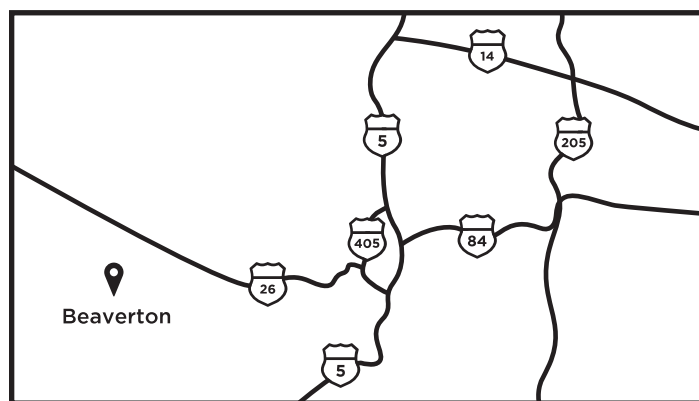
Radiation Oncology

Monday through Friday, 7:30 a.m. to 5 p.m.

Advice/appointments/cancellations . **503-280-2931**

Kaiser Permanente On-the-Job Beaverton

17885 NW Evergreen Parkway, 2nd Floor, Beaverton, OR 97006



Specialty care

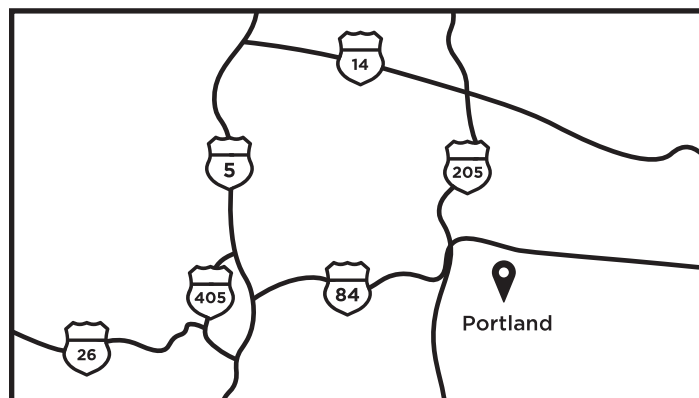
Occupational Health

Monday through Friday, 8 a.m. to 5 p.m.

Appointments **1-888-414-3531**

Kaiser Permanente On-the-Job Portland

1620 NE 122nd Ave., Portland, OR 97230



Specialty care

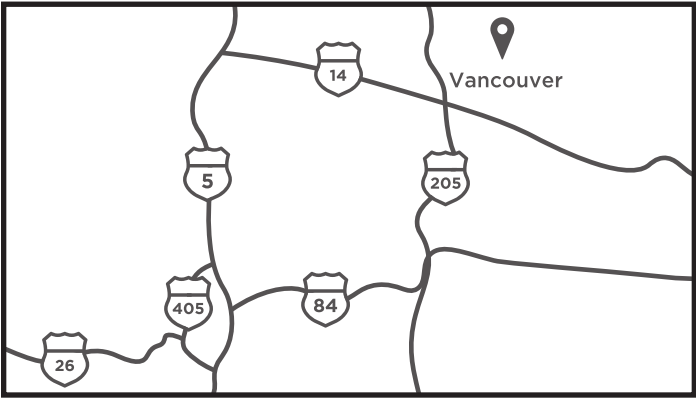
Occupational Health

Monday through Friday, 8 a.m. to 5 p.m.

Appointments **1-888-414-3531**

Kaiser Permanente On-the-Job Vancouver

17700 SE Mill Plain Blvd., Ste. 190, Vancouver, WA 98683



Specialty care

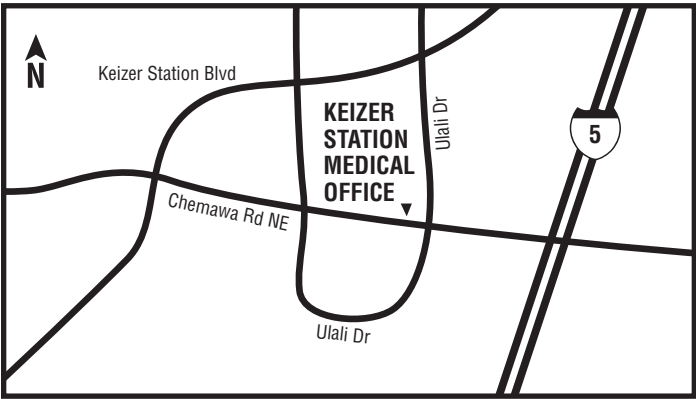
Occupational Health

Monday through Friday, 8 a.m. to 5 p.m.

Appointments **1-888-414-3531**

Keizer Station Medical Office

5940 Ulali Dr, Keizer, OR 97303



Other services

Imaging (X-ray)

For results, contact your physician.

Monday through Friday, 9 a.m. to 5:30 p.m.

Laboratory

*Call requesting practitioner for test results or check lab results online at **kp.org**.*

Monday through Friday, 8 a.m. to 5:30 p.m.

Information **503-258-6900**

Nurse Treatment Center

Monday through Friday, 8 a.m. to 5 p.m.

Appointments/Information **1-800-813-2000**

Pharmacy

Monday through Friday, 8 a.m. to 5:30 p.m.

Mail order pharmacy **1-800-548-9809**

Pharmacy services **1-844-854-9346**

TTY **1-800-735-2900**

Nearest Urgent Care **see page 12**

Primary care

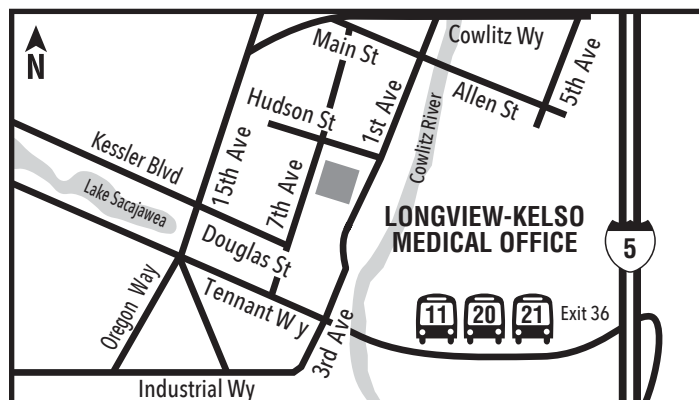
Monday through Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

Appointments/Information **1-800-813-2000**

Longview-Kelso Medical Office

1230 7th Ave, Longview, WA 98632



Primary care

Weekdays, 8 a.m. to 6 p.m.

Appointments/messages for all modules. **360-636-2400**

Urgent Care

Weekdays, 10 a.m. to 7 p.m.

Saturday: 9 a.m. to 6 p.m. (closed Sunday)

Open on a walk-in basis – no appointment necessary.

For more information, see page 11.

Specialty care

Weekdays, 9 a.m. to 5 p.m.

To cancel an appointment during office hours, call the department.

After hours, call

Longview area **360-636-2400**

All other areas **1-800-813-2000**

Addiction Medicine **1-855-632-8280**

Cardiology

Dermatology **360-636-2400**

Dietitian **360-636-2400**

Weekdays, 8 a.m. to 4:30 p.m.

Eye Care Services

Advice/appointments **1-800-813-2000**

For additional information, visit **kp2020.org**.

Ophthalmology

Weekdays, 8 a.m. to 4 p.m. (closed federal holidays)

Optometry

Weekdays, 7:30 a.m. to 5:30 p.m. (closed federal holidays)

Vision Essentials Optical Center

Weekdays, 8 a.m. to 6 p.m. (closed federal holidays)

General Surgery **360-636-2400**

Imaging Services (X-ray, CT Scan, Mammography, Ultrasound) *For results, contact your physician.*

Weekdays, 8 a.m. to 7 p.m.

Saturday, 9 a.m. to 6 p.m.

Appointments **360-636-2400**

Infusion Center (Oncology and non-oncology services)

Mental Health

Weekdays, 7:30 a.m. to 5 p.m.

Appointments/messages **1-855-632-8280**

Emergency Psychiatric Services (24 hours)

Portland area **503-331-6425**

All other areas **1-866-453-3932**

Nephrology

Wednesday and Friday, 8 a.m. to 5 p.m.

Neurology

Nursing Foot Care Services **360-636-2400**

Weekdays, 8 a.m. to 4 p.m.

Obstetrics/Gynecology (OB/Gyn) **503-813-2000**

Weekdays, 8 a.m. to 5 p.m.

Occupational Therapy **360-944-4880**

Weekdays, 7:30 a.m. to 5:30 p.m.

Oncology

Monday through Thursday, 8 a.m. to 5 p.m.

Advice **360-636-5559**

After-hours urgent oncology needs. . . **360-636-6290**

Pediatric Lactation Program **360-636-6262**

Rheumatology **360-636-2400**

Sleep Lab **1-855-878-6411**

Social Services

Urology **360-636-2400**

Workers Compensation Claims

Portland area **503-721-3849**

All other areas **1-888-238-1255**

Wound Clinic (chronic) **503-499-5714**

Other services

Main switchboard

Longview-Kelso **360-636-2400**

All other areas **1-800-257-2001**

TTY **1-800-735-2900**

(toll-free TTY for the hearing/speech impaired)

Laboratory **503-258-6900**

Weekdays, 7 a.m. to 7 p.m.

Saturday/Holidays, 9 a.m. to 6 p.m. (closed Sunday)

Nurse Treatment Center **1-800-813-2000**

Weekdays, 8 a.m. to 5 p.m.

Pharmacy

Weekdays: 8 a.m. to 7 p.m.

Saturday/Holidays: 9 a.m. to 6 p.m. (closed Sundays)

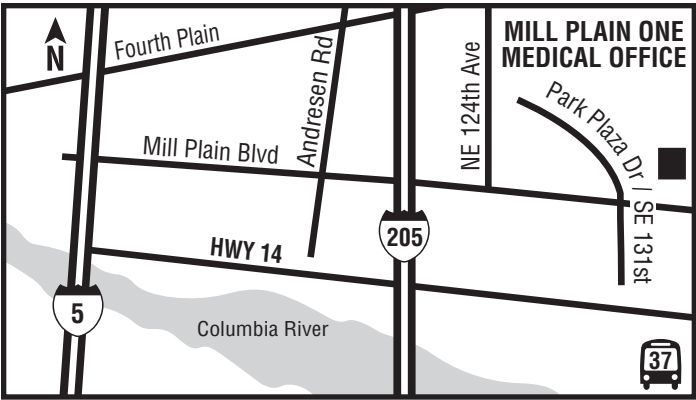
Mail order pharmacy **1-800-548-9809**

Pharmacy services **1-866-279-8943**

TTY **1-800-735-2900**

Mill Plain One Medical Office

203 SE Park Plaza Dr, Suite 140, Vancouver, WA 98684



Specialty care

Weekdays, 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the department.

After hours, call.1-800-813-2000

Audiology

Weekdays: 8 a.m. to noon, 1 to 5 p.m.

Appointments/Advice1-855-512-5983

Cast Room

Weekdays: 8 a.m. to noon, 1 to 5 p.m.

Advice.360-449-7042

Appointments503-571-4227

Cast Room360-449-7058

Diagnostic Radiology

Imaging (X-ray)

For results, contact your physician.

Nephrology

Orthopedics

Appointments1-855-248-0051

Orthopedics Advice360-449-7042

After-hours advice/cancellations . . .1-800-813-2000

Podiatry

Appointments1-855-248-0051

Advice.360-449-7033

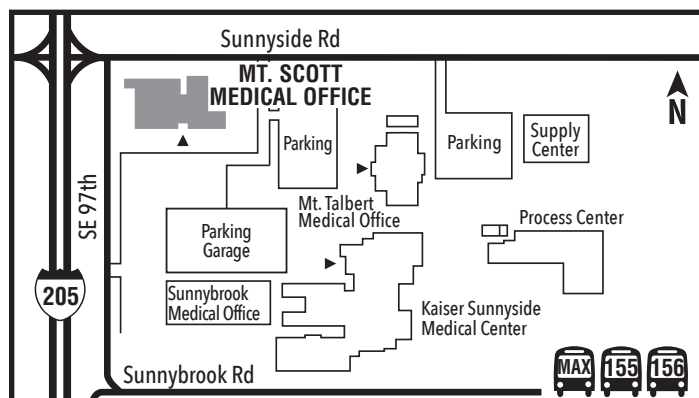
Other services

Information (TTY).1-800-735-2900
(toll-free TTY for the hearing/speech impaired)

Nearest Urgent Caresee page 12

Mt. Scott Medical Office

9800 SE Sunnyside Rd, Clackamas, OR 97015



Primary care

Monday through Friday, 8 a.m. to 6 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas **1-800-813-2000**

Specialty care

Weekdays, 8 a.m. to 5 p.m.

Dietitian

Appointments **503-813-2000**

Messages **503-571-3040**

Imaging Services (X-ray)

For results, contact your physician.

Weekdays, 8 a.m. to 6 p.m.

Infusion Center (Non-oncology services)

Pediatric Lactation Program

Weekdays, 8 a.m. to 4:30 p.m.

Information **503-571-4636**

Social Services

Other services

Main switchboard **503-652-2880**

Information (TTY) **1-800-735-2900**
(toll-free TTY for the hearing/speech impaired)

Laboratory **503-258-6900**

*Call requesting practitioner for test results or check lab results online at **kp.org**.*

Weekdays, 7 a.m. to 7 p.m.

Nurse Treatment Center

Weekdays, 8 a.m. to 5 p.m.

Appointments/Cancellations/

Information 1-800-813-2000

Pharmacy

Weekdays, 8 a.m. to 6 p.m.

Mail order pharmacy **1-800-548-9809**

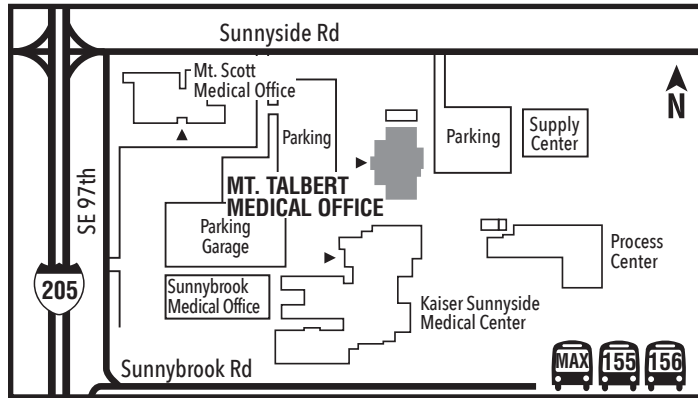
Pharmacy services **1-866-280-0801**

TTY **1-800-735-2900**

Nearest Urgent Care **see page 12**

Mt. Talbert Medical Office

10100 SE Sunnyside Rd, Clackamas, OR 97015



Urgent Care

Weekdays: 10 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Open on a walk-in basis – no appointment necessary.

For more information, see page 11.

Specialty care

Monday through Friday, 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the department.

After hours, call:

All areas1-800-813-2000

Cardiac Surgery

Advice503-571-7372

Appointments503-571-1242

Cardiology

Echo: Weekdays: 7:00 a.m. to 4:15 p.m.

Monitors: Weekdays: 8:00 a.m. to 4:30 p.m.

Treadmill: Weekdays: 8:00 a.m. to 4:30 p.m.

Advice503-571-4213

Appointments503-571-1242

ICD Clinic503-571-6166

Pacemaker Clinic503-571-2662

Imaging Services (X-ray, Mammography, Ultrasound)

For results, contact your physician.

Weekdays: 8 a.m. to 7 p.m.

Weekends: 9 a.m. to 6 p.m.

Appointments1-888-810-7499

Neurosurgery

Advice503-571-4228

Appointments1-855-802-6577

Obstetrics/Gynecology (OB/Gyn)

Monday through Friday, 8 a.m. to 5 p.m.

Appointments / Cancellations /

Information / Messages503-813-2000

Pediatric Lactation Program

Weekends: 8:30 a.m. to 5 p.m.

Physical Therapy

Appointments503-571-3607

Social Services

Vascular Surgery

Weekdays: 8:30 a.m. to 4:30 p.m.

Advice503-571-8234

Appointments503-571-1242

Other services

Main switchboard503-652-2880

Information (TTY)1-800-735-2900

(toll-free TTY for the hearing/speech impaired)

Laboratory

Call requesting practitioner for test results or check lab results online at kp.org.

Weekdays: 7:30 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Information503-258-6900

Pharmacy

Weekdays: 8 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Mail order pharmacy1-800-548-9809

Pharmacy services1-866-280-1228

TTY1-800-735-2900

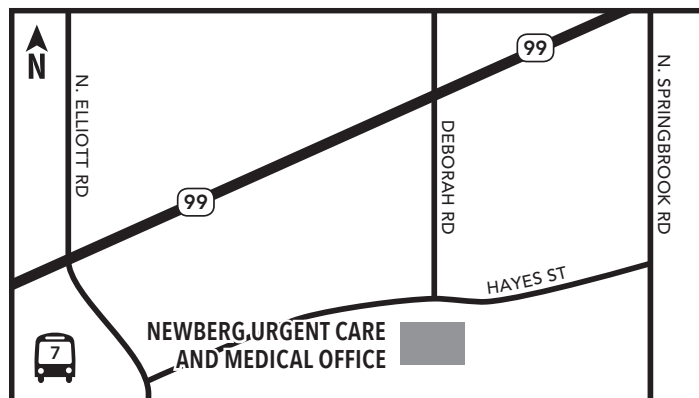
Workers Compensation Claims

Portland area503-721-3849

All other areas1-888-238-1255

Newberg Urgent Care and Medical Center

2880 Hayes St, Newberg, OR 97132



Primary care

A Kaiser Permanente physician is available one day a week at this location for primary care services by appointment only.

Thursdays, 9 a.m.-6 p.m.

Appointments/cancellations

information 1-800-813-2000

Urgent care

Monday through Friday, 9 a.m. to 6:30 p.m.

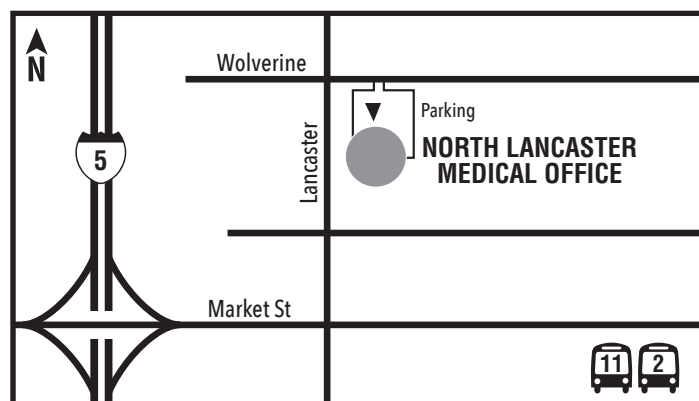
Saturday, 9 a.m. to 5 p.m.

Appointments/cancellations

information 1-800-813-2000

North Lancaster Medical Office

2400 Lancaster Dr NE, Salem, OR 97305



Primary care

Monday through Thursday, 8 a.m. to 6 p.m.

Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas 1-800-813-2000

Urgent Care

Weekdays, 10 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Open on a walk-in basis – no appointment necessary.

For more information, see page 11.

Specialty care

Weekdays, 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the department.

After hours, call..... 1-800-813-2000

Addiction Medicine

Weekdays, 8 a.m. to 9 p.m.

Appointments/First contact 503-316-2300

Information 503-588-5955

Messages recorder..... 503-588-5956
(non-urgent after-hours)

Emergency Psychiatric Services (24 hours)

Portland area 503-331-6425

All other areas 1-866-453-3932

Allergy

Advice..... 503-763-5958

Appointments 1-855-238-5631

Cardiology

Weekdays, 7 a.m. to 5 p.m.

Dermatology

Weekdays, 7:30 a.m. to 5 p.m.

Endocrinology

Weekdays, 7:30 a.m. to 5 p.m.

Eye Care Services

For additional information, visit **kp2020.org**.

Optometry

Weekdays, 7:30 a.m. to 5:30 p.m.

Vision Essentials Optical Center

Weekdays, 8 a.m. to 6 p.m.

Head and Neck/ENT

Weekdays, 7:30 a.m. to 5 p.m.

Imaging Services (X-ray, Mammography, Ultrasound)

For results, contact your physician.

Weekdays, 8 a.m. to 7 p.m.

Weekends, 9 a.m. to 6 p.m.

Appointments **1-888-810-7499**

TTY **711**

Infectious Diseases

Wednesday, 9 a.m. to 6 p.m.

Mental Health

Monday and Wednesday, 7:30 a.m. to 4:30 p.m.

Nephrology

Monday, Thursday, Friday, 7:30 a.m. to 5 p.m.

Neurology

Monday, Thursday, Friday, 7:30 a.m. to 5 p.m.

Occupational Health

Advice/appointments:

Portland area **503-571-3366**

All other areas **1-888-414-3531**

Pediatric Lactation Program

Information **503-763-1137**

Physiatry

Weekdays, 7 a.m. to 5 p.m.

Appointments **503-571-8007**

Physical Therapy

Weekdays, 7 a.m. to 6 p.m.

*The following phone numbers are for the Regional
Appointment Center*

Portland area **503-571-4910**

Salem area **503-763-3654**

Washington **360-619-4260**

Return appointments **503-588-6575**

Pulmanology

Tuesday, Wednesday, Friday, 7 a.m. to 5 p.m.

Advice **503-571-2727**

New appointments **503-571-3161**

Other services**Main switchboard**

Salem area **503-361-5400**

All other areas **1-800-813-2000**

TTY **1-800-735-2900**

(toll-free TTY for the hearing/speech impaired)

Laboratory **503-258-6900**

*Call requesting practitioner for test results or check
lab results online at **kp.org**.*

Weekdays, 7 a.m. to 7 p.m.

Weekends/Holidays, 9 a.m. to 6 p.m.

Nurse Treatment Center

Weekdays, 8 a.m. to 5 p.m.

Pharmacy

Weekdays, 8 a.m. to 7 p.m.

Weekends/Holidays, 9 a.m. to 6 p.m.

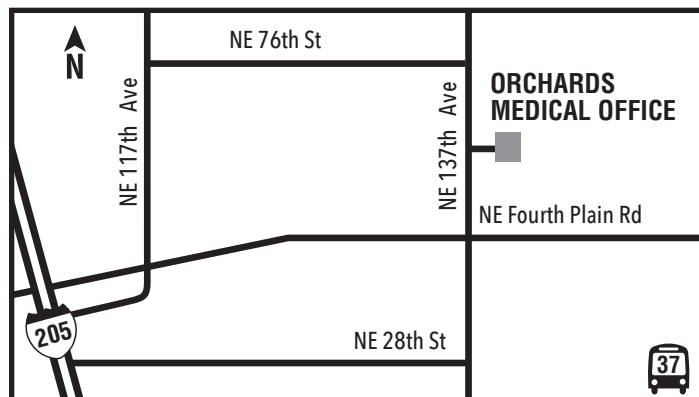
Mail order pharmacy **1-800-548-9809**

Pharmacy services **1-866-280-1563**

TTY **1-800-735-2900**

Orchards Medical Office

7101 NE 137th Ave, Vancouver, WA 98682



Primary care

Weekdays, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas **1-800-813-2000**

Specialty care

Weekdays, 8 a.m. to 5 p.m.

Allergy

Advice **360-944-2780**

Appointments **1-855-238-5631**

Dietitian

Appointments **1-800-813-2000**

Messages **360-992-4167**

Eye Care Services

For additional information, visit **kp2020.org**.

Optometry

Weekdays, 7:30 a.m. to 6 p.m. (closed federal holidays)

Vision Essentials Optical Center

Weekdays, 8 a.m. to 6 p.m. (closed federal holidays)

Imaging Services (X-ray, Ultrasound)

For results, contact your physician.

Weekdays, 8 a.m. to 6 p.m.

Neurology

Advice **503-571-7211**

Appointment / Cancellations /

Information **1-844-364-4807**

Occupational Therapy/Physical Therapy

Weekdays, 7:30 a.m. to 5:30 p.m.

The following phone numbers are for the Regional Appointment Center

Portland area **503-571-4910**

Salem area **503-763-3654**

Return appointments **360-944-4880**

Washington **360-619-4260**

Pain Clinic

Appointments **503-331-6131**

Pediatric Diabetes Program

Pediatric Lactation Program

Information **855-206-0302**

Pediatric Neurology

Social Services

Speech Pathology

Appointments **503-571-5367**

Wound Clinic

Other services

Main switchboard **360-418-6000**

TTY **1-800-735-2900**

(toll-free TTY for the hearing/speech impaired)

Laboratory **503-258-6900**

Call requesting practitioner for test results or check lab results online at **kp.org**.

Weekdays, 7:30 a.m. to 6 p.m.

Nurse Treatment Center

Weekdays, 8 a.m. to 5 p.m.

Pharmacy

Weekdays, 8 a.m. to 6 p.m.

Mail order pharmacy **1-800-548-9809**

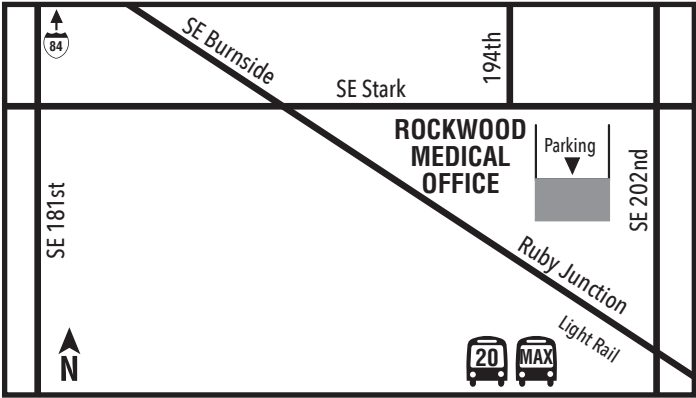
Pharmacy services **1-866-525-0582**

TTY **1-800-735-2900**

Nearest Urgent Care **see page 12**

Rockwood Medical Office

19500 SE Stark St, Portland, OR 97233



Primary care

Monday through Friday, 8 a.m. to 6 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas **1-800-813-2000**

Specialty care

Weekdays: 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the specialty department.

After hours, call. **1-800-813-2000**

Addiction Medicine

Weekdays: 8 a.m. to 6 p.m.

Eye Care Services

For additional information, visit **kp2020.org**.

Appointments **503-813-2000**

Optometry

Weekdays: 7:30 a.m. to 5:30 p.m.

Vision Essentials Optical Center

Weekdays: 8 a.m. to 6 p.m. (closed federal holidays)

Imaging Services (X-ray, Mammography)

For results, contact your physician.

Weekdays: 8 a.m. to 6 p.m.

Appointments **1-888-810-7499**

TTY **711**

Mental Health

Weekdays: 8 a.m. to 6 p.m.

Pediatric Lactation Program

Tuesday, Wednesday: 8 a.m. to 4:30 p.m.

Other services

TTY **1-800-735-2900**
(toll-free TTY for the hearing/speech impaired)

Laboratory **503-258-6900**
Call requesting practitioner for test results or check lab results online at **kp.org**.
Weekdays: 7:30 a.m. to 6 p.m.

Nurse Treatment Center

Weekdays: 8 a.m. to 5 p.m.

Appointments/cancellations. **1-800-813-2000**

Pharmacy

Weekdays: 8 a.m. to 6 p.m.

Mail order pharmacy **1-800-548-9809**

Pharmacy services **1-866-280-2123**

TTY **1-800-735-2900**

Workers Compensation Claims

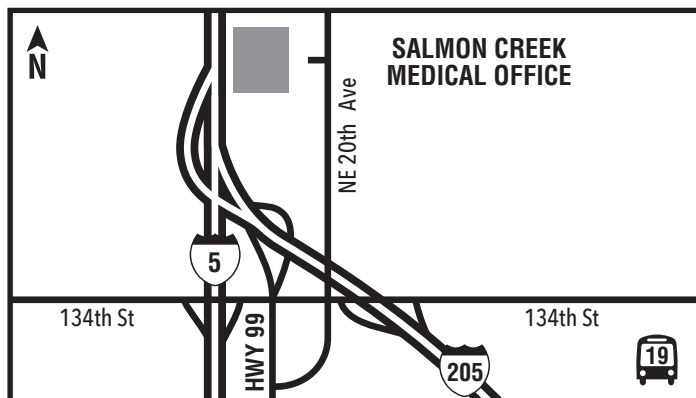
Portland area **503-721-3849**

All other areas **1-888-238-1255**

Nearest Urgent Care see page 12

Salmon Creek Medical Office

14406 NE 20th Ave, Vancouver, WA 98686



Primary care

Weekdays, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas **1-800-813-2000**

Specialty care

Weekdays: 8 a.m. to 5 p.m.

Cardiology

Weekdays: 8 a.m. to 9 p.m.

Saturday: 8 a.m. to 6 p.m.

Dermatology

Eye Care Services

Advice/appointments **1-800-813-2000**

For additional information, visit **kp2020.org**.

Ophthalmology

Weekdays: 8 a.m. to 5 p.m.

Optometry

Weekdays: 7:30 a.m. to 5:30 p.m.

Vision Essentials Optical Center

Weekdays: 8 a.m. to 6 p.m.

Imaging Services (X-ray, CT Scan, Bone Density [DEXA], Mammography, MRI, Ultrasound)

For results, contact your physician.

Weekdays: 8 a.m. to 6 p.m.

Appointments:

Bone Density, Mammography,

MRI, CT Scan **1-888-810-7499**

Ultrasound **360-571-3050**

TTY **711**

Obstetrics/Gynecology (OB/Gyn)

Appointments/Cancellations/

Information/Messages **503-813-2000**

Pediatric Diabetic Program

Pediatric Lactation Program

Information **360-571-3017**

Social Services

Other services

Main switchboard **1-800-813-2000**

TTY **1-800-735-2900**

(toll-free TTY for the hearing/speech impaired)

Laboratory

*Call requesting practitioner for test results or check lab results online at **kp.org**.*

Weekdays: 7:30 a.m. to 6 p.m.

Information **503-258-6900**

Nurse Treatment Center

Weekdays: 8 a.m. to 5 p.m.

Pharmacy

Weekdays: 8 a.m. to 6 p.m.

Mail order pharmacy **1-800-548-9809**

Pharmacy services **1-866-280-2736**

TTY **1-800-735-2900**

Nearest Urgent Care **see page 12**

Skyline Medical Office

5125 Skyline Rd S, Salem, OR 97306



Primary care

Weekdays: 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

Portland area **503-813-2000**
All other areas **1-800-813-2000**

Specialty care

Weekdays, 8 a.m. to 5 p.m.

To cancel an appointment during office hours,
call the department.

After hours, call: **1-800-813-2000**

Cast Room

Weekdays, 8 a.m. to noon, 1:30 to 5 p.m.

Advice **503-566-4505**
Appointments **503-571-4227**
Appointments (toll free). **1-855-248-0051**
Cast room **503-566-4515**

Eye Care Services

Appointments/information **1-800-813-2000**
For additional information, visit **kp2020.org**.

Ophthalmology: Weekdays, 8 a.m. to 5 p.m.
Optometry: Weekdays, 7:30 a.m. to 5:30 p.m.

Gastroenterology (GI) **503-763-3676**

General Surgery **503-370-4854**

Imaging Services (X-ray, Fluoroscopy, Bone Density [DEXA], CT Scan, Mammography, MRI, Ultrasound)
For results, contact your physician.

Weekdays, 8 a.m. to 6 p.m.
Appointments **1-888-810-7499**
TTY **711**

Infusion Center **1-800-813-2000**

Weekdays, 8 a.m. to 5:30 p.m.

Mental Health

Monday through Thursday, 8 a.m. to 6 p.m.

Friday, 8 a.m. to 5 p.m.

Appointments (First contact). **503-316-2300**

Emergency Psychiatric Services (24 hours)

Portland area **503-331-6425**

All other areas **1-866-453-3932**

Information **503-588-5955**

Messages recorder

(non-urgent after-hours) **503-588-5956**

Obstetrics/Gynecology (OB/Gyn) **503-813-2000**

Occupational Therapy/Physical Therapy

Weekdays, 7:30 a.m. to 6 p.m.

*The following phone numbers are for the Regional
Appointment Center*

Portland area **503-571-4910**

Salem area **503-763-3654**

Washington **360-619-4260**

Return appointments **503-588-6575**

Oncology

Weekdays, 7:30 a.m. to 5:30 p.m.

Advice **503-315-4663**

Oncology pharmacist **503-315-4650**

Urgent oncology needs **503-316-2322**

Pediatric Diabetes Program

Pediatric Lactation Program

Monday, Tuesday, Friday, 8 a.m. to 4:30 p.m.

Podiatry **503-571-8485**

Social Services

Weekdays, 8:30 a.m. to 5 p.m.

Speech Pathology **503-571-5367**

Surgical Services (ASC)

Urology

Wound Clinic

Other services

Information

Salem area **503-361-5400**

All other areas **1-800-813-2000**

TTY **1-800-735-2900**
(toll-free TTY for the hearing/speech impaired)

Laboratory **503-258-6900**

Weekdays, 7:30 a.m. to 6 p.m.

Pharmacy

Weekdays, 8 a.m. to 6 p.m.

Mail order pharmacy **1-800-548-9809**

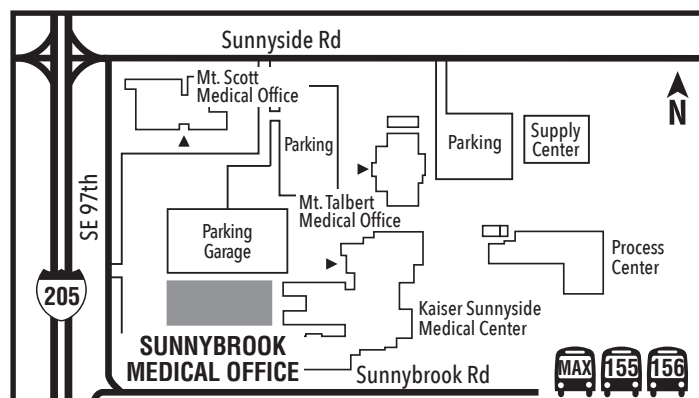
Pharmacy services **1-866-280-4583**

TTY **1-800-735-2900**

Nearest Urgent Care **see page 12**

Sunnybrook Medical Office

9900 SE Sunnyside Rd, Clackamas, OR 97015



Specialty care

Weekdays: 6 a.m. to 6:30 p.m.

To cancel an appointment during office hours,
call the specialty department.

After hours, call.1-800-813-2000

Audiology

Weekdays: 7:30 a.m. to 6:30 p.m.

Appointments1-855-512-5983

Cast Room

Weekdays: 7:30 a.m. to 5 p.m.

Advice.503-571-3653

Appointments503-571-4227

Cast Room503-571-6575

Dermatology

Weekdays: 8 a.m. to 6 p.m.

Appointments1-855-512-5983

Gastroenterology

Weekdays: 8 a.m. to 5 p.m.

Advice/appointments/consults503-571-8240

General Surgery

Weekdays: 8 a.m. to 5 p.m.

Appointments1-855-802-6577

Messages (Portland area).503-571-8242

Messages (Vancouver area).360-256-0556

Imaging (X-ray)

For results, contact your physician.

Weekdays: 8 a.m. to 6 p.m.

Infectious Disease

Weekdays: 8 a.m. to 4:30 p.m.

Appointments/messages503-571-3165

Nursing Foot-Care Services

Appointments503-571-2479

Orthopedics

Weekdays: 8 a.m. to 5 p.m.

Advice.503-571-3653

Appointments1-855-248-0051

Otolaryngology HNS (Head and Neck Surgery)

Weekdays: 8 a.m. to 5 p.m.

Advice.503-571-3995

Appointments1-855-512-5983

Outpatient Dialysis

Weekdays: 8:30 a.m. to 5 p.m.

Physiatry/Electrodiagnosis

Weekdays: 7:30 a.m. to 5 p.m.

Advice/messages503-571-4229

Appointments503-571-8007

Plastic Surgery

Weekdays: 8 a.m. to 5 p.m.

Advice.1-844-398-2273

Appointments503-571-5780

Podiatry

Weekdays: 8 a.m. to 5 p.m.

Advice.503-571-8168

Appointments1-855-248-0051

Surgical Services (ASC)

Weekdays: 8 a.m. to 5 p.m.

Urology

Weekdays: 8 a.m. to 5 p.m.

Advice/appointments/messages503-571-3488

Wound Clinic

Weekdays: 8 a.m. to 5 p.m.

Appointments/messages503-499-5714

Other services

TTY1-800-735-2900
(toll-free TTY for the hearing/speech impaired)

Pharmacy

Weekdays: 8 a.m. to 5 p.m.

Mail order pharmacy1-800-548-9809

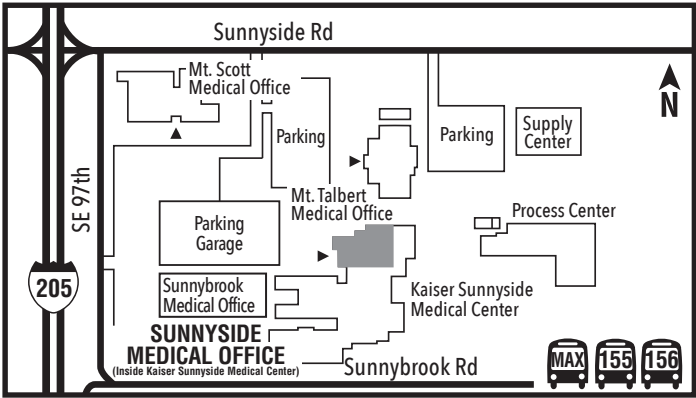
Pharmacy services1-866-525-0581

TTY1-800-735-2900

Nearest Urgent Caresee page 12

Sunnyside Medical Office

10180 SE Sunnyside Rd, Clackamas, OR 97015



Specialty care

Monday through Friday, 8 a.m. to 5 p.m.

Also, refer to Kaiser Permanente Sunnyside Medical Center department listings on page 40.

To cancel a specialty care appointment during office hours, call the specialty department.

To cancel after hours, call:

All areas **1-800-813-2000**

Imaging Services (X-ray, Fluoroscopy, Bone Density (DEXA), CT Scan, Mammography, Ultrasound, MRI, Nuclear Medicine)

For results, contact your physician.

Appointments **1-888-810-7499**

TTY **711**

Mental Health

Emergency Psychiatric Services (24 hours)

Portland area **503-331-6425**

All other areas **1-866-453-3932**

Neurology

Advice/messages **503-571-7200**

Appointments **1-844-364-4807**

Occupational Therapy/Physical Therapy

Appointments **503-571-4190**

Pulmonary Function Laboratory

Appointments **1-855-878-6411**

Respiratory Case Management

Messages **503-571-4772**

Pulmonology

Advice/messages **503-571-2727**

Appointments **1-855-878-6411**

Speech Pathology

Appointments **503-571-5367**

Other services

Main switchboard **503-652-2880**

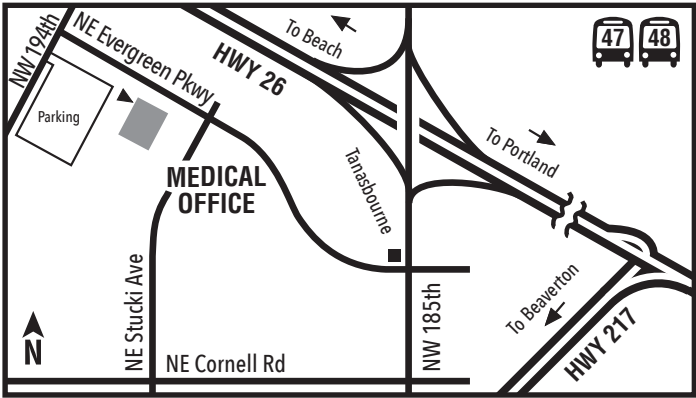
Vancouver area **360-256-0556**

TTY **1-800-735-2900**
(toll-free TTY for the hearing/speech impaired)

Nearest Urgent Care **see page 12**

Sunset Medical Office

10060 NE Evergreen Pkwy, Hillsboro, OR 97124



Primary care
Weekdays: 8 a.m. to 6 p.m.
You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.
All areas **1-800-813-2000**

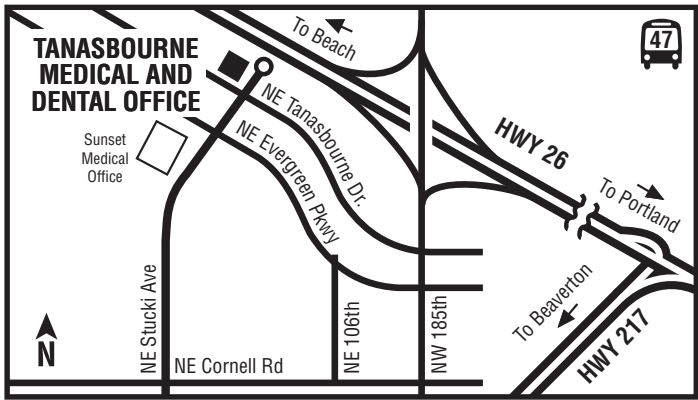
Specialty care
Weekdays: 7:30 a.m. to 6 p.m.
To cancel an appointment during office hours,
call the department.
After hours, call:
All areas **1-800-813-2000**

Imaging (X-ray)
For results, contact your physician.
Weekdays: 8 a.m. to 6 p.m.
Optometry **503-813-2000**
Weekdays: 7:30 a.m. to 6 p.m.
Pediatric Lactation Program

Other services
Main switchboard **1-800-813-2000**
TTY **1-800-735-2900**
(toll-free TTY for the hearing/speech impaired)
Nearest Urgent Care **see page 12**

Tanasbourne Medical and Dental Office

10315 NE Tanasbourne Dr, Hillsboro, OR 97124



Specialty care

Monday through Friday, 8 a.m. to 5 p.m.

To cancel an appointment during office hours,
call the specialty department.

After hours, call:

All areas **1-800-813-2000**

Addiction Medicine

Appointments/Cancellations/

Information **1-855-632-8280**

Dermatology

Advice/appointments/messages

Portland area **503-331-3060**

All other areas **1-855-512-5983**

After-hours cancellations

Portland area **503-813-2000**

All other areas **1-800-813-2000**

Mental Health

Monday through Friday, 7:30 a.m. to 6 p.m.

Appointments/Cancellations/

Messages **503-249-3434**

Emergency Psychiatric Services (24 hours)

Portland area **503-331-6425**

All other areas **1-866-469-3932**

Occupational Therapy

Monday, 8:30 a.m. to 5 p.m.

Tuesday and Thursday, 7:30 a.m. to 6 p.m.

Wednesday, 8 a.m. to 6 p.m.

Friday, 7:30 a.m. to 4 p.m.

Advice/Appointments **503-571-4910**

Ophthalmology

Appointments **503-813-2000**

Physical Therapy

Monday through Friday, 9 a.m. to 5 p.m.

Advice/Appointments **503-571-4910**

Speech Therapy

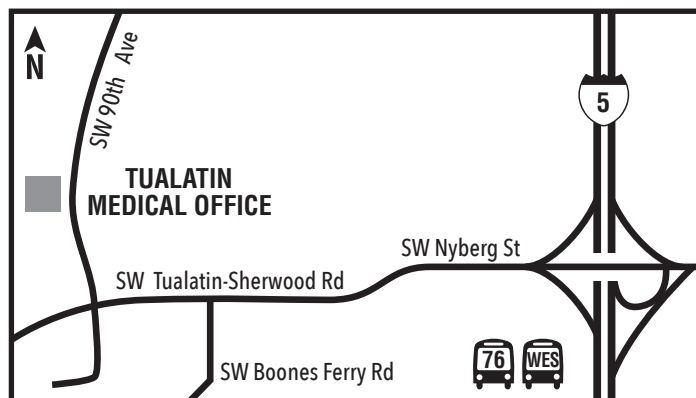
Monday through Friday, 7:30 a.m. to 5:30 p.m.

Advice/Appointments **503-571-4910**

Nearest Urgent Care **see page 12**

Tualatin Medical Office

19185 SW 90th Ave, Tualatin, OR 97062



Primary care

Monday through Friday, 8 a.m. to 5:30 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas **1-800-813-2000**

Specialty care

Monday through Friday, 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the specialty department.

After hours, call:

All areas **1-800-813-2000**

Addiction Medicine

Appointments/cancellations **503-249-3434**

Allergy

Advice **503-612-3375**

Appointments **1-855-238-5631**

Dietitian

Appointments **503-813-2000**

Messages **503-885-7328**

Imaging Services (X-ray, Mammography)

For results, contact your physician.

Appointments **1-888-810-7499**

TTY **711**

Mental Health

Appointments/cancellations **503-249-3434**

Emergency Psychiatric Services (24 hours)

Portland area **503-331-6425**

All other areas **1-866-453-3932**

Occupational Therapy/Physical Therapy

The following phone numbers are for the Regional Appointment Center

Monday through Friday, 9 a.m. to 5 p.m.

Portland area **503-571-4910**

Salem area **503-763-3654**

Washington **360-619-4260**

Return appointments **503-885-7320**

Pediatric Lactation Program

Information **855-206-0302**

Sleep Lab – Overnight Sleep Studies

Appointments **1-855-878-6411**

Messages **503-612-3355**

After-hours cancellations **503-612-3352**

Social Services

Speech Pathology

Appointments **503-571-5367**

Workers Compensation Claims

Portland area **503-721-3849**

All other areas **1-888-238-1255**

Other services

Main switchboard **971-310-1000**

Information (TTY) **1-800-735-2900**

(toll-free TTY for the hearing/speech impaired)

Laboratory

*Call requesting practitioner for test results or check lab results online at **kp.org**.*

Monday through Friday, 8 a.m. to 5 p.m.

Information **503-258-6900**

Nurse Treatment Center

Monday through Friday, 8 a.m. to 5 p.m.

Pharmacy

Monday through Friday, 8 a.m. to 6 p.m.

Mail order pharmacy **1-800-548-9809**

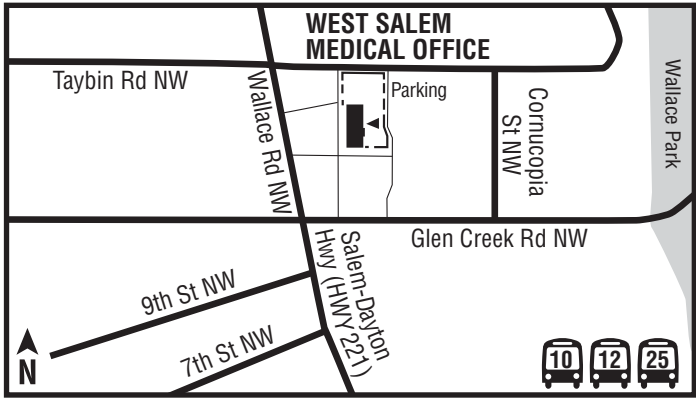
Pharmacy services **1-866-280-8818**

TTY **1-800-735-2900**

Nearest Urgent Care **see page 12**

West Salem Medical Office

1160 Wallace Rd NW, Salem, OR 97304



Primary and specialty care

Monday through Friday, 8:30 a.m. to 5 p.m.

To make or cancel an appointment in Family Medicine, Internal Medicine, or Pediatrics, or to leave a message, call Monday through Friday, 7 a.m. to 6 p.m.:
Salem area.....**503-361-5400**
All other areas.....**1-800-813-2000**

Audiology

Monday through Friday, 8:30 a.m. to 5 p.m.
Information**503-361-5400**

Sleep lab

Monday through Friday, 8 a.m. to 5:30 p.m.

Other services

Main switchboard

Salem area**503-361-5400**
All other areas**1-800-813-2000**

TTY **711**

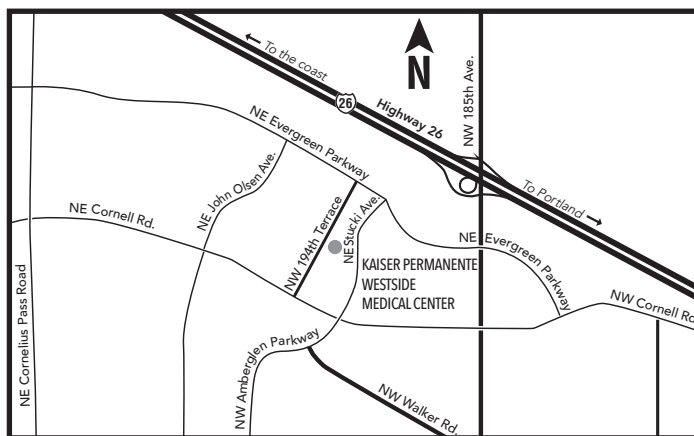
Laboratory

Call requesting practitioner for test results or check lab results online at **kp.org**.
Monday through Friday, 8:30 a.m. to 5 p.m.

Nearest Urgent Care**see page 12**

Westside Medical Office

2875 NE Stucki Ave, Hillsboro, OR 97124



Specialty care

Also, refer to Kaiser Permanente Westside Medical Center department listings on page 41.

Audiology **1-855-512-5983**

Monday through Friday, 7:30 a.m. to 4:45 p.m.

Cardiology

Echo: Weekdays, 8:00 a.m. to 4:15 p.m.

Monitors: Weekdays, 8:30 a.m. to 4:00 p.m.

Treadmill: Weekdays, 8:30 a.m. to 3:30 p.m.

Foot Care **971-310-3240**

Weekdays, 8 a.m. to 5 p.m.

Gastroenterology (GI) **503-331-6170**

Weekdays, 7:30 a.m. to 5 p.m.

General Surgery **971-310-3935**

Weekdays, 7:45 a.m. to 5:15 p.m.

Genetics **503-331-6593**

Imaging Services (X-ray, Fluoroscopy, CT Scan, Mammography, MRI, Ultrasound, Nuclear Medicine)
For results, contact your physician.

Appointments **1-888-810-7499**

TTY **711**

Infectious Disease

Wednesday, 8:30 a.m. to 5 p.m.

Nephrology

Weekdays, 8:30 a.m. to 5 p.m.

Advice **503-786-1158**

Appointments **1-855-238-5631**

TTY **1-800-735-2900**

Neurology

Weekdays, 7:40 a.m. to 4:40 p.m.

Advice **503-571-7200**

Appointments/Information **1-844-364-4807**

Neurosurgery

Weekdays, 7:30 a.m. to 5 p.m.

Obstetrics/Gynecology (Ob/Gyn) **503-813-2000**

Weekdays, 8:30 a.m. to 5 p.m.

Orthopedics/Cast Room **971-310-3240**
Weekdays, 7:30 a.m. to 5 p.m.

Otolaryngology HNS (Head and Neck Surgery)

Weekdays, 7:30 a.m. to 4:45 p.m.

Advice **971-310-2840**

Appointments **503-331-3060**

1-855-512-5983

Palliative Care/Hospice **971-310-1000**

Pediatric Lactation Program **855-206-0302**

Plastic Surgery

Weekdays, 8 a.m. to 5 p.m.

Podiatry **971-310-3240**

Weekdays, 8 a.m. to 4:30 p.m.

Pre-Op Clinic

Weekdays, 8:30 a.m. to 4:30 p.m.

Portland area **503-571-5780**

All other areas **1-855-802-6577**

Pulmonology

Weekdays, 8 a.m. to 5 p.m.

Sleep

Weekdays, 8:30 a.m. to 5 p.m.

Social Services

Urology

Weekdays, 7:30 a.m. to 5 p.m.

Vascular Surgery – Access Team **971-310-4385**

Weekdays, 8 a.m. to 5 p.m.

Wound Ostomy

Weekdays, 8 a.m. to 5 p.m.

Other services

Appointments/Cancellations/

Information **1-800-813-2000**

Main Phone **971-310-1000**

Laboratory

Call requesting practitioner for test results or check lab results online at **kp.org**.

Weekdays, 7 a.m. to 6 p.m.

Saturday, 9 a.m. to 1 p.m.

Information **503-258-6900**

Pharmacy - Westside Medical Center Outpatient

Weekdays, 8 a.m. to 7 p.m.

Weekends, 9 a.m. to 6 p.m.

Mail order pharmacy **1-800-548-9809**

Pharmacy services **1-866-280-0511**

TTY **1-800-735-2900**

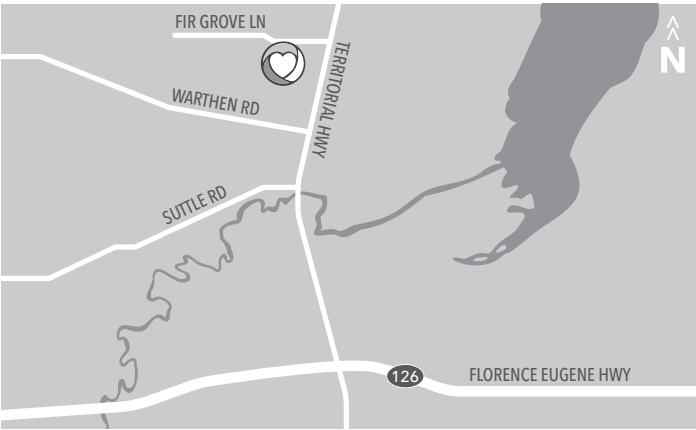
Nearest Urgent Care **see page 12**

Kaiser Permanente members have access to Orchid Health as part of their network of providers.

Convenience. Quality. Choice.

Our collaboration with Orchid Health means more access, more locations, and more choice. Orchid Clinic welcomes Kaiser Permanente Senior Advantage (HMO) and Medicaid members.

Orchid Health – Fern Ridge Clinic



24934 Fir Grove Ln, Elmira, OR, 97437
541-234-3255
Monday and Tuesday, 8:30 a.m. to 7 p.m.
Wednesday through Friday, 8:30 a.m. to 5 p.m.
Primary Care

Orchid Health – McKenzie River Clinic



54771 McKenzie Hwy, Blue River, OR 97413
541-822-3341
Monday through Thursday, 8:30 a.m. to 5 p.m.
Primary Care

* Not available as an in-network provider to members on Medicaid, receiving full Medical Financial Assistance (MKA) from Kaiser Permanente, or visiting from another Kaiser Permanente region.

Orchid Health – Oakridge Clinic



47815 Hwy 58, Oakridge, OR 97463

541-782-8304

Monday through Wednesday, 8 a.m. to 7 p.m.

Thursday and Friday, 8 a.m. to 5 p.m.

Primary Care

Orchid Health – Sandy High School Clinic



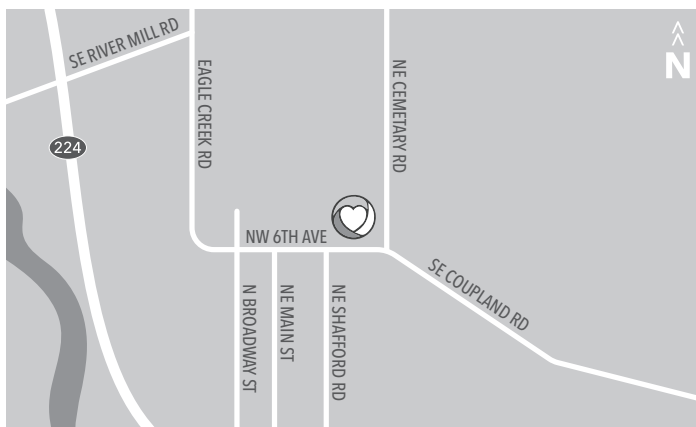
37400 Bell St, Sandy, OR 97055

971-220-2701

Monday through Thursday, 8 a.m. to 5 p.m.

Primary Care

Orchid Health – Wade Creek Clinic



535 NE 6th Ave, Estacada, OR 97023

503-630-8550

Monday and Tuesday, 8 a.m. to 7 p.m.

Wednesday through Friday, 8 a.m. to 5 p.m.

Primary Care

CONTRACTED FACILITIES

Northwest Region

Benton County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
BSM Surgery Center LLC	1128 NE 2nd St, Ste 104, Corvallis, OR. 97330	541-207-3334	Surgical Services (Out-patient or ASC)	May be required	Y	N
DaVita Inc - Linn Benton Dialysis	3580 NW Samaritan Dr, Corvallis, OR. 97330	541-801-3937	Outpatient Dialysis	May be required	Y	N
Norco, Inc - Corvallis	815 NW 9th St, Ste 102, Corvallis, OR. 97330	541-768-7500	Durable Medical Equipment	May be required	Y	Y
Norco, Inc - SW 30th	845 SW 30th St, Ste 200, Corvallis, OR. 97331	541-768-7702	Durable Medical Equipment	May be required	Y	N
NWRA - Active Wellness LLC - Corvallis	120 SW 4th St, Ste 110, Corvallis, OR. 97333	541-286-5445	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Healing Motion Physical Therapy - Corvallis	1122 NE 2nd St, Corvallis, OR. 97330	541-250-4525	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - Sweetgrass Physical Therapy & Wellness	971 NW Spruce Ave, Ste 101, Corvallis, OR. 97330	541-207-3436	Physical Therapy	May be required	Y	N
NWRA - Thrive Physical Therapy	6735 SW Country Club Dr, Ste 104, Corvallis, OR. 97333	541-243-5770	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Old Mill Center for Children and Families, Inc	1650 SW 45th Pl, Corvallis, OR. 97333	541-757-8068	Occupational Therapy	May be required	Y	N
PT Northwest - Corvallis Physical Therapy	335 NW 4th St, Corvallis, OR. 97330	541-602-4423	Occupational Therapy; Physical Therapy	May be required	Y	Y
Trillium Family Services - Corvallis Campus	4455 NE Hwy 20, Corvallis, OR. 97330	541-758-5900	Outpatient Behavioral Health Facility	May be required	Y	N
Volare Health, LLC - Conifer Nursing Center, LLC	160 Northeast Conifer Blvd, Corvallis, OR. 97330	541-757-1651	Skilled Nursing Facilities	May be required	Y	N
Bellevue Healthcare II, Inc - Kennewick	223 West 1st Ave, Kennewick, WA. 99336	509-586-2778	Durable Medical Equipment	May be required	Y	N
NWRA - Healing Motion Physical Therapy	732 Main St, Philomath, OR. 97370	541-929-2255	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y

Clackamas County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Empower and Thrive Behavioral Services, LLC	181 N Grant St, Ste 204, Canby, OR. 97013	971-917-7881	Outpatient Behavioral Health Facility	May be required	Y	N
Marquis Companies I, Inc DBA Marquis Hope Village	1577 South Ivy St, Canby, OR. 97013	503-266-5541	Hospice; Skilled Nursing Facilities	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
New ProActive, LLC - Canby	308 N Ivy St, Canby, OR. 97013	503-263-6786	Physical Therapy	May be required	Y	N
Sunbreak Therapy Services	366 N Holly St, Canby, OR. 97013	503-908-6121	Occupational Therapy; Speech Therapy	May be required	Y	Y
Autism Spectrum Therapies, LLC - Clackamas	13518 SE 97th Ave, Clackamas, OR. 97015	866-727-8274	Outpatient Behavioral Health Facility	May be required	Y	N
Benchmark Physical Therapy of Oregon, LLC - Clackamas	15576 SE 135th Ave, Ste A, Clackamas, OR. 97015	503-339-1616	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Fresenius Medical Care Clackamas	13560 SE 97th Ave, Clackamas, OR. 97015	503-659-8200	Outpatient Dialysis	May be required	Y	Y
Hanger Prosthetics & Orthotics, Inc - Sunnyside	10117 SE Sunnyside Rd, Clackamas, OR. 97015	503-653-9772	Durable Medical Equipment	May be required	Y	Y
InReach Physical Therapy - Clackamas	8810 SE Sunnybrook Blvd, Ste 100, Clackamas, OR. 97015	945-260-0010	Physical Therapy	May be required	Y	Y
Premiere Recovery Center	14935 SE 82nd Dr, Clackamas, OR. 97015	503-660-6819	Outpatient Behavioral Health Facility	May be required	Y	N
RAYUS Radiology - Sunnyside 170	10121 SE Sunnyside Rd, Ste 170, Clackamas, OR. 97015	503-253-1105	Diagnostic Radiology	May be required	Y	Y
RAYUS Radiology - Sunnyside 325	10121 SE Sunnyside Rd, Ste 325, Clackamas, OR. 97015	503-253-1105	Diagnostic Radiology	May be required	Y	Y
Speak Up Speech Therapy	9123 SE St Helens St, Ste 255B, Clackamas, OR. 97015	503-974-6774	Speech Therapy	May be required	Y	Y
New ProActive, LLC - Estacada	372 South Broadway, Estacada, OR. 97023	503-630-5314	Physical Therapy	May be required	Y	Y
EyeHealth Eastside Surgery Center, LLC	12050 SE Stevens Rd, Ste 400, Happy Valley, OR. 97086	503-255-2291	Surgical Services (Outpatient or ASC)	May be required	Y	Y
Katy and Warren, LLC dba Sunnyside ABA	10237 SE Bristol Park Terr, Happy Valley, OR. 97086	503-610-0916	Outpatient Behavioral Health Facility	May be required	Y	N
Wy East Enterprises, LLC dba Foot Solutions	11211 SE 82nd Ave, Ste B-1, Happy Valley, OR. 97086	503-653-8700	Durable Medical Equipment	May be required	Y	Y
Avamere Lake Oswego Operations Investors, LLC DBA The Pearl at Kruse Way	4550 Carman Dr, Lake Oswego, OR. 97035	503-675-6055	Skilled Nursing Facilities	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Lake Oswego	440 1st St, Lake Oswego, OR. 97034	503-744-4826	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
CenterWell Certified HealthCare Corp dba CenterWell Home Health - Lake Oswego	4500 Kruse Way, Ste 102, Lake Oswego, OR. 97035	503-620-3407	Home Health	May be required	Y	Y
Maloneys Custom Ocular Prosthetics, Inc	4500 Kruse Way, Ste 300, Lake Oswego, OR. 97035	503-675-1320	Orthotics and Prosthetics	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
National Seating & Mobility, Inc	5820 Jean Rd, Ste 100, Lake Oswego, OR. 97035	503-746-6333	Durable Medical Equipment	May be required	Y	Y
Odyssey HealthCare Operating A, LP dba Kindred Hospice	4500 Kruse Way, Ste 100, Lake Oswego, OR. 97035	503-635-2170	Hospice	May be required	Y	N
Ultra Physical Therapy & Hand Center II, LLC	16849 SW 65th Ave, Lake Oswego, OR. 97035	971-249-3168	Occupational Therapy; Physical Therapy	May be required	Y	Y
Bellevue Healthcare II, Inc	3601 SE Concord Rd, Milwaukie, OR. 97267	503-659-1270	Durable Medical Equipment	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Milwaukie	14874 SE Webster Rd, Milwaukie, OR. 97267	503-406-9024	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
DaVita Inc - Lake Road Dialysis	6902 SE Lake Rd, Ste 100, Milwaukie, OR. 97267	503-794-1288	Outpatient Dialysis	May be required	Y	Y
DeCouteau, Ellecia dba Pathway Speech Therapy	6501 SE King Rd, Milwaukie, OR. 97222	503-654-4959	Speech Therapy	May be required	Y	N
Norco, Inc - Milwaukie	4211 SE International Wy, Milwaukie, OR. 97222	503-850-7311	Durable Medical Equipment	May be required	Y	Y
Rehab Specialists 1, LLC DBA Consonus Rehab Services	4560 SE International Way, Ste 100, Milwaukie, OR. 97222	971-206-5202	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Svetlana Gelman, Speech-Language Therapy, LLC dba Talk Play Learn Speech Therapy	6523 SE King Rd, Milwaukie, OR. 97222	503-852-1375	Speech Therapy	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Molalla	1515 W Main St, Ste E, Molalla, OR. 97038	503-776-0970	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
DaVita Inc - Willamette Valley Renal Center	1510 Division St, Ste 90, Oregon city, OR. 97045	503-557-1373	Outpatient Dialysis	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Oregon City	1424 Molalla Ave, Oregon City, OR. 97045	503-744-4916	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Eden Home Health of Clark County, LLC - Oregon City	221 Molalla Ave, Ste 102, Oregon City, OR. 97045	360-504-0122	Home Health; Hospice	May be required	Y	Y
Eden Hospice at Portland, LLC - Oregon City	221 Molalla Ave, Ste 102, Oregon City, OR. 97045	360-604-4210	Home Health; Hospice	May be required	Y	Y
Marquis Companies II, Inc DBA Marquis Oregon City Post-Acute Rehab	1680 Molalla Ave, Oregon City, OR. 97045	503-655-2588	Hospice; Skilled Nursing Facilities	May be required	Y	Y
Mountain View Rehab, LLC dba Avamere Rehabilitation of Oregon City	1400 Division St, Oregon City, OR. 97045	503-656-0367	Skilled Nursing Facilities	May be required	Y	Y
Neurotherapeutic Pediatric Therapies, Inc- Oregon City	610 High St, Oregon City, OR. 97045	503-657-8903	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
New ProActive, LLC DBA ProActive Physical Therapy Specialists	1630 S Beavercreek Rd, Ste A, Oregon City, OR. 97045	503-489-6250	Physical Therapy	May be required	Y	N
Sober Living Oregon Recovery Center, LLC	1010 5th St, Oregon City, OR. 97045	503-660-6819	Inpatient Psychiatric Facility Services; Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
East Portland Surgery Center	9200 SE 91st Ave, Ste 100, Portland, OR. 97086	503-772-6160	Surgical Services (Outpatient or ASC)	May be required	Y	Y
Nordstrom - SE	11900 SE 82nd Ave, Portland, OR. 97086	503-652-1810	Orthotics and Prosthetics	May be required	Y	N
Sunrise ABA of Oregon, LLC	6400 SE Lake Rd, Ste 175, Portland, OR. 97222	628-250-7500	Outpatient Behavioral Health Facility	May be required	Y	N
Benchmark Physical Therapy of Oregon, LLC - West Linn	2008 Willamette Falls Dr, Ste 100B, West Linn, OR. 97068	503-489-1041	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
RainRock Treatment Center, LLC, DBA Monte Nido Portland	2990 Brandwine Dr, West Linn, OR. 97068	888-228-1253	Assisted Living, Mental Illness Assisted Living Facility; Outpatient Behavioral Health Facility	May be required	N	N
West Linn Clementine, Inc	1148 S Rosemont Rd, West Linn, OR. 97068	855-900-2221	Assisted Living, Mental Illness Assisted Living Facility	May be required	Y	N
Avamarq Diagnostics, LLC	25117 SW Parkway, Ste F, Wilsonville, OR. 97070	888-808-0976	Diagnostic Radiology	May be required	Y	Y
Avamere Skilled Advisors, LLC	25115 SW Parkway, Ste B, Wilsonville, OR. 97070	971-339-6911	Skilled Nursing Facilities	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Wilsonville	8642 SW Main St, Ste 130, Wilsonville, OR. 97070	503-855-4909	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Exiges Imaging, LLC	25115 SW Parkway Ave, Ste B, Wilsonville, OR. 97070	888-808-0976	Diagnostic Radiology	May be required	Y	Y
Exiges Ultrasound, LLC	25115 SW Parkway Ave, Ste B, Wilsonville, OR. 97070	888-808-0976	Diagnostic Radiology	May be required	Y	Y
Nielson, Kyle dba Advanced Care Home Health	9126 SW Ridder Rd, Wilsonville, OR. 97070	503-308-4060	Home Health	May be required	Y	Y
Sanders Hand Therapy, Inc dba Sanders Hand and Pediatric Therapy - Wilsonville	25030 SW Pkway Ave, Ste 104, Wilsonville, OR. 97070	503-694-8366	Occupational Therapy; Physical Therapy	May be required	Y	Y
Speech & Play, LLC - Wilsonville	29718 SW Town Center Loop W, Ste 200, Wilsonville, OR. 97070	503-946-5375	Speech Therapy	May be required	Y	N

Clallam County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Bellevue Healthcare II, Inc - Sequim	520 E Washington St, Sequim, WA. 98382	360-681-0111	Durable Medical Equipment	May be required	Y	N

Clark County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
DaVita Inc - Battle Ground Dialysis	720 W Main St, Ste 112, Battle Ground, WA. 98604	360-687-4677	Outpatient Dialysis	May be required	Y	N
New ProActive, LLC - Battle Ground 2	1902 SW 9th Ave, Ste 101, Battle Ground, WA. 98604	360-723-0797	Physical Therapy	May be required	Y	Y
PNRS - Clark County Dialysis Clinic	3921 SW 13th Ave, Battle Ground, WA. 98604	360-687-8527	Outpatient Dialysis	May be required	Y	N
Camas Physical Therapy	3252 NE 3rd Ave, Ste 2, Camas, WA. 98607	360-835-7427	Physical Therapy	May be required	Y	N
New ProActive, LLC - Camas	3400 SE 196th Ave, Ste 101, Camas, WA. 98607	503-489-6250	Physical Therapy	May be required	Y	Y
New ProActive, LLC DBA ProActive Physical Therapy - Ridgefield	4318 S Settler Dr, Ste 110, Ridgefield, WA. 98642	360-727-9025	Physical Therapy	May be required	Y	Y
Recovery Village Ridgefield, The - 1261 S Hillhurst	1261 S Hillhurst Rd, Ste 7B, Ridgefield, WA. 98642	833-576-0039	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	N	N
Recovery Village Ridgefield, The - 888 S Hillhurst	888 S Hillhurst Rd, Ridgefield, WA. 98642	833-576-0039	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	N	N
5 Codys, LLC dba Skipping Stones Behavioral Learning	16821 SE McGillvray Blvd, Ste 100, Vancouver, WA. 98683	360-818-9593	Outpatient Behavioral Health Facility	May be required	Y	N
Advanced Pediatric Therapies, Inc - Vancouver Location	4201 NE 66th Ave, Ste 106, Vancouver, WA. 98661	360-885-4684	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Bellevue Healthcare II, Inc - Vancouver	1314 NE 102nd St, Vancouver, WA. 98686	503-659-1270	Durable Medical Equipment	May be required	Y	N
Bullock, Jessica L dba Blue Jay Speech & Language Therapy Services	16508 SE 24th St, Ste 204, Vancouver, WA. 98683	360-314-2252	Speech Therapy	May be required	Y	N
CenterWell Certified HealthCare Corp dba CenterWell Home Health	204 SE Stonemill Dr, Ste 260, Vancouver, WA. 98684	360-253-7746	Home Health	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
ClearTalk Speech and Language Therapy, LLC dba Columbia Pediatric Therapy	16703 SE McGillivray Blvd, Ste 170, Vancouver, WA. 98683	360-989-7347	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Columbia River Healthcare, Inc dba The Oaks at Timberline	400 E 33rd St, Vancouver, WA. 98663	360-696-2561	Skilled Nursing Facilities	May be required	Y	N
DaVita Inc - Vancouver Dialysis Center	9120 NE Vancouver Mall Dr, Ste 160, Vancouver, WA. 98662	800-424-6589	Outpatient Dialysis	May be required	Y	N
Discovery Behavior Solutions, LLC	8019 NE 13th Ave, Vancouver, WA. 98665	360-984-3131	Outpatient Behavioral Health Facility	May be required	Y	N
Eden Healthcare Management, LLC	4601 NE 77th Ave, Ste 300, Vancouver, WA. 98662	360-604-4210	Home Health; Hospice	May be required	Y	Y
Eden Home Health of Clark County, LLC - Vancouver	2621 NE 134th St, Ste 140, Vancouver, WA. 98686	360-504-0122	Home Health; Hospice	May be required	Y	Y
Eden Hospice at Portland, LLC - Vancouver	2621 NE 134th St, Ste 140, Vancouver, WA. 98686	360-425-8510	Home Health; Hospice	May be required	Y	Y
Formations Behavior Therapy, LLC	6409 E Mill Plain Blvd, Vancouver, WA. 98661	360-718-8376	Occupational Therapy; Speech Therapy	May be required	N	N
Formations Behavior Therapy, LLC - Location 3	6407 E Mill Plain Blvd, Vancouver, WA. 98661	360-718-8376	Outpatient Behavioral Health Facility	May be required	Y	N
Hanger Prosthetics & Orthotics, Inc - NE 134th Vancouver	2621 NE 134th St, Ste 120, Vancouver, WA. 98686	360-574-5452	Durable Medical Equipment	May be required	Y	Y
Hanger Prosthetics & Orthotics, Inc - NE 87th Ave Vancouver	505 NE 87th Ave, Ste LL10, Vancouver, WA. 98664	360-256-0026	Durable Medical Equipment	May be required	Y	Y
Healthy Living at Home - Vancouver, LLC dba Mission Home Health of Vancouver	1499 SE Tech Center Pl, Ste 140, Vancouver, WA. 98683	360-859-4886	Home Health	May be required	Y	N
Kadiant, LLC - Vancouver	720 SE 160th Ave, Ste 154, Vancouver, WA. 98684	866-523-4268	Outpatient Behavioral Health Facility	May be required	N	N
Lifeline Connections	1601 E Fourth Plain Blvd, 17 Building 1, Vancouver, WA. 98661	360-397-8246	Outpatient Behavioral Health Facility	May be required	Y	N
Lifeline Connections - Meriwether Place	6221 NE Fourth Plain Blvd, Ste A, Vancouver, WA. 98661	360-397-8246	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Megan Knight dba Full Circle Speech Therapy	601 Main St, Ste 205, Vancouver, WA. 98660	360-524-6167	Speech Therapy	May be required	Y	N
National Seating & Mobility, Inc - Vancouver	6101B E 18th St, Vancouver, WA. 98661	360-464-4549	Durable Medical Equipment	May be required	Y	Y
New ProActive Physical Therapy Specialists - 162nd Ave	1900 NE 162nd Ave, Ste B101, Vancouver, WA. 98684	360-567-0633	Physical Therapy	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
New ProActive, LLC - Salmon Creek	2415 NE 134th St, Ste 201, Vancouver, WA. 98686	360-859-3346	Physical Therapy	May be required	Y	N
New ProActive, LLC - Vancouver	100 East 33rd St, Ste 204, Vancouver, WA. 98663	360-823-0141	Physical Therapy	May be required	Y	N
Nicole Monique Jonak dba Speech and Language Connections	3305 Main St, Ste 201, Vancouver, WA. 98663	971-361-6299	Speech Therapy	May be required	Y	N
Norco, Inc - Vancouver	1720 NE Andresen Rd, Vancouver, WA. 98661	360-859-4018	Durable Medical Equipment	May be required	Y	Y
Pacific Cataract and Laser Institute, Inc, PC - Vancouver	9309 NE 86th St, Vancouver, WA. 98662	360-694-2544	Optometry; Surgical Services (Outpatient or ASC)	May be required	Y	N
PeaceHealth Southwest Home Health	5400 MacArthur Blvd, Vancouver, WA. 98661	360-759-1500	Home Health	May be required	Y	N
PeaceHealth Southwest Hospice	5400 MacArthur Blvd, Vancouver, WA. 98661	360-759-1500	Hospice	May be required	Y	N
PeaceHealth Southwest Hospice - Ray Hickey Hospice House	2112 E Mill Plain Blvd, Vancouver, WA. 98661	360-514-4350	Hospice	May be required	Y	N
Pediatric Services of America, Inc DBA Aveanna Healthcare	9105 NE Hwy 99, Ste 202, Vancouver, WA. 98665	360-693-7595	Home Health	May be required	Y	N
Petersen, Karrie DBA Cascade Clinic	400 E Evergreen Blvd, Ste 112, Vancouver, WA. 98660	360-230-8557	Speech Therapy	May be required	Y	N
PNRS - Fort Vancouver Kidney Center	13118 NE 4th St, Vancouver, WA. 98684	360-254-2323	Outpatient Dialysis	May be required	Y	N
PNRS - Salmon Creek	9105 NE Hwy 99, Ste 102, Vancouver, WA. 98665	360-576-1350	Outpatient Dialysis	May be required	Y	N
Prism Pediatric Therapy Associates PLLC	7409 NE Hazel Dell Ave, Ste 112, Vancouver, WA. 98665	360-597-4048	Occupational Therapy; Speech Therapy	May be required	Y	N
Rainier Springs, LLC	2805 NE 129th St, Vancouver, WA. 98686	360-356-1890	Inpatient Psychiatric Facility Services	May be required	Y	N
Recovery Village Ridgefield, The - Vancouver	5114 NE 94th Ave, Vancouver, WA. 98662	833-576-0039	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	N	N
Salmon Creek SNF Operations, LLC dba Salmon Creek Post Acute & Rehabilitation	2811 NE 139th St, Vancouver, WA. 98686	360-574-5247	Skilled Nursing Facilities	May be required	Y	N
Timberline Rehabilitation Service dba Timberline Physical Therapy	920 NE 112th Ave, Ste 103, Vancouver, WA. 98684	360-567-2002	Physical Therapy	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Vancouver Eye Care, PS dba Vancouver Eye Care Surgery and Laser Center	17720 SE Mill Plain Blvd, Ste 100, Vancouver, WA. 98683	360-823-2022	Surgical Services (Out-patient or ASC)	May be required	Y	N
Vancouver Operations, LLC DBA Avamere Rehabilitation of Cascade Park	801 SE Park Crest Ave, Vancouver, WA. 98683	360-260-2200	Skilled Nursing Facilities	May be required	Y	N
Vancouver Rehabilitation and Therapy Clinic, PS	9430 NE Vancouver Mall Dr, Vancouver, WA. 98662	360-256-9827	Physical Therapy	May be required	Y	N
When the Shoe Fits, LLC	819 SE 160th Ave, Ste 100, Vancouver, WA. 98683	360-882-8962	Durable Medical Equipment	May be required	Y	N
When the Shoe Fits, LLC - Location 2	13305 NE Hwy 99, Ste 100, Vancouver, WA. 98686	360-546-1929	Durable Medical Equipment	May be required	Y	N

Clatsop County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
PNRS - North Coast Dialysis Clinic	2120 Exchange St, Ste 100, Astoria, OR. 97103	503-338-3885	Outpatient Dialysis	May be required	Y	N

Columbia County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
PNRS - St Helens Dialysis	500 N Columbia River Hwy, Ste 510, Saint Helens, OR. 97051	503-397-9777	Outpatient Dialysis	May be required	Y	N

Coos County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Fresenius Medical Care Coos Bay	1971 Thompson Rd, Coos Bay, OR. 97420	541-266-9204	Outpatient Dialysis	May be required	Y	N

Cowlitz County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Northwest Center for Sports Medicine & Physical Therapy, Inc dba Northwest Sports Physical Therapy - Castle Rock	51 Cowlitz St, Castle Rock, WA. 98611	360-274-4550	Occupational Therapy; Physical Therapy	May be required	Y	N
Columbia Wellness - Child and Family	305 South Pacific Ave, Ste 102, Kelso, WA. 98626	360-577-7442	Outpatient Behavioral Health Facility	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Americana SNF Operations, LLC dba Americana Health & Rehabilitation Center	917 7th Ave, Longview, WA. 98632	360-425-5910	Skilled Nursing Facilities	May be required	Y	N
Ankle and Foot Clinic of Lower Columbia, PLLC	1114 Broadway St, Longview, WA. 98632	360-577-3682	Orthotics and Prosthetics	May be required	Y	N
Articulate Brain, LLC	1339 Commerce Ave, Ste 105A, Longview, WA. 98632	360-967-8548	Speech Therapy	May be required	Y	N
Beacon Hill Healthcare, Inc	128 Old Beacon Hill Dr, Longview, WA. 98632	360-200-2204	Skilled Nursing Facilities	May be required	Y	N
Columbia Wellness	921 14th Ave, Longview, WA. 98632	360-423-0203	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Columbia Wellness - 720 14th Ave	720 14th Ave, Ste 200, Longview, WA. 98632	360-423-0203	Outpatient Behavioral Health Facility	May be required	Y	N
Eden Home Health of Clark County, LLC - Longview	1700 Hudson St, Ste 100, Longview, WA. 98632	360-504-0122	Home Health; Hospice	May be required	Y	Y
Eden Hospice at Portland, LLC - Longview	1700 Hudson St, Ste 100, Longview, WA. 98632	360-425-8510	Home Health; Hospice	May be required	Y	Y
Fresenius Kidney Care Cowlitz County	600 Broadway St, Longview, WA. 98632	360-414-2200	Outpatient Dialysis	May be required	Y	N
Fresenius Kidney Care Longview Dialysis	2214 Robbins St, Longview, WA. 98632	360-637-5590	Outpatient Dialysis	May be required	Y	N
Frontier SNF Operations, LLC dba Frontier Rehabilitation & Extended Care Center	1500 3rd Ave, Longview, WA. 98632	360-423-8800	Skilled Nursing Facilities	May be required	Y	N
Hanger Prosthetics & Orthotics, Inc - Longview	1516 Hudson St, Ste 105, Longview, WA. 98632	360-423-6049	Durable Medical Equipment	May be required	Y	Y
Longview Orthopedic Associates, PLLC DBA Pacific Imaging Center	625 9th Ave, Ste 130, Longview, WA. 98632	360-501-3400	Diagnostic Radiology; Surgical Services (Outpatient or ASC)	May be required	Y	N
Longview Physical and Sports Therapy Services, PS	625 9th Ave, Ste 220, Longview, WA. 98632	360-578-1188	Occupational Therapy; Physical Therapy	May be required	Y	N
Longview Surgical Center, LLC DBA Pacific Surgical Center	625 9th Ave, Ste 110, Longview, WA. 98632	360-442-7900	Surgical Services (Outpatient or ASC)	May be required	Y	N
Norco, Inc - Longview	925 Vandercook Way, Longview, WA. 98632	360-636-3120	Durable Medical Equipment	May be required	Y	Y
Northwest Center for Sports Medicine & Physical Therapy, Inc dba Northwest Sports Physical Therapy - Longview	1560 3rd Ave, Longview, WA. 98632	360-423-9535	Occupational Therapy; Physical Therapy	May be required	Y	N
PeaceHealth Outpatient Therapies	200 Triangle Center, Ste 270, Longview, WA. 98632	360-501-3750	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
PeaceHealth Southwest Hospice- Longview Hospice House	1035 11th Ave, Longview, WA. 98632	360-759-1500	Hospice	May be required	Y	N
Progress Center, Inc	1600 3rd Ave, Longview, WA. 98632	360-425-9810	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Christy Bisconer dba Dynamic Speech & Language Therapy, LLC	1900 Belmont Lp, Woodland, WA. 98674	360-841-8096	Speech Therapy	May be required	Y	N
Christy Bisconer dba Dynamic Speech & Language Therapy, LLC - Gun Club Rd	647 Gun Club Rd, Woodland, WA. 98674	360-841-8096	Speech Therapy	May be required	Y	N
Northwest Center for Sports Medicine & Physical Therapy, Inc dba Northwest Sports Physical Therapy - Woodland	500 Columbia St, Ste C, Woodland, WA. 98674	360-225-5292	Occupational Therapy; Physical Therapy	May be required	Y	N
Woodland Enterprises, Inc dba Woodland Convalescent Center	310 4th St, Woodland, WA. 98674	360-225-9443	Skilled Nursing Facilities	May be required	Y	N

Deschutes County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Bellevue Healthcare II, Inc - Bend	220 SW Scalehouse Loop, Bend, OR. 97702	541-647-1190	Durable Medical Equipment	May be required	Y	Y
Fresenius Medical Care Bend	1239 NE Medical Center Dr, Ste 100, Bend, OR. 97701	541-385-8668	Outpatient Dialysis	May be required	Y	N
Option Care at Legacy Health, LLC dba Option Care at Legacy Health - Bend	2275 NE Doctors Dr, Ste 10, Bend, OR. 97701	855-613-0023	Home Health	May be required	Y	N
Serenity Lane - Bend	920 SW Emkay Dr, Ste 104, Bend, OR. 97702	541-687-1110	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	N	N
Fresenius Medical Care Redmond	916 SW 17th St, Ste 100, Redmond, OR. 97756	541-548-2778	Outpatient Dialysis	May be required	Y	N

Douglas County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
DaVita Inc - Roseburg Mercy Dialysis	2410 NW Edenbower Blvd, Ste 178, Roseburg, OR. 97471	541-672-4608	Outpatient Dialysis	May be required	Y	N
Hanger Prosthetics & Orthotics, Inc - Roseburg	832 West Harvard Ave, Roseburg, OR. 97471	541-672-7482	Durable Medical Equipment	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Serenity Lane - Roseburg	2575 NW Kline St, Roseburg, OR. 97471	541-687-1110	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	N	N

Jackson County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Apria Healthcare, LLC - Medford	505-507 Pech Rd, Medford, OR. 97502	541-245-2400	Durable Medical Equipment	May be required	Y	Y
DaVita Inc - Rogue Valley Dialysis	760 Golf View Dr, Ste 100, Medford, OR. 97504	541-776-4805	Outpatient Dialysis	May be required	Y	N
Hanger Prosthetics & Orthotics, Inc - Medford	1840 E Barnett Rd, Ste A, Medford, OR. 97504	541-779-8233	Durable Medical Equipment	May be required	Y	Y

Jefferson County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Fresenius Medical Care Madras Dialysis	1077 SW Hwy 97, Madras, OR. 97741	541-475-4521	Outpatient Dialysis	May be required	Y	N

King County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
SizeWise Rentals, LLC - Kent	22409 72nd Ave South, Kent, WA. 98032	800-814-9389	Durable Medical Equipment	May be required	Y	N
Kestra Medical Technology Services, Inc	3933 Lake Washington Blvd NE, Ste 200, Kirkland, WA. 98033	425-279-8002	Durable Medical Equipment	May be required	Y	Y
Bellevue Healthcare II, Inc - Redmond	2015 152nd Ave NE, Redmond, WA. 98052	425-451-2842	Durable Medical Equipment	May be required	Y	N

Kitsap County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Bellevue Healthcare II, Inc - Bremerton	5251 SR Hwy 303 NE, Bremerton, WA. 98311	503-659-1270	Durable Medical Equipment	May be required	Y	N

Klamath County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
DaVita Inc - Klamath Falls Dialysis	2421 Washburn Way, Ste B, Klamath Falls, OR. 97603	541-882-3401	Outpatient Dialysis	May be required	Y	N

Lane County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Serenity Lane	1 Serenity Lane, Co-burg, OR. 97408	541-687-1110	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	N	N
NWRA - South Lane Physical Therapy, LLC	75 Gateway Blvd, Ste A, Cottage Grove, OR. 97424	541-942-6482	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - TAI Creswell Physical Therapy	112 Melton Rd, Creswell, OR. 97426	541-895-2152	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Aesthetic Surgery Center of Eugene, Inc	2550 Willakenzie Rd, Ste 2, Eugene, OR. 97401	541-434-0922	Surgical Services (Outpatient or ASC)	May be required	Y	N
Avamere Home Health Care, LLC dba Signature Health Care at Home - Eugene	1200 Executive Parkway, Ste 410, Eugene, OR. 97401	541-461-0325	Home Health	May be required	Y	N
Bellevue Healthcare II, Inc - Eugene	1365 Willamette St, Eugene, OR. 97401	541-359-2471	Durable Medical Equipment	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Coburn Place	1777 Coburg Rd, Unit 3, Eugene, OR. 97401	541-505-8041	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Eugene	2490 Willamette St, Ste 5, Eugene, OR. 97405	541-844-1728	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Eugene North	65 Division Ave, Ste T, Eugene, OR. 97404	541-418-4590	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Eugene West	4325 Commerce St, Ste 114, Eugene, OR. 97402	541-505-8054	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Chase Gardens Surgery Center, LLC	360 S Garden Way, Ste 100, Eugene, OR. 97401	541-636-9100	Surgical Services (Outpatient or ASC)	May be required	Y	N
Eastside Orthotics & Prosthetics, Inc - Eugene	91 Madison St, Eugene, OR. 97402	503-257-6623	Orthotics and Prosthetics	May be required	Y	Y
Eugene Foot and Ankle, LLC	1680 Chambers St, Ste 201, Eugene, OR. 97402	541-683-3351	Durable Medical Equipment	May be required	Y	Y
Eugene Rehabilitation, LLC DBA Avamere Rehabilitation of Eugene	2360 Chambers St, Eugene, OR. 97405	541-687-1310	Skilled Nursing Facilities	May be required	Y	N
Focal Point	1550 Oak St, Ste 6, Eugene, OR. 97401	541-683-6341	Optometry	May be required	Y	N
Fresenius Kidney Care West Eugene	3747 W 11th, Eugene, OR. 97402	541-653-9468	Outpatient Dialysis	May be required	Y	N
Fresenius Medical Care Eugene	201 River Ave, Eugene, OR. 97404	541-743-4335	Outpatient Dialysis	May be required	Y	N
Grow Pediatric Therapy, LLC	488 E 11th Ave, Ste LL2, Eugene, OR. 97401	541-359-1009	Occupational Therapy	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Lane Surgery Center, LLC	920 Country Club Rd, Ste 220B, Eugene, OR. 97401	541-342-6699	Surgical Services (Out-patient or ASC)	May be required	Y	N
McKenzie Surgery Center, LP	940 Country Club Rd, Eugene, OR. 97401	541-344-2600	Surgical Services (Out-patient or ASC)	May be required	Y	N
NWRA - Aligned Physical Therapy	450 Country Club Rd, Ste 325, Eugene, OR. 97401	541-345-8895	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Essential Physical Therapy	1166 West 7th Ave, Eugene, OR. 97402	458-210-2940	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Eugene Physical Therapy at Oak Street	1410 Oak St, Eugene, OR. 97401	541-345-2064	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Eugene Physical Therapy, LLC	54 Oakway Center, Eugene, OR. 97401	541-687-7005	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Functional Foundations Pediatric Services	3575 Donald St, Ste 300, Eugene, OR. 97405	541-255-6400	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - GO Physical Therapy	1000 River Rd, Eugene, OR. 97404	541-689-0935	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Limitless Physical Therapy, LLC	1020 Green Acres Rd, Ste 11, Eugene, OR. 97408	541-654-0274	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Mobility Project Physical Therapy, PC	390 Lincoln St, Ste 230, Eugene, OR. 97401	541-255-2095	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Physical Therapy Services	1310 Coburg Rd, Ste 5, Eugene, OR. 97401	541-345-7532	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - TAI Crescent Village	2911 Tennyson Ave, Ste 204, Eugene, OR. 97408	541-515-6194	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - TAI Downtown Eugene Physical Therapy - Charnelton St	760 Charnelton St, Ste 760, Eugene, OR. 97401	541-687-5958	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - TAI West Eugene Physical Therapy	890 Seneca Rd, Ste 700, Eugene, OR. 97402	541-484-9632	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Oregon Eye Surgery Center, Inc	1550 Oak St, Ste 8, Eugene, OR. 97401	541-683-8771	Surgical Services (Out-patient or ASC)	May be required	Y	N
Oregon Imaging Centers, LLC	1200 Hilyard St, Ste 330, Eugene, OR. 97401	541-334-7555	Mammography; Surgical Services (Out-patient or ASC)	May be required	Y	N
Orthopedic Healthcare Ancillary Services, LLC DBA Slocum Surgery Center	55 Coburg Rd, Ste 400, Eugene, OR. 97401	541-485-8111	Surgical Services (Out-patient or ASC)	May be required	Y	N
Pacific Surgery Center, LLC	1125 Darlene Ln, Ste 201, Eugene, OR. 97401	541-683-5488	Surgical Services (Out-patient or ASC)	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
PeaceHealth Inpatient Behavioral Health at University District	770 E 11th Ave, Eugene, OR. 97401	541-686-7191	Inpatient Psychiatric Facility Services	May be required	Y	N
PeaceHealth Outpatient Rehabilitation at University District	1200 Hilyard St, Eugene, OR. 97401	541-461-7550	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
PeaceHealth Sacred Heart - University District Home Health & Hospice	677 East 12th Ave, Ste N 200, Eugene, OR. 97401	541-686-7300	Home Health; Hospice	May be required	Y	N
RainRock - Eating Disorder Center of Eugene	939 Willagillespie Rd, Eugene, OR. 97401	888-228-1253	Assisted Living, Mental Illness Assisted Living Facility; Outpatient Behavioral Health Facility	May be required	N	N
Remember the Moon, LLC	207 W 10th Ave, Eugene, OR. 97401	541-345-9204	Durable Medical Equipment	May be required	Y	Y
Serenity Lane - Eugene	4211 W 11th Ave, Eugene, OR. 97402	541-687-1110	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	N	N
Slocum Orthopedics, PC	55 Coburg Rd, Eugene, OR. 97401	541-485-8111	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Spine Surgery Center of Eugene, LLC	1410 Oak St, Ste 300, Eugene, OR. 97401	541-228-3666	Surgical Services (Outpatient or ASC)	May be required	Y	N
Volare Health, LLC - Camas Ridge Rehabilitation Center, LLC	1166 East 28th Ave, Eugene, OR. 97403	541-672-1631	Skilled Nursing Facilities	May be required	Y	N
Volare Health, LLC - College Hill Rehab Center, LLC	1201 McLean Blvd, Eugene, OR. 97405	541-683-2155	Skilled Nursing Facilities	May be required	Y	N
Volare Health, LLC - Kensington Rehabilitation Health Center, LLC	1735 Adkins St, Eugene, OR. 97401	541-683-5032	Skilled Nursing Facilities	May be required	Y	N
Willamette Community Health Solutions DBA Cascade Health Solutions	2650 Suzanne Way, Ste 200, Eugene, OR. 97408	541-228-3050	Home Health; Hospice	May be required	Y	N
Willamette Family, Inc	687 Cheshire Ave, Eugene, OR. 97402	541-684-4100	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Willamette Family, Inc - Buckley House	605 W 4th Ave, Eugene, OR. 97402	541-762-7575	Outpatient Behavioral Health Facility	May be required	Y	N
Willamette Family, Inc - Carlton House	1420 Green Acres, Eugene, OR. 97402	541-762-4500	Outpatient Behavioral Health Facility	May be required	Y	N
Willamette Family, Inc - Cheshire	687 Cheshire Ave, Eugene, OR. 97402	541-684-4100	Outpatient Behavioral Health Facility	May be required	Y	N
Willamette Family, Inc - Downtown Treatment Center	1050 High St, Eugene, OR. 97401	541-762-4300	Outpatient Behavioral Health Facility	May be required	Y	N
Focal Point - Florence Location	2002 Hwy 101 N, Florence, OR. 97439	541-997-8422	Optometry	May be required	Y	N
Fresenius Medical Care Florence Oregon	2820 Kingwood St, Florence, OR. 97439	541-997-1136	Outpatient Dialysis	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Regency Florence, LLC	1951 21st St, Florence, OR. 97439	541-997-8436	Skilled Nursing Facilities	May be required	Y	N
NWRA - Oregon Neuros- port Physical Therapy	680 Ivy St, Junction City, OR. 97448	541-998-9988	Occupational Thera- py; Physical Therapy; Speech Therapy	May be required	Y	N
Apria Healthcare, LLC - Springfield	4739 Main St, Ste 5-6, Springfield, OR. 97478	541-747-2300	Durable Medical Equipment	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Springfield	1910 Marcola Rd, Springfield, OR. 97477	503-404-0030	Occupational Thera- py; Physical Therapy; Speech Therapy	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Thurston	5707 Main St, Spring- field, OR. 97478	541-650-6972	Occupational Thera- py; Physical Therapy; Speech Therapy	May be required	Y	Y
Fresenius Medical Care Emerald Valley	350 Q St, Springfield, OR. 97477	541-747-4061	Outpatient Dialysis	May be required	Y	N
Fresenius Medical Care Springfield Oregon	304 Q St, Springfield, OR. 97477	541-741-8005	Outpatient Dialysis	May be required	Y	N
Hanger Prosthetics & Or- thotics, Inc - Springfield	445 Harlow Rd, Ste 110, Springfield, OR. 97477	541-485-1363	Durable Medical Equipment	May be required	Y	Y
Marquis Companies Inc DBA Marquis Springfield	1333 1st St, Springfield, OR. 97477	541-736-2700	Skilled Nursing Facilities	May be required	Y	N
McKenzie Medical Imag- ing, PC	960 16th St, Ste 10, Springfield, OR. 97477	541-726-4694	Mammography	May be required	Y	N
National Seating & Mobil- ity, Inc - Springfield	5250 Highbanks Rd, Ste 600, Springfield, OR. 97478	541-359-0153	Durable Medical Equipment	May be required	Y	Y
Norco, Inc - Springfield	302 Shelley St, Spring- field, OR. 97477	541-343-0304	Durable Medical Equipment	May be required	Y	Y
NWRA - McKenzie Cross- ing Orthopedic Physical Therapy	145 South 52nd Pl, Springfield, OR. 97478	541-988-3337	Occupational Thera- py; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - TAI Gateway Physical Therapy	445 Harlow Rd, Ste 120, Springfield, OR. 97477	541-736-8870	Occupational Thera- py; Physical Therapy; Speech Therapy	May be required	Y	N
Oregon Endoscopy Cen- ter, LLC	3355 RiverBend Dr, Ste 510, Springfield, OR. 97477	541-868-9555	Surgical Services (Out- patient or ASC)	May be required	Y	N
Oregon Imaging Cen- ters, LLC - Breast & MRI Center	3355 RiverBend Dr, Ste 100, Springfield, OR. 97477	541-334-7555	Mammography; Sur- gical Services (Outpa- tient or ASC)	May be required	Y	N
Oregon SurgiCenter, LLC	2400 Hartman Ln, Ste 300, Springfield, OR. 97477	541-343-1603	Surgical Services (Out- patient or ASC)	May be required	Y	N
PeaceHealth Sacred Heart Medical Center RiverBend - Inpatient Rehabilitation	3333 RiverBend Dr, Springfield, OR. 97477	360-729-1691	Occupational Thera- py; Physical Therapy; Speech Therapy	May be required	Y	N
PT Northwest - Spring- field Physical Therapy	3783 International Court, Ste 100, Spring- field, OR. 97477	541-683-5139	Occupational Therapy; Physical Therapy	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
RainRock - Residential	41496 McKenzie Hwy, Springfield, OR. 97477	888-228-1253	Assisted Living, Mental Illness Assisted Living Facility; Outpatient Be- havioral Health Facility	May be required	N	N
RiverBend Ambulatory Surgery Center, LLC DBA Day Surgery at RiverBend	3355 RiverBend Dr, Ste 110, Springfield, OR. 97477	541-852-4800	Surgical Services (Out- patient or ASC)	May be required	Y	N
NWRA - Life Force Ther- apy	88267 Territorial Rd, Ste 10A, Veneta, OR. 97487	503-443-6156	Occupational Therapy; Physical Therapy	May be required	Y	N

Lewis County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Pacific Cataract and Laser Institute, Inc, PC - Chehalis	2517 NE Kresky Ave, Chehalis, WA. 98532	360-748-8632	Surgical Services (Out- patient or ASC)	May be required	Y	N

Lincoln County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
DaVita Inc - Yaquina Bay Dialysis	957 SW Coast Hwy, Newport, OR. 97365	541-283-3798	Outpatient Dialysis	May be required	Y	N
Norco, Inc - Newport	2035 N Coast Hwy, Newport, OR. 97365	541-574-7200	Durable Medical Equipment	May be required	Y	Y

Linn County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Avamere Home Health Care, LLC dba Signature Healthcare at Home - Albany	317 W 1st Ave, Ste 301, Albany, OR. 97321	541-812-5254	Home Health	May be required	Y	N
Fresenius Medical Care Albany Oregon	605 Hickory St NW, Albany, OR. 97321	541-928-1749	Outpatient Dialysis	May be required	Y	N
NWRA - Healing Motion Physical Therapy - Albany	629 Hickory St, Ste 160, Albany, OR. 97321	541-929-2255	Occupational Thera- py; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - Pediatric Thera- py Services - Albany	1117 Pacific Blvd SE, Albany, OR. 97321	503-666-1333	Occupational Thera- py; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - TAI Mid-Valley Physical Therapy	1325 Waverly Dr SE, Albany, OR. 97322	541-967-1224	Occupational Thera- py; Physical Therapy; Speech Therapy	May be required	Y	N
Old Mill Center for Chil- dren and Families, Inc - Albany	528 SW Ellsworth St, Albany, OR. 97321	541-757-8068	Occupational Therapy	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Serenity Lane - Albany	1050 Price Rd, SE, Albany, OR. 97322	541-687-1110	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	N	N
Fresenius Medical Care Lebanon Oregon	665 N 5th St, Lebanon, OR. 97355	541-258-3012	Outpatient Dialysis	May be required	Y	N
Norco, Inc - Lebanon	325 Industrial Way, Lebanon, OR. 97355	541-574-7200	Durable Medical Equipment	May be required	Y	Y

Malheur County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
DaVita Inc - Four Rivers Dialysis Center	515 East Ln, Ontario, OR. 97914	541-889-9557	Outpatient Dialysis	May be required	Y	N

Marion County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Benchmark Physical Therapy of Oregon, LLC - Keizer	5075 River Rd N, Keizer, OR. 97303	503-400-7717	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
InReach Physical Therapy - Keizer	4734 River Rd N, Keizer, OR. 97303	503-395-7908	Physical Therapy	May be required	Y	Y
Keizer Campus Operations, LLC	5210 River Rd North, Keizer, OR. 97303	503-393-3624	Skilled Nursing Facilities	May be required	Y	Y
Northwest Rehabilitation Associates, Inc - Cherry Ave	4025 Cherry Ave NE, Keizer, OR. 97303	503-390-9009	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - TAI Keizer PT	5955 Shoreview Lane N, Ste 100, Keizer, OR. 97303	503-463-4221	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
PT Northwest - Keizer Physical Therapy	109 McNary Estates Dr N, Keizer, OR. 97303	503-463-5231	Occupational Therapy; Physical Therapy	May be required	Y	Y
Trillium Family Services - Salem Day - Partial Hospitalization Program	10327 River Rd NE, Keizer, OR. 97303	541-758-5900	Outpatient Behavioral Health Facility	May be required	Y	N
Providence Benedictine Home Health Agency	570 S Main St, Mount Angel, OR. 97362	503-845-9226	Home Health	May be required	Y	Y
Providence Benedictine Nursing Center	540 S Main St, Mount Angel, OR. 97362	503-845-6841	Skilled Nursing Facilities	May be required	Y	N
A Step Forward LLC - Salem Location	744 Hawthorne Ave NE, Salem, OR. 97301	503-798-4988	Orthotics and Prosthetics	May be required	Y	Y
Apria Healthcare, LLC - Salem	2050 Vista Ave SE, Ste 100-110, Salem, OR. 97302	503-480-1100	Durable Medical Equipment	May be required	Y	Y
Avamere Home Health Care, LLC dba Signature Healthcare at Home - Salem	1220 20th St SE, Ste 306, Salem, OR. 97302	503-783-2470	Home Health	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Benchmark Physical Therapy of Oregon, LLC - Battle Creek	6250 Commercial St SE, Salem, OR. 97306	503-485-1666	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Bridgeway Recovery Services, Inc	3325 Harold Dr, Salem, OR. 97305	503-363-2021	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Bridgeway Recovery Services, Inc - NE Location	3321 Harold Dr NE, Salem, OR. 97305	800-813-2000	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Capitol Physical & Hand Therapy, Inc	4132 Devonshire Ct, NE, Salem, OR. 97305	503-364-5313	Occupational Therapy; Physical Therapy	May be required	Y	Y
DaVita Inc - Lancaster Drive Dialysis	421 Lancaster Dr NE, Salem, OR. 97301	503-581-6236	Outpatient Dialysis	May be required	Y	Y
DaVita Inc - NE Salem Dialysis	4792 Portland Rd NE, Salem, OR. 97305	503-393-2142	Outpatient Dialysis	May be required	Y	Y
DaVita Inc - Salem Dialysis	3550 Liberty Rd S, Ste 100, Salem, OR. 97302	503-371-8047	Outpatient Dialysis	May be required	Y	Y
First Call Home Health Agency, LLC	2608 Cascadia Industrial St SE, Salem, OR. 97302	503-371-4569	Home Health	May be required	Y	Y
Hanger Prosthetics & Orthotics, Inc - Salem	675 12th St SE, Salem, OR. 97301	503-581-9191	Durable Medical Equipment	May be required	Y	Y
Marshall, Elizabeth dba Bloom Physical Therapy	365 Washington St SE, Salem, OR. 97302	503-930-5025	Physical Therapy	May be required	Y	Y
McMinnville Home Health, LLC dba Mission Home Health of Salem	2601 25th St SE, Ste 340, Salem, OR. 97302	503-766-3124	Home Health	May be required	Y	Y
Norco, Inc - Salem	2685 Commercial St NE, Salem, OR. 97301	503-378-1756	Durable Medical Equipment	May be required	Y	Y
Northwest Rehabilitation Associates, Inc - 3220 Liberty Rd S	3220 Liberty Rd S, Salem, OR. 97302	503-371-0779	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Northwest Rehabilitation Associates, Inc - 3270 Liberty Rd S	3270 Liberty Rd S, Salem, OR. 97302	503-371-2470	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - BPM Physical Therapy Center	233 Madrona Ave SE, Salem, OR. 97302	503-566-7782	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - Carbon Physical Therapy	2975 River Rd S, Salem, OR. 97302	503-887-4974	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - Healing Motion Physical Therapy - Salem	340 Vista Ave SE, Ste 250, Salem, OR. 97302	971-908-3017	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - Kites Pediatrics Occupational Therapy, Inc	1880 Lancaster Dr NE, Ste 116, Salem, OR. 97305	503-662-2091	Occupational Therapy; Physical Therapy	May be required	Y	Y
NWRA - Pediatric Therapy Services - Salem	3831 Fairview Industrial Dr SE, Salem, OR. 97302	503-666-1333	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
NWRA - SportsCare Physical Therapy Salem	3871 Fairview Industrial Dr SE, Ste 120, Salem, OR. 97302	503-245-9903	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - TAI East Salem PT	3400 State St, Ste G-704, Salem, OR. 97301	503-378-7434	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - TAI South Salem PT	2925 River Rd S, Ste 200, Salem, OR. 97302	503-585-4824	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - TAI Southeast Salem PT	4677 Commercial St SE, Salem, OR. 97302	503-391-8729	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - Vibrance Physical Therapy & Wellness	3295 Triangle Dr SE, Ste 140, Salem, OR. 97302	503-991-5223	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Pelvic Wellness Center of Salem, LLC	1655 Capitol St NE, Salem, OR. 97301	503-983-8811	Physical Therapy	May be required	Y	Y
PT Northwest - Northeast Salem Physical Therapy	685 36th Ave, NE, Salem, OR. 97301	503-371-8860	Occupational Therapy; Physical Therapy	May be required	Y	Y
PT Northwest - South Salem Physical Therapy	2521 Boone Rd SE, Ste 100, Salem, OR. 97306	503-585-5131	Occupational Therapy; Physical Therapy	May be required	Y	Y
PT Northwest - Willamette University Physical Therapy	900 State St, Salem, OR. 97301	503-838-4244	Occupational Therapy; Physical Therapy	May be required	Y	Y
Pullings, Sarah dba Inspire Behavioral Services	2992 Tess Ave, NE, Salem, OR. 97301	805-400-4758	Outpatient Behavioral Health Facility	May be required	Y	N
Qualicenters Salem	440 Lancaster Dr NE, Salem, OR. 97301	503-364-1130	Outpatient Dialysis	May be required	Y	Y
Salem Home Care, LLC - Salem	925 Commercial St SE, Ste 310, Salem, OR. 97302	503-561-5999	Home Health	May be required	Y	Y
Salem OR Ophthalmology ASC, LLC DBA Salem Laser and Surgery Center	1330 Commercial St SE, Salem, OR. 97302	503-763-1973	Surgical Services (Outpatient or ASC)	May be required	Y	Y
Salem Radiology Consultants, PC	2925 Ryan Dr SE, Salem, OR. 97301	503-399-1262	Diagnostic Radiology	May be required	Y	Y
Salem Surgery Center, LLC dba Northbank Surgical Center	2525 12th St SE, Ste 110, Salem, OR. 97302	503-364-3704	Surgical Services (Outpatient or ASC)	May be required	Y	Y
Sensible Speech-Language Pathology, Inc	1475 Capitol St NE, Salem, OR. 97301	971-599-1712	Speech Therapy	May be required	Y	Y
Serenity Lane - Salem	960 Liberty St, SE, Ste 120, Salem, OR. 97302	541-687-1110	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	N	N
South Salem Rehabilitation, LLC dba Salem Transitional Care	3445 Boone Rd SE, Salem, OR. 97317	503-576-3000	Skilled Nursing Facilities	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Silverton	365 Westfield St, Silverton, OR. 97381	503-873-6111	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
NWRA - Pro-Motion Physical Therapy of Silverton	602A Front St, Silverton, OR. 97381	503-874-4416	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - PRO-Motion Advanced Functional Rehab, LLC	601 N 1st St, Stayton, OR. 97383	503-769-3123	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
PT Northwest - Stayton Physical Therapy	1750 Wilco Rd, Stayton, OR. 97383	503-769-7131	Occupational Therapy; Physical Therapy	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Woodburn	1537 Mount Hood Ave, Ste 103, Woodburn, OR. 97071	503-980-9390	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Connected Healthcare, Inc - Woodburn	669 Glatt Cir, Ste A, Woodburn, OR. 97071	503-261-8599	Home Health	May be required	Y	Y
DaVita Inc - Woodburn Dialysis	1840 Newberg Hwy, Ste 140, Woodburn, OR. 97071	503-982-2005	Outpatient Dialysis	May be required	Y	Y
NWRA - Marquis Physical Therapy	2241 Country Club Rd, Woodburn, OR. 97071	503-982-8544	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Sanders Hand Therapy, Inc dba Sanders Hand and Pediatric Therapy	2217 Country Club Rd, Woodburn, OR. 97071	503-982-4200	Occupational Therapy; Physical Therapy	May be required	Y	Y
Volare Health, LLC - Evergreen Estates Nursing & Rehabilitation Center, LLC	601 Evergreen Rd, Woodburn, OR. 97071	503-982-0111	Skilled Nursing Facilities	May be required	Y	Y

Multnomah County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Benchmark Physical Therapy of Oregon, LLC - Gresham	283 NE 223rd Ave, Gresham, OR. 97030	503-912-1192	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Blue Sprig Pediatrics, Inc -Gresham	1851 NW Civic Dr, Gresham, OR. 97030	971-292-1050	Outpatient Behavioral Health Facility	May be required	N	N
Cascade Gresham Physical Therapy, Inc DBA Cascade Physical Therapy	19201 SE Division St, Ste 100, Gresham, OR. 97030	503-669-2500	Physical Therapy	May be required	Y	N
DaVita Inc - Gresham Station Dialysis	878 NW Burnside Rd, Gresham, OR. 97030	503-465-1068	Outpatient Dialysis	May be required	Y	Y
FMC Dialysis Services of Mt Hood	23335 SE Stark St, Gresham, OR. 97030	503-465-0424	Outpatient Dialysis	May be required	Y	Y
New ProActive, LLC - Gresham	25500 SE Stark St, Ste 103, Gresham, OR. 97030	503-328-0222	Physical Therapy	May be required	Y	N
Sapphire at Gresham Rehab, LLC DBA Gresham Post Acute Care and Rehab	405 NE 5th St, Gresham, OR. 97030	503-666-5600	Skilled Nursing Facilities	May be required	Y	Y
Telecare - Recovery Center at Gresham	4101 NE Division St, Gresham, OR. 97030	503-666-6575	Assisted Living, Mental Illness Assisted Living Facility	May be required	N	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
US Renal Care, Inc - Dialysis Centers of Oregon, LLC	1360 East Powell Blvd, Gresham, OR. 97030	503-465-1650	Outpatient Dialysis	May be required	Y	Y
A Step Forward LLC	8605 SW Terwilliger Blvd, Portland, OR. 97219	503-478-0600	Orthotics and Prosthetics	May be required	Y	Y
Advantage Dental Clinics, LLC	10535 NE Glisan St, Ste 100, Portland, OR. 97220	971-229-8777	Surgical Services (Outpatient or ASC)	May be required	Y	Y
Albertina Kerr Centers	722 NE 162nd Ave, Bldg A, Portland, OR. 97230	503-239-8101	Assisted Living, Mental Illness Assisted Living Facility	May be required	Y	N
All In One Mobility, Inc	12833 NE Airport Way, Portland, OR. 97230	503-255-5005	Durable Medical Equipment	May be required	Y	N
Another Chance Clinical Services LLC	12670 NW Barnes Rd, Ste 200, Portland, OR. 97232	503-505-2925	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Another Chance Clinical Services LLC - East	211 NE 18th Ave, Portland, OR. 97232	503-505-2925	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Apria Healthcare, LLC	17890 NE Airport Way, Ste 170, Portland, OR. 97230	800-562-6505	Durable Medical Equipment	May be required	Y	Y
Baker, Danielle, dba Portland Speech Clinic	6516 NE Siskiyou St, Portland, OR. 97213	503-568-1781	Speech Therapy	May be required	N	N
Beech Street Speech and Language - Sellwood	1610 SE Glenwood St, Portland, OR. 97202	503-927-3598	Speech Therapy	May be required	Y	Y
Behavioral Learning Network - Oregon LLC	1827 NE 44th Ave, Ste 390, Portland, OR. 97213	503-963-6494	Outpatient Behavioral Health Facility	May be required	Y	N
Blue Sprig Pediatrics, Inc	5457 SW Canyon Ct, Portland, OR. 97221	971-762-4663	Outpatient Behavioral Health Facility	May be required	Y	N
Blue Sprig Pediatrics, Inc - Canyon Ct	5457 SW Canyon Ct, Portland, OR. 97221	971-762-4663	Outpatient Behavioral Health Facility	May be required	N	N
Byram Healthcare Centers, Inc	10202 E Burnside St, Portland, OR. 97216	800-678-0707	Durable Medical Equipment	May be required	Y	N
Care Center - Porthaven, Inc DBA Porthaven Health Care Center	5330 NE Prescott St, Portland, OR. 97218	503-288-6585	Hospice; Skilled Nursing Facilities	May be required	Y	Y
Center for Ocular Prosthetics, LLC	2456 NW Northrup St, Ste 1A, Portland, OR. 97210	503-229-8490	Durable Medical Equipment	May be required	Y	Y
Central City Concern - Blackburn	12121 E Burnside, Portland, OR. 97216	503-294-1681	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Central City Concern - CCC Recovery Center	33 NW Broadway, Portland, OR. 97209	503-535-1150	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Central City Concern - Community Engagement Program	709 NW Everett, Portland, OR. 97209	503-294-1681	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Central City Concern - Hooper Ft Detox	1535 N Williams Ave, Portland, OR. 97227	503-294-1681	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Central City Concern - Imani	2040 SE Powell Blvd, Portland, OR. 97202	503-294-1681	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Central City Concern - NE 37th Avenue Hansen Shelter Clinic	1525 NE 37TH AVE, Portland, OR. 97232	503-294-1681	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Central City Concern - Old Town Clinic	727 W Burnside, Portland, OR. 97209	503-294-1681	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Central City Concern - Puentes	215 SE 102nd Ave, Portland, OR. 97216	503-294-1681	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Ceres Physician Oregon, PC dba Spring Fertility	2055 NW Savier St, Ste 150, Portland, OR. 97209	971-429-6000	Surgical Services (Outpatient or ASC)	May be required	N	N
Ceres Physician Oregon, PC dba Spring Fertility - ASC	2055 NW Savier St, Ste 150B, Portland, OR. 97209	971-429-6000	Surgical Services (Outpatient or ASC)	May be required	N	N
Childrens Intensive Therapy Northwest - Columbia Pacific Plaza	2201 NE Columbia Blvd, Ste 2207, Portland, OR. 97211	503-895-1320	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Cielo Treatment Center, LLC	1805 NE Sandy Blvd, Portland, OR. 97232	971-500-2707	Inpatient Psychiatric Facility Services; Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Connected Healthcare, Inc	7515 NE Ambassador Pl, Ste C, Portland, OR. 97220	503-261-8599	Home Health	May be required	Y	Y
Cragon Inc dba Crary Shoe Mfg Co	12035 NE Glenn Wid-ing Dr, Portland, OR. 97220	503-253-8984	Durable Medical Equipment	May be required	Y	Y
Crestview Recovery	6025 SE Belmont St, Portland, OR. 97215	503-477-8495	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Crestview Recovery - Res 1	65 NE 30th Ave, Portland, OR. 97215	503-477-8495	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Crestview Recovery - Res 2	2954 NE Couch St, Portland, OR. 97232	503-477-8495	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Crestview Recovery - Res 3	1514 SE Salmon St, Portland, OR. 97214	503-477-8495	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
DaVita Inc - Portland Gateway Dialysis	9932 NE Halsey St, Portland, OR. 97220	833-384-2693	Outpatient Dialysis	May be required	Y	Y
DaVita Inc - Portland MLK Dialysis	2737 NE Martin Luther King Jr Blvd, Portland, OR. 97212	503-282-1253	Outpatient Dialysis	May be required	Y	Y
Eastside Orthotics & Prosthetics, Inc	17316 NE Halsey St, Portland, OR. 97230	503-257-6623	Orthotics and Prosthetics	May be required	Y	Y
Elena M Ali dba Embracing Autism ABA	205 SE Spokane St, Ste 300, Portland, OR. 97202	503-473-1876	Outpatient Behavioral Health Facility	May be required	Y	N
EPIC Imaging, PC dba RAYUS Radiology	233 NE 102nd Ave, Portland, OR. 97220	503-253-1105	Mammography	May be required	Y	Y
Fora Health Inc DBA Fora Health Treatment & Recovery Fora Health	10230 SE Cherry Blossom Dr, Portland, OR. 97216	503-535-1150	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
Fresenius Kidney Care Piedmont	7474 NE Martin Luther King Jr Blvd, Portland, OR. 97211	503-737-1020	Outpatient Dialysis	May be required	Y	Y
Fresenius Kidney Care Rose Quarter	4905 NE Martin Luther King Jr Blvd, Portland, OR. 97211	503-288-7020	Outpatient Dialysis	May be required	Y	Y
Friendship Health Center	3320 SE Holgate Blvd, Portland, OR. 97202	503-231-1411	Skilled Nursing Facilities	May be required	Y	Y
Hanger Prosthetics & Orthotics, Inc - Sam Jackson	3220 N Williams Ave, Portland, OR. 97227	503-243-1974	Durable Medical Equipment	May be required	Y	Y
Just Like A Woman, Inc	6333 S Macadam Ave, Ste 102, Portland, OR. 97239	503-246-7000	Durable Medical Equipment	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Kyo Autism Therapy, LLC - Barbur Blvd	9221 SW Barbur Blvd, Ste 305, Portland, OR. 97219	877-264-6747	Outpatient Behavioral Health Facility	May be required	Y	N
Laurelhurst Operations, LLC DBA Laurelhurst Village Rehabilitation Center	3060 SE Startk St, Portland, OR. 97214	503-535-4700	Skilled Nursing Facilities	May be required	Y	Y
Leanne Dall dba Dall-house Speech and Language, LLC	6723 SW 15th Ave, Portland, OR. 97219	971-412-2142	Speech Therapy	May be required	Y	Y
Legacy Good Samaritan Hospital and Medical Center	1015 NW 22nd Ave, Portland, OR. 97210	503-413-7711	Physical Therapy	May be required	Y	N
Legacy VNA Hospice	815 NE Davis, Portland, OR. 97232	503-413-4092	Hospice	May be required	Y	Y
Lifelong Learning, LLC	5521 NE Davis St, Portland, OR. 97213	802-282-6965	Outpatient Behavioral Health Facility	May be required	Y	N
Marquis Companies, Inc DBA Marquis Mt Tabor	6040 SE Belmont St, Portland, OR. 97215	503-231-7166	Hospice; Skilled Nursing Facilities	May be required	Y	Y
Mental Health Association of Oregon, The DBA Mental Health & Addiction Association of Oregon	411 NE 19th Ave, Portland, OR. 97232	503-922-2377	Outpatient Behavioral Health Facility	May be required	N	Y
Neurotherapeutic Pediatric Therapies, Inc - NE Portland Treatment Center	10130 NE Skidmore, Portland, OR. 97220	503-257-3878	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
New Proactive, LLC - Gateway	1307 NE 102 Ave, Ste T-1, Portland, OR. 97220	503-489-6250	Physical Therapy	May be required	Y	Y
Norco, Inc - NE 7th Ave	1877 NE 7th Ave, Portland, OR. 97212	503-288-8174	Durable Medical Equipment	May be required	Y	Y
Nordstrom - SW	701 SW Broadway, Portland, OR. 97205	503-224-6666	Orthotics and Prosthetics	May be required	Y	N
OHSU - Adult Perioperative Medicine Clinic	3181 SW Sam Jackson Park Rd, Portland, OR. 97239	503-494-3687	Surgical Services (Outpatient or ASC)	May be required	Y	N
OHSU - Casey Eye Institute - Facility	3181 SW Sam Jackson Park Rd, Portland, OR. 97239	503-494-8311	Surgical Services (Outpatient or ASC)	May be required	Y	Y
OHSU - CHH Adult Perioperative Medicine Clinic	3303 S Bond Ave, Ste 8, Portland, OR. 97239	503-494-3687	Surgical Services (Outpatient or ASC)	May be required	Y	N
OHSU - Child Development & Rehabilitation Center - Portland	707 SW Gaines St, Portland, OR. 97239	503-494-7859	Surgical Services (Outpatient or ASC)	May be required	Y	N
Oregon Artificial Limb Co, Inc	21 NE 7th Ave, Portland, OR. 97232	503-231-4876	Orthotics and Prosthetics	May be required	Y	Y
Oregon Behavior Company	5441 S Macadam Ave, Ste 4195, Portland, OR. 97239	443-742-2580	Outpatient Behavioral Health Facility	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Pacific Cataract and Laser Institute, Inc, PC - Portland	1331 NW Lovejoy St, Ste 750, Portland, OR. 97209	503-535-2883	Optometry; Surgical Services (Outpatient or ASC)	May be required	Y	Y
PNRS - Hollywood Dialysis Center	2824 NE Wasco St, Portland, OR. 97232	503-493-8227	Outpatient Dialysis	May be required	Y	Y
Providence Health & Services - Oregon dba Providence Home Health	6410 NE Halsey St, Ste 100, Portland, OR. 97213	503-215-4601	Home Health	May be required	Y	Y
Providence Home Health East	9936 SE Washington St, Ste E10, Portland, OR. 97216	503-215-4646	Home Health	May be required	Y	Y
Providence Home Infusion Home Medical	6410 NE Halsey St, Portland, OR. 97213	503-215-4321	Home Health	May be required	Y	Y
RainRock - Eating Disorder Center of Portland	5100 S Macadam Ave, Ste 360, Portland, OR. 97239	888-228-1253	Assisted Living, Mental Illness Assisted Living Facility; Outpatient Behavioral Health Facility	May be required	N	N
RAYUS Radiology - Slabtown	2055 NW Savier St, Ste 110, Portland, OR. 97209	503-535-7002	Mammography	May be required	Y	Y
Rehab Specialists Outpatient DBA AgeSTRONG at Holladay Park	1300 NE 16th Ave, Portland, OR. 97232	503-288-6671	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Rehab Specialists Outpatient LLC - AgeStrong at Cherrywood	1417 SE 107th Ave, Portland, OR. 97216	503-546-7930	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Rose Bud Speech Therapy	5901 S Macadam Ave, Ste 130, Portland, OR. 97239	503-406-8669	Speech Therapy	May be required	Y	Y
Salem Home Care, LLC - Portland	9320 SW Barbur Blvd, Ste 350, Portland, OR. 97219	503-244-4621	Home Health	May be required	Y	Y
Sapphire at Cedar Crossings DBA Cedar Crossings	6003 SE 136th Ave, Portland, OR. 97236	971-978-1268	Skilled Nursing Facilities	May be required	Y	Y
Sapphire at Gateway, LLC DBA Gateway Care and Retirement	39 NE 102nd Ave, Portland, OR. 97220	503-252-2461	Skilled Nursing Facilities	May be required	Y	Y
Sarah Rachel Kleine dba Happy Brain Speech and Language Therapy, LLC	1650 SE 3rd Ave, Ste 209, Portland, OR. 97214	971-284-7471	Speech Therapy	May be required	Y	N
Serenity Lane - Portland Barbur	10920 SW Barbur Blvd, Portland, OR. 97219	541-687-1110	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	N	N
SizeWise Rentals, LLC - Portland	17721 NE Riverside Pkwy, Ste C, Portland, OR. 97230	800-814-9389	Durable Medical Equipment	May be required	Y	Y
Speech 4 Kiddos, LLC	4029 NE Tillamook St, Portland, OR. 97212	503-272-1867	Speech Therapy	May be required	Y	Y
Sunbreak Therapy Services - Siskiyou	6516 NE Siskiyou St, Portland, OR. 97213	503-908-6122	Occupational Therapy; Speech Therapy	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Trillium Family Services - Portland Outpatient Programs	3415 SE Powell Blvd, Portland, OR. 97202	503-234-9591	Outpatient Behavioral Health Facility	May be required	Y	N
Trillium Family Services - Portland Partial Hospitalization-Day Program - Edwards School	1715 SE 32nd Pl, Portland, OR. 97214	503-234-9591	Outpatient Behavioral Health Facility	May be required	Y	N
Trillium Family Services - Portland Residential Campus	3415 SE Powell Blvd, Portland, OR. 97202	503-234-9591	Outpatient Behavioral Health Facility	May be required	Y	N
Trillium Family Services, Inc	3415 SE Powell Blvd, Portland, OR. 97202	503-234-9591	Outpatient Behavioral Health Facility	May be required	Y	N
US Renal Care, Inc - East Portland Peritoneal Dialysis Clinic, LLC	10802 SE Washington St, Portland, OR. 97216	503-254-4426	Outpatient Dialysis	May be required	Y	Y
US Renal Care, Inc - RSA-Portland, LLC	10595 SE Stark St, Portland, OR. 97216	503-252-0019	Outpatient Dialysis	May be required	Y	Y
Wellness Group for Voice, Speech, and Swallowing, LLC	3151 NE Sandy Blvd, Ste 100, Portland, OR. 97232	503-946-6907	Speech Therapy	May be required	Y	N
West Portland Physical Therapy Clinic, LLC	1630 SW Morrison St, Ste 100, Portland, OR. 97205	503-227-7774	Pediatric Rehabilitation Medicine; Physical Therapy	May be required	Y	Y
Western Health Resources DBA Adventist Health Home Care Services	5835 NE 122nd Ave, Ste 155, Portland, OR. 97230	503-251-6301	Home Health	May be required	Y	Y
Whole Circle Pediatric Therapy	8028 E Burnside St, Portland, OR. 97215	503-502-7515	Occupational Therapy; Speech Therapy	May be required	N	N

Pierce County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Joerns Healthcare, LLC - Lakewood	9804 Sales Rd Space A-4, Lakewood, WA. 98499	800-826-0270	Durable Medical Equipment	May be required	Y	N
Discovery Practice Management - Center for Discovery - Tacoma	2202 South Cedar St, Ste 220, Tacoma, WA. 98405	714-710-1961	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Behavioral Health Facility	May be required	Y	N

Polk County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Benchmark Physical Therapy of Oregon, LLC - Dallas	170 W Ellendale Ave, Ste 101, Dallas, OR. 97338	503-420-4287	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Northwest Rehabilitation Associates, Inc - Ellendale Ave	210 W Ellendale Ave, Ste 100, Dallas, OR. 97338	503-623-2433	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Salem Health West Valley - Outpatient Services	1050 SE Uglow Ave, Dallas, OR. 97338	503-917-2121	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
PT Northwest - Monmouth Physical Therapy	225 East Main St, Monmouth, OR. 97361	503-838-4244	Occupational Therapy; Physical Therapy	May be required	Y	Y
Salem Health Medical Clinic - Monmouth	512 Main St E, Ste 300, Monmouth, OR. 97361	503-838-1182	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - West Salem	300 Glen Creek Rd NW, Salem, OR. 97304	503-990-8627	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
DaVita Inc - Glen Creek Dialysis	645 9th St NW, Ste 145, Salem, OR. 97304	503-365-6316	Outpatient Dialysis	May be required	Y	Y
Fresenius Medical Care West Salem	1060 2nd St NW, Salem, OR. 97304	503-763-3257	Outpatient Dialysis	May be required	Y	Y
Northwest Rehabilitation Associates, Inc - 2nd St NW	1025 2nd St NW, Salem, OR. 97304	503-339-7556	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
PT Northwest - West Salem Physical Therapy	1594 Edgewater St NW, Ste 140, Salem, OR. 97304	503-391-5542	Occupational Therapy; Physical Therapy	May be required	Y	Y
Willamette Valley Hospice, Inc dba Willamette Vital Health	1015 3rd St NW, Salem, OR. 97304	503-588-3600	Hospice	May be required	Y	Y

Skagit County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Bellevue Healthcare II, Inc - Burlington	1337 S Goldenrod Rd, Burlington, WA. 98233	360-999-5635	Durable Medical Equipment	May be required	Y	N

Snohomish County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Discovery Practice Management - Center for Discovery - Edmonds	7511 176th St SW, Edmonds, WA. 98026	714-710-1961	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Behavioral Health Facility	May be required	Y	N
Bellevue Healthcare II, Inc - Everett	2031 Broadway, Everett, WA. 98201	425-258-6700	Durable Medical Equipment	May be required	Y	N

Spokane County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Bellevue Healthcare II, Inc - Liberty Lake	23102 E Appleway Ave, Liberty Lake, WA. 99019	509-850-3997	Durable Medical Equipment	May be required	Y	N

Thurston County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Bellevue Healthcare II, Inc - Lacey	4500 Pacific Ave SE, Ste B, Lacey, WA. 98503	360-438-2955	Durable Medical Equipment	May be required	Y	N

Union County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
PNRS - Eastern Oregon Dialysis Clinic	10601 S Walton Rd, La Grande, OR. 97850	541-663-8420	Outpatient Dialysis	May be required	Y	N

Washington County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Aim High PDX	16205 NW Bethany Ct, Ste 116, Beaverton, OR. 97006	503-430-8539	Outpatient Behavioral Health Facility	May be required	Y	N
Autism Spectrum Therapies, LLC	1800 NW 169th Pl, Ste B100, Beaverton, OR. 97006	866-727-8274	Outpatient Behavioral Health Facility	May be required	Y	N
Beaverton Rehab & Specialty Care, LLC dba Avamere Rehabilitation of Beaverton	11850 SW Allen Blvd, Beaverton, OR. 97005	503-646-7164	Skilled Nursing Facilities	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Beaverton	10065 SW Nimbus Ave, Beaverton, OR. 97008	503-992-6750	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Bold Pediatric Therapy Center	1815 NW 169th Pl, Ste 3070, Beaverton, OR. 97006	971-249-2653	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
DaVita Inc - Cornell Road Dialysis	1700 NW 167th Pl, Ste 230, Beaverton, OR. 97006	503-439-8829	Outpatient Dialysis	May be required	Y	Y
Early Autism Services, LLC	6200 SW Arctic Dr, Beaverton, OR. 97005	312-965-2997	Outpatient Behavioral Health Facility	May be required	Y	N
Griffin Center for Inspired Instruction DBA Sound Start	9955 SW Beaverton Hillsdale Hwy, Ste 115, Beaverton, OR. 97005	503-567-2231	Speech Therapy	May be required	Y	Y
Hazelden Betty Ford Foundation - Beaverton	6600 SW 105th Ave, Ste 120, Beaverton, OR. 97008	503-554-4300	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	N	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
InReach Physical Therapy - Beaverton	2800 SW Hocken Ave, Beaverton, OR. 97005	503-500-5961	Physical Therapy	May be required	Y	Y
Little Peas Speech Therapy, LLC	8285 SW Nimbus Ave, Ste 174, Beaverton, OR. 97008	503-579-7327	Occupational Therapy; Speech Therapy	May be required	Y	Y
Norco, Inc - Beaverton	2770 SW Cedar Hills Blvd, Beaverton, OR. 97005	503-746-9167	Durable Medical Equipment	May be required	Y	Y
PNRS - Beaverton Dialysis Clinic	2715 SW 153rd Dr, Beaverton, OR. 97003	503-520-1363	Outpatient Dialysis	May be required	Y	Y
PNRS - Twin Oaks	15201 NW Greenbrier Pkwy, Bldg C, Beaverton, OR. 97006	503-690-4883	Outpatient Dialysis	May be required	Y	Y
RAYUS Radiology - Bethany	1500 NW Bethany Blvd, Ste 100, Beaverton, OR. 97006	503-619-1100	Mammography	May be required	Y	Y
RAYUS Radiology - Nimbus	8950 SW Nimbus Ave, Beaverton, OR. 97008	503-372-1800	Mammography	May be required	Y	Y
Speech & Play, LLC	3869 SW Hall Blvd, Beaverton, OR. 97005	503-946-5375	Speech Therapy	May be required	Y	N
Sunbreak Therapy Services - Beaverton	8700 SW Creekside Pl, Ste B, Beaverton, OR. 97008	503-908-6244	Occupational Therapy; Speech Therapy	May be required	Y	Y
Ultra Physical Therapy & Hand Center, LLC	3905 SW 117th Ave, Ste A, Beaverton, OR. 97005	971-249-3168	Occupational Therapy; Physical Therapy	May be required	Y	Y
West End Surgical, LLC DBA Oregon Surgical Institute	9405 SW Nimbus Ave, Beaverton, OR. 97008	971-708-0400	Surgical Services (Outpatient or ASC)	May be required	Y	N
Benchmark Physical Therapy of Oregon, LLC - Forest Grove	3650 Pacific Ave, Ste 104B, Forest Grove, OR. 97116	503-395-1232	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
PNRS - THC Raines Dialysis Center	3201 19th Ave, Forest Grove, OR. 97116	503-359-0593	Outpatient Dialysis	May be required	Y	Y
Apria Healthcare, Inc - Hillsboro	20827 NW Cornell Rd, Ste A-600, Hillsboro, OR. 97124	503-716-1184	Durable Medical Equipment	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Hillsboro	7208 NE Cornell Rd, Hillsboro, OR. 97124	971-353-4199	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Fora Health Inc DBA Fora Health Treatment & Recovery Fora Health - Hillsboro	205 SE 3rd Ave, Ste 100, Hillsboro, OR. 97123	503-535-1151	Outpatient Behavioral Health Facility; Substance Abuse Rehabilitation Facility	May be required	Y	N
InReach Physical Therapy - Hillsboro	936 SE Oak St, Hillsboro, OR. 97123	971-837-1920	Physical Therapy	May be required	Y	Y
Linden, Julia dba Lindgard Therapy	3669 NE John Olsen Ave, Hillsboro, OR. 97124	503-927-1179	Outpatient Behavioral Health Facility	May be required	Y	N
Linden, Julia dba Lindgard Therapy - Orenco	5625 NE Elam Pkwy, Ste 200, Hillsboro, OR. 97124	503-927-1179	Outpatient Behavioral Health Facility	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Neurotherapeutic Pediatric Therapies, Inc - Hillsboro	5289 NE Elam Young Pkwy, Ste 140, Hillsboro, OR. 97124	503-747-5359	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
North Lake Physical Therapy and Rehab Limited Partnership	620 SE Oak St, Ste A, Hillsboro, OR. 97123	503-844-6565	Occupational Therapy	May be required	Y	Y
Peckham-Miller, Inc dba Avamere Rehabilitation Hillsboro	650 SE Oak St, Hillsboro, OR. 97123	503-648-8588	Skilled Nursing Facilities	May be required	Y	Y
Advanced Pediatric Therapies, Inc	8339 SW Beaverton-Hillsdale Hwy, Portland, OR. 97225	503-245-5639	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
ClearTalk Speech and Language Therapy, LLC dba Columbia Pediatric Therapy - Westside Portland	13635 NW Cornell Rd, Ste 160, Portland, OR. 97229	360-989-7347	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
CSS JV, LLC DBA Center for Specialty Surgery, JV, LLC	11782 SW Barnes Rd, Ste 200, Portland, OR. 97225	503-906-4300	Surgical Services (Outpatient or ASC)	May be required	Y	Y
Discovery Practice Management - Center for Discovery - Portland ED OP	16520 SW Upper Boones Ferry Rd, Ste 240, Portland, OR. 97224	714-710-1961	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Behavioral Health Facility	May be required	Y	N
Discovery Practice Management - Discovery Mood and Anxiety Program - Portland MH OP	16520 SW Upper Boones Ferry Rd, Ste 230, Portland, OR. 97224	714-710-1961	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Behavioral Health Facility	May be required	Y	N
Hanger Prosthetics & Orthotics, Inc - Barnes	9450 SW Barnes Rd, Ste 160, Portland, OR. 97225	503-296-9955	Durable Medical Equipment	May be required	Y	Y
Healthy Living at Home - Portland, LLC dba Mission Home Health of Portland	16083 SW Upper Boones Ferry Rd, Ste 310, Portland, OR. 97224	888-743-4979	Home Health	May be required	Y	Y
Johnson, Karissa dba Spectra Gymnastics	11959 SW Garden Pl, Portland, OR. 97223	503-754-9794	Outpatient Behavioral Health Facility	May be required	Y	N
K radiant, LLC - Portland	1675 SW Marlow Ave, Ste 200, Portland, OR. 97225	866-523-4268	Outpatient Behavioral Health Facility	May be required	N	N
Option Care at Legacy Health, LLC dba Option Care at Legacy Health	16195 SW 72nd Ave, Portland, OR. 97224	503-536-8300	Home Health	May be required	Y	Y
Pacific Footwear Company, Inc dba Priority Footwear and Pedorthic Services	10240 SW Nimbus Ave, Ste L1, Portland, OR. 97223	503-524-9656	Durable Medical Equipment	May be required	Y	Y
Providence Home Health West	10126 SW Park Way, Portland, OR. 97225	503-215-4633	Home Health	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Surgery Center at St Vincent, LLC DBA East Pavilion Surgery Center	9135 SW Barnes Rd, Ste 161, Portland, OR. 97225	971-339-7791	Surgical Services (Out-patient or ASC)	May be required	Y	Y
UBH of Oregon, LLC DBA Cedar Hills Hospital	10300 SW Eastridge St, Portland, OR. 97225	503-944-5000	Inpatient Psychiatric Facility Services	May be required	Y	N
Benchmark Physical Therapy of Oregon, LLC - Sherwood	16310 SW Langer Dr, Sherwood, OR. 97140	971-930-4777	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
New ProActive, LLC - Sherwood	16555 SW 12th St, Ste G, Sherwood, OR. 97140	503-925-3450	Physical Therapy	May be required	Y	Y
Avamere Home Health Care, LLC dba Signature Healthcare at Home - Portland	7632 SW Durham Rd, Ste 100, Tigard, OR. 97224	503-783-2470	Home Health	May be required	Y	Y
Nordstrom - Washington Square	9700 SW Washington Square Rd, Tigard, OR. 97223	503-287-2444	Orthotics and Prosthetics	May be required	Y	N
Westside Surgery Center, LLC	13240 SW Pacific Hwy, Tigard, OR. 97223	503-227-2020	Surgical Services (Out-patient or ASC)	May be required	Y	Y
CAPES, LLC	19354 SW Mohave Court, Tualatin, OR. 97062	503-935-2000	Outpatient Behavioral Health Facility	May be required	Y	N
DaVita Inc - Meridian Park Dialysis Center	19255 SW 65th Ave, Ste 100, Tualatin, OR. 97062	503-692-8159	Outpatient Dialysis	May be required	Y	Y
Innovative Senior Care Home Health of Portland, LLC	7750 SW Mohawk St, Bldg G, Ste 7750, Tualatin, OR. 97062	503-582-9246	Home Health	May be required	Y	Y
New ProActive, LLC - Tualatin	19767 SW 72nd Ave, Ste 105, Tualatin, OR. 97062	503-454-0526	Physical Therapy	May be required	Y	N
Pacific Cataract and Laser Institute, Inc, PC - Tualatin	19801 SW 72nd Ave, Ste 150, Tualatin, OR. 97062	503-691-2283	Optometry; Surgical Services (Outpatient or ASC)	May be required	Y	Y
PNRS - Tualatin Kidney Center	7780 SW Mohawk St, Tualatin, OR. 97062	971-224-4000	Outpatient Dialysis	May be required	Y	Y

Whatcom County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Bellevue Healthcare II, Inc - Bellingham	1025 N State St, Bellingham, WA. 98225	360-527-0475	Durable Medical Equipment	May be required	Y	N

Yamhill County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
DaVita Inc - McMinnville Dialysis	200 NE Norton Ln, McMinnville, OR. 97128	503-435-0597	Outpatient Dialysis	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Neurotherapeutic Pediatric Therapies, Inc - McMinnville	2274 SW 2nd St, Ste D, McMinnville, OR. 97128	971-261-2159	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
PNRS - McMinnville Kidney Center	345 SE Norton Lane, Ste B, McMinnville, OR. 97128	503-474-2680	Outpatient Dialysis	May be required	Y	N
Sensible Speech-Language Pathology, Inc - McMinnville	220 NE Norton Ln, McMinnville, OR. 97128	971-599-1712	Speech Therapy	May be required	Y	Y
Hazelden Betty Ford Foundation	1901 Esther St, Newberg, OR. 97132	503-554-4300	Substance Abuse Rehabilitation Facility	May be required	N	N
PNRS - Newberg Dialysis Center	3100 Haworth Ave, Newberg, OR. 97132	503-537-0100	Outpatient Dialysis	May be required	Y	N
Providence Home Health Yamhill	1515 Portland Rd, Ste 102, Newberg, OR. 97132	503-215-4646	Home Health	May be required	Y	Y

OTHER SERVICES FOR MEMBER CARE

Hours are Monday through Friday, 8 a.m. to 5 p.m., unless stated otherwise. For TTY, call 711.

Continuing Care Services

Geriatrics and Long-Term Care Program

For care at a skilled nursing facility, contact your hospital discharge coordinator (care coordinator).

To speak with the program about services, call:

Portland area	503-499-5200
Vancouver area.....	360-694-2210
Home Health	503-499-5200
Vancouver area.....	360-694-2210
Hospice Care Program	1-800-448-0838
Home Medical Equipment	503-813-4550

Ethics Service

Advance directives	503-813-2657
Ethics consultation	
Kaiser Permanente Sunnyside Medical Center	503-652-2880
Vancouver area.....	360-256-0556

Expanded Care Services (Senior Advantage II)

Monday through Friday, 8:30 a.m. to 5 p.m.

Portland area	503-499-5730
All other areas	1-800-943-0288

Health Engagement and Wellness Services

Classes, wellness coaching, and resources

Health education information, class registration, and free health coach service

Portland area	503-286-6816
All other areas	1-866-301-3866
Inclement weather line	503-240-3905

Home Infusion Pharmacy

Portland area	503-261-2090
Vancouver area.....	1-866-768-9668

Long-Term Care Pharmacy

503-261-2000

Mail-Delivery Pharmacy.....

1-800-548-9809

Regional Telephonic Medicine Center

Portland area	503-735-2596
All other areas	1-877-813-5993

Referral Center.....

503-813-4560

BUSINESS SERVICES

Billing

For inquiries about charges for Kaiser Permanente services, Monday through Friday, 8 a.m. to 6 p.m., call:

All areas..... 1-800-813-2000

Claims Administration

National Claims Administration – Northwest

PO Box 370050

Denver, CO 80237-9998

For inquiries about claims, call:

All areas..... 1-800-813-2000

Coordination of Benefits

All areas..... 1-800-813-2000

Exceptional and Special Needs Care

8:30 a.m. to 5 p.m., Portland area..... 503-721-6435

All other areas 1-877-721-6435

Health Information Management

Regional Process Center

10220 SE Sunnyside Road

Clackamas, OR 97015

Monday through Friday, 7:30 a.m. to 4:30 p.m.

Medical/insurance reports or copies of medical records 503-571-5051

Emergency medical record information (24 hours)..... 503-571-5815

Patient Financial Services

Portland area 503-286-6870

All other areas 1-800-441-3560

Third-party liability claims..... 1-800-395-5568

Workers' Compensation

Occupational Health administrative offices

General inquiries and claims information

Portland area 503-721-3849

All other areas 1-888-238-1255

Billing information 503-721-3940, option 3

Occupational Health Service Center

Portland area 503-571-3366

All other areas 1-888-414-3531

X-ray records

Loan of films 503-571-8451

Nondiscrimination Notice

Kaiser Foundation Health Plan of the Northwest (Kaiser Health Plan) complies with applicable federal and state civil rights laws and does not discriminate, exclude people or treat them differently on the basis of race, color, national origin (including limited English proficiency), age, disability, or sex (including sex characteristics, intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes).

Kaiser Health Plan:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, braille, and accessible electronic formats
- Provides no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call Member Services at **1-800-813-2000** (TTY: **711**).

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation, you can file a grievance with our Civil Rights Coordinator, by mail, phone, or fax. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You may contact our Civil Rights Coordinator at:

Member Relations Department
Attention: Kaiser Civil Rights Coordinator
500 NE Multnomah St., Suite 100
Portland, OR 97232-2099
Fax: **1-855-347-7239**

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint portal, available at **<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>**, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201
Phone: **1-800-368-1019**
TDD: **1-800-537-7697**

Complaint forms are available at **www.hhs.gov/ocr/office/file/index.html**.

For Washington Members:

You can also file a complaint with the Washington State Office of the Insurance Commissioner, electronically through the Office of the Insurance Commissioner Complaint portal, available at **<https://www.insurance.wa.gov/file-complaint-or-check-your-complaint-status>**, or by phone at **1-800-562-6900**, or **360-586-0241** (TDD). Complaint forms are available at **<https://fortress.wa.gov/oic/online-services/cc/pub/complaintinformation.aspx>**.

Help in Your Language

ATTENTION: If you speak English, language assistance services including appropriate auxiliary aids and services, free of charge, are available to you. Call **1-800-813-2000** (TTY: **711**).

አማርኛ (Amharic) ትኩረት: አማርኛ የሚናገሩ ከሆነ ተገቢ የሆኑ ረዳት መርጃዎችን እና አገልግሎቶችን ጨምሮ የቋንቋ እርዳታ አገልግሎቶች በነጻ ይገኛሉ። በ **1-800-813-2000** ይደውሉ (TTY: **711**)።

العربية (Arabic) توجّه: إذا كنت تتحدث لغة عربية متفوّرة لك خدمة التماس اعادة التوجيه بمطبي ذلك من وسائل المراسلة وال خدمات لى لى بالمالج ان تاطلب بالوقت **711** : TTY (**1-800-813-2000**)

中文 (Chinese) 注意事項: 如果您說中文，您可獲得免費語言協助服務，包括適當的輔助器材和服務。致電 **1-800-813-2000** (TTY: **711**)。

فارسی (Farsi) توجه: اگر به زبان فارسی صحبت میکنید، «تسهیلات زبانی»، از جمله کمک‌ها و خدمات پشتیبانی زبانی رایگان در دسترس است. **1-800-813-2000** تماس بگیرید (TTY: **711**).

Français (French) ATTENTION : si vous parlez français, des services d'assistance linguistique comprenant des aides et services auxiliaires appropriés, gratuits, sont à votre disposition. Appelez le **1-800-813-2000** (TTY: **711**).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen die Sprachassistentz mit entsprechenden Hilfsmitteln und Dienstleistungen kostenfrei zur Verfügung. Rufen Sie **1-800-813-2000** an (TTY: **711**).

日本語 (Japanese) 注意 : 日本語を話す場合、適切な補助機器やサービスを含む言語支援サービスが無料で提供されます。 **1-800-813-2000**までお電話ください (TTY: **711**)。

ខ្មែរ (Khmer) យកចិត្តទុកដាក់: បើអ្នកនិយាយខ្មែរ សេវាជំនួយភាសា រួមទាំងជំនួយនិងសេវាសម្រួល ដោយឥតគិតថ្លៃ មានចំពោះអ្នក។ ហៅ **1-800-813-2000** (TTY: **711**)

한국어 (Korean) 주의: 한국어를 구사하실 경우, 필요한 보조 기기 및 서비스가 포함된 언어 지원 서비스가 무료로 제공됩니다. **1-800-813-2000**로 전화해 주세요 (TTY: **711**).

ລາວ (Laotian) ເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ ລວມທັງອຸປະກອນ ແລະ ການບໍລິການຊ່ວຍເຫຼືອທີ່ເໝາະສົມ ຈະມີໃຫ້ທ່ານໂດຍບໍ່ເສຍຄ່າ. ໂທ **1-800-813-2000** (TTY: **711**).

Afaan Oromoo (Oromo) XIYYEEFFANNOO: Yoo Afaan Oromo dubbattu ta'e, Tajaajila gargaarsa afaanii, gargaarsota dabalataa fi tajaajiloota barbaachisoo kaffaltii irraa bilisa ta'an, isiniif ni jira. **1-800-813-2000** irratti bilbilaa (TTY:- **711**)

ਪੰਜਾਬੀ (Punjabi) ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ, ਜਿਨ੍ਹਾਂ ਵਿੱਚ ਯੋਗ ਸਹਾਇਕ ਸਹਾਇਤਾਵਾਂ ਅਤੇ ਸੇਵਾਵਾਂ ਸ਼ਾਮਲ ਹਨ। ਕਾਲ ਕਰੋ **1-800-813-2000** (TTY:- **711**)

Română (Romanian) ATENȚIE: Dacă vorbiți română, vă sunt disponibile gratuit servicii de asistență lingvistică, inclusiv ajutoare și servicii auxiliare adecvate. Sunați la **1-800-813-2000** (TTY: **711**).

Русский (Russian) ВНИМАНИЕ! Если вы говорите по-русски, вам доступны бесплатные услуги языковой поддержки, включая соответствующие вспомогательные средства и услуги. Позвоните по номеру **1-800-813-2000** (TTY: **711**).

Español (Spanish) ATENCIÓN: Si habla español, tiene a su disposición servicios de asistencia lingüística que incluyen ayudas y servicios auxiliares adecuados y gratuitos. Llame al **1-800-813-2000** (TTY: **711**).

Tagalog (Tagalog) PAALALA: Kung nagsasalita ka ng Tagalog, available sa iyo ang serbisyo ng tulong sa wika kabilang ang mga naaangkop na karagdagang tulong at serbisyo, nang walang bayad. Tumawag sa **1-800-813-2000** (TTY: **711**).

ไทย (Thai) โปรดทราบ: หากท่านพูดภาษาไทย ท่านสามารถขอรับบริการช่วยเหลือด้านภาษา รวมทั้งเครื่องช่วยเหลือและบริการเสริมที่เหมาะสมได้ฟรี โทร **1-800-813-2000** (TTY: **711**).

Українська (Ukrainian) УВАГА! Якщо ви володієте українською мовою, вам доступні безкоштовні послуги з мовної допомоги, включно із відповідною додатковою допомогою та послугами. Зателефонуйте за номером **1-800-813-2000** (TTY: **711**).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói tiếng Việt, bạn có thể sử dụng các dịch vụ hỗ trợ ngôn ngữ miễn phí, bao gồm các dịch vụ và phương tiện hỗ trợ phù hợp. Xin gọi **1-800-813-2000** (TTY: **711**).

ONLINE PRACTITIONER AND PARTICIPATING PROVIDER DIRECTORY

Kaiser Permanente participating providers are dedicated to providing you with high-quality, comprehensive care. You can learn about our providers and choose the right one for you at **kp.org/chooseyourdoctor**. Our online provider directory includes biographies, training and certification information, and more.

To set up your first appointment with your provider, call Member Services (see contact information on page 5).

If you do not have Internet access and would like a printed copy of our participating provider directory, please contact Member Services at **1-800-813-2000** to request a participating provider directory.



Kaiser Foundation Health Plan of the Northwest
500 NE Multnomah St., Suite 100
Portland, OR 97232