



Network Development and Administration
393 East Walnut Street
Pasadena, California 91188
(626) 405-3240

October 25, 2023

RE: Collection of Member Cost Share

Dear Contracted Provider:

We are taking this opportunity to remind you that, in accordance with the terms of your health care services agreement with Kaiser Foundation Hospitals, you are required to collect any applicable Member Cost Share from members. Generally, the Member Cost Share includes copayments, deductibles, coinsurance, or any other charge payable by a member for Covered Services. Please refer to the health care services agreement for a full description of your obligations in this regard and for definitions of the capitalized terms used in this letter, which have the same meanings as are used in the agreement.

This obligation is required by the terms of your agreement to ensure regulatory compliance. Please share this important reminder with the appropriate members of your group or organization, including subcontractors providing Covered Services to members.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Snader".

Richard Snader
Regional Vice President
Network Development and Administration
Southern California and Hawaii Markets