



Network Development and Administration
 393 East Walnut Street – 7th Fl.
 Pasadena, California 91188
 (626) 405-3240

USPS Certified Mail, Return Receipt Requested

October 27, 2021

RE: Provision of Ancillary Health Care Services (to include vision/hearing exams) to Kaiser Permanente Members in Post-Acute or Long-Term Care Facilities

Dear Contracted Provider,

When a need for any ancillary healthcare service (including vision/hearing exam) is identified for a Kaiser Permanente Member in a post-acute or long-term care facility, Kaiser Permanente will arrange for the provision of the needed ancillary services as determined by the Member’s healthcare benefits. The Facility must notify Kaiser Permanente of the Member need by contacting the Kaiser Permanente Long Term Care Department phone numbers provided below.

**Kaiser Permanent Southern California
 Long Term Care Departments**

Area(s)	Phone Number
Antelope Valley	(661) 428-1306
Baldwin Park	(626) 851-7037
Downey	(562) 622-3823
Fontana/Ontario	(909) 609-3500
Kern County	(661) 337-7235
Los Angeles	(213) 351-4534
Ontario/Fontana	(909) 609-3500
Orange County	(714) 734-5500
Panorama City	(818) 832-7292
Riverside	(951) 602-4230
San Diego	(619) 528-1245
South Bay	(424) 251-7875
West Los Angeles	(323) 857-3606
Woodland Hills	(818) 592-2400

Please call the above phone numbers if you have any questions regarding these services. Thank you.

Sincerely,

Rich Snader
 Vice President
 Network Development & Administration