



MEDICAL SERVICES CONTRACTING  
5820 OWENS DRIVE, BUILDING E, FLOOR 2  
PLEASANTON, CALIFORNIA 94588

October 2024

**Re: SB 133 Continuity of Care Notification**

Dear Contractor:

SB 133 of 2017 expanded the circumstances in which a member may invoke Health and Safety Code Section 1373.96 Continuity of Care provisions to include enrollees in an individual health plan contract when that health plan benefit is withdrawn from the market. Previously these provisions were not available to members with individual health plan coverage for any reason.

Law requires health plans, including Kaiser Foundation Health Plan, inform our providers about the continuity of care provisions within the law. If you have any questions about continuity of care laws or their applicability to any KP member under your care, feel free to call the KP Member Services Contact Center at (888) 576-6789 and request a copy of the KP Continuity of Care policy.

Sincerely,

Kaiser Permanente  
Medical Services Contracting