



MEDICAL SERVICES CONTRACTING
1950 FRANKLIN STREET, 6TH FLOOR
OAKLAND, CALIFORNIA 94612
U.S. MAIL ADDRESS:
P.O. BOX 23380
OAKLAND, CALIFORNIA 94623-2338

October 2023

Re: SB 133 Continuity of Care Notification

Dear Contractor:

SB 133 of 2017 expanded the circumstances in which a member may invoke Health and Safety Code Section 1373.96 Continuity of Care provisions to include enrollees in an individual health plan contract when that health plan benefit is withdrawn from the market. Previously these provisions were not available to members with individual health plan coverage for any reason.

Law requires health plans, including Kaiser Foundation Health Plan, inform our providers about the continuity of care provisions within the law. If you have any questions about continuity of care laws or their applicability to any KP member under your care, feel free to call the KP Member Services Contact Center at (888) 576-6789 and request a copy of the KP Continuity of Care policy.

Sincerely,

Kaiser Permanente
Medical Services Contracting